10/21 16:20:24.94 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1046 Starting slump: E:/PROGRA~1/CA/SERVIC~1/bin/sslump\_nxd -N 340

10/21 16:20:24.99 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1051 Slump spawned with handle 364

10/21 16:20:25.25 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 5264 Maximum hold time for node broadcast messages is 120 seconds

10/21 16:20:25.25 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 946 SLUMP Build(leh-295) Ready.

10/21 16:20:25.28 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_os\_if.c 1742 Starting process set APP\_SRVR

10/21 16:20:25.29 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1207 Starting proctor: $NX\_ROOT/bin/pdm\_proctor\_nxd

10/21 16:20:25.37 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_os\_if.c 1749 >>>>>> Daemon Manager Started <<<<<<

10/21 16:20:25.37 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_os\_if.c 2126 Running pdm\_odbc\_start.bat script: E:/PROGRA~1/CA/SERVIC~1\bin\pdm\_odbc\_start.bat

10/21 16:20:25.69 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT u\_converter.c 690 Locale, setlocale(LC\_ALL, "") returns: "English\_India.1252". ICU default converter name: ibm-5348\_P100-1997. NX\_ICU\_CONVERTER\_FORCE: .

10/21 16:20:25.69 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT u\_converter.c 809 The character set of the local host environment as determined by ICU 53.1 does not match the NX\_CHARSET: "UTF-8". You may need to adjust NX\_CHARSET or your locale environment; ICU default converter name: ibm-5348\_P100-1997, IANA alias: WINDOWS-1252, alias0: IBM-5348\_P100-1997, alias1: IBM-5348, alias2: WINDOWS-1252, alias3: CP1252. setlocale(LC\_ALL, "") returns: "English\_India.1252".

10/21 16:20:30.86 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_os\_if.c 2131 Completed pdm\_odbc\_start.bat script successfully!!!

10/21 16:20:30.87 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT ServerStatusMonitor. 372 ServerStatusMonitor initializing

10/21 16:20:30.87 SMR-CASDM slump\_nxd 6780 SIGNIFICANT list.c 2897 Maximum wait for slump process verification is 900 seconds

10/21 16:20:33.01 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/pdm\_intrvlog\_nxd.bat

10/21 16:20:33.01 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/pdm\_ver -s -r

10/21 16:20:33.04 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (5772):E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_intrvlog\_nxd.bat

10/21 16:20:33.17 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (5428):E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_ver -s -r

10/21 16:20:33.61 SMR-CASDM Ver\_CTRL 5428 SIGNIFICANT pdm\_ver.c 743 Version Control starting as TARGET SERVER

10/21 16:20:33.62 SMR-CASDM pdm\_ver 5428 SIGNIFICANT pdm\_ver.c 811 Version control running as RFBroker (pdm\_rfbroker\_nxd)

10/21 16:20:33.67 SMR-CASDM pdm\_ver 5428 SIGNIFICANT ServerStatusMonitor. 364 ServerStatusMonitor initializing for RFBroker

10/21 16:20:34.04 SMR-CASDM slump\_nxd 6780 SIGNIFICANT list.c 359 Added NODE\_LIST 0x016E9AF0 172.17.110.7 slump\_id(5737) via(172.17.110.7)

10/21 16:20:34.06 SMR-CASDM slump\_nxd 6780 SIGNIFICANT list.c 506 Node(172.17.110.7) Slump ID(5737) has connected

10/21 16:20:35.99 SMR-CASDM confirm\_db 7028 SIGNIFICANT ntservice.c 311 Command return non-zero exit code. Command: redirect -m "C:\Windows\TEMP\tmp42" "C:\Windows\TEMP\tmp43" "E:/PROGRA~1/CA/SERVIC~1/bin/sql\_check\_db" -R -s SMR-CASDM >"C:\Windows\TEMP\tmp42" 2> "C:\Windows\TEMP\tmp43" . Exit Code: 104

10/21 16:20:36.06 SMR-CASDM pdm\_ver 5428 SIGNIFICANT ServerStatusMonitor. 602 Background server is SMR-CASDM-BG with id 5737

10/21 16:20:36.06 SMR-CASDM pdm\_ver 5428 SIGNIFICANT ServerStatusMonitor. 621 This server's slump host SMR-CASDM is a APPLICATION server with ID 5739 and status APP\_RUNNING

10/21 16:20:36.08 SMR-CASDM pdm\_ver 5428 SIGNIFICANT ServerStatusMonitor. 2457 Server list contains: 3 configured servers ; 0 unconfigured servers

10/21 16:20:36.09 SMR-CASDM slump\_nxd 6780 SIGNIFICANT list.c 359 Added NODE\_LIST 0x016E9DC0 172.17.110.8 slump\_id(0) via(172.17.110.8)

10/21 16:20:37.45 SMR-CASDM pdm\_ver 5428 SIGNIFICANT pdm\_ver.c 932 Unable to establish fast channel connection to Version Server

10/21 16:20:37.47 SMR-CASDM pdm\_ver 5428 SIGNIFICANT io\_catcher.c 342 STDIO: Í

10/21 16:20:37.75 SMR-CASDM pdm\_ver 5428 SIGNIFICANT pdm\_ver.c 978 AHD55003:CA Service Desk Manager is updating your client configuration.

10/21 16:21:20.95 SMR-CASDM pdm\_ver 5428 SIGNIFICANT pdm\_version.c 3826 Upgrading Target Server NX.env

10/21 16:21:20.95 SMR-CASDM pdm\_ver 5428 SIGNIFICANT pdm\_version.c 3863 Upgrading target

10/21 16:21:20.97 SMR-CASDM pdm\_ver 5428 SIGNIFICANT pdm\_ver.c 1136 TARGET SERVER version control completed successfully

10/21 16:21:20.99 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_ver -s -r return: 0

10/21 16:21:20.99 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_ver -s -r

10/21 16:21:21.53 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT daemon\_obj.c 1798 Transient process (appserver\_ver\_ctl) finished with return (0)

10/21 16:21:21.54 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/webengine -q -d domsrvr -S web:local -c $NX\_ROOT/bopcfg/www/web.cfg -r rpc\_srvr:SMR-CASDM

10/21 16:21:21.54 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_JRE\_INSTALL\_DIR/bin/java -XX:+UseG1GC -Djava.net.preferIPv4Stack=false -DAPP\_NAME=mail\_nxd com.ca.ServicePlus.mailer.PdmMailNxdStartupService

10/21 16:21:21.56 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/boplgin

10/21 16:21:21.56 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/mdb\_registration\_nxd

10/21 16:21:21.56 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_JRE\_INSTALL\_DIR/bin/java -Djava.net.preferIPv4Stack=false com.ca.ServicePlus.pdm\_rpc.PDM\_RPC\_Daemon -r $NX\_ROOT -l rpc\_srvr:SMR-CASDM

10/21 16:21:21.56 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/spel\_srvr -l spelsrvr -r rpc\_srvr:SMR-CASDM

10/21 16:21:21.56 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/lexagent\_nxd

10/21 16:21:21.57 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/pdm\_export\_mgr

10/21 16:21:21.57 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/pcrpt\_nxd

10/21 16:21:21.57 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/pdm\_logfile -q -b $NX\_LOGFILE\_LIMIT

10/21 16:21:21.57 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/pdm\_info

10/21 16:21:21.57 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/ddictbuild $NX\_ROOT/site/ddict.sch

10/21 16:21:21.59 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/msgcat\_build

10/21 16:21:21.75 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (7532):E:/PROGRA~1/CA/SERVIC~1/bin/webengine -q -d domsrvr -S web:local -c E:/PROGRA~1/CA/SERVIC~1/bopcfg/www/web.cfg -r rpc\_srvr:SMR-CASDM

10/21 16:21:21.78 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 353 Starting: pdm\_mail\_nxd with classpath: E:/PROGRA~1/CA/SERVIC~1/java/lib/pdm\_mail\_assembly.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/javax.mail-1.5.6.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/slump.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/domsrvr\_utils.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/BOPIntegration.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/sd-utils.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/log4j-1.2.15.jar;E:/PROGRA~1/CA/SERVIC~1/site/cfg;E:/PROGRA~1/CA/SERVIC~1/java/lib/bc-fips-1.0.1.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/bctls-fips-1.0.5.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/activation.jar;E:/PROGRA~1/CA/SERVIC~1/java/resources

10/21 16:21:21.79 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (7412):"e:/Program Files (x86)/CA/SC/JRE/11.0.3/bin/java" -XX:+UseG1GC -Djava.net.preferIPv4Stack=false -DAPP\_NAME=mail\_nxd com.ca.ServicePlus.mailer.PdmMailNxdStartupService

10/21 16:21:21.92 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (8124):E:/PROGRA~1/CA/SERVIC~1/bin/boplgin

10/21 16:21:22.06 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (8296):E:/PROGRA~1/CA/SERVIC~1/bin/mdb\_registration\_nxd

10/21 16:21:22.09 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 353 Starting: rpc\_srvr with classpath: E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_rpc.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/slump.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/sqljdbc.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/ojdbc14.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/jaxb-api.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/CABISyncUtil.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/com.ca.bicoe.cajasperserver.cabi-jasperreportsserver-commonutil-6.4.3.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/com.ca.bicoe.cajasperserver.cabi-jasperreportsserver-sso-6.4.3.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/sd-utils.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/log4j-1.2.15.jar;E:/PROGRA~1/CA/SERVIC~1/site/cfg;E:/PROGRA~1/CA/SERVIC~1/java/lib/axis.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/commons-discovery.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/commons-logging.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/jaxrpc.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/saaj.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/wsdl4j.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/xercesImpl.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/xml-apis.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/bc-fips-1.0.1.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/bctls-fips-1.0.5.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/commons-httpclient-3.0.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/concurrent.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/commons-logging-api.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/Safe.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/httpcore-4.2.4.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/httpclient-4.2.5.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/log4j-1.2.8.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/commons-codec-1.3.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/mail.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/activation.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/bsi\_pdm\_rpc.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/dom4j.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/jaxen-1.1.1.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/not-yet-commons-ssl-0.3.10.jar;E:/PROGRA~1/CA/SERVIC~1/java/resources;

10/21 16:21:22.11 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (5992):"e:/Program Files (x86)/CA/SC/JRE/11.0.3/bin/java" -Djava.net.preferIPv4Stack=false com.ca.ServicePlus.pdm\_rpc.PDM\_RPC\_Daemon -r E:/PROGRA~1/CA/SERVIC~1 -l rpc\_srvr:SMR-CASDM

10/21 16:21:22.26 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (7124):E:/PROGRA~1/CA/SERVIC~1/bin/spel\_srvr -l spelsrvr -r rpc\_srvr:SMR-CASDM

10/21 16:21:22.31 SMR-CASDM web-engine 7532 SIGNIFICANT webengine.c 2205 Enabling Low Fragmentation Heap succeeded.

10/21 16:21:22.32 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (6140):E:/PROGRA~1/CA/SERVIC~1/bin/lexagent\_nxd

10/21 16:21:22.40 SMR-CASDM boplgin 8124 SIGNIFICANT boplgin.c 534 STARTUP of boplgin

10/21 16:21:22.40 SMR-CASDM boplgin 8124 SIGNIFICANT api.c 1069 Slump object hash created with 16384 entries (2\*\*14)

10/21 16:21:22.40 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (4376):E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_export\_mgr

10/21 16:21:22.45 SMR-CASDM mdb\_registration\_ 8296 SIGNIFICANT mdbreg.c 460 STARTUP of mdb\_registration\_nxd

10/21 16:21:22.50 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (2904):E:/PROGRA~1/CA/SERVIC~1/bin/pcrpt\_nxd

10/21 16:21:22.62 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (6388):E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_logfile -q -b 30000000

10/21 16:21:22.62 SMR-CASDM spelsrvr 7124 SIGNIFICANT spel\_srvr.c 462 STARTUP of spelsrvr

10/21 16:21:22.67 SMR-CASDM spelsrvr 7124 SIGNIFICANT api.c 1069 Slump object hash created with 8192 entries (2\*\*13)

10/21 16:21:22.68 SMR-CASDM spelsrvr 7124 SIGNIFICANT ServerStatusMonitor. 372 ServerStatusMonitor initializing

10/21 16:21:22.75 SMR-CASDM web-engine 7532 SIGNIFICANT config\_file.c 352 Reading configuration file E:/PROGRA~1/CA/SERVIC~1/bopcfg/www/web.cfg

10/21 16:21:22.78 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (8648):E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_info

10/21 16:21:22.79 SMR-CASDM web-engine 7532 SIGNIFICANT parse.c 9594 HTMPL cache size set to 10000

10/21 16:21:22.81 SMR-CASDM web-engine 7532 SIGNIFICANT api.c 1069 Slump object hash created with 8192 entries (2\*\*13)

10/21 16:21:22.82 SMR-CASDM web:local 7532 SIGNIFICANT webengine.c 1618 Starting webengine using domsrvr domsrvr

10/21 16:21:22.82 SMR-CASDM web:local 7532 SIGNIFICANT webengine.c 1739 Queue Size is set to be 100

10/21 16:21:22.82 SMR-CASDM web:local 7532 SIGNIFICANT webengine.c 1818 Standalone webengine (not using Director)

10/21 16:21:22.82 SMR-CASDM web:local 7532 SIGNIFICANT ServerStatusMonitor. 372 ServerStatusMonitor initializing

10/21 16:21:22.84 SMR-CASDM pcrpt\_nxd 2904 SIGNIFICANT pcreport.c 1262 STARTUP of pcrpt\_nxd

10/21 16:21:22.84 SMR-CASDM boplgin 8124 SIGNIFICANT bplhndlr.c 1233 Using LDAP authentication

10/21 16:21:22.84 SMR-CASDM boplgin 8124 SIGNIFICANT bplhndlr.c 1257 Login using eIAM Artifacts is supported

10/21 16:21:22.86 SMR-CASDM boplgin 8124 SIGNIFICANT bplhndlr.c 1114 Initializing ServerStatusMonitor for boplgin

10/21 16:21:22.86 SMR-CASDM boplgin 8124 SIGNIFICANT ServerStatusMonitor. 372 ServerStatusMonitor initializing

10/21 16:21:22.87 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (8044):E:/PROGRA~1/CA/SERVIC~1/bin/ddictbuild E:/PROGRA~1/CA/SERVIC~1/site/ddict.sch

10/21 16:21:22.98 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (7824):E:/PROGRA~1/CA/SERVIC~1/bin/msgcat\_build

10/21 16:21:22.98 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_logfile -q -b 30000000 return: 0

10/21 16:21:22.98 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_logfile -q -b 30000000

10/21 16:21:23.12 SMR-CASDM pdm\_info 8648 SIGNIFICANT pdm\_info.c 124 Applied patches found in: E:/PROGRA~1/CA/SERVIC~1/SMR-CASDM.HIS :GOA-167\_CUM\_C T6EE263 GOA-167\_EN\_US LEH-295\_CUM\_C LEH-295\_LANGCOMBO LEH-295\_EN\_US

10/21 16:21:23.12 SMR-CASDM pdm\_info 8648 SIGNIFICANT pdm\_info.c 235 Build: Version 17.2 ( leh-295 2019-02-26T08:54:35 )

10/21 16:21:23.34 SMR-CASDM msgcat\_build 7824 SIGNIFICANT msgcat\_build.c 116 223342 bytes allocated

10/21 16:21:23.51 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT daemon\_obj.c 1798 Transient process (pdm\_logfile) finished with return (0)

10/21 16:21:23.51 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/msgcat\_build return: 0

10/21 16:21:23.51 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/msgcat\_build

10/21 16:21:24.04 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT daemon\_obj.c 1798 Transient process (msgcat\_build) finished with return (0)

10/21 16:21:24.06 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_info return: 0

10/21 16:21:24.06 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_info

10/21 16:21:24.57 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT daemon\_obj.c 1798 Transient process (pdm\_info) finished with return (0)

10/21 16:21:32.73 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/ddictbuild E:/PROGRA~1/CA/SERVIC~1/site/ddict.sch return: 0

10/21 16:21:32.75 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/ddictbuild E:/PROGRA~1/CA/SERVIC~1/site/ddict.sch

10/21 16:21:33.28 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT daemon\_obj.c 1798 Transient process (ddictbuild) finished with return (0)

10/21 16:21:33.28 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/pdm\_rfbroker\_nxd

10/21 16:21:33.29 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/key\_prov\_nxd

10/21 16:21:33.31 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/sql\_prov\_nxd \_prov $NX\_DB\_STUFF

10/21 16:21:33.31 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/confirm\_db

10/21 16:21:33.39 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (8576):E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_rfbroker\_nxd

10/21 16:21:33.51 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (7852):E:/PROGRA~1/CA/SERVIC~1/bin/key\_prov\_nxd

10/21 16:21:33.64 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (8528):E:/PROGRA~1/CA/SERVIC~1/bin/sql\_prov\_nxd \_prov mdb

10/21 16:21:33.68 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (8708):E:/PROGRA~1/CA/SERVIC~1/bin/confirm\_db

10/21 16:21:33.84 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT pdm\_rfbroker\_nxd.c 145 Logon slump using procname pdm\_rfbroker\_nxd

10/21 16:21:33.84 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT ServerStatusMonitor. 364 ServerStatusMonitor initializing for RFBroker

10/21 16:21:33.93 SMR-CASDM key\_prov\_nxd 7852 SIGNIFICANT key\_prov.c 193 STARTUP of key\_prov\_nxd

10/21 16:21:34.04 SMR-CASDM sql\_prov\_nxd 8528 SIGNIFICANT sql\_prov.c 213 Started up SQL Server provider NAME=\_prov DATABASE=mdb

10/21 16:21:34.53 SMR-CASDM sqlagt:Default 7784 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:key\_prov\_nxd:Default

10/21 16:21:35.20 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/confirm\_db return: 0

10/21 16:21:35.20 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/confirm\_db

10/21 16:21:35.28 SMR-CASDM confirm\_db 5588 SIGNIFICANT ntservice.c 311 Command return non-zero exit code. Command: redirect -m "C:\Windows\TEMP\tmp46" "C:\Windows\TEMP\tmp47" "E:/PROGRA~1/CA/SERVIC~1/bin/sql\_check\_db" -R -s SMR-CASDM >"C:\Windows\TEMP\tmp46" 2> "C:\Windows\TEMP\tmp47" . Exit Code: 104

10/21 16:21:35.29 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT ServerStatusMonitor. 602 Background server is SMR-CASDM-BG with id 5737

10/21 16:21:35.29 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT ServerStatusMonitor. 621 This server's slump host SMR-CASDM is a APPLICATION server with ID 5739 and status APP\_RUNNING

10/21 16:21:35.29 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT ServerStatusMonitor. 2457 Server list contains: 3 configured servers ; 0 unconfigured servers

10/21 16:21:35.29 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 1990 RFBroker on server SMR-CASDM (id:5739) changed state to STATE\_INITIALIZING

10/21 16:21:35.36 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT ServerStatusMonitor. 1910 This server SMR-CASDM (5739) has checksums ddict(1968499886) Majic(1110231354) wsp.mods(3705908253)

10/21 16:21:35.36 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 1596 Sent singleton broadcast message to node :SMR-CASDM-BG with Slump ID : 5737 Singleton msg type : 2 Singleton processName : Singleton slumpid : 5739 Singleton slumpHost:

10/21 16:21:35.36 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 1600 Server SMR-CASDM-SB (id:5738) does not seem to be connected.

10/21 16:21:35.36 SMR-CASDM boplgin 8124 SIGNIFICANT bplhndlr.c 1719 BOPLGIN not ready (status=0); request queued

10/21 16:21:35.36 SMR-CASDM web:local 7532 SIGNIFICANT session.c 7225 Allowing 20 seconds for server response before displaying Server Response Delayed

10/21 16:21:35.37 SMR-CASDM boplgin 8124 SIGNIFICANT boplgin.c 467 Can't connect to server 'domsrvr'; will retry in 30 seconds

10/21 16:21:35.37 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 436 Send register server request to server SMR-CASDM-BG (id:5737) (1763049472)

10/21 16:21:35.37 SMR-CASDM web:local 7532 SIGNIFICANT session.c 7354 HTMPL cache is active

10/21 16:21:35.37 SMR-CASDM web:local 7532 SIGNIFICANT session.c 7364 Macro cache is active

10/21 16:21:35.51 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: bpeid\_nxd slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/21 16:21:35.53 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/21 16:21:35.53 SMR-CASDM slump\_nxd 6780 SIGNIFICANT list.c 1432 Registered singleton procname "bpeid\_nxd"

10/21 16:21:35.53 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: keit\_daemon slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/21 16:21:35.53 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/21 16:21:35.53 SMR-CASDM slump\_nxd 6780 SIGNIFICANT list.c 1432 Registered singleton procname "keit\_daemon"

10/21 16:21:35.53 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: bpebr\_nxd slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/21 16:21:35.53 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/21 16:21:35.53 SMR-CASDM slump\_nxd 6780 SIGNIFICANT list.c 1432 Registered singleton procname "bpebr\_nxd"

10/21 16:21:35.53 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: bopLDAP slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/21 16:21:35.53 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/21 16:21:35.53 SMR-CASDM slump\_nxd 6780 SIGNIFICANT list.c 1432 Registered singleton procname "bopLDAP"

10/21 16:21:35.53 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: domsrvr:wsp slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/21 16:21:35.53 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/21 16:21:35.53 SMR-CASDM slump\_nxd 6780 SIGNIFICANT list.c 1432 Registered singleton procname "domsrvr:wsp"

10/21 16:21:35.53 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: animator\_nxd slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/21 16:21:35.54 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/21 16:21:35.54 SMR-CASDM slump\_nxd 6780 SIGNIFICANT list.c 1432 Registered singleton procname "animator\_nxd"

10/21 16:21:35.54 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: ttv\_nxd slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/21 16:21:35.54 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/21 16:21:35.54 SMR-CASDM slump\_nxd 6780 SIGNIFICANT list.c 1432 Registered singleton procname "ttv\_nxd"

10/21 16:21:35.54 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: kpi\_qry\_daemon slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/21 16:21:35.54 SMR-CASDM web:local 7532 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (0) Most Sessions (0) Current Sessions (0)

10/21 16:21:35.54 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/21 16:21:35.54 SMR-CASDM slump\_nxd 6780 SIGNIFICANT list.c 1432 Registered singleton procname "kpi\_qry\_daemon"

10/21 16:21:35.54 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: bu\_daemon slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/21 16:21:35.54 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/21 16:21:35.54 SMR-CASDM slump\_nxd 6780 SIGNIFICANT list.c 1432 Registered singleton procname "bu\_daemon"

10/21 16:21:35.54 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: rep\_daemon:SMR-CASDM-BG slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/21 16:21:35.54 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/21 16:21:35.54 SMR-CASDM slump\_nxd 6780 SIGNIFICANT list.c 1432 Registered singleton procname "rep\_daemon:SMR-CASDM-BG"

10/21 16:21:35.54 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: pdm\_maileater\_nxd slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/21 16:21:35.56 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/21 16:21:35.56 SMR-CASDM slump\_nxd 6780 SIGNIFICANT list.c 1432 Registered singleton procname "pdm\_maileater\_nxd"

10/21 16:21:35.56 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: BOP-AUTH slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/21 16:21:35.56 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/21 16:21:35.56 SMR-CASDM slump\_nxd 6780 SIGNIFICANT list.c 1432 Registered singleton procname "BOP-AUTH"

10/21 16:21:35.56 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: web:wsp slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/21 16:21:35.56 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/21 16:21:35.56 SMR-CASDM slump\_nxd 6780 SIGNIFICANT list.c 1432 Registered singleton procname "web:wsp"

10/21 16:21:35.56 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: krc\_daemon slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/21 16:21:35.56 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/21 16:21:35.56 SMR-CASDM slump\_nxd 6780 SIGNIFICANT list.c 1432 Registered singleton procname "krc\_daemon"

10/21 16:21:35.56 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: pdm\_tomcat-SMR-CASDM-BG slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/21 16:21:35.56 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/21 16:21:35.56 SMR-CASDM slump\_nxd 6780 SIGNIFICANT list.c 1432 Registered singleton procname "pdm\_tomcat-SMR-CASDM-BG"

10/21 16:21:35.56 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: arcpur\_srvr slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/21 16:21:35.56 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/21 16:21:35.56 SMR-CASDM slump\_nxd 6780 SIGNIFICANT list.c 1432 Registered singleton procname "arcpur\_srvr"

10/21 16:21:35.57 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 1990 RFBroker on server SMR-CASDM (id:5739) changed state to STATE\_RUNNING

10/21 16:21:35.57 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 1414 RFBroker initialized and server registered

10/21 16:21:35.72 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT daemon\_obj.c 1798 Transient process (confirm\_db) finished with return (0)

10/21 16:21:35.89 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton bpeid\_nxd

10/21 16:21:35.89 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton keit\_daemon

10/21 16:21:35.89 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton bpebr\_nxd

10/21 16:21:35.89 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton bopLDAP

10/21 16:21:35.89 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton domsrvr:wsp

10/21 16:21:35.89 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton animator\_nxd

10/21 16:21:35.89 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton ttv\_nxd

10/21 16:21:35.89 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton kpi\_qry\_daemon

10/21 16:21:35.89 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton bu\_daemon

10/21 16:21:35.89 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton rep\_daemon:SMR-CASDM-BG

10/21 16:21:35.90 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton pdm\_maileater\_nxd

10/21 16:21:35.90 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton BOP-AUTH

10/21 16:21:35.90 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton web:wsp

10/21 16:21:35.90 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton krc\_daemon

10/21 16:21:35.90 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton pdm\_tomcat-SMR-CASDM-BG

10/21 16:21:35.90 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton arcpur\_srvr

10/21 16:21:39.01 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/bpvirtdb\_srvr -n $NX\_MIN\_DBAGENT -x $NX\_MAX\_DBAGENT

10/21 16:21:39.01 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/ehm\_nxd -f $NX\_ROOT/site/eh/topology.cfg

10/21 16:21:39.14 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (5532):E:/PROGRA~1/CA/SERVIC~1/bin/bpvirtdb\_srvr -n 6 -x 24

10/21 16:21:39.26 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (5236):E:/PROGRA~1/CA/SERVIC~1/bin/ehm\_nxd -f E:/PROGRA~1/CA/SERVIC~1/site/eh/topology.cfg

10/21 16:21:39.43 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT bpvirtdb\_srvr.c 250 STARTUP of bpvirtdb\_srvr; 6 to 24 virtual database agents.

10/21 16:21:39.43 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT api.c 1069 Slump object hash created with 2048 entries (2\*\*11)

10/21 16:21:39.45 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT bpvirtdb\_srvr.c 318 Unable to establish fast channel connection to \_prov key\_control

10/21 16:21:39.45 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT vdbagent.c 2373 Creating upinde agent 1 for table(s):Call\_Req

10/21 16:21:39.45 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT vdbagent.c 2373 Creating upinde agent 2 for table(s):Act\_Log

10/21 16:21:39.46 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT vdbagent.c 2373 Creating upinde agent 3 for table(s):Change\_Request

10/21 16:21:39.46 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT vdbagent.c 2373 Creating upinde agent 4 for table(s):Change\_Act\_Log

10/21 16:21:39.46 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT vdbagent.c 2373 Creating upinde agent 5 for table(s):Issue

10/21 16:21:39.46 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT vdbagent.c 2373 Creating upinde agent 6 for table(s):Issue\_Act\_Log

10/21 16:21:39.46 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT vdbagent.c 2373 Creating upinde agent 7 for table(s):Audit\_Log event\_log session\_log casm\_active\_sessions

10/21 16:21:39.46 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT vdbagent.c 2373 Creating upinde agent 8 for table(s):EBR\_FULLTEXT EBR\_FULLTEXT\_ADM EBR\_KS\_INDEXING\_QUEUE

10/21 16:21:39.46 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT vdbagent.c 2373 Creating upinde agent 9 for table(s):CREATE\_INDEX

10/21 16:21:39.46 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT vdbagent.c 2373 Creating upinde agent 10 for table(s):Kpi\_Ticket\_Data Kpi\_Data

10/21 16:21:39.46 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT vdbagent.c 2373 Creating upinde agent 11 for table(s):BU\_TRANS

10/21 16:21:39.46 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT vdbagent.c 2373 Creating upinde agent 12 for table(s):cr\_heat\_mapping

10/21 16:21:39.46 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT vdbagent.c 2405 Creating upinde agent 13 for Stored Procedures

10/21 16:21:39.64 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton bpeid\_nxd

10/21 16:21:39.65 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton keit\_daemon

10/21 16:21:39.65 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton bpebr\_nxd

10/21 16:21:39.65 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton bopLDAP

10/21 16:21:39.65 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton domsrvr:wsp

10/21 16:21:39.65 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton animator\_nxd

10/21 16:21:39.65 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton ttv\_nxd

10/21 16:21:39.65 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton kpi\_qry\_daemon

10/21 16:21:39.67 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton bu\_daemon

10/21 16:21:39.67 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton rep\_daemon:SMR-CASDM-BG

10/21 16:21:39.68 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton pdm\_maileater\_nxd

10/21 16:21:39.68 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton BOP-AUTH

10/21 16:21:39.68 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton web:wsp

10/21 16:21:39.68 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton krc\_daemon

10/21 16:21:39.68 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton pdm\_tomcat-SMR-CASDM-BG

10/21 16:21:39.68 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton arcpur\_srvr

10/21 16:21:39.92 SMR-CASDM sqlagt:upinde 1748 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:upinde

10/21 16:21:39.93 SMR-CASDM sqlagt:Call\_Req 7312 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:Call\_Req

10/21 16:21:39.93 SMR-CASDM sqlagt:Act\_Log 8984 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:Act\_Log

10/21 16:21:39.93 SMR-CASDM sqlagt:Change\_Req 2780 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:Change\_Request

10/21 16:21:39.95 SMR-CASDM sqlagt:Change\_Act 4912 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:Change\_Act\_Log

10/21 16:21:40.03 SMR-CASDM sqlagt:Issue 5164 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:Issue

10/21 16:21:40.03 SMR-CASDM sqlagt:Issue\_Act\_ 7436 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:Issue\_Act\_Log

10/21 16:21:40.06 SMR-CASDM sqlagt:Audit\_Log 7432 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:Audit\_Log event\_log session\_log casm\_active\_sessions

10/21 16:21:40.28 SMR-CASDM sqlagt:EBR\_FULLTE 8336 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:EBR\_FULLTEXT EBR\_FULLTEXT\_ADM EBR\_KS\_INDEXING\_QUEUE

10/21 16:21:40.29 SMR-CASDM sqlagt:CREATE\_IND 6072 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:CREATE\_INDEX

10/21 16:21:40.39 SMR-CASDM sqlagt:BU\_TRANS 1804 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:BU\_TRANS

10/21 16:21:40.39 SMR-CASDM sqlagt:Kpi\_Ticket 7380 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:Kpi\_Ticket\_Data Kpi\_Data

10/21 16:21:40.50 SMR-CASDM sqlagt:cr\_heat\_ma 2100 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:cr\_heat\_mapping

10/21 16:21:40.64 SMR-CASDM sqlagt:Procedure0 7220 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:Procedure0

10/21 16:21:40.68 SMR-CASDM sqlagt:select0 8892 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select0

10/21 16:21:41.01 SMR-CASDM sqlagt:Default 6248 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:Default

10/21 16:21:41.57 SMR-CASDM sqlagt:select1 7444 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select1

10/21 16:21:41.65 SMR-CASDM sqlagt:select2 5208 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select2

10/21 16:21:41.68 SMR-CASDM sqlagt:select3 7396 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select3

10/21 16:21:41.90 SMR-CASDM sqlagt:select4 8924 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select4

10/21 16:21:41.95 SMR-CASDM sqlagt:select5 1712 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select5

10/21 16:21:45.01 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/ehc\_nxd

10/21 16:21:45.01 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/domsrvr -s spelsrvr -l domsrvr -c '\"\"' -D \"\"

10/21 16:21:45.12 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (6696):E:/PROGRA~1/CA/SERVIC~1/bin/ehc\_nxd

10/21 16:21:45.31 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (6872):E:/PROGRA~1/CA/SERVIC~1/bin/domsrvr -s spelsrvr -l domsrvr -c '""' -D ""

10/21 16:21:45.57 SMR-CASDM ? 6872 SIGNIFICANT domsrvr.c 451 Enabling Low Fragmentation Heap succeeded.

10/21 16:21:45.59 SMR-CASDM domsrvr 6872 SIGNIFICANT miscos.c 298 Multi-tenancy is OFF - single tenant environment

10/21 16:21:45.59 SMR-CASDM domsrvr 6872 SIGNIFICANT domsrvr.c 635 STARTUP of domsrvr in multi-process mode; Spel: spelsrvr; virtdb: bpvirtdb\_srvr

10/21 16:21:45.59 SMR-CASDM domsrvr 6872 SIGNIFICANT api.c 1069 Slump object hash created with 131072 entries (2\*\*17)

10/21 16:21:46.95 SMR-CASDM domsrvr 6872 SIGNIFICANT connmgr.c 1976 Object manager domsrvr assigned server number 2

10/21 16:21:46.95 SMR-CASDM domsrvr 6872 SIGNIFICANT domsrvr.c 1026 Unable to establish fast channel connection to spelsrvr Interp\_Obj

10/21 16:21:46.95 SMR-CASDM domsrvr 6872 SIGNIFICANT domsrvr.c 1026 Unable to establish fast channel connection to bpvirtdb\_srvr bpvirtdb

10/21 16:21:46.95 SMR-CASDM domsrvr 6872 SIGNIFICANT top\_ob.c 954 Using bpvirtdb request ID range 100000 to 199999

10/21 16:21:46.96 SMR-CASDM domsrvr 6872 ERROR sql\_prod.c 897 Unable to establish fast channel connection to bpvirtdb\_srvr bpvirtdb

10/21 16:21:46.96 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory noturg has no last mod date attribute

10/21 16:21:46.96 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory bool has no last mod date attribute

10/21 16:21:46.96 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory rev\_bool has no last mod date attribute

10/21 16:21:46.98 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory bms has no last mod date attribute

10/21 16:21:46.98 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory record\_lock has no last mod date attribute

10/21 16:21:46.98 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory prod\_list has no last mod date attribute

10/21 16:21:47.01 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory actlog\_prod\_list has no last mod date attribute

10/21 16:21:47.01 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory event\_prod\_list has no last mod date attribute

10/21 16:21:47.03 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory macro\_prod\_list has no last mod date attribute

10/21 16:21:47.03 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory mobile\_attr\_prod\_list has no last mod date attribute

10/21 16:21:47.04 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory heat\_obtyp\_prod\_list has no last mod date attribute

10/21 16:21:47.04 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory assetx\_prod\_list has no last mod date attribute

10/21 16:21:47.06 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory stored\_query\_prod\_list has no last mod date attribute

10/21 16:21:47.07 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory object\_notify\_prod\_list has no last mod date attribute

10/21 16:21:47.07 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory workflow\_prod\_list has no last mod date attribute

10/21 16:21:47.09 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory node\_prod\_list has no last mod date attribute

10/21 16:21:47.09 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory ical\_event\_prod\_list has no last mod date attribute

10/21 16:21:47.11 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory dcon\_typ has no last mod date attribute

10/21 16:21:47.11 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory ctab has no last mod date attribute

10/21 16:21:47.11 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory dlgsrvr has no last mod date attribute

10/21 16:21:47.11 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory acc\_lvls has no last mod date attribute

10/21 16:21:47.12 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory true\_false has no last mod date attribute

10/21 16:21:47.12 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory evtdlytp has no last mod date attribute

10/21 16:21:47.15 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory crt has no last mod date attribute

10/21 16:21:47.17 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory quick\_tpl\_types has no last mod date attribute

10/21 16:21:47.18 SMR-CASDM domsrvr 6872 SIGNIFICANT sql\_prod.c 897 Unable to establish fast channel connection to bopLDAP virtdb

10/21 16:21:47.20 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory ntfr\_prod\_list has no last mod date attribute

10/21 16:21:47.21 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory ntfm\_prod\_list has no last mod date attribute

10/21 16:21:47.43 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT vdbsql.c 970 Table View\_arg\_history doesn't have an id column!

10/21 16:21:47.73 SMR-CASDM sqlagt:select7 6000 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select7

10/21 16:21:47.75 SMR-CASDM sqlagt:select6 5580 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select6

10/21 16:21:47.76 SMR-CASDM sqlagt:select8 7020 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select8

10/21 16:21:47.76 SMR-CASDM sqlagt:select9 2372 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select9

10/21 16:21:47.82 SMR-CASDM sqlagt:select10 5404 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select10

10/21 16:21:48.01 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/pdm\_text\_nxd

10/21 16:21:48.04 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/bpnotify\_nxd

10/21 16:21:48.07 SMR-CASDM sqlagt:select11 5648 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select11

10/21 16:21:48.17 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/rep\_daemon -s rep\_daemon:SMR-CASDM

10/21 16:21:48.18 SMR-CASDM sqlagt:select12 6108 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select12

10/21 16:21:48.21 SMR-CASDM sqlagt:select13 8900 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select13

10/21 16:21:48.21 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT daemon\_obj.c 1658 Initializing \_isSingleton to true for process :$NX\_ROOT/bin/rep\_daemon -s rep\_daemon:SMR-CASDM

10/21 16:21:48.21 SMR-CASDM sqlagt:select14 5384 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select14

10/21 16:21:48.23 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (8380):E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_text\_nxd

10/21 16:21:48.29 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/kt\_daemon

10/21 16:21:48.34 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/kpi\_sys\_daemon -d domsrvr

10/21 16:21:48.42 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/pdm\_rest\_nxd -d $NX\_REST\_WEBSERVICE\_DOMSRVR

10/21 16:21:48.43 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/ehwriter 172.17.110.9:tngwriter -j 172.17.110.9 -k 172.17.110.9:EHC -m evt-master

10/21 16:21:48.45 SMR-CASDM sqlagt:select16 4432 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select16

10/21 16:21:48.45 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/filter\_nxd 172.17.110.9:tngfilter -j 172.17.110.9 -k 172.17.110.9:EHC -m evt-master

10/21 16:21:48.46 SMR-CASDM sqlagt:select15 6876 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select15

10/21 16:21:48.48 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (7172):E:/PROGRA~1/CA/SERVIC~1/bin/bpnotify\_nxd

10/21 16:21:48.50 SMR-CASDM sqlagt:select17 4852 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select17

10/21 16:21:48.95 SMR-CASDM sqlagt:select18 5148 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select18

10/21 16:21:49.09 SMR-CASDM sqlagt:select19 8000 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select19

10/21 16:21:49.25 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (2684):E:/PROGRA~1/CA/SERVIC~1/bin/rep\_daemon -s rep\_daemon:SMR-CASDM

10/21 16:21:49.34 SMR-CASDM sqlagt:select20 2764 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select20

10/21 16:21:49.42 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1608 Monitoring factory cnt for external changes

10/21 16:21:49.46 SMR-CASDM domsrvr 6872 SIGNIFICANT attr.c 6643 Notify delay set to 60 seconds

10/21 16:21:49.56 SMR-CASDM sqlagt:select21 7464 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select21

10/21 16:21:49.79 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (1280):E:/PROGRA~1/CA/SERVIC~1/bin/kt\_daemon

10/21 16:21:49.79 SMR-CASDM sqlagt:select22 2144 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select22

10/21 16:21:49.82 SMR-CASDM sqlagt:select23 7148 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select23

10/21 16:21:49.92 SMR-CASDM domsrvr 6872 SIGNIFICANT top\_ob.c 1033 Domsrvr initialization is complete

10/21 16:21:49.96 SMR-CASDM domsrvr 6872 SIGNIFICANT connmgr.c 2410 Connecting client bpnotify\_nxd

10/21 16:21:49.98 SMR-CASDM domsrvr 6872 SIGNIFICANT connmgr.c 2410 Connecting client rep\_daemon:SMR-CASDM

10/21 16:21:49.98 SMR-CASDM rep\_daemon 2684 SIGNIFICANT ServerStatusMonitor. 372 ServerStatusMonitor initializing

10/21 16:21:50.01 SMR-CASDM domsrvr 6872 SIGNIFICANT connmgr.c 2410 Connecting client pdm\_text\_nxd

10/21 16:21:50.06 SMR-CASDM domsrvr 6872 SIGNIFICANT connmgr.c 2410 Connecting client BOP-LOGIN

10/21 16:21:50.11 SMR-CASDM boplgin 8124 SIGNIFICANT bplaccess.c 5663 Hash size for the Session Object list is set to 2003

10/21 16:21:50.11 SMR-CASDM domsrvr 6872 SIGNIFICANT connmgr.c 2410 Connecting client web:local

10/21 16:21:50.11 SMR-CASDM web:local 7532 SIGNIFICANT webengine.c 2072 Webengine web:local connected to SMR-CASDM (domsrvr)

10/21 16:21:50.11 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 683 Initializing select cache with sel limit 10

10/21 16:21:50.11 SMR-CASDM domsrvr 6872 SIGNIFICANT bmwindow.c 780 Timezone cache is ready

10/21 16:21:50.11 SMR-CASDM web:local 7532 SIGNIFICANT odbc\_backend.c 242 ODBC sessions will time out after 60 minutes of inactivity

10/21 16:21:50.11 SMR-CASDM domsrvr 6872 SIGNIFICANT bmwindow.c 505 Blackout and maintenance window cache initialized with status READY

10/21 16:21:50.12 SMR-CASDM domsrvr 6872 SIGNIFICANT bmwindow.c 505 Blackout and maintenance window cache initialized with status READY

10/21 16:21:50.14 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory tenant\_group\_member has no last mod date attribute

10/21 16:21:50.14 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (6112):E:/PROGRA~1/CA/SERVIC~1/bin/kpi\_sys\_daemon -d domsrvr

10/21 16:21:50.26 SMR-CASDM rep\_daemon 2684 SIGNIFICANT AttmntMng.c 2229 Successfully loaded UNC library unc\_logon.dll

10/21 16:21:50.28 SMR-CASDM kt\_daemon 1280 SIGNIFICANT api.c 1069 Slump object hash created with 131072 entries (2\*\*17)

10/21 16:21:50.31 SMR-CASDM kt\_daemon 1280 SIGNIFICANT main.c 94 Unable to establish fast channel connection to bpvirtdb\_srvr bpvirtdb

10/21 16:21:50.37 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (2632):E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_rest\_nxd -d domsrvr

10/21 16:21:50.46 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (6124):E:/PROGRA~1/CA/SERVIC~1/bin/ehwriter 172.17.110.9:tngwriter -j 172.17.110.9 -k 172.17.110.9:EHC -m evt-master

10/21 16:21:50.56 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (5624):E:/PROGRA~1/CA/SERVIC~1/bin/filter\_nxd 172.17.110.9:tngfilter -j 172.17.110.9 -k 172.17.110.9:EHC -m evt-master

10/21 16:21:50.56 SMR-CASDM kpi\_sys\_daemon 6112 SIGNIFICANT api.c 1069 Slump object hash created with 16384 entries (2\*\*14)

10/21 16:21:50.59 SMR-CASDM kpi\_sys\_daemon 6112 SIGNIFICANT kpi\_daemon.c 184 KPIDaemon ready for action!

10/21 16:21:50.68 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory ca\_logical\_asset has no last mod date attribute

10/21 16:21:50.68 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory ca\_discovered\_hardware has no last mod date attribute

10/21 16:21:50.70 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory event\_log has no last mod date attribute

10/21 16:21:51.03 SMR-CASDM sqlagt:select0 5708 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:172.17.110.9:tngwriter:select0

10/21 16:21:51.06 SMR-CASDM sql\_agent 5996 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:172.17.110.9:tngwriter:

10/21 16:21:51.23 SMR-CASDM domsrvr 6872 SIGNIFICANT connmgr.c 2410 Connecting client kt\_daemon

10/21 16:21:51.23 SMR-CASDM kt\_daemon 1280 SIGNIFICANT ServerStatusMonitor. 372 ServerStatusMonitor initializing

10/21 16:21:51.48 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT daemon\_obj.c 2424 Sending REGISTER\_SINGLETON Message to RFBroker. Details.... process\_name : rep\_daemon:SMR-CASDM slump\_id : 5739 slump\_host :SMR-CASDM

10/21 16:21:51.48 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: rep\_daemon:SMR-CASDM slumpId :5739 remoteSlumpHost :SMR-CASDM

10/21 16:21:51.48 SMR-CASDM slump\_nxd 6780 SIGNIFICANT list.c 1432 Registered singleton procname "rep\_daemon:SMR-CASDM"

10/21 16:21:51.48 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 1596 Sent singleton broadcast message to node :SMR-CASDM-BG with Slump ID : 5737 Singleton msg type : 1 Singleton processName : rep\_daemon:SMR-CASDM Singleton slumpid : 5739 Singleton slumpHost: SMR-CASDM

10/21 16:21:51.48 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 1600 Server SMR-CASDM-SB (id:5738) does not seem to be connected.

10/21 16:21:51.59 SMR-CASDM kt\_daemon 1280 SIGNIFICANT CacheTblColNames.c 184 Register producer for SKELETONS

10/21 16:21:51.64 SMR-CASDM domsrvr 6872 SIGNIFICANT connmgr.c 2410 Connecting client kpi\_sys\_daemon

10/21 16:21:51.64 SMR-CASDM kpi\_sys\_daemon 6112 SIGNIFICANT main.c 237 KPI daemon connected with domsrvr

10/21 16:21:51.65 SMR-CASDM ehwriter 6124 SIGNIFICANT wrt\_nxd.c 423 STARTUP of ehwriter

10/21 16:21:51.65 SMR-CASDM ehwriter 6124 SIGNIFICANT handle.c 1764 2 rules loaded at startup

10/21 16:21:51.67 SMR-CASDM ehwriter 6124 SIGNIFICANT address.c 477 Unable to find hostname "172.17.110.9" - setting to local slump id

10/21 16:21:51.68 SMR-CASDM domsrvr 6872 SIGNIFICANT connmgr.c 2410 Connecting client pdm\_rest\_nxd:SMR-CASDM

10/21 16:21:51.68 SMR-CASDM pdm\_rest\_nxd 2632 SIGNIFICANT pdm\_rest\_nxd.c 239 Found no differences in criteria to regenerate REST POJOs.

10/21 16:21:51.71 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_rest\_nxd -d domsrvr return: 0

10/21 16:21:51.71 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_rest\_nxd -d domsrvr

10/21 16:21:51.75 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory notque has no last mod date attribute

10/21 16:21:51.76 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory ca\_asset\_subschema has no last mod date attribute

10/21 16:21:51.78 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory tgm\_groups has no last mod date attribute

10/21 16:21:51.78 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory tgm\_members has no last mod date attribute

10/21 16:21:51.78 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory contact\_handling has no last mod date attribute

10/21 16:21:51.79 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory Reminder has no last mod date attribute

10/21 16:21:51.82 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory exlist\_format has no last mod date attribute

10/21 16:21:51.90 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory casm\_active\_sessions has no last mod date attribute

10/21 16:21:51.90 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory casm\_pic\_data has no last mod date attribute

10/21 16:21:52.09 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory ext\_entity\_map has no last mod date attribute

10/21 16:21:52.09 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory sd\_cr\_map has no last mod date attribute

10/21 16:21:52.09 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory sd\_chg\_map has no last mod date attribute

10/21 16:21:52.12 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory email\_type has no last mod date attribute

10/21 16:21:52.12 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory ticket\_type has no last mod date attribute

10/21 16:21:52.12 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory mb\_rule\_filter\_type has no last mod date attribute

10/21 16:21:52.12 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory mb\_rule\_action\_type has no last mod date attribute

10/21 16:21:52.12 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory mb\_rule\_subject\_handling has no last mod date attribute

10/21 16:21:52.14 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory mailbox\_violation\_log\_type has no last mod date attribute

10/21 16:21:52.14 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory mailbox\_artifact\_type has no last mod date attribute

10/21 16:21:52.14 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory qp\_cr\_ntfl has no last mod date attribute

10/21 16:21:52.14 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory qp\_chg\_ntfl has no last mod date attribute

10/21 16:21:52.15 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory qp\_iss\_ntfl has no last mod date attribute

10/21 16:21:52.15 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory qp\_cr\_cnt has no last mod date attribute

10/21 16:21:52.15 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory qp\_chg\_cnt has no last mod date attribute

10/21 16:21:52.15 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory qp\_iss\_cnt has no last mod date attribute

10/21 16:21:52.23 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT daemon\_obj.c 1798 Transient process (pdm\_rest\_nxd) finished with return (0)

10/21 16:21:52.23 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/pdm\_tomcat\_nxd -s -t REST

10/21 16:21:52.29 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (5988):E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_tomcat\_nxd -s -t REST

10/21 16:21:52.56 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory kt\_embedded has no last mod date attribute

10/21 16:21:52.61 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1608 Monitoring factory nra for external changes

10/21 16:21:52.62 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1608 Monitoring factory superseded\_ci for external changes

10/21 16:21:52.75 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory webeng\_domsrvr has no last mod date attribute

10/21 16:21:52.75 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory webeng\_alias has no last mod date attribute

10/21 16:21:52.90 SMR-CASDM pdm\_tomcat 5988 SIGNIFICANT pdm\_tomcat.c 481 STARTUP of pdm\_tomcat-SMR-CASDM-REST

10/21 16:21:52.90 SMR-CASDM pdm\_tomcat 5988 SIGNIFICANT pdm\_tomcat.c 813 Opening REST Tomcat log file: E:/PROGRA~1/CA/SERVIC~1/log/pdm\_tomcat\_REST.log

10/21 16:21:53.01 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_JRE\_INSTALL\_DIR/bin/java com.ca.sdm.wfmanager.ClassicWorkflowManager

10/21 16:21:53.01 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/pdm\_tomcat\_nxd -s -t FS

10/21 16:21:53.01 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 353 Starting: pdm\_wfmgr\_nxd with classpath: E:/PROGRA~1/CA/SERVIC~1/java/lib/wfmanager.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/slump.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/jackson-databind-2.6.2.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/jackson-annotations-2.6.0.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/jackson-core-2.6.2.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/log4j-1.2.15.jar;E:/PROGRA~1/CA/SERVIC~1/site/cfg/

10/21 16:21:53.01 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/pdm\_tomcat\_nxd -s -t VIZ

10/21 16:21:53.01 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/pdm\_tomcat\_nxd -s

10/21 16:21:53.01 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT daemon\_obj.c 1658 Initializing \_isSingleton to true for process :$NX\_ROOT/bin/pdm\_tomcat\_nxd -s

10/21 16:21:53.01 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (8532):"e:/Program Files (x86)/CA/SC/JRE/11.0.3/bin/java" com.ca.sdm.wfmanager.ClassicWorkflowManager

10/21 16:21:53.06 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (6396):E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_tomcat\_nxd -s -t FS

10/21 16:21:53.11 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (8880):E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_tomcat\_nxd -s -t VIZ

10/21 16:21:53.15 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 575 Process Started (3700):E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_tomcat\_nxd -s

10/21 16:21:53.32 SMR-CASDM pdm\_tomcat 5988 SIGNIFICANT pdm\_tomcat.c 1492 Starting REST Tomcat: "e:\Program Files (x86)\CA\SC\JRE\11.0.3\bin\javaw" -Xrs -Djava.net.preferIPv4Stack=false -Xms64M -Xmx512M -Djavax.servlet.request.encoding=UTF-8 -Djavax.servlet.response.encoding=UTF-8 -Dfile.encoding=UTF-8 -Djaas.config=E:\PROGRA~1\CA\SERVIC~1\add-ons\caflow\jaas.config -Djava.security.auth.login.config=E:\PROGRA~1\CA\SERVIC~1\add-ons\caflow\jaas.config -Djdbc.baseDriver=com.microsoft.sqlserver.jdbc.SQLServerDriver -Djavax.xml.transform.TransformerFactory=com.sun.org.apache.xalan.internal.xsltc.trax.TransformerFactoryImpl -Dsun.io.useCanonCaches=false -Djava.awt.headless=true -classpath "e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\common\lib\tools.jar;"e:\Program Files (x86)\CA\SC\JRE\11.0.3"\lib\tools.jar;"e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\bin\bootstrap.jar;"e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\bin\tomcat-juli.jar;E:\PROGRA~1\CA\SERVIC~1\java\lib\sqljdbc.jar;E:\PROGRA~1\CA\SERVIC~1\java\lib\ojdbc14.jar -Dcatalina.base=E:\PROGRA~1\CA\SERVIC~1\bopcfg\www\CATALINA\_BASE\_REST -Dcatalina.home="e:\Program Files (x86)\CA\SC\tomcat\8.5.6" -Djava.io.tmpdir=E:\PROGRA~1\CA\SERVIC~1\bopcfg\www\CATALINA\_BASE\_REST\temp org.apache.catalina.startup.Bootstrap start

10/21 16:21:53.36 SMR-CASDM pdm\_tomcat 5988 SIGNIFICANT pdm\_tomcat.c 1503 REST Tomcat javaw process started (pid=4464)

10/21 16:21:53.71 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory caextwf\_inst has no last mod date attribute

10/21 16:21:53.71 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory caextwf\_sfrm has no last mod date attribute

10/21 16:21:53.76 SMR-CASDM pdm\_tomcat 6396 SIGNIFICANT pdm\_tomcat.c 481 STARTUP of pdm\_tomcat-SMR-CASDM-FS

10/21 16:21:53.78 SMR-CASDM pdm\_tomcat 6396 SIGNIFICANT pdm\_tomcat.c 813 Opening FS Tomcat log file: E:/PROGRA~1/CA/SERVIC~1/log/pdm\_tomcat\_FS.log

10/21 16:21:53.82 SMR-CASDM pdm\_tomcat 8880 SIGNIFICANT pdm\_tomcat.c 481 STARTUP of pdm\_tomcat-SMR-CASDM-VIZ

10/21 16:21:53.82 SMR-CASDM pdm\_tomcat 8880 SIGNIFICANT pdm\_tomcat.c 813 Opening VIZ Tomcat log file: E:/PROGRA~1/CA/SERVIC~1/log/pdm\_tomcat\_VIZ.log

10/21 16:21:53.89 SMR-CASDM pdm\_tomcat 3700 SIGNIFICANT pdm\_tomcat.c 481 STARTUP of pdm\_tomcat-SMR-CASDM

10/21 16:21:53.90 SMR-CASDM pdm\_tomcat 3700 SIGNIFICANT pdm\_tomcat.c 813 Opening SERVICEDESK Tomcat log file: E:/PROGRA~1/CA/SERVIC~1/log/pdm\_tomcat.log

10/21 16:21:54.01 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT daemon\_obj.c 2424 Sending REGISTER\_SINGLETON Message to RFBroker. Details.... process\_name : pdm\_tomcat-SMR-CASDM slump\_id : 5739 slump\_host :SMR-CASDM

10/21 16:21:54.01 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: pdm\_tomcat-SMR-CASDM slumpId :5739 remoteSlumpHost :SMR-CASDM

10/21 16:21:54.01 SMR-CASDM slump\_nxd 6780 SIGNIFICANT list.c 1432 Registered singleton procname "pdm\_tomcat-SMR-CASDM"

10/21 16:21:54.01 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 1596 Sent singleton broadcast message to node :SMR-CASDM-BG with Slump ID : 5737 Singleton msg type : 1 Singleton processName : pdm\_tomcat-SMR-CASDM Singleton slumpid : 5739 Singleton slumpHost: SMR-CASDM

10/21 16:21:54.01 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 1600 Server SMR-CASDM-SB (id:5738) does not seem to be connected.

