# Recovery Techniques For the New DBA

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technologies

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### Abstract

This session focuses on the procedures and utilities that a CA IDMS Database Administrator can use to identify and correct a database integrity problem. Attendees learn the recovery methods available and when they are appropriate to use. Also covered are techniques for preventing integrity problems. Attend this session if you are responsible for the integrity of your shop's database.



## Biography

- Laura Rochon
  Hera Evolution LLC
- Over 30 years experience with CA IDMS
- IUA Chair
- CQUI Chair
- Frequent presenter at IUA Conferences and CA World



## Agenda

- Types of Integrity Problems
- Causes of Integrity Problems
- How to detect Integrity Problems
- How to fix Integrity Problems
- How to avoid Integrity Problems
- Backup and Recovery Techniques
- Summary



## Types of Integrity Problems

### Physical Database Integrity Problems

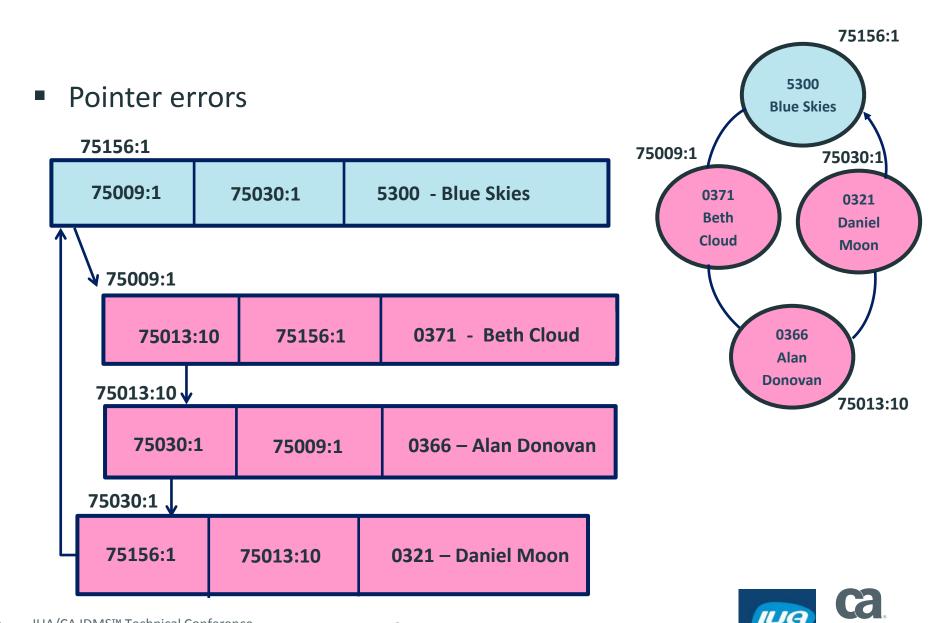
- Record errors
  - Compressed record errors
  - Record in wrong area
  - Wrong record length
- Broken chains
  - Pointer errors
  - Set errors
  - Integrated Index errors
  - Fragmented record errors
- Page errors

