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**Re: Upgrade from 8.5 RU2 to 8.5 RU3: issue detected**

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PABLO LLORENTE &lt;pablo.llorente@lafargeholcim.com&gt;

Fri, Sep 30, 2022 at 10:36 AM

To: BROADCOM\_itmanagementsuite\_c2118223-b891-4ca7-94c7-bb1c9356ade3@connectedcommunity.org

Hello Igor,

We have around 32 similar roles in our sistem. One Role per country. All roles are identical, and this one was the latest created.

All roles have the same privileges, but in terms of "Filters", "Reports" and "Jobs and tasks" any role has access only to their country folder. and additionally any ole has access to their own AD OU.

**Security Role Manager**

The screenshot displays the 'Security Role Manager' interface. At the top, the 'Role' is set to 'AA\_EMEA\_GNE\_LEVEL 1'. Below this, a tree view on the left shows the hierarchy of items, including 'Reports', 'Resource Management', 'Filters', 'Organizational Views', 'Settings', and 'Tasks'. The 'Guinea' folder is selected under 'Filters'. The right pane shows the 'Item Permissions' for 'Guinea'. The permissions are listed in a table with checkboxes for various actions.

Category	Permission	Status
System Permissions	Change Permissions	<input type="checkbox"/>
	Clone	<input type="checkbox"/>
	Delete	<input type="checkbox"/>
	Read	<input checked="" type="checkbox"/>
	Read Permissions	<input type="checkbox"/>
Folder Permissions	Write	<input checked="" type="checkbox"/>
	Create Children	<input type="checkbox"/>
Policy Permissions	Apply to Resource Targets	<input type="checkbox"/>
	Enable Policy	<input type="checkbox"/>
Report Permissions	Run Reports	<input type="checkbox"/>
	Save Reports	<input type="checkbox"/>
Connection Profile Permissions	Use	<input type="checkbox"/>
	Credential Manager Permissions	Use
Resource Management Permissions	Read Resource Association	<input type="checkbox"/>
	Read Resource Data	<input type="checkbox"/>
	Write Resource Association	<input type="checkbox"/>
	Write Resource Data	<input type="checkbox"/>
Software Update Management Permissions	Apply Software Update Tasks	<input type="checkbox"/>
	Task Server Permissions	<input type="checkbox"/>
Task Server Permissions	Create New Task	<input type="checkbox"/>
	Run Control Service State	<input type="checkbox"/>
	Run Power Control	<input type="checkbox"/>
	Run Script	<input type="checkbox"/>
	Run Task	<input type="checkbox"/>

Security Role Manager

Role: AA\_EMEA\_GNE\_LEVEL 1

View: All Items

Show items within the

Reports

EMEA Reports

Resource Management

Filters

EMEA

EMEA\_Custom filters

Guinea

GNE - Bitlocker automatic

GNE - Cisco\_Anyconnect\_4

GNE - Forcepoint Websense

GNE - Google Chrome Beta

GNE - SAP GUI 7.70\_SP05

Organizational Views

Active Directory Domains

EA.HOLCIM.NET

17MEA

1711GNE

Default

Settings

Agents/Plug-ins

Backup and Recovery

Deployment

Discovery and Inventory

Hardware Management

Monitoring and Alerting

Notification Server

Remote Management

Security

Service and Asset Management

Service Request Remediation

Software

Storage

Uninstalled Solutions Orphans

Tasks

Jobs and Tasks

1711GNE

This group contains all the resources imported from organizations

To remove permissions from the item in case of non-inheritance, click the "Inherit the permission entries from" button and unselecting "Inherit the permission entries from"