10/21 16:21:54.28 SMR-CASDM pdm\_tomcat 6396 SIGNIFICANT pdm\_tomcat.c 1492 Starting FS Tomcat: "e:\Program Files (x86)\CA\SC\JRE\11.0.3\bin\javaw" -Xrs -Djava.net.preferIPv4Stack=false -Xms64M -Xmx512M -Djavax.servlet.request.encoding=UTF-8 -Djavax.servlet.response.encoding=UTF-8 -Dfile.encoding=UTF-8 -Djaas.config=E:\PROGRA~1\CA\SERVIC~1\add-ons\caflow\jaas.config -Djava.security.auth.login.config=E:\PROGRA~1\CA\SERVIC~1\add-ons\caflow\jaas.config -Djdbc.baseDriver=com.microsoft.sqlserver.jdbc.SQLServerDriver -Djavax.xml.transform.TransformerFactory=com.sun.org.apache.xalan.internal.xsltc.trax.TransformerFactoryImpl -Dsun.io.useCanonCaches=false -Djava.awt.headless=true -classpath "e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\common\lib\tools.jar;"e:\Program Files (x86)\CA\SC\JRE\11.0.3"\lib\tools.jar;"e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\bin\bootstrap.jar;"e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\bin\tomcat-juli.jar;E:\PROGRA~1\CA\SERVIC~1\java\lib\sqljdbc.jar;E:\PROGRA~1\CA\SERVIC~1\java\lib\ojdbc14.jar -Dcatalina.base=E:\PROGRA~1\CA\SERVIC~1\bopcfg\www\CATALINA\_BASE\_FS -Dcatalina.home="e:\Program Files (x86)\CA\SC\tomcat\8.5.6" -Djava.io.tmpdir=E:\PROGRA~1\CA\SERVIC~1\bopcfg\www\CATALINA\_BASE\_FS\temp org.apache.catalina.startup.Bootstrap start

10/21 16:21:54.29 SMR-CASDM pdm\_tomcat 6396 SIGNIFICANT pdm\_tomcat.c 1503 FS Tomcat javaw process started (pid=8452)

10/21 16:21:54.32 SMR-CASDM pdm\_tomcat 8880 SIGNIFICANT pdm\_tomcat.c 1492 Starting VIZ Tomcat: "e:\Program Files (x86)\CA\SC\JRE\11.0.3\bin\javaw" -Xrs -Djava.net.preferIPv4Stack=false -Xms64M -Xmx1024M -Djava.util.PropertyResourceBundle.encoding=ISO-8859-1 -Djaas.config=E:\PROGRA~1\CA\SERVIC~1\add-ons\caflow\jaas.config -Djava.security.auth.login.config=E:\PROGRA~1\CA\SERVIC~1\add-ons\caflow\jaas.config -Djdbc.baseDriver=com.microsoft.sqlserver.jdbc.SQLServerDriver -Djavax.xml.transform.TransformerFactory=com.sun.org.apache.xalan.internal.xsltc.trax.TransformerFactoryImpl -Dsun.io.useCanonCaches=false -Djava.awt.headless=true -classpath "e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\common\lib\tools.jar;"e:\Program Files (x86)\CA\SC\JRE\11.0.3"\lib\tools.jar;"e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\bin\bootstrap.jar;"e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\bin\tomcat-juli.jar;E:\PROGRA~1\CA\SERVIC~1\java\lib\sqljdbc.jar;E:\PROGRA~1\CA\SERVIC~1\java\lib\ojdbc14.jar -Dcatalina.base=E:\PROGRA~1\CA\SERVIC~1\bopcfg\www\CATALINA\_BASE\_VIZ -Dcatalina.home="e:\Program Files (x86)\CA\SC\tomcat\8.5.6" -Djava.io.tmpdir=E:\PROGRA~1\CA\SERVIC~1\bopcfg\www\CATALINA\_BASE\_VIZ\temp org.apache.catalina.startup.Bootstrap start

10/21 16:21:54.32 SMR-CASDM pdm\_tomcat 8880 SIGNIFICANT pdm\_tomcat.c 1503 VIZ Tomcat javaw process started (pid=5508)

10/21 16:21:54.36 SMR-CASDM pdm\_tomcat 3700 SIGNIFICANT pdm\_tomcat.c 1492 Starting SERVICEDESK Tomcat: "e:\Program Files (x86)\CA\SC\JRE\11.0.3\bin\javaw" -Xrs -Djava.net.preferIPv4Stack=false -Xms64M -Xmx1024M -Djaas.config=E:\PROGRA~1\CA\SERVIC~1\add-ons\caflow\jaas.config -Djava.security.auth.login.config=E:\PROGRA~1\CA\SERVIC~1\add-ons\caflow\jaas.config -Djdbc.baseDriver=com.microsoft.sqlserver.jdbc.SQLServerDriver -Djavax.xml.transform.TransformerFactory=com.sun.org.apache.xalan.internal.xsltc.trax.TransformerFactoryImpl -Dsun.io.useCanonCaches=false -Djava.awt.headless=true -classpath "e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\common\lib\tools.jar;"e:\Program Files (x86)\CA\SC\JRE\11.0.3"\lib\tools.jar;"e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\bin\bootstrap.jar;"e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\bin\tomcat-juli.jar;E:\PROGRA~1\CA\SERVIC~1\java\lib\sqljdbc.jar;E:\PROGRA~1\CA\SERVIC~1\java\lib\ojdbc14.jar -Dcatalina.base=E:\PROGRA~1\CA\SERVIC~1\bopcfg\www\CATALINA\_BASE -Dcatalina.home="e:\Program Files (x86)\CA\SC\tomcat\8.5.6" -Djava.io.tmpdir=E:\PROGRA~1\CA\SERVIC~1\bopcfg\www\CATALINA\_BASE\temp org.apache.catalina.startup.Bootstrap start

10/21 16:21:54.36 SMR-CASDM pdm\_tomcat 3700 SIGNIFICANT pdm\_tomcat.c 1503 SERVICEDESK Tomcat javaw process started (pid=5840)

10/21 16:21:54.36 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1608 Monitoring factory ci\_twa\_ci for external changes

10/21 16:21:54.39 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1608 Monitoring factory ambiguity\_twaci for external changes

10/21 16:21:54.40 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1608 Monitoring factory ci\_twa\_relation for external changes

10/21 16:21:54.86 SMR-CASDM domsrvr 6872 SIGNIFICANT connmgr.c 2410 Connecting client 172.17.110.9:tngwriter

10/21 16:21:54.99 SMR-CASDM domsrvr 6872 SIGNIFICANT connmgr.c 2410 Disconnecting client pdm\_rest\_nxd:SMR-CASDM

10/21 16:21:55.14 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory position has 521 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.26 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory sdsc has 188 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.26 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory no\_contract\_sdsc has 188 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.40 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory atomic\_cond has 209 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.71 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory dept has 280 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.73 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory usp\_currency has 207 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.73 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory contact\_handling has 108 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.73 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory report\_labels has 19071 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.73 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory session\_ext has 1339 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.73 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory evt has 357 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.73 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory lrel\_cenv\_cntref has 7340 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.73 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory lrel\_attachments\_changes has 17395 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.73 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory lrel\_svc\_locs\_svc\_groups has 303 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.73 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory lrel\_svc\_locs\_svc\_pcat has 803 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.73 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory lrel\_svc\_grps\_svc\_pcat has 261 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.73 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory lrel\_ntfr\_ntflist\_att\_ntfrlist has 115 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.75 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory lrel\_ntfr\_macrolist\_att\_ntfrlist has 163 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.75 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory lrel\_status\_codes\_tsktypes has 179 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.75 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory lrel\_true\_action\_act\_t has 716 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.75 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory lrel\_true\_bhv\_true has 52174 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.75 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory evtdly has 163778 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.75 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory lrel\_attachments\_requests has 227492 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.75 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory act\_type\_assoc\_all has 354 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.75 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory risk\_svy\_question has 23709 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.76 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory slatpl has 1436 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.76 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory risk\_svy has 2952 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.76 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory risk\_svy\_answer has 62187 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.76 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory ext\_entity\_map has 69517 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.76 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory attr\_control has 181 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.76 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory sd\_cr\_map has 69517 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.76 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory l1admin\_general\_config has 215 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.76 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory attached\_sla has 240696 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.76 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory casmtalg has 315 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.78 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory CI\_ACTIONS\_ALTERNATE has 130 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.78 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory kt\_embedded has 1098 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.78 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory role\_tab has 145 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.78 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory usp\_session\_ticket has 37126 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.78 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory cnt\_role has 343 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.78 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory acctyp\_role has 172 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.79 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory func\_access\_role has 1724 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.79 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory sa\_display\_template\_loc has 1332 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.79 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory sa\_event\_type has 148 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.79 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory sa\_system\_message has 2700 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.81 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory sa\_system\_property has 202 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.81 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory pdmMacroParam has 454 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.81 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory har\_serx has 241 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.81 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory har\_prix has 435 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.81 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory har\_monx has 127 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.81 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory arg\_history has 107071 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.81 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory net\_gatx has 250 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.81 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory net\_nicx has 4155 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.82 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory Zsoftware has 596 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:55.82 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory zhold has 37142 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:57.25 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory ca\_discovered\_hardware has 1953 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:57.25 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory cntalg has 11167 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:57.25 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 1527 Factory cialg has 7353 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/21 16:21:57.46 SMR-CASDM rep\_daemon 2684 SIGNIFICANT RepDaemon.c 408 Repository daemon is ready for action!

10/21 16:21:57.56 SMR-CASDM domsrvr 6872 SIGNIFICANT stc\_mgr.c 1207 Transition rule cache for [iss] has finished loading

10/21 16:21:57.62 SMR-CASDM domsrvr 6872 SIGNIFICANT stc\_mgr.c 1207 Transition rule cache for [chg] has finished loading

10/21 16:21:58.06 SMR-CASDM domsrvr 6872 SIGNIFICANT stc\_mgr.c 1207 Transition rule cache for [cr] has finished loading

10/21 16:21:58.07 SMR-CASDM domsrvr 6872 SIGNIFICANT stc\_mgr.c 1207 Transition rule cache for [in] has finished loading

10/21 16:21:58.12 SMR-CASDM domsrvr 6872 SIGNIFICANT stc\_mgr.c 1207 Transition rule cache for [pr] has finished loading

10/21 16:22:01.28 SMR-CASDM boplgin 8124 SIGNIFICANT bplhndlr.c 2019 Restoring 0 sessions from domsrvr

10/21 16:22:01.31 SMR-CASDM boplgin 8124 SIGNIFICANT bplhndlr.c 1330 Boplgin initialization is complete

10/21 16:22:02.15 SMR-CASDM kt\_daemon 1280 SIGNIFICANT KTDaemon.c 1259 KT daemon ready for action!

10/21 16:22:02.17 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory grpmem has no last mod date attribute

10/21 16:22:09.78 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 3696 Fast channel disabled from 5739|viz\_slump\_SMR-CASDM to 5739|domsrvr

10/21 16:22:29.17 SMR-CASDM pdm\_tomcat 3700 SIGNIFICANT pdm\_tomcat.c 1041 SERVICEDESK Tomcat was started on Mon Oct 21 16:22:29 IST 2019

10/21 16:22:41.52 SMR-CASDM sqlagt:select18 5148 SIGNIFICANT prov\_base.c 1010 SQL Query has returned (5000) rows for (viz\_slump\_SMR-CASDM/). Clause (SELECT ca\_cmpny.company\_uuid, ca\_cmpny.company\_name FROM ca\_company ca\_cmpny) Input (<None>)

10/21 16:22:41.61 SMR-CASDM sqlagt:select18 5148 SIGNIFICANT prov\_base.c 1025 SQL Query has finished (7997) rows for (viz\_slump\_SMR-CASDM/). Clause (SELECT ca\_cmpny.company\_uuid, ca\_cmpny.company\_name FROM ca\_company ca\_cmpny) Input (<None>)

10/21 16:22:57.05 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 3696 Fast channel disabled from 5739|Mobile-1571655176923-4464@SMR-CASDM to 5739|domsrvr

10/21 16:23:07.36 SMR-CASDM domsrvr 6872 SIGNIFICANT domset.c 6318 Spigot timeout set to 180 seconds

10/21 16:23:07.61 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1608 Monitoring factory nr for external changes

10/21 16:23:10.39 SMR-CASDM slump\_nxd 6780 SIGNIFICANT list.c 506 Node(172.17.110.8) Slump ID(5738) has connected

10/21 16:23:12.53 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1608 Monitoring factory grp for external changes

10/21 16:23:13.33 SMR-CASDM boplgin 8124 SIGNIFICANT bplaccess.c 7611 Rejecting duplicate session ID 440054669 as it already exists in session\_log

10/21 16:23:13.33 SMR-CASDM boplgin 8124 SIGNIFICANT bplaccess.c 7593 Acquiring new session ID after rejecting session ID 440054669

10/21 16:24:04.73 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 1069 Sent Register Singleton processName :pdm\_tomcat-SMR-CASDM slumpHostName :SMR-CASDM actualSlumpId :5739

10/21 16:24:04.77 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 1069 Sent Register Singleton processName :rep\_daemon:SMR-CASDM slumpHostName :SMR-CASDM actualSlumpId :5739

10/21 16:24:26.02 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: pdm\_tomcat-SMR-CASDM-SB slumpId :5738 remoteSlumpHost :SMR-CASDM-SB

10/21 16:24:26.02 SMR-CASDM pdm\_rfbroker\_nxd 8576 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/21 16:24:26.02 SMR-CASDM slump\_nxd 6780 SIGNIFICANT list.c 1432 Registered singleton procname "pdm\_tomcat-SMR-CASDM-SB"

10/21 16:28:12.01 SMR-CASDM sqlagt:select13 8900 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select13

10/21 16:28:12.03 SMR-CASDM sqlagt:select16 4432 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select16

10/21 16:28:12.03 SMR-CASDM sqlagt:select12 6108 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select12

10/21 16:28:12.03 SMR-CASDM sqlagt:select11 5648 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select11

10/21 16:28:12.03 SMR-CASDM sqlagt:select14 5384 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select14

10/21 16:28:12.03 SMR-CASDM sqlagt:select9 2372 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select9

10/21 16:28:12.03 SMR-CASDM sqlagt:select10 5404 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select10

10/21 16:28:12.03 SMR-CASDM sqlagt:select8 7020 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select8

10/21 16:28:12.03 SMR-CASDM sqlagt:select6 5580 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select6

10/21 16:28:12.03 SMR-CASDM sqlagt:select2 5208 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select2

10/21 16:28:12.03 SMR-CASDM sqlagt:select4 8924 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select4

10/21 16:28:12.03 SMR-CASDM sqlagt:select1 7444 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select1

10/21 16:28:12.03 SMR-CASDM sqlagt:select5 1712 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select5

10/21 16:28:12.03 SMR-CASDM sqlagt:select0 8892 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select0

10/21 16:28:12.03 SMR-CASDM sqlagt:select7 6000 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select7

10/21 16:28:12.03 SMR-CASDM sqlagt:select3 7396 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select3

10/21 16:30:43.20 SMR-CASDM sqlagt:select15 6876 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select15

10/21 16:30:43.25 SMR-CASDM web:local 7532 SIGNIFICANT session.c 11048 Session 189477830:0x050FD620 login by analyst superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); session count 1

10/21 16:30:44.29 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 220 to 222 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/21 16:30:44.32 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 222 to 224 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/21 16:30:44.36 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 224 to 226 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/21 16:30:44.37 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 226 to 228 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/21 16:30:44.40 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 4190 Select cache initialization complete

10/21 16:31:01.37 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 2375 Building primary cache for ctp although is part of the SelListCacheExclude list

10/21 16:31:01.42 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 2364 Secondary cache acctyp:user\_auth=1 AND delete\_flag=0 is waiting for primary acctyp to initialize

10/21 16:31:08.72 SMR-CASDM sqlagt:select17 4852 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select17

10/21 16:31:27.59 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 180 to 198 for list\_cnt.htmpl[1] to accommodate tenant

10/21 16:34:07.94 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 91 to 100 for list\_mailbox.htmpl[1] to accommodate tenant

10/21 16:34:12.76 SMR-CASDM domsrvr 6872 SIGNIFICANT domset.c 2707 Adding sort column "mailbox ASC,sequence ASC" to list format MLIST\_STATIC for factory mailbox\_rule

10/21 16:34:13.07 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 117 to 128 for list\_mailbox\_rule.htmpl[1] to accommodate tenant

10/21 16:34:59.27 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 85 to 93 for list\_options.htmpl[1] to accommodate tenant

10/21 16:34:59.32 SMR-CASDM spelsrvr 7124 SIGNIFICANT perlthread.c 270 Max Perl Threads set to 50

10/21 16:34:59.71 SMR-CASDM spelsrvr 7124 SIGNIFICANT perlthread.c 292 Perl restart threshhold set to 100

10/21 16:38:34.17 SMR-CASDM domsrvr 6872 SIGNIFICANT domset.c 12200 Monitor Joins disabled

10/21 16:38:37.46 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 278 to 314 for list\_cr.htmpl[1] to accommodate tenant

10/21 16:39:18.21 SMR-CASDM web:local 7532 SIGNIFICANT session.c 8370 Session superadmin-189477830:0x50fd620 ended without logout; session count 0

10/21 16:44:18.23 SMR-CASDM web:local 7532 ERROR session.c 10378 Session id 189477830 for Session superadmin-189477830:0x50fd620 was not indexed

10/21 16:50:26.14 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(30 min 1 sec) Sent (94815) Received (103837) Ports in Use (66) Processes (78) Fast Channel (0)

10/21 16:51:22.44 SMR-CASDM boplgin 8124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(135,237) rmtref(23,0) dbchg(0)

10/21 16:51:22.69 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(3) rmt(118,120) rmtref(25,0) dbchg(0)

10/21 16:51:22.83 SMR-CASDM web:local 7532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(204) rmt(245,488) rmtref(8,0) dbchg(0)

10/21 16:51:39.45 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(3792,322) rmtref(276,0) dbchg(5)

10/21 16:51:45.61 SMR-CASDM domsrvr 6872 SIGNIFICANT bpobject.c 2587 Stats: imp(6315) lcl(4011) rmt(1087,3577) rmtref(0,460) dbchg(1)

10/21 16:51:49.81 SMR-CASDM rep\_daemon 2684 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(2,2) rmtref(0,0) dbchg(0)

10/21 16:51:50.31 SMR-CASDM kt\_daemon 1280 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(1) rmt(38,102) rmtref(3,0) dbchg(0)

10/21 16:51:50.59 SMR-CASDM kpi\_sys\_daemon 6112 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(0,2) rmtref(2,0) dbchg(0)

10/21 17:09:39.18 SMR-CASDM boplgin 8124 SIGNIFICANT sys\_kpi.c 611 Session History is Empty

10/21 17:20:27.17 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 hr 2 sec) Sent (100677) Received (111152) Ports in Use (66) Processes (78) Fast Channel (0)

10/21 17:21:22.46 SMR-CASDM boplgin 8124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(4,4) rmtref(2,0) dbchg(0)

10/21 17:21:22.71 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(1) rmt(14,14) rmtref(8,0) dbchg(0)

10/21 17:21:39.48 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(636,13) rmtref(10,0) dbchg(2)

10/21 17:21:45.62 SMR-CASDM domsrvr 6872 SIGNIFICANT bpobject.c 2587 Stats: imp(811) lcl(733) rmt(51,654) rmtref(0,43) dbchg(1)

10/21 17:50:28.09 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 hr 30 min 3 sec) Sent (104105) Received (115029) Ports in Use (66) Processes (78) Fast Channel (0)

10/21 17:51:22.48 SMR-CASDM boplgin 8124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(3,2) rmtref(2,0) dbchg(0)

10/21 17:51:22.86 SMR-CASDM web:local 7532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(6) rmt(0,0) rmtref(0,0) dbchg(0)

10/21 17:51:39.50 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(11,6) rmtref(0,0) dbchg(1)

10/21 17:51:45.64 SMR-CASDM domsrvr 6872 SIGNIFICANT bpobject.c 2587 Stats: imp(14) lcl(1) rmt(14,15) rmtref(0,9) dbchg(1)

10/21 18:07:29.88 SMR-CASDM boplgin 8124 ERROR bplaccess.c 4481 AHD04043:The user name or password you entered is not correct. Please try again.

10/21 18:07:39.04 SMR-CASDM web:local 7532 SIGNIFICANT session.c 11048 Session 905689912:0x052560B0 login by analyst superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); session count 1

10/21 18:08:14.37 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:08:14.38 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='172.17.117.180' and tenant.name=''" (Attr not found or not atomic)

10/21 18:08:14.40 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='172.17.117.180' and tenant.name=''" (Attr not found or not atomic)

10/21 18:08:16.71 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:08:16.73 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='172.17.117.180' and tenant.name=''" (Attr not found or not atomic)

10/21 18:08:16.73 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='172.17.117.180' and tenant.name=''" (Attr not found or not atomic)

10/21 18:08:21.08 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:08:21.10 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='172.17.117.180' and tenant.name=''" (Attr not found or not atomic)

10/21 18:08:21.13 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='172.17.117.180' and tenant.name=''" (Attr not found or not atomic)

10/21 18:08:23.19 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:08:23.21 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='172.17.117.180' and tenant.name=''" (Attr not found or not atomic)

10/21 18:08:23.23 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='172.17.117.180' and tenant.name=''" (Attr not found or not atomic)

10/21 18:08:27.46 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:08:27.47 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='172.17.117.180' and tenant.name=''" (Attr not found or not atomic)

10/21 18:08:27.49 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='172.17.117.180' and tenant.name=''" (Attr not found or not atomic)

10/21 18:08:29.68 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:08:29.71 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='172.17.117.180' and tenant.name=''" (Attr not found or not atomic)

10/21 18:08:29.72 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='172.17.117.180' and tenant.name=''" (Attr not found or not atomic)

10/21 18:08:51.88 SMR-CASDM web:local 7532 SIGNIFICANT session.c 8370 Session superadmin-905689912:0x52560b0 ended without logout; session count 0

10/21 18:08:59.51 SMR-CASDM web:local 7532 SIGNIFICANT session.c 11048 Session 502101508:0x050FD620 login by analyst superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); session count 1

10/21 18:09:43.41 SMR-CASDM web:local 7532 SIGNIFICANT session.c 8370 Session superadmin-502101508:0x50fd620 ended without logout; session count 0

10/21 18:09:53.11 SMR-CASDM web:local 7532 SIGNIFICANT session.c 11048 Session 39555959:0x07256170 login by analyst superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); session count 1

10/21 18:11:57.33 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:11:57.36 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='172.17.117.180' and tenant.name=''" (Attr not found or not atomic)

10/21 18:11:57.38 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='172.17.117.180' and tenant.name=''" (Attr not found or not atomic)

10/21 18:11:59.44 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:11:59.46 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='172.17.117.180' and tenant.name=''" (Attr not found or not atomic)

10/21 18:11:59.47 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='172.17.117.180' and tenant.name=''" (Attr not found or not atomic)

10/21 18:12:03.64 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:12:03.66 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='172.17.117.180' and tenant.name=''" (Attr not found or not atomic)

10/21 18:12:03.68 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='172.17.117.180' and tenant.name=''" (Attr not found or not atomic)

10/21 18:12:05.74 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:12:05.75 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='172.17.117.180' and tenant.name=''" (Attr not found or not atomic)

10/21 18:12:05.77 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='172.17.117.180' and tenant.name=''" (Attr not found or not atomic)

10/21 18:12:09.93 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:12:09.94 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='172.17.117.180' and tenant.name=''" (Attr not found or not atomic)

10/21 18:12:09.96 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='172.17.117.180' and tenant.name=''" (Attr not found or not atomic)

10/21 18:12:12.03 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:12:12.05 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='172.17.117.180' and tenant.name=''" (Attr not found or not atomic)

10/21 18:12:12.07 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='172.17.117.180' and tenant.name=''" (Attr not found or not atomic)

10/21 18:13:51.91 SMR-CASDM web:local 7532 ERROR session.c 10378 Session id 905689912 for Session superadmin-905689912:0x52560b0 was not indexed

10/21 18:14:43.44 SMR-CASDM web:local 7532 ERROR session.c 10378 Session id 502101508 for Session superadmin-502101508:0x50fd620 was not indexed

10/21 18:20:29.16 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(2 hr 4 sec) Sent (122523) Received (137344) Ports in Use (66) Processes (78) Fast Channel (0)

10/21 18:21:22.48 SMR-CASDM boplgin 8124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(14,12) rmtref(7,0) dbchg(0)

10/21 18:21:22.74 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(2) rmt(38,39) rmtref(20,0) dbchg(0)

10/21 18:21:22.87 SMR-CASDM web:local 7532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(258) rmt(14,101) rmtref(10,0) dbchg(0)

10/21 18:21:35.56 SMR-CASDM web:local 7532 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (4) Most Sessions (1) Current Sessions (1)

10/21 18:21:39.51 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1858,45) rmtref(38,0) dbchg(4)

10/21 18:21:45.66 SMR-CASDM domsrvr 6872 SIGNIFICANT bpobject.c 2587 Stats: imp(2330) lcl(2050) rmt(162,1835) rmtref(0,135) dbchg(1)

10/21 18:26:59.40 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:26:59.42 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:26:59.45 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:27:01.56 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:27:01.59 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:27:01.60 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:27:05.92 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:27:05.95 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:27:05.96 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:27:08.01 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:27:08.02 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:27:08.02 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:27:12.18 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:27:12.20 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:27:12.21 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:27:14.26 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:27:14.27 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:27:14.29 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:28:10.92 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:28:10.94 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:28:10.94 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:28:12.99 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:28:13.00 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:28:13.03 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:28:17.18 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:28:17.20 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:28:17.21 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:28:19.26 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:28:19.28 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:28:19.31 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:28:23.46 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:28:23.48 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:28:23.51 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:28:25.56 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:28:25.57 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:28:25.60 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:29:16.32 SMR-CASDM web:local 7532 SIGNIFICANT session.c 11048 Session 544724467:0x072587F8 login by analyst superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); session count 2

10/21 18:29:55.43 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 2375 Building primary cache for intfc although is part of the SelListCacheExclude list

10/21 18:30:20.45 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 254 to 290 for list\_in.htmpl[1] to accommodate tenant

10/21 18:30:21.32 SMR-CASDM sqlagt:select24 8360 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select24

10/21 18:41:57.63 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:41:57.64 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:41:57.64 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:41:59.78 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:41:59.78 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:41:59.80 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:42:04.02 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:42:04.02 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:42:04.03 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:42:06.08 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:42:06.08 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:42:06.10 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:42:10.24 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:42:10.25 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:42:10.27 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:42:12.33 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:42:12.35 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:42:12.36 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:43:13.33 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:43:13.34 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:43:13.34 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:43:15.50 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:43:15.50 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:43:15.51 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:43:19.80 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:43:19.82 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:43:19.84 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:43:21.90 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:43:21.92 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:43:21.94 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:43:26.09 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:43:26.10 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:43:26.12 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:43:28.16 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:43:28.18 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:43:28.20 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:47:01.18 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:47:01.20 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:47:01.21 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:47:03.27 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:47:03.29 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:47:03.30 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:47:07.44 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:47:07.46 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:47:07.47 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:47:09.51 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:47:09.52 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:47:09.54 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:47:13.63 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:47:13.65 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:47:13.66 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:47:15.71 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:47:15.71 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:47:15.72 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:48:16.81 SMR-CASDM sqlagt:select23 7148 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select23

10/21 18:48:16.85 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:48:16.88 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:48:16.89 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:48:18.94 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:48:18.95 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:48:18.97 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:48:23.14 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:48:23.16 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:48:23.19 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:48:25.23 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:48:25.25 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:48:25.27 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:48:29.42 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:48:29.45 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:48:29.47 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:48:31.53 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 18:48:31.55 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:48:31.57 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 18:50:33.22 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(2 hr 30 min 8 sec) Sent (147763) Received (168904) Ports in Use (66) Processes (78) Fast Channel (0)

10/21 18:51:22.50 SMR-CASDM boplgin 8124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(21,18) rmtref(11,0) dbchg(0)

10/21 18:51:22.75 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(3) rmt(61,63) rmtref(32,0) dbchg(0)

10/21 18:51:22.88 SMR-CASDM web:local 7532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(239) rmt(20,56) rmtref(5,0) dbchg(0)

10/21 18:51:39.53 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(2815,62) rmtref(51,0) dbchg(6)

10/21 18:51:45.66 SMR-CASDM domsrvr 6872 SIGNIFICANT bpobject.c 2587 Stats: imp(3704) lcl(3261) rmt(246,2877) rmtref(0,198) dbchg(2)

10/21 18:55:25.60 SMR-CASDM web:local 7532 SIGNIFICANT session.c 8370 Session superadmin-39555959:0x7256170 ended without logout; session count 1

10/21 18:55:46.49 SMR-CASDM web:local 7532 SIGNIFICANT session.c 11048 Session 477380796:0x07255D28 login by analyst superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); session count 2

10/21 18:55:54.08 SMR-CASDM web:local 7532 SIGNIFICANT session.c 8370 Session superadmin-477380796:0x7255d28 ended without logout; session count 1

10/21 18:56:11.29 SMR-CASDM web:local 7532 SIGNIFICANT session.c 11048 Session 904089327:0x07257F68 login by analyst superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); session count 2

10/21 18:57:01.00 SMR-CASDM web:local 7532 SIGNIFICANT session.c 11048 Session 1454823230:0x07255050 login by analyst venu.raja (cnt:D9B8FEC81D5CA9449AD900D8ADB6C8BC); session count 3

10/21 18:57:19.03 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 2364 Secondary cache email\_type:incoming=1 is waiting for primary email\_type to initialize

10/21 18:57:19.07 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 2364 Secondary cache doc\_rep:repository\_type=0 is waiting for primary doc\_rep to initialize

10/21 18:57:19.08 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 2364 Secondary cache doc\_rep:repository\_type = 0 is waiting for primary doc\_rep to initialize

10/21 18:57:19.10 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 2364 Secondary cache doc\_rep:id>0 is waiting for primary doc\_rep to initialize

10/21 18:58:18.87 SMR-CASDM sqlagt:select25 8504 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select25

10/21 18:58:18.99 SMR-CASDM sqlagt:select29 6460 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select29

10/21 18:58:18.99 SMR-CASDM sqlagt:select26 4760 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select26

10/21 18:58:18.99 SMR-CASDM sqlagt:select27 9080 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select27

10/21 18:58:19.01 SMR-CASDM sqlagt:select28 1200 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select28

10/21 18:58:19.17 SMR-CASDM sqlagt:select30 528 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select30

10/21 18:58:19.23 SMR-CASDM sqlagt:select31 156 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select31

10/21 18:58:19.26 SMR-CASDM sqlagt:select33 4992 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select33

10/21 18:58:19.28 SMR-CASDM sqlagt:select32 7040 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select32

10/21 18:58:19.34 SMR-CASDM sqlagt:select34 5176 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select34

10/21 18:58:19.62 SMR-CASDM sqlagt:select35 6488 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select35

10/21 18:58:19.97 SMR-CASDM sqlagt:select36 6708 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select36

10/21 18:58:20.03 SMR-CASDM sqlagt:select37 8932 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select37

10/21 18:58:20.22 SMR-CASDM sqlagt:select38 4480 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select38

10/21 18:58:20.48 SMR-CASDM sqlagt:select39 4488 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select39

10/21 18:58:20.78 SMR-CASDM sqlagt:select40 5288 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select40

10/21 18:58:21.14 SMR-CASDM sqlagt:select41 7396 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select41

10/21 18:58:21.29 SMR-CASDM sqlagt:select42 576 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select42

10/21 18:58:40.59 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5485900 for cr:664916 changed from past date of 10/21/2019 18:58:38 to 10/21/2019 18:58:45

10/21 18:58:42.11 SMR-CASDM bpnotify\_nxd 7172 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243310 Initial) Message(Incident IM 243310 Initial. Assigned to: Customer: superadmin Description: Message: Average (1 samples) disk free on C:\ is now 19%, which is below the error threshold (80%) out of total size 99.9 GB, Nimsoft Message ID: HL28472602-03161, Nimsoft Timestamp: 10/21/2019 18:58:04, Source address: 172.17.117.180, Nimsoft Domain: SMR-UIMP1dom, Nimsoft Hub: SMR-UIMP1hub, Nimsoft Robot: smr-uimdb1, Probe ID: cdm, Suppression key: disk/C:\, NAS timestamp: 10/21/2019 18:58:09, Suppression timestamp: 10/21/2019 18:58:16, Suppression count: 0, Assigned at: 10/21/2019 18:58:11, Assigned to: CASD, Assigned by: auto-operator Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=664916) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243310" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=664916" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243310</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create a new request/incident/problem/change/issue</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; 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10/21 18:58:43.20 SMR-CASDM bpnotify\_nxd 7172 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243310 Initial) Message(Incident IM 243310 Initial. Assigned to: Customer: superadmin Description: Message: Average (1 samples) disk free on C:\ is now 19%, which is below the error threshold (80%) out of total size 99.9 GB, Nimsoft Message ID: HL28472602-03161, Nimsoft Timestamp: 10/21/2019 18:58:04, Source address: 172.17.117.180, Nimsoft Domain: SMR-UIMP1dom, Nimsoft Hub: SMR-UIMP1hub, Nimsoft Robot: smr-uimdb1, Probe ID: cdm, Suppression key: disk/C:\, NAS timestamp: 10/21/2019 18:58:09, Suppression timestamp: 10/21/2019 18:58:16, Suppression count: 0, Assigned at: 10/21/2019 18:58:11, Assigned to: CASD, Assigned by: auto-operator Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=664916) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; 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10/21 18:58:43.26 SMR-CASDM sqlagt:Audit\_Log 7432 SIGNIFICANT sqlclass.c 1060 The following statement took 1985 milliseconds: Clause (UPDATE event\_log SET sd\_obj\_type = ?, sd\_obj\_id = ? WHERE event\_log.sd\_obj\_id = 0 AND event\_log.event <> 1 AND event\_log.session\_id = ?) Input (<string>cr|<int>664916|<int>375911601)

10/21 18:58:43.48 SMR-CASDM bpnotify\_nxd 7172 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243310 Initial) Message(Incident IM 243310 Initial. Assigned to: Customer: superadmin Description: Message: Average (1 samples) disk free on C:\ is now 19%, which is below the error threshold (80%) out of total size 99.9 GB, Nimsoft Message ID: HL28472602-03161, Nimsoft Timestamp: 10/21/2019 18:58:04, Source address: 172.17.117.180, Nimsoft Domain: SMR-UIMP1dom, Nimsoft Hub: SMR-UIMP1hub, Nimsoft Robot: smr-uimdb1, Probe ID: cdm, Suppression key: disk/C:\, NAS timestamp: 10/21/2019 18:58:09, Suppression timestamp: 10/21/2019 18:58:16, Suppression count: 0, Assigned at: 10/21/2019 18:58:11, Assigned to: CASD, Assigned by: auto-operator Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=664916) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; 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10/21 18:58:43.76 SMR-CASDM bpnotify\_nxd 7172 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243310 Initial) Message(Incident IM 243310 Initial. 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VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Area</FONT></STRONG></P></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Status</FONT></STRONG></P></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Priority</FONT></STRONG></P></TD></TR><TR><TD><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2>superadmin</FONT></P></TD><TD><P align=left><FONT size=2><FONT face=verdana,arial,helvetica,sans-serif><STRONG>&nbsp;</STRONG>Disk</FONT></FONT></P></TD><TD><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2>Open</FONT></P></TD><TD><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2>3</FONT></P></TD></TR></TBODY></TABLE></P></STRONG></FONT></FONT><FONT size=2><STRONG><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Reported By</FONT></STRONG></P></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Assignee</FONT></STRONG></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; 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VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=Verdana size=2>Urgency</FONT></STRONG></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=Verdana size=2>Impact</FONT></STRONG></TD></TR><TR><TD><FONT face=Verdana size=2></FONT></TD><TD><FONT face=Verdana size=2>4-Very Quickly</FONT></TD><TD><FONT face=Verdana size=2>5-One person</FONT></TD></TR></TBODY></TABLE></P><P><FONT size=2><FONT face=verdana,arial,helvetica,sans-serif><STRONG></P></STRONG></FONT></FONT><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; 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10/21 18:58:44.07 SMR-CASDM bpnotify\_nxd 7172 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243310 Initial) Message(Incident IM 243310 Initial. Assigned to: Customer: superadmin Description: Message: Average (1 samples) disk free on C:\ is now 19%, which is below the error threshold (80%) out of total size 99.9 GB, Nimsoft Message ID: HL28472602-03161, Nimsoft Timestamp: 10/21/2019 18:58:04, Source address: 172.17.117.180, Nimsoft Domain: SMR-UIMP1dom, Nimsoft Hub: SMR-UIMP1hub, Nimsoft Robot: smr-uimdb1, Probe ID: cdm, Suppression key: disk/C:\, NAS timestamp: 10/21/2019 18:58:09, Suppression timestamp: 10/21/2019 18:58:16, Suppression count: 0, Assigned at: 10/21/2019 18:58:11, Assigned to: CASD, Assigned by: auto-operator Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=664916) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; 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VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Summary</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>Nimsoft Alarm from: smr-uimdb1,<BR> Alarm level: 4,<BR> Subsystem: Disk,<BR> </FONT></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2><STRONG>Affected End User </STRONG></FONT></P></TD><TD style="BACKGROUND-IMAGE: none; 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10/21 19:00:25.64 SMR-CASDM web:local 7532 ERROR session.c 10378 Session id 39555959 for Session superadmin-39555959:0x7256170 was not indexed

10/21 19:00:54.09 SMR-CASDM web:local 7532 ERROR session.c 10378 Session id 477380796 for Session superadmin-477380796:0x7255d28 was not indexed

10/21 19:01:57.96 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 19:01:57.98 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 19:01:57.99 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 19:02:00.03 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 19:02:00.04 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 19:02:00.04 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 19:02:04.18 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 19:02:04.20 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 19:02:04.23 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 19:02:06.29 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 19:02:06.31 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 19:02:06.34 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 19:02:10.51 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 19:02:10.54 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 19:02:10.56 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 19:02:12.62 SMR-CASDM domsrvr 6872 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/21 19:02:12.64 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 19:02:12.67 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/21 19:03:36.03 SMR-CASDM sqlagt:select35 6488 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select35

10/21 19:03:36.03 SMR-CASDM sqlagt:select37 8932 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select37

10/21 19:03:36.04 SMR-CASDM sqlagt:select38 4480 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select38

10/21 19:03:36.04 SMR-CASDM sqlagt:select36 6708 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select36

10/21 19:03:36.06 SMR-CASDM sqlagt:select32 7040 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select32

10/21 19:03:36.06 SMR-CASDM sqlagt:select31 156 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select31

10/21 19:03:36.07 SMR-CASDM sqlagt:select33 4992 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select33

10/21 19:03:36.09 SMR-CASDM sqlagt:select29 6460 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select29

10/21 19:03:36.09 SMR-CASDM sqlagt:select26 4760 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select26

10/21 19:03:36.09 SMR-CASDM sqlagt:select27 9080 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select27

10/21 19:03:36.09 SMR-CASDM sqlagt:select34 5176 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select34

10/21 19:03:36.10 SMR-CASDM sqlagt:select30 528 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select30

10/21 19:03:36.10 SMR-CASDM sqlagt:select28 1200 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select28

10/21 19:03:36.10 SMR-CASDM sqlagt:select25 8504 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select25

10/21 19:03:36.10 SMR-CASDM sqlagt:select22 2144 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select22

10/21 19:03:36.10 SMR-CASDM sqlagt:select19 8000 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select19

10/21 19:04:29.12 SMR-CASDM sqlagt:select39 4488 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select39

10/21 19:04:29.12 SMR-CASDM sqlagt:select24 8360 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select24

10/21 19:07:38.95 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory svystat has no last mod date attribute

10/21 19:07:39.68 SMR-CASDM bpnotify\_nxd 7172 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243310 Service Desk Survey ) Message(Hello superadmin, Thank you for contacting IT Service Desk. Our record shows that you have logged the ticket "IM 243310" with the description â€œNimsoft Alarm from: smr-uimdb1,Alarm level: 4,Subsystem: Disk," which closed on "10/21/2019 19:07:36". We request your valuable time of 2-3 minutes to complete the online survey in the link below and tell us how well we are performing against your expectations. Thank you for taking the time to help IT Support to improve the customer experience Click on the following URL to complete survey: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=DO\_SURVEY+SVY\_ID=400002+CNT\_ID=A0B65A5A879BA349B1B9014AE1413B73+CNTXT\_PERSID=cr:664916+MSG\_DIGEST=EDAZ6L5yvFPg9DNNDv3lKzCRBnOjMxbzKiz7QY7xm0TJepfh8AUjQoWOLHhI7Q7opFa0C/gNy68=) Message HTML( )

10/21 19:07:39.71 SMR-CASDM bpnotify\_nxd 7172 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243310 Closed) Message(Incident IM 243310 Closed. Assigned to: logesh, chandrasekaran Customer: superadmin Description: Message: Average (1 samples) disk free on C:\ is now 19%, which is below the error threshold (80%) out of total size 99.9 GB, Nimsoft Message ID: HL28472602-03161, Nimsoft Timestamp: 10/21/2019 18:58:04, Source address: 172.17.117.180, Nimsoft Domain: SMR-UIMP1dom, Nimsoft Hub: SMR-UIMP1hub, Nimsoft Robot: smr-uimdb1, Probe ID: cdm, Suppression key: disk/C:\, NAS timestamp: 10/21/2019 18:58:09, Suppression timestamp: 10/21/2019 18:58:16, Suppression count: 0, Assigned at: 10/21/2019 18:58:11, Assigned to: CASD, Assigned by: auto-operator Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=664916) Message HTML(<p><table style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellspacing="1" cellpadding="1" rules="none" summary="" border="1" frame="void"><tbody><tr><td style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><p><a title="Go to Incident IM 243310" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=664916" target="\_blank"><strong><font face="arial,helvetica,sans-serif" color="#336699">Incident IM 243310</font></strong></a><strong><font face="arial,helvetica,sans-serif" color="#336699">&nbsp;</font></strong></p><strong><font face="arial,helvetica,sans-serif"><font size="2"><p><font face="verdana,arial,helvetica,sans-serif" size="2">Status changed from 'Open' to 'Cancelled'</font></p></font></font></strong></td></tr></tbody></table></p><p><table style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellspacing="1" cellpadding="1" rules="none" summary="" border="0" frame="void"><tbody><tr><td style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><strong><font face="verdana,arial,helvetica,sans-serif" size="2">Summary</font></strong></td></tr><tr><td><font face="verdana,arial,helvetica,sans-serif" size="2">Nimsoft Alarm from: smr-uimdb1,Alarm level: 4,Subsystem: Disk,</font></td></tr></tbody></table></p><p><table style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellspacing="1" cellpadding="1" rules="none" summary="" border="0" frame="void"><tbody><tr><td style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><p align="left"><font face="verdana,arial,helvetica,sans-serif" size="2"><strong>Affected End User </strong></font></p></td><td style="BACKGROUND-IMAGE: none; 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BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><strong><font face="verdana,arial,helvetica,sans-serif" size="2">Group</font></strong></td></tr><tr><td><font face="verdana,arial,helvetica,sans-serif" size="2">superadmin</font></td><td><font face="verdana,arial,helvetica,sans-serif" size="2">logesh, chandrasekaran </font></td><td><font face="verdana,arial,helvetica,sans-serif" size="2">CA Tool Support</font></td></tr></tbody></table></p><p><table style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellspacing="1" cellpadding="1" rules="none" summary="" border="0" frame="void"><tbody><tr><td style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><strong><font face="Verdana" size="2">Severity</font></strong></td><td style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><strong><font face="Verdana" size="2">Urgency</font></strong></td><td style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><strong><font face="Verdana" size="2">Impact</font></strong></td></tr><tr><td><font face="Verdana" size="2"></font></td><td><font face="Verdana" size="2">4-Very Quickly</font></td><td><font face="Verdana" size="2">5-One person</font></td></tr></tbody></table></p><p><font size="2"><font face="verdana,arial,helvetica,sans-serif"><strong></strong></font></font></p><table style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; 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10/21 19:07:40.26 SMR-CASDM bpnotify\_nxd 7172 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243310 Transfer) Message(Incident IM 243310 Transfer. Assigned to: logesh, chandrasekaran Customer: superadmin Description: Message: Average (1 samples) disk free on C:\ is now 19%, which is below the error threshold (80%) out of total size 99.9 GB, Nimsoft Message ID: HL28472602-03161, Nimsoft Timestamp: 10/21/2019 18:58:04, Source address: 172.17.117.180, Nimsoft Domain: SMR-UIMP1dom, Nimsoft Hub: SMR-UIMP1hub, Nimsoft Robot: smr-uimdb1, Probe ID: cdm, Suppression key: disk/C:\, NAS timestamp: 10/21/2019 18:58:09, Suppression timestamp: 10/21/2019 18:58:16, Suppression count: 0, Assigned at: 10/21/2019 18:58:11, Assigned to: CASD, Assigned by: auto-operator Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=664916) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; 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cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Summary</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>Nimsoft Alarm from: smr-uimdb1,Alarm level: 4,Subsystem: Disk,</FONT></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; 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TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Priority</FONT></STRONG></P></TD></TR><TR><TD><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2>superadmin</FONT></P></TD><TD><P align=left><FONT size=2><FONT face=verdana,arial,helvetica,sans-serif><STRONG>&nbsp;</STRONG>Disk</FONT></FONT></P></TD><TD><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2>Cancelled</FONT></P></TD><TD><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2>3</FONT></P></TD></TR></TBODY></TABLE></P></STRONG></FONT></FONT><FONT size=2><STRONG><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; 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10/21 19:07:40.98 SMR-CASDM bpnotify\_nxd 7172 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243310 Transfer) Message(Incident IM 243310 Transfer. 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10/21 19:07:41.15 SMR-CASDM bpnotify\_nxd 7172 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243310 Transfer) Message(Incident IM 243310 Transfer. 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10/21 19:07:41.46 SMR-CASDM bpnotify\_nxd 7172 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243310 Transfer) Message(Incident IM 243310 Transfer. Assigned to: logesh, chandrasekaran Customer: superadmin Description: Message: Average (1 samples) disk free on C:\ is now 19%, which is below the error threshold (80%) out of total size 99.9 GB, Nimsoft Message ID: HL28472602-03161, Nimsoft Timestamp: 10/21/2019 18:58:04, Source address: 172.17.117.180, Nimsoft Domain: SMR-UIMP1dom, Nimsoft Hub: SMR-UIMP1hub, Nimsoft Robot: smr-uimdb1, Probe ID: cdm, Suppression key: disk/C:\, NAS timestamp: 10/21/2019 18:58:09, Suppression timestamp: 10/21/2019 18:58:16, Suppression count: 0, Assigned at: 10/21/2019 18:58:11, Assigned to: CASD, Assigned by: auto-operator Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=664916) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; 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10/21 19:07:41.54 SMR-CASDM bpnotify\_nxd 7172 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243310 Transfer) Message(Incident IM 243310 Transfer. 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10/21 19:07:41.74 SMR-CASDM bpnotify\_nxd 7172 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243310 Transfer) Message(Incident IM 243310 Transfer. Assigned to: logesh, chandrasekaran Customer: superadmin Description: Message: Average (1 samples) disk free on C:\ is now 19%, which is below the error threshold (80%) out of total size 99.9 GB, Nimsoft Message ID: HL28472602-03161, Nimsoft Timestamp: 10/21/2019 18:58:04, Source address: 172.17.117.180, Nimsoft Domain: SMR-UIMP1dom, Nimsoft Hub: SMR-UIMP1hub, Nimsoft Robot: smr-uimdb1, Probe ID: cdm, Suppression key: disk/C:\, NAS timestamp: 10/21/2019 18:58:09, Suppression timestamp: 10/21/2019 18:58:16, Suppression count: 0, Assigned at: 10/21/2019 18:58:11, Assigned to: CASD, Assigned by: auto-operator Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=664916) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; 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10/21 19:07:41.98 SMR-CASDM bpnotify\_nxd 7172 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243310 Transfer) Message(Incident IM 243310 Transfer. Assigned to: logesh, chandrasekaran Customer: superadmin Description: Message: Average (1 samples) disk free on C:\ is now 19%, which is below the error threshold (80%) out of total size 99.9 GB, Nimsoft Message ID: HL28472602-03161, Nimsoft Timestamp: 10/21/2019 18:58:04, Source address: 172.17.117.180, Nimsoft Domain: SMR-UIMP1dom, Nimsoft Hub: SMR-UIMP1hub, Nimsoft Robot: smr-uimdb1, Probe ID: cdm, Suppression key: disk/C:\, NAS timestamp: 10/21/2019 18:58:09, Suppression timestamp: 10/21/2019 18:58:16, Suppression count: 0, Assigned at: 10/21/2019 18:58:11, Assigned to: CASD, Assigned by: auto-operator Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=664916) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; 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BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Reported By</FONT></STRONG></P></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Assignee</FONT></STRONG></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Group</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>superadmin</FONT></TD><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>logesh, chandrasekaran </FONT></TD><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>CA Tool Support</FONT></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=Verdana size=2>Impact</FONT></STRONG></TD></TR><TR><TD><FONT face=Verdana size=2></FONT></TD><TD><FONT face=Verdana size=2>4-Very Quickly</FONT></TD><TD><FONT face=Verdana size=2>5-One person</FONT></TD></TR></TBODY></TABLE></P><P><FONT size=2><FONT face=verdana,arial,helvetica,sans-serif><STRONG></P></STRONG></FONT></FONT><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Description</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>Message: Average (1 samples) disk free on C:\ is now 19%, which is below the error threshold (80%) out of total size 99.9 GB,<BR> Nimsoft Message ID: HL28472602-03161,<BR> Nimsoft Timestamp: 10/21/2019 18:58:04,<BR> Source address: 172.17.117.180,<BR> Nimsoft Domain: SMR-UIMP1dom,<BR> Nimsoft Hub: SMR-UIMP1hub,<BR> Nimsoft Robot: smr-uimdb1,<BR> Probe ID: cdm,<BR> Suppression key: disk/C:\,<BR> NAS timestamp: 10/21/2019 18:58:09,<BR> Suppression timestamp: 10/21/2019 18:58:16,<BR> Suppression count: 0,<BR> Assigned at: 10/21/2019 18:58:11,<BR> Assigned to: CASD,<BR> Assigned by: auto-operator<BR> </FONT></TD></TR></TBODY></TABLE></STRONG></FONT> )

10/21 19:07:42.24 SMR-CASDM bpnotify\_nxd 7172 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243310 Transfer) Message(Incident IM 243310 Transfer. Assigned to: logesh, chandrasekaran Customer: superadmin Description: Message: Average (1 samples) disk free on C:\ is now 19%, which is below the error threshold (80%) out of total size 99.9 GB, Nimsoft Message ID: HL28472602-03161, Nimsoft Timestamp: 10/21/2019 18:58:04, Source address: 172.17.117.180, Nimsoft Domain: SMR-UIMP1dom, Nimsoft Hub: SMR-UIMP1hub, Nimsoft Robot: smr-uimdb1, Probe ID: cdm, Suppression key: disk/C:\, NAS timestamp: 10/21/2019 18:58:09, Suppression timestamp: 10/21/2019 18:58:16, Suppression count: 0, Assigned at: 10/21/2019 18:58:11, Assigned to: CASD, Assigned by: auto-operator Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=664916) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243310" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=664916" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243310</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Transfer Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Transfer Assignee from '' to 'logesh, chandrasekaran '<BR> Transfer Group from 'Server Support' to 'CA Tool Support'<BR> </FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Summary</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>Nimsoft Alarm from: smr-uimdb1,Alarm level: 4,Subsystem: Disk,</FONT></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; 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10/21 19:20:34.82 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(3 hr 9 sec) Sent (263834) Received (291533) Ports in Use (66) Processes (78) Fast Channel (0)

10/21 19:21:22.50 SMR-CASDM boplgin 8124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(4,2) rmtref(1,0) dbchg(0)

10/21 19:21:22.75 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(10) rmt(198,201) rmtref(73,0) dbchg(0)

10/21 19:21:22.88 SMR-CASDM web:local 7532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(511) rmt(33,104) rmtref(11,0) dbchg(0)

10/21 19:21:39.53 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(737,469) rmtref(465,0) dbchg(6)

10/21 19:21:45.66 SMR-CASDM domsrvr 6872 SIGNIFICANT bpobject.c 2587 Stats: imp(1907) lcl(901) rmt(820,909) rmtref(0,657) dbchg(2)