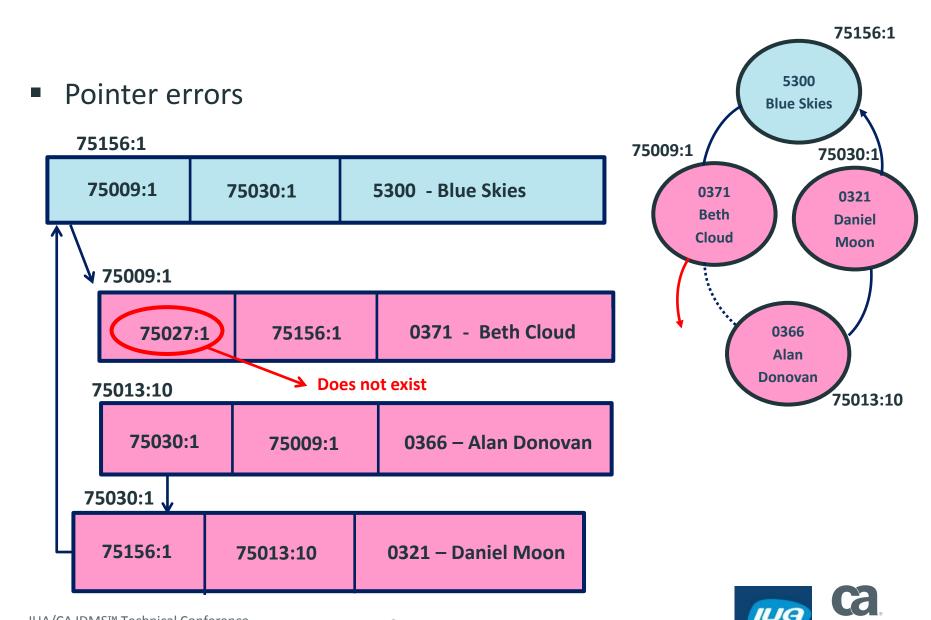


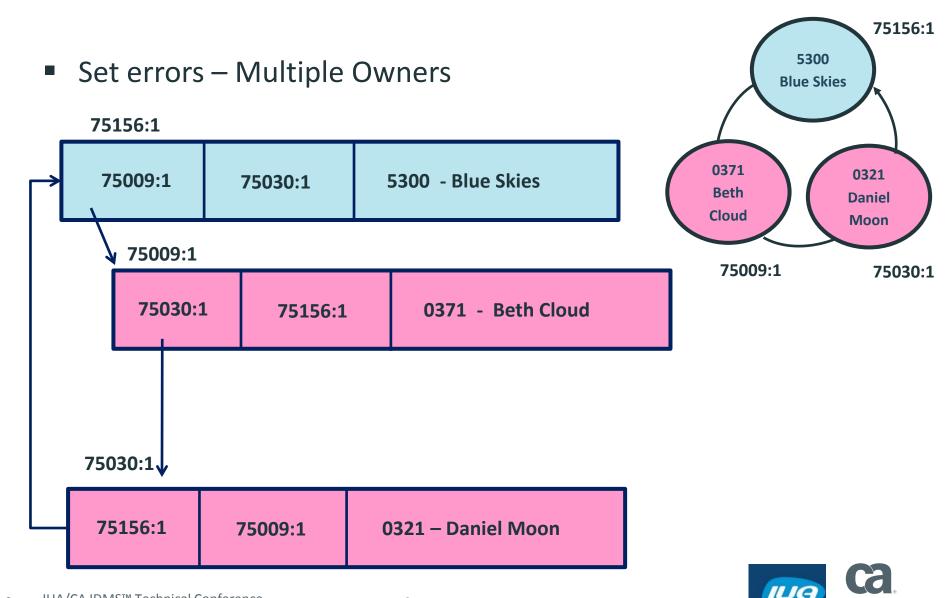
## Types of Integrity Problems

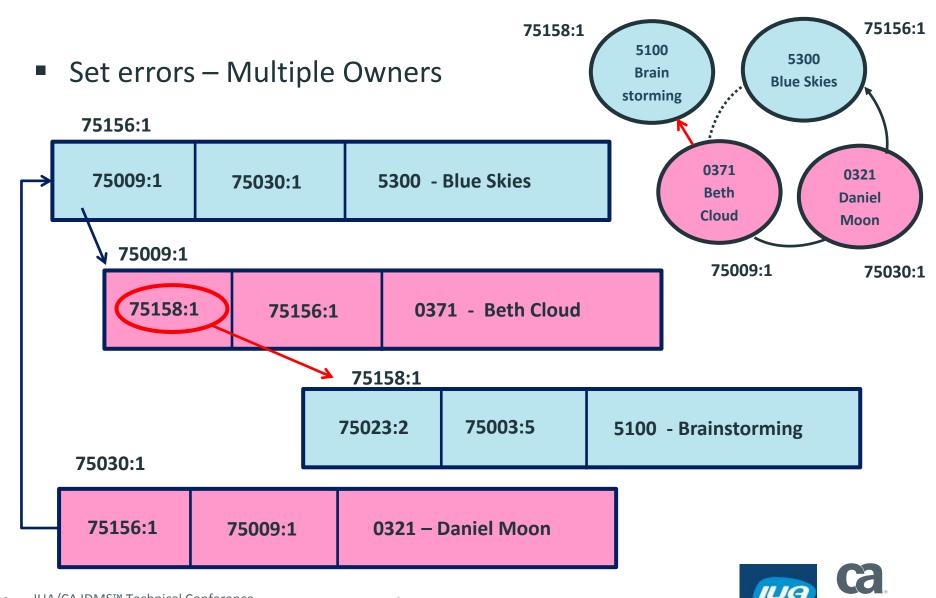
- Logical Database Integrity Problems
  - Business rules not respected
    - Orphaned records with no owner
    - 1-n relationship not respected
  - Application program ran correctly with wrong input