Item Details

Item Permissions

☐

System Permissions

☐

Change Permissions

☐

Clone

☒

Delete

☒

Read

☐

Read Permissions

☐

Write

☐

Folder Permissions

☐

Create Children

☐

Resource Management Permissions

☐

Read Resource Association

☐

Read Resource Data

☐

Write Resource Association

☐

Write Resource Data

☐

Task Server Permissions

☐

Run Control Service State

☐

Run Power Control

☒

Run Script

Security Role Manager

Role: AA\_EMEA\_GNE\_LEVEL 1

/view: All Items

Show items within the

Reports

EMEA Reports

Resource Management

Filters

EMEA

EMEA\_Custom filters

Guinea

GNE

GNE

GNE - Forcepoint Websense

GNE - Google Chrome Beta

GNE - SAP GUI 7.70\_SP05

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Active Directory Domains

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Notification Server

Remote Management

Security

Service and Asset Management

Service Request Remediation

Software

Storage

Uninstalled Solutions Orphans

Tasks

Jobs and Tasks

EMEA\_Custom filters

No description

To remove permissions from the item in case of non-inherited permission, click the "Inherit the permission entries from parent object" button and unselecting "Inherit the permission entries from parent object".

Item Details

Item Permissions

☐ System Permissions

☐ Change Permissions

☐ Clone

☐ Delete

☐ Read

☐ Read Permissions

☐ Write

☐ Folder Permissions

☐ Create Children

☐ Policy Permissions

☐ Apply to Resource Targets

☐ Enable Policy

☐ Report Permissions

☐ Run Reports

☐ Save Reports

☐ Connection Profile Permissions

☐ Use

☐ Credential Manager Permissions

☐ Use

☐ Resource Management Permissions

☐ Read Resource Association

☐ Read Resource Data

☐ Write Resource Association

☐ Write Resource Data

☐ Software Update Management Permissions

☐ Apply Software Update Tasks

☐ Task Server Permissions

☐ Create New Task

☐ Run Control Service State

☐ Run Power Control

☐ Run Script

☐ Run Task

Security Role Manager

Role: AA\_EMEA\_GNE\_LEVEL 1

View: All Items

Reports

EMEA Reports

Resource Management

Filters

EMEA

EMEA\_Custom filters

Guinea

GNE - Bitlocker automatic

GNE - Cisco\_Anyconnect\_4

GNE - Forcepoint Websense

GNE - Google Chrome Beta

GNE - SAP GUI 7.70\_SP05

Organizational Views

Active Directory Domains

EA.HOLCIM.NET

17MEA

1711GNE

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Agents

Backu

Deploy

Discovery and Inventory

Hardware Management

Monitoring and Alerting

Notification Server

Remote Management

Security

Service and Asset Management

Service Request Remediation

Software

Storage

Uninstalled Solutions Orphans

Tasks

Jobs and Tasks

Name: Settings

Product: Notification Server

Settings

To remove permissions from the item in case of non-inherited pe

button and unselecting "Inherit the permission entries from pare

Item Details

Item Permissions

☐ System Permissions

☐ Change Permissions

☐ Clone

☐ Delete

☒ Read

☐ Read Permissions

☐ Write

☐ Folder Permissions

☐ Create Children

☐ Policy Permissions

☐ Apply to Resource Targets

☐ Enable Policy

☐ Report Permissions

☐ Run Reports

☐ Save Reports

☐ Connection Profile Permissions

☐ Use

☐ Credential Manager Permissions

☐ Use

☐ Resource Management Permissions

☐ Read Resource Association

☐ Read Resource Data

☐ Write Resource Association

☐ Write Resource Data

☐ Software Update Management Permissions

☐ Apply Software Update Tasks

☐ Task Server Permissions

☐ Create New Task

☐ Run Control Service State

☐ Run Power Control

☐ Run Script

☐ Run Task

https://mail.google.com/mail/u/0/?ik=426e961c67&view=pt&search=all&permmsgid=msg-a%3Ar-7085274529317542657&simpl=msg-a%3Ar-7085274... 4/9

## Security Role Manager

The screenshot shows the Security Role Manager interface. The role selected is 'AA\_EMEA\_GNE\_LEVEL 1'. The view is set to 'All'. The left pane shows a tree structure of roles and tasks. The right pane shows the 'Item Details' for 'Common\_EMEA\_Jobs\_Tasks'. The 'Item Permissions' section is expanded, showing a list of permissions with checkboxes. The 'Run Task' permission is checked.