10/21 19:21:49.46 SMR-CASDM bpnotify\_nxd 7172 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(2,2) rmtref(0,0) dbchg(0)

10/21 19:21:50.36 SMR-CASDM kt\_daemon 1280 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(16,17) rmtref(1,0) dbchg(0)

10/21 19:36:03.81 SMR-CASDM web:local 7532 SIGNIFICANT session.c 11048 Session 166933373:0x07257290 login by analyst superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); session count 4

10/21 19:36:30.95 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 358 to 428 for list\_nr.htmpl[1] to accommodate tenant

10/21 19:36:31.81 SMR-CASDM sqlagt:select47 8324 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select47

10/21 19:36:31.83 SMR-CASDM sqlagt:select49 3632 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select49

10/21 19:36:31.86 SMR-CASDM sqlagt:select43 9184 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select43

10/21 19:36:31.86 SMR-CASDM sqlagt:select45 5952 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select45

10/21 19:36:31.86 SMR-CASDM sqlagt:select44 8220 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select44

10/21 19:36:31.87 SMR-CASDM sqlagt:select48 5548 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select48

10/21 19:36:31.87 SMR-CASDM sqlagt:select46 5476 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select46

10/21 19:36:31.98 SMR-CASDM sqlagt:select50 4412 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select50

10/21 19:36:32.04 SMR-CASDM sqlagt:select51 8136 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select51

10/21 19:36:32.25 SMR-CASDM sqlagt:select52 7496 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select52

10/21 19:36:32.51 SMR-CASDM sqlagt:select53 5584 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select53

10/21 19:36:32.56 SMR-CASDM sqlagt:select54 1644 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select54

10/21 19:36:32.56 SMR-CASDM sqlagt:select55 1684 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select55

10/21 19:36:32.69 SMR-CASDM sqlagt:select56 7260 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select56

10/21 19:36:32.75 SMR-CASDM sqlagt:select57 7372 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select57

10/21 19:36:32.87 SMR-CASDM sqlagt:select58 5240 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select58

10/21 19:36:33.23 SMR-CASDM sqlagt:select59 7552 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select59

10/21 19:36:33.25 SMR-CASDM sqlagt:select60 6344 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select60

10/21 19:36:54.54 SMR-CASDM domsrvr 6872 SIGNIFICANT domset.c 2742 Adding sort column "parent.name" to list format MLIST\_STATIC for factory bmhier

10/21 19:36:54.89 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 116 to 127 for list\_bmhier.htmpl[1] to accommodate tenant

10/21 19:36:59.04 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 1599 Factory nr\_com has no last mod date attribute

10/21 19:37:02.20 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 108 to 124 for list\_ambiguous\_ci.htmpl[1] to accommodate tenant

10/21 19:37:08.15 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 82 to 93 for list\_child\_hier.htmpl[1] to accommodate tenant

10/21 19:37:12.06 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 82 to 93 for list\_parent\_hier.htmpl[1] to accommodate tenant

10/21 19:37:27.07 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 94 to 102 for list\_org.htmpl[1] to accommodate tenant

10/21 19:37:29.42 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 175 to 198 for list\_iss.htmpl[1] to accommodate tenant

10/21 19:37:39.18 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 116 to 130 for list\_window.htmpl[1] to accommodate tenant

10/21 19:37:46.01 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 99 to 108 for list\_svc\_contract.htmpl[1] to accommodate tenant

10/21 19:37:48.86 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 87 to 100 for list\_cialg.htmpl[1] to accommodate tenant

10/21 19:37:53.39 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 95 to 113 for list\_attmnt\_sd.htmpl[1] to accommodate tenant

10/21 19:37:58.90 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 2364 Secondary cache KT\_FILE\_TYPE:id>0 is waiting for primary KT\_FILE\_TYPE to initialize

10/21 19:37:58.97 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 211 to 228 for list\_KD.htmpl[1] to accommodate tenant

10/21 19:38:17.98 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 114 to 124 for list\_chgcat.htmpl[1] to accommodate tenant

10/21 19:38:25.31 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 97 to 106 for list\_prptpl.htmpl[1] to accommodate tenant

10/21 19:38:29.40 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 93 to 101 for list\_loc.htmpl[1] to accommodate tenant

10/21 19:38:29.49 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 87 to 93 for list\_wrkshft.htmpl[1] to accommodate tenant

10/21 19:38:47.50 SMR-CASDM web:local 7532 SIGNIFICANT session.c 8370 Session superadmin-544724467:0x72587f8 logoff; id(A0B65A5A879BA349B1B9014AE1413B73); session count 3

10/21 19:38:53.26 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 83 to 91 for list\_wftpl.htmpl[1] to accommodate tenant

10/21 19:40:24.57 SMR-CASDM web:local 7532 SIGNIFICANT session.c 8370 Session superadmin-166933373:0x7257290 logoff; id(A0B65A5A879BA349B1B9014AE1413B73); session count 2

10/21 19:44:04.19 SMR-CASDM sqlagt:select57 7372 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select57

10/21 19:44:04.22 SMR-CASDM sqlagt:select55 1684 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select55

10/21 19:44:04.22 SMR-CASDM sqlagt:select58 5240 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select58

10/21 19:44:04.22 SMR-CASDM sqlagt:select56 7260 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select56

10/21 19:44:04.24 SMR-CASDM sqlagt:select53 5584 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select53

10/21 19:44:04.24 SMR-CASDM sqlagt:select54 1644 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select54

10/21 19:44:04.24 SMR-CASDM sqlagt:select51 8136 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select51

10/21 19:44:04.24 SMR-CASDM sqlagt:select52 7496 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select52

10/21 19:44:04.24 SMR-CASDM sqlagt:select45 5952 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select45

10/21 19:44:04.24 SMR-CASDM sqlagt:select50 4412 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select50

10/21 19:44:04.24 SMR-CASDM sqlagt:select48 5548 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select48

10/21 19:44:04.24 SMR-CASDM sqlagt:select43 9184 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select43

10/21 19:44:04.24 SMR-CASDM sqlagt:select47 8324 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select47

10/21 19:44:04.24 SMR-CASDM sqlagt:select49 3632 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select49

10/21 19:44:04.24 SMR-CASDM sqlagt:select44 8220 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select44

10/21 19:44:04.25 SMR-CASDM sqlagt:select46 5476 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select46

10/21 19:44:04.25 SMR-CASDM sqlagt:select40 5288 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select40

10/21 19:44:04.25 SMR-CASDM sqlagt:select41 7396 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select41

10/21 19:44:04.30 SMR-CASDM web:local 7532 SIGNIFICANT session.c 11048 Session 911201572:0x07257B20 login by analyst superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); session count 3

10/21 19:44:32.25 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 97 to 107 for list\_saprobtyp.htmpl[1] to accommodate tenant

10/21 19:45:00.19 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 92 to 102 for list\_sapolicy.htmpl[1] to accommodate tenant

10/21 19:47:15.09 SMR-CASDM web:local 7532 SIGNIFICANT session.c 8370 Session superadmin-911201572:0x7257b20 ended without logout; session count 2

10/21 19:50:35.70 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(3 hr 30 min 10 sec) Sent (271663) Received (299435) Ports in Use (66) Processes (78) Fast Channel (0)

10/21 19:51:22.53 SMR-CASDM boplgin 8124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(2,1) rmtref(0,0) dbchg(0)

10/21 19:51:22.78 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,1) rmtref(0,0) dbchg(0)

10/21 19:51:22.90 SMR-CASDM web:local 7532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(383) rmt(20,81) rmtref(8,0) dbchg(0)

10/21 19:51:39.54 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(91,19) rmtref(17,0) dbchg(1)

10/21 19:51:45.68 SMR-CASDM domsrvr 6872 SIGNIFICANT bpobject.c 2587 Stats: imp(149) lcl(60) rmt(38,51) rmtref(0,25) dbchg(1)

10/21 19:58:07.98 SMR-CASDM web:local 7532 SIGNIFICANT session.c 8370 Session venu.raja-1454823230:0x7255050 timed out; session count 1

10/21 20:07:38.28 SMR-CASDM web:local 7532 SIGNIFICANT session.c 8370 Session superadmin-904089327:0x7257f68 timed out; session count 0

10/21 20:20:36.12 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(4 hr 11 sec) Sent (272933) Received (300708) Ports in Use (66) Processes (78) Fast Channel (0)

10/21 20:21:22.93 SMR-CASDM web:local 7532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(4) rmt(0,0) rmtref(2,0) dbchg(0)

10/21 20:21:35.59 SMR-CASDM web:local 7532 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (10) Most Sessions (4) Current Sessions (0)

10/21 20:21:45.68 SMR-CASDM domsrvr 6872 SIGNIFICANT bpobject.c 2587 Stats: imp(1) lcl(1) rmt(0,0) rmtref(0,2) dbchg(0)

10/21 20:23:17.54 SMR-CASDM web:local 7532 SIGNIFICANT session.c 11048 Session 450051735:0x07257B20 login by analyst venu.raja (cnt:D9B8FEC81D5CA9449AD900D8ADB6C8BC); session count 1

10/21 20:29:17.87 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 128 to 139 for list\_mailbox\_rule.htmpl[1] to accommodate tenant

10/21 20:50:41.52 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(4 hr 30 min 16 sec) Sent (292287) Received (322910) Ports in Use (66) Processes (78) Fast Channel (0)

10/21 20:51:22.57 SMR-CASDM boplgin 8124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(18,21) rmtref(20,0) dbchg(0)

10/21 20:51:22.81 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(1) rmt(12,13) rmtref(6,0) dbchg(0)

10/21 20:51:22.96 SMR-CASDM web:local 7532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(359) rmt(18,42) rmtref(5,0) dbchg(0)

10/21 20:51:39.57 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(105,41) rmtref(12,0) dbchg(1)

10/21 20:51:45.68 SMR-CASDM domsrvr 6872 SIGNIFICANT bpobject.c 2587 Stats: imp(252) lcl(79) rmt(131,137) rmtref(0,84) dbchg(0)

10/21 20:55:10.23 SMR-CASDM boplgin 8124 SIGNIFICANT bplaccess.c 5579 BOP Security timeout set to 30 seconds

10/21 20:57:01.34 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 220 to 222 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/21 20:57:01.38 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 222 to 224 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/21 20:57:01.41 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 224 to 226 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/21 20:57:01.44 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 226 to 228 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/21 20:57:09.72 SMR-CASDM domsrvr 6872 SIGNIFICANT domset.c 12180 Concurrent list refresh limit disabled

10/21 20:57:10.22 SMR-CASDM sqlagt:select62 156 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select62

10/21 20:57:10.23 SMR-CASDM sqlagt:select65 4372 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select65

10/21 20:57:10.25 SMR-CASDM sqlagt:select66 5568 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select66

10/21 20:57:10.25 SMR-CASDM sqlagt:select64 2380 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select64

10/21 20:57:10.25 SMR-CASDM sqlagt:select63 3952 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select63

10/21 20:57:10.25 SMR-CASDM sqlagt:select68 6312 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select68

10/21 20:57:10.25 SMR-CASDM sqlagt:select67 4848 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select67

10/21 20:57:10.25 SMR-CASDM sqlagt:select61 7496 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select61

10/21 20:57:12.58 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 278 to 314 for list\_cr.htmpl[1] to accommodate tenant

10/21 20:58:10.33 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 358 to 428 for list\_nr.htmpl[1] to accommodate tenant

10/21 20:58:51.06 SMR-CASDM sqlagt:select69 5128 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select69

10/21 20:58:51.08 SMR-CASDM sqlagt:select70 8032 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select70

10/21 20:58:51.08 SMR-CASDM sqlagt:select71 6620 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select71

10/21 20:58:51.13 SMR-CASDM sqlagt:select72 976 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select72

10/21 20:58:51.13 SMR-CASDM sqlagt:select73 6552 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select73

10/21 20:58:51.17 SMR-CASDM sqlagt:select74 5952 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select74

10/21 20:58:51.19 SMR-CASDM sqlagt:select75 4044 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select75

10/21 20:58:51.34 SMR-CASDM sqlagt:select77 4040 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select77

10/21 20:58:51.45 SMR-CASDM sqlagt:select76 2568 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select76

10/21 20:58:51.49 SMR-CASDM sqlagt:select78 1168 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select78

10/21 20:59:01.81 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 220 to 222 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/21 20:59:01.84 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 222 to 224 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/21 20:59:01.88 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 224 to 226 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/21 20:59:01.91 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 226 to 228 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/21 20:59:14.36 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 358 to 428 for list\_nr.htmpl[1] to accommodate tenant

10/21 20:59:38.34 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 254 to 290 for list\_in.htmpl[1] to accommodate tenant

10/21 20:59:43.47 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 116 to 130 for list\_window.htmpl[1] to accommodate tenant

10/21 20:59:44.72 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 211 to 228 for list\_KD.htmpl[1] to accommodate tenant

10/21 21:00:00.09 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 278 to 314 for list\_cr.htmpl[1] to accommodate tenant

10/21 21:00:40.13 SMR-CASDM domsrvr 6872 SIGNIFICANT domset.c 2707 Adding sort column "time\_stamp desc,id desc" to list format alg\_list\_web for factory alg

10/21 21:00:40.25 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 91 to 106 for list\_alg.htmpl[1] to accommodate tenant

10/21 21:01:01.12 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 220 to 222 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/21 21:01:01.14 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 222 to 224 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/21 21:01:01.16 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 224 to 226 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/21 21:01:01.17 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 226 to 228 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/21 21:01:09.44 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 222 to 224 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/21 21:01:09.45 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 224 to 226 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/21 21:01:09.45 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 226 to 228 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/21 21:01:09.47 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 228 to 230 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/21 21:01:39.69 SMR-CASDM domsrvr 6872 SIGNIFICANT domset.c 2707 Adding sort column "ebr\_doc\_blc DESC,ebr\_serial\_num ASC" to list format KD\_list\_ebr\_RELEVANCE for factory KD

10/21 21:01:40.97 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 129 to 143 for list\_KD.htmpl[1] to accommodate tenant

10/21 21:01:58.87 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 86 to 93 for hiersel\_pcat\_in\_ss.htmpl[1] to accommodate HIER\_level\_name

10/21 21:02:05.42 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 4 to 11 for hierload\_pcat\_in\_ss.htmpl[1] to accommodate HIER\_level\_name

10/21 21:05:40.00 SMR-CASDM sqlagt:select70 8032 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select70

10/21 21:05:40.02 SMR-CASDM sqlagt:select69 5128 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select69

10/21 21:05:40.02 SMR-CASDM sqlagt:select68 6312 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select68

10/21 21:05:40.02 SMR-CASDM sqlagt:select63 3952 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select63

10/21 21:05:40.03 SMR-CASDM sqlagt:select64 2380 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select64

10/21 21:05:40.03 SMR-CASDM sqlagt:select66 5568 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select66

10/21 21:05:40.03 SMR-CASDM sqlagt:select65 4372 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select65

10/21 21:05:40.03 SMR-CASDM sqlagt:select67 4848 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select67

10/21 21:06:16.17 SMR-CASDM sqlagt:select71 6620 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select71

10/21 21:06:16.64 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 167 to 185 for list\_chgsched.htmpl[1] to accommodate tenant

10/21 21:06:17.30 SMR-CASDM web:local 7532 SIGNIFICANT freeaccess.spl 729 Retrieving BMWindows between (1530030600 and 1608654600) with COMPRESS flag 0, WINDOW\_SCOPE 1

10/21 21:06:17.33 SMR-CASDM web:local 7532 SIGNIFICANT freeaccess.spl 784 Retrieved 0 Maintenance Windows

10/21 21:06:17.34 SMR-CASDM web:local 7532 SIGNIFICANT freeaccess.spl 785 Retrieved 0 Blackout Windows

10/21 21:06:17.36 SMR-CASDM web:local 7532 SIGNIFICANT freeaccess.spl 786 There are 0 attributes per Window

10/21 21:07:14.53 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 220 to 222 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/21 21:07:14.56 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 222 to 224 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/21 21:07:14.58 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 224 to 226 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/21 21:07:14.59 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 226 to 228 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/21 21:07:21.50 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "( (sym='OPEN')' ) AND ( ( delete\_flag = 0 ) AND ( cr\_flag= 1 ) )" (syntax error)

10/21 21:07:21.53 SMR-CASDM web:local 7532 ERROR parse.c 8154 Unable to receive record for PDM\_LIST at dtlDropdown.mac[92]: AHD03053:Bad where clause: Parse error at : "( (sym='OPEN')' ) AND ( ( delete\_flag = 0 ) AND ( cr\_flag= 1 ) )" (syntax error)

10/21 21:07:34.28 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 45 to 52 for hiersel\_pcat\_in.htmpl[1] to accommodate HIER\_level\_name

10/21 21:07:36.89 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 4 to 11 for hierload\_pcat\_in.htmpl[1] to accommodate HIER\_level\_name

10/21 21:08:05.14 SMR-CASDM spelsrvr 7124 ERROR pdm\_misc.pm 106 Error doing auto\_find\_assignee AHD05451:cr:664920 No eligible Groups found

10/21 21:08:08.31 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5485923 for cr:664920 changed from past date of 10/21/2019 21:08:05 to 10/21/2019 21:08:13

10/21 21:08:08.75 SMR-CASDM domsrvr 6872 ERROR where.y 908 Parse error at : "( (sym='OPEN')' ) AND ( ( delete\_flag = 0 ) AND ( cr\_flag= 1 ) )" (syntax error)

10/21 21:08:08.77 SMR-CASDM web:local 7532 ERROR parse.c 8154 Unable to receive record for PDM\_LIST at dtlDropdown.mac[92]: AHD03053:Bad where clause: Parse error at : "( (sym='OPEN')' ) AND ( ( delete\_flag = 0 ) AND ( cr\_flag= 1 ) )" (syntax error)

10/21 21:08:08.91 SMR-CASDM web:local 7532 SIGNIFICANT session.c 4086 This request took 4172 milliseconds to complete. session id:450051735 login name:venu.raja htmpl name:detail\_cr\_ro.htmpl

10/21 21:08:09.22 SMR-CASDM bpnotify\_nxd 7172 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243314 Initial) Message(Incident IM 243314 Initial. Assigned to: Raja, Venu Customer: Raja, Venu Description: Test Ticket Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=664920) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243314" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=664920" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243314</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create a new request/incident/problem/change/issue</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/21 21:08:09.74 SMR-CASDM bpnotify\_nxd 7172 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243314 Initial) Message(Incident IM 243314 Initial. 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10/21 21:08:09.92 SMR-CASDM bpnotify\_nxd 7172 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243314 Initial) Message(Incident IM 243314 Initial. 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BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=Verdana size=2>Impact</FONT></STRONG></TD></TR><TR><TD><FONT face=Verdana size=2></FONT></TD><TD><FONT face=Verdana size=2>3-High</FONT></TD><TD><FONT face=Verdana size=2>5-One person</FONT></TD></TR></TBODY></TABLE></P><P><FONT size=2><FONT face=verdana,arial,helvetica,sans-serif><STRONG></P></STRONG></FONT></FONT><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Description</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>Test Ticket</FONT></TD></TR></TBODY></TABLE></STRONG></FONT> )

10/21 21:08:10.03 SMR-CASDM bpnotify\_nxd 7172 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243314 Initial) Message(Incident IM 243314 Initial. Assigned to: Raja, Venu Customer: Raja, Venu Description: Test Ticket Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=664920) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243314" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=664920" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243314</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create a new request/incident/problem/change/issue</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Summary</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>Test Ticket</FONT></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2><STRONG>Affected End User </STRONG></FONT></P></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Area</FONT></STRONG></P></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Status</FONT></STRONG></P></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Priority</FONT></STRONG></P></TD></TR><TR><TD><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2>Raja, Venu </FONT></P></TD><TD><P align=left><FONT size=2><FONT face=verdana,arial,helvetica,sans-serif><STRONG>&nbsp;</STRONG>Tools.Servicedesk.Ticketing tool</FONT></FONT></P></TD><TD><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2>Open</FONT></P></TD><TD><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2>3</FONT></P></TD></TR></TBODY></TABLE></P></STRONG></FONT></FONT><FONT size=2><STRONG><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Reported By</FONT></STRONG></P></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Assignee</FONT></STRONG></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Group</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>Raja, Venu </FONT></TD><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>Raja, Venu </FONT></TD><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>CA Tool Support</FONT></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=Verdana size=2>Severity</FONT></STRONG></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=Verdana size=2>Urgency</FONT></STRONG></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=Verdana size=2>Impact</FONT></STRONG></TD></TR><TR><TD><FONT face=Verdana size=2></FONT></TD><TD><FONT face=Verdana size=2>3-High</FONT></TD><TD><FONT face=Verdana size=2>5-One person</FONT></TD></TR></TBODY></TABLE></P><P><FONT size=2><FONT face=verdana,arial,helvetica,sans-serif><STRONG></P></STRONG></FONT></FONT><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Description</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>Test Ticket</FONT></TD></TR></TBODY></TABLE></STRONG></FONT> )

10/21 21:08:46.97 SMR-CASDM spelsrvr 7124 SIGNIFICANT cr.spl 8419 Entering cr::auto\_assign\_call

10/21 21:08:47.05 SMR-CASDM spelsrvr 7124 ERROR pdm\_misc.pm 106 Error doing auto\_find\_assignee AHD05451:cr:664920 No eligible Groups found

10/21 21:08:50.78 SMR-CASDM spelsrvr 7124 SIGNIFICANT cr.spl 8419 Entering cr::auto\_assign\_call

10/21 21:08:50.84 SMR-CASDM spelsrvr 7124 ERROR pdm\_misc.pm 106 Error doing auto\_find\_assignee AHD05451:cr:664920 No eligible Groups found

10/21 21:15:02.25 SMR-CASDM sqlagt:select75 4044 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select75

10/21 21:15:02.25 SMR-CASDM sqlagt:select77 4040 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select77

10/21 21:15:02.27 SMR-CASDM sqlagt:select73 6552 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select73

10/21 21:15:02.27 SMR-CASDM sqlagt:select74 5952 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select74

10/21 21:15:02.27 SMR-CASDM sqlagt:select72 976 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select72

10/21 21:15:02.28 SMR-CASDM sqlagt:select62 156 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select62

10/21 21:15:02.28 SMR-CASDM sqlagt:select59 7552 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select59

10/21 21:15:02.28 SMR-CASDM sqlagt:select60 6344 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select60

10/21 21:15:02.28 SMR-CASDM sqlagt:select42 576 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select42

10/21 21:16:19.16 SMR-CASDM web:local 7532 SIGNIFICANT session.c 11048 Session 2445392:0x07256E48 login by analyst venu.raja (cnt:D9B8FEC81D5CA9449AD900D8ADB6C8BC); session count 2

10/21 21:18:05.22 SMR-CASDM web:local 7532 SIGNIFICANT sel\_data\_cache.c 2375 Building primary cache for acc\_lvls although is part of the SelListCacheExclude list

10/21 21:18:05.27 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 98 to 107 for list\_acctyp.htmpl[1] to accommodate tenant

10/21 21:18:31.14 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 91 to 101 for list\_acctyp\_role.htmpl[1] to accommodate tenant

10/21 21:18:36.87 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 87 to 96 for list\_usp\_app\_acctyp.htmpl[1] to accommodate tenant

10/21 21:18:36.92 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 96 to 103 for list\_usp\_app\_acctyp.htmpl[1] to accommodate tenant

10/21 21:18:55.86 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 259 to 293 for list\_chg.htmpl[1] to accommodate tenant

10/21 21:18:56.64 SMR-CASDM sqlagt:select79 8208 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select79

10/21 21:18:56.67 SMR-CASDM sqlagt:select80 6592 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select80

10/21 21:19:22.84 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 114 to 133 for list\_wf.htmpl[1] to accommodate tenant

10/21 21:20:43.50 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(5 hr 18 sec) Sent (341173) Received (371962) Ports in Use (68) Processes (80) Fast Channel (0)

10/21 21:21:22.58 SMR-CASDM boplgin 8124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(7,6) rmtref(5,0) dbchg(0)

10/21 21:21:22.81 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(7) rmt(140,143) rmtref(66,0) dbchg(0)

10/21 21:21:22.97 SMR-CASDM web:local 7532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(1799) rmt(132,364) rmtref(54,0) dbchg(0)

10/21 21:21:39.58 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(640,119) rmtref(118,0) dbchg(4)

10/21 21:21:45.69 SMR-CASDM domsrvr 6872 SIGNIFICANT bpobject.c 2587 Stats: imp(2125) lcl(978) rmt(401,684) rmtref(0,243) dbchg(0)

10/21 21:21:50.40 SMR-CASDM kt\_daemon 1280 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,2) rmtref(0,0) dbchg(0)

10/21 21:24:23.02 SMR-CASDM sqlagt:select20 2764 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select20

10/21 21:24:23.03 SMR-CASDM sqlagt:select18 5148 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select18

10/21 21:33:53.77 SMR-CASDM web:local 7532 SIGNIFICANT session.c 11048 Session 731364611:0x07257F68 login by analyst superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); session count 3

10/21 21:36:01.07 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 222 to 224 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/21 21:36:01.10 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 224 to 226 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/21 21:36:01.12 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 226 to 228 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/21 21:36:01.13 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 228 to 230 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/21 21:50:44.98 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(5 hr 30 min 19 sec) Sent (349725) Received (380524) Ports in Use (66) Processes (78) Fast Channel (0)

10/21 21:51:22.58 SMR-CASDM boplgin 8124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(2,2) rmtref(1,0) dbchg(0)

10/21 21:51:22.83 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(5,5) rmtref(2,0) dbchg(0)

10/21 21:51:22.98 SMR-CASDM web:local 7532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(364) rmt(29,98) rmtref(15,0) dbchg(0)

10/21 21:51:39.60 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(119,17) rmtref(16,0) dbchg(0)

10/21 21:51:45.70 SMR-CASDM domsrvr 6872 SIGNIFICANT bpobject.c 2587 Stats: imp(232) lcl(104) rmt(53,87) rmtref(0,34) dbchg(0)

10/21 22:10:14.20 SMR-CASDM web:local 7532 SIGNIFICANT session.c 8370 Session venu.raja-450051735:0x7257b20 logoff; id(D9B8FEC81D5CA9449AD900D8ADB6C8BC); session count 2

10/21 22:14:40.33 SMR-CASDM web:local 7532 SIGNIFICANT session.c 8370 Session venu.raja-2445392:0x7256e48 logoff; id(D9B8FEC81D5CA9449AD900D8ADB6C8BC); session count 1

10/21 22:18:37.85 SMR-CASDM web:local 7532 SIGNIFICANT session.c 8370 Session superadmin-731364611:0x7257f68 ended without logout; session count 0

10/21 22:20:50.08 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(6 hr 25 sec) Sent (351340) Received (382143) Ports in Use (66) Processes (78) Fast Channel (0)

10/21 22:21:22.99 SMR-CASDM web:local 7532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(46) rmt(3,3) rmtref(5,0) dbchg(0)

10/21 22:21:35.59 SMR-CASDM web:local 7532 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (13) Most Sessions (4) Current Sessions (0)

10/21 22:21:39.62 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(2,1) rmtref(1,0) dbchg(0)

10/21 22:21:45.72 SMR-CASDM domsrvr 6872 SIGNIFICANT bpobject.c 2587 Stats: imp(15) lcl(6) rmt(3,4) rmtref(0,5) dbchg(0)

10/21 22:42:09.51 SMR-CASDM boplgin 8124 ERROR bplaccess.c 3431 AHD04043:The user name or password you entered is not correct. Please try again.

10/21 22:42:09.52 SMR-CASDM web:local 7532 SIGNIFICANT freeaccess.spl 1449 Server is planned for shutdown, guest user login not allowed!!!

10/21 22:42:09.53 SMR-CASDM boplgin 8124 ERROR bplaccess.c 3431 AHD04043:The user name or password you entered is not correct. Please try again.

10/21 22:42:26.96 SMR-CASDM web:local 7532 SIGNIFICANT session.c 11048 Session 341834703:0x0E0E8CA8 login by analyst venu.raja (cnt:D9B8FEC81D5CA9449AD900D8ADB6C8BC); session count 1

10/21 22:46:03.26 SMR-CASDM web:local 7532 SIGNIFICANT freeaccess.spl 729 Retrieving BMWindows between (1530030600 and 1608654600) with COMPRESS flag 0, WINDOW\_SCOPE 1

10/21 22:46:03.28 SMR-CASDM web:local 7532 SIGNIFICANT freeaccess.spl 784 Retrieved 0 Maintenance Windows

10/21 22:46:03.30 SMR-CASDM web:local 7532 SIGNIFICANT freeaccess.spl 785 Retrieved 0 Blackout Windows

10/21 22:46:03.31 SMR-CASDM web:local 7532 SIGNIFICANT freeaccess.spl 786 There are 0 attributes per Window

10/21 22:46:08.68 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 158 to 192 for list\_Zsoftware.htmpl[1] to accommodate tenant

10/21 22:50:51.76 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(6 hr 30 min 26 sec) Sent (355961) Received (386765) Ports in Use (66) Processes (78) Fast Channel (0)

10/21 22:51:22.59 SMR-CASDM boplgin 8124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,0) rmtref(0,0) dbchg(0)

10/21 22:51:23.01 SMR-CASDM web:local 7532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(152) rmt(11,49) rmtref(7,0) dbchg(0)

10/21 22:51:39.64 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(77,8) rmtref(8,0) dbchg(0)

10/21 22:51:45.74 SMR-CASDM domsrvr 6872 SIGNIFICANT bpobject.c 2587 Stats: imp(108) lcl(56) rmt(20,51) rmtref(0,14) dbchg(0)

10/21 23:20:55.26 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(7 hr 30 sec) Sent (357184) Received (387988) Ports in Use (66) Processes (78) Fast Channel (0)

10/21 23:41:14.32 SMR-CASDM web:local 7532 SIGNIFICANT session.c 8370 Session venu.raja-341834703:0xe0e8ca8 logoff; id(D9B8FEC81D5CA9449AD900D8ADB6C8BC); session count 0

10/21 23:50:56.93 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(7 hr 30 min 31 sec) Sent (358474) Received (389280) Ports in Use (66) Processes (78) Fast Channel (0)

10/21 23:51:23.03 SMR-CASDM web:local 7532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(5) rmt(1,1) rmtref(1,0) dbchg(0)

10/21 23:51:45.76 SMR-CASDM domsrvr 6872 SIGNIFICANT bpobject.c 2587 Stats: imp(2) lcl(1) rmt(1,1) rmtref(0,1) dbchg(0)

10/22 00:00:00.88 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT vdbsql.c 1483 Refreshing cache for table 'BU\_TRANS' rows ALL

10/22 00:00:00.88 SMR-CASDM ehwriter 6124 SIGNIFICANT vdbsql.c 1483 Refreshing cache for table 'BU\_TRANS' rows ALL

10/22 00:00:00.90 SMR-CASDM domsrvr 6872 SIGNIFICANT factory.c 5036 Message external\_update\_complete received for BU\_TRANS (producer BU\_TRANS)

10/22 00:20:57.02 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(8 hr 32 sec) Sent (360914) Received (391721) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 00:21:35.62 SMR-CASDM web:local 7532 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (14) Most Sessions (4) Current Sessions (0)

10/22 00:21:39.66 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(25,0) rmtref(0,0) dbchg(13)

10/22 00:21:45.83 SMR-CASDM domsrvr 6872 SIGNIFICANT bpobject.c 2587 Stats: imp(13) lcl(0) rmt(1,13) rmtref(0,0) dbchg(13)

10/22 00:21:50.43 SMR-CASDM kt\_daemon 1280 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(0,13) rmtref(0,0) dbchg(0)

10/22 00:51:00.50 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(8 hr 30 min 35 sec) Sent (362118) Received (392925) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 01:21:05.56 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(9 hr 40 sec) Sent (363387) Received (394194) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 01:21:39.67 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,0) rmtref(0,0) dbchg(1)

10/22 01:21:45.85 SMR-CASDM domsrvr 6872 SIGNIFICANT bpobject.c 2587 Stats: imp(1) lcl(0) rmt(0,1) rmtref(0,0) dbchg(1)

10/22 01:51:06.11 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(9 hr 30 min 41 sec) Sent (364590) Received (395397) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 02:21:10.69 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(10 hr 45 sec) Sent (365809) Received (396616) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 02:21:35.63 SMR-CASDM web:local 7532 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (14) Most Sessions (4) Current Sessions (0)

10/22 02:51:15.83 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(10 hr 30 min 50 sec) Sent (367013) Received (397820) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 03:21:17.88 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(11 hr 52 sec) Sent (368300) Received (399107) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 03:21:23.09 SMR-CASDM web:local 7532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(3) rmt(0,0) rmtref(0,0) dbchg(0)

10/22 03:21:39.69 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,0) rmtref(0,0) dbchg(1)

10/22 03:21:45.87 SMR-CASDM domsrvr 6872 SIGNIFICANT bpobject.c 2587 Stats: imp(1) lcl(0) rmt(0,1) rmtref(0,0) dbchg(1)

10/22 03:51:20.99 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(11 hr 30 min 55 sec) Sent (369502) Received (400309) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 04:21:26.08 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(12 hr 1 min 1 sec) Sent (370721) Received (401528) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 04:21:35.66 SMR-CASDM web:local 7532 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (14) Most Sessions (4) Current Sessions (0)

10/22 04:51:31.17 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(12 hr 31 min 6 sec) Sent (371924) Received (402731) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 05:21:36.28 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(13 hr 1 min 11 sec) Sent (373213) Received (404020) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 05:21:39.71 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,0) rmtref(0,0) dbchg(1)

10/22 05:21:45.89 SMR-CASDM domsrvr 6872 SIGNIFICANT bpobject.c 2587 Stats: imp(1) lcl(0) rmt(0,1) rmtref(0,0) dbchg(1)

10/22 05:51:38.01 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(13 hr 31 min 13 sec) Sent (374419) Received (405226) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 06:21:35.67 SMR-CASDM web:local 7532 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (14) Most Sessions (4) Current Sessions (0)

10/22 06:21:41.40 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(14 hr 1 min 16 sec) Sent (375637) Received (406444) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 06:51:42.08 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(14 hr 31 min 17 sec) Sent (376855) Received (407662) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 07:21:46.57 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(15 hr 1 min 21 sec) Sent (378088) Received (408895) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 07:51:50.20 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(15 hr 31 min 25 sec) Sent (379292) Received (410099) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 07:58:11.44 SMR-CASDM bpnotify\_nxd 7172 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Request SR 243316 Initial) Message(Request SR 243316 Initial. Assigned to: superadmin Customer: superadmin Description: test Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=664922) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Request SR 243316" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=664922" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Request SR 243316</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create a new request/incident/problem/change/issue</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Summary</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>Test</FONT></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2><STRONG>Affected End User </STRONG></FONT></P></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Area</FONT></STRONG></P></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Status</FONT></STRONG></P></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Priority</FONT></STRONG></P></TD></TR><TR><TD><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2>superadmin</FONT></P></TD><TD><P align=left><FONT size=2><FONT face=verdana,arial,helvetica,sans-serif><STRONG>&nbsp;</STRONG></FONT></FONT></P></TD><TD><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2>Open</FONT></P></TD><TD><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2>2</FONT></P></TD></TR></TBODY></TABLE></P></STRONG></FONT></FONT><FONT size=2><STRONG><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Reported By</FONT></STRONG></P></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Assignee</FONT></STRONG></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Group</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>superadmin</FONT></TD><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>superadmin</FONT></TD><TD><FONT face=verdana,arial,helvetica,sans-serif size=2></FONT></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=Verdana size=2>Severity</FONT></STRONG></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=Verdana size=2>Urgency</FONT></STRONG></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=Verdana size=2>Impact</FONT></STRONG></TD></TR><TR><TD><FONT face=Verdana size=2></FONT></TD><TD><FONT face=Verdana size=2></FONT></TD><TD><FONT face=Verdana size=2>None</FONT></TD></TR></TBODY></TABLE></P><P><FONT size=2><FONT face=verdana,arial,helvetica,sans-serif><STRONG></P></STRONG></FONT></FONT><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Description</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>test</FONT></TD></TR></TBODY></TABLE></STRONG></FONT> )

10/22 08:21:22.65 SMR-CASDM boplgin 8124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(13,15) rmtref(13,0) dbchg(0)

10/22 08:21:22.85 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(2) rmt(25,26) rmtref(12,0) dbchg(0)

10/22 08:21:36.15 SMR-CASDM web:local 7532 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (14) Most Sessions (4) Current Sessions (0)

10/22 08:21:39.74 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(46,24) rmtref(5,0) dbchg(1)

10/22 08:21:45.91 SMR-CASDM domsrvr 6872 SIGNIFICANT bpobject.c 2587 Stats: imp(174) lcl(44) rmt(92,90) rmtref(0,59) dbchg(0)

10/22 08:21:50.47 SMR-CASDM kt\_daemon 1280 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(0,1) rmtref(0,0) dbchg(0)

10/22 08:21:51.58 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(16 hr 1 min 26 sec) Sent (392048) Received (424863) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 08:46:50.52 SMR-CASDM web:local 7532 SIGNIFICANT session.c 11048 Session 84345387:0x10A3D928 login by analyst superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); session count 1

10/22 08:48:35.87 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 102 to 112 for list\_func\_access\_role.htmpl[1] to accommodate tenant

10/22 08:49:03.99 SMR-CASDM domsrvr 6872 SIGNIFICANT domset.c 2742 Adding sort column "func\_access=func\_access.sym" to list format MLIST\_STATIC for factory func\_access\_role

10/22 08:49:04.72 SMR-CASDM sqlagt:select82 7648 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select82

10/22 08:49:04.74 SMR-CASDM sqlagt:select81 1300 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select81

10/22 08:49:04.76 SMR-CASDM sqlagt:select84 5868 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select84

10/22 08:49:04.76 SMR-CASDM sqlagt:select83 8460 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select83

10/22 08:49:48.97 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 85 to 94 for list\_role\_tab.htmpl[1] to accommodate tenant

10/22 08:49:52.45 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 95 to 104 for list\_web\_form.htmpl[1] to accommodate tenant

10/22 08:49:56.39 SMR-CASDM web:local 7532 SIGNIFICANT genhtml.c 824 Expanding value cache from 94 to 105 for list\_role\_go\_form.htmpl[1] to accommodate tenant

10/22 08:51:22.69 SMR-CASDM boplgin 8124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,1) rmtref(1,0) dbchg(0)

10/22 08:51:23.13 SMR-CASDM web:local 7532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(200) rmt(13,58) rmtref(7,0) dbchg(0)

10/22 08:51:39.75 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(78,11) rmtref(11,0) dbchg(0)

10/22 08:51:45.93 SMR-CASDM domsrvr 6872 SIGNIFICANT bpobject.c 2587 Stats: imp(114) lcl(48) rmt(25,47) rmtref(0,18) dbchg(0)

10/22 08:51:56.81 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(16 hr 31 min 31 sec) Sent (397429) Received (430254) Ports in Use (70) Processes (82) Fast Channel (0)

10/22 08:58:10.15 SMR-CASDM sqlagt:select84 5868 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select84

10/22 08:58:10.15 SMR-CASDM sqlagt:select82 7648 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select82

10/22 08:58:10.16 SMR-CASDM sqlagt:select80 6592 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select80

10/22 08:58:10.16 SMR-CASDM sqlagt:select79 8208 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select79

10/22 09:19:13.63 SMR-CASDM web:local 7532 SIGNIFICANT session.c 11048 Session 2065294173:0x10A3F720 login by analyst venu.raja (cnt:D9B8FEC81D5CA9449AD900D8ADB6C8BC); session count 2

10/22 09:21:22.87 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(2,2) rmtref(1,0) dbchg(0)

10/22 09:21:23.15 SMR-CASDM web:local 7532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(115) rmt(11,31) rmtref(4,0) dbchg(0)

10/22 09:21:39.76 SMR-CASDM bpvirtdb\_srvr 5532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(48,5) rmtref(5,0) dbchg(0)

10/22 09:21:45.97 SMR-CASDM domsrvr 6872 SIGNIFICANT bpobject.c 2587 Stats: imp(84) lcl(40) rmt(18,41) rmtref(0,10) dbchg(0)

10/22 09:21:58.22 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(17 hr 1 min 33 sec) Sent (401019) Received (433848) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 09:52:02.02 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(17 hr 31 min 37 sec) Sent (402225) Received (435054) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 10:04:47.49 SMR-CASDM web:local 7532 SIGNIFICANT session.c 8370 Session superadmin-84345387:0x10a3d928 timed out; session count 1

10/22 10:14:25.07 SMR-CASDM web:local 7532 SIGNIFICANT session.c 8370 Session venu.raja-2065294173:0x10a3f720 logoff; id(D9B8FEC81D5CA9449AD900D8ADB6C8BC); session count 0

10/22 10:21:23.18 SMR-CASDM web:local 7532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(7) rmt(1,1) rmtref(1,0) dbchg(0)

10/22 10:21:36.18 SMR-CASDM web:local 7532 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (16) Most Sessions (4) Current Sessions (0)

10/22 10:21:45.99 SMR-CASDM domsrvr 6872 SIGNIFICANT bpobject.c 2587 Stats: imp(2) lcl(1) rmt(1,1) rmtref(0,2) dbchg(0)

10/22 10:22:06.71 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(18 hr 1 min 41 sec) Sent (403549) Received (436381) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 10:51:23.20 SMR-CASDM web:local 7532 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(3) rmt(0,0) rmtref(0,0) dbchg(0)

10/22 10:52:07.13 SMR-CASDM slump\_nxd 6780 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(18 hr 31 min 42 sec) Sent (404760) Received (437592) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 10:52:43.68 SMR-CASDM boplgin 8124 ERROR bplaccess.c 4481 AHD04043:The user name or password you entered is not correct. Please try again.

10/22 10:53:06.17 SMR-CASDM web:local 7532 SIGNIFICANT session.c 11048 Session 1222714244:0x10A3D4E0 login by analyst superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); session count 1

10/22 10:58:02.48 SMR-CASDM web:local 7532 SIGNIFICANT session.c 8370 Session superadmin-1222714244:0x10a3d4e0 ended without logout; session count 0

10/22 11:16:48.03 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_os\_if.c 1923 SHUTDOWN message received.

10/22 11:16:48.08 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : ("e:/Program Files (x86)/CA/SC/JRE/11.0.3/bin/java" com.ca.sdm.wfmanager.ClassicWorkflowManager) MPID: 34 PID: 8532

10/22 11:16:48.26 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped ("e:/Program Files (x86)/CA/SC/JRE/11.0.3/bin/java" com.ca.sdm.wfmanager.ClassicWorkflowManager return: 0

10/22 11:16:48.29 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: "e:/Program Files (x86)/CA/SC/JRE/11.0.3/bin/java" com.ca.sdm.wfmanager.ClassicWorkflowManager

10/22 11:16:49.08 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : (E:/PROGRA~1/CA/SERVIC~1/bin/webengine -q -d domsrvr -S web:local -c E:/PROGRA~1/CA/SERVIC~1/bopcfg/www/web.cfg -r rpc\_srvr:SMR-CASDM) MPID: 4 PID: 7532

10/22 11:16:49.11 SMR-CASDM domsrvr 6872 SIGNIFICANT connmgr.c 2410 Disconnecting client web:local

10/22 11:16:49.17 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/webengine -q -d domsrvr -S web:local -c E:/PROGRA~1/CA/SERVIC~1/bopcfg/www/web.cfg -r rpc\_srvr:SMR-CASDM return: 0

10/22 11:16:49.18 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/webengine -q -d domsrvr -S web:local -c E:/PROGRA~1/CA/SERVIC~1/bopcfg/www/web.cfg -r rpc\_srvr:SMR-CASDM

10/22 11:16:50.08 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : (E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_tomcat\_nxd -s -t FS) MPID: 35 PID: 6396

10/22 11:16:50.09 SMR-CASDM pdm\_tomcat 6396 SIGNIFICANT pdm\_tomcat.c 1539 Stopping FS Tomcat javaw process (pid=8452): "e:\Program Files (x86)\CA\SC\JRE\11.0.3\bin\javaw" -Xrs -Djava.net.preferIPv4Stack=false -Xms64M -Xmx512M -Djavax.servlet.request.encoding=UTF-8 -Djavax.servlet.response.encoding=UTF-8 -Dfile.encoding=UTF-8 -Djaas.config=E:\PROGRA~1\CA\SERVIC~1\add-ons\caflow\jaas.config -Djava.security.auth.login.config=E:\PROGRA~1\CA\SERVIC~1\add-ons\caflow\jaas.config -Djdbc.baseDriver=com.microsoft.sqlserver.jdbc.SQLServerDriver -Djavax.xml.transform.TransformerFactory=com.sun.org.apache.xalan.internal.xsltc.trax.TransformerFactoryImpl -Dsun.io.useCanonCaches=false -Djava.awt.headless=true -classpath "e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\common\lib\tools.jar;"e:\Program Files (x86)\CA\SC\JRE\11.0.3"\lib\tools.jar;"e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\bin\bootstrap.jar;"e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\bin\tomcat-juli.jar;E:\PROGRA~1\CA\SERVIC~1\java\lib\sqljdbc.jar;E:\PROGRA~1\CA\SERVIC~1\java\lib\ojdbc14.jar -Dcatalina.base=E:\PROGRA~1\CA\SERVIC~1\bopcfg\www\CATALINA\_BASE\_FS -Dcatalina.home="e:\Program Files (x86)\CA\SC\tomcat\8.5.6" -Djava.io.tmpdir=E:\PROGRA~1\CA\SERVIC~1\bopcfg\www\CATALINA\_BASE\_FS\temp org.apache.catalina.startup.Bootstrap stop

10/22 11:16:51.09 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : (E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_tomcat\_nxd -s -t REST) MPID: 33 PID: 5988

10/22 11:16:51.09 SMR-CASDM pdm\_tomcat 5988 SIGNIFICANT pdm\_tomcat.c 1539 Stopping REST Tomcat javaw process (pid=4464): "e:\Program Files (x86)\CA\SC\JRE\11.0.3\bin\javaw" -Xrs -Djava.net.preferIPv4Stack=false -Xms64M -Xmx512M -Djavax.servlet.request.encoding=UTF-8 -Djavax.servlet.response.encoding=UTF-8 -Dfile.encoding=UTF-8 -Djaas.config=E:\PROGRA~1\CA\SERVIC~1\add-ons\caflow\jaas.config -Djava.security.auth.login.config=E:\PROGRA~1\CA\SERVIC~1\add-ons\caflow\jaas.config -Djdbc.baseDriver=com.microsoft.sqlserver.jdbc.SQLServerDriver -Djavax.xml.transform.TransformerFactory=com.sun.org.apache.xalan.internal.xsltc.trax.TransformerFactoryImpl -Dsun.io.useCanonCaches=false -Djava.awt.headless=true -classpath "e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\common\lib\tools.jar;"e:\Program Files (x86)\CA\SC\JRE\11.0.3"\lib\tools.jar;"e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\bin\bootstrap.jar;"e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\bin\tomcat-juli.jar;E:\PROGRA~1\CA\SERVIC~1\java\lib\sqljdbc.jar;E:\PROGRA~1\CA\SERVIC~1\java\lib\ojdbc14.jar -Dcatalina.base=E:\PROGRA~1\CA\SERVIC~1\bopcfg\www\CATALINA\_BASE\_REST -Dcatalina.home="e:\Program Files (x86)\CA\SC\tomcat\8.5.6" -Djava.io.tmpdir=E:\PROGRA~1\CA\SERVIC~1\bopcfg\www\CATALINA\_BASE\_REST\temp org.apache.catalina.startup.Bootstrap stop

10/22 11:16:52.09 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : (E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_tomcat\_nxd -s -t VIZ) MPID: 36 PID: 8880

10/22 11:16:52.09 SMR-CASDM pdm\_tomcat 8880 SIGNIFICANT pdm\_tomcat.c 1539 Stopping VIZ Tomcat javaw process (pid=5508): "e:\Program Files (x86)\CA\SC\JRE\11.0.3\bin\javaw" -Xrs -Djava.net.preferIPv4Stack=false -Xms64M -Xmx1024M -Djava.util.PropertyResourceBundle.encoding=ISO-8859-1 -Djaas.config=E:\PROGRA~1\CA\SERVIC~1\add-ons\caflow\jaas.config -Djava.security.auth.login.config=E:\PROGRA~1\CA\SERVIC~1\add-ons\caflow\jaas.config -Djdbc.baseDriver=com.microsoft.sqlserver.jdbc.SQLServerDriver -Djavax.xml.transform.TransformerFactory=com.sun.org.apache.xalan.internal.xsltc.trax.TransformerFactoryImpl -Dsun.io.useCanonCaches=false -Djava.awt.headless=true -classpath "e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\common\lib\tools.jar;"e:\Program Files (x86)\CA\SC\JRE\11.0.3"\lib\tools.jar;"e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\bin\bootstrap.jar;"e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\bin\tomcat-juli.jar;E:\PROGRA~1\CA\SERVIC~1\java\lib\sqljdbc.jar;E:\PROGRA~1\CA\SERVIC~1\java\lib\ojdbc14.jar -Dcatalina.base=E:\PROGRA~1\CA\SERVIC~1\bopcfg\www\CATALINA\_BASE\_VIZ -Dcatalina.home="e:\Program Files (x86)\CA\SC\tomcat\8.5.6" -Djava.io.tmpdir=E:\PROGRA~1\CA\SERVIC~1\bopcfg\www\CATALINA\_BASE\_VIZ\temp org.apache.catalina.startup.Bootstrap stop

10/22 11:16:53.09 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : (E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_tomcat\_nxd -s) MPID: 37 PID: 3700

10/22 11:16:53.09 SMR-CASDM pdm\_tomcat 3700 SIGNIFICANT pdm\_tomcat.c 1539 Stopping SERVICEDESK Tomcat javaw process (pid=5840): "e:\Program Files (x86)\CA\SC\JRE\11.0.3\bin\javaw" -Xrs -Djava.net.preferIPv4Stack=false -Xms64M -Xmx1024M -Djaas.config=E:\PROGRA~1\CA\SERVIC~1\add-ons\caflow\jaas.config -Djava.security.auth.login.config=E:\PROGRA~1\CA\SERVIC~1\add-ons\caflow\jaas.config -Djdbc.baseDriver=com.microsoft.sqlserver.jdbc.SQLServerDriver -Djavax.xml.transform.TransformerFactory=com.sun.org.apache.xalan.internal.xsltc.trax.TransformerFactoryImpl -Dsun.io.useCanonCaches=false -Djava.awt.headless=true -classpath "e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\common\lib\tools.jar;"e:\Program Files (x86)\CA\SC\JRE\11.0.3"\lib\tools.jar;"e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\bin\bootstrap.jar;"e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\bin\tomcat-juli.jar;E:\PROGRA~1\CA\SERVIC~1\java\lib\sqljdbc.jar;E:\PROGRA~1\CA\SERVIC~1\java\lib\ojdbc14.jar -Dcatalina.base=E:\PROGRA~1\CA\SERVIC~1\bopcfg\www\CATALINA\_BASE -Dcatalina.home="e:\Program Files (x86)\CA\SC\tomcat\8.5.6" -Djava.io.tmpdir=E:\PROGRA~1\CA\SERVIC~1\bopcfg\www\CATALINA\_BASE\temp org.apache.catalina.startup.Bootstrap stop

10/22 11:16:54.09 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : ("e:/Program Files (x86)/CA/SC/JRE/11.0.3/bin/java" -XX:+UseG1GC -Djava.net.preferIPv4Stack=false -DAPP\_NAME=mail\_nxd com.ca.ServicePlus.mailer.PdmMailNxdStartupService) MPID: 5 PID: 7412

10/22 11:16:54.20 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped ("e:/Program Files (x86)/CA/SC/JRE/11.0.3/bin/java" -XX:+UseG1GC -Djava.net.preferIPv4Stack=false -DAPP\_NAME=mail\_nxd com.ca.ServicePlus.mailer.PdmMailNxdStartupService return: 0

10/22 11:16:54.20 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: "e:/Program Files (x86)/CA/SC/JRE/11.0.3/bin/java" -XX:+UseG1GC -Djava.net.preferIPv4Stack=false -DAPP\_NAME=mail\_nxd com.ca.ServicePlus.mailer.PdmMailNxdStartupService

10/22 11:16:55.09 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : (E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_text\_nxd) MPID: 25 PID: 8380

10/22 11:16:55.09 SMR-CASDM domsrvr 6872 SIGNIFICANT connmgr.c 2410 Disconnecting client pdm\_text\_nxd

10/22 11:16:55.13 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_text\_nxd return: 0

10/22 11:16:55.13 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_text\_nxd

10/22 11:16:56.09 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : (E:/PROGRA~1/CA/SERVIC~1/bin/boplgin) MPID: 6 PID: 8124

10/22 11:16:56.09 SMR-CASDM domsrvr 6872 SIGNIFICANT connmgr.c 2410 Disconnecting client BOP-LOGIN

10/22 11:16:56.12 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/boplgin return: 0

10/22 11:16:56.12 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/boplgin

10/22 11:16:57.09 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : (E:/PROGRA~1/CA/SERVIC~1/bin/bpnotify\_nxd) MPID: 26 PID: 7172

10/22 11:16:57.10 SMR-CASDM domsrvr 6872 SIGNIFICANT connmgr.c 2410 Disconnecting client bpnotify\_nxd

10/22 11:16:57.14 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/bpnotify\_nxd return: 0

10/22 11:16:57.14 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/bpnotify\_nxd

10/22 11:16:58.09 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : (E:/PROGRA~1/CA/SERVIC~1/bin/rep\_daemon -s rep\_daemon:SMR-CASDM) MPID: 27 PID: 2684

10/22 11:16:58.10 SMR-CASDM domsrvr 6872 SIGNIFICANT connmgr.c 2410 Disconnecting client rep\_daemon:SMR-CASDM

10/22 11:16:58.13 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/rep\_daemon -s rep\_daemon:SMR-CASDM return: 0

10/22 11:16:58.13 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/rep\_daemon -s rep\_daemon:SMR-CASDM

10/22 11:16:59.09 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : (E:/PROGRA~1/CA/SERVIC~1/bin/kt\_daemon) MPID: 28 PID: 1280