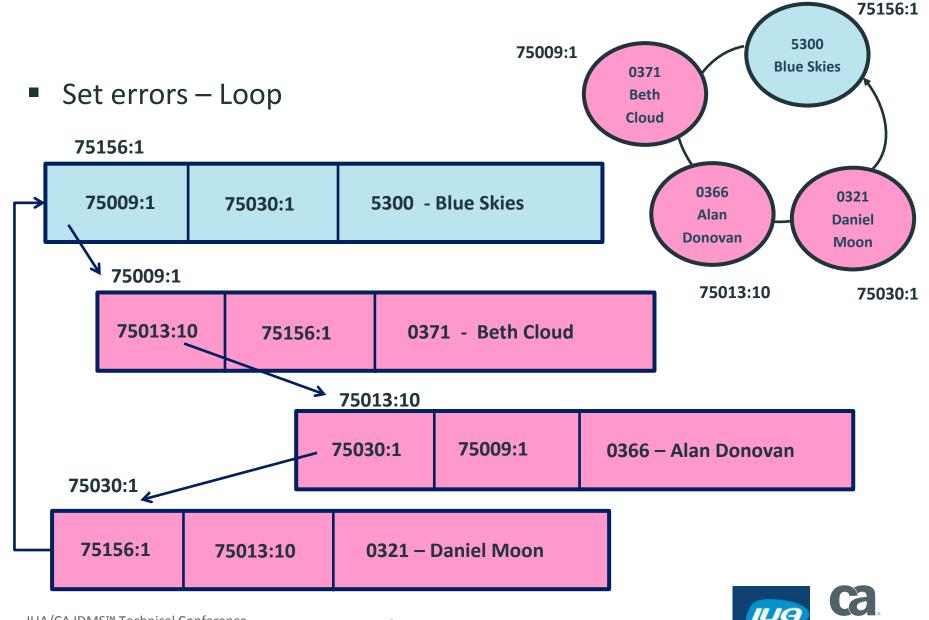


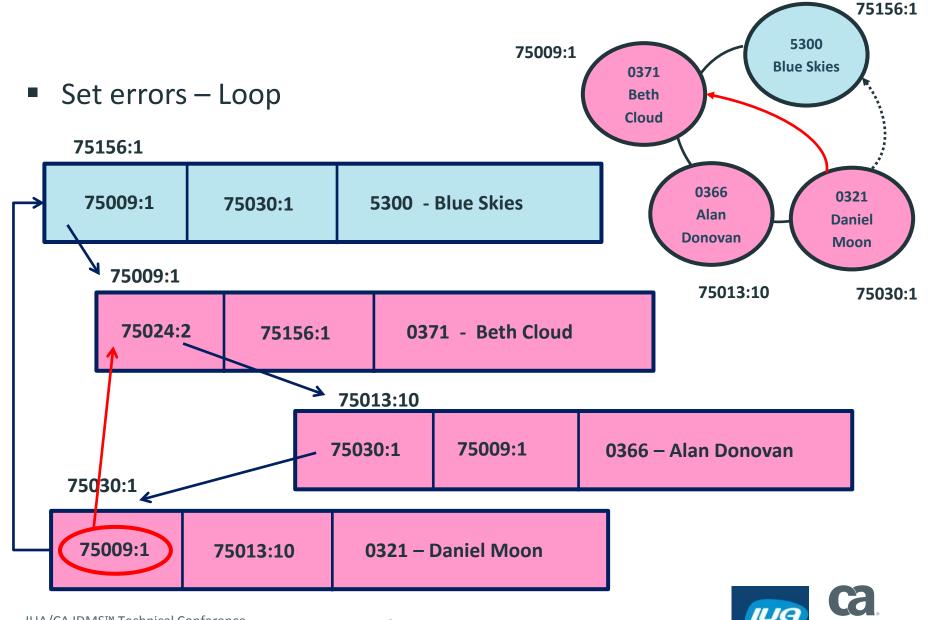






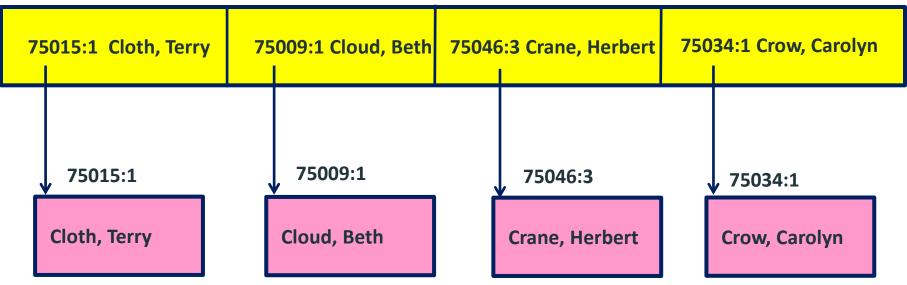






### Integrated Index Errors

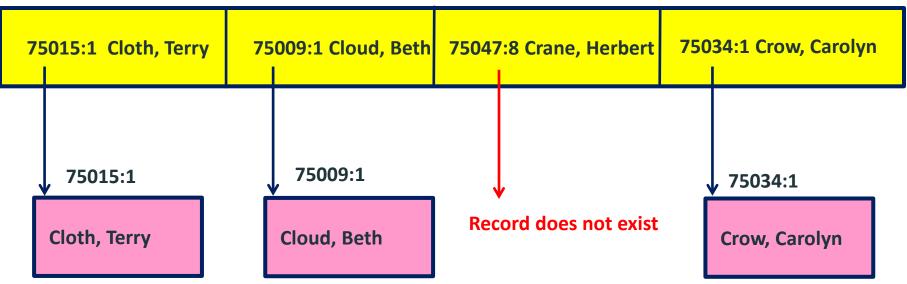
75002:4



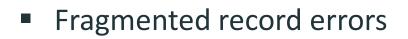


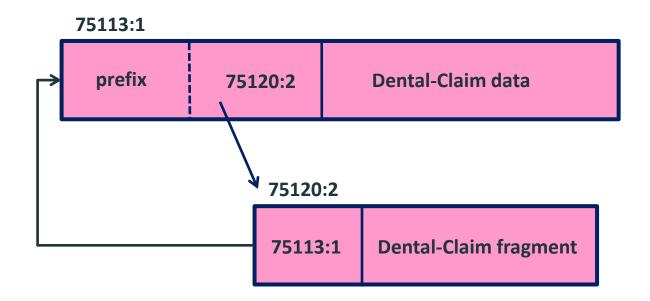
#### Integrated Index Errors

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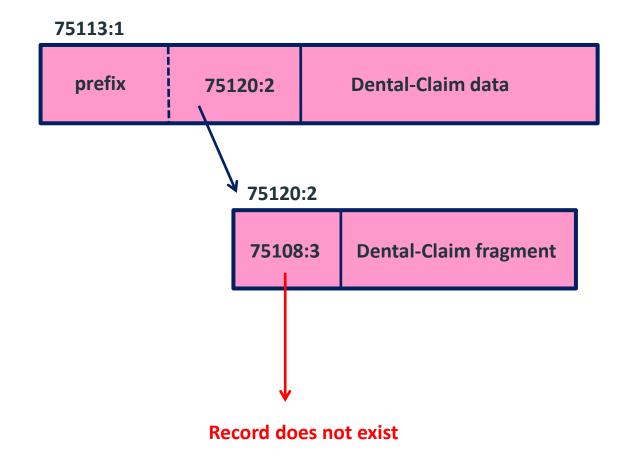








Fragmented record errors





Page Errors		Page 63014	
Header	Records		Header: Page Number (4 bytes) SR1 record (12 bytes): - Next, Prior of CALC chain (8 bytes) - Space Available on page (2 bytes) - 00 (2 bytes)
			Footer: Line Index 0 (8 bytes): Record ID (2 bytes) Offset (2 bytes) Length of record (2 bytes) Length of prefix (2 bytes) Line Space Count (2 bytes)
	LI#2 LI#1	Footer	00 (2 bytes) Page Number (4 bytes)



## **Causes of Integrity Problems**

- Physical Integrity Problem:
  - Improper Recovery from
    - Program failure
    - System failure
    - Hardware failure
  - Hardware malfunction
  - Improper use of FIX PAGE, UNLOCK
  - Rare software problem