**Role:** AA\_EMEA\_GNE\_LEVEL 1

**View:** All 1 AA\_EMEA\_GNE\_LEVEL 1

**Item Details**

**Item Permissions**

- ☐ System Permissions
  - ☐ Change Permissions
  - ☐ Clone
  - ☐ Delete
  - ☒ Read
  - ☐ Read Permissions
  - ☐ Write
- ☐ Folder Permissions
  - ☐ Create Children
- ☐ Policy Permissions
  - ☐ Apply to Resource Targets
  - ☐ Enable Policy
- ☐ Report Permissions
  - ☐ Run Reports
  - ☐ Save Reports
- ☐ Connection Profile Permissions
  - ☐ Use
- ☐ Credential Manager Permissions
  - ☐ Use
- ☐ Resource Management Permissions
  - ☐ Read Resource Association
  - ☐ Read Resource Data
  - ☐ Write Resource Association
  - ☐ Write Resource Data
- ☐ Software Update Management Permissions
  - ☐ Apply Software Update Tasks
- ☐ Task Server Permissions
  - ☐ Create New Task
  - ☐ Run Control Service State
  - ☐ Run Power Control
  - ☐ Run Script
  - ☒ Run Task

The users were members of their country's role: "AA\_EMEA\_GNE\_LEVEL 1" and EVERYONE, not more groups. It was deeply checked.

The case is totally different to the one that you are referring to. In this case, two users, randomly, were granted just after the upgrade for having access to all filters. In fact, two filters were modified by them when they shouldnt even see it.

After remove and create the users again, the situation back to normal, and they can see only the filters under their country folder.

One significant aspect is that I checked when the country role had been modified and who did it, and it was done by the System Service account (the altiris one) and just the date when the upgrade was done.

The filter called: EMEA - Bitlocker\_Automatic\_Activation

is under the folder:



Properties

General Audit Security

Name:

EMEA - Bitlocker\_Automatic\_Activation

Description:

Add description

Product Name:

'Notification Server' (d0e33520-c160-11d2-8612-00104b74a9df)

Folder:

\Notification Server\Resource Management\Filters\AA\_Workplace Services\Software\Bitlocker

Attributes:

Normal

Creation Date:

Wednesday, December 4, 2019, 10:11 AM

Modification Date:

Friday, September 30, 2022, 8:29 AM

Last modified by:

EA\pllorent

Guid:

{83252590-fc5f-4ceb-a4da-25b175279196}



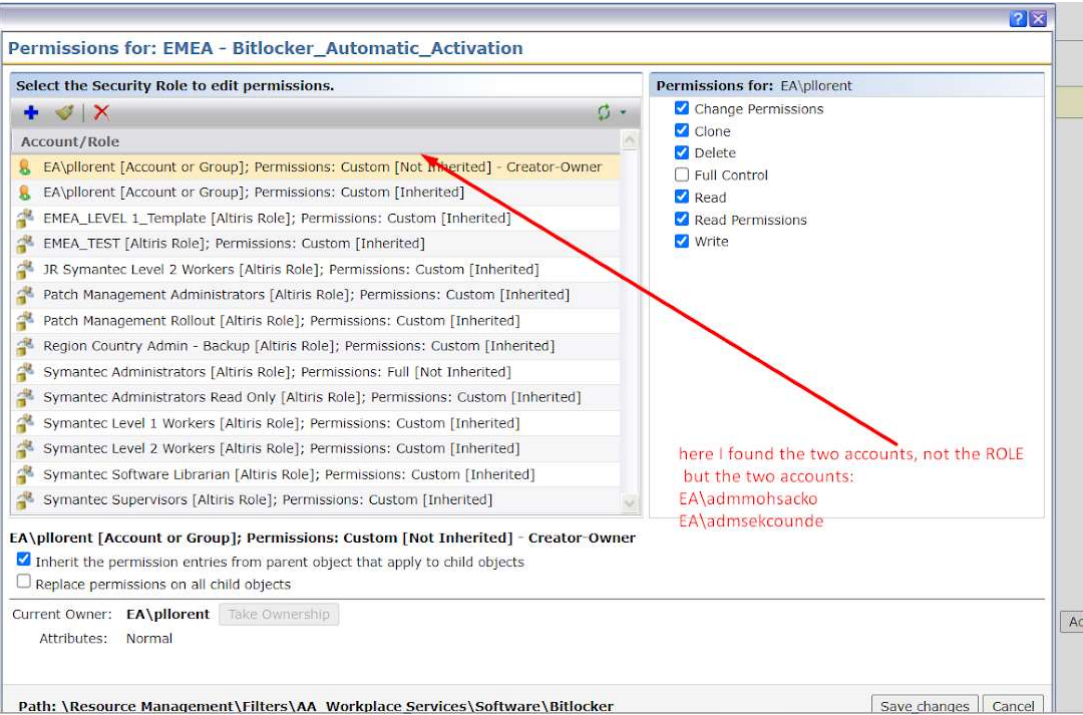
and as you can see, it was modified by someone that does not have access over such a filter:

Properties

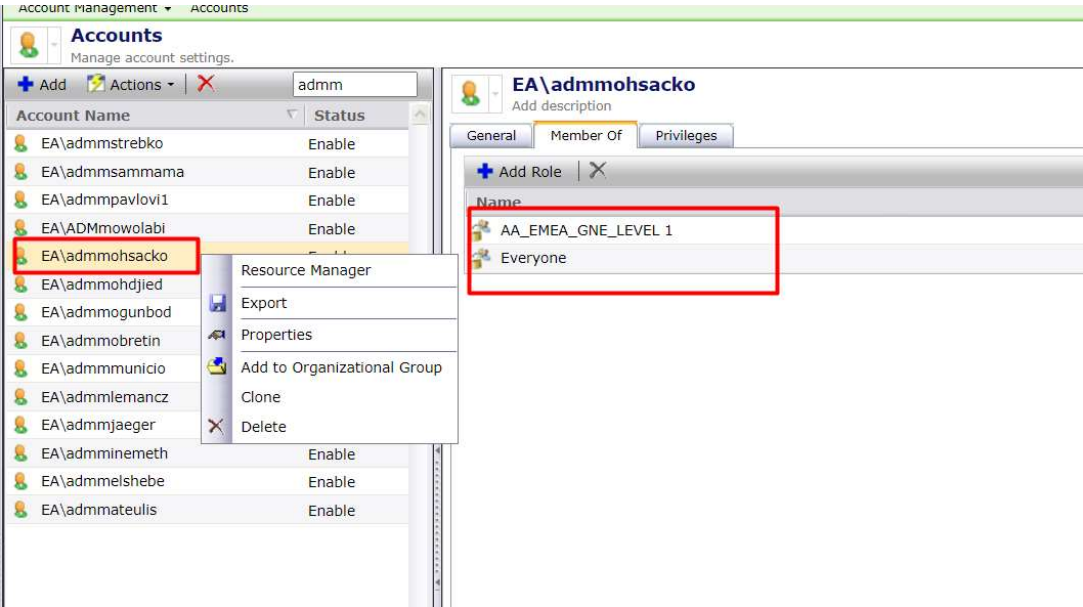
General Audit Security

Maximum rows to retrieve: 50 Date to retrieve from: 9/23/2022 Search

Item Name	User	Action	Event Time
EMEA - Bitlocker_Automatic_...	EA\pllorent	Modify	9/29/2022 7:11:27 AM
EMEA - Bitlocker_Automatic_...	EA\pllorent	Modify	9/29/2022 7:08:50 AM
EMEA - Bitlocker_Automatic_...	EA\pllorent	Modify	9/29/2022 7:05:04 AM
EMEA - Bitlocker_Automatic_...	EA\admmohsacko	Modify	9/27/2022 4:07:03 PM



The two accounts (one of them has been deleted because the user left the company):



and this user Today, after recreate the accounts is seeing what he has to see, not more:

The screenshot shows the Symantec Management Console interface. The left sidebar contains a tree view with 'Filtres' (Filters) and 'Cibles' (Targets). The main pane displays a list of 90 resources, including various GIN-CKRY devices and users. The right sidebar shows 'Travaux et tâches' (Tasks and jobs) and 'Politiques' (Policies).

As you can see, Today for this user would be impossible to modify the commented filter.

Hope it clarifies.

Best Regards / Saludos

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