10/22 11:16:59.10 SMR-CASDM domsrvr 6872 SIGNIFICANT connmgr.c 2410 Disconnecting client kt\_daemon

10/22 11:16:59.13 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/kt\_daemon return: 0

10/22 11:16:59.13 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/kt\_daemon

10/22 11:17:00.09 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : (E:/PROGRA~1/CA/SERVIC~1/bin/kpi\_sys\_daemon -d domsrvr) MPID: 29 PID: 6112

10/22 11:17:00.10 SMR-CASDM domsrvr 6872 SIGNIFICANT connmgr.c 2410 Disconnecting client kpi\_sys\_daemon

10/22 11:17:00.12 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/kpi\_sys\_daemon -d domsrvr return: 0

10/22 11:17:00.12 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/kpi\_sys\_daemon -d domsrvr

10/22 11:17:01.09 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : (E:/PROGRA~1/CA/SERVIC~1/bin/mdb\_registration\_nxd) MPID: 7 PID: 8296

10/22 11:17:01.11 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/mdb\_registration\_nxd return: 0

10/22 11:17:01.11 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/mdb\_registration\_nxd

10/22 11:17:02.10 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : ("e:/Program Files (x86)/CA/SC/JRE/11.0.3/bin/java" -Djava.net.preferIPv4Stack=false com.ca.ServicePlus.pdm\_rpc.PDM\_RPC\_Daemon -r E:/PROGRA~1/CA/SERVIC~1 -l rpc\_srvr:SMR-CASDM) MPID: 8 PID: 5992

10/22 11:17:02.18 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped ("e:/Program Files (x86)/CA/SC/JRE/11.0.3/bin/java" -Djava.net.preferIPv4Stack=false com.ca.ServicePlus.pdm\_rpc.PDM\_RPC\_Daemon -r E:/PROGRA~1/CA/SERVIC~1 -l rpc\_srvr:SMR-CASDM return: 0

10/22 11:17:02.19 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: "e:/Program Files (x86)/CA/SC/JRE/11.0.3/bin/java" -Djava.net.preferIPv4Stack=false com.ca.ServicePlus.pdm\_rpc.PDM\_RPC\_Daemon -r E:/PROGRA~1/CA/SERVIC~1 -l rpc\_srvr:SMR-CASDM

10/22 11:17:03.10 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : (E:/PROGRA~1/CA/SERVIC~1/bin/spel\_srvr -l spelsrvr -r rpc\_srvr:SMR-CASDM) MPID: 9 PID: 7124

10/22 11:17:03.14 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/spel\_srvr -l spelsrvr -r rpc\_srvr:SMR-CASDM return: 0

10/22 11:17:03.14 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/spel\_srvr -l spelsrvr -r rpc\_srvr:SMR-CASDM

10/22 11:17:04.10 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : (E:/PROGRA~1/CA/SERVIC~1/bin/lexagent\_nxd) MPID: 10 PID: 6140

10/22 11:17:04.13 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/lexagent\_nxd return: 0

10/22 11:17:04.13 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/lexagent\_nxd

10/22 11:17:04.41 SMR-CASDM pdm\_tomcat 8880 SIGNIFICANT pdm\_tomcat.c 1560 SHUTDOWN of pdm\_tomcat-SMR-CASDM-VIZ

10/22 11:17:04.66 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_tomcat\_nxd -s -t VIZ return: 0

10/22 11:17:04.67 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_tomcat\_nxd -s -t VIZ

10/22 11:17:05.19 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : (E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_export\_mgr) MPID: 11 PID: 4376

10/22 11:17:05.21 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_export\_mgr return: 0

10/22 11:17:05.22 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_export\_mgr

10/22 11:17:06.04 SMR-CASDM pdm\_tomcat 3700 SIGNIFICANT pdm\_tomcat.c 1047 SERVICEDESK Tomcat was stopped on Tue Oct 22 11:17:06 IST 2019

10/22 11:17:06.10 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : (E:/PROGRA~1/CA/SERVIC~1/bin/pcrpt\_nxd) MPID: 12 PID: 2904

10/22 11:17:06.12 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/pcrpt\_nxd return: 0

10/22 11:17:06.12 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/pcrpt\_nxd

10/22 11:17:07.10 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : (E:/PROGRA~1/CA/SERVIC~1/bin/ehwriter 172.17.110.9:tngwriter -j 172.17.110.9 -k 172.17.110.9:EHC -m evt-master) MPID: 31 PID: 6124

10/22 11:17:07.11 SMR-CASDM domsrvr 6872 SIGNIFICANT connmgr.c 2410 Disconnecting client 172.17.110.9:tngwriter

10/22 11:17:07.13 SMR-CASDM sqlagt:select0 5708 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:172.17.110.9:tngwriter:select0

10/22 11:17:07.13 SMR-CASDM sql\_agent 5996 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:172.17.110.9:tngwriter:

10/22 11:17:07.13 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/ehwriter 172.17.110.9:tngwriter -j 172.17.110.9 -k 172.17.110.9:EHC -m evt-master return: 0

10/22 11:17:07.13 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/ehwriter 172.17.110.9:tngwriter -j 172.17.110.9 -k 172.17.110.9:EHC -m evt-master

10/22 11:17:08.10 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : (E:/PROGRA~1/CA/SERVIC~1/bin/filter\_nxd 172.17.110.9:tngfilter -j 172.17.110.9 -k 172.17.110.9:EHC -m evt-master) MPID: 32 PID: 5624

10/22 11:17:08.12 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/filter\_nxd 172.17.110.9:tngfilter -j 172.17.110.9 -k 172.17.110.9:EHC -m evt-master return: 0

10/22 11:17:08.12 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/filter\_nxd 172.17.110.9:tngfilter -j 172.17.110.9 -k 172.17.110.9:EHC -m evt-master

10/22 11:17:09.10 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : (E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_rfbroker\_nxd) MPID: 17 PID: 8576

10/22 11:17:09.13 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_rfbroker\_nxd return: 0

10/22 11:17:09.13 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_rfbroker\_nxd

10/22 11:17:10.11 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : (E:/PROGRA~1/CA/SERVIC~1/bin/key\_prov\_nxd) MPID: 18 PID: 7852

10/22 11:17:10.12 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/key\_prov\_nxd return: 0

10/22 11:17:10.12 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/key\_prov\_nxd

10/22 11:17:10.13 SMR-CASDM sqlagt:Default 7784 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:key\_prov\_nxd:Default

10/22 11:17:10.47 SMR-CASDM pdm\_tomcat 6396 SIGNIFICANT pdm\_tomcat.c 1560 SHUTDOWN of pdm\_tomcat-SMR-CASDM-FS

10/22 11:17:10.64 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_tomcat\_nxd -s -t FS return: 0

10/22 11:17:10.64 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_tomcat\_nxd -s -t FS

10/22 11:17:11.15 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : (E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_intrvlog\_nxd.bat) MPID: 2 PID: 5772

10/22 11:17:11.16 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_intrvlog\_nxd.bat return: 0

10/22 11:17:11.16 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_intrvlog\_nxd.bat

10/22 11:17:11.19 SMR-CASDM pdm\_tomcat 5988 SIGNIFICANT pdm\_tomcat.c 1560 SHUTDOWN of pdm\_tomcat-SMR-CASDM-REST

10/22 11:17:11.67 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_tomcat\_nxd -s -t REST return: 0

10/22 11:17:11.68 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_tomcat\_nxd -s -t REST

10/22 11:17:12.12 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT daemon\_obj.c 2621 Sending UNREGISTER\_SINGLETON to RFBroker. Details... process\_name : rep\_daemon:SMR-CASDM slump\_id : 5739

10/22 11:17:12.19 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : (E:/PROGRA~1/CA/SERVIC~1/bin/ehc\_nxd) MPID: 23 PID: 6696

10/22 11:17:12.21 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/ehc\_nxd return: 0

10/22 11:17:12.21 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/ehc\_nxd

10/22 11:17:13.16 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : (E:/PROGRA~1/CA/SERVIC~1/bin/ehm\_nxd -f E:/PROGRA~1/CA/SERVIC~1/site/eh/topology.cfg) MPID: 22 PID: 5236

10/22 11:17:13.17 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/ehm\_nxd -f E:/PROGRA~1/CA/SERVIC~1/site/eh/topology.cfg return: 0

10/22 11:17:13.17 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/ehm\_nxd -f E:/PROGRA~1/CA/SERVIC~1/site/eh/topology.cfg

10/22 11:17:18.12 SMR-CASDM pdm\_tomcat 3700 SIGNIFICANT pdm\_tomcat.c 1338 SERVICEDESK Tomcat 'catalina stop' failed; terminating javaw process (pid=5840)

10/22 11:17:18.14 SMR-CASDM pdm\_tomcat 3700 SIGNIFICANT pdm\_tomcat.c 1560 SHUTDOWN of pdm\_tomcat-SMR-CASDM

10/22 11:17:18.14 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT daemon\_obj.c 2621 Sending UNREGISTER\_SINGLETON to RFBroker. Details... process\_name : pdm\_tomcat-SMR-CASDM slump\_id : 5739

10/22 11:17:18.19 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_tomcat\_nxd -s return: 0

10/22 11:17:18.22 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_tomcat\_nxd -s

10/22 11:17:18.75 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : (E:/PROGRA~1/CA/SERVIC~1/bin/domsrvr -s spelsrvr -l domsrvr -c '""' -D "") MPID: 24 PID: 6872

10/22 11:17:18.82 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/domsrvr -s spelsrvr -l domsrvr -c '""' -D "" return: 0

10/22 11:17:18.82 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/domsrvr -s spelsrvr -l domsrvr -c '""' -D ""

10/22 11:17:19.75 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : (E:/PROGRA~1/CA/SERVIC~1/bin/bpvirtdb\_srvr -n 6 -x 24) MPID: 21 PID: 5532

10/22 11:17:19.78 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/bpvirtdb\_srvr -n 6 -x 24 return: 0

10/22 11:17:19.79 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/bpvirtdb\_srvr -n 6 -x 24

10/22 11:17:19.89 SMR-CASDM sqlagt:select81 1300 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select81

10/22 11:17:19.90 SMR-CASDM sqlagt:select21 7464 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select21

10/22 11:17:19.90 SMR-CASDM sqlagt:Default 6248 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:Default

10/22 11:17:19.90 SMR-CASDM sqlagt:BU\_TRANS 1804 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:BU\_TRANS

10/22 11:17:19.90 SMR-CASDM sqlagt:select61 7496 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select61

10/22 11:17:19.91 SMR-CASDM sqlagt:select76 2568 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select76

10/22 11:17:19.93 SMR-CASDM sqlagt:Kpi\_Ticket 7380 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:Kpi\_Ticket\_Data Kpi\_Data

10/22 11:17:19.93 SMR-CASDM sqlagt:CREATE\_IND 6072 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:CREATE\_INDEX

10/22 11:17:19.93 SMR-CASDM sqlagt:select78 1168 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select78

10/22 11:17:19.93 SMR-CASDM sqlagt:Issue\_Act\_ 7436 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:Issue\_Act\_Log

10/22 11:17:19.93 SMR-CASDM sqlagt:Change\_Act 4912 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:Change\_Act\_Log

10/22 11:17:19.93 SMR-CASDM sqlagt:Issue 5164 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:Issue

10/22 11:17:19.93 SMR-CASDM sqlagt:cr\_heat\_ma 2100 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:cr\_heat\_mapping

10/22 11:17:19.94 SMR-CASDM sqlagt:upinde 1748 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:upinde

10/22 11:17:19.94 SMR-CASDM sqlagt:Act\_Log 8984 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:Act\_Log

10/22 11:17:19.94 SMR-CASDM sqlagt:Call\_Req 7312 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:Call\_Req

10/22 11:17:19.94 SMR-CASDM sqlagt:EBR\_FULLTE 8336 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:EBR\_FULLTEXT EBR\_FULLTEXT\_ADM EBR\_KS\_INDEXING\_QUEUE

10/22 11:17:19.94 SMR-CASDM sqlagt:Audit\_Log 7432 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:Audit\_Log event\_log session\_log casm\_active\_sessions

10/22 11:17:19.94 SMR-CASDM sqlagt:Change\_Req 2780 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:Change\_Request

10/22 11:17:19.95 SMR-CASDM sqlagt:select83 8460 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select83

10/22 11:17:19.95 SMR-CASDM sqlagt:Procedure0 7220 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:Procedure0

10/22 11:17:20.77 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agent\_os\_if.c 1152 Terminating : (E:/PROGRA~1/CA/SERVIC~1/bin/sql\_prov\_nxd \_prov mdb) MPID: 19 PID: 8528

10/22 11:17:20.78 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/sql\_prov\_nxd \_prov mdb return: 0

10/22 11:17:20.78 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/sql\_prov\_nxd \_prov mdb

10/22 11:17:21.77 SMR-CASDM proctor\_SMR-CASDM 6044 SIGNIFICANT agt\_slump\_if.c 1263 SHUTTING DOWN PROCTOR: proctor\_SMR-CASDM

10/22 11:17:26.78 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_os\_if.c 2126 Running pdm\_odbc\_stop.bat script: E:/PROGRA~1/CA/SERVIC~1\bin\pdm\_odbc\_stop.bat

10/22 11:17:32.46 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_os\_if.c 2131 Completed pdm\_odbc\_stop.bat script successfully!!!

10/22 11:17:32.48 SMR-CASDM pdm\_d\_mgr 3724 SIGNIFICANT mgr\_os\_if.c 2068 >>>>>> Daemon Manager shutting down <<<<<<

10/22 11:25:31.36 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1046 Starting slump: E:/PROGRA~1/CA/SERVIC~1/bin/sslump\_nxd -N 332

10/22 11:25:31.40 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1051 Slump spawned with handle 352

10/22 11:25:31.64 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 5264 Maximum hold time for node broadcast messages is 120 seconds

10/22 11:25:31.65 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 946 SLUMP Build(leh-295) Ready.

10/22 11:25:31.67 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_os\_if.c 1742 Starting process set APP\_SRVR

10/22 11:25:31.68 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1207 Starting proctor: $NX\_ROOT/bin/pdm\_proctor\_nxd

10/22 11:25:31.74 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_os\_if.c 1749 >>>>>> Daemon Manager Started <<<<<<

10/22 11:25:31.74 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_os\_if.c 2126 Running pdm\_odbc\_start.bat script: E:/PROGRA~1/CA/SERVIC~1\bin\pdm\_odbc\_start.bat

10/22 11:25:32.01 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT u\_converter.c 690 Locale, setlocale(LC\_ALL, "") returns: "English\_India.1252". ICU default converter name: ibm-5348\_P100-1997. NX\_ICU\_CONVERTER\_FORCE: .

10/22 11:25:32.01 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT u\_converter.c 809 The character set of the local host environment as determined by ICU 53.1 does not match the NX\_CHARSET: "UTF-8". You may need to adjust NX\_CHARSET or your locale environment; ICU default converter name: ibm-5348\_P100-1997, IANA alias: WINDOWS-1252, alias0: IBM-5348\_P100-1997, alias1: IBM-5348, alias2: WINDOWS-1252, alias3: CP1252. setlocale(LC\_ALL, "") returns: "English\_India.1252".

10/22 11:25:36.83 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_os\_if.c 2131 Completed pdm\_odbc\_start.bat script successfully!!!

10/22 11:25:36.85 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT ServerStatusMonitor. 372 ServerStatusMonitor initializing

10/22 11:25:36.87 SMR-CASDM slump\_nxd 4992 SIGNIFICANT list.c 2897 Maximum wait for slump process verification is 900 seconds

10/22 11:25:36.95 SMR-CASDM slump\_nxd 4992 SIGNIFICANT list.c 359 Added NODE\_LIST 0x019FA4C0 172.17.110.7 slump\_id(5737) via(172.17.110.7)

10/22 11:25:36.98 SMR-CASDM slump\_nxd 4992 SIGNIFICANT list.c 506 Node(172.17.110.7) Slump ID(5737) has connected

10/22 11:25:39.00 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/pdm\_intrvlog\_nxd.bat

10/22 11:25:39.03 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/pdm\_ver -s -r

10/22 11:25:39.07 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (4688):E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_intrvlog\_nxd.bat

10/22 11:25:39.21 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (1300):E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_ver -s -r

10/22 11:25:39.62 SMR-CASDM Ver\_CTRL 1300 SIGNIFICANT pdm\_ver.c 743 Version Control starting as TARGET SERVER

10/22 11:25:39.64 SMR-CASDM pdm\_ver 1300 SIGNIFICANT pdm\_ver.c 811 Version control running as RFBroker (pdm\_rfbroker\_nxd)

10/22 11:25:39.66 SMR-CASDM pdm\_ver 1300 SIGNIFICANT ServerStatusMonitor. 364 ServerStatusMonitor initializing for RFBroker

10/22 11:25:41.29 SMR-CASDM confirm\_db 5004 SIGNIFICANT ntservice.c 311 Command return non-zero exit code. Command: redirect -m "C:\Windows\TEMP\tmp48" "C:\Windows\TEMP\tmp49" "E:/PROGRA~1/CA/SERVIC~1/bin/sql\_check\_db" -R -s SMR-CASDM >"C:\Windows\TEMP\tmp48" 2> "C:\Windows\TEMP\tmp49" . Exit Code: 104

10/22 11:25:41.32 SMR-CASDM pdm\_ver 1300 SIGNIFICANT ServerStatusMonitor. 602 Background server is SMR-CASDM-BG with id 5737

10/22 11:25:41.33 SMR-CASDM pdm\_ver 1300 SIGNIFICANT ServerStatusMonitor. 621 This server's slump host SMR-CASDM is a APPLICATION server with ID 5739 and status APP\_RUNNING

10/22 11:25:41.34 SMR-CASDM pdm\_ver 1300 SIGNIFICANT ServerStatusMonitor. 2457 Server list contains: 3 configured servers ; 0 unconfigured servers

10/22 11:25:41.35 SMR-CASDM slump\_nxd 4992 SIGNIFICANT list.c 359 Added NODE\_LIST 0x019FA718 172.17.110.8 slump\_id(0) via(172.17.110.8)

10/22 11:25:42.09 SMR-CASDM pdm\_ver 1300 SIGNIFICANT pdm\_ver.c 932 Unable to establish fast channel connection to Version Server

10/22 11:25:42.10 SMR-CASDM pdm\_ver 1300 SIGNIFICANT io\_catcher.c 342 STDIO: Í

10/22 11:25:42.30 SMR-CASDM pdm\_ver 1300 SIGNIFICANT pdm\_ver.c 978 AHD55003:CA Service Desk Manager is updating your client configuration.

10/22 11:26:20.88 SMR-CASDM pdm\_ver 1300 SIGNIFICANT pdm\_version.c 3826 Upgrading Target Server NX.env

10/22 11:26:20.90 SMR-CASDM pdm\_ver 1300 SIGNIFICANT pdm\_version.c 3863 Upgrading target

10/22 11:26:20.92 SMR-CASDM pdm\_ver 1300 SIGNIFICANT pdm\_ver.c 1136 TARGET SERVER version control completed successfully

10/22 11:26:21.00 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_ver -s -r return: 0

10/22 11:26:21.02 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_ver -s -r

10/22 11:26:21.55 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT daemon\_obj.c 1798 Transient process (appserver\_ver\_ctl) finished with return (0)

10/22 11:26:21.57 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/webengine -q -d domsrvr -S web:local -c $NX\_ROOT/bopcfg/www/web.cfg -r rpc\_srvr:SMR-CASDM

10/22 11:26:21.58 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_JRE\_INSTALL\_DIR/bin/java -XX:+UseG1GC -Djava.net.preferIPv4Stack=false -DAPP\_NAME=mail\_nxd com.ca.ServicePlus.mailer.PdmMailNxdStartupService

10/22 11:26:21.58 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/boplgin

10/22 11:26:21.58 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/mdb\_registration\_nxd

10/22 11:26:21.58 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_JRE\_INSTALL\_DIR/bin/java -Djava.net.preferIPv4Stack=false com.ca.ServicePlus.pdm\_rpc.PDM\_RPC\_Daemon -r $NX\_ROOT -l rpc\_srvr:SMR-CASDM

10/22 11:26:21.59 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/spel\_srvr -l spelsrvr -r rpc\_srvr:SMR-CASDM

10/22 11:26:21.59 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/lexagent\_nxd

10/22 11:26:21.59 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/pdm\_export\_mgr

10/22 11:26:21.59 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/pcrpt\_nxd

10/22 11:26:21.59 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/pdm\_logfile -q -b $NX\_LOGFILE\_LIMIT

10/22 11:26:21.60 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/pdm\_info

10/22 11:26:21.60 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/ddictbuild $NX\_ROOT/site/ddict.sch

10/22 11:26:21.60 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/msgcat\_build

10/22 11:26:21.78 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (5244):E:/PROGRA~1/CA/SERVIC~1/bin/webengine -q -d domsrvr -S web:local -c E:/PROGRA~1/CA/SERVIC~1/bopcfg/www/web.cfg -r rpc\_srvr:SMR-CASDM

10/22 11:26:21.79 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 353 Starting: pdm\_mail\_nxd with classpath: E:/PROGRA~1/CA/SERVIC~1/java/lib/pdm\_mail\_assembly.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/javax.mail-1.5.6.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/slump.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/domsrvr\_utils.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/BOPIntegration.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/sd-utils.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/log4j-1.2.15.jar;E:/PROGRA~1/CA/SERVIC~1/site/cfg;E:/PROGRA~1/CA/SERVIC~1/java/lib/bc-fips-1.0.1.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/bctls-fips-1.0.5.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/activation.jar;E:/PROGRA~1/CA/SERVIC~1/java/resources

10/22 11:26:21.81 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (8896):"e:/Program Files (x86)/CA/SC/JRE/11.0.3/bin/java" -XX:+UseG1GC -Djava.net.preferIPv4Stack=false -DAPP\_NAME=mail\_nxd com.ca.ServicePlus.mailer.PdmMailNxdStartupService

10/22 11:26:21.95 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (3148):E:/PROGRA~1/CA/SERVIC~1/bin/boplgin

10/22 11:26:22.03 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (5144):E:/PROGRA~1/CA/SERVIC~1/bin/mdb\_registration\_nxd

10/22 11:26:22.04 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 353 Starting: rpc\_srvr with classpath: E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_rpc.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/slump.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/sqljdbc.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/ojdbc14.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/jaxb-api.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/CABISyncUtil.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/com.ca.bicoe.cajasperserver.cabi-jasperreportsserver-commonutil-6.4.3.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/com.ca.bicoe.cajasperserver.cabi-jasperreportsserver-sso-6.4.3.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/sd-utils.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/log4j-1.2.15.jar;E:/PROGRA~1/CA/SERVIC~1/site/cfg;E:/PROGRA~1/CA/SERVIC~1/java/lib/axis.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/commons-discovery.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/commons-logging.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/jaxrpc.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/saaj.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/wsdl4j.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/xercesImpl.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/xml-apis.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/bc-fips-1.0.1.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/bctls-fips-1.0.5.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/commons-httpclient-3.0.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/concurrent.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/commons-logging-api.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/Safe.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/httpcore-4.2.4.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/httpclient-4.2.5.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/log4j-1.2.8.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/commons-codec-1.3.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/mail.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/activation.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/bsi\_pdm\_rpc.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/dom4j.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/jaxen-1.1.1.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/not-yet-commons-ssl-0.3.10.jar;E:/PROGRA~1/CA/SERVIC~1/java/resources;

10/22 11:26:22.05 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (4408):"e:/Program Files (x86)/CA/SC/JRE/11.0.3/bin/java" -Djava.net.preferIPv4Stack=false com.ca.ServicePlus.pdm\_rpc.PDM\_RPC\_Daemon -r E:/PROGRA~1/CA/SERVIC~1 -l rpc\_srvr:SMR-CASDM

10/22 11:26:22.16 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (7124):E:/PROGRA~1/CA/SERVIC~1/bin/spel\_srvr -l spelsrvr -r rpc\_srvr:SMR-CASDM

10/22 11:26:22.21 SMR-CASDM web-engine 5244 SIGNIFICANT webengine.c 2205 Enabling Low Fragmentation Heap succeeded.

10/22 11:26:22.23 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (5624):E:/PROGRA~1/CA/SERVIC~1/bin/lexagent\_nxd

10/22 11:26:22.31 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (5880):E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_export\_mgr

10/22 11:26:22.36 SMR-CASDM mdb\_registration\_ 5144 SIGNIFICANT mdbreg.c 460 STARTUP of mdb\_registration\_nxd

10/22 11:26:22.37 SMR-CASDM boplgin 3148 SIGNIFICANT boplgin.c 534 STARTUP of boplgin

10/22 11:26:22.38 SMR-CASDM boplgin 3148 SIGNIFICANT api.c 1069 Slump object hash created with 16384 entries (2\*\*14)

10/22 11:26:22.40 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (7116):E:/PROGRA~1/CA/SERVIC~1/bin/pcrpt\_nxd

10/22 11:26:22.55 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (7676):E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_logfile -q -b 30000000

10/22 11:26:22.58 SMR-CASDM spelsrvr 7124 SIGNIFICANT spel\_srvr.c 462 STARTUP of spelsrvr

10/22 11:26:22.62 SMR-CASDM spelsrvr 7124 SIGNIFICANT api.c 1069 Slump object hash created with 8192 entries (2\*\*13)

10/22 11:26:22.66 SMR-CASDM spelsrvr 7124 SIGNIFICANT ServerStatusMonitor. 372 ServerStatusMonitor initializing

10/22 11:26:22.71 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (6984):E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_info

10/22 11:26:22.74 SMR-CASDM pcrpt\_nxd 7116 SIGNIFICANT pcreport.c 1262 STARTUP of pcrpt\_nxd

10/22 11:26:22.75 SMR-CASDM web-engine 5244 SIGNIFICANT config\_file.c 352 Reading configuration file E:/PROGRA~1/CA/SERVIC~1/bopcfg/www/web.cfg

10/22 11:26:22.83 SMR-CASDM web-engine 5244 SIGNIFICANT parse.c 9594 HTMPL cache size set to 10000

10/22 11:26:22.83 SMR-CASDM web-engine 5244 SIGNIFICANT api.c 1069 Slump object hash created with 8192 entries (2\*\*13)

10/22 11:26:22.83 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (6492):E:/PROGRA~1/CA/SERVIC~1/bin/ddictbuild E:/PROGRA~1/CA/SERVIC~1/site/ddict.sch

10/22 11:26:22.86 SMR-CASDM web:local 5244 SIGNIFICANT webengine.c 1618 Starting webengine using domsrvr domsrvr

10/22 11:26:22.86 SMR-CASDM web:local 5244 SIGNIFICANT webengine.c 1739 Queue Size is set to be 100

10/22 11:26:22.86 SMR-CASDM web:local 5244 SIGNIFICANT webengine.c 1818 Standalone webengine (not using Director)

10/22 11:26:22.86 SMR-CASDM web:local 5244 SIGNIFICANT ServerStatusMonitor. 372 ServerStatusMonitor initializing

10/22 11:26:22.94 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (8796):E:/PROGRA~1/CA/SERVIC~1/bin/msgcat\_build

10/22 11:26:22.96 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_logfile -q -b 30000000 return: 0

10/22 11:26:22.96 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_logfile -q -b 30000000

10/22 11:26:22.97 SMR-CASDM boplgin 3148 SIGNIFICANT bplhndlr.c 1233 Using LDAP authentication

10/22 11:26:22.97 SMR-CASDM boplgin 3148 SIGNIFICANT bplhndlr.c 1257 Login using eIAM Artifacts is supported

10/22 11:26:22.97 SMR-CASDM boplgin 3148 SIGNIFICANT bplhndlr.c 1114 Initializing ServerStatusMonitor for boplgin

10/22 11:26:22.97 SMR-CASDM boplgin 3148 SIGNIFICANT ServerStatusMonitor. 372 ServerStatusMonitor initializing

10/22 11:26:23.12 SMR-CASDM pdm\_info 6984 SIGNIFICANT pdm\_info.c 124 Applied patches found in: E:/PROGRA~1/CA/SERVIC~1/SMR-CASDM.HIS :GOA-167\_CUM\_C T6EE263 GOA-167\_EN\_US LEH-295\_CUM\_C LEH-295\_LANGCOMBO LEH-295\_EN\_US

10/22 11:26:23.12 SMR-CASDM pdm\_info 6984 SIGNIFICANT pdm\_info.c 235 Build: Version 17.2 ( leh-295 2019-02-26T08:54:35 )

10/22 11:26:23.33 SMR-CASDM msgcat\_build 8796 SIGNIFICANT msgcat\_build.c 116 223342 bytes allocated

10/22 11:26:23.46 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT daemon\_obj.c 1798 Transient process (pdm\_logfile) finished with return (0)

10/22 11:26:23.47 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/msgcat\_build return: 0

10/22 11:26:23.48 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/msgcat\_build

10/22 11:26:23.98 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT daemon\_obj.c 1798 Transient process (msgcat\_build) finished with return (0)

10/22 11:26:23.99 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_info return: 0

10/22 11:26:24.00 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_info

10/22 11:26:24.51 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT daemon\_obj.c 1798 Transient process (pdm\_info) finished with return (0)

10/22 11:26:33.26 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/ddictbuild E:/PROGRA~1/CA/SERVIC~1/site/ddict.sch return: 0

10/22 11:26:33.27 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/ddictbuild E:/PROGRA~1/CA/SERVIC~1/site/ddict.sch

10/22 11:26:33.78 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT daemon\_obj.c 1798 Transient process (ddictbuild) finished with return (0)

10/22 11:26:33.79 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/pdm\_rfbroker\_nxd

10/22 11:26:33.80 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/key\_prov\_nxd

10/22 11:26:33.81 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/sql\_prov\_nxd \_prov $NX\_DB\_STUFF

10/22 11:26:33.82 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/confirm\_db

10/22 11:26:33.86 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (6896):E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_rfbroker\_nxd

10/22 11:26:33.92 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (7408):E:/PROGRA~1/CA/SERVIC~1/bin/key\_prov\_nxd

10/22 11:26:33.98 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (6268):E:/PROGRA~1/CA/SERVIC~1/bin/sql\_prov\_nxd \_prov mdb

10/22 11:26:34.01 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (2056):E:/PROGRA~1/CA/SERVIC~1/bin/confirm\_db

10/22 11:26:34.15 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT pdm\_rfbroker\_nxd.c 145 Logon slump using procname pdm\_rfbroker\_nxd

10/22 11:26:34.15 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT ServerStatusMonitor. 364 ServerStatusMonitor initializing for RFBroker

10/22 11:26:34.25 SMR-CASDM key\_prov\_nxd 7408 SIGNIFICANT key\_prov.c 193 STARTUP of key\_prov\_nxd

10/22 11:26:34.34 SMR-CASDM sql\_prov\_nxd 6268 SIGNIFICANT sql\_prov.c 213 Started up SQL Server provider NAME=\_prov DATABASE=mdb

10/22 11:26:34.77 SMR-CASDM sqlagt:Default 3412 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:key\_prov\_nxd:Default

10/22 11:26:35.33 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/confirm\_db return: 0

10/22 11:26:35.33 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/confirm\_db

10/22 11:26:35.43 SMR-CASDM confirm\_db 8012 SIGNIFICANT ntservice.c 311 Command return non-zero exit code. Command: redirect -m "C:\Windows\TEMP\tmp52" "C:\Windows\TEMP\tmp53" "E:/PROGRA~1/CA/SERVIC~1/bin/sql\_check\_db" -R -s SMR-CASDM >"C:\Windows\TEMP\tmp52" 2> "C:\Windows\TEMP\tmp53" . Exit Code: 104

10/22 11:26:35.44 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT ServerStatusMonitor. 602 Background server is SMR-CASDM-BG with id 5737

10/22 11:26:35.44 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT ServerStatusMonitor. 621 This server's slump host SMR-CASDM is a APPLICATION server with ID 5739 and status APP\_RUNNING

10/22 11:26:35.44 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT ServerStatusMonitor. 2457 Server list contains: 3 configured servers ; 0 unconfigured servers

10/22 11:26:35.44 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 1990 RFBroker on server SMR-CASDM (id:5739) changed state to STATE\_INITIALIZING

10/22 11:26:35.47 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT ServerStatusMonitor. 1910 This server SMR-CASDM (5739) has checksums ddict(1968499886) Majic(1110231354) wsp.mods(3705908253)

10/22 11:26:35.48 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 1596 Sent singleton broadcast message to node :SMR-CASDM-BG with Slump ID : 5737 Singleton msg type : 2 Singleton processName : Singleton slumpid : 5739 Singleton slumpHost:

10/22 11:26:35.48 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 1600 Server SMR-CASDM-SB (id:5738) does not seem to be connected.

10/22 11:26:35.48 SMR-CASDM boplgin 3148 SIGNIFICANT bplhndlr.c 1719 BOPLGIN not ready (status=0); request queued

10/22 11:26:35.48 SMR-CASDM web:local 5244 SIGNIFICANT session.c 7225 Allowing 20 seconds for server response before displaying Server Response Delayed

10/22 11:26:35.48 SMR-CASDM boplgin 3148 SIGNIFICANT boplgin.c 467 Can't connect to server 'domsrvr'; will retry in 30 seconds

10/22 11:26:35.48 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 436 Send register server request to server SMR-CASDM-BG (id:5737) (1763049472)

10/22 11:26:35.48 SMR-CASDM web:local 5244 SIGNIFICANT session.c 7354 HTMPL cache is active

10/22 11:26:35.49 SMR-CASDM web:local 5244 SIGNIFICANT session.c 7364 Macro cache is active

10/22 11:26:35.61 SMR-CASDM web:local 5244 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (0) Most Sessions (0) Current Sessions (0)

10/22 11:26:35.65 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: bpeid\_nxd slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/22 11:26:35.65 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/22 11:26:35.65 SMR-CASDM slump\_nxd 4992 SIGNIFICANT list.c 1432 Registered singleton procname "bpeid\_nxd"

10/22 11:26:35.65 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: pdm\_maileater\_nxd slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/22 11:26:35.65 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/22 11:26:35.65 SMR-CASDM slump\_nxd 4992 SIGNIFICANT list.c 1432 Registered singleton procname "pdm\_maileater\_nxd"

10/22 11:26:35.65 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: bopLDAP slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/22 11:26:35.66 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/22 11:26:35.66 SMR-CASDM slump\_nxd 4992 SIGNIFICANT list.c 1432 Registered singleton procname "bopLDAP"

10/22 11:26:35.66 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: domsrvr:wsp slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/22 11:26:35.66 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/22 11:26:35.66 SMR-CASDM slump\_nxd 4992 SIGNIFICANT list.c 1432 Registered singleton procname "domsrvr:wsp"

10/22 11:26:35.66 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: animator\_nxd slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/22 11:26:35.66 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/22 11:26:35.66 SMR-CASDM slump\_nxd 4992 SIGNIFICANT list.c 1432 Registered singleton procname "animator\_nxd"

10/22 11:26:35.67 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: ttv\_nxd slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/22 11:26:35.67 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/22 11:26:35.67 SMR-CASDM slump\_nxd 4992 SIGNIFICANT list.c 1432 Registered singleton procname "ttv\_nxd"

10/22 11:26:35.67 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: kpi\_qry\_daemon slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/22 11:26:35.67 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/22 11:26:35.67 SMR-CASDM slump\_nxd 4992 SIGNIFICANT list.c 1432 Registered singleton procname "kpi\_qry\_daemon"

10/22 11:26:35.67 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: bu\_daemon slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/22 11:26:35.67 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/22 11:26:35.67 SMR-CASDM slump\_nxd 4992 SIGNIFICANT list.c 1432 Registered singleton procname "bu\_daemon"

10/22 11:26:35.67 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: rep\_daemon:SMR-CASDM-BG slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/22 11:26:35.68 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/22 11:26:35.68 SMR-CASDM slump\_nxd 4992 SIGNIFICANT list.c 1432 Registered singleton procname "rep\_daemon:SMR-CASDM-BG"

10/22 11:26:35.68 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: krc\_daemon slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/22 11:26:35.68 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/22 11:26:35.68 SMR-CASDM slump\_nxd 4992 SIGNIFICANT list.c 1432 Registered singleton procname "krc\_daemon"

10/22 11:26:35.68 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: web:wsp slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/22 11:26:35.68 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/22 11:26:35.68 SMR-CASDM slump\_nxd 4992 SIGNIFICANT list.c 1432 Registered singleton procname "web:wsp"

10/22 11:26:35.68 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: keit\_daemon slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/22 11:26:35.68 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/22 11:26:35.68 SMR-CASDM slump\_nxd 4992 SIGNIFICANT list.c 1432 Registered singleton procname "keit\_daemon"

10/22 11:26:35.69 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: BOP-AUTH slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/22 11:26:35.69 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/22 11:26:35.69 SMR-CASDM slump\_nxd 4992 SIGNIFICANT list.c 1432 Registered singleton procname "BOP-AUTH"

10/22 11:26:35.69 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: bpebr\_nxd slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/22 11:26:35.69 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/22 11:26:35.69 SMR-CASDM slump\_nxd 4992 SIGNIFICANT list.c 1432 Registered singleton procname "bpebr\_nxd"

10/22 11:26:35.69 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: pdm\_tomcat-SMR-CASDM-BG slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/22 11:26:35.69 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/22 11:26:35.69 SMR-CASDM slump\_nxd 4992 SIGNIFICANT list.c 1432 Registered singleton procname "pdm\_tomcat-SMR-CASDM-BG"

10/22 11:26:35.69 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: arcpur\_srvr slumpId :5737 remoteSlumpHost :SMR-CASDM-BG

10/22 11:26:35.70 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/22 11:26:35.70 SMR-CASDM slump\_nxd 4992 SIGNIFICANT list.c 1432 Registered singleton procname "arcpur\_srvr"

10/22 11:26:35.70 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 1990 RFBroker on server SMR-CASDM (id:5739) changed state to STATE\_RUNNING

10/22 11:26:35.70 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 1414 RFBroker initialized and server registered

10/22 11:26:35.84 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT daemon\_obj.c 1798 Transient process (confirm\_db) finished with return (0)

10/22 11:26:35.96 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton bpeid\_nxd

10/22 11:26:35.96 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton pdm\_maileater\_nxd

10/22 11:26:35.96 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton bopLDAP

10/22 11:26:35.96 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton domsrvr:wsp

10/22 11:26:35.96 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton animator\_nxd

10/22 11:26:35.96 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton ttv\_nxd

10/22 11:26:35.96 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton kpi\_qry\_daemon

10/22 11:26:35.97 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton bu\_daemon

10/22 11:26:35.97 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton rep\_daemon:SMR-CASDM-BG

10/22 11:26:35.97 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton krc\_daemon

10/22 11:26:35.97 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton web:wsp

10/22 11:26:35.97 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton keit\_daemon

10/22 11:26:35.97 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton BOP-AUTH

10/22 11:26:35.97 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton bpebr\_nxd

10/22 11:26:35.97 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton pdm\_tomcat-SMR-CASDM-BG

10/22 11:26:35.97 SMR-CASDM spelsrvr 7124 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton arcpur\_srvr

10/22 11:26:39.00 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/bpvirtdb\_srvr -n $NX\_MIN\_DBAGENT -x $NX\_MAX\_DBAGENT

10/22 11:26:39.01 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/ehm\_nxd -f $NX\_ROOT/site/eh/topology.cfg

10/22 11:26:39.07 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (8560):E:/PROGRA~1/CA/SERVIC~1/bin/bpvirtdb\_srvr -n 6 -x 24

10/22 11:26:39.14 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (6836):E:/PROGRA~1/CA/SERVIC~1/bin/ehm\_nxd -f E:/PROGRA~1/CA/SERVIC~1/site/eh/topology.cfg

10/22 11:26:39.31 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpvirtdb\_srvr.c 250 STARTUP of bpvirtdb\_srvr; 6 to 24 virtual database agents.

10/22 11:26:39.32 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT api.c 1069 Slump object hash created with 2048 entries (2\*\*11)

10/22 11:26:39.34 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpvirtdb\_srvr.c 318 Unable to establish fast channel connection to \_prov key\_control

10/22 11:26:39.34 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 2373 Creating upinde agent 1 for table(s):Call\_Req

10/22 11:26:39.34 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 2373 Creating upinde agent 2 for table(s):Act\_Log

10/22 11:26:39.34 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 2373 Creating upinde agent 3 for table(s):Change\_Request

10/22 11:26:39.35 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 2373 Creating upinde agent 4 for table(s):Change\_Act\_Log

10/22 11:26:39.35 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 2373 Creating upinde agent 5 for table(s):Issue

10/22 11:26:39.35 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 2373 Creating upinde agent 6 for table(s):Issue\_Act\_Log

10/22 11:26:39.35 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 2373 Creating upinde agent 7 for table(s):Audit\_Log event\_log session\_log casm\_active\_sessions

10/22 11:26:39.35 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 2373 Creating upinde agent 8 for table(s):EBR\_FULLTEXT EBR\_FULLTEXT\_ADM EBR\_KS\_INDEXING\_QUEUE

10/22 11:26:39.35 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 2373 Creating upinde agent 9 for table(s):CREATE\_INDEX

10/22 11:26:39.35 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 2373 Creating upinde agent 10 for table(s):Kpi\_Ticket\_Data Kpi\_Data

10/22 11:26:39.36 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 2373 Creating upinde agent 11 for table(s):BU\_TRANS

10/22 11:26:39.36 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 2373 Creating upinde agent 12 for table(s):cr\_heat\_mapping

10/22 11:26:39.36 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 2405 Creating upinde agent 13 for Stored Procedures

10/22 11:26:39.47 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton bpeid\_nxd

10/22 11:26:39.47 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton pdm\_maileater\_nxd

10/22 11:26:39.47 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton bopLDAP

10/22 11:26:39.47 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton domsrvr:wsp

10/22 11:26:39.47 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton animator\_nxd

10/22 11:26:39.48 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton ttv\_nxd

10/22 11:26:39.48 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton kpi\_qry\_daemon

10/22 11:26:39.48 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton bu\_daemon

10/22 11:26:39.48 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton rep\_daemon:SMR-CASDM-BG

10/22 11:26:39.48 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton krc\_daemon

10/22 11:26:39.48 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton web:wsp

10/22 11:26:39.48 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton keit\_daemon

10/22 11:26:39.48 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton BOP-AUTH

10/22 11:26:39.49 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton bpebr\_nxd

10/22 11:26:39.49 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton pdm\_tomcat-SMR-CASDM-BG

10/22 11:26:39.49 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT connmgr.c 1003 Ignoring remote singleton arcpur\_srvr

10/22 11:26:39.65 SMR-CASDM sqlagt:upinde 8264 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:upinde

10/22 11:26:39.66 SMR-CASDM sqlagt:Act\_Log 8828 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:Act\_Log

10/22 11:26:39.66 SMR-CASDM sqlagt:Call\_Req 7368 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:Call\_Req

10/22 11:26:39.71 SMR-CASDM sqlagt:Change\_Req 8612 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:Change\_Request

10/22 11:26:39.72 SMR-CASDM sqlagt:Change\_Act 1552 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:Change\_Act\_Log

10/22 11:26:39.72 SMR-CASDM sqlagt:Issue 7920 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:Issue

10/22 11:26:39.79 SMR-CASDM sqlagt:Issue\_Act\_ 7648 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:Issue\_Act\_Log

10/22 11:26:39.88 SMR-CASDM sqlagt:Audit\_Log 5892 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:Audit\_Log event\_log session\_log casm\_active\_sessions

10/22 11:26:39.96 SMR-CASDM sqlagt:EBR\_FULLTE 4968 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:EBR\_FULLTEXT EBR\_FULLTEXT\_ADM EBR\_KS\_INDEXING\_QUEUE

10/22 11:26:39.96 SMR-CASDM sqlagt:CREATE\_IND 8840 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:CREATE\_INDEX

10/22 11:26:40.18 SMR-CASDM sqlagt:Kpi\_Ticket 4964 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:Kpi\_Ticket\_Data Kpi\_Data

10/22 11:26:40.23 SMR-CASDM sqlagt:BU\_TRANS 5748 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:BU\_TRANS

10/22 11:26:40.27 SMR-CASDM sqlagt:cr\_heat\_ma 5536 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:cr\_heat\_mapping

10/22 11:26:40.35 SMR-CASDM sqlagt:Procedure0 6204 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:Procedure0

10/22 11:26:40.54 SMR-CASDM sqlagt:select0 8692 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select0

10/22 11:26:40.70 SMR-CASDM sqlagt:Default 8216 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:Default

10/22 11:26:41.41 SMR-CASDM sqlagt:select1 4124 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select1

10/22 11:26:41.47 SMR-CASDM sqlagt:select2 1548 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select2

10/22 11:26:41.50 SMR-CASDM sqlagt:select3 7080 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select3

10/22 11:26:41.56 SMR-CASDM sqlagt:select4 7036 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select4

10/22 11:26:41.67 SMR-CASDM sqlagt:select5 4436 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select5

10/22 11:26:45.00 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/ehc\_nxd

10/22 11:26:45.02 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/domsrvr -s spelsrvr -l domsrvr -c '\"\"' -D \"\"

10/22 11:26:45.12 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (4392):E:/PROGRA~1/CA/SERVIC~1/bin/ehc\_nxd

10/22 11:26:45.37 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (8972):E:/PROGRA~1/CA/SERVIC~1/bin/domsrvr -s spelsrvr -l domsrvr -c '""' -D ""

10/22 11:26:45.78 SMR-CASDM ? 8972 SIGNIFICANT domsrvr.c 451 Enabling Low Fragmentation Heap succeeded.

10/22 11:26:45.81 SMR-CASDM domsrvr 8972 SIGNIFICANT miscos.c 298 Multi-tenancy is OFF - single tenant environment

10/22 11:26:45.82 SMR-CASDM domsrvr 8972 SIGNIFICANT domsrvr.c 635 STARTUP of domsrvr in multi-process mode; Spel: spelsrvr; virtdb: bpvirtdb\_srvr

10/22 11:26:45.84 SMR-CASDM domsrvr 8972 SIGNIFICANT api.c 1069 Slump object hash created with 131072 entries (2\*\*17)

10/22 11:26:48.00 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/pdm\_text\_nxd

10/22 11:26:48.03 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/bpnotify\_nxd

10/22 11:26:48.05 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/rep\_daemon -s rep\_daemon:SMR-CASDM

10/22 11:26:48.07 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT daemon\_obj.c 1658 Initializing \_isSingleton to true for process :$NX\_ROOT/bin/rep\_daemon -s rep\_daemon:SMR-CASDM

10/22 11:26:48.09 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/kt\_daemon

10/22 11:26:48.11 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/kpi\_sys\_daemon -d domsrvr

10/22 11:26:48.12 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/pdm\_rest\_nxd -d $NX\_REST\_WEBSERVICE\_DOMSRVR

10/22 11:26:48.12 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/ehwriter 172.17.110.9:tngwriter -j 172.17.110.9 -k 172.17.110.9:EHC -m evt-master

10/22 11:26:48.13 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/filter\_nxd 172.17.110.9:tngfilter -j 172.17.110.9 -k 172.17.110.9:EHC -m evt-master

10/22 11:26:48.15 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (7008):E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_text\_nxd

10/22 11:26:48.32 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (6332):E:/PROGRA~1/CA/SERVIC~1/bin/bpnotify\_nxd

10/22 11:26:48.47 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (8220):E:/PROGRA~1/CA/SERVIC~1/bin/rep\_daemon -s rep\_daemon:SMR-CASDM

10/22 11:26:48.58 SMR-CASDM domsrvr 8972 SIGNIFICANT connmgr.c 1976 Object manager domsrvr assigned server number 2

10/22 11:26:48.58 SMR-CASDM domsrvr 8972 SIGNIFICANT domsrvr.c 1026 Unable to establish fast channel connection to spelsrvr Interp\_Obj

10/22 11:26:48.59 SMR-CASDM domsrvr 8972 SIGNIFICANT domsrvr.c 1026 Unable to establish fast channel connection to bpvirtdb\_srvr bpvirtdb

10/22 11:26:48.59 SMR-CASDM domsrvr 8972 SIGNIFICANT top\_ob.c 954 Using bpvirtdb request ID range 100000 to 199999

10/22 11:26:48.59 SMR-CASDM domsrvr 8972 ERROR sql\_prod.c 897 Unable to establish fast channel connection to bpvirtdb\_srvr bpvirtdb

10/22 11:26:48.61 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory noturg has no last mod date attribute

10/22 11:26:48.62 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory bool has no last mod date attribute

10/22 11:26:48.62 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory rev\_bool has no last mod date attribute

10/22 11:26:48.63 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory bms has no last mod date attribute

10/22 11:26:48.64 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory record\_lock has no last mod date attribute

10/22 11:26:48.65 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory prod\_list has no last mod date attribute

10/22 11:26:48.68 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (5952):E:/PROGRA~1/CA/SERVIC~1/bin/kt\_daemon

10/22 11:26:48.68 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory actlog\_prod\_list has no last mod date attribute

10/22 11:26:48.70 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory event\_prod\_list has no last mod date attribute

10/22 11:26:48.71 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory macro\_prod\_list has no last mod date attribute

10/22 11:26:48.73 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory mobile\_attr\_prod\_list has no last mod date attribute

10/22 11:26:48.74 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory heat\_obtyp\_prod\_list has no last mod date attribute

10/22 11:26:48.76 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory assetx\_prod\_list has no last mod date attribute

10/22 11:26:48.78 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory stored\_query\_prod\_list has no last mod date attribute

10/22 11:26:48.80 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory object\_notify\_prod\_list has no last mod date attribute

10/22 11:26:48.82 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory workflow\_prod\_list has no last mod date attribute

10/22 11:26:48.84 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory node\_prod\_list has no last mod date attribute

10/22 11:26:48.86 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory ical\_event\_prod\_list has no last mod date attribute

10/22 11:26:48.87 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (6992):E:/PROGRA~1/CA/SERVIC~1/bin/kpi\_sys\_daemon -d domsrvr

10/22 11:26:48.89 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory dcon\_typ has no last mod date attribute

10/22 11:26:48.89 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory ctab has no last mod date attribute

10/22 11:26:48.91 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory dlgsrvr has no last mod date attribute

10/22 11:26:48.92 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory acc\_lvls has no last mod date attribute

10/22 11:26:48.94 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory true\_false has no last mod date attribute

10/22 11:26:48.95 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory evtdlytp has no last mod date attribute

10/22 11:26:48.99 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory crt has no last mod date attribute

10/22 11:26:49.02 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory quick\_tpl\_types has no last mod date attribute

10/22 11:26:49.03 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (8232):E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_rest\_nxd -d domsrvr

10/22 11:26:49.08 SMR-CASDM domsrvr 8972 SIGNIFICANT sql\_prod.c 897 Unable to establish fast channel connection to bopLDAP virtdb

10/22 11:26:49.09 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory ntfr\_prod\_list has no last mod date attribute

10/22 11:26:49.10 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory ntfm\_prod\_list has no last mod date attribute

10/22 11:26:49.14 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (5904):E:/PROGRA~1/CA/SERVIC~1/bin/ehwriter 172.17.110.9:tngwriter -j 172.17.110.9 -k 172.17.110.9:EHC -m evt-master

10/22 11:26:49.17 SMR-CASDM kt\_daemon 5952 SIGNIFICANT api.c 1069 Slump object hash created with 131072 entries (2\*\*17)

10/22 11:26:49.19 SMR-CASDM kt\_daemon 5952 SIGNIFICANT main.c 94 Unable to establish fast channel connection to bpvirtdb\_srvr bpvirtdb

10/22 11:26:49.21 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (4512):E:/PROGRA~1/CA/SERVIC~1/bin/filter\_nxd 172.17.110.9:tngfilter -j 172.17.110.9 -k 172.17.110.9:EHC -m evt-master

10/22 11:26:49.30 SMR-CASDM kpi\_sys\_daemon 6992 SIGNIFICANT api.c 1069 Slump object hash created with 16384 entries (2\*\*14)

10/22 11:26:49.32 SMR-CASDM kpi\_sys\_daemon 6992 SIGNIFICANT kpi\_daemon.c 184 KPIDaemon ready for action!

10/22 11:26:49.37 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbsql.c 970 Table View\_arg\_history doesn't have an id column!

10/22 11:26:49.63 SMR-CASDM sqlagt:select6 5920 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select6

10/22 11:26:49.66 SMR-CASDM sqlagt:select8 6772 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select8

10/22 11:26:49.67 SMR-CASDM sqlagt:select7 7876 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select7

10/22 11:26:49.71 SMR-CASDM sqlagt:select9 8716 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select9

10/22 11:26:49.80 SMR-CASDM sqlagt:select10 8032 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select10

10/22 11:26:50.03 SMR-CASDM sqlagt:select11 4032 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select11

10/22 11:26:50.05 SMR-CASDM sqlagt:select12 5408 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select12

10/22 11:26:50.09 SMR-CASDM sqlagt:select13 5348 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select13

10/22 11:26:50.18 SMR-CASDM sqlagt:select14 6736 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select14

10/22 11:26:50.31 SMR-CASDM sqlagt:select15 5948 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select15

10/22 11:26:50.35 SMR-CASDM sqlagt:select16 5304 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select16

10/22 11:26:50.62 SMR-CASDM sqlagt:select17 5736 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select17

10/22 11:26:50.80 SMR-CASDM sqlagt:select18 5936 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select18

10/22 11:26:50.95 SMR-CASDM sqlagt:select19 2380 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select19

10/22 11:26:51.13 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT daemon\_obj.c 2424 Sending REGISTER\_SINGLETON Message to RFBroker. Details.... process\_name : rep\_daemon:SMR-CASDM slump\_id : 5739 slump\_host :SMR-CASDM

10/22 11:26:51.18 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: rep\_daemon:SMR-CASDM slumpId :5739 remoteSlumpHost :SMR-CASDM

10/22 11:26:51.21 SMR-CASDM slump\_nxd 4992 SIGNIFICANT list.c 1432 Registered singleton procname "rep\_daemon:SMR-CASDM"

10/22 11:26:51.22 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 1596 Sent singleton broadcast message to node :SMR-CASDM-BG with Slump ID : 5737 Singleton msg type : 1 Singleton processName : rep\_daemon:SMR-CASDM Singleton slumpid : 5739 Singleton slumpHost: SMR-CASDM

10/22 11:26:51.24 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 1600 Server SMR-CASDM-SB (id:5738) does not seem to be connected.