    - Fix RO88664(R18), RO88341 (R18.5), RO88672(R19), RO88798 (R18.5 DOS)



## **Causes of Integrity Problems**

- Logical Integrity Problem:
  - Application Program bug
  - Execution of program at wrong time



## How to Detect Integrity Problems – at runtime

- Loop
- Error-Status
  - 0226 ERASE
  - XX60 Inconsistent record in set
  - XX61 Invalid dbkey
- Abend Codes
  - 1117 Cannot adjust space available on page
  - 1123 Broken Fragment chain
  - 1164 Error trying to backout previous error while linking record in set
  - 1197 Error trying to delink a record from a set
  - 1198 Error trying to link a record into a set



## How to Detect Integrity Problems – at runtime

#### Messages

- DB002304 Invalid record in set
- DB002305 Dbkey in set not found
- DB002423 Dbkey not found
- DB002424 SR8 record not found
- DC598203 SR2 pointer no good
- UT003012 Possible broken chain/invalid SSC
- UT016018 SR8 orphan count



- IDMSDBAN
  - Report 2 Area Report
    - Checks Page Integrity

IDMSDBAN - DATA BASE	ANALYSIS	REPORT 1:	MESSAGES
598601 - AREA PROCES	SING BEGINNING: EM	PDEMO.EMP-DEMO-REGION	
598505 - PAGE	0/75002 PAGE	CORNERS INCORRECT	



