

At Broadcom Software, we appreciate your business and the opportunity to provide you with high-quality, innovative products. As part of our ongoing commitment to customer success, Clarity aims to have the most accessible Product Management team in the enterprise software industry so that we can partner with you to help you achieve your organization's goals. We strongly encourage your organization to participate in any (or all) of the following programs designed to help you engage with us in ways that will add value for you.

### Monthly: Product Management Office Hours

Usually held **every first Thursday at 4:05pm (UTC+4)**, the Product Management Office Hours is an unstructured 80-minute forum for you to ask questions or provide feedback directly to the Product Management team. Conducted in a “radio talk show” style format, you submit your questions via the WebEx console then have your audio line selected to engage the conversation. One customer's feedback: “I love this call as I can see what is coming and understand some of what others experience.”

- To be added to the Office Hours distribution, please email [clarity@broadcom.com](mailto:clarity@broadcom.com) with the subject “Office Hours”.

### Quarterly: Product Roadmap Reviews

Usually held every **third Thursday of January, April, July, and October at 4:05pm (UTC+4)**, our Clarity Roadmap Review sessions provide insight into the industry trends underlying our overall Clarity product strategy, our approach to responding to those trends, and our currently scheduled book of work. We will also cover which topics we are actively researching for development in upcoming cycles.

- To be added to the Roadmap distribution, please email [clarity@broadcom.com](mailto:clarity@broadcom.com) with the subject “Roadmap Review”.

### Quarterly: Clarity Release Previews

Clarity is released on a quarterly cadence – **February, May, August, and November**. On the **Thursday prior to each quarterly release date at 4:05pm (UTC+4)**, a “first demo” of the new features in that release is conducted for interested customers. Now going into its 9<sup>th</sup> year, this Release Preview program is one of our most popular. Even if your schedule does not allow you to join us for the other activities described, you should definitely set aside time to join us for these quarterly previews.

- To be added to Release Preview distribution, please email [clarity@broadcom.com](mailto:clarity@broadcom.com) with the subject “Release Previews”.

### Quarterly: Modern UX Demos

Usually held every **third Thursday of March, June, September, and December at 4:05pm (UTC+4)**, the modern UX demo is exactly what it says: a demonstration of the Clarity Modern UX, focusing on the relevant use cases that led to its development. The goal is to help you plan your transition to and/or expansion of our Modern UX so you can take advantage of all the value found within.

- To be added to the Demo distribution, please email [clarity@broadcom.com](mailto:clarity@broadcom.com) with the subject “Modern UX Demo”.