10/22 11:26:51.25 SMR-CASDM sqlagt:select20 8868 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select20

10/22 11:26:51.28 SMR-CASDM sqlagt:select21 7000 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select21

10/22 11:26:51.39 SMR-CASDM sqlagt:select22 1048 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select22

10/22 11:26:51.50 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1608 Monitoring factory cnt for external changes

10/22 11:26:51.51 SMR-CASDM domsrvr 8972 SIGNIFICANT attr.c 6643 Notify delay set to 60 seconds

10/22 11:26:51.52 SMR-CASDM sqlagt:select23 5648 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select23

10/22 11:26:51.77 SMR-CASDM sql\_agent 6016 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:172.17.110.9:tngwriter:

10/22 11:26:51.83 SMR-CASDM sqlagt:select0 6752 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:172.17.110.9:tngwriter:select0

10/22 11:26:51.99 SMR-CASDM domsrvr 8972 SIGNIFICANT top\_ob.c 1033 Domsrvr initialization is complete

10/22 11:26:51.99 SMR-CASDM domsrvr 8972 SIGNIFICANT connmgr.c 2410 Connecting client kt\_daemon

10/22 11:26:52.00 SMR-CASDM kt\_daemon 5952 SIGNIFICANT ServerStatusMonitor. 372 ServerStatusMonitor initializing

10/22 11:26:52.02 SMR-CASDM domsrvr 8972 SIGNIFICANT connmgr.c 2410 Connecting client pdm\_rest\_nxd:SMR-CASDM

10/22 11:26:52.02 SMR-CASDM pdm\_rest\_nxd 8232 SIGNIFICANT pdm\_rest\_nxd.c 239 Found no differences in criteria to regenerate REST POJOs.

10/22 11:26:52.03 SMR-CASDM domsrvr 8972 SIGNIFICANT connmgr.c 2410 Connecting client 172.17.110.9:tngwriter

10/22 11:26:52.03 SMR-CASDM domsrvr 8972 SIGNIFICANT connmgr.c 2410 Connecting client bpnotify\_nxd

10/22 11:26:52.05 SMR-CASDM domsrvr 8972 SIGNIFICANT bmwindow.c 780 Timezone cache is ready

10/22 11:26:52.07 SMR-CASDM kt\_daemon 5952 SIGNIFICANT CacheTblColNames.c 184 Register producer for SKELETONS

10/22 11:26:52.10 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 927 Process stopped (E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_rest\_nxd -d domsrvr return: 0

10/22 11:26:52.11 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 936 Stopped: E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_rest\_nxd -d domsrvr

10/22 11:26:52.11 SMR-CASDM domsrvr 8972 SIGNIFICANT connmgr.c 2410 Connecting client pdm\_text\_nxd

10/22 11:26:52.15 SMR-CASDM domsrvr 8972 SIGNIFICANT bmwindow.c 505 Blackout and maintenance window cache initialized with status READY

10/22 11:26:52.16 SMR-CASDM domsrvr 8972 SIGNIFICANT connmgr.c 2410 Connecting client rep\_daemon:SMR-CASDM

10/22 11:26:52.16 SMR-CASDM domsrvr 8972 SIGNIFICANT connmgr.c 2410 Disconnecting client pdm\_rest\_nxd:SMR-CASDM

10/22 11:26:52.16 SMR-CASDM rep\_daemon 8220 SIGNIFICANT ServerStatusMonitor. 372 ServerStatusMonitor initializing

10/22 11:26:52.16 SMR-CASDM domsrvr 8972 SIGNIFICANT connmgr.c 2410 Connecting client BOP-LOGIN

10/22 11:26:52.17 SMR-CASDM boplgin 3148 SIGNIFICANT bplaccess.c 5663 Hash size for the Session Object list is set to 2003

10/22 11:26:52.17 SMR-CASDM domsrvr 8972 SIGNIFICANT connmgr.c 2410 Connecting client kpi\_sys\_daemon

10/22 11:26:52.17 SMR-CASDM kpi\_sys\_daemon 6992 SIGNIFICANT main.c 237 KPI daemon connected with domsrvr

10/22 11:26:52.20 SMR-CASDM domsrvr 8972 SIGNIFICANT bmwindow.c 505 Blackout and maintenance window cache initialized with status READY

10/22 11:26:52.23 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory tenant\_group\_member has no last mod date attribute

10/22 11:26:52.23 SMR-CASDM domsrvr 8972 SIGNIFICANT connmgr.c 2410 Connecting client web:local

10/22 11:26:52.23 SMR-CASDM web:local 5244 SIGNIFICANT webengine.c 2072 Webengine web:local connected to SMR-CASDM (domsrvr)

10/22 11:26:52.24 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 683 Initializing select cache with sel limit 10

10/22 11:26:52.24 SMR-CASDM web:local 5244 SIGNIFICANT odbc\_backend.c 242 ODBC sessions will time out after 60 minutes of inactivity

10/22 11:26:52.36 SMR-CASDM rep\_daemon 8220 SIGNIFICANT AttmntMng.c 2229 Successfully loaded UNC library unc\_logon.dll

10/22 11:26:52.40 SMR-CASDM ehwriter 5904 SIGNIFICANT wrt\_nxd.c 423 STARTUP of ehwriter

10/22 11:26:52.41 SMR-CASDM ehwriter 5904 SIGNIFICANT handle.c 1764 2 rules loaded at startup

10/22 11:26:52.41 SMR-CASDM ehwriter 5904 SIGNIFICANT address.c 477 Unable to find hostname "172.17.110.9" - setting to local slump id

10/22 11:26:52.61 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT daemon\_obj.c 1798 Transient process (pdm\_rest\_nxd) finished with return (0)

10/22 11:26:52.61 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/pdm\_tomcat\_nxd -s -t REST

10/22 11:26:52.69 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (5140):E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_tomcat\_nxd -s -t REST

10/22 11:26:52.97 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory ca\_logical\_asset has no last mod date attribute

10/22 11:26:52.97 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory ca\_discovered\_hardware has no last mod date attribute

10/22 11:26:52.99 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory event\_log has no last mod date attribute

10/22 11:26:53.00 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_JRE\_INSTALL\_DIR/bin/java com.ca.sdm.wfmanager.ClassicWorkflowManager

10/22 11:26:53.00 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/pdm\_tomcat\_nxd -s -t FS

10/22 11:26:53.00 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/pdm\_tomcat\_nxd -s -t VIZ

10/22 11:26:53.00 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 353 Starting: pdm\_wfmgr\_nxd with classpath: E:/PROGRA~1/CA/SERVIC~1/java/lib/wfmanager.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/slump.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/jackson-databind-2.6.2.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/jackson-annotations-2.6.0.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/jackson-core-2.6.2.jar;E:/PROGRA~1/CA/SERVIC~1/java/lib/log4j-1.2.15.jar;E:/PROGRA~1/CA/SERVIC~1/site/cfg/

10/22 11:26:53.01 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT mgr\_slump\_if.c 1221 Starting: $NX\_ROOT/bin/pdm\_tomcat\_nxd -s

10/22 11:26:53.01 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT daemon\_obj.c 1658 Initializing \_isSingleton to true for process :$NX\_ROOT/bin/pdm\_tomcat\_nxd -s

10/22 11:26:53.01 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (7160):"e:/Program Files (x86)/CA/SC/JRE/11.0.3/bin/java" com.ca.sdm.wfmanager.ClassicWorkflowManager

10/22 11:26:53.07 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (7212):E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_tomcat\_nxd -s -t FS

10/22 11:26:53.13 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (9008):E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_tomcat\_nxd -s -t VIZ

10/22 11:26:53.19 SMR-CASDM proctor\_SMR-CASDM 1912 SIGNIFICANT pdm\_process.c 575 Process Started (6116):E:/PROGRA~1/CA/SERVIC~1/bin/pdm\_tomcat\_nxd -s

10/22 11:26:53.50 SMR-CASDM pdm\_tomcat 5140 SIGNIFICANT pdm\_tomcat.c 481 STARTUP of pdm\_tomcat-SMR-CASDM-REST

10/22 11:26:53.50 SMR-CASDM pdm\_tomcat 5140 SIGNIFICANT pdm\_tomcat.c 813 Opening REST Tomcat log file: E:/PROGRA~1/CA/SERVIC~1/log/pdm\_tomcat\_REST.log

10/22 11:26:53.94 SMR-CASDM pdm\_tomcat 7212 SIGNIFICANT pdm\_tomcat.c 481 STARTUP of pdm\_tomcat-SMR-CASDM-FS

10/22 11:26:53.95 SMR-CASDM pdm\_tomcat 7212 SIGNIFICANT pdm\_tomcat.c 813 Opening FS Tomcat log file: E:/PROGRA~1/CA/SERVIC~1/log/pdm\_tomcat\_FS.log

10/22 11:26:54.01 SMR-CASDM pdm\_tomcat 9008 SIGNIFICANT pdm\_tomcat.c 481 STARTUP of pdm\_tomcat-SMR-CASDM-VIZ

10/22 11:26:54.01 SMR-CASDM pdm\_tomcat 9008 SIGNIFICANT pdm\_tomcat.c 813 Opening VIZ Tomcat log file: E:/PROGRA~1/CA/SERVIC~1/log/pdm\_tomcat\_VIZ.log

10/22 11:26:54.06 SMR-CASDM pdm\_tomcat 6116 SIGNIFICANT pdm\_tomcat.c 481 STARTUP of pdm\_tomcat-SMR-CASDM

10/22 11:26:54.06 SMR-CASDM pdm\_tomcat 6116 SIGNIFICANT pdm\_tomcat.c 813 Opening SERVICEDESK Tomcat log file: E:/PROGRA~1/CA/SERVIC~1/log/pdm\_tomcat.log

10/22 11:26:54.08 SMR-CASDM pdm\_tomcat 5140 SIGNIFICANT pdm\_tomcat.c 1492 Starting REST Tomcat: "e:\Program Files (x86)\CA\SC\JRE\11.0.3\bin\javaw" -Xrs -Djava.net.preferIPv4Stack=false -Xms64M -Xmx512M -Djavax.servlet.request.encoding=UTF-8 -Djavax.servlet.response.encoding=UTF-8 -Dfile.encoding=UTF-8 -Djaas.config=E:\PROGRA~1\CA\SERVIC~1\add-ons\caflow\jaas.config -Djava.security.auth.login.config=E:\PROGRA~1\CA\SERVIC~1\add-ons\caflow\jaas.config -Djdbc.baseDriver=com.microsoft.sqlserver.jdbc.SQLServerDriver -Djavax.xml.transform.TransformerFactory=com.sun.org.apache.xalan.internal.xsltc.trax.TransformerFactoryImpl -Dsun.io.useCanonCaches=false -Djava.awt.headless=true -classpath "e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\common\lib\tools.jar;"e:\Program Files (x86)\CA\SC\JRE\11.0.3"\lib\tools.jar;"e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\bin\bootstrap.jar;"e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\bin\tomcat-juli.jar;E:\PROGRA~1\CA\SERVIC~1\java\lib\sqljdbc.jar;E:\PROGRA~1\CA\SERVIC~1\java\lib\ojdbc14.jar -Dcatalina.base=E:\PROGRA~1\CA\SERVIC~1\bopcfg\www\CATALINA\_BASE\_REST -Dcatalina.home="e:\Program Files (x86)\CA\SC\tomcat\8.5.6" -Djava.io.tmpdir=E:\PROGRA~1\CA\SERVIC~1\bopcfg\www\CATALINA\_BASE\_REST\temp org.apache.catalina.startup.Bootstrap start

10/22 11:26:54.09 SMR-CASDM pdm\_tomcat 5140 SIGNIFICANT pdm\_tomcat.c 1503 REST Tomcat javaw process started (pid=6024)

10/22 11:26:54.37 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory notque has no last mod date attribute

10/22 11:26:54.38 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory ca\_asset\_subschema has no last mod date attribute

10/22 11:26:54.39 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory tgm\_groups has no last mod date attribute

10/22 11:26:54.39 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory tgm\_members has no last mod date attribute

10/22 11:26:54.40 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory contact\_handling has no last mod date attribute

10/22 11:26:54.40 SMR-CASDM pdm\_tomcat 7212 SIGNIFICANT pdm\_tomcat.c 1492 Starting FS Tomcat: "e:\Program Files (x86)\CA\SC\JRE\11.0.3\bin\javaw" -Xrs -Djava.net.preferIPv4Stack=false -Xms64M -Xmx512M -Djavax.servlet.request.encoding=UTF-8 -Djavax.servlet.response.encoding=UTF-8 -Dfile.encoding=UTF-8 -Djaas.config=E:\PROGRA~1\CA\SERVIC~1\add-ons\caflow\jaas.config -Djava.security.auth.login.config=E:\PROGRA~1\CA\SERVIC~1\add-ons\caflow\jaas.config -Djdbc.baseDriver=com.microsoft.sqlserver.jdbc.SQLServerDriver -Djavax.xml.transform.TransformerFactory=com.sun.org.apache.xalan.internal.xsltc.trax.TransformerFactoryImpl -Dsun.io.useCanonCaches=false -Djava.awt.headless=true -classpath "e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\common\lib\tools.jar;"e:\Program Files (x86)\CA\SC\JRE\11.0.3"\lib\tools.jar;"e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\bin\bootstrap.jar;"e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\bin\tomcat-juli.jar;E:\PROGRA~1\CA\SERVIC~1\java\lib\sqljdbc.jar;E:\PROGRA~1\CA\SERVIC~1\java\lib\ojdbc14.jar -Dcatalina.base=E:\PROGRA~1\CA\SERVIC~1\bopcfg\www\CATALINA\_BASE\_FS -Dcatalina.home="e:\Program Files (x86)\CA\SC\tomcat\8.5.6" -Djava.io.tmpdir=E:\PROGRA~1\CA\SERVIC~1\bopcfg\www\CATALINA\_BASE\_FS\temp org.apache.catalina.startup.Bootstrap start

10/22 11:26:54.40 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory Reminder has no last mod date attribute

10/22 11:26:54.41 SMR-CASDM pdm\_tomcat 7212 SIGNIFICANT pdm\_tomcat.c 1503 FS Tomcat javaw process started (pid=6824)

10/22 11:26:54.45 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory exlist\_format has no last mod date attribute

10/22 11:26:54.46 SMR-CASDM pdm\_tomcat 9008 SIGNIFICANT pdm\_tomcat.c 1492 Starting VIZ Tomcat: "e:\Program Files (x86)\CA\SC\JRE\11.0.3\bin\javaw" -Xrs -Djava.net.preferIPv4Stack=false -Xms64M -Xmx1024M -Djava.util.PropertyResourceBundle.encoding=ISO-8859-1 -Djaas.config=E:\PROGRA~1\CA\SERVIC~1\add-ons\caflow\jaas.config -Djava.security.auth.login.config=E:\PROGRA~1\CA\SERVIC~1\add-ons\caflow\jaas.config -Djdbc.baseDriver=com.microsoft.sqlserver.jdbc.SQLServerDriver -Djavax.xml.transform.TransformerFactory=com.sun.org.apache.xalan.internal.xsltc.trax.TransformerFactoryImpl -Dsun.io.useCanonCaches=false -Djava.awt.headless=true -classpath "e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\common\lib\tools.jar;"e:\Program Files (x86)\CA\SC\JRE\11.0.3"\lib\tools.jar;"e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\bin\bootstrap.jar;"e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\bin\tomcat-juli.jar;E:\PROGRA~1\CA\SERVIC~1\java\lib\sqljdbc.jar;E:\PROGRA~1\CA\SERVIC~1\java\lib\ojdbc14.jar -Dcatalina.base=E:\PROGRA~1\CA\SERVIC~1\bopcfg\www\CATALINA\_BASE\_VIZ -Dcatalina.home="e:\Program Files (x86)\CA\SC\tomcat\8.5.6" -Djava.io.tmpdir=E:\PROGRA~1\CA\SERVIC~1\bopcfg\www\CATALINA\_BASE\_VIZ\temp org.apache.catalina.startup.Bootstrap start

10/22 11:26:54.47 SMR-CASDM pdm\_tomcat 9008 SIGNIFICANT pdm\_tomcat.c 1503 VIZ Tomcat javaw process started (pid=3324)

10/22 11:26:54.53 SMR-CASDM pdm\_tomcat 6116 SIGNIFICANT pdm\_tomcat.c 1492 Starting SERVICEDESK Tomcat: "e:\Program Files (x86)\CA\SC\JRE\11.0.3\bin\javaw" -Xrs -Djava.net.preferIPv4Stack=false -Xms64M -Xmx1024M -Djaas.config=E:\PROGRA~1\CA\SERVIC~1\add-ons\caflow\jaas.config -Djava.security.auth.login.config=E:\PROGRA~1\CA\SERVIC~1\add-ons\caflow\jaas.config -Djdbc.baseDriver=com.microsoft.sqlserver.jdbc.SQLServerDriver -Djavax.xml.transform.TransformerFactory=com.sun.org.apache.xalan.internal.xsltc.trax.TransformerFactoryImpl -Dsun.io.useCanonCaches=false -Djava.awt.headless=true -classpath "e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\common\lib\tools.jar;"e:\Program Files (x86)\CA\SC\JRE\11.0.3"\lib\tools.jar;"e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\bin\bootstrap.jar;"e:\Program Files (x86)\CA\SC\tomcat\8.5.6"\bin\tomcat-juli.jar;E:\PROGRA~1\CA\SERVIC~1\java\lib\sqljdbc.jar;E:\PROGRA~1\CA\SERVIC~1\java\lib\ojdbc14.jar -Dcatalina.base=E:\PROGRA~1\CA\SERVIC~1\bopcfg\www\CATALINA\_BASE -Dcatalina.home="e:\Program Files (x86)\CA\SC\tomcat\8.5.6" -Djava.io.tmpdir=E:\PROGRA~1\CA\SERVIC~1\bopcfg\www\CATALINA\_BASE\temp org.apache.catalina.startup.Bootstrap start

10/22 11:26:54.54 SMR-CASDM pdm\_tomcat 6116 SIGNIFICANT pdm\_tomcat.c 1503 SERVICEDESK Tomcat javaw process started (pid=7868)

10/22 11:26:54.57 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory casm\_active\_sessions has no last mod date attribute

10/22 11:26:54.58 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory casm\_pic\_data has no last mod date attribute

10/22 11:26:54.80 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory ext\_entity\_map has no last mod date attribute

10/22 11:26:54.81 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory sd\_cr\_map has no last mod date attribute

10/22 11:26:54.82 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory sd\_chg\_map has no last mod date attribute

10/22 11:26:54.85 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory email\_type has no last mod date attribute

10/22 11:26:54.86 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory ticket\_type has no last mod date attribute

10/22 11:26:54.86 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory mb\_rule\_filter\_type has no last mod date attribute

10/22 11:26:54.87 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory mb\_rule\_action\_type has no last mod date attribute

10/22 11:26:54.87 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory mb\_rule\_subject\_handling has no last mod date attribute

10/22 11:26:54.88 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory mailbox\_violation\_log\_type has no last mod date attribute

10/22 11:26:54.88 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory mailbox\_artifact\_type has no last mod date attribute

10/22 11:26:54.89 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory qp\_cr\_ntfl has no last mod date attribute

10/22 11:26:54.90 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory qp\_chg\_ntfl has no last mod date attribute

10/22 11:26:54.90 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory qp\_iss\_ntfl has no last mod date attribute

10/22 11:26:54.91 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory qp\_cr\_cnt has no last mod date attribute

10/22 11:26:54.92 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory qp\_chg\_cnt has no last mod date attribute

10/22 11:26:54.92 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory qp\_iss\_cnt has no last mod date attribute

10/22 11:26:55.47 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory kt\_embedded has no last mod date attribute

10/22 11:26:55.55 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1608 Monitoring factory nra for external changes

10/22 11:26:55.58 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1608 Monitoring factory superseded\_ci for external changes

10/22 11:26:55.85 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory webeng\_domsrvr has no last mod date attribute

10/22 11:26:55.87 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory webeng\_alias has no last mod date attribute

10/22 11:26:57.00 SMR-CASDM pdm\_d\_mgr 9052 SIGNIFICANT daemon\_obj.c 2424 Sending REGISTER\_SINGLETON Message to RFBroker. Details.... process\_name : pdm\_tomcat-SMR-CASDM slump\_id : 5739 slump\_host :SMR-CASDM

10/22 11:26:57.01 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: pdm\_tomcat-SMR-CASDM slumpId :5739 remoteSlumpHost :SMR-CASDM

10/22 11:26:57.04 SMR-CASDM slump\_nxd 4992 SIGNIFICANT list.c 1432 Registered singleton procname "pdm\_tomcat-SMR-CASDM"

10/22 11:26:57.07 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 1596 Sent singleton broadcast message to node :SMR-CASDM-BG with Slump ID : 5737 Singleton msg type : 1 Singleton processName : pdm\_tomcat-SMR-CASDM Singleton slumpid : 5739 Singleton slumpHost: SMR-CASDM

10/22 11:26:57.10 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 1600 Server SMR-CASDM-SB (id:5738) does not seem to be connected.

10/22 11:26:57.39 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory caextwf\_inst has no last mod date attribute

10/22 11:26:57.40 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory caextwf\_sfrm has no last mod date attribute

10/22 11:26:58.24 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1608 Monitoring factory ci\_twa\_ci for external changes

10/22 11:26:58.28 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1608 Monitoring factory ambiguity\_twaci for external changes

10/22 11:26:58.31 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1608 Monitoring factory ci\_twa\_relation for external changes

10/22 11:26:59.05 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory position has 521 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.16 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory sdsc has 188 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.17 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory no\_contract\_sdsc has 188 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.31 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory atomic\_cond has 209 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.77 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory dept has 280 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.78 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory contact\_handling has 108 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.81 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory usp\_currency has 207 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.83 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory report\_labels has 19071 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.83 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory session\_ext has 1339 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.83 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory evt has 357 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.83 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory lrel\_cenv\_cntref has 7340 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.83 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory lrel\_svc\_locs\_svc\_groups has 303 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.84 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory lrel\_svc\_grps\_svc\_pcat has 261 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.84 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory lrel\_svc\_locs\_svc\_pcat has 803 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.84 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory lrel\_attachments\_changes has 17395 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.85 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory lrel\_ntfr\_ntflist\_att\_ntfrlist has 115 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.86 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory lrel\_status\_codes\_tsktypes has 179 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.87 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory lrel\_ntfr\_macrolist\_att\_ntfrlist has 163 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.87 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory lrel\_true\_action\_act\_t has 716 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.87 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory lrel\_true\_bhv\_true has 52174 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.88 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory lrel\_attachments\_requests has 227492 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.88 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory risk\_svy has 2952 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.89 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory evtdly has 163778 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.89 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory act\_type\_assoc\_all has 354 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.89 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory slatpl has 1436 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.90 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory risk\_svy\_question has 23709 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.90 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory risk\_svy\_answer has 62187 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.91 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory ext\_entity\_map has 69517 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.92 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory attached\_sla has 240700 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.92 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory sd\_cr\_map has 69517 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.92 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory attr\_control has 181 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.93 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory l1admin\_general\_config has 215 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.93 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory casmtalg has 315 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.94 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory CI\_ACTIONS\_ALTERNATE has 130 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.95 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory kt\_embedded has 1098 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.95 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory usp\_session\_ticket has 37127 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.95 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory role\_tab has 145 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.96 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory cnt\_role has 343 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.96 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory acctyp\_role has 172 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.96 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory func\_access\_role has 1724 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.99 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory sa\_display\_template\_loc has 1332 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:26:59.99 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory sa\_event\_type has 148 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:27:00.00 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory sa\_system\_message has 2700 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:27:00.01 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory sa\_system\_property has 202 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:27:00.02 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory pdmMacroParam has 454 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:27:00.03 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory har\_serx has 241 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:27:00.03 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory har\_prix has 435 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:27:00.03 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory arg\_history has 107071 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:27:00.03 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory har\_monx has 127 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:27:00.04 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory net\_gatx has 250 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:27:00.04 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory net\_nicx has 4155 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:27:00.08 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory zhold has 37142 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:27:00.08 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory Zsoftware has 596 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:27:00.12 SMR-CASDM domsrvr 8972 SIGNIFICANT stc\_mgr.c 1207 Transition rule cache for [chg] has finished loading

10/22 11:27:00.14 SMR-CASDM domsrvr 8972 SIGNIFICANT stc\_mgr.c 1207 Transition rule cache for [iss] has finished loading

10/22 11:27:01.65 SMR-CASDM domsrvr 8972 SIGNIFICANT stc\_mgr.c 1207 Transition rule cache for [in] has finished loading

10/22 11:27:01.67 SMR-CASDM domsrvr 8972 SIGNIFICANT stc\_mgr.c 1207 Transition rule cache for [cr] has finished loading

10/22 11:27:01.67 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory cialg has 7353 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:27:01.68 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory ca\_discovered\_hardware has 1953 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:27:01.68 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 1527 Factory cntalg has 11167 active records, more than 3 times the select limit of 10. Consider adding it to the SelListCacheExclude list.

10/22 11:27:01.72 SMR-CASDM rep\_daemon 8220 SIGNIFICANT RepDaemon.c 408 Repository daemon is ready for action!

10/22 11:27:01.74 SMR-CASDM domsrvr 8972 SIGNIFICANT stc\_mgr.c 1207 Transition rule cache for [pr] has finished loading

10/22 11:27:02.09 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 3696 Fast channel disabled from 5739|viz\_slump\_SMR-CASDM to 5739|domsrvr

10/22 11:27:05.07 SMR-CASDM boplgin 3148 SIGNIFICANT bplhndlr.c 2019 Restoring 0 sessions from domsrvr

10/22 11:27:05.09 SMR-CASDM boplgin 3148 SIGNIFICANT bplhndlr.c 1330 Boplgin initialization is complete

10/22 11:27:05.70 SMR-CASDM kt\_daemon 5952 SIGNIFICANT KTDaemon.c 1259 KT daemon ready for action!

10/22 11:27:05.73 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory grpmem has no last mod date attribute

10/22 11:27:17.59 SMR-CASDM pdm\_tomcat 6116 SIGNIFICANT pdm\_tomcat.c 1041 SERVICEDESK Tomcat was started on Tue Oct 22 11:27:17 IST 2019

10/22 11:27:31.66 SMR-CASDM slump\_nxd 4992 SIGNIFICANT list.c 506 Node(172.17.110.8) Slump ID(5738) has connected

10/22 11:27:33.74 SMR-CASDM sqlagt:select12 5408 SIGNIFICANT prov\_base.c 1010 SQL Query has returned (5000) rows for (viz\_slump\_SMR-CASDM/). Clause (SELECT ca\_cmpny.company\_uuid, ca\_cmpny.company\_name FROM ca\_company ca\_cmpny) Input (<None>)

10/22 11:27:33.87 SMR-CASDM sqlagt:select12 5408 SIGNIFICANT prov\_base.c 1025 SQL Query has finished (7997) rows for (viz\_slump\_SMR-CASDM/). Clause (SELECT ca\_cmpny.company\_uuid, ca\_cmpny.company\_name FROM ca\_company ca\_cmpny) Input (<None>)

10/22 11:27:41.82 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 3696 Fast channel disabled from 5739|Mobile-1571723861732-6024@SMR-CASDM to 5739|domsrvr

10/22 11:27:58.00 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 1601367160:0x04CF4338 login by employee superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); session count 1

10/22 11:27:58.62 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 4190 Select cache initialization complete

10/22 11:27:58.63 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 222 to 224 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/22 11:27:58.65 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 224 to 226 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/22 11:27:58.66 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 226 to 228 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/22 11:27:58.67 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 228 to 230 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/22 11:27:59.37 SMR-CASDM domsrvr 8972 SIGNIFICANT domset.c 6318 Spigot timeout set to 180 seconds

10/22 11:28:06.81 SMR-CASDM domsrvr 8972 SIGNIFICANT domset.c 12200 Monitor Joins disabled

10/22 11:28:39.51 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 1069 Sent Register Singleton processName :pdm\_tomcat-SMR-CASDM slumpHostName :SMR-CASDM actualSlumpId :5739

10/22 11:28:39.53 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 1069 Sent Register Singleton processName :rep\_daemon:SMR-CASDM slumpHostName :SMR-CASDM actualSlumpId :5739

10/22 11:29:01.02 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 984 Register\_Singleton received for processName: pdm\_tomcat-SMR-CASDM-SB slumpId :5738 remoteSlumpHost :SMR-CASDM-SB

10/22 11:29:01.04 SMR-CASDM pdm\_rfbroker\_nxd 6896 SIGNIFICANT rfbroker.c 998 Dont broadcast... its a registration from remote host

10/22 11:29:01.04 SMR-CASDM slump\_nxd 4992 SIGNIFICANT list.c 1432 Registered singleton procname "pdm\_tomcat-SMR-CASDM-SB"

10/22 11:30:15.04 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session superadmin-1601367160:0x4cf4338 logoff; id(A0B65A5A879BA349B1B9014AE1413B73); session count 0

10/22 11:30:17.59 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 1938208147:0x053805C8 login by employee superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); session count 1

10/22 11:30:26.98 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 86 to 93 for hiersel\_pcat\_cr\_ss.htmpl[1] to accommodate HIER\_level\_name

10/22 11:32:03.01 SMR-CASDM sqlagt:select11 4032 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select11

10/22 11:32:03.02 SMR-CASDM sqlagt:select10 8032 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select10

10/22 11:32:03.03 SMR-CASDM sqlagt:select8 6772 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select8

10/22 11:32:03.03 SMR-CASDM sqlagt:select7 7876 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select7

10/22 11:32:03.03 SMR-CASDM sqlagt:select2 1548 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select2

10/22 11:32:03.03 SMR-CASDM sqlagt:select0 8692 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select0

10/22 11:32:03.03 SMR-CASDM sqlagt:select4 7036 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select4

10/22 11:32:03.03 SMR-CASDM sqlagt:select3 7080 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select3

10/22 11:32:03.03 SMR-CASDM sqlagt:select9 8716 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select9

10/22 11:32:03.03 SMR-CASDM sqlagt:select6 5920 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select6

10/22 11:37:40.92 SMR-CASDM sqlagt:select18 5936 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select18

10/22 11:37:40.92 SMR-CASDM sqlagt:select17 5736 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select17

10/22 11:37:40.92 SMR-CASDM sqlagt:select19 2380 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select19

10/22 11:37:40.92 SMR-CASDM sqlagt:select16 5304 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select16

10/22 11:37:40.92 SMR-CASDM sqlagt:select15 5948 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select15

10/22 11:37:40.92 SMR-CASDM sqlagt:select14 6736 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select14

10/22 11:37:40.92 SMR-CASDM sqlagt:select21 7000 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select21

10/22 11:37:40.92 SMR-CASDM sqlagt:select12 5408 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select12

10/22 11:37:50.69 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session superadmin-1938208147:0x53805c8 logoff; id(A0B65A5A879BA349B1B9014AE1413B73); session count 0

10/22 11:37:53.89 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 1364010682:0x04CF4338 login by employee superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); session count 1

10/22 11:38:25.14 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 794693397:0x056EADC0 login by employee superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); session count 2

10/22 11:39:05.48 SMR-CASDM web:local 5244 SIGNIFICANT session.c 6985 HTMPL cache cleared. AHD04628:12 forms deleted from HTMPL cache

10/22 11:40:38.87 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 110 to 123 for list\_cr.htmpl[1] to accommodate tenant

10/22 11:41:00.51 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 127 to 140 for list\_cr.htmpl[1] to accommodate tenant

10/22 11:41:18.77 SMR-CASDM spelsrvr 7124 SIGNIFICANT perlthread.c 270 Max Perl Threads set to 50

10/22 11:41:18.99 SMR-CASDM spelsrvr 7124 SIGNIFICANT perlthread.c 292 Perl restart threshhold set to 100

10/22 11:41:20.08 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Request SR 243328 Initial) Message(Request SR 243328 Initial. Assigned to: Customer: superadmin Description: Test Request Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665022) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Request SR 243328" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665022" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Request SR 243328</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Contact: superadmin</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 11:41:21.04 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Request SR 243328 Initial) Message(Request SR 243328 Initial. Assigned to: Customer: superadmin Description: Test Request Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665022) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Request SR 243328" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665022" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Request SR 243328</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Contact: superadmin</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 11:41:21.17 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Request SR 243328 Initial) Message(Request SR 243328 Initial. Assigned to: Customer: superadmin Description: Test Request Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665022) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Request SR 243328" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665022" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Request SR 243328</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Contact: superadmin</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 11:41:21.40 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Request SR 243328 Initial) Message(Request SR 243328 Initial. Assigned to: Customer: superadmin Description: Test Request Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665022) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Request SR 243328" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665022" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Request SR 243328</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Contact: superadmin</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Priority</FONT></STRONG></P></TD></TR><TR><TD><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2>superadmin</FONT></P></TD><TD><P align=left><FONT size=2><FONT face=verdana,arial,helvetica,sans-serif><STRONG>&nbsp;</STRONG></FONT></FONT></P></TD><TD><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2>Open</FONT></P></TD><TD><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2>None</FONT></P></TD></TR></TBODY></TABLE></P></STRONG></FONT></FONT><FONT size=2><STRONG><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; 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10/22 11:42:19.80 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session superadmin-1364010682:0x4cf4338 ended without logout; session count 1

10/22 11:55:32.18 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(30 min 1 sec) Sent (70022) Received (71108) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 11:56:22.42 SMR-CASDM boplgin 3148 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(107,209) rmtref(2,0) dbchg(0)

10/22 11:56:22.66 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(3) rmt(72,73) rmtref(23,0) dbchg(0)

10/22 11:56:22.85 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(436) rmt(290,565) rmtref(29,0) dbchg(0)

10/22 11:56:39.34 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1872,257) rmtref(253,0) dbchg(1)

10/22 11:56:45.88 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(3918) lcl(1942) rmt(888,1595) rmtref(0,312) dbchg(0)

10/22 11:56:48.79 SMR-CASDM bpnotify\_nxd 6332 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,1) rmtref(0,0) dbchg(0)

10/22 11:56:48.97 SMR-CASDM rep\_daemon 8220 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(2,2) rmtref(0,0) dbchg(0)

10/22 11:56:49.19 SMR-CASDM kt\_daemon 5952 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(1) rmt(55,118) rmtref(4,0) dbchg(0)

10/22 11:56:49.32 SMR-CASDM kpi\_sys\_daemon 6992 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(0,2) rmtref(2,0) dbchg(0)

10/22 12:15:55.49 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1608 Monitoring factory grp for external changes

10/22 12:15:59.42 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486033 for cr:665023 changed from past date of 10/22/2019 12:15:57 to 10/22/2019 12:16:04

10/22 12:16:00.82 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243329 Initial) Message(Incident IM 243329 Initial. Assigned to: consalaus, thilak Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5daea696-2e8a-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 12:19:58 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: IT005303 Model IP Address: 10.2.1.32 Severity: Critical Originating Event -------------------------------------- Device IT005303 of type JuniperJUNOSRtr has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. PROBABLE CAUSES: 1) Device Hardware Failure. 2) Cable between this and upstream device broken. 3) Power Failure. 4) Incorrect Network Address. 5) Device Firmware Failure. RECOMMENDED ACTIONS: 1) Check power to device. 2) Verify status lights on device. 3) Verify reception of packets. 4) Verify network address in device and SPECTRUM. 5) Cycle power on device and recheck. 6) If above fails, call repair. Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665023) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243329" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665023" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243329</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Summary</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>DEVICE HAS STOPPED RESPONDING TO POLLS&nbsp;&nbsp;&nbsp;&nbsp;This ticket has be...</FONT></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2><STRONG>Affected End User </STRONG></FONT></P></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Area</FONT></STRONG></P></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Status</FONT></STRONG></P></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; 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BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=Verdana size=2>Impact</FONT></STRONG></TD></TR><TR><TD><FONT face=Verdana size=2></FONT></TD><TD><FONT face=Verdana size=2>3-High</FONT></TD><TD><FONT face=Verdana size=2>3-Location</FONT></TD></TR></TBODY></TABLE></P><P><FONT size=2><FONT face=verdana,arial,helvetica,sans-serif><STRONG></P></STRONG></FONT></FONT><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Description</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>DEVICE HAS STOPPED RESPONDING TO POLLS<BR> <BR> This ticket has been created by OneClick as a result of the assertion of an alarm.<BR> Alarm ID: 5daea696-2e8a-100e-0297-005056830c24<BR> Alarm Creation Date: Tue Oct 22 12:19:58 IST 2019<BR> Landscape: smr-caspec3 (0x500000)<BR> Model Name: IT005303<BR> Model IP Address: 10.2.1.32<BR> Severity: Critical<BR> <BR> Originating Event<BR> --------------------------------------<BR> Device IT005303 of type JuniperJUNOSRtr has stopped responding to polls and/or external requests.&nbsp;&nbsp;An alarm will be generated.<BR> <BR> Probable Cause<BR> -----------------------------------------<BR> DEVICE HAS STOPPED RESPONDING TO POLLS<BR> <BR> SYMPTOMS:<BR> <BR> Device has stopped responding to polls.<BR> <BR> PROBABLE CAUSES:<BR> <BR> 1) Device Hardware Failure.<BR> <BR> 2) Cable between this and upstream device broken.<BR> <BR> 3) Power Failure.<BR> <BR> 4) Incorrect Network Address.<BR> <BR> 5) Device Firmware Failure.<BR> <BR> RECOMMENDED ACTIONS:<BR> <BR> 1) Check power to device.<BR> <BR> 2) Verify status lights on device.<BR> <BR> 3) Verify reception of packets.<BR> <BR> 4) Verify network address in device and SPECTRUM.<BR> <BR> 5) Cycle power on device and recheck.<BR> <BR> 6) If above fails, call repair.<BR> </FONT></TD></TR></TBODY></TABLE></STRONG></FONT> )

10/22 12:16:01.68 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243329 Initial) Message(Incident IM 243329 Initial. Assigned to: consalaus, thilak Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5daea696-2e8a-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 12:19:58 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: IT005303 Model IP Address: 10.2.1.32 Severity: Critical Originating Event -------------------------------------- Device IT005303 of type JuniperJUNOSRtr has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. PROBABLE CAUSES: 1) Device Hardware Failure. 2) Cable between this and upstream device broken. 3) Power Failure. 4) Incorrect Network Address. 5) Device Firmware Failure. RECOMMENDED ACTIONS: 1) Check power to device. 2) Verify status lights on device. 3) Verify reception of packets. 4) Verify network address in device and SPECTRUM. 5) Cycle power on device and recheck. 6) If above fails, call repair. Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665023) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243329" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665023" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243329</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:16:01.86 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243329 Initial) Message(Incident IM 243329 Initial. Assigned to: consalaus, thilak Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5daea696-2e8a-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 12:19:58 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: IT005303 Model IP Address: 10.2.1.32 Severity: Critical Originating Event -------------------------------------- Device IT005303 of type JuniperJUNOSRtr has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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10/22 12:17:50.28 SMR-CASDM spelsrvr 7124 ERROR pdm\_misc.pm 106 Error doing auto\_find\_assignee AHD05450:cr:665024 Request Area or Category has Locations, but Asset has no Location

10/22 12:17:52.92 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486054 for cr:665024 changed from past date of 10/22/2019 12:17:51 to 10/22/2019 12:17:57

10/22 12:17:53.50 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243330 Initial) Message(Incident IM 243330 Initial. Assigned to: Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5daea6a6-2eca-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 12:20:14 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: SAN-PAN-RSH-CX570 Model IP Address: 10.13.1.8 Severity: Critical Originating Event -------------------------------------- Device SAN-PAN-RSH-CX570 of type RiverbedRiOS has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. PROBABLE CAUSES: 1) Device Hardware Failure. 2) Cable between this and upstream device broken. 3) Power Failure. 4) Incorrect Network Address. 5) Device Firmware Failure. RECOMMENDED ACTIONS: 1) Check power to device. 2) Verify status lights on device. 3) Verify reception of packets. 4) Verify network address in device and SPECTRUM. 5) Cycle power on device and recheck. 6) If above fails, call repair. Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665024) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243330" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665024" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243330</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:17:53.97 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243330 Initial) Message(Incident IM 243330 Initial. Assigned to: Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5daea6a6-2eca-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 12:20:14 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: SAN-PAN-RSH-CX570 Model IP Address: 10.13.1.8 Severity: Critical Originating Event -------------------------------------- Device SAN-PAN-RSH-CX570 of type RiverbedRiOS has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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10/22 12:17:54.20 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243330 Initial) Message(Incident IM 243330 Initial. Assigned to: Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5daea6a6-2eca-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 12:20:14 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: SAN-PAN-RSH-CX570 Model IP Address: 10.13.1.8 Severity: Critical Originating Event -------------------------------------- Device SAN-PAN-RSH-CX570 of type RiverbedRiOS has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665024) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243330" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665024" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243330</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:18:15.82 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486075 for cr:665025 changed from past date of 10/22/2019 12:18:13 to 10/22/2019 12:18:20

10/22 12:18:16.66 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243331 Initial) Message(Incident IM 243331 Initial. Assigned to: singu, vivek Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5daea71e-2f1d-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 12:22:14 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: CUDSW13.Sanmar.com Model IP Address: 10.23.1.34 Severity: Critical Originating Event -------------------------------------- Device CUDSW13.Sanmar.com of type SwCiscoIOS has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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10/22 12:18:17.14 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243331 Initial) Message(Incident IM 243331 Initial. Assigned to: singu, vivek Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5daea71e-2f1d-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 12:22:14 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: CUDSW13.Sanmar.com Model IP Address: 10.23.1.34 Severity: Critical Originating Event -------------------------------------- Device CUDSW13.Sanmar.com of type SwCiscoIOS has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665025) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243331" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665025" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243331</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:18:17.33 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243331 Initial) Message(Incident IM 243331 Initial. Assigned to: singu, vivek Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5daea71e-2f1d-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 12:22:14 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: CUDSW13.Sanmar.com Model IP Address: 10.23.1.34 Severity: Critical Originating Event -------------------------------------- Device CUDSW13.Sanmar.com of type SwCiscoIOS has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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10/22 12:18:35.06 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 1897805878:0x04CF4338 login by employee superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); session count 2

10/22 12:18:35.46 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 222 to 224 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/22 12:18:35.48 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 224 to 226 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/22 12:18:35.50 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 226 to 228 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/22 12:18:35.51 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 228 to 230 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/22 12:18:44.98 SMR-CASDM boplgin 3148 SIGNIFICANT bplaccess.c 5579 BOP Security timeout set to 30 seconds

10/22 12:18:45.35 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 220 to 222 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/22 12:18:45.39 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 222 to 224 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/22 12:18:45.43 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 224 to 226 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/22 12:18:45.46 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 226 to 228 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/22 12:19:01.09 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 278 to 314 for list\_cr.htmpl[1] to accommodate tenant

10/22 12:19:36.12 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1608 Monitoring factory nr for external changes

10/22 12:19:45.43 SMR-CASDM spelsrvr 7124 ERROR api.spl 6457 AHD05520:Creation of new Asset aborted as Asset (IT002225.Sanmar.com) already exists. Continuing to click the 'Save' button will update the existing Asset.

10/22 12:19:47.23 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486096 for cr:665026 changed from past date of 10/22/2019 12:19:46 to 10/22/2019 12:19:52

10/22 12:19:47.66 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243332 Initial) Message(Incident IM 243332 Initial. Assigned to: consalaus, thilak Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5daea754-2f72-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 12:23:08 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: IT002225.Sanmar.com Model IP Address: 10.2.1.45 Severity: Critical Originating Event -------------------------------------- Device IT002225.Sanmar.com of type HubCat29xx has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. PROBABLE CAUSES: 1) Device Hardware Failure. 2) Cable between this and upstream device broken. 3) Power Failure. 4) Incorrect Network Address. 5) Device Firmware Failure. RECOMMENDED ACTIONS: 1) Check power to device. 2) Verify status lights on device. 3) Verify reception of packets. 4) Verify network address in device and SPECTRUM. 5) Cycle power on device and recheck. 6) If above fails, call repair. Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665026) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243332" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665026" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243332</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:19:47.92 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243332 Initial) Message(Incident IM 243332 Initial. Assigned to: consalaus, thilak Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5daea754-2f72-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 12:23:08 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: IT002225.Sanmar.com Model IP Address: 10.2.1.45 Severity: Critical Originating Event -------------------------------------- Device IT002225.Sanmar.com of type HubCat29xx has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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10/22 12:19:48.02 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243332 Initial) Message(Incident IM 243332 Initial. Assigned to: consalaus, thilak Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5daea754-2f72-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 12:23:08 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: IT002225.Sanmar.com Model IP Address: 10.2.1.45 Severity: Critical Originating Event -------------------------------------- Device IT002225.Sanmar.com of type HubCat29xx has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665026) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243332" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665026" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243332</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:19:49.23 SMR-CASDM spelsrvr 7124 ERROR pdm\_misc.pm 106 Error doing auto\_find\_assignee AHD05450:cr:665027 Request Area or Category has Locations, but Asset has no Location

10/22 12:19:52.05 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486117 for cr:665027 changed from past date of 10/22/2019 12:19:50 to 10/22/2019 12:19:57

10/22 12:19:52.70 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243333 Initial) Message(Incident IM 243333 Initial. Assigned to: Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5daea749-2f44-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 12:22:57 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: HPGen8-Balde-Switch2 Model IP Address: 10.20.2.14 Severity: Critical Originating Event -------------------------------------- Device HPGen8-Balde-Switch2 of type GnSNMPDev has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665027) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243333" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665027" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243333</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:19:53.26 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243333 Initial) Message(Incident IM 243333 Initial. Assigned to: Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5daea749-2f44-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 12:22:57 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: HPGen8-Balde-Switch2 Model IP Address: 10.20.2.14 Severity: Critical Originating Event -------------------------------------- Device HPGen8-Balde-Switch2 of type GnSNMPDev has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665027) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243333" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665027" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243333</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:19:53.50 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243333 Initial) Message(Incident IM 243333 Initial. Assigned to: Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5daea749-2f44-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 12:22:57 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: HPGen8-Balde-Switch2 Model IP Address: 10.20.2.14 Severity: Critical Originating Event -------------------------------------- Device HPGen8-Balde-Switch2 of type GnSNMPDev has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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10/22 12:20:02.20 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 254 to 290 for list\_in.htmpl[1] to accommodate tenant

10/22 12:20:59.96 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486138 for cr:665028 changed from past date of 10/22/2019 12:20:58 to 10/22/2019 12:21:04

10/22 12:21:00.44 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243334 Initial) Message(Incident IM 243334 Initial. Assigned to: Elayapallavan, Siva Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5daea797-2f9e-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 12:24:15 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: 10.2.1.52 Model IP Address: 10.2.1.52 Severity: Critical Originating Event -------------------------------------- Device 10.2.1.52 of type HubCat29xx has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. PROBABLE CAUSES: 1) Device Hardware Failure. 2) Cable between this and upstream device broken. 3) Power Failure. 4) Incorrect Network Address. 5) Device Firmware Failure. RECOMMENDED ACTIONS: 1) Check power to device. 2) Verify status lights on device. 3) Verify reception of packets. 4) Verify network address in device and SPECTRUM. 5) Cycle power on device and recheck. 6) If above fails, call repair. Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665028) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243334" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665028" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243334</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:21:00.48 SMR-CASDM domsrvr 8972 SIGNIFICANT dob.c 4206 Required dependent attribute zresolver\_activity is missing from object Request [cr:665023] OP->CL

10/22 12:21:00.50 SMR-CASDM domsrvr 8972 SIGNIFICANT dob.c 4206 Required dependent attribute zresolved\_by is missing from object Request [cr:665023] OP->CL

10/22 12:21:00.55 SMR-CASDM spelsrvr 7124 SIGNIFICANT cr.spl 308 Transition from 'Open' to 'Closed' is not allowed - WARNING

10/22 12:21:02.31 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory svystat has no last mod date attribute

10/22 12:21:02.47 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243334 Initial) Message(Incident IM 243334 Initial. Assigned to: Elayapallavan, Siva Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5daea797-2f9e-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 12:24:15 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: 10.2.1.52 Model IP Address: 10.2.1.52 Severity: Critical Originating Event -------------------------------------- Device 10.2.1.52 of type HubCat29xx has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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10/22 12:21:02.76 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243334 Initial) Message(Incident IM 243334 Initial. Assigned to: Elayapallavan, Siva Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5daea797-2f9e-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 12:24:15 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: 10.2.1.52 Model IP Address: 10.2.1.52 Severity: Critical Originating Event -------------------------------------- Device 10.2.1.52 of type HubCat29xx has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665028) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243334" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665028" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243334</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:21:42.18 SMR-CASDM boplgin 3148 SIGNIFICANT sys\_kpi.c 611 Session History is Empty

10/22 12:22:16.18 SMR-CASDM spelsrvr 7124 ERROR pdm\_misc.pm 106 Error doing auto\_find\_assignee AHD05450:cr:665029 Request Area or Category has Locations, but Asset has no Location

10/22 12:22:18.71 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486159 for cr:665029 changed from past date of 10/22/2019 12:22:16 to 10/22/2019 12:22:23

10/22 12:22:19.52 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243335 Initial) Message(Incident IM 243335 Initial. Assigned to: Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5da8374f-9f40-100b-0297-005056830c24 Alarm Creation Date: Thu Oct 17 15:11:35 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: SanmarMGMT Model IP Address: 10.30.1.20 Severity: Critical Originating Event -------------------------------------- Device SanmarMGMT of type Host\_Device has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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10/22 12:22:20.08 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243335 Initial) Message(Incident IM 243335 Initial. Assigned to: Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5da8374f-9f40-100b-0297-005056830c24 Alarm Creation Date: Thu Oct 17 15:11:35 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: SanmarMGMT Model IP Address: 10.30.1.20 Severity: Critical Originating Event -------------------------------------- Device SanmarMGMT of type Host\_Device has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665029) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243335" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665029" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243335</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:22:20.31 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243335 Initial) Message(Incident IM 243335 Initial. Assigned to: Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5da8374f-9f40-100b-0297-005056830c24 Alarm Creation Date: Thu Oct 17 15:11:35 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: SanmarMGMT Model IP Address: 10.30.1.20 Severity: Critical Originating Event -------------------------------------- Device SanmarMGMT of type Host\_Device has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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10/22 12:22:22.69 SMR-CASDM spelsrvr 7124 ERROR pdm\_misc.pm 106 Error doing auto\_find\_assignee AHD05450:cr:665030 Request Area or Category has Locations, but Asset has no Location

10/22 12:22:25.37 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486180 for cr:665030 changed from past date of 10/22/2019 12:22:23 to 10/22/2019 12:22:30

10/22 12:22:26.07 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243336 Initial) Message(Incident IM 243336 Initial. Assigned to: Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5dab2a2c-bf71-100c-0297-005056830c24 Alarm Creation Date: Sat Oct 19 20:52:20 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: SAN-CATHRD-RSHMC-8650 Model IP Address: 10.20.1.5 Severity: Critical Originating Event -------------------------------------- Device SAN-CATHRD-RSHMC-8650 of type GnSNMPDev has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. PROBABLE CAUSES: 1) Device Hardware Failure. 2) Cable between this and upstream device broken. 3) Power Failure. 4) Incorrect Network Address. 5) Device Firmware Failure. RECOMMENDED ACTIONS: 1) Check power to device. 2) Verify status lights on device. 3) Verify reception of packets. 4) Verify network address in device and SPECTRUM. 5) Cycle power on device and recheck. 6) If above fails, call repair. Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665030) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243336" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665030" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243336</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:22:26.91 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243336 Initial) Message(Incident IM 243336 Initial. Assigned to: Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5dab2a2c-bf71-100c-0297-005056830c24 Alarm Creation Date: Sat Oct 19 20:52:20 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: SAN-CATHRD-RSHMC-8650 Model IP Address: 10.20.1.5 Severity: Critical Originating Event -------------------------------------- Device SAN-CATHRD-RSHMC-8650 of type GnSNMPDev has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665030) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243336" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665030" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243336</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:22:28.50 SMR-CASDM spelsrvr 7124 ERROR pdm\_misc.pm 106 Error doing auto\_find\_assignee AHD05449:cr:665031 No eligible Request Area or Category Locations that service Asset's Location

10/22 12:22:31.11 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486201 for cr:665031 changed from past date of 10/22/2019 12:22:29 to 10/22/2019 12:22:36

10/22 12:22:31.86 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243337 Initial) Message(Incident IM 243337 Initial. Assigned to: Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5da6601b-b372-100a-0297-005056830c24 Alarm Creation Date: Wed Oct 16 05:41:07 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: SAN-KPKM-DR-RSH-5050 Model IP Address: 10.1.1.8 Severity: Critical Originating Event -------------------------------------- Device SAN-KPKM-DR-RSH-5050 of type RiverbedRiOS has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665031) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243337" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665031" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243337</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:22:32.45 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243337 Initial) Message(Incident IM 243337 Initial. Assigned to: Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5da6601b-b372-100a-0297-005056830c24 Alarm Creation Date: Wed Oct 16 05:41:07 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: SAN-KPKM-DR-RSH-5050 Model IP Address: 10.1.1.8 Severity: Critical Originating Event -------------------------------------- Device SAN-KPKM-DR-RSH-5050 of type RiverbedRiOS has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665031) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243337" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665031" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243337</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:22:32.68 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243337 Initial) Message(Incident IM 243337 Initial. Assigned to: Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5da6601b-b372-100a-0297-005056830c24 Alarm Creation Date: Wed Oct 16 05:41:07 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: SAN-KPKM-DR-RSH-5050 Model IP Address: 10.1.1.8 Severity: Critical Originating Event -------------------------------------- Device SAN-KPKM-DR-RSH-5050 of type RiverbedRiOS has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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10/22 12:22:47.45 SMR-CASDM spelsrvr 7124 ERROR api.spl 6457 AHD05520:Creation of new Asset aborted as Asset (sancathesx01.sanmar.com) already exists. Continuing to click the 'Save' button will update the existing Asset.