- IDMSDBAN
  - Report 4 Record report

IDMSDBAN - DATA BAS	E ANALYSIS	REPORT 1: MESSAGES
598601 - AREA PROCE	SSING BEGINNI	NG: EMPDEMO.EMP-DEMO-REGION
598516 - DBKEY	0/75009:1	LI RECORD LENGTH NE SS RECORD LENGTH (FLR)

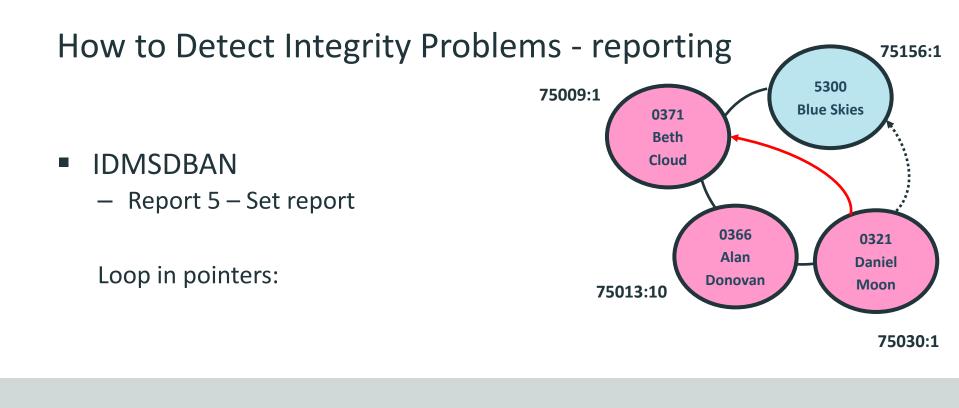


- IDMSDBAN
  - Report 5 Set report

#### Invalid pointer:

IDMSDBAN PHASE II - SET ANALYSIS		REPORT 1A	MESSAGES		DATE 04/25/16	TIME 12464168	PAGE 1
599001 - PHASE II PROCESSING BEGUN 599803 - END PASS 599801 - FROM-RECORDS WRITTEN TO SOR 599802 - TO-RECORDS WRITTEN TO SORT 599806 - INDEX SR8 DESCRIPTORS WRIT		0 65 65 0			01,23,20	12101100	-
599807 - INDEX DOWN DESCRIPTORS WRIT 599808 - INDEX UP DESCRIPTORS WRIT 599809 - INDEX NO UP MEM. DESCRIPTOR 599810 - INDEX NO-UP DOWN DESCRIPTOR 599702 - NEXT LINK NOT FOUND S	TEN S WRITTEN	0 0 0 0 CHAIN	START OF LINK	0/75030:1	OWNER IS AT	- 0	/75156:1
	HAIN LENGTH 1		LINK POINTS TO	0/75027 :1	PRIOR IN PF		/75013:10
	ET=DEPT-EMPLOYEE HAIN LENGTH 1	CHAIN	START OF LINK LINK POINTS TO	0/75156:1 0/75009:1	OWNER IS AT PRIOR IN PF		/75156:1 /75030:1





599701 - DUPLICATE TO-DBKEY	SET=DEPT-EMPLOYEE CHAIN LENGTH 1	CHAIN	START OF LINK LINK POINTS TO		156:1 013:10
599701 DUPLICATE TO-DBKEY	SET=DEPT-EMPLOYEE CHAIN LENGTH 1	CHAIN	START OF LINK LINK POINTS TO	0/75156:1 OWNER IS AT 0/751 0/75009:1 PRIOR IN PFX 0/750	156:1 030:1
599703 - PRIOR LINK NOT FOUND	SET=DEPT-EMPLOYEE CHAIN LENGTH 1	CHAIN	START OF LINK LINK POINTS TO	0/75009:1 OWNER IS AT 0/751 0/75013:10 PRIOR IN PFX 0/751	
599703 - PRIOR LINK NOT FOUND	SET=DEPT-EMPLOYEE CHAIN LENGTH 1	CHAIN	START OF LINK LINK POINTS TO	0/75156:1 OWNER IS AT 0/751 0/75009:1 PRIOR IN PFX 0/750	
599706 NO OWNER IN THIS CHAIN	SET=DEPT-EMPLOYEE CHAIN LENGTH 2	CHAIN	START OF LINK LINK POINTS TO	0/75013:10 OWNER IS AT 0/751 0/75009:1 PRIOR IN PFX 0/750	



