

End of Life Announcement



SOLVE: Operations Automation

August 2022

To: SOLVE: Operations Automation Customers
From: Broadcom's SOLVE: Operations Automation Product Team
Subject: End of Life Announcement for SOLVE: Operations Automation – NON JAPAN

Please Note: this notification does **not** apply to the Japanese localized version of the product.

Broadcom is continually working to improve software and services to best meet the needs of our customers. To focus our development efforts and to help our customer base achieve their strategic business initiatives, we are investing our resources in new technology and software and will be discontinuing technical support on SOLVE: Operations Automation. In accordance with the terms and conditions, guidelines, and parameters of Broadcom's support program, documented in the [Broadcom Software Maintenance Policy Handbook](#), please consider this email your written notification of End of Life for SOLVE: Operations Automation. This notification means SOLVE: Operations Automation will no longer be enhanced and maintenance and technical support will be discontinued effective July 31, 2024. After July 31, 2024, Broadcom will continue to make self-service support available until the end of your current maintenance term.

Broadcom has made OPS/MVS Event Management and Automation available as a replacement product. We encourage you to migrate to OPS/MVS Event Management and Automation 14.0 as soon as possible, so you can take full advantage of the features, functionalities, and enhancements that this new product has to offer. For information about OPS/MVS Event Management and Automation, visit <https://www.broadcom.com/products/mainframe/operations-mgmt/ops-mvs-event-mgmt-automation>.

Broadcom would like to make your upgrade to OPS/MVS Event Management and Automation 14.0 as straightforward as possible, so we offer the following assistance:

- The latest supported Version/Release of OPS/MVS Event Management and Automation 14.0, at no charge, as long as you have an active maintenance contract for Solve Operations Automation. Contact your Broadcom sales team about this.
- Documentation to help you prepare for your upgrade to the new Version/Release can be viewed at <https://techdocs.broadcom.com/us/en/ca-mainframe-software/automation/ca-ops-mvs-event-management-and-automation/14-0.html>.

Should you need assistance with developing a migration strategy or performing the actual migration, Broadcom can help. For more information on our available programs and how you can leverage our experience, reach out to your Broadcom sales team.

Your success is very important to us, and we look forward to continuing our successful partnership with you.