10/22 12:22:48.44 SMR-CASDM spelsrvr 7124 ERROR pdm\_misc.pm 106 Error doing auto\_find\_assignee AHD05449:cr:665032 No eligible Request Area or Category Locations that service Asset's Location

10/22 12:22:51.07 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486222 for cr:665032 changed from past date of 10/22/2019 12:22:49 to 10/22/2019 12:22:56

10/22 12:22:52.51 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243338 Initial) Message(Incident IM 243338 Initial. Assigned to: Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5dad6056-792f-100d-0297-005056830c24 Alarm Creation Date: Mon Oct 21 13:07:58 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: sancathesx01.sanmar.com Model IP Address: 10.20.1.137 Severity: Critical Originating Event -------------------------------------- Device sancathesx01.sanmar.com of type Host\_Device has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665032) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243338" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665032" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243338</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:22:53.06 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243338 Initial) Message(Incident IM 243338 Initial. Assigned to: Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5dad6056-792f-100d-0297-005056830c24 Alarm Creation Date: Mon Oct 21 13:07:58 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: sancathesx01.sanmar.com Model IP Address: 10.20.1.137 Severity: Critical Originating Event -------------------------------------- Device sancathesx01.sanmar.com of type Host\_Device has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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10/22 12:22:53.29 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243338 Initial) Message(Incident IM 243338 Initial. Assigned to: Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5dad6056-792f-100d-0297-005056830c24 Alarm Creation Date: Mon Oct 21 13:07:58 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: sancathesx01.sanmar.com Model IP Address: 10.20.1.137 Severity: Critical Originating Event -------------------------------------- Device sancathesx01.sanmar.com of type Host\_Device has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665032) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243338" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665032" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243338</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Summary</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>DEVICE HAS STOPPED RESPONDING TO POLLS&nbsp;&nbsp;&nbsp;&nbsp;This ticket has be...</FONT></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; 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COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Priority</FONT></STRONG></P></TD></TR><TR><TD><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2>spectrum</FONT></P></TD><TD><P align=left><FONT size=2><FONT face=verdana,arial,helvetica,sans-serif><STRONG>&nbsp;</STRONG>IT Operations.Network.Auto alerts</FONT></FONT></P></TD><TD><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2>Open</FONT></P></TD><TD><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2>3</FONT></P></TD></TR></TBODY></TABLE></P></STRONG></FONT></FONT><FONT size=2><STRONG><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; 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BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=Verdana size=2>Impact</FONT></STRONG></TD></TR><TR><TD><FONT face=Verdana size=2></FONT></TD><TD><FONT face=Verdana size=2>3-High</FONT></TD><TD><FONT face=Verdana size=2>3-Location</FONT></TD></TR></TBODY></TABLE></P><P><FONT size=2><FONT face=verdana,arial,helvetica,sans-serif><STRONG></P></STRONG></FONT></FONT><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Description</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>DEVICE HAS STOPPED RESPONDING TO POLLS<BR> <BR> This ticket has been created by OneClick as a result of the assertion of an alarm.<BR> Alarm ID: 5dad6056-792f-100d-0297-005056830c24<BR> Alarm Creation Date: Mon Oct 21 13:07:58 IST 2019<BR> Landscape: smr-caspec3 (0x500000)<BR> Model Name: sancathesx01.sanmar.com<BR> Model IP Address: 10.20.1.137<BR> Severity: Critical<BR> <BR> Originating Event<BR> --------------------------------------<BR> Device sancathesx01.sanmar.com of type Host\_Device has stopped responding to polls and/or external requests.&nbsp;&nbsp;An alarm will be generated.<BR> <BR> Probable Cause<BR> -----------------------------------------<BR> DEVICE HAS STOPPED RESPONDING TO POLLS<BR> <BR> SYMPTOMS:<BR> <BR> Device has stopped responding to polls.<BR> <BR> PROBABLE CAUSES:<BR> <BR> 1) Device Hardware Failure.<BR> <BR> 2) Cable between this and upstream device broken.<BR> <BR> 3) Power Failure.<BR> <BR> 4) Incorrect Network Address.<BR> <BR> 5) Device Firmware Failure.<BR> <BR> RECOMMENDED ACTIONS:<BR> <BR> 1) Check power to device.<BR> <BR> 2) Verify status lights on device.<BR> <BR> 3) Verify reception of packets.<BR> <BR> 4) Verify network address in device and SPECTRUM.<BR> <BR> 5) Cycle power on device and recheck.<BR> <BR> 6) If above fails, call repair.<BR> </FONT></TD></TR></TBODY></TABLE></STRONG></FONT> )

10/22 12:22:56.52 SMR-CASDM sqlagt:upinde 8264 SIGNIFICANT sqlclass.c 1060 The following statement took 1486 milliseconds: Clause (INSERT INTO ca\_owned\_resource ( acquire\_date, lifecycle\_status, asset\_source\_uuid, backup\_services\_contact\_uuid, billing\_contact\_uuid, cabinet\_location, company\_bought\_for\_uuid, cost\_center, creation\_date, creation\_user, delete\_time, department, disaster\_recovery\_contact\_uuid, dns\_name, exclude\_registration, floor\_location, host\_name, inactive, installation\_date, ip\_address, is\_asset, is\_ci, last\_update\_date, last\_update\_user, license\_information, location\_uuid, mac\_address, maintenance\_org\_uuid, maintenance\_vendor\_uuid, manufacturer\_uuid, model\_uuid, network\_contact\_uuid, org\_bought\_for\_uuid, product\_version, resource\_alias, resource\_class, resource\_contact\_uuid, resource\_description, resource\_family, resource\_name, resource\_owner\_uuid, resource\_quantity, resource\_status, resource\_tag, responsible\_org\_uuid, responsible\_vendor\_uuid, room\_location, serial\_number, shelf\_location, slot\_location, supply\_vendor\_uuid, support\_contact1\_uuid, support\_contact2\_uuid, support\_contact3\_uuid, ufam, version\_number, own\_resource\_uuid ) VALUES ( ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? )) Input (<acquire\_date:time>(NULL)|<lifecycle\_status:int>(NULL)|<asset\_source\_uuid:uuid>3ED3BEDDD1C4F24DA3CAC8BCAC076805|<backup\_services\_contact\_uuid:uuid>(NULL)|<billing\_contact\_uuid:uuid>(NULL)|<cabinet\_location:string>(NULL)|<company\_bought\_for\_uuid:uuid>(NULL)|<cost\_center:int>(NULL)|<creation\_date:time>10/22/2019 12:22:54|<creation\_user:string>superadmin|<delete\_time:time>(NULL)|<department:int>(NULL)|<disaster\_recovery\_contact\_uuid:uuid>(NULL)|<dns\_name:string>(NULL)|<exclude\_registration:int>(NULL)|<floor\_location:string>(NULL)|<host\_name:string>KPKM-TESTSW|<inactive:int>0|<installation\_date:time>(NULL)|<ip\_address:string>10.1.9.50|<is\_asset:int>0|<is\_ci:int>1|<last\_update\_date:time>10/22/2019 12:22:54|<last\_update\_user:string>superadmin|<license\_information:string>(NULL)|<location\_uuid:uuid>(NULL)|<mac\_address:string>0012002BE340|<maintenance\_org\_uuid:uuid>(NULL)|<maintenance\_vendor\_uuid:uuid>(NULL)|<manufacturer\_uuid:uuid>(NULL)|<model\_uuid:uuid>(NULL)|<network\_contact\_uuid:uuid>(NULL)|<org\_bought\_for\_uuid:uuid>(NULL)|<product\_version:string>(NULL)|<resource\_alias:string>(NULL)|<resource\_class:int>2|<resource\_contact\_uuid:uuid>(NULL)|<resource\_description:string>Device asset.|<resource\_family:int>600|<resource\_name:string>KPKM-TESTSW|<resource\_owner\_uuid:uuid>(NULL)|<resource\_quantity:int>1|<resource\_status:int>(NULL)|<resource\_tag:string>(NULL)|<responsible\_org\_uuid:uuid>(NULL)|<responsible\_vendor\_uuid:uuid>(NULL)|<room\_location:string>(NULL)|<serial\_number:string>FOC0834Y0Z8|<shelf\_location:string>(NULL)|<slot\_location:string>(NULL)|<supply\_vendor\_uuid:uuid>(NULL)|<support\_contact1\_uuid:uuid>(NULL)|<support\_contact2\_uuid:uuid>(NULL)|<support\_contact3\_uuid:uuid>(NULL)|<ufam:int>0|<version\_number:int>1|<own\_resource\_uuid:uuid>39DCDBD264748446A5F66962297AE741)

10/22 12:22:57.84 SMR-CASDM sqlagt:upinde 8264 SIGNIFICANT sqlclass.c 1060 The following statement took 1283 milliseconds: Clause (INSERT INTO usp\_owned\_resource ( baseline\_uuid, nr\_bms, nr\_exp\_dt, nr\_financial\_id, nr\_argis\_id, nr\_nx\_ref\_1, nr\_nx\_ref\_2, nr\_nx\_ref\_3, nr\_nx\_string1, nr\_nx\_string2, nr\_nx\_string3, nr\_nx\_string4, nr\_nx\_string5, nr\_nx\_string6, nr\_pr\_id, nr\_prim\_skt\_id, nr\_service\_type, nr\_sla\_id, nr\_wrty\_end\_dt, nr\_wrty\_st\_dt, service\_impact, zAMC\_End\_Dt, zAMC\_ST\_Dt, zAMC\_Service\_Provider, zAOS\_End\_Dt, zAOS\_No, zAOS\_ST\_Dt, zAOS\_Value, zBuisness\_Group, zBusiness\_Function, zDepartment, zGraphics\_Card, zHard\_Disk\_GB, zLPT\_Model, zMS\_Office\_Ver, zMemory\_MB, zNo\_Of\_Qtrs, zOS\_Sticker, zOS\_as\_per, zPC\_Usage\_Type, zPO\_Date, zPO\_NO, zProcessor, zRefresh\_Period, zUnit\_Price, zWTY\_in\_Yrs, zamc\_z, zaudit\_track, zck\_extra, zck\_extra1, zck\_extra2, zck\_extra3, zck\_extra4, zcompany, zdlw\_dockng\_station, zlt\_circuit\_id, zlt\_lnk\_cap, zlt\_lst\_mle\_type, zmdm\_dte\_interface, zmdm\_enet\_ports, zmdm\_pwrsply, znumber\_proc\_inst, zos\_installed, zowner, zprnt\_scnr\_type, zprnt\_stdaln\_ntw, zprnt\_type, zservice\_type, zsub\_type, zsvr\_purpose, ztesting\_date\_start, ztplb\_tap\_drv\_model, ztplb\_tap\_drv\_sno, owned\_resource\_uuid ) VALUES ( ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? )) Input (<baseline\_uuid:uuid>(NULL)|<nr\_bms:int>(NULL)|<nr\_exp\_dt:time>(NULL)|<nr\_financial\_id:string>(NULL)|<nr\_argis\_id:string>(NULL)|<nr\_nx\_ref\_1:uuid>(NULL)|<nr\_nx\_ref\_2:uuid>(NULL)|<nr\_nx\_ref\_3:uuid>(NULL)|<nr\_nx\_string1:string>(NULL)|<nr\_nx\_string2:string>(NULL)|<nr\_nx\_string3:string>(NULL)|<nr\_nx\_string4:string>(NULL)|<nr\_nx\_string5:string>(NULL)|<nr\_nx\_string6:string>(NULL)|<nr\_pr\_id:int>(NULL)|<nr\_prim\_skt\_id:int>(NULL)|<nr\_service\_type:string>(NULL)|<nr\_sla\_id:int>(NULL)|<nr\_wrty\_end\_dt:time>(NULL)|<nr\_wrty\_st\_dt:time>(NULL)|<service\_impact:int>(NULL)|<zAMC\_End\_Dt:time>(NULL)|<zAMC\_ST\_Dt:time>(NULL)|<zAMC\_Service\_Provider:string>(NULL)|<zAOS\_End\_Dt:time>(NULL)|<zAOS\_No:string>(NULL)|<zAOS\_ST\_Dt:time>(NULL)|<zAOS\_Value:string>(NULL)|<zBuisness\_Group:string>(NULL)|<zBusiness\_Function:string>(NULL)|<zDepartment:string>(NULL)|<zGraphics\_Card:string>(NULL)|<zHard\_Disk\_GB:string>(NULL)|<zLPT\_Model:string>(NULL)|<zMS\_Office\_Ver:string>(NULL)|<zMemory\_MB:string>(NULL)|<zNo\_Of\_Qtrs:string>(NULL)|<zOS\_Sticker:string>(NULL)|<zOS\_as\_per:string>(NULL)|<zPC\_Usage\_Type:string>(NULL)|<zPO\_Date:time>(NULL)|<zPO\_NO:string>(NULL)|<zProcessor:string>(NULL)|<zRefresh\_Period:string>(NULL)|<zUnit\_Price:string>(NULL)|<zWTY\_in\_Yrs:string>(NULL)|<zamc\_z:int>(NULL)|<zaudit\_track:int>(NULL)|<zck\_extra:string>(NULL)|<zck\_extra1:string>(NULL)|<zck\_extra2:string>(NULL)|<zck\_extra3:string>(NULL)|<zck\_extra4:string>(NULL)|<zcompany:string>(NULL)|<zdlw\_dockng\_station:string>(NULL)|<zlt\_circuit\_id:string>(NULL)|<zlt\_lnk\_cap:string>(NULL)|<zlt\_lst\_mle\_type:string>(NULL)|<zmdm\_dte\_interface:string>(NULL)|<zmdm\_enet\_ports:string>(NULL)|<zmdm\_pwrsply:string>(NULL)|<znumber\_proc\_inst:string>(NULL)|<zos\_installed:string>(NULL)|<zowner:string>(NULL)|<zprnt\_scnr\_type:string>(NULL)|<zprnt\_stdaln\_ntw:string>(NULL)|<zprnt\_type:string>(NULL)|<zservice\_type:string>(NULL)|<zsub\_type:string>(NULL)|<zsvr\_purpose:string>(NULL)|<ztesting\_date\_start:time>(NULL)|<ztplb\_tap\_drv\_model:string>(NULL)|<ztplb\_tap\_drv\_sno:string>(NULL)|<owned\_resource\_uuid:uuid>39DCDBD264748446A5F66962297AE741)

10/22 12:22:58.50 SMR-CASDM spelsrvr 7124 ERROR pdm\_misc.pm 106 Error doing auto\_find\_assignee AHD05450:cr:665033 Request Area or Category has Locations, but Asset has no Location

10/22 12:23:01.04 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486243 for cr:665033 changed from past date of 10/22/2019 12:22:59 to 10/22/2019 12:23:06

10/22 12:23:01.82 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243339 Initial) Message(Incident IM 243339 Initial. Assigned to: Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5dadbd1f-ae34-100d-0297-005056830c24 Alarm Creation Date: Mon Oct 21 19:43:51 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: KPKM-TESTSW Model IP Address: 10.1.9.50 Severity: Critical Originating Event -------------------------------------- Device KPKM-TESTSW of type HubCat29xx has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. PROBABLE CAUSES: 1) Device Hardware Failure. 2) Cable between this and upstream device broken. 3) Power Failure. 4) Incorrect Network Address. 5) Device Firmware Failure. RECOMMENDED ACTIONS: 1) Check power to device. 2) Verify status lights on device. 3) Verify reception of packets. 4) Verify network address in device and SPECTRUM. 5) Cycle power on device and recheck. 6) If above fails, call repair. Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665033) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243339" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665033" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243339</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:23:02.44 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243339 Initial) Message(Incident IM 243339 Initial. Assigned to: Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5dadbd1f-ae34-100d-0297-005056830c24 Alarm Creation Date: Mon Oct 21 19:43:51 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: KPKM-TESTSW Model IP Address: 10.1.9.50 Severity: Critical Originating Event -------------------------------------- Device KPKM-TESTSW of type HubCat29xx has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. PROBABLE CAUSES: 1) Device Hardware Failure. 2) Cable between this and upstream device broken. 3) Power Failure. 4) Incorrect Network Address. 5) Device Firmware Failure. RECOMMENDED ACTIONS: 1) Check power to device. 2) Verify status lights on device. 3) Verify reception of packets. 4) Verify network address in device and SPECTRUM. 5) Cycle power on device and recheck. 6) If above fails, call repair. Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665033) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243339" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665033" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243339</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:23:02.69 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243339 Initial) Message(Incident IM 243339 Initial. Assigned to: Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5dadbd1f-ae34-100d-0297-005056830c24 Alarm Creation Date: Mon Oct 21 19:43:51 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: KPKM-TESTSW Model IP Address: 10.1.9.50 Severity: Critical Originating Event -------------------------------------- Device KPKM-TESTSW of type HubCat29xx has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665033) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243339" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665033" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243339</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:23:03.77 SMR-CASDM spelsrvr 7124 ERROR pdm\_misc.pm 106 Error doing auto\_find\_assignee AHD05450:cr:665034 Request Area or Category has Locations, but Asset has no Location

10/22 12:23:06.82 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486264 for cr:665034 changed from past date of 10/22/2019 12:23:04 to 10/22/2019 12:23:11

10/22 12:23:07.52 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243340 Initial) Message(Incident IM 243340 Initial. Assigned to: Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5dadbd34-ae49-100d-0297-005056830c24 Alarm Creation Date: Mon Oct 21 19:44:12 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: KPKM-HPGen8-Balde-Switch2 Model IP Address: 10.20.2.22 Severity: Critical Originating Event -------------------------------------- Device KPKM-HPGen8-Balde-Switch2 of type GnSNMPDev has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665034) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243340" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665034" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243340</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:23:08.14 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243340 Initial) Message(Incident IM 243340 Initial. Assigned to: Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5dadbd34-ae49-100d-0297-005056830c24 Alarm Creation Date: Mon Oct 21 19:44:12 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: KPKM-HPGen8-Balde-Switch2 Model IP Address: 10.20.2.22 Severity: Critical Originating Event -------------------------------------- Device KPKM-HPGen8-Balde-Switch2 of type GnSNMPDev has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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10/22 12:23:08.37 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243340 Initial) Message(Incident IM 243340 Initial. Assigned to: Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5dadbd34-ae49-100d-0297-005056830c24 Alarm Creation Date: Mon Oct 21 19:44:12 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: KPKM-HPGen8-Balde-Switch2 Model IP Address: 10.20.2.22 Severity: Critical Originating Event -------------------------------------- Device KPKM-HPGen8-Balde-Switch2 of type GnSNMPDev has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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10/22 12:23:09.98 SMR-CASDM spelsrvr 7124 ERROR pdm\_misc.pm 106 Error doing auto\_find\_assignee AHD05450:cr:665035 Request Area or Category has Locations, but Asset has no Location

10/22 12:23:12.75 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486285 for cr:665035 changed from past date of 10/22/2019 12:23:10 to 10/22/2019 12:23:17

10/22 12:23:13.56 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243341 Initial) Message(Incident IM 243341 Initial. Assigned to: Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5dadbd49-ae60-100d-0297-005056830c24 Alarm Creation Date: Mon Oct 21 19:44:33 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: KPKM-HPGen8-Balde-Switch1 Model IP Address: 10.20.2.21 Severity: Critical Originating Event -------------------------------------- Device KPKM-HPGen8-Balde-Switch1 of type GnSNMPDev has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. PROBABLE CAUSES: 1) Device Hardware Failure. 2) Cable between this and upstream device broken. 3) Power Failure. 4) Incorrect Network Address. 5) Device Firmware Failure. RECOMMENDED ACTIONS: 1) Check power to device. 2) Verify status lights on device. 3) Verify reception of packets. 4) Verify network address in device and SPECTRUM. 5) Cycle power on device and recheck. 6) If above fails, call repair. Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665035) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243341" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665035" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243341</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:23:14.13 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243341 Initial) Message(Incident IM 243341 Initial. Assigned to: Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5dadbd49-ae60-100d-0297-005056830c24 Alarm Creation Date: Mon Oct 21 19:44:33 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: KPKM-HPGen8-Balde-Switch1 Model IP Address: 10.20.2.21 Severity: Critical Originating Event -------------------------------------- Device KPKM-HPGen8-Balde-Switch1 of type GnSNMPDev has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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10/22 12:23:14.37 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243341 Initial) Message(Incident IM 243341 Initial. Assigned to: Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5dadbd49-ae60-100d-0297-005056830c24 Alarm Creation Date: Mon Oct 21 19:44:33 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: KPKM-HPGen8-Balde-Switch1 Model IP Address: 10.20.2.21 Severity: Critical Originating Event -------------------------------------- Device KPKM-HPGen8-Balde-Switch1 of type GnSNMPDev has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665035) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243341" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665035" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243341</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:23:17.24 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486306 for cr:665036 changed from past date of 10/22/2019 12:23:16 to 10/22/2019 12:23:22

10/22 12:23:17.63 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243342 Initial) Message(Incident IM 243342 Initial. Assigned to: consalaus, thilak Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5dae9f01-2609-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 11:47:37 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: IT005316 Model IP Address: 10.2.1.50 Severity: Critical Originating Event -------------------------------------- Device IT005316 of type JuniperJUNOSRtr has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665036) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243342" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665036" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243342</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:23:17.88 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243342 Initial) Message(Incident IM 243342 Initial. Assigned to: consalaus, thilak Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5dae9f01-2609-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 11:47:37 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: IT005316 Model IP Address: 10.2.1.50 Severity: Critical Originating Event -------------------------------------- Device IT005316 of type JuniperJUNOSRtr has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665036) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243342" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665036" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243342</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:23:17.97 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243342 Initial) Message(Incident IM 243342 Initial. Assigned to: consalaus, thilak Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5dae9f01-2609-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 11:47:37 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: IT005316 Model IP Address: 10.2.1.50 Severity: Critical Originating Event -------------------------------------- Device IT005316 of type JuniperJUNOSRtr has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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10/22 12:23:18.26 SMR-CASDM spelsrvr 7124 ERROR api.spl 6457 AHD05520:Creation of new Asset aborted as Asset (SMR-CASpec3) already exists. Continuing to click the 'Save' button will update the existing Asset.

10/22 12:23:18.88 SMR-CASDM spelsrvr 7124 ERROR pdm\_misc.pm 106 Error doing auto\_find\_assignee AHD05450:cr:665037 Request Area or Category has Locations, but Asset has no Location

10/22 12:23:20.67 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486327 for cr:665037 changed from past date of 10/22/2019 12:23:19 to 10/22/2019 12:23:25

10/22 12:23:21.76 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243343 Initial) Message(Incident IM 243343 Initial. Assigned to: Customer: spectrum Description: DISK THRESHOLD EXCEEDED This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5daea82f-3048-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 12:26:47 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: SMR-CASpec3 Model IP Address: 172.17.110.17 Severity: Major Originating Event -------------------------------------- The disk 'c:\' also known as 'C:\ Label: Serial Number dc416994' has exceeded the maximum utilization threshold of 25 Percent. Utilization at the time of this event was 26 Percent. This disk is being monitored by model SMR-CASpec3. This is an MAJOR event. Host\_Device (name - SMR-CASpec3). - Probable Cause ----------------------------------------- DISK THRESHOLD EXCEEDED SYMPTOMS: The disk utilization has exceeded a user defined threshold PROBABLE CAUSES: 1) There are more files on the disk than allowed RECOMMENDED ACTIONS: 1) Remove files from the disk Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665037) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243343" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665037" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243343</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:23:21.90 SMR-CASDM domsrvr 8972 SIGNIFICANT dob.c 4206 Required dependent attribute zresolver\_activity is missing from object Request [cr:665025] OP->CL

10/22 12:23:21.91 SMR-CASDM domsrvr 8972 SIGNIFICANT dob.c 4206 Required dependent attribute zresolved\_by is missing from object Request [cr:665025] OP->CL

10/22 12:23:21.94 SMR-CASDM spelsrvr 7124 SIGNIFICANT cr.spl 308 Transition from 'Open' to 'Closed' is not allowed - WARNING

10/22 12:23:22.14 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243343 Initial) Message(Incident IM 243343 Initial. Assigned to: Customer: spectrum Description: DISK THRESHOLD EXCEEDED This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5daea82f-3048-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 12:26:47 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: SMR-CASpec3 Model IP Address: 172.17.110.17 Severity: Major Originating Event -------------------------------------- The disk 'c:\' also known as 'C:\ Label: Serial Number dc416994' has exceeded the maximum utilization threshold of 25 Percent. Utilization at the time of this event was 26 Percent. This disk is being monitored by model SMR-CASpec3. This is an MAJOR event. 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10/22 12:23:22.27 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243343 Initial) Message(Incident IM 243343 Initial. Assigned to: Customer: spectrum Description: DISK THRESHOLD EXCEEDED This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5daea82f-3048-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 12:26:47 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: SMR-CASpec3 Model IP Address: 172.17.110.17 Severity: Major Originating Event -------------------------------------- The disk 'c:\' also known as 'C:\ Label: Serial Number dc416994' has exceeded the maximum utilization threshold of 25 Percent. Utilization at the time of this event was 26 Percent. This disk is being monitored by model SMR-CASpec3. This is an MAJOR event. Host\_Device (name - SMR-CASpec3). - Probable Cause ----------------------------------------- DISK THRESHOLD EXCEEDED SYMPTOMS: The disk utilization has exceeded a user defined threshold PROBABLE CAUSES: 1) There are more files on the disk than allowed RECOMMENDED ACTIONS: 1) Remove files from the disk Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665037) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243343" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665037" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243343</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:24:09.64 SMR-CASDM domsrvr 8972 SIGNIFICANT dob.c 4206 Required dependent attribute zresolver\_activity is missing from object Request [cr:665026] OP->CL

10/22 12:24:09.66 SMR-CASDM domsrvr 8972 SIGNIFICANT dob.c 4206 Required dependent attribute zresolved\_by is missing from object Request [cr:665026] OP->CL

10/22 12:24:09.71 SMR-CASDM spelsrvr 7124 SIGNIFICANT cr.spl 308 Transition from 'Open' to 'Closed' is not allowed - WARNING

10/22 12:24:10.37 SMR-CASDM domsrvr 8972 SIGNIFICANT dob.c 4206 Required dependent attribute zresolver\_activity is missing from object Request [cr:665037] OP->CL

10/22 12:24:10.39 SMR-CASDM domsrvr 8972 SIGNIFICANT dob.c 4206 Required dependent attribute zresolved\_by is missing from object Request [cr:665037] OP->CL

10/22 12:24:10.40 SMR-CASDM domsrvr 8972 SIGNIFICANT dob.c 4206 Required dependent attribute Assignee is missing from object Request [cr:665037] OP->CL

10/22 12:24:10.44 SMR-CASDM spelsrvr 7124 SIGNIFICANT cr.spl 308 Transition from 'Open' to 'Closed' is not allowed - WARNING

10/22 12:24:12.14 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 2375 Building primary cache for intfc although is part of the SelListCacheExclude list

10/22 12:24:29.60 SMR-CASDM domsrvr 8972 SIGNIFICANT dob.c 4206 Required dependent attribute zresolver\_activity is missing from object Request [cr:665028] OP->CL

10/22 12:24:29.63 SMR-CASDM domsrvr 8972 SIGNIFICANT dob.c 4206 Required dependent attribute zresolved\_by is missing from object Request [cr:665028] OP->CL

10/22 12:24:29.69 SMR-CASDM spelsrvr 7124 SIGNIFICANT cr.spl 308 Transition from 'Open' to 'Closed' is not allowed - WARNING

10/22 12:25:37.23 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 hr 6 sec) Sent (195992) Received (198524) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 12:26:22.43 SMR-CASDM boplgin 3148 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(3,2) rmtref(1,0) dbchg(0)

10/22 12:26:22.68 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(68) rmt(1529,1551) rmtref(571,1) dbchg(0)

10/22 12:26:22.88 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(157) rmt(16,51) rmtref(7,0) dbchg(0)

10/22 12:26:39.37 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(360,188) rmtref(184,0) dbchg(48)

10/22 12:26:45.91 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(7196) lcl(2227) rmt(1746,1840) rmtref(0,769) dbchg(5)

10/22 12:26:48.82 SMR-CASDM bpnotify\_nxd 6332 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(8,8) rmtref(0,0) dbchg(0)

10/22 12:26:49.23 SMR-CASDM kt\_daemon 5952 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(1) rmt(6,9) rmtref(4,0) dbchg(0)

10/22 12:27:44.93 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 358 to 428 for list\_nr.htmpl[1] to accommodate tenant

10/22 12:39:20.10 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session superadmin-794693397:0x56eadc0 timed out; session count 1

10/22 12:46:35.72 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486348 for cr:665038 changed from past date of 10/22/2019 12:46:34 to 10/22/2019 12:46:40

10/22 12:46:36.43 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243344 Initial) Message(Incident IM 243344 Initial. Assigned to: singu, vivek Customer: spectrum Description: MANAGEMENT AGENT LOST This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5daead00-35ed-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 12:47:20 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: SAN-KKL-RSH-570 Model IP Address: 10.15.1.8 Severity: Major Originating Event -------------------------------------- Device SAN-KKL-RSH-570 of type RiverbedRiOS is no longer responding to primary management requests (e.g. SNMP), but appears to be responsive to other communication protocol (e.g. ICMP). This condition has persisted for an extended amount of time. An alarm will be generated. Probable Cause ----------------------------------------- MANAGEMENT AGENT LOST SYMPTOMS: Model is no longer responding to primary management requests (e.g. SNMP or EPI), but appears to be responsive to other communication protocol (e.g. ICMP). PROBABLE CAUSES: 1) Management agent has gone down. 2) Device may be "dropping" management requests in favor of device performance and/or functionality. 3) Incorrect SNMP community string. 4) Invalid SNMPv3 credentials or SNMPv3 credentials have become stale. RECOMMENDED ACTIONS: 1) Verify SNMP community strings seen on both the SPECTRUM model and the device. If both strings seem to be in sync and correct, then the user may wish to wait for the condition to correct itself. If the condition does not appear to be temporary, there may be a firmware problem at hand. 2) For devices managed via SNMPv3, resetting the SNMPv3 authentication( Reconfiguration->Reset SNMPv3 Authenticaiton ) will remove existing cached credentials and allow fresh negotiation of credentials. Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665038) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243344" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665038" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243344</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:46:37.02 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243344 Initial) Message(Incident IM 243344 Initial. Assigned to: singu, vivek Customer: spectrum Description: MANAGEMENT AGENT LOST This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5daead00-35ed-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 12:47:20 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: SAN-KKL-RSH-570 Model IP Address: 10.15.1.8 Severity: Major Originating Event -------------------------------------- Device SAN-KKL-RSH-570 of type RiverbedRiOS is no longer responding to primary management requests (e.g. SNMP), but appears to be responsive to other communication protocol (e.g. ICMP). This condition has persisted for an extended amount of time. An alarm will be generated. 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Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665038) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243344" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665038" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243344</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create request from template 'SPECTRUM\_TEMPLATE\_NEW'</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:46:37.20 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243344 Initial) Message(Incident IM 243344 Initial. Assigned to: singu, vivek Customer: spectrum Description: MANAGEMENT AGENT LOST This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5daead00-35ed-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 12:47:20 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: SAN-KKL-RSH-570 Model IP Address: 10.15.1.8 Severity: Major Originating Event -------------------------------------- Device SAN-KKL-RSH-570 of type RiverbedRiOS is no longer responding to primary management requests (e.g. SNMP), but appears to be responsive to other communication protocol (e.g. ICMP). This condition has persisted for an extended amount of time. An alarm will be generated. 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management requests in favor of device performance and/or functionality.<BR> <BR> 3) Incorrect SNMP community string.<BR> <BR> 4) Invalid SNMPv3 credentials or SNMPv3 credentials have become stale.<BR> <BR> <BR> RECOMMENDED ACTIONS:<BR> <BR> 1) Verify SNMP community strings seen on both the SPECTRUM model and the device.&nbsp;&nbsp;If both strings seem to be in sync and correct, then the user may wish to wait for the condition to correct itself.&nbsp;&nbsp;If the condition does not appear to be temporary, there may be a firmware problem at hand.<BR> <BR> 2) For devices managed via SNMPv3, resetting the SNMPv3 authentication( Reconfiguration-&gt;Reset SNMPv3 Authenticaiton ) will remove existing cached credentials and allow fresh negotiation of credentials.<BR> </FONT></TD></TR></TBODY></TABLE></STRONG></FONT> )

10/22 12:47:14.05 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486369 for cr:665039 changed from past date of 10/22/2019 12:47:12 to 10/22/2019 12:47:19

10/22 12:47:14.79 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243345 Initial) Message(Incident IM 243345 Initial. Assigned to: consalaus, thilak Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5daeade9-371a-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 12:51:13 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: IT005294 Model IP Address: 10.2.1.21 Severity: Critical Originating Event -------------------------------------- Device IT005294 of type JuniperJUNOSRtr has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. PROBABLE CAUSES: 1) Device Hardware Failure. 2) Cable between this and upstream device broken. 3) Power Failure. 4) Incorrect Network Address. 5) Device Firmware Failure. RECOMMENDED ACTIONS: 1) Check power to device. 2) Verify status lights on device. 3) Verify reception of packets. 4) Verify network address in device and SPECTRUM. 5) Cycle power on device and recheck. 6) If above fails, call repair. 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10/22 12:47:15.35 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243345 Initial) Message(Incident IM 243345 Initial. Assigned to: consalaus, thilak Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5daeade9-371a-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 12:51:13 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: IT005294 Model IP Address: 10.2.1.21 Severity: Critical Originating Event -------------------------------------- Device IT005294 of type JuniperJUNOSRtr has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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10/22 12:47:15.57 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243345 Initial) Message(Incident IM 243345 Initial. Assigned to: consalaus, thilak Customer: spectrum Description: DEVICE HAS STOPPED RESPONDING TO POLLS This ticket has been created by OneClick as a result of the assertion of an alarm. Alarm ID: 5daeade9-371a-100e-0297-005056830c24 Alarm Creation Date: Tue Oct 22 12:51:13 IST 2019 Landscape: smr-caspec3 (0x500000) Model Name: IT005294 Model IP Address: 10.2.1.21 Severity: Critical Originating Event -------------------------------------- Device IT005294 of type JuniperJUNOSRtr has stopped responding to polls and/or external requests. An alarm will be generated. Probable Cause ----------------------------------------- DEVICE HAS STOPPED RESPONDING TO POLLS SYMPTOMS: Device has stopped responding to polls. 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10/22 12:52:21.34 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 1694398267:0x056EADC0 login by analyst venu.raja (cnt:D9B8FEC81D5CA9449AD900D8ADB6C8BC); session count 2

10/22 12:53:00.95 SMR-CASDM domsrvr 8972 SIGNIFICANT domset.c 2707 Adding sort column "ebr\_doc\_blc DESC,ebr\_serial\_num ASC" to list format KD\_list\_ebr\_RELEVANCE for factory KD

10/22 12:53:02.12 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 129 to 143 for list\_KD.htmpl[1] to accommodate tenant

10/22 12:53:24.36 SMR-CASDM spelsrvr 7124 ERROR pcexec.c 6500 Spell interp failed at bopevt.spl:1243:atev::compute\_next\_time | bopevt.spl:1021:atev.wait\_time::post\_val10: AHD04324:Error on line 1 column 1 of definition. AHD04321:Invalid date specification. Error line:0

10/22 12:53:24.39 SMR-CASDM spelsrvr 7124 ERROR pcexec.c 6554 Spell interp failed at atev::compute\_next\_time (...) bopevt.spl:1243 | atev.wait\_time::post\_val10 (...) bopevt.spl:1021: Math argument type mismatch

10/22 12:53:24.42 SMR-CASDM spelsrvr 7124 ERROR pcexec.c 6554 Spell interp failed at atev::compute\_next\_time (...) bopevt.spl:1246 | atev.wait\_time::post\_val10 (...) bopevt.spl:1021: Math argument type mismatch

10/22 12:53:26.14 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486390 for cr:665040 changed from past date of 10/22/2019 12:53:24 to 10/22/2019 12:53:31

10/22 12:53:26.63 SMR-CASDM web:local 5244 SIGNIFICANT session.c 4086 This request took 3164 milliseconds to complete. session id:1694398267 login name:venu.raja htmpl name:home.htmpl

10/22 12:53:27.59 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243346 Initial) Message(Incident IM 243346 Initial. Assigned to: Customer: Raja, Venu Description: test ticket Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665040) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243346" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665040" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243346</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Contact: Raja, Venu <BR> Email: venu.raja@sifycorp.com</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:53:27.78 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243346 Initial) Message(Incident IM 243346 Initial. 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10/22 12:53:28.06 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243346 Initial) Message(Incident IM 243346 Initial. Assigned to: Customer: Raja, Venu Description: test ticket Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665040) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243346" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665040" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243346</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Contact: Raja, Venu <BR> Email: venu.raja@sifycorp.com</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/22 12:53:28.23 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243346 Initial) Message(Incident IM 243346 Initial. Assigned to: Customer: Raja, Venu Description: test ticket Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665040) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243346" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665040" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243346</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Contact: Raja, Venu <BR> Email: venu.raja@sifycorp.com</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=Verdana size=2>Impact</FONT></STRONG></TD></TR><TR><TD><FONT face=Verdana size=2></FONT></TD><TD><FONT face=Verdana size=2>1-Low</FONT></TD><TD><FONT face=Verdana size=2>None</FONT></TD></TR></TBODY></TABLE></P><P><FONT size=2><FONT face=verdana,arial,helvetica,sans-serif><STRONG></P></STRONG></FONT></FONT><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Description</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>test ticket</FONT></TD></TR></TBODY></TABLE></STRONG></FONT> )

10/22 12:54:58.38 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 220 to 222 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/22 12:54:58.41 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 222 to 224 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/22 12:54:58.45 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 224 to 226 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/22 12:54:58.48 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 226 to 228 for menu\_frames\_role.htmpl[1] to accommodate tenant

10/22 12:55:05.37 SMR-CASDM domsrvr 8972 SIGNIFICANT domset.c 12180 Concurrent list refresh limit disabled

10/22 12:55:05.97 SMR-CASDM sqlagt:select27 9952 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select27

10/22 12:55:05.99 SMR-CASDM sqlagt:select26 7256 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select26

10/22 12:55:06.01 SMR-CASDM sqlagt:select25 4552 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select25

10/22 12:55:06.01 SMR-CASDM sqlagt:select24 5796 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select24

10/22 12:55:06.01 SMR-CASDM sqlagt:select29 9528 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select29

10/22 12:55:06.01 SMR-CASDM sqlagt:select28 9764 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select28

10/22 12:55:06.01 SMR-CASDM sqlagt:select30 9844 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select30

10/22 12:55:06.06 SMR-CASDM sqlagt:select31 9404 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select31

10/22 12:55:07.79 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 278 to 314 for list\_cr.htmpl[1] to accommodate tenant

10/22 12:55:42.32 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 hr 30 min 11 sec) Sent (228469) Received (231361) Ports in Use (74) Processes (86) Fast Channel (0)

10/22 12:56:22.46 SMR-CASDM boplgin 3148 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(3,2) rmtref(2,0) dbchg(0)

10/22 12:56:22.71 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(12) rmt(278,283) rmtref(109,0) dbchg(0)

10/22 12:56:22.91 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(490) rmt(37,103) rmtref(16,0) dbchg(0)

10/22 12:56:39.39 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(199,53) rmtref(52,0) dbchg(8)

10/22 12:56:45.93 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(1630) lcl(573) rmt(374,445) rmtref(0,181) dbchg(0)

10/22 12:56:48.85 SMR-CASDM bpnotify\_nxd 6332 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(2,2) rmtref(0,0) dbchg(0)

10/22 12:56:49.26 SMR-CASDM kt\_daemon 5952 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,3) rmtref(1,0) dbchg(0)

10/22 13:00:07.01 SMR-CASDM sqlagt:select28 9764 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select28

10/22 13:00:07.01 SMR-CASDM sqlagt:select31 9404 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select31

10/22 13:00:07.02 SMR-CASDM sqlagt:select29 9528 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select29

10/22 13:00:07.02 SMR-CASDM sqlagt:select24 5796 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select24

10/22 13:00:07.02 SMR-CASDM sqlagt:select27 9952 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select27

10/22 13:00:07.02 SMR-CASDM sqlagt:select26 7256 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select26

10/22 13:00:07.03 SMR-CASDM sqlagt:select23 5648 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select23

10/22 13:00:07.03 SMR-CASDM sqlagt:select22 1048 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select22

10/22 13:25:46.79 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(2 hr 15 sec) Sent (231099) Received (233994) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 13:26:35.61 SMR-CASDM web:local 5244 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (6) Most Sessions (2) Current Sessions (2)

10/22 13:26:39.42 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(16,4) rmtref(4,0) dbchg(13)

10/22 13:26:45.96 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(18) lcl(9) rmt(4,16) rmtref(0,4) dbchg(13)

10/22 13:39:44.35 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session venu.raja-1694398267:0x56eadc0 ended without logout; session count 1

10/22 13:40:15.10 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 1264923879:0x04D54070 login by analyst venu.raja (cnt:D9B8FEC81D5CA9449AD900D8ADB6C8BC); session count 2

10/22 13:42:05.63 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session superadmin-1897805878:0x4cf4338 logoff; id(A0B65A5A879BA349B1B9014AE1413B73); session count 1

10/22 13:55:47.54 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(2 hr 30 min 16 sec) Sent (239817) Received (242721) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 13:56:01.17 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 91 to 100 for list\_mailbox.htmpl[1] to accommodate tenant

10/22 13:56:10.38 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 82 to 88 for list\_macro\_type.htmpl[1] to accommodate tenant

10/22 13:56:13.25 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 94 to 103 for list\_macro.htmpl[1] to accommodate tenant

10/22 13:56:14.17 SMR-CASDM sqlagt:select32 5636 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select32

10/22 13:56:22.47 SMR-CASDM boplgin 3148 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(2,2) rmtref(1,0) dbchg(0)

10/22 13:56:22.94 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(342) rmt(24,93) rmtref(15,0) dbchg(0)

10/22 13:56:23.91 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 103 to 113 for list\_evt.htmpl[1] to accommodate tenant

10/22 13:56:39.43 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(182,21) rmtref(21,0) dbchg(3)

10/22 13:56:45.98 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(335) lcl(172) rmt(48,140) rmtref(0,37) dbchg(2)

10/22 14:01:24.01 SMR-CASDM sqlagt:select25 4552 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select25

10/22 14:01:28.48 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 2375 Building primary cache for ctp although is part of the SelListCacheExclude list

10/22 14:01:28.52 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 2364 Secondary cache acctyp:user\_auth=1 AND delete\_flag=0 is waiting for primary acctyp to initialize

10/22 14:01:35.17 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 180 to 198 for list\_cnt.htmpl[1] to accommodate tenant

10/22 14:01:35.61 SMR-CASDM sqlagt:select33 9532 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select33

10/22 14:01:35.63 SMR-CASDM sqlagt:select34 7528 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select34

10/22 14:01:35.63 SMR-CASDM sqlagt:select35 2556 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select35

10/22 14:01:35.68 SMR-CASDM sqlagt:select38 9748 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select38

10/22 14:01:35.68 SMR-CASDM sqlagt:select37 3872 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select37

10/22 14:01:35.68 SMR-CASDM sqlagt:select36 9952 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select36

10/22 14:01:35.71 SMR-CASDM sqlagt:select39 10116 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select39

10/22 14:01:35.77 SMR-CASDM sqlagt:select40 6344 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select40

10/22 14:06:35.02 SMR-CASDM sqlagt:select1 4124 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select1

10/22 14:06:35.02 SMR-CASDM sqlagt:select20 8868 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select20

10/22 14:06:35.02 SMR-CASDM sqlagt:select5 4436 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select5

10/22 14:06:45.80 SMR-CASDM sqlagt:select33 9532 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select33

10/22 14:06:45.80 SMR-CASDM sqlagt:select35 2556 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select35

10/22 14:06:45.80 SMR-CASDM sqlagt:select37 3872 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select37

10/22 14:06:45.80 SMR-CASDM sqlagt:select39 10116 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select39

10/22 14:06:45.80 SMR-CASDM sqlagt:select34 7528 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select34

10/22 14:11:13.17 SMR-CASDM boplgin 3148 ERROR bplaccess.c 4481 AHD04043:The user name or password you entered is not correct. Please try again.

10/22 14:11:23.91 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 748698595:0x04D54498 login by analyst RM32 (cnt:24FD95DEB174EE4E8918E8505CFD38F7); session count 2

10/22 14:11:31.78 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session rm32-748698595:0x4d54498 logoff; id(24FD95DEB174EE4E8918E8505CFD38F7); session count 1

10/22 14:13:20.15 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 1927720202:0x0A470B28 login by analyst JM9 (cnt:83218DE6D0238A4CBCEEF92899CBA661); session count 2

10/22 14:13:20.18 SMR-CASDM web:local 5244 SIGNIFICANT session.c 4086 This request took 7366 milliseconds to complete. session id:0 login name:JM9 htmpl name:replace\_login.htmpl

10/22 14:14:55.70 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 259 to 293 for list\_chg.htmpl[1] to accommodate tenant

10/22 14:15:14.84 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session jm9-1927720202:0xa470b28 logoff; id(83218DE6D0238A4CBCEEF92899CBA661); session count 1

10/22 14:19:22.04 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session venu.raja-1264923879:0x4d54070 ended without logout; session count 0

10/22 14:25:48.80 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(3 hr 17 sec) Sent (248217) Received (251156) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 14:26:22.50 SMR-CASDM boplgin 3148 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(2,1) rmtref(1,0) dbchg(0)

10/22 14:26:22.72 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(2,2) rmtref(1,0) dbchg(0)

10/22 14:26:22.97 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(428) rmt(24,82) rmtref(11,0) dbchg(0)

10/22 14:26:39.44 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(90,16) rmtref(15,0) dbchg(1)

10/22 14:26:46.01 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(367) lcl(195) rmt(41,57) rmtref(0,28) dbchg(0)

10/22 14:55:52.70 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(3 hr 30 min 21 sec) Sent (249528) Received (252467) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 14:56:39.47 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,0) rmtref(0,0) dbchg(1)

10/22 14:56:46.03 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(1) lcl(0) rmt(0,1) rmtref(0,0) dbchg(1)

10/22 15:07:05.12 SMR-CASDM boplgin 3148 ERROR bplaccess.c 4481 AHD04043:The user name or password you entered is not correct. Please try again.

10/22 15:10:33.56 SMR-CASDM boplgin 3148 ERROR bplaccess.c 4481 AHD04043:The user name or password you entered is not correct. Please try again.

10/22 15:10:57.06 SMR-CASDM boplgin 3148 ERROR bplaccess.c 4481 AHD04043:The user name or password you entered is not correct. Please try again.

10/22 15:11:57.60 SMR-CASDM boplgin 3148 ERROR bplaccess.c 3431 AHD04043:The user name or password you entered is not correct. Please try again.

10/22 15:13:28.69 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 1383757349:0x0A46ED30 login by analyst venu.raja (cnt:D9B8FEC81D5CA9449AD900D8ADB6C8BC); session count 1

10/22 15:14:27.15 SMR-CASDM boplgin 3148 ERROR bplaccess.c 4481 AHD04043:The user name or password you entered is not correct. Please try again.

10/22 15:15:28.44 SMR-CASDM boplgin 3148 ERROR bplaccess.c 4481 AHD04043:The user name or password you entered is not correct. Please try again.

10/22 15:25:57.79 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(4 hr 26 sec) Sent (253056) Received (255997) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 15:26:22.54 SMR-CASDM boplgin 3148 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,1) rmtref(0,0) dbchg(0)

10/22 15:26:22.75 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(0,1) rmtref(0,0) dbchg(0)

10/22 15:26:23.00 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(238) rmt(10,29) rmtref(3,0) dbchg(0)

10/22 15:26:35.63 SMR-CASDM web:local 5244 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (10) Most Sessions (2) Current Sessions (1)

10/22 15:26:39.50 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(25,5) rmtref(5,0) dbchg(0)

10/22 15:26:46.06 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(150) lcl(82) rmt(16,17) rmtref(0,9) dbchg(0)

10/22 15:41:02.44 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 235 to 237 for help\_about.htmpl[1] to accommodate tenant

10/22 15:41:02.51 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 237 to 239 for help\_about.htmpl[1] to accommodate tenant

10/22 15:41:02.55 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 239 to 241 for help\_about.htmpl[1] to accommodate tenant

10/22 15:41:02.58 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 241 to 243 for help\_about.htmpl[1] to accommodate tenant

10/22 15:43:43.22 SMR-CASDM domsrvr 8972 SIGNIFICANT domset.c 2707 Adding sort column "mailbox ASC,sequence ASC" to list format MLIST\_STATIC for factory mailbox\_rule

10/22 15:43:43.54 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 117 to 128 for list\_mailbox\_rule.htmpl[1] to accommodate tenant

10/22 15:46:31.03 SMR-CASDM boplgin 3148 ERROR bplaccess.c 4481 AHD04043:The user name or password you entered is not correct. Please try again.

10/22 15:46:45.69 SMR-CASDM boplgin 3148 ERROR bplaccess.c 4481 AHD04043:The user name or password you entered is not correct. Please try again.

10/22 15:48:17.25 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 896930100:0x0A470B28 login by employee sifytest02 (cnt:BDA8F8CC57D9594CACC371A97758854C); session count 2

10/22 15:56:01.96 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(4 hr 30 min 30 sec) Sent (258149) Received (261094) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 15:56:22.55 SMR-CASDM boplgin 3148 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,1) rmtref(0,0) dbchg(0)

10/22 15:56:22.76 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(3,3) rmtref(1,0) dbchg(0)

10/22 15:56:23.03 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(133) rmt(12,48) rmtref(8,0) dbchg(0)

10/22 15:56:39.53 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(46,10) rmtref(9,0) dbchg(0)

10/22 15:56:46.09 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(88) lcl(28) rmt(26,27) rmtref(0,19) dbchg(0)

10/22 16:26:02.97 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(5 hr 31 sec) Sent (259949) Received (262894) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 16:26:39.56 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(10,0) rmtref(0,0) dbchg(10)

10/22 16:26:46.12 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(10) lcl(0) rmt(0,10) rmtref(0,0) dbchg(10)

10/22 16:42:17.38 SMR-CASDM boplgin 3148 ERROR bplaccess.c 4481 AHD04043:The user name or password you entered is not correct. Please try again.