- DB Audit Option
  - AUDIT : checks set integrity

REPT034I INTEGRIT						
DEPARTMEN		DBKEY 75,156-0001	NEXT DBKEY 75,009-0001	PRIOR DBKEY 75,030-0001	5300BLUE SKIES	RD DATA
DEPARTMENT	0410	/ 3,130-0001		75,050-0001		444444444444444444444444444444444444444
		01259401	01250101	01251601	5300234502295200000	000000000000000000000000000000000000000
REPT036I RECORDS		NG NEXT FROM OWNE		PRTOR DRKEV	OWNER DBKEV	RECORD DATA
EMPLOYEE	0415	75,009-0001	75,013-0010	75,156-0001	75,156-0001	0371BETH CLOUD
		01250101	0125050A	01259401	01259401	FFFFCCEC444444CDDEC44 037125380000003364400
EMPLOYEE	0415	75,013-0010	75,030-0001	75,009-0001	75,156-0001	0366ALAN DONOVAN
		,	,	,		FFFFCDCD444444CDDDECD
EMPLOYEE	0415	0125050A 75,030-0001	01251601 75,009-0001	01250101 75,013-0010	01259401 75,156-0001	036613150000004656515 0321DANIEL MOON
EMIEOTEE	0415	,	,	,		FFFFCCDCCD4444DDDD444
		01251601	01250101	0125050A	01259401	032141595300004665000
REPTOTIE SET LOOF REPT039I NEXT DE		REVIOUSLY AUDITE	D RECORD IN SET			
REPICZ71 RECORDS				75 013 0010	75 455 0004	0.221
EMPLOTE	0415	75.030-0001	75,009-0001	75,013-0010	75,156-0001	0321DANIEL MOON FFFFCCDCCD4444DDDD444
		01251601	01250101	0125050A	01259401	032141595300004665000
REPT069E NEXT DB				75 000 0001	75 156 0001	0366alan Donovan
EMPLOYEE	0415	75,013-0010	75,030-0001	75,009-0001	75,156-0001	0366ALAN DONOVAN FFFFCDCD444444CDDDECD
	0.14.5	0125050A	01251601	01250101	01259401	036613150000004656515
EMPLOYEE	0415	75,009-0001	75,013-0010	75,156-0001	75,156-0001	0371BETH CLOUD FFFFCCFC444444CDDFC44
		01250101	0125050A	01259401	01259401	037125380000003364400
REPT0381 RECORDS			75,030-0001.			
REPT039I NEXT DE	DRET PUINTS TO P	KEVIOUSLY AUDITE	D RECORD IN SET			

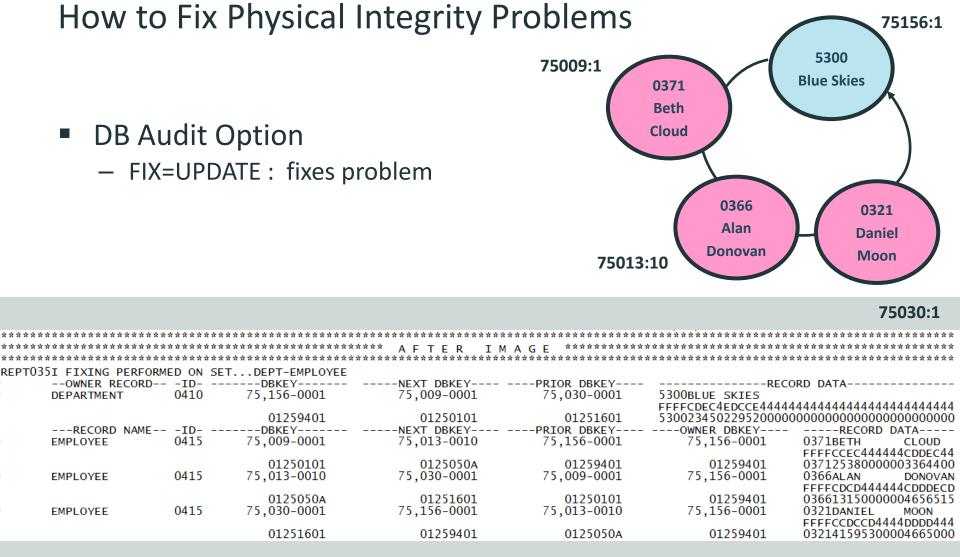




#### 75030:1

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REPT035I FIXING PERFOR	MED ON	SETDEPT-EMPLOYEE				
OWNER RECORD-	ID-	DBKEY	NEXT DBKEY	PRIOR DBKEY	REC	ORD DATA
DEPARTMENT	0410	75,156-0001	75,009-0001	75,030-0001	5300BLUE SKIES	
				,	FFFFCDEC4EDCCE4444	444444444444444444444444444444444444444
		01259401	01250101	01251601	530023450229520000	000000000000000000000000000000000000000
RECORD NAME-	ID-	DBKEY	NEXT DBKEY	PRIOR DBKEY	OWNER DBKEY	RECORD DATA
EMPLOYEE	0415	75,009-0001	75,013-0010	75,156-0001	75,156-0001	0371BETH CLOUD
		-	-	-	-	FFFFCCEC444444CDDEC44
		01250101	0125050A	01259401	01259401	037125380000003364400
EMPLOYEE	0415	75,013-0010	75,030-0001	75,009-0001	75,156-0001	0366ALAN DONOVAN
						FFFFCDCD444444CDDDECD
		0125050A	01251601	01250101	01259401	036613150000004656515
EMPLOYEE	0415	75,030-0001	75,156-0001	75,013-0010	75,156-0001	0321DANIEL MOON
						FFFFCCDCCD4444DDDD444
		01251601	01259401	0125050A	01259401	032141595300004665000







## How to Fix Physical Integrity Problems

IDMSRPTS

- Get record's set definition to correct broken chain

RECORD NAME RECORD VERSION RECORD ID	0100 0415						
RECORD LENGTH							
LOCATION MODE	CALC USING EMP	-ID-0415				DUPLICATES NOT ALLOWED	
WITHIN	EMP-DEMO-REGION	OFFSET		5 PGS	FOR	95 PGS	
DBKEY POSITIONS	SET	ΤΥΡΕ	NEXT	PRIOR	OWNER		
	CALC	MEMBER	1	2			
	DEPT-EMPLOYEE	MEMBER	3	4	5		
	EMP-NAME-NDX	INDEX MEMBER	6				
	OFFICE-EMPLOYEE	INDEX MEMBER	7		8		
	EMP-COVERAGE	OWNER	9	10			
	EMP-EMPOSITION	OWNER	11	12			
	EMP-EXPERTISE	OWNER	13	14			
	MANAGES	OWNER	15	16			
	REPORTS-TO	OWNER	17	18			
•							



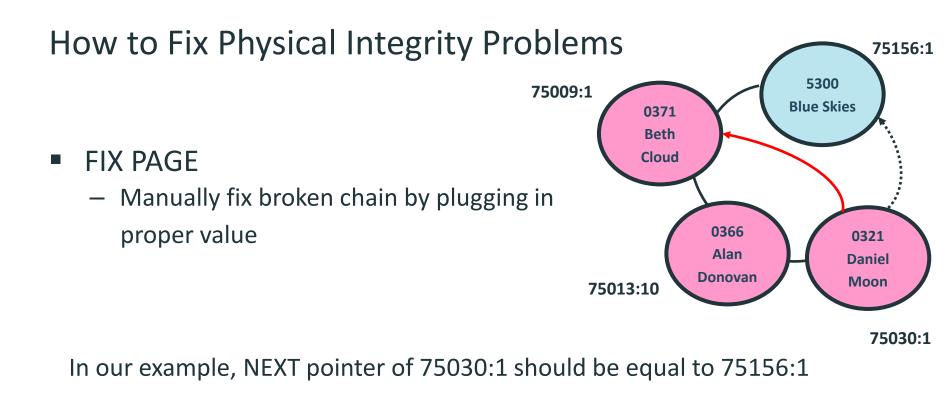
## How to Fix Physical Integrity Problems

PRINT PAGE

- Preparation to manually fix broken chain

PAGE 75, 000000 00020 000040 000060 000080 000000 000000 000100 000120 000140 000140 000160 000180 000180 000180 000180 0001380 001380 001300 1	00012516 01259401 01251604 C5D34040 C4D94040 404040F6 F0F0F0F0 0125050B 0C000C00 F1F9F8F1 01251601 F1F00000 F8F1F1F1 00000000 SAME 01CC01A4	01251601 0124FA02 01251605 4040D4D6 40404040 F1F7F4F9 F0F0F0F0 01259D08 0C000000 F1F0F1F0 01251601 01251607 01251606 F1F00000 00000000 00240018 00380018	AGE GROUP 01251601 01259908 01251607 D6D54040 40E6C5E2 F2F1F4F1 F1F9F4F4 F1F9F7F8 01251602 F0F0F0F0 01251601 01251601 01251601 01251601 01251601 01251601 01251601 01251601 01251601 01251601 01251601 01251601 01251603	11B80000 01259902 01251606 40404040 E3D6D540 F4F0F1F0 F0F3F2F4 F0F1F0F3 01251601 F0F0F0F0 0125A008 01259D09 0125050A 01251601 00000000 00000000 00240018 00380018	01256B05 0125120E 40404040 F2F3F4F8 01251601 F1F9F8F1 01251601 F7F10072 0125A004 01259D01 0125050A 01250101 00000000 00000000 01A90160	01251600 01256B05 01251D0F 40F1F640 40404040 F1F1F0F1 01251603 F1F0F0F9 01259A06 00000C01 F0F4F1F9 F0F3F1F9 0125050A 01250A0D 00000000 00200014 00C00048	01250101 01251603 F0F3F2F1 E2D2E8C8 D4C1F0F4 F1F9F7F8 01251601 F5F30055 01259A06 0C000C00 F6F5F0F5 F7F5F1F2 C140F1F9 01250101 00000000 01A90140 00010004	01251602 C4C1D5C9 C9C7C840 F3F7F140 F0F1F0F3 01259D08 00000C07 01259A06 0C000000 F0F50000 F0F50000 F1F50000 F1F50000 F1F50000 F1F50000 F1F1F1 C140F1F9 00000000 00000000 00000000 00200014 000C0008	<pre>* * * * * * * * * * * * * * * * * * *</pre>	* 
0013C0 1 415	00480007 4 120		75,030 75,16 75,030 *0321DAN	0-000 1-008 0-004 IEL MOO	75,030-000 75,161-002 75,030-002	о 75, 75, 5 75, 16 sкy	009-001 115 005 030-007 HIGH DR	75,013-010 75,115-005 75,030-006 WESTON	** 0 75,156-001 5 75,030-003	75,002-002 75,030-002 75,037-015 617492141401023*