10/22 16:42:25.93 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 822540687:0x0A4724D8 login by analyst Sathiyanarayanan.r (cnt:0989C8629ECCB24496D7F91B274DD282); session count 3

10/22 16:42:31.46 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 716684934:0x0A470F70 login by analyst sudhir.vijayakumar (cnt:3535D2A0F98730459ED71B7D4D181DF3); session count 4

10/22 16:42:53.84 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session venu.raja-1383757349:0xa46ed30 logoff; id(D9B8FEC81D5CA9449AD900D8ADB6C8BC); session count 3

10/22 16:42:59.04 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 358 to 428 for list\_nr.htmpl[1] to accommodate tenant

10/22 16:42:59.65 SMR-CASDM sqlagt:select44 2116 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select44

10/22 16:42:59.68 SMR-CASDM sqlagt:select41 8488 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select41

10/22 16:42:59.69 SMR-CASDM sqlagt:select43 8424 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select43

10/22 16:42:59.73 SMR-CASDM sqlagt:select42 9356 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select42

10/22 16:42:59.73 SMR-CASDM sqlagt:select46 9420 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select46

10/22 16:42:59.73 SMR-CASDM sqlagt:select45 9712 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select45

10/22 16:42:59.77 SMR-CASDM sqlagt:select48 6448 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select48

10/22 16:42:59.84 SMR-CASDM sqlagt:select47 10140 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select47

10/22 16:42:59.90 SMR-CASDM sqlagt:select49 8376 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select49

10/22 16:42:59.93 SMR-CASDM sqlagt:select50 7828 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select50

10/22 16:43:00.01 SMR-CASDM sqlagt:select51 9556 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select51

10/22 16:43:00.25 SMR-CASDM sqlagt:select52 4840 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select52

10/22 16:43:00.36 SMR-CASDM sqlagt:select53 8320 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select53

10/22 16:43:00.41 SMR-CASDM sqlagt:select54 9860 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select54

10/22 16:43:00.74 SMR-CASDM sqlagt:select55 9396 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select55

10/22 16:43:00.75 SMR-CASDM sqlagt:select56 9576 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select56

10/22 16:43:00.85 SMR-CASDM sqlagt:select57 3264 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select57

10/22 16:43:01.28 SMR-CASDM sqlagt:select58 9240 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select58

10/22 16:43:19.98 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session sifytest02-896930100:0xa470b28 logoff; id(BDA8F8CC57D9594CACC371A97758854C); session count 2

10/22 16:43:32.94 SMR-CASDM web:local 5244 ERROR parse.c 4093 Getval at kt\_comment\_box.htmpl[55] failed for cst.tenant.name: AHD03066:Unknown name

10/22 16:43:41.14 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 328 to 361 for list\_cr.htmpl[1] to accommodate tenant

10/22 16:46:16.04 SMR-CASDM domsrvr 8972 SIGNIFICANT domset.c 2707 Adding sort column "time\_stamp desc,id desc" to list format alg\_list\_web for factory alg

10/22 16:46:16.32 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 91 to 106 for list\_alg.htmpl[1] to accommodate tenant

10/22 16:47:51.33 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 700664137:0x0A46F178 login by analyst venu.raja (cnt:D9B8FEC81D5CA9449AD900D8ADB6C8BC); session count 3

10/22 16:48:47.07 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 1577637274:0x0A470298 login by analyst venu.raja (cnt:D9B8FEC81D5CA9449AD900D8ADB6C8BC); session count 4

10/22 16:48:58.25 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 322 to 349 for list\_cr.htmpl[1] to accommodate tenant

10/22 16:53:27.01 SMR-CASDM sqlagt:select50 7828 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select50

10/22 16:53:27.03 SMR-CASDM sqlagt:select46 9420 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select46

10/22 16:53:27.03 SMR-CASDM sqlagt:select45 9712 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select45

10/22 16:53:27.03 SMR-CASDM sqlagt:select41 8488 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select41

10/22 16:53:27.03 SMR-CASDM sqlagt:select47 10140 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select47

10/22 16:53:27.03 SMR-CASDM sqlagt:select43 8424 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select43

10/22 16:53:27.03 SMR-CASDM sqlagt:select32 5636 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select32

10/22 16:53:27.03 SMR-CASDM sqlagt:select44 2116 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select44

10/22 16:53:27.03 SMR-CASDM sqlagt:select42 9356 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select42

10/22 16:53:27.03 SMR-CASDM sqlagt:select48 6448 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select48

10/22 16:56:08.04 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(5 hr 30 min 37 sec) Sent (287514) Received (290529) Ports in Use (74) Processes (86) Fast Channel (0)

10/22 16:56:22.57 SMR-CASDM boplgin 3148 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(6,6) rmtref(4,0) dbchg(0)

10/22 16:56:22.79 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(7,7) rmtref(0,0) dbchg(0)

10/22 16:56:23.05 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(635) rmt(52,177) rmtref(28,0) dbchg(0)

10/22 16:56:39.58 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(416,87) rmtref(86,0) dbchg(2)

10/22 16:56:46.15 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(777) lcl(414) rmt(156,358) rmtref(0,121) dbchg(2)

10/22 16:56:49.29 SMR-CASDM kt\_daemon 5952 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(4,7) rmtref(3,0) dbchg(0)

10/22 17:05:23.02 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session sudhir.vijayakumar-716684934:0xa470f70 ended without logout; session count 3

10/22 17:06:03.27 SMR-CASDM sqlagt:select55 9396 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select55

10/22 17:06:03.28 SMR-CASDM sqlagt:select54 9860 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select54

10/22 17:06:03.28 SMR-CASDM sqlagt:select52 4840 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select52

10/22 17:06:03.28 SMR-CASDM sqlagt:select51 9556 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select51

10/22 17:06:03.28 SMR-CASDM sqlagt:select53 8320 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select53

10/22 17:06:03.29 SMR-CASDM sqlagt:select49 8376 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select49

10/22 17:06:03.30 SMR-CASDM sqlagt:select36 9952 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select36

10/22 17:06:03.30 SMR-CASDM sqlagt:select40 6344 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select40

10/22 17:06:03.39 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 1854904196:0x0A46FA08 login by analyst senthilkumar.rangasamy (cnt:E433CD525D872240B8762CB911737050); session count 4

10/22 17:06:45.96 SMR-CASDM web:local 5244 SIGNIFICANT sel\_data\_cache.c 2364 Secondary cache KT\_FILE\_TYPE:id>0 is waiting for primary KT\_FILE\_TYPE to initialize

10/22 17:06:48.44 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 211 to 228 for list\_KD.htmpl[1] to accommodate tenant

10/22 17:07:07.41 SMR-CASDM sqlagt:select63 9128 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select63

10/22 17:07:07.43 SMR-CASDM sqlagt:select59 10068 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select59

10/22 17:07:07.46 SMR-CASDM sqlagt:select61 5948 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select61

10/22 17:07:07.47 SMR-CASDM sqlagt:select60 9456 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select60

10/22 17:07:07.52 SMR-CASDM sqlagt:select64 10124 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select64

10/22 17:07:07.53 SMR-CASDM sqlagt:select62 7224 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select62

10/22 17:07:07.53 SMR-CASDM sqlagt:select65 4508 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select65

10/22 17:07:07.59 SMR-CASDM sqlagt:select66 6552 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select66

10/22 17:07:07.59 SMR-CASDM sqlagt:select67 9364 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select67

10/22 17:07:07.67 SMR-CASDM sqlagt:select68 6588 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select68

10/22 17:07:07.72 SMR-CASDM sqlagt:select69 2392 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select69

10/22 17:07:08.37 SMR-CASDM sqlagt:select70 9896 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select70

10/22 17:07:08.39 SMR-CASDM sqlagt:select71 8508 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select71

10/22 17:07:08.40 SMR-CASDM sqlagt:select72 8228 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select72

10/22 17:07:08.47 SMR-CASDM sqlagt:select73 9332 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select73

10/22 17:07:08.64 SMR-CASDM sqlagt:select74 6996 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select74

10/22 17:07:08.75 SMR-CASDM sqlagt:select75 9868 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select75

10/22 17:07:08.76 SMR-CASDM sqlagt:select76 5728 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select76

10/22 17:10:52.43 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session venu.raja-1577637274:0xa470298 logoff; id(D9B8FEC81D5CA9449AD900D8ADB6C8BC); session count 3

10/22 17:10:56.73 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session senthilkumar.rangasamy-1854904196:0xa46fa08 logoff; id(E433CD525D872240B8762CB911737050); session count 2

10/22 17:10:59.06 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session venu.raja-700664137:0xa46f178 ended without logout; session count 1

10/22 17:12:08.02 SMR-CASDM sqlagt:select64 10124 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select64

10/22 17:12:08.02 SMR-CASDM sqlagt:select65 4508 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select65

10/22 17:12:08.02 SMR-CASDM sqlagt:select66 6552 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select66

10/22 17:14:04.75 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 180 to 198 for list\_cnt.htmpl[1] to accommodate tenant

10/22 17:14:33.66 SMR-CASDM domsrvr 8972 SIGNIFICANT domset.c 2742 Adding sort column "parent.name" to list format MLIST\_STATIC for factory bmhier

10/22 17:14:33.80 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 116 to 127 for list\_bmhier.htmpl[1] to accommodate tenant

10/22 17:16:09.53 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session sathiyanarayanan.r-822540687:0xa4724d8 ended without logout; session count 0

10/22 17:19:11.01 SMR-CASDM sqlagt:select71 8508 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select71

10/22 17:19:11.03 SMR-CASDM sqlagt:select69 2392 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select69

10/22 17:19:11.04 SMR-CASDM sqlagt:select59 10068 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select59

10/22 17:19:11.04 SMR-CASDM sqlagt:select61 5948 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select61

10/22 17:19:11.04 SMR-CASDM sqlagt:select62 7224 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select62

10/22 17:19:11.04 SMR-CASDM sqlagt:select67 9364 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select67

10/22 17:19:11.04 SMR-CASDM sqlagt:select70 9896 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select70

10/22 17:19:11.05 SMR-CASDM sqlagt:select63 9128 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select63

10/22 17:19:11.06 SMR-CASDM sqlagt:select58 9240 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select58

10/22 17:19:11.06 SMR-CASDM sqlagt:select68 6588 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select68

10/22 17:19:11.06 SMR-CASDM sqlagt:select38 9748 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select38

10/22 17:19:11.07 SMR-CASDM sqlagt:select30 9844 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select30

10/22 17:19:11.08 SMR-CASDM sqlagt:select60 9456 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select60

10/22 17:19:11.08 SMR-CASDM sqlagt:select13 5348 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select13

10/22 17:21:42.42 SMR-CASDM sqlagt:select73 9332 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select73

10/22 17:26:13.25 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(6 hr 42 sec) Sent (298903) Received (301998) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 17:26:22.58 SMR-CASDM boplgin 3148 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,1) rmtref(0,0) dbchg(0)

10/22 17:26:22.82 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(8,9) rmtref(4,0) dbchg(0)

10/22 17:26:23.07 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(645) rmt(33,54) rmtref(14,0) dbchg(0)

10/22 17:26:35.67 SMR-CASDM web:local 5244 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (16) Most Sessions (4) Current Sessions (0)

10/22 17:26:39.61 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(108,27) rmtref(26,0) dbchg(1)

10/22 17:26:46.18 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(532) lcl(282) rmt(68,134) rmtref(0,44) dbchg(0)

10/22 17:56:17.10 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(6 hr 30 min 46 sec) Sent (300106) Received (303201) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 18:06:49.55 SMR-CASDM sqlagt:Procedure0 6204 ERROR sqlclass.c 1013 SQL Execute failed: [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] Communication link failure; [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] TCP Provider: An existing connection was forcibly closed by the remote host.

10/22 18:06:49.61 SMR-CASDM sqlagt:Procedure0 6204 ERROR sqlclass.c 1014 Clause ({ ? = call dbo.usp\_lock\_release\_multiple;1( ?, ?, ?, ? ) }) Input (<int>1571747179|<int>0|<string>\*)

10/22 18:06:49.64 SMR-CASDM sqlagt:Procedure0 6204 ERROR sqlsrvr.c 2609 SQL connection lost detected and is being handled.

10/22 18:06:49.67 SMR-CASDM sqlagt:Procedure0 6204 SIGNIFICANT lock\_agent.c 414 Detected database connection problem during lock processing. Requeuing request.

10/22 18:07:04.69 SMR-CASDM sqlagt:Procedure0 6204 SIGNIFICANT lock\_agent.c 482 Retrying lock request (Retry number 1)

10/22 18:07:04.73 SMR-CASDM sqlagt:Procedure0 6204 SIGNIFICANT sqlclass.c 481 Successfully logged back on to SQL Server

10/22 18:18:23.10 SMR-CASDM sqlagt:select75 9868 ERROR sqlclass.c 1013 SQL Execute failed: [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] Communication link failure; [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] TCP Provider: An existing connection was forcibly closed by the remote host.

10/22 18:18:23.13 SMR-CASDM sqlagt:select75 9868 ERROR sqlclass.c 1014 Clause (SELECT call\_req.active\_flag , call\_req.actual\_comp\_date , call\_req.affected\_rc , call\_req.affected\_service , call\_req.assignee , call\_req.caextwf\_instance\_id , call\_req.call\_back\_date , call\_req.call\_back\_flag , call\_req.call\_back\_text , call\_req.category , call\_req.caused\_by\_chg , call\_req.cawf\_procid , call\_req.change , call\_req.charge\_back\_id , call\_req.close\_date , call\_req.created\_via , call\_req.current\_wrkshft , call\_req.customer , call\_req.description , call\_req.est\_comp\_date , call\_req.event\_token , call\_req.extern\_ref , call\_req.external\_system\_ticket , call\_req.group\_id , call\_req.heat , call\_req.impact , call\_req.incident\_priority , call\_req.incorrectly\_assigned , call\_req.last\_act\_id , call\_req.last\_mod\_by , call\_req.last\_mod\_dt , call\_req.log\_agent , call\_req.macro\_predict\_viol , call\_req.major\_incident , call\_req.open\_date , call\_req.orig\_user\_admin\_org , call\_req.orig\_user\_cost\_center , call\_req.orig\_user\_dept , call\_req.orig\_user\_organization , call\_req.outage\_detail\_what , call\_req.outage\_detail\_who , call\_req.outage\_detail\_why , call\_req.outage\_end\_time , call\_req.outage\_reason\_desc , call\_req.outage\_start\_time , call\_req.outage\_type , call\_req.parent , call\_req.pct\_service\_restored , call\_req.persid , call\_req.predicted\_sla\_viol , call\_req.priority , call\_req.problem , call\_req.ref\_num , call\_req.reminder\_duration , call\_req.remote\_control\_used , call\_req.requested\_by , call\_req.resolution\_code , call\_req.resolution\_method , call\_req.resolvable\_at\_lower , call\_req.resolve\_date , call\_req.return\_to\_service , call\_req.rootcause , call\_req.sap\_category , call\_req.sap\_client , call\_req.sap\_component , call\_req.sap\_cprog , call\_req.sap\_dbsys , call\_req.sap\_frontend , call\_req.sap\_instance , call\_req.sap\_msg , call\_req.sap\_os , call\_req.sap\_priority , call\_req.sap\_sftwcomp , call\_req.sap\_sftwcomppatch , call\_req.sap\_sftwcomprel , call\_req.sap\_solman , call\_req.sap\_state , call\_req.sap\_status , call\_req.sap\_subject , call\_req.sap\_syshost , call\_req.sap\_sysid , call\_req.sap\_systyp , call\_req.sap\_userstatus , call\_req.sap\_xnum , call\_req.sched\_token , call\_req.severity , call\_req.sla\_violation , call\_req.solution , call\_req.start\_date , call\_req.status , call\_req.string1 , call\_req.string2 , call\_req.string3 , call\_req.string4 , call\_req.string5 , call\_req.string6 , call\_req.summary , call\_req.support\_lev , call\_req.symptom\_code , call\_req.target\_closed\_count , call\_req.target\_closed\_last , call\_req.target\_hold\_count , call\_req.target\_hold\_last , call\_req.target\_resolved\_count , call\_req.target\_resolved\_last , call\_req.target\_start\_last , call\_req.template\_name , call\_req.ticket\_avoided , call\_req.time\_spent\_sum , call\_req.type , call\_req.urgency , call\_req.zack\_date , call\_req.zadmin\_cat , call\_req.zanalyst\_cat , call\_req.zaudit\_track , call\_req.zcall\_log\_method , call\_req.zcomplete\_by\_date , call\_req.zemployee\_cat , call\_req.zhold , call\_req.zkbase\_track , call\_req.zpending\_status , call\_req.zproblem\_detection , call\_req.zrca\_sub\_date , call\_req.zrca\_update , call\_req.zrequest\_category , call\_req.zresolved\_by , call\_req.zresolver\_activity , call\_req.zsecurity\_incident , call\_req.zvendor , call\_req.zvendor\_list FROM call\_req WHERE call\_req.id = ?) Input (<int>665024)

10/22 18:18:23.15 SMR-CASDM sqlagt:select75 9868 ERROR sqlsrvr.c 1647 SQL connection lost detected and is being handled.

10/22 18:18:23.18 SMR-CASDM bpvirtdb\_srvr 8560 ERROR vdbagent.c 897 Detected database connection problem during SELECT\_SHORT. Requeuing request for agent select75.

10/22 18:18:38.19 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 857 Retrying request attempt (1) after previous database connectivity problems for agent select75

10/22 18:18:38.22 SMR-CASDM sqlagt:select75 9868 SIGNIFICANT sqlclass.c 481 Successfully logged back on to SQL Server

10/22 18:21:57.45 SMR-CASDM sqlagt:select76 5728 ERROR sqlclass.c 1013 SQL Execute failed: [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] Communication link failure; [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] TCP Provider: An existing connection was forcibly closed by the remote host.

10/22 18:21:57.49 SMR-CASDM sqlagt:select76 5728 ERROR sqlclass.c 1014 Clause (SELECT usp\_kpi.curr\_kpi\_time\_stamp , usp\_kpi.description , usp\_kpi.kpi\_type , usp\_kpi.last\_mod\_by , usp\_kpi.last\_mod\_dt , usp\_kpi.metric\_type , usp\_kpi.name , usp\_kpi.process\_type , usp\_kpi.refresh\_time , usp\_kpi.sql\_query , usp\_kpi.status , usp\_kpi.stored\_query\_id , usp\_kpi.sys\_name , usp\_kpi.user\_context , usp\_kpi.version\_number FROM usp\_kpi WHERE usp\_kpi.id = ?) Input (<int>8838)

10/22 18:21:57.52 SMR-CASDM sqlagt:select76 5728 ERROR sqlsrvr.c 1647 SQL connection lost detected and is being handled.

10/22 18:21:57.56 SMR-CASDM bpvirtdb\_srvr 8560 ERROR vdbagent.c 897 Detected database connection problem during SELECT\_SHORT. Requeuing request for agent select76.

10/22 18:22:12.59 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 857 Retrying request attempt (1) after previous database connectivity problems for agent select76

10/22 18:22:12.63 SMR-CASDM sqlagt:select76 5728 SIGNIFICANT sqlclass.c 481 Successfully logged back on to SQL Server

10/22 18:26:18.41 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(7 hr 47 sec) Sent (301852) Received (304947) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 18:26:39.66 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(8,0) rmtref(0,0) dbchg(7)

10/22 18:26:46.22 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(7) lcl(0) rmt(0,8) rmtref(0,0) dbchg(7)

10/22 18:56:23.10 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(3) rmt(0,0) rmtref(0,0) dbchg(0)

10/22 18:56:23.53 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(7 hr 30 min 52 sec) Sent (303179) Received (306274) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 18:56:39.69 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(2,0) rmtref(0,0) dbchg(2)

10/22 18:56:46.25 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(2) lcl(0) rmt(0,2) rmtref(0,0) dbchg(2)

10/22 19:21:42.18 SMR-CASDM boplgin 3148 SIGNIFICANT sys\_kpi.c 611 Session History is Empty

10/22 19:26:28.57 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(8 hr 57 sec) Sent (304398) Received (307493) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 19:26:35.70 SMR-CASDM web:local 5244 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (16) Most Sessions (4) Current Sessions (0)

10/22 19:56:29.07 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(8 hr 30 min 58 sec) Sent (305602) Received (308697) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 20:21:42.18 SMR-CASDM boplgin 3148 SIGNIFICANT sys\_kpi.c 611 Session History is Empty

10/22 20:26:32.25 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(9 hr 1 min 1 sec) Sent (307464) Received (310559) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 20:26:39.70 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(9,1) rmtref(1,0) dbchg(8)

10/22 20:26:46.28 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(8) lcl(0) rmt(1,9) rmtref(0,1) dbchg(8)

10/22 20:56:33.82 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(9 hr 31 min 2 sec) Sent (308804) Received (311899) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 20:56:39.74 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(2,0) rmtref(0,0) dbchg(2)

10/22 20:56:46.31 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(2) lcl(0) rmt(0,2) rmtref(0,0) dbchg(2)

10/22 21:21:42.19 SMR-CASDM boplgin 3148 SIGNIFICANT sys\_kpi.c 611 Session History is Empty

10/22 21:26:35.13 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(10 hr 1 min 4 sec) Sent (310024) Received (313119) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 21:26:35.74 SMR-CASDM web:local 5244 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (16) Most Sessions (4) Current Sessions (0)

10/22 21:56:38.97 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(10 hr 31 min 7 sec) Sent (311227) Received (314322) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 22:21:42.17 SMR-CASDM boplgin 3148 SIGNIFICANT sys\_kpi.c 611 Session History is Empty

10/22 22:26:39.06 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(11 hr 1 min 8 sec) Sent (312445) Received (315540) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 22:56:40.05 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(11 hr 31 min 9 sec) Sent (313649) Received (316744) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 23:12:48.38 SMR-CASDM sqlagt:Audit\_Log 5892 ERROR sqlclass.c 1013 SQL Execute failed: [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] Communication link failure; [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] TCP Provider: An existing connection was forcibly closed by the remote host.

10/22 23:12:48.41 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 44261535:0x0A46F178 login by analyst anandhan.murugadass (cnt:23C19F8B66DC2146808EBF18A0993B52); session count 1

10/22 23:12:48.43 SMR-CASDM sqlagt:Audit\_Log 5892 ERROR sqlclass.c 1014 Clause (INSERT INTO session\_log ( contact, login\_time, logout\_time, policy, session\_id, session\_type, status, id ) VALUES ( ? , ? , ? , ? , ? , ? , ? , ? )) Input (<contact:uuid>23C19F8B66DC2146808EBF18A0993B52|<login\_time:int>1571766168|<logout\_time:int>(NULL)|<policy:int>0|<session\_id:int>44261535|<session\_type:int>1|<status:int>0|<id:int>44261535)

10/22 23:12:48.48 SMR-CASDM sqlagt:Audit\_Log 5892 ERROR sqlsrvr.c 644 SQL connection lost detected and is being handled.

10/22 23:12:48.51 SMR-CASDM bpvirtdb\_srvr 8560 ERROR vdbagent.c 897 Detected database connection problem during INSERT. Requeuing request for agent Audit\_Log event\_log session\_log casm\_active\_sessions.

10/22 23:12:48.70 SMR-CASDM sqlagt:select57 3264 ERROR sqlclass.c 1013 SQL Execute failed: [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] Communication link failure; [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] TCP Provider: An existing connection was forcibly closed by the remote host.

10/22 23:12:48.70 SMR-CASDM sqlagt:select57 3264 ERROR sqlclass.c 1014 Clause (SELECT options.action\_status, options.sym FROM options WHERE ( options.sym = ? AND options.del = 0 ) AND ( options.del = 0 ) ORDER BY options.sym) Input (<string>Netres\_pty)

10/22 23:12:48.71 SMR-CASDM sqlagt:select57 3264 ERROR sqlsrvr.c 1647 SQL connection lost detected and is being handled.

10/22 23:12:48.71 SMR-CASDM bpvirtdb\_srvr 8560 ERROR vdbagent.c 897 Detected database connection problem during SELECT\_FULL. Requeuing request for agent select57.

10/22 23:13:03.53 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 857 Retrying request attempt (1) after previous database connectivity problems for agent Audit\_Log event\_log session\_log casm\_active\_sessions

10/22 23:13:04.06 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 857 Retrying request attempt (1) after previous database connectivity problems for agent select57

10/22 23:13:04.08 SMR-CASDM sqlagt:Audit\_Log 5892 SIGNIFICANT sqlclass.c 481 Successfully logged back on to SQL Server

10/22 23:13:04.09 SMR-CASDM sqlagt:select57 3264 SIGNIFICANT sqlclass.c 481 Successfully logged back on to SQL Server

10/22 23:13:04.72 SMR-CASDM web:local 5244 SIGNIFICANT session.c 4086 This request took 16067 milliseconds to complete. session id:44261535 login name:anandhan.murugadass htmpl name:menu\_frames\_role.htmpl

10/22 23:13:42.83 SMR-CASDM sqlagt:select74 6996 ERROR sqlclass.c 1013 SQL Execute failed: [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] Communication link failure; [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] TCP Provider: An existing connection was forcibly closed by the remote host.

10/22 23:13:42.83 SMR-CASDM sqlagt:select56 9576 ERROR sqlclass.c 1013 SQL Execute failed: [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] Communication link failure; [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] TCP Provider: An existing connection was forcibly closed by the remote host.

10/22 23:13:42.83 SMR-CASDM sqlagt:select72 8228 ERROR sqlclass.c 1013 SQL Execute failed: [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] Communication link failure; [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] TCP Provider: An existing connection was forcibly closed by the remote host.

10/22 23:13:42.85 SMR-CASDM sqlagt:select74 6996 ERROR sqlclass.c 1014 Clause (SELECT call\_req.open\_date, call\_req.id, call\_req.ref\_num, call\_req.id FROM call\_req WHERE call\_req.assignee = ? AND ( call\_req.type = ? OR call\_req.type = ? OR call\_req.type IS NULL ) AND call\_req.active\_flag = 1 OR ( call\_req.assignee IS NULL AND call\_req.group\_id IS NULL AND call\_req.type = ? ) ORDER BY call\_req.open\_date DESC) Input (<uuid>23C19F8B66DC2146808EBF18A0993B52|<string>R|<string>|<string>R)

10/22 23:13:42.86 SMR-CASDM sqlagt:select56 9576 ERROR sqlclass.c 1014 Clause (SELECT call\_req.open\_date, call\_req.id, call\_req.ref\_num, call\_req.id FROM call\_req WHERE call\_req.assignee = ? AND call\_req.active\_flag = 1 AND call\_req.type = ? ORDER BY call\_req.open\_date DESC) Input (<uuid>23C19F8B66DC2146808EBF18A0993B52|<string>P)

10/22 23:13:42.87 SMR-CASDM sqlagt:select72 8228 ERROR sqlclass.c 1014 Clause (SELECT chg.open\_date, chg.sched\_start\_date, chg.sched\_end\_date, chg.id, chg.risk, chg.chg\_ref\_num, chg.id FROM chg WHERE chg.assignee = ? AND chg.active\_flag = 1 ORDER BY chg.open\_date DESC) Input (<uuid>23C19F8B66DC2146808EBF18A0993B52)

10/22 23:13:42.88 SMR-CASDM sqlagt:select74 6996 ERROR sqlsrvr.c 1647 SQL connection lost detected and is being handled.

10/22 23:13:42.89 SMR-CASDM sqlagt:select56 9576 ERROR sqlsrvr.c 1647 SQL connection lost detected and is being handled.

10/22 23:13:42.89 SMR-CASDM sqlagt:select72 8228 ERROR sqlsrvr.c 1647 SQL connection lost detected and is being handled.

10/22 23:13:42.89 SMR-CASDM bpvirtdb\_srvr 8560 ERROR vdbagent.c 897 Detected database connection problem during SELECT\_FULL. Requeuing request for agent select74.

10/22 23:13:42.90 SMR-CASDM bpvirtdb\_srvr 8560 ERROR vdbagent.c 897 Detected database connection problem during SELECT\_FULL. Requeuing request for agent select56.

10/22 23:13:42.90 SMR-CASDM bpvirtdb\_srvr 8560 ERROR vdbagent.c 897 Detected database connection problem during SELECT\_FULL. Requeuing request for agent select72.

10/22 23:13:48.40 SMR-CASDM sqlagt:upinde 8264 ERROR sqlclass.c 1013 SQL Execute failed: [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] Communication link failure; [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] TCP Provider: An existing connection was forcibly closed by the remote host.

10/22 23:13:48.41 SMR-CASDM sqlagt:upinde 8264 ERROR sqlclass.c 1014 Clause (UPDATE USP\_PREFERENCES SET LAST\_MOD\_DT = ? WHERE ID = ?) Input (<LAST\_MOD\_DT:time>10/22/2019 23:13:48|<ID:int>404756)

10/22 23:13:48.42 SMR-CASDM sqlagt:upinde 8264 ERROR sqlsrvr.c 644 SQL connection lost detected and is being handled.

10/22 23:13:48.43 SMR-CASDM bpvirtdb\_srvr 8560 ERROR vdbagent.c 897 Detected database connection problem during UPDATE. Requeuing request for agent upinde.

10/22 23:13:57.90 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 857 Retrying request attempt (1) after previous database connectivity problems for agent select74

10/22 23:13:57.91 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 857 Retrying request attempt (1) after previous database connectivity problems for agent select56

10/22 23:13:57.92 SMR-CASDM sqlagt:select74 6996 SIGNIFICANT sqlclass.c 481 Successfully logged back on to SQL Server

10/22 23:13:57.93 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 857 Retrying request attempt (1) after previous database connectivity problems for agent select72

10/22 23:13:57.94 SMR-CASDM sqlagt:select56 9576 SIGNIFICANT sqlclass.c 481 Successfully logged back on to SQL Server

10/22 23:13:57.96 SMR-CASDM sqlagt:select72 8228 SIGNIFICANT sqlclass.c 481 Successfully logged back on to SQL Server

10/22 23:13:57.98 SMR-CASDM web:local 5244 SIGNIFICANT session.c 4086 This request took 15173 milliseconds to complete. session id:44261535 login name: htmpl name:

10/22 23:14:03.45 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 857 Retrying request attempt (1) after previous database connectivity problems for agent upinde

10/22 23:14:03.48 SMR-CASDM sqlagt:upinde 8264 SIGNIFICANT sqlclass.c 481 Successfully logged back on to SQL Server

10/22 23:14:03.50 SMR-CASDM web:local 5244 SIGNIFICANT session.c 4086 This request took 15130 milliseconds to complete. session id:0 login name: htmpl name:

10/22 23:26:23.16 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(56) rmt(5,17) rmtref(3,0) dbchg(0)

10/22 23:26:35.77 SMR-CASDM web:local 5244 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (17) Most Sessions (4) Current Sessions (1)

10/22 23:26:39.76 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(22,4) rmtref(4,0) dbchg(1)

10/22 23:26:41.26 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(12 hr 1 min 10 sec) Sent (316572) Received (319668) Ports in Use (66) Processes (78) Fast Channel (0)

10/22 23:26:46.34 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(33) lcl(14) rmt(10,15) rmtref(0,7) dbchg(1)

10/22 23:56:44.30 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(12 hr 31 min 13 sec) Sent (317775) Received (320871) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 00:00:01.49 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbsql.c 1483 Refreshing cache for table 'BU\_TRANS' rows ALL

10/23 00:00:01.49 SMR-CASDM ehwriter 5904 SIGNIFICANT vdbsql.c 1483 Refreshing cache for table 'BU\_TRANS' rows ALL

10/23 00:00:01.51 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 5036 Message external\_update\_complete received for BU\_TRANS (producer BU\_TRANS)

10/23 00:13:48.38 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session anandhan.murugadass-44261535:0xa46f178 timed out; session count 0

10/23 00:26:23.20 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(1) rmt(0,0) rmtref(1,0) dbchg(0)

10/23 00:26:39.80 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(26,1) rmtref(1,0) dbchg(13)

10/23 00:26:46.37 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(13) lcl(0) rmt(1,13) rmtref(0,2) dbchg(13)

10/23 00:26:47.54 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(13 hr 1 min 16 sec) Sent (320287) Received (323385) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 00:26:49.33 SMR-CASDM kt\_daemon 5952 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(0,12) rmtref(0,0) dbchg(0)

10/23 00:56:39.84 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,0) rmtref(0,0) dbchg(1)

10/23 00:56:46.40 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(1) lcl(0) rmt(0,1) rmtref(0,0) dbchg(1)

10/23 00:56:49.27 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(13 hr 31 min 18 sec) Sent (321552) Received (324650) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 01:21:42.18 SMR-CASDM boplgin 3148 SIGNIFICANT sys\_kpi.c 611 Session History is Empty

10/23 01:26:35.80 SMR-CASDM web:local 5244 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (17) Most Sessions (4) Current Sessions (0)

10/23 01:26:52.16 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(14 hr 1 min 21 sec) Sent (322774) Received (325872) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 01:56:54.70 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(14 hr 31 min 23 sec) Sent (323981) Received (327079) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 02:21:42.18 SMR-CASDM boplgin 3148 SIGNIFICANT sys\_kpi.c 611 Session History is Empty

10/23 02:26:59.70 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(15 hr 1 min 28 sec) Sent (325200) Received (328298) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 02:57:01.16 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(15 hr 31 min 30 sec) Sent (326404) Received (329502) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 03:21:42.18 SMR-CASDM boplgin 3148 SIGNIFICANT sys\_kpi.c 611 Session History is Empty

10/23 03:26:35.82 SMR-CASDM web:local 5244 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (17) Most Sessions (4) Current Sessions (0)

10/23 03:27:02.79 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(16 hr 1 min 31 sec) Sent (327625) Received (330723) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 03:57:04.99 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(16 hr 31 min 33 sec) Sent (328827) Received (331925) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 04:21:42.19 SMR-CASDM boplgin 3148 SIGNIFICANT sys\_kpi.c 611 Session History is Empty

10/23 04:27:08.84 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(17 hr 1 min 37 sec) Sent (330047) Received (333145) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 04:57:10.18 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(17 hr 31 min 39 sec) Sent (331257) Received (334355) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 05:21:42.20 SMR-CASDM boplgin 3148 SIGNIFICANT sys\_kpi.c 611 Session History is Empty

10/23 05:26:35.84 SMR-CASDM web:local 5244 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (17) Most Sessions (4) Current Sessions (0)

10/23 05:26:39.88 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,0) rmtref(0,0) dbchg(1)

10/23 05:26:46.47 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(1) lcl(0) rmt(0,1) rmtref(0,0) dbchg(1)

10/23 05:27:15.27 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(18 hr 1 min 44 sec) Sent (332538) Received (335636) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 05:57:17.99 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(18 hr 31 min 46 sec) Sent (333741) Received (336839) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 06:21:42.19 SMR-CASDM boplgin 3148 SIGNIFICANT sys\_kpi.c 611 Session History is Empty

10/23 06:26:23.28 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(3) rmt(0,0) rmtref(0,0) dbchg(0)

10/23 06:27:20.42 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(19 hr 1 min 49 sec) Sent (334968) Received (338066) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 06:56:39.91 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,0) rmtref(0,0) dbchg(1)

10/23 06:56:46.52 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(1) lcl(0) rmt(0,1) rmtref(0,0) dbchg(1)

10/23 06:57:25.52 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(19 hr 31 min 54 sec) Sent (336241) Received (339339) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 07:21:42.19 SMR-CASDM boplgin 3148 SIGNIFICANT sys\_kpi.c 611 Session History is Empty

10/23 07:26:35.87 SMR-CASDM web:local 5244 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (17) Most Sessions (4) Current Sessions (0)

10/23 07:27:29.65 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(20 hr 1 min 58 sec) Sent (337461) Received (340559) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 07:30:47.83 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 232007062:0x0A470298 login by analyst venu.raja (cnt:D9B8FEC81D5CA9449AD900D8ADB6C8BC); session count 1

10/23 07:31:16.05 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 45 to 52 for hiersel\_pcat\_in.htmpl[1] to accommodate HIER\_level\_name

10/23 07:31:18.18 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 4 to 11 for hierload\_pcat\_in.htmpl[1] to accommodate HIER\_level\_name

10/23 07:31:55.32 SMR-CASDM spelsrvr 7124 ERROR pdm\_misc.pm 106 Error doing auto\_find\_assignee AHD05451:cr:665041 No eligible Groups found

10/23 07:31:55.43 SMR-CASDM sqlagt:Act\_Log 8828 ERROR sqlclass.c 1013 SQL Execute failed: [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] Communication link failure; [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] TCP Provider: An existing connection was forcibly closed by the remote host.

10/23 07:31:55.46 SMR-CASDM sqlagt:Act\_Log 8828 ERROR sqlclass.c 1014 Clause (INSERT INTO act\_log ( action\_desc, analyst, call\_req\_id, description, internal, knowledge\_session, knowledge\_tool, last\_mod\_dt, persid, rel\_ticket\_type, system\_time, time\_spent, time\_stamp, type, id ) VALUES ( ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? )) Input (<action\_desc:string>log an event occurrence|<analyst:uuid>793ED69B4E87A545BD8E911834D829FC|<call\_req\_id:string>cr:665041|<description:string> AHD05451:Request 243347 No eligible Groups found. AHD05455:Request 243347 Auto Assignment Failed|<internal:int>0|<knowledge\_session:string>(NULL)|<knowledge\_tool:string>PDM|<last\_mod\_dt:time>10/23/2019 07:31:55|<persid:string>alg:4064719|<rel\_ticket\_type:string>(NULL)|<system\_time:time>10/23/2019 07:31:55|<time\_spent:duration>0|<time\_stamp:time>10/23/2019 07:31:55|<type:string>EVT|<id:int>4064719)

10/23 07:31:55.49 SMR-CASDM sqlagt:Act\_Log 8828 ERROR sqlsrvr.c 644 SQL connection lost detected and is being handled.

10/23 07:31:55.52 SMR-CASDM bpvirtdb\_srvr 8560 ERROR vdbagent.c 897 Detected database connection problem during INSERT. Requeuing request for agent Act\_Log.

10/23 07:32:10.56 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 857 Retrying request attempt (1) after previous database connectivity problems for agent Act\_Log

10/23 07:32:10.61 SMR-CASDM sqlagt:Act\_Log 8828 SIGNIFICANT sqlclass.c 481 Successfully logged back on to SQL Server

10/23 07:32:13.12 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486411 for cr:665041 changed from past date of 10/23/2019 07:32:11 to 10/23/2019 07:32:18

10/23 07:32:13.35 SMR-CASDM sqlagt:Call\_Req 7368 ERROR sqlclass.c 1013 SQL Execute failed: [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] Communication link failure; [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] TCP Provider: An existing connection was forcibly closed by the remote host.

10/23 07:32:13.39 SMR-CASDM sqlagt:Call\_Req 7368 ERROR sqlclass.c 1014 Clause (INSERT INTO call\_req ( active\_flag, actual\_comp\_date, affected\_rc, affected\_service, assignee, caextwf\_instance\_id, call\_back\_date, call\_back\_flag, call\_back\_text, category, caused\_by\_chg, cawf\_procid, change, charge\_back\_id, close\_date, created\_via, current\_wrkshft, customer, description, est\_comp\_date, event\_token, extern\_ref, external\_system\_ticket, group\_id, heat, impact, incident\_priority, incorrectly\_assigned, last\_act\_id, last\_mod\_by, last\_mod\_dt, log\_agent, macro\_predict\_viol, major\_incident, open\_date, orig\_user\_admin\_org, orig\_user\_cost\_center, orig\_user\_dept, orig\_user\_organization, outage\_detail\_what, outage\_detail\_who, outage\_detail\_why, outage\_end\_time, outage\_reason\_desc, outage\_start\_time, outage\_type, parent, pct\_service\_restored, persid, predicted\_sla\_viol, priority, problem, ref\_num, reminder\_duration, remote\_control\_used, requested\_by, resolution\_code, resolution\_method, resolvable\_at\_lower, resolve\_date, return\_to\_service, rootcause, sap\_category, sap\_client, sap\_component, sap\_cprog, sap\_dbsys, sap\_frontend, sap\_instance, sap\_msg, sap\_os, sap\_priority, sap\_sftwcomp, sap\_sftwcomppatch, sap\_sftwcomprel, sap\_solman, sap\_state, sap\_status, sap\_subject, sap\_syshost, sap\_sysid, sap\_systyp, sap\_userstatus, sap\_xnum, sched\_token, severity, sla\_violation, solution, start\_date, status, string1, string2, string3, string4, string5, string6, summary, support\_lev, symptom\_code, target\_closed\_count, target\_closed\_last, target\_hold\_count, target\_hold\_last, target\_resolved\_count, target\_resolved\_last, target\_start\_last, template\_name, ticket\_avoided, time\_spent\_sum, type, urgency, zack\_date, zadmin\_cat, zanalyst\_cat, zaudit\_track, zcall\_log\_method, zcomplete\_by\_date, zemployee\_cat, zhold, zkbase\_track, zpending\_status, zproblem\_detection, zrca\_sub\_date, zrca\_update, zrequest\_category, zresolved\_by, zresolver\_activity, zsecurity\_incident, zvendor, zvendor\_list, id ) VALUES ( ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? )) Input (<active\_flag:int>1|<actual\_comp\_date:time>(NULL)|<affected\_rc:uuid>(NULL)|<affected\_service:uuid>(NULL)|<assignee:uuid>D9B8FEC81D5CA9449AD900D8ADB6C8BC|<caextwf\_instance\_id:int>(NULL)|<call\_back\_date:time>(NULL)|<call\_back\_flag:int>0|<call\_back\_text:string>(NULL)|<category:string>pcat:405042|<caused\_by\_chg:int>(NULL)|<cawf\_procid:string>(NULL)|<change:int>(NULL)|<charge\_back\_id:string>(NULL)|<close\_date:time>(NULL)|<created\_via:int>3554|<current\_wrkshft:string>(NULL)|<customer:uuid>D9B8FEC81D5CA9449AD900D8ADB6C8BC|<description:string>Test Ticket for P3 Incident|<est\_comp\_date:time>(NULL)|<event\_token:string>(NULL)|<extern\_ref:string>(NULL)|<external\_system\_ticket:string>(NULL)|<group\_id:uuid>FEA04D6F0BDBC1428F52C972AAC331AE|<heat:int>(NULL)|<impact:int>1|<incident\_priority:int>8|<incorrectly\_assigned:int>0|<last\_act\_id:string>(NULL)|<last\_mod\_by:uuid>D9B8FEC81D5CA9449AD900D8ADB6C8BC|<last\_mod\_dt:time>10/23/2019 07:32:10|<log\_agent:uuid>D9B8FEC81D5CA9449AD900D8ADB6C8BC|<macro\_predict\_viol:int>0|<major\_incident:int>0|<open\_date:time>10/23/2019 07:31:02|<orig\_user\_admin\_org:uuid>(NULL)|<orig\_user\_cost\_center:int>(NULL)|<orig\_user\_dept:int>(NULL)|<orig\_user\_organization:uuid>(NULL)|<outage\_detail\_what:string>(NULL)|<outage\_detail\_who:string>(NULL)|<outage\_detail\_why:string>(NULL)|<outage\_end\_time:time>(NULL)|<outage\_reason\_desc:string>(NULL)|<outage\_start\_time:time>(NULL)|<outage\_type:int>(NULL)|<parent:string>(NULL)|<pct\_service\_restored:int>(NULL)|<persid:string>cr:665041|<predicted\_sla\_viol:int>0|<priority:int>3|<problem:string>(NULL)|<ref\_num:string>IM 243347|<reminder\_duration:duration>(NULL)|<remote\_control\_used:int>0|<requested\_by:uuid>D9B8FEC81D5CA9449AD900D8ADB6C8BC|<resolution\_code:int>(NULL)|<resolution\_method:int>(NULL)|<resolvable\_at\_lower:int>0|<resolve\_date:time>(NULL)|<return\_to\_service:int>0|<rootcause:int>(NULL)|<sap\_category:string>(NULL)|<sap\_client:string>(NULL)|<sap\_component:string>(NULL)|<sap\_cprog:string>(NULL)|<sap\_dbsys:string>(NULL)|<sap\_frontend:string>(NULL)|<sap\_instance:string>(NULL)|<sap\_msg:string>(NULL)|<sap\_os:string>(NULL)|<sap\_priority:int>(NULL)|<sap\_sftwcomp:string>(NULL)|<sap\_sftwcomppatch:string>(NULL)|<sap\_sftwcomprel:string>(NULL)|<sap\_solman:string>(NULL)|<sap\_state:int>(NULL)|<sap\_status:string>(NULL)|<sap\_subject:string>(NULL)|<sap\_syshost:string>(NULL)|<sap\_sysid:string>(NULL)|<sap\_systyp:string>(NULL)|<sap\_userstatus:string>(NULL)|<sap\_xnum:string>(NULL)|<sched\_token:string>(NULL)|<severity:int>(NULL)|<sla\_violation:int>0|<solution:string>(NULL)|<start\_date:time>(NULL)|<status:string>OP|<string1:string>(NULL)|<string2:string>(NULL)|<string3:string>(NULL)|<string4:string>(NULL)|<string5:string>(NULL)|<string6:string>(NULL)|<summary:string>Test Ticket for P3 Incident|<support\_lev:string>(NULL)|<symptom\_code:int>(NULL)|<target\_closed\_count:int>0|<target\_closed\_last:time>(NULL)|<target\_hold\_count:int>0|<target\_hold\_last:time>(NULL)|<target\_resolved\_count:int>0|<target\_resolved\_last:time>(NULL)|<target\_start\_last:time>10/23/2019 07:32:13|<template\_name:string>(NULL)|<ticket\_avoided:int>(NULL)|<time\_spent\_sum:duration>53|<type:string>I|<urgency:int>2|<zack\_date:time>(NULL)|<zadmin\_cat:string>(NULL)|<zanalyst\_cat:string>(NULL)|<zaudit\_track:int>(NULL)|<zcall\_log\_method:int>(NULL)|<zcomplete\_by\_date:time>(NULL)|<zemployee\_cat:string>(NULL)|<zhold:int>(NULL)|<zkbase\_track:int>40001|<zpending\_status:int>(NULL)|<zproblem\_detection:int>(NULL)|<zrca\_sub\_date:time>(NULL)|<zrca\_update:int>(NULL)|<zrequest\_category:int>(NULL)|<zresolved\_by:int>(NULL)|<zresolver\_activity:string>(NULL)|<zsecurity\_incident:int>0|<zvendor:uuid>(NULL)|<zvendor\_list:int>(NULL)|<id:int>665041)

10/23 07:32:13.42 SMR-CASDM sqlagt:Call\_Req 7368 ERROR sqlsrvr.c 644 SQL connection lost detected and is being handled.

10/23 07:32:13.45 SMR-CASDM bpvirtdb\_srvr 8560 ERROR vdbagent.c 897 Detected database connection problem during INSERT. Requeuing request for agent Call\_Req.

10/23 07:32:28.47 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 857 Retrying request attempt (1) after previous database connectivity problems for agent Call\_Req

10/23 07:32:28.50 SMR-CASDM sqlagt:Call\_Req 7368 SIGNIFICANT sqlclass.c 481 Successfully logged back on to SQL Server

10/23 07:32:28.91 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243347 Initial) Message(Incident IM 243347 Initial. Assigned to: Raja, Venu Customer: Raja, Venu Description: Test Ticket for P3 Incident Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665041) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243347" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665041" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243347</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create a new request/incident/problem/change/issue</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Summary</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>Test Ticket for P3 Incident</FONT></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2><STRONG>Affected End User </STRONG></FONT></P></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Area</FONT></STRONG></P></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Status</FONT></STRONG></P></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Priority</FONT></STRONG></P></TD></TR><TR><TD><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2>Raja, Venu </FONT></P></TD><TD><P align=left><FONT size=2><FONT face=verdana,arial,helvetica,sans-serif><STRONG>&nbsp;</STRONG>Email and Directory.Email.O365.Mail Policies</FONT></FONT></P></TD><TD><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2>Open</FONT></P></TD><TD><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2>3</FONT></P></TD></TR></TBODY></TABLE></P></STRONG></FONT></FONT><FONT size=2><STRONG><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; 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BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=Verdana size=2>Impact</FONT></STRONG></TD></TR><TR><TD><FONT face=Verdana size=2></FONT></TD><TD><FONT face=Verdana size=2>3-High</FONT></TD><TD><FONT face=Verdana size=2>5-One person</FONT></TD></TR></TBODY></TABLE></P><P><FONT size=2><FONT face=verdana,arial,helvetica,sans-serif><STRONG></P></STRONG></FONT></FONT><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Description</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>Test Ticket for P3 Incident</FONT></TD></TR></TBODY></TABLE></STRONG></FONT> )

10/23 07:32:29.57 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243347 Initial) Message(Incident IM 243347 Initial. Assigned to: Raja, Venu Customer: Raja, Venu Description: Test Ticket for P3 Incident Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665041) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243347" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665041" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243347</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create a new request/incident/problem/change/issue</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Summary</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>Test Ticket for P3 Incident</FONT></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; 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10/23 07:32:29.79 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243347 Initial) Message(Incident IM 243347 Initial. Assigned to: Raja, Venu Customer: Raja, Venu Description: Test Ticket for P3 Incident Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665041) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243347" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665041" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243347</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create a new request/incident/problem/change/issue</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 07:32:30.38 SMR-CASDM web:local 5244 SIGNIFICANT session.c 4086 This request took 35423 milliseconds to complete. session id:232007062 login name:venu.raja htmpl name:detail\_cr\_ro.htmpl

10/23 07:35:46.95 SMR-CASDM sqlagt:Default 8216 ERROR sqlclass.c 1013 SQL Execute failed: [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] Communication link failure; [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] TCP Provider: An existing connection was forcibly closed by the remote host.

10/23 07:35:46.96 SMR-CASDM sqlagt:Default 8216 ERROR sqlclass.c 1014 Clause ({ ? = call dbo.SDM\_KEY\_MGR;1( ?, ?, ?, ?, ?, ?, ?, ? ) }) Input (<string>crkey.ctl|<string>|<int>2|<int>0)

10/23 07:35:46.97 SMR-CASDM sqlagt:Default 8216 ERROR sqlsrvr.c 2609 SQL connection lost detected and is being handled.

10/23 07:35:46.99 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT key\_control.c 995 Detected database connection problem during key control processing. Requeuing request.

10/23 07:36:02.01 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT key\_control.c 1831 Retrying key request (Retry number 1)

10/23 07:36:02.06 SMR-CASDM sqlagt:Default 8216 SIGNIFICANT sqlclass.c 481 Successfully logged back on to SQL Server

10/23 07:36:02.48 SMR-CASDM web:local 5244 SIGNIFICANT session.c 4086 This request took 15558 milliseconds to complete. session id:232007062 login name:venu.raja htmpl name:detail\_cr\_edit.htmpl

10/23 07:37:16.58 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486432 for cr:665042 changed from past date of 10/23/2019 07:37:14 to 10/23/2019 07:37:21

10/23 07:37:16.61 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486433 for cr:665042 changed from past date of 10/23/2019 07:37:14 to 10/23/2019 07:37:21

10/23 07:37:17.15 SMR-CASDM web:local 5244 SIGNIFICANT session.c 4086 This request took 4024 milliseconds to complete. session id:232007062 login name:venu.raja htmpl name:detail\_cr\_ro.htmpl

10/23 07:37:19.36 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243348 Initial) Message(Incident IM 243348 Initial. Assigned to: Beeram, Lokeshreddy Customer: Srinivas, V Description: Test Ticket for P1 Incident Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665042) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243348" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665042" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243348</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create a new request/incident/problem/change/issue</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 07:37:20.10 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243348 Initial) Message(Incident IM 243348 Initial. Assigned to: Beeram, Lokeshreddy Customer: Srinivas, V Description: Test Ticket for P1 Incident Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665042) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243348" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665042" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243348</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create a new request/incident/problem/change/issue</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 07:38:52.20 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486454 for cr:665043 changed from past date of 10/23/2019 07:38:51 to 10/23/2019 07:38:57

10/23 07:38:52.86 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243349 Initial) Message(Incident IM 243349 Initial. Assigned to: Elayapallavan, Siva Customer: Santhosh Kumar, T Description: Test Ticket for P2 Incident Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665043) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243349" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665043" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243349</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create a new request/incident/problem/change/issue</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 07:38:53.43 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243349 Initial) Message(Incident IM 243349 Initial. Assigned to: Elayapallavan, Siva Customer: Santhosh Kumar, T Description: Test Ticket for P2 Incident Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665043) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243349" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665043" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243349</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create a new request/incident/problem/change/issue</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 07:38:53.64 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243349 Initial) Message(Incident IM 243349 Initial. Assigned to: Elayapallavan, Siva Customer: Santhosh Kumar, T Description: Test Ticket for P2 Incident Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665043) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243349" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665043" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243349</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create a new request/incident/problem/change/issue</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 07:40:01.78 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486459 for cr:665044 changed from past date of 10/23/2019 07:39:59 to 10/23/2019 07:40:06

10/23 07:40:02.25 SMR-CASDM web:local 5244 SIGNIFICANT session.c 4086 This request took 3510 milliseconds to complete. session id:232007062 login name:venu.raja htmpl name:detail\_cr\_ro.htmpl

10/23 07:40:03.13 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243350 Initial) Message(Incident IM 243350 Initial. Assigned to: Sreevas, Varadharajan Customer: Mahesh, N Description: Test Ticket for P3 Incident Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665044) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243350" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665044" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243350</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create a new request/incident/problem/change/issue</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 07:40:03.31 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243350 Initial) Message(Incident IM 243350 Initial. 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10/23 07:40:03.59 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243350 Initial) Message(Incident IM 243350 Initial. Assigned to: Sreevas, Varadharajan Customer: Mahesh, N Description: Test Ticket for P3 Incident Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665044) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243350" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665044" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243350</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create a new request/incident/problem/change/issue</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 07:40:03.81 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243350 Initial) Message(Incident IM 243350 Initial. 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BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=Verdana size=2>Impact</FONT></STRONG></TD></TR><TR><TD><FONT face=Verdana size=2></FONT></TD><TD><FONT face=Verdana size=2>3-High</FONT></TD><TD><FONT face=Verdana size=2>5-One person</FONT></TD></TR></TBODY></TABLE></P><P><FONT size=2><FONT face=verdana,arial,helvetica,sans-serif><STRONG></P></STRONG></FONT></FONT><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Description</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>Test Ticket for P3 Incident</FONT></TD></TR></TBODY></TABLE></STRONG></FONT> )

10/23 07:40:42.10 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 363 to 396 for list\_cr.htmpl[1] to accommodate tenant

10/23 07:40:42.62 SMR-CASDM sqlagt:select78 4032 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select78

10/23 07:40:42.64 SMR-CASDM sqlagt:select77 8632 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select77

10/23 07:40:49.05 SMR-CASDM domsrvr 8972 ERROR where.y 908 Parse error at : "( (sym='OPEN')' ) AND ( ( delete\_flag = 0 ) AND ( cr\_flag= 1 ) )" (syntax error)

10/23 07:40:49.08 SMR-CASDM web:local 5244 ERROR parse.c 8154 Unable to receive record for PDM\_LIST at dtlDropdown.mac[92]: AHD03053:Bad where clause: Parse error at : "( (sym='OPEN')' ) AND ( ( delete\_flag = 0 ) AND ( cr\_flag= 1 ) )" (syntax error)

10/23 07:41:07.42 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 45 to 52 for hiersel\_pcat\_cr.htmpl[1] to accommodate HIER\_level\_name

10/23 07:41:09.84 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 4 to 11 for hierload\_pcat\_cr.htmpl[1] to accommodate HIER\_level\_name

10/23 07:41:29.34 SMR-CASDM spelsrvr 7124 ERROR pdm\_misc.pm 106 Error doing auto\_find\_assignee AHD05451:cr:665045 No eligible Groups found

10/23 07:41:31.55 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486480 for cr:665045 changed from past date of 10/23/2019 07:41:29 to 10/23/2019 07:41:36

10/23 07:41:32.03 SMR-CASDM domsrvr 8972 ERROR where.y 908 Parse error at : "( (sym='OPEN')' ) AND ( ( delete\_flag = 0 ) AND ( cr\_flag= 1 ) )" (syntax error)

10/23 07:41:32.06 SMR-CASDM web:local 5244 ERROR parse.c 8154 Unable to receive record for PDM\_LIST at dtlDropdown.mac[92]: AHD03053:Bad where clause: Parse error at : "( (sym='OPEN')' ) AND ( ( delete\_flag = 0 ) AND ( cr\_flag= 1 ) )" (syntax error)

10/23 07:41:32.13 SMR-CASDM web:local 5244 SIGNIFICANT session.c 4086 This request took 3039 milliseconds to complete. session id:232007062 login name:venu.raja htmpl name:detail\_cr\_ro.htmpl

10/23 07:41:32.58 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Request SR 243351 Initial) Message(Request SR 243351 Initial. Assigned to: Raja, Venu Customer: Thiruvengadathan, S Description: Test Ticket for SR Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665045) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Request SR 243351" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665045" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Request SR 243351</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create a new request/incident/problem/change/issue</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=Verdana size=2>Impact</FONT></STRONG></TD></TR><TR><TD><FONT face=Verdana size=2></FONT></TD><TD><FONT face=Verdana size=2></FONT></TD><TD><FONT face=Verdana size=2>None</FONT></TD></TR></TBODY></TABLE></P><P><FONT size=2><FONT face=verdana,arial,helvetica,sans-serif><STRONG></P></STRONG></FONT></FONT><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Description</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>Test Ticket for SR</FONT></TD></TR></TBODY></TABLE></STRONG></FONT> )

10/23 07:41:32.73 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Request SR 243351 Initial) Message(Request SR 243351 Initial. Assigned to: Raja, Venu Customer: Thiruvengadathan, S Description: Test Ticket for SR Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665045) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Request SR 243351" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665045" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Request SR 243351</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Create a new request/incident/problem/change/issue</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 07:41:32.79 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Request SR 243351 Initial) Message(Request SR 243351 Initial. 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10/23 07:41:32.89 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Request SR 243351 Initial) Message(Request SR 243351 Initial. 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COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Priority</FONT></STRONG></P></TD></TR><TR><TD><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2>Thiruvengadathan, S </FONT></P></TD><TD><P align=left><FONT size=2><FONT face=verdana,arial,helvetica,sans-serif><STRONG>&nbsp;</STRONG>Asset Management.IMAC Installation</FONT></FONT></P></TD><TD><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2>Open</FONT></P></TD><TD><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2>4</FONT></P></TD></TR></TBODY></TABLE></P></STRONG></FONT></FONT><FONT size=2><STRONG><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Reported By</FONT></STRONG></P></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Assignee</FONT></STRONG></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Group</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>Raja, Venu </FONT></TD><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>Raja, Venu </FONT></TD><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>SANMAR.SERVICEDESK</FONT></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=Verdana size=2>Severity</FONT></STRONG></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=Verdana size=2>Urgency</FONT></STRONG></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=Verdana size=2>Impact</FONT></STRONG></TD></TR><TR><TD><FONT face=Verdana size=2></FONT></TD><TD><FONT face=Verdana size=2></FONT></TD><TD><FONT face=Verdana size=2>None</FONT></TD></TR></TBODY></TABLE></P><P><FONT size=2><FONT face=verdana,arial,helvetica,sans-serif><STRONG></P></STRONG></FONT></FONT><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Description</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>Test Ticket for SR</FONT></TD></TR></TBODY></TABLE></STRONG></FONT> )

10/23 07:45:49.01 SMR-CASDM sqlagt:select56 9576 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select56

10/23 07:45:49.01 SMR-CASDM sqlagt:select76 5728 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select76

10/23 07:48:03.99 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 205242033:0x0A46FE50 login by analyst superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); session count 2

10/23 07:49:12.19 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session superadmin-205242033:0xa46fe50 ended without logout; session count 1

10/23 07:56:22.69 SMR-CASDM boplgin 3148 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,1) rmtref(0,0) dbchg(0)

10/23 07:56:22.86 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(22) rmt(508,517) rmtref(206,0) dbchg(0)

10/23 07:56:23.31 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(1753) rmt(111,205) rmtref(23,0) dbchg(0)

10/23 07:56:39.96 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(363,112) rmtref(111,0) dbchg(16)

10/23 07:56:46.54 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(3646) lcl(1418) rmt(734,870) rmtref(0,342) dbchg(4)

10/23 07:56:48.97 SMR-CASDM bpnotify\_nxd 6332 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(3,3) rmtref(0,0) dbchg(0)

10/23 07:56:49.38 SMR-CASDM kt\_daemon 5952 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(2,11) rmtref(1,0) dbchg(0)

10/23 07:57:33.14 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(20 hr 32 min 2 sec) Sent (400803) Received (404275) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 08:26:23.34 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(3) rmt(0,0) rmtref(0,0) dbchg(0)

10/23 08:26:39.99 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(2,0) rmtref(0,0) dbchg(2)

10/23 08:26:46.57 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(2) lcl(0) rmt(0,2) rmtref(0,0) dbchg(2)

10/23 08:27:35.79 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(21 hr 2 min 4 sec) Sent (402191) Received (405663) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 08:42:06.82 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session venu.raja-232007062:0xa470298 timed out; session count 0

10/23 08:56:23.40 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(1) rmt(0,0) rmtref(1,0) dbchg(0)

10/23 08:56:40.02 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(2,0) rmtref(0,0) dbchg(2)

10/23 08:56:46.60 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(2) lcl(0) rmt(0,2) rmtref(0,1) dbchg(2)

10/23 08:57:40.83 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(21 hr 32 min 9 sec) Sent (403524) Received (406997) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 09:26:35.91 SMR-CASDM web:local 5244 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (19) Most Sessions (4) Current Sessions (0)

10/23 09:26:40.03 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(2,0) rmtref(0,0) dbchg(2)

10/23 09:26:46.64 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(2) lcl(0) rmt(0,2) rmtref(0,0) dbchg(2)

10/23 09:27:45.92 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(22 hr 2 min 14 sec) Sent (404935) Received (408408) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 09:38:35.80 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 744532224:0x0A46FA08 login by analyst GV11 (cnt:BF566492A657584291E65EF71286634A); session count 1

10/23 09:39:00.59 SMR-CASDM sqlagt:select84 6688 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select84

10/23 09:39:00.61 SMR-CASDM sqlagt:select80 1048 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select80

10/23 09:39:00.63 SMR-CASDM sqlagt:select85 7312 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select85

10/23 09:39:00.63 SMR-CASDM sqlagt:select83 9608 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select83

10/23 09:39:00.63 SMR-CASDM sqlagt:select86 9244 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select86

10/23 09:39:00.63 SMR-CASDM sqlagt:select81 3216 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select81

10/23 09:39:00.63 SMR-CASDM sqlagt:select79 7236 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select79

10/23 09:39:00.63 SMR-CASDM sqlagt:select82 9484 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select82

10/23 09:39:00.68 SMR-CASDM sqlagt:select87 9296 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select87

10/23 09:39:40.41 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 980709915:0x0A470B28 login by analyst Gopal.B (cnt:B94CB469F537C14CAE9D53E2B4145181); session count 2

10/23 09:40:06.26 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 167 to 185 for list\_chgsched.htmpl[1] to accommodate tenant

10/23 09:40:08.54 SMR-CASDM web:local 5244 SIGNIFICANT freeaccess.spl 729 Retrieving BMWindows between (1530030600 and 1608654600) with COMPRESS flag 0, WINDOW\_SCOPE 1

10/23 09:40:08.56 SMR-CASDM web:local 5244 SIGNIFICANT freeaccess.spl 784 Retrieved 0 Maintenance Windows

10/23 09:40:08.59 SMR-CASDM web:local 5244 SIGNIFICANT freeaccess.spl 785 Retrieved 0 Blackout Windows

10/23 09:40:08.62 SMR-CASDM web:local 5244 SIGNIFICANT freeaccess.spl 786 There are 0 attributes per Window

10/23 09:40:09.90 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 91 to 99 for list\_sdsc.htmpl[1] to accommodate tenant

10/23 09:40:44.18 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session gopal.b-980709915:0xa470b28 ended without logout; session count 1

10/23 09:41:11.48 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 305849154:0x0A4724D8 login by analyst venu.raja (cnt:D9B8FEC81D5CA9449AD900D8ADB6C8BC); session count 2

10/23 09:41:49.93 SMR-CASDM boplgin 3148 ERROR bplaccess.c 4481 AHD04043:The user name or password you entered is not correct. Please try again.