IDMSBCF 18.5	CA IDMS Batch Command Facility
FIX PAGE 75030 VER 0018 0125,0101 REP 0018 0125,9401	



How to Fix Logical Integrity Problems

- Application program bug
  - Fix the bug
  - Might need one-time program to fix data
- Execution of program at wrong time or with wrong input
  - What do you do ?
  - Depends on when problem is discovered
    - If right after => Rollback
    - If not => one-time program to fix data



## How to Avoid Integrity Problems

- Proper backup and recovery procedures
- Never run UNLOCK on locked databases unless you are 150% certain there are no broken chains

Database maintenance is done under the covers by DBMS if area opened in update mode

Apply HYPER apars regarding data integrity



### Frequently scheduled backups

- Quiesced backups
  - CV down
  - CV up Areas quiesced
    - DCMT VARY AREA RETRIEVAL or OFFLINE
    - DCMT VARY SEGMENT RETRIEVAL or OFFLINE
    - DCMT QUIESCE AREA
    - DCMT QUIESCE SEGMENT
    - DCMT QUIESCE DBNAME



- Frequently scheduled backups (cont'd)
  - Hot backups
    - Quiesce update activity on areas
    - Note date/time of quiesce point
    - Restart update activity on areas
    - Backup the areas
    - Optionally, get another quiesce point on areas



#### Frequently scheduled backups

- Local mode update jobs
  - Backup before job
  - Backup after job



#### Recovery after warmstart failure

- Offload all journal files
- ROLLBACK ACTIVE
- UNLOCK areas not affected by ROLLBACK
- FORMAT journals



- Recovery from database I/O error
  - If transactions' recovery successfully
    - DCMT VARY AREA xxx OFFLINE
    - Fix problem
    - DCMT VARY AREA xxx ONLINE



- Recovery from database I/O error (cont'd)
  - If transactions' recovery unsuccessfully
    - DCMT VARY AREA xxx TRANSIENT RETRIEVAL/OFFLINE
    - DCMT VARY JOURNAL
    - DCMT VARY FILE DEALLOCATE
    - Restore backup
    - ROLLFORWARD FILE
    - Rename files
    - DCMT VARY FILE ALLOCATE
    - DCMT VARY FILE ACTIVE
    - DCMT VARY AREA ONLINE



- Recovery from journal I/O error (cont'd)
  - Quiesce update activity
  - If all update transactions finish normally
    - Backup areas
    - Format affected journal file
    - DCMT VARY AREA ONLINE



- Recovery from journal I/O error
  - If you get SUSPENDED TRANSACTIONS
    - Cancel the system
    - Restore backups of all areas in update mode
    - ROLLFORWARD COMPLETE for all those areas
    - FORMAT JOURNAL ALL
    - Backup areas
    - Restart system



- Recovery from local mode operations
  - Not journaling
    - Restore backup taken before job
  - Journaling to tape
    - ROLLBACK with local tape journal
  - Journaling to disk
    - Copy disk journal to tape
    - ROLLBACK with tape journal
  - If using incomplete journal file
    - FIX JOURNAL



- Mixed mode recovery
  - When database is updated by both CV and local mode job (at different times)
    - Will need CV and local journals
    - Can use MERGE ARCHIVE or
    - Can run separate ROLLFORWARD jobs



## Summary

- Important to have backup and recovery procedures (and to test them out!!!)
- Be VERY cautious when using UNLOCK and FIX PAGE



# **Questions and Answers**