10/23 09:42:00.47 SMR-CASDM boplgin 3148 ERROR bplaccess.c 4481 AHD04043:The user name or password you entered is not correct. Please try again.

10/23 09:42:11.96 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 518234205:0x0A472090 login by analyst vadivelu.devaraj (cnt:4A3ECAB6E70626468D18B5045BCEEB21); session count 3

10/23 09:45:33.01 SMR-CASDM sqlagt:select87 9296 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select87

10/23 09:47:39.46 SMR-CASDM sqlagt:select82 9484 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select82

10/23 09:47:39.46 SMR-CASDM sqlagt:select84 6688 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select84

10/23 09:47:39.47 SMR-CASDM sqlagt:select80 1048 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select80

10/23 09:47:39.47 SMR-CASDM sqlagt:select83 9608 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select83

10/23 09:47:39.47 SMR-CASDM sqlagt:select86 9244 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select86

10/23 09:47:39.47 SMR-CASDM sqlagt:select78 4032 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select78

10/23 09:47:39.48 SMR-CASDM sqlagt:select75 9868 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select75

10/23 09:47:39.49 SMR-CASDM sqlagt:select77 8632 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select77

10/23 09:56:22.71 SMR-CASDM boplgin 3148 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(2,2) rmtref(1,0) dbchg(0)

10/23 09:56:23.45 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(531) rmt(41,129) rmtref(17,0) dbchg(0)

10/23 09:56:40.06 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(197,35) rmtref(35,0) dbchg(4)

10/23 09:56:46.66 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(387) lcl(180) rmt(78,152) rmtref(0,54) dbchg(4)

10/23 09:56:49.41 SMR-CASDM kt\_daemon 5952 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(0,1) rmtref(0,0) dbchg(0)

10/23 09:57:48.29 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(22 hr 32 min 17 sec) Sent (419277) Received (422775) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 10:02:51.68 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 224533548:0x0A471800 login by analyst RM32 (cnt:24FD95DEB174EE4E8918E8505CFD38F7); session count 4

10/23 10:03:37.79 SMR-CASDM boplgin 3148 ERROR bplaccess.c 4481 AHD04043:The user name or password you entered is not correct. Please try again.

10/23 10:03:50.18 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 1746608711:0x0A4713B8 login by employee VS69 (cnt:67B2704807342047AD85A981E996BB61); session count 5

10/23 10:06:27.29 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session rm32-224533548:0xa471800 ended without logout; session count 4

10/23 10:06:34.83 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 950446654:0x0A471C48 login by analyst RM32 (cnt:24FD95DEB174EE4E8918E8505CFD38F7); session count 5

10/23 10:16:36.97 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 235 to 237 for help\_about.htmpl[1] to accommodate tenant

10/23 10:16:37.04 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 237 to 239 for help\_about.htmpl[1] to accommodate tenant

10/23 10:16:37.07 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 239 to 241 for help\_about.htmpl[1] to accommodate tenant

10/23 10:16:37.11 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 241 to 243 for help\_about.htmpl[1] to accommodate tenant

10/23 10:20:04.06 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session vs69-1746608711:0xa4713b8 ended without logout; session count 4

10/23 10:21:02.69 SMR-CASDM sqlagt:select57 3264 ERROR sqlclass.c 1013 SQL Execute failed: [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] Communication link failure; [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] TCP Provider: An existing connection was forcibly closed by the remote host.

10/23 10:21:02.72 SMR-CASDM sqlagt:select57 3264 ERROR sqlclass.c 1014 Clause (SELECT ca\_contact.last\_update\_date, ca\_contact.contact\_uuid FROM ca\_contact WHERE ca\_contact.inactive = 0 AND ca\_contact.userid = ?) Input (<string>vs69)

10/23 10:21:02.75 SMR-CASDM sqlagt:select57 3264 ERROR sqlsrvr.c 1647 SQL connection lost detected and is being handled.

10/23 10:21:02.77 SMR-CASDM bpvirtdb\_srvr 8560 ERROR vdbagent.c 897 Detected database connection problem during SELECT\_FULL. Requeuing request for agent select57.

10/23 10:21:17.80 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 857 Retrying request attempt (1) after previous database connectivity problems for agent select57

10/23 10:21:17.85 SMR-CASDM sqlagt:select57 3264 SIGNIFICANT sqlclass.c 481 Successfully logged back on to SQL Server

10/23 10:21:17.90 SMR-CASDM sqlagt:Audit\_Log 5892 ERROR sqlclass.c 1013 SQL Execute failed: [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] Communication link failure; [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] TCP Provider: An existing connection was forcibly closed by the remote host.

10/23 10:21:17.93 SMR-CASDM sqlagt:Audit\_Log 5892 ERROR sqlclass.c 1014 Clause (INSERT INTO session\_log ( contact, login\_time, logout\_time, policy, session\_id, session\_type, status, id ) VALUES ( ? , ? , ? , ? , ? , ? , ? , ? )) Input (<contact:uuid>67B2704807342047AD85A981E996BB61|<login\_time:int>1571806277|<logout\_time:int>(NULL)|<policy:int>0|<session\_id:int>1970025411|<session\_type:int>1|<status:int>0|<id:int>1970025411)

10/23 10:21:17.94 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 1970025411:0x0A46FE50 login by employee VS69 (cnt:67B2704807342047AD85A981E996BB61); session count 5

10/23 10:21:17.96 SMR-CASDM sqlagt:Audit\_Log 5892 ERROR sqlsrvr.c 644 SQL connection lost detected and is being handled.

10/23 10:21:17.99 SMR-CASDM bpvirtdb\_srvr 8560 ERROR vdbagent.c 897 Detected database connection problem during INSERT. Requeuing request for agent Audit\_Log event\_log session\_log casm\_active\_sessions.

10/23 10:21:17.99 SMR-CASDM web:local 5244 SIGNIFICANT session.c 4086 This request took 15317 milliseconds to complete. session id:0 login name:VS69 htmpl name:replace\_login.htmpl

10/23 10:21:18.01 SMR-CASDM sqlagt:select79 7236 ERROR sqlclass.c 1013 SQL Execute failed: [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] Communication link failure; [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] TCP Provider: An existing connection was forcibly closed by the remote host.

10/23 10:21:18.01 SMR-CASDM sqlagt:select79 7236 ERROR sqlclass.c 1014 Clause (SELECT USP\_PREFERENCES.WEB\_PREFERENCES FROM USP\_PREFERENCES WHERE USP\_PREFERENCES.ANALYST\_ID = ?) Input (<uuid>67B2704807342047AD85A981E996BB61)

10/23 10:21:18.01 SMR-CASDM sqlagt:select79 7236 ERROR sqlsrvr.c 1647 SQL connection lost detected and is being handled.

10/23 10:21:18.02 SMR-CASDM bpvirtdb\_srvr 8560 ERROR vdbagent.c 897 Detected database connection problem during SELECT\_FULL. Requeuing request for agent select79.

10/23 10:21:18.34 SMR-CASDM sqlagt:select74 6996 ERROR sqlclass.c 1013 SQL Execute failed: [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] Communication link failure; [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] TCP Provider: An existing connection was forcibly closed by the remote host.

10/23 10:21:18.34 SMR-CASDM sqlagt:select74 6996 ERROR sqlclass.c 1014 Clause (SELECT CI\_DOC\_TEMPLATES.ID FROM CI\_DOC\_TEMPLATES) Input (<None>)

10/23 10:21:18.34 SMR-CASDM sqlagt:select74 6996 ERROR sqlsrvr.c 1647 SQL connection lost detected and is being handled.

10/23 10:21:18.34 SMR-CASDM bpvirtdb\_srvr 8560 ERROR vdbagent.c 897 Detected database connection problem during SELECT\_FULL. Requeuing request for agent select74.

10/23 10:21:33.00 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 857 Retrying request attempt (1) after previous database connectivity problems for agent Audit\_Log event\_log session\_log casm\_active\_sessions

10/23 10:21:33.02 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 857 Retrying request attempt (1) after previous database connectivity problems for agent select79

10/23 10:21:33.03 SMR-CASDM sqlagt:Audit\_Log 5892 SIGNIFICANT sqlclass.c 481 Successfully logged back on to SQL Server

10/23 10:21:33.05 SMR-CASDM sqlagt:select79 7236 SIGNIFICANT sqlclass.c 481 Successfully logged back on to SQL Server

10/23 10:21:33.35 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 857 Retrying request attempt (1) after previous database connectivity problems for agent select74

10/23 10:21:33.39 SMR-CASDM sqlagt:select74 6996 SIGNIFICANT sqlclass.c 481 Successfully logged back on to SQL Server

10/23 10:21:33.68 SMR-CASDM sqlagt:select85 7312 ERROR sqlclass.c 1013 SQL Execute failed: [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] Communication link failure; [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] TCP Provider: An existing connection was forcibly closed by the remote host.

10/23 10:21:33.71 SMR-CASDM sqlagt:select85 7312 ERROR sqlclass.c 1014 Clause (SELECT usp\_functional\_access\_role.access\_level FROM usp\_functional\_access\_role WHERE usp\_functional\_access\_role.role = 13002 AND usp\_functional\_access\_role.func\_access = ?) Input (<string>security)

10/23 10:21:33.71 SMR-CASDM sqlagt:select85 7312 ERROR sqlsrvr.c 1647 SQL connection lost detected and is being handled.

10/23 10:21:33.71 SMR-CASDM bpvirtdb\_srvr 8560 ERROR vdbagent.c 897 Detected database connection problem during SELECT\_FULL. Requeuing request for agent select85.

10/23 10:21:48.72 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 857 Retrying request attempt (1) after previous database connectivity problems for agent select85

10/23 10:21:48.74 SMR-CASDM sqlagt:select85 7312 SIGNIFICANT sqlclass.c 481 Successfully logged back on to SQL Server

10/23 10:21:49.59 SMR-CASDM sqlagt:Procedure0 6204 ERROR sqlclass.c 1013 SQL Execute failed: [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] Communication link failure; [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] TCP Provider: An existing connection was forcibly closed by the remote host.

10/23 10:21:49.60 SMR-CASDM sqlagt:Procedure0 6204 ERROR sqlclass.c 1014 Clause ({ ? = call dbo.usp\_lock\_release\_multiple;1( ?, ?, ?, ? ) }) Input (<int>1571805679|<int>0|<string>\*)

10/23 10:21:49.61 SMR-CASDM sqlagt:Procedure0 6204 ERROR sqlsrvr.c 2609 SQL connection lost detected and is being handled.

10/23 10:21:49.62 SMR-CASDM sqlagt:Procedure0 6204 SIGNIFICANT lock\_agent.c 414 Detected database connection problem during lock processing. Requeuing request.

10/23 10:21:54.04 SMR-CASDM web:local 5244 ERROR session.c 4946 Unable to send delayed response on web connection 13 for session vs69-1970025411:0xa46fe50 because no response is stored

10/23 10:22:04.64 SMR-CASDM sqlagt:Procedure0 6204 SIGNIFICANT lock\_agent.c 482 Retrying lock request (Retry number 1)

10/23 10:22:04.67 SMR-CASDM sqlagt:Procedure0 6204 SIGNIFICANT sqlclass.c 481 Successfully logged back on to SQL Server

10/23 10:22:46.21 SMR-CASDM web:local 5244 SIGNIFICANT session.c 4086 This request took 87878 milliseconds to complete. session id:1970025411 login name:VS69 htmpl name:login.htmpl

10/23 10:23:31.67 SMR-CASDM boplgin 3148 ERROR bplaccess.c 4481 AHD04043:The user name or password you entered is not correct. Please try again.

10/23 10:23:41.17 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 1426941930:0x0A46ED30 login by employee VS69 (cnt:67B2704807342047AD85A981E996BB61); session count 6

10/23 10:23:50.47 SMR-CASDM sqlagt:select72 8228 ERROR sqlclass.c 1013 SQL Execute failed: [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] Communication link failure; [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] TCP Provider: An existing connection was forcibly closed by the remote host.

10/23 10:23:50.48 SMR-CASDM sqlagt:select72 8228 ERROR sqlclass.c 1014 Clause (SELECT cr\_stat.id FROM cr\_stat WHERE cr\_stat.code = ?) Input (<string>OP)

10/23 10:23:50.50 SMR-CASDM sqlagt:select72 8228 ERROR sqlsrvr.c 1647 SQL connection lost detected and is being handled.

10/23 10:23:50.51 SMR-CASDM bpvirtdb\_srvr 8560 ERROR vdbagent.c 897 Detected database connection problem during SELECT\_FULL. Requeuing request for agent select72.

10/23 10:24:03.15 SMR-CASDM sqlagt:Default 8216 ERROR sqlclass.c 1013 SQL Execute failed: [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] Communication link failure; [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] TCP Provider: An existing connection was forcibly closed by the remote host.

10/23 10:24:03.18 SMR-CASDM sqlagt:Default 8216 ERROR sqlclass.c 1014 Clause ({ ? = call dbo.SDM\_KEY\_MGR;1( ?, ?, ?, ?, ?, ?, ?, ? ) }) Input (<string>crkey.ctl|<string>|<int>2|<int>0)

10/23 10:24:03.21 SMR-CASDM sqlagt:Default 8216 ERROR sqlsrvr.c 2609 SQL connection lost detected and is being handled.

10/23 10:24:03.24 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT key\_control.c 995 Detected database connection problem during key control processing. Requeuing request.

10/23 10:24:05.52 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 857 Retrying request attempt (1) after previous database connectivity problems for agent select72

10/23 10:24:05.59 SMR-CASDM sqlagt:select72 8228 SIGNIFICANT sqlclass.c 481 Successfully logged back on to SQL Server

10/23 10:24:05.66 SMR-CASDM sqlagt:Default 8216 SIGNIFICANT sqlclass.c 481 Successfully logged back on to SQL Server

10/23 10:24:05.83 SMR-CASDM web:local 5244 SIGNIFICANT session.c 4086 This request took 15400 milliseconds to complete. session id:1426941930 login name:VS69 htmpl name:detail\_cr\_edit.htmpl

10/23 10:24:18.26 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT key\_control.c 1831 Retrying key request (Retry number 1)

10/23 10:24:18.55 SMR-CASDM web:local 5244 SIGNIFICANT session.c 4086 This request took 15430 milliseconds to complete. session id:1426941930 login name:VS69 htmpl name:detail\_cr\_edit.htmpl

10/23 10:24:18.58 SMR-CASDM web:local 5244 SIGNIFICANT session.c 4086 This request took 9171 milliseconds to complete. session id:1426941930 login name:VS69 htmpl name:detail\_cr\_edit.htmpl

10/23 10:24:33.87 SMR-CASDM sqlagt:upinde 8264 ERROR sqlclass.c 1013 SQL Execute failed: [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] Communication link failure; [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] TCP Provider: An existing connection was forcibly closed by the remote host.

10/23 10:24:33.90 SMR-CASDM sqlagt:upinde 8264 ERROR sqlclass.c 1014 Clause (INSERT INTO attached\_sla ( mapped\_chg, mapped\_cr, mapped\_cr\_wf, mapped\_iss, mapped\_iss\_wf, mapped\_wf, del, last\_mod\_by, last\_mod\_dt, last\_ttv\_upd, map\_sdsc, persid, sla\_viol\_status, ticket\_id, ticket\_type, time\_to\_violation, ttv\_event, id ) VALUES ( ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? )) Input (<mapped\_chg:int>(NULL)|<mapped\_cr:string>cr:665049|<mapped\_cr\_wf:int>(NULL)|<mapped\_iss:string>(NULL)|<mapped\_iss\_wf:int>(NULL)|<mapped\_wf:int>(NULL)|<del:int>0|<last\_mod\_by:uuid>67B2704807342047AD85A981E996BB61|<last\_mod\_dt:time>10/23/2019 10:24:33|<last\_ttv\_upd:time>(NULL)|<map\_sdsc:string>sdsc:400001|<persid:string>attached\_sla:669558|<sla\_viol\_status:int>0|<ticket\_id:int>665049|<ticket\_type:string>cr|<time\_to\_violation:time>(NULL)|<ttv\_event:string>(NULL)|<id:int>669558)

10/23 10:24:33.93 SMR-CASDM sqlagt:upinde 8264 ERROR sqlsrvr.c 644 SQL connection lost detected and is being handled.

10/23 10:24:33.96 SMR-CASDM bpvirtdb\_srvr 8560 ERROR vdbagent.c 897 Detected database connection problem during INSERT. Requeuing request for agent upinde.

10/23 10:24:48.98 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 857 Retrying request attempt (1) after previous database connectivity problems for agent upinde

10/23 10:24:49.04 SMR-CASDM sqlagt:upinde 8264 SIGNIFICANT sqlclass.c 481 Successfully logged back on to SQL Server

10/23 10:24:49.09 SMR-CASDM sqlagt:Act\_Log 8828 ERROR sqlclass.c 1013 SQL Execute failed: [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] Communication link failure; [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] TCP Provider: An existing connection was forcibly closed by the remote host.

10/23 10:24:49.12 SMR-CASDM sqlagt:Act\_Log 8828 ERROR sqlclass.c 1014 Clause (INSERT INTO act\_log ( action\_desc, analyst, call\_req\_id, description, internal, knowledge\_session, knowledge\_tool, last\_mod\_dt, persid, rel\_ticket\_type, system\_time, time\_spent, time\_stamp, type, id ) VALUES ( ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? )) Input (<action\_desc:string>Service Type Attached/Updated|<analyst:uuid>67B2704807342047AD85A981E996BB61|<call\_req\_id:string>cr:665049|<description:string>Attached/Updated service type into request/incident/problem/change/issue.|<internal:int>1|<knowledge\_session:string>(NULL)|<knowledge\_tool:string>PDM|<last\_mod\_dt:time>10/23/2019 10:24:33|<persid:string>alg:4065023|<rel\_ticket\_type:string>(NULL)|<system\_time:time>10/23/2019 10:24:33|<time\_spent:duration>0|<time\_stamp:time>10/23/2019 10:24:33|<type:string>ST\_ATTACH|<id:int>4065023)

10/23 10:24:49.14 SMR-CASDM sqlagt:Act\_Log 8828 ERROR sqlsrvr.c 644 SQL connection lost detected and is being handled.

10/23 10:24:49.17 SMR-CASDM bpvirtdb\_srvr 8560 ERROR vdbagent.c 897 Detected database connection problem during INSERT. Requeuing request for agent Act\_Log.

10/23 10:25:03.65 SMR-CASDM domsrvr 8972 ERROR attr.c 6199 No response to trigger cr::attached\_sla\_processing (1 time) after 30 seconds; waiting another 60 seconds

10/23 10:25:04.08 SMR-CASDM web:local 5244 ERROR session.c 10378 Session id 1746608711 for Session vs69-1746608711:0xa4713b8 was not indexed

10/23 10:25:04.18 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 857 Retrying request attempt (1) after previous database connectivity problems for agent Act\_Log

10/23 10:25:04.21 SMR-CASDM sqlagt:Act\_Log 8828 SIGNIFICANT sqlclass.c 481 Successfully logged back on to SQL Server

10/23 10:25:04.25 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486501 for cr:665049 changed from past date of 10/23/2019 10:24:33 to 10/23/2019 10:25:09

10/23 10:25:04.32 SMR-CASDM sqlagt:Call\_Req 7368 ERROR sqlclass.c 1013 SQL Execute failed: [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] Communication link failure; [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] TCP Provider: An existing connection was forcibly closed by the remote host.

10/23 10:25:04.35 SMR-CASDM sqlagt:Call\_Req 7368 ERROR sqlclass.c 1014 Clause (INSERT INTO call\_req ( active\_flag, actual\_comp\_date, affected\_rc, affected\_service, assignee, caextwf\_instance\_id, call\_back\_date, call\_back\_flag, call\_back\_text, category, caused\_by\_chg, cawf\_procid, change, charge\_back\_id, close\_date, created\_via, current\_wrkshft, customer, description, est\_comp\_date, event\_token, extern\_ref, external\_system\_ticket, group\_id, heat, impact, incident\_priority, incorrectly\_assigned, last\_act\_id, last\_mod\_by, last\_mod\_dt, log\_agent, macro\_predict\_viol, major\_incident, open\_date, orig\_user\_admin\_org, orig\_user\_cost\_center, orig\_user\_dept, orig\_user\_organization, outage\_detail\_what, outage\_detail\_who, outage\_detail\_why, outage\_end\_time, outage\_reason\_desc, outage\_start\_time, outage\_type, parent, pct\_service\_restored, persid, predicted\_sla\_viol, priority, problem, ref\_num, reminder\_duration, remote\_control\_used, requested\_by, resolution\_code, resolution\_method, resolvable\_at\_lower, resolve\_date, return\_to\_service, rootcause, sap\_category, sap\_client, sap\_component, sap\_cprog, sap\_dbsys, sap\_frontend, sap\_instance, sap\_msg, sap\_os, sap\_priority, sap\_sftwcomp, sap\_sftwcomppatch, sap\_sftwcomprel, sap\_solman, sap\_state, sap\_status, sap\_subject, sap\_syshost, sap\_sysid, sap\_systyp, sap\_userstatus, sap\_xnum, sched\_token, severity, sla\_violation, solution, start\_date, status, string1, string2, string3, string4, string5, string6, summary, support\_lev, symptom\_code, target\_closed\_count, target\_closed\_last, target\_hold\_count, target\_hold\_last, target\_resolved\_count, target\_resolved\_last, target\_start\_last, template\_name, ticket\_avoided, time\_spent\_sum, type, urgency, zack\_date, zadmin\_cat, zanalyst\_cat, zaudit\_track, zcall\_log\_method, zcomplete\_by\_date, zemployee\_cat, zhold, zkbase\_track, zpending\_status, zproblem\_detection, zrca\_sub\_date, zrca\_update, zrequest\_category, zresolved\_by, zresolver\_activity, zsecurity\_incident, zvendor, zvendor\_list, id ) VALUES ( ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? )) Input (<active\_flag:int>1|<actual\_comp\_date:time>(NULL)|<affected\_rc:uuid>(NULL)|<affected\_service:uuid>(NULL)|<assignee:uuid>(NULL)|<caextwf\_instance\_id:int>(NULL)|<call\_back\_date:time>(NULL)|<call\_back\_flag:int>0|<call\_back\_text:string>(NULL)|<category:string>(NULL)|<caused\_by\_chg:int>(NULL)|<cawf\_procid:string>(NULL)|<change:int>(NULL)|<charge\_back\_id:string>(NULL)|<close\_date:time>(NULL)|<created\_via:int>3570|<current\_wrkshft:string>(NULL)|<customer:uuid>67B2704807342047AD85A981E996BB61|<description:string>Team, test SR|<est\_comp\_date:time>(NULL)|<event\_token:string>(NULL)|<extern\_ref:string>(NULL)|<external\_system\_ticket:string>(NULL)|<group\_id:uuid>02B0A1320E2D024AB50E8286BD5F40CB|<heat:int>(NULL)|<impact:int>0|<incident\_priority:int>0|<incorrectly\_assigned:int>0|<last\_act\_id:string>(NULL)|<last\_mod\_by:uuid>67B2704807342047AD85A981E996BB61|<last\_mod\_dt:time>10/23/2019 10:24:33|<log\_agent:uuid>67B2704807342047AD85A981E996BB61|<macro\_predict\_viol:int>0|<major\_incident:int>0|<open\_date:time>10/23/2019 10:24:09|<orig\_user\_admin\_org:uuid>D7297FC801EF9E45952841B682376127|<orig\_user\_cost\_center:int>(NULL)|<orig\_user\_dept:int>1000115|<orig\_user\_organization:uuid>D7297FC801EF9E45952841B682376127|<outage\_detail\_what:string>(NULL)|<outage\_detail\_who:string>(NULL)|<outage\_detail\_why:string>(NULL)|<outage\_end\_time:time>(NULL)|<outage\_reason\_desc:string>(NULL)|<outage\_start\_time:time>(NULL)|<outage\_type:int>(NULL)|<parent:string>(NULL)|<pct\_service\_restored:int>(NULL)|<persid:string>cr:665049|<predicted\_sla\_viol:int>0|<priority:int>0|<problem:string>(NULL)|<ref\_num:string>SR 243355|<reminder\_duration:duration>(NULL)|<remote\_control\_used:int>0|<requested\_by:uuid>(NULL)|<resolution\_code:int>(NULL)|<resolution\_method:int>(NULL)|<resolvable\_at\_lower:int>0|<resolve\_date:time>(NULL)|<return\_to\_service:int>0|<rootcause:int>(NULL)|<sap\_category:string>(NULL)|<sap\_client:string>(NULL)|<sap\_component:string>(NULL)|<sap\_cprog:string>(NULL)|<sap\_dbsys:string>(NULL)|<sap\_frontend:string>(NULL)|<sap\_instance:string>(NULL)|<sap\_msg:string>(NULL)|<sap\_os:string>(NULL)|<sap\_priority:int>(NULL)|<sap\_sftwcomp:string>(NULL)|<sap\_sftwcomppatch:string>(NULL)|<sap\_sftwcomprel:string>(NULL)|<sap\_solman:string>(NULL)|<sap\_state:int>(NULL)|<sap\_status:string>(NULL)|<sap\_subject:string>(NULL)|<sap\_syshost:string>(NULL)|<sap\_sysid:string>(NULL)|<sap\_systyp:string>(NULL)|<sap\_userstatus:string>(NULL)|<sap\_xnum:string>(NULL)|<sched\_token:string>(NULL)|<severity:int>(NULL)|<sla\_violation:int>0|<solution:string>(NULL)|<start\_date:time>(NULL)|<status:string>OP|<string1:string>(NULL)|<string2:string>(NULL)|<string3:string>(NULL)|<string4:string>(NULL)|<string5:string>(NULL)|<string6:string>(NULL)|<summary:string>Team, test SR|<support\_lev:string>(NULL)|<symptom\_code:int>(NULL)|<target\_closed\_count:int>0|<target\_closed\_last:time>(NULL)|<target\_hold\_count:int>0|<target\_hold\_last:time>(NULL)|<target\_resolved\_count:int>0|<target\_resolved\_last:time>(NULL)|<target\_start\_last:time>10/23/2019 10:25:04|<template\_name:string>(NULL)|<ticket\_avoided:int>(NULL)|<time\_spent\_sum:duration>15|<type:string>R|<urgency:int>1|<zack\_date:time>(NULL)|<zadmin\_cat:string>(NULL)|<zanalyst\_cat:string>(NULL)|<zaudit\_track:int>(NULL)|<zcall\_log\_method:int>(NULL)|<zcomplete\_by\_date:time>(NULL)|<zemployee\_cat:string>(NULL)|<zhold:int>(NULL)|<zkbase\_track:int>(NULL)|<zpending\_status:int>(NULL)|<zproblem\_detection:int>(NULL)|<zrca\_sub\_date:time>(NULL)|<zrca\_update:int>(NULL)|<zrequest\_category:int>(NULL)|<zresolved\_by:int>(NULL)|<zresolver\_activity:string>(NULL)|<zsecurity\_incident:int>0|<zvendor:uuid>(NULL)|<zvendor\_list:int>(NULL)|<id:int>665049)

10/23 10:25:04.35 SMR-CASDM sqlagt:Call\_Req 7368 ERROR sqlsrvr.c 644 SQL connection lost detected and is being handled.

10/23 10:25:04.35 SMR-CASDM bpvirtdb\_srvr 8560 ERROR vdbagent.c 897 Detected database connection problem during INSERT. Requeuing request for agent Call\_Req.

10/23 10:25:19.35 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 857 Retrying request attempt (1) after previous database connectivity problems for agent Call\_Req

10/23 10:25:19.40 SMR-CASDM sqlagt:Call\_Req 7368 SIGNIFICANT sqlclass.c 481 Successfully logged back on to SQL Server

10/23 10:25:20.55 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Request SR 243355 Initial) Message(Request SR 243355 Initial. Assigned to: Customer: Srinivas, V Description: Team, test SR Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665049) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Request SR 243355" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665049" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Request SR 243355</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Contact: Srinivas, V <BR> Phone: 91-44-28128161<BR> Email: VS69@sanmargroup.com</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Summary</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>Team,&nbsp;&nbsp;&nbsp;&nbsp;test SR</FONT></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2><STRONG>Affected End User </STRONG></FONT></P></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Area</FONT></STRONG></P></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Status</FONT></STRONG></P></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; 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10/23 10:25:20.75 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Request SR 243355 Initial) Message(Request SR 243355 Initial. Assigned to: Customer: Srinivas, V Description: Team, test SR Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665049) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Request SR 243355" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665049" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Request SR 243355</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Contact: Srinivas, V <BR> Phone: 91-44-28128161<BR> Email: VS69@sanmargroup.com</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 10:25:20.88 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Request SR 243355 Initial) Message(Request SR 243355 Initial. 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10/23 10:25:21.02 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Request SR 243355 Initial) Message(Request SR 243355 Initial. Assigned to: Customer: Srinivas, V Description: Team, test SR Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665049) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Request SR 243355" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665049" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Request SR 243355</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Contact: Srinivas, V <BR> Phone: 91-44-28128161<BR> Email: VS69@sanmargroup.com</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 10:25:21.25 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Request SR 243355 Initial) Message(Request SR 243355 Initial. 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10/23 10:25:24.90 SMR-CASDM web:local 5244 SIGNIFICANT session.c 4086 This request took 51455 milliseconds to complete. session id:1426941930 login name:VS69 htmpl name:home.htmpl

10/23 10:26:22.02 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486502 for cr:665050 changed from past date of 10/23/2019 10:26:20 to 10/23/2019 10:26:27

10/23 10:26:22.04 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486503 for cr:665050 changed from past date of 10/23/2019 10:26:20 to 10/23/2019 10:26:27

10/23 10:26:22.75 SMR-CASDM boplgin 3148 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(4,3) rmtref(2,0) dbchg(0)

10/23 10:26:22.89 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(6) rmt(122,123) rmtref(48,0) dbchg(0)

10/23 10:26:23.05 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243356 Initial) Message(Incident IM 243356 Initial. Assigned to: Customer: Srinivas, V Description: Team, Test Incident Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665050) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243356" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665050" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243356</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Contact: Srinivas, V <BR> Phone: 91-44-28128161<BR> Email: VS69@sanmargroup.com</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 10:26:23.48 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(622) rmt(63,183) rmtref(33,0) dbchg(0)

10/23 10:26:23.53 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243356 Initial) Message(Incident IM 243356 Initial. Assigned to: Customer: Srinivas, V Description: Team, Test Incident Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665050) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243356" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665050" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243356</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Contact: Srinivas, V <BR> Phone: 91-44-28128161<BR> Email: VS69@sanmargroup.com</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 10:26:23.73 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243356 Initial) Message(Incident IM 243356 Initial. Assigned to: Customer: Srinivas, V Description: Team, Test Incident Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665050) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243356" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665050" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243356</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Contact: Srinivas, V <BR> Phone: 91-44-28128161<BR> Email: VS69@sanmargroup.com</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Reported By</FONT></STRONG></P></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Assignee</FONT></STRONG></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Group</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>Srinivas, V </FONT></TD><TD><FONT face=verdana,arial,helvetica,sans-serif size=2></FONT></TD><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>SANMAR.SERVICEDESK</FONT></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=Verdana size=2>Impact</FONT></STRONG></TD></TR><TR><TD><FONT face=Verdana size=2></FONT></TD><TD><FONT face=Verdana size=2>3-High</FONT></TD><TD><FONT face=Verdana size=2>None</FONT></TD></TR></TBODY></TABLE></P><P><FONT size=2><FONT face=verdana,arial,helvetica,sans-serif><STRONG></P></STRONG></FONT></FONT><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Description</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>Team,<BR> <BR> Test Incident </FONT></TD></TR></TBODY></TABLE></STRONG></FONT> )

10/23 10:26:40.08 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(251,56) rmtref(54,0) dbchg(5)

10/23 10:26:46.69 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(1181) lcl(410) rmt(285,358) rmtref(0,150) dbchg(2)

10/23 10:26:49.00 SMR-CASDM bpnotify\_nxd 6332 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,1) rmtref(0,0) dbchg(0)

10/23 10:26:49.44 SMR-CASDM kt\_daemon 5952 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,1) rmtref(1,0) dbchg(0)

10/23 10:27:49.90 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(23 hr 2 min 18 sec) Sent (449565) Received (453180) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 10:34:59.86 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 942784532:0x0A46F178 login by analyst RM33 (cnt:5549EC74D8B0FA469D4CB1410C3C49B3); session count 7

10/23 10:43:05.87 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session venu.raja-305849154:0xa4724d8 logoff; id(D9B8FEC81D5CA9449AD900D8ADB6C8BC); session count 6

10/23 10:50:22.18 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session rm33-942784532:0xa46f178 logoff; id(5549EC74D8B0FA469D4CB1410C3C49B3); session count 5

10/23 10:51:16.42 SMR-CASDM boplgin 3148 ERROR bplaccess.c 4481 AHD04043:The user name or password you entered is not correct. Please try again.

10/23 10:51:35.49 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 498919151:0x0A46F5C0 login by analyst PM22 (cnt:ED5A80ECAC207B4AA5B0B4A537B523D7); session count 6

10/23 10:52:07.47 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session pm22-498919151:0xa46f5c0 logoff; id(ED5A80ECAC207B4AA5B0B4A537B523D7); session count 5

10/23 10:53:28.93 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 124627942:0x0A470298 login by analyst KKVB1 (cnt:9505EC480EB41A4A9F9AC77E284707BF); session count 6

10/23 10:53:58.05 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session kkvb1-124627942:0xa470298 logoff; id(9505EC480EB41A4A9F9AC77E284707BF); session count 5

10/23 10:54:08.10 SMR-CASDM boplgin 3148 ERROR bplaccess.c 4481 AHD04043:The user name or password you entered is not correct. Please try again.

10/23 10:54:28.97 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 453080321:0x0A4713B8 login by employee KKVB1 (cnt:9505EC480EB41A4A9F9AC77E284707BF); session count 6

10/23 10:54:33.50 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session kkvb1-453080321:0xa4713b8 logoff; id(9505EC480EB41A4A9F9AC77E284707BF); session count 5

10/23 10:56:22.78 SMR-CASDM boplgin 3148 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(3,3) rmtref(2,0) dbchg(0)

10/23 10:56:22.92 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(2) rmt(36,37) rmtref(11,0) dbchg(0)

10/23 10:56:23.48 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(480) rmt(37,100) rmtref(20,0) dbchg(0)

10/23 10:56:40.11 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(98,24) rmtref(24,0) dbchg(5)

10/23 10:56:46.71 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(291) lcl(125) rmt(63,72) rmtref(0,45) dbchg(4)

10/23 10:56:49.45 SMR-CASDM kt\_daemon 5952 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(0,1) rmtref(0,0) dbchg(0)

10/23 10:57:51.37 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(23 hr 32 min 20 sec) Sent (458565) Received (462194) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 10:58:57.92 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session vadivelu.devaraj-518234205:0xa472090 timed out; session count 4

10/23 11:16:38.82 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session rm32-950446654:0xa471c48 timed out; session count 3

10/23 11:21:58.02 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session vs69-1426941930:0xa46ed30 logoff; id(67B2704807342047AD85A981E996BB61); session count 2

10/23 11:22:46.91 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session vs69-1970025411:0xa46fe50 timed out; session count 1

10/23 11:26:22.81 SMR-CASDM boplgin 3148 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,0) rmtref(0,0) dbchg(0)

10/23 11:26:23.51 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(12) rmt(1,1) rmtref(4,0) dbchg(0)

10/23 11:26:35.95 SMR-CASDM web:local 5244 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (32) Most Sessions (7) Current Sessions (1)

10/23 11:26:40.15 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(3,1) rmtref(1,0) dbchg(2)

10/23 11:26:46.73 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(6) lcl(2) rmt(2,4) rmtref(0,4) dbchg(2)

10/23 11:27:46.93 SMR-CASDM web:local 5244 ERROR session.c 8443 Delaying deletion of Session vs69-1970025411:0xa46fe50 for 300 seconds because it has active connection 036B07F0

10/23 11:27:56.48 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 2 min 25 sec) Sent (460136) Received (463771) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 11:32:46.95 SMR-CASDM web:local 5244 ERROR session.c 8435 Forcibly dropping all connections for Session vs69-1970025411:0xa46fe50 because it still has 1 open connection(s) after waiting 300 seconds for them to close

10/23 11:32:47.01 SMR-CASDM web:local 5244 SIGNIFICANT session.c 4086 This request took 4200812 milliseconds to complete. session id:0 login name:VS69 htmpl name:delayed\_server\_response.htmpl

10/23 11:48:11.63 SMR-CASDM boplgin 3148 ERROR bplaccess.c 4481 AHD04042:Login failed for userid (RM33); login timed out

10/23 11:48:11.67 SMR-CASDM web:local 5244 SIGNIFICANT session.c 4086 This request took 10062 milliseconds to complete. session id:0 login name: htmpl name:login.htmpl

10/23 11:48:35.65 SMR-CASDM boplgin 3148 ERROR bplaccess.c 4481 AHD04042:Login failed for userid (RM33); login timed out

10/23 11:48:35.69 SMR-CASDM web:local 5244 SIGNIFICANT session.c 4086 This request took 10050 milliseconds to complete. session id:0 login name: htmpl name:login.htmpl

10/23 11:48:53.50 SMR-CASDM boplgin 3148 ERROR bplaccess.c 4481 AHD04043:The user name or password you entered is not correct. Please try again.

10/23 11:49:51.72 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 869558674:0x0A472090 login by analyst RM33 (cnt:5549EC74D8B0FA469D4CB1410C3C49B3); session count 2

10/23 11:50:48.57 SMR-CASDM sqlagt:select92 8592 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select92

10/23 11:50:48.59 SMR-CASDM sqlagt:select89 4076 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select89

10/23 11:50:48.61 SMR-CASDM sqlagt:select90 9572 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select90

10/23 11:50:48.61 SMR-CASDM sqlagt:select88 2780 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select88

10/23 11:50:48.61 SMR-CASDM sqlagt:select91 9424 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select91

10/23 11:50:48.61 SMR-CASDM sqlagt:select93 6320 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select93

10/23 11:50:48.62 SMR-CASDM sqlagt:select94 9236 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select94

10/23 11:53:14.36 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session rm33-869558674:0xa472090 logoff; id(5549EC74D8B0FA469D4CB1410C3C49B3); session count 1

10/23 11:56:14.01 SMR-CASDM sqlagt:select57 3264 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select57

10/23 11:56:22.85 SMR-CASDM boplgin 3148 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(2,1) rmtref(1,0) dbchg(0)

10/23 11:56:22.95 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,1) rmtref(0,0) dbchg(0)

10/23 11:56:23.54 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(224) rmt(17,34) rmtref(5,0) dbchg(0)

10/23 11:56:40.17 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(57,13) rmtref(12,0) dbchg(7)

10/23 11:56:46.76 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(245) lcl(119) rmt(31,59) rmtref(0,18) dbchg(7)

10/23 11:58:01.56 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 32 min 30 sec) Sent (466232) Received (469892) Ports in Use (72) Processes (84) Fast Channel (0)

10/23 12:00:00.20 SMR-CASDM sqlagt:select89 4076 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select89

10/23 12:00:00.20 SMR-CASDM sqlagt:select90 9572 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select90

10/23 12:00:00.20 SMR-CASDM sqlagt:select88 2780 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select88

10/23 12:00:00.20 SMR-CASDM sqlagt:select93 6320 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select93

10/23 12:00:00.22 SMR-CASDM sqlagt:select81 3216 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select81

10/23 12:00:00.22 SMR-CASDM sqlagt:select85 7312 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select85

10/23 12:26:23.57 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(0,0) rmtref(2,0) dbchg(0)

10/23 12:26:40.21 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(3,0) rmtref(0,0) dbchg(2)

10/23 12:26:46.79 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(3) lcl(0) rmt(0,3) rmtref(0,2) dbchg(2)

10/23 12:28:03.49 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 1 hr 2 min 32 sec) Sent (467712) Received (471378) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 12:42:37.77 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session gv11-744532224:0xa46fa08 logoff; id(BF566492A657584291E65EF71286634A); session count 0

10/23 12:56:23.63 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(5) rmt(1,0) rmtref(1,0) dbchg(0)

10/23 12:56:40.24 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,0) rmtref(0,0) dbchg(1)

10/23 12:56:46.82 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(3) lcl(1) rmt(1,2) rmtref(0,1) dbchg(1)

10/23 12:58:06.73 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 1 hr 32 min 35 sec) Sent (469068) Received (472736) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 13:26:35.99 SMR-CASDM web:local 5244 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (33) Most Sessions (7) Current Sessions (0)

10/23 13:28:10.06 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 2 hr 2 min 39 sec) Sent (470288) Received (473956) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 13:35:28.19 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 1600664237:0x0A46FE50 login by analyst RM32 (cnt:24FD95DEB174EE4E8918E8505CFD38F7); session count 1

10/23 13:36:15.15 SMR-CASDM sqlagt:BU\_TRANS 5748 ERROR sqlclass.c 1013 SQL Execute failed: [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] Communication link failure; [Microsoft SQL Server Native Client 11.0] [ SQL Code=10054 SQL State=08S01] TCP Provider: An existing connection was forcibly closed by the remote host.

10/23 13:36:15.19 SMR-CASDM sqlagt:BU\_TRANS 5748 ERROR sqlclass.c 1014 Clause (INSERT INTO BU\_TRANS ( BU\_DATE, BU\_PROCESSED, BU\_RATING, DOC\_ID, HIT\_NO\_VOTE, HIT\_ORIGIN, INDEX\_ID, TICKET\_SLV, USER\_ID, USER\_SLV, kd\_duration, last\_mod\_by, LAST\_MOD\_DT, ticket\_avoided\_cnt, ID ) VALUES ( ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? )) Input (<BU\_DATE:time>10/23/2019 13:36:15|<BU\_PROCESSED:int>0|<BU\_RATING:float>2|<DOC\_ID:int>403459|<HIT\_NO\_VOTE:int>1|<HIT\_ORIGIN:int>(NULL)|<INDEX\_ID:int>(NULL)|<TICKET\_SLV:int>0|<USER\_ID:uuid>24FD95DEB174EE4E8918E8505CFD38F7|<USER\_SLV:int>0|<kd\_duration:duration>0|<last\_mod\_by:uuid>24FD95DEB174EE4E8918E8505CFD38F7|<LAST\_MOD\_DT:time>10/23/2019 13:36:15|<ticket\_avoided\_cnt:int>(NULL)|<ID:int>466094)

10/23 13:36:15.22 SMR-CASDM sqlagt:BU\_TRANS 5748 ERROR sqlsrvr.c 644 SQL connection lost detected and is being handled.

10/23 13:36:15.25 SMR-CASDM bpvirtdb\_srvr 8560 ERROR vdbagent.c 897 Detected database connection problem during INSERT. Requeuing request for agent BU\_TRANS.

10/23 13:36:30.28 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbagent.c 857 Retrying request attempt (1) after previous database connectivity problems for agent BU\_TRANS

10/23 13:36:30.34 SMR-CASDM sqlagt:BU\_TRANS 5748 SIGNIFICANT sqlclass.c 481 Successfully logged back on to SQL Server

10/23 13:36:30.72 SMR-CASDM web:local 5244 ERROR parse.c 4093 Getval at kt\_comment\_box.htmpl[55] failed for cst.tenant.name: AHD03066:Unknown name

10/23 13:36:30.84 SMR-CASDM web:local 5244 SIGNIFICANT session.c 4086 This request took 15812 milliseconds to complete. session id:1600664237 login name:RM32 htmpl name:kt\_document\_view.htmpl

10/23 13:38:55.02 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session rm32-1600664237:0xa46fe50 logoff; id(24FD95DEB174EE4E8918E8505CFD38F7); session count 0

10/23 13:39:00.26 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 2089585367:0x0A4713B8 login by employee RM32 (cnt:24FD95DEB174EE4E8918E8505CFD38F7); session count 1

10/23 13:39:27.90 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session rm32-2089585367:0xa4713b8 logoff; id(24FD95DEB174EE4E8918E8505CFD38F7); session count 0

10/23 13:39:33.32 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 292126670:0x0A470298 login by employee RM32 (cnt:24FD95DEB174EE4E8918E8505CFD38F7); session count 1

10/23 13:41:04.25 SMR-CASDM web:local 5244 ERROR parse.c 3957 Can't find a value for arg sort at lsEnd.mac[28]

10/23 13:41:04.28 SMR-CASDM web:local 5244 ERROR parse.c 3957 Can't find a value for arg start at lsEnd.mac[28]

10/23 13:41:04.31 SMR-CASDM web:local 5244 ERROR parse.c 3957 Can't find a value for arg length at lsEnd.mac[28]

10/23 13:41:04.35 SMR-CASDM web:local 5244 ERROR parse.c 8076 Unable to resolve SOURCE property for PDM\_LIST at lsEnd.mac[28]

10/23 13:41:29.99 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Request SR 243357 Initial) Message(Request SR 243357 Initial. Assigned to: Customer: Muralidharan, R Description: Test purpose Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665051) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Request SR 243357" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665051" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Request SR 243357</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Contact: Muralidharan, R <BR> Phone: 91-44-24504000<BR> Email: rm32@sanmargroup.com</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 13:41:30.51 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Request SR 243357 Initial) Message(Request SR 243357 Initial. Assigned to: Customer: Muralidharan, R Description: Test purpose Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665051) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Request SR 243357" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665051" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Request SR 243357</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Contact: Muralidharan, R <BR> Phone: 91-44-24504000<BR> Email: rm32@sanmargroup.com</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 13:41:30.66 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Request SR 243357 Initial) Message(Request SR 243357 Initial. Assigned to: Customer: Muralidharan, R Description: Test purpose Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665051) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Request SR 243357" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665051" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Request SR 243357</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Contact: Muralidharan, R <BR> Phone: 91-44-24504000<BR> Email: rm32@sanmargroup.com</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 13:42:56.77 SMR-CASDM spelsrvr 7124 ERROR cr.spl 202 Transition from 'Open' to 'Closed' is not allowed

10/23 13:42:56.85 SMR-CASDM spelsrvr 7124 ERROR cr.spl 202 Transition from 'Open' to 'Closed' is not allowed

10/23 13:43:06.01 SMR-CASDM spelsrvr 7124 ERROR cr.spl 202 Transition from 'Open' to 'Closed' is not allowed

10/23 13:43:06.13 SMR-CASDM spelsrvr 7124 ERROR cr.spl 202 Transition from 'Open' to 'Closed' is not allowed

10/23 13:43:19.26 SMR-CASDM spelsrvr 7124 ERROR cr.spl 202 Transition from 'Open' to 'Closed' is not allowed

10/23 13:43:19.39 SMR-CASDM spelsrvr 7124 ERROR cr.spl 202 Transition from 'Open' to 'Closed' is not allowed

10/23 13:56:05.58 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 1350121129:0x0A46F178 login by employee RM32 (cnt:24FD95DEB174EE4E8918E8505CFD38F7); session count 2

10/23 13:56:22.88 SMR-CASDM boplgin 3148 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(3,2) rmtref(2,0) dbchg(0)

10/23 13:56:22.98 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(3) rmt(61,62) rmtref(21,0) dbchg(0)

10/23 13:56:23.65 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(499) rmt(37,104) rmtref(22,0) dbchg(0)

10/23 13:56:40.28 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(120,31) rmtref(30,0) dbchg(3)

10/23 13:56:44.99 SMR-CASDM web:local 5244 ERROR parse.c 4093 Getval at kt\_comment\_box.htmpl[55] failed for cst.tenant.name: AHD03066:Unknown name

10/23 13:56:46.85 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(539) lcl(187) rmt(137,159) rmtref(0,78) dbchg(2)

10/23 13:56:49.07 SMR-CASDM bpnotify\_nxd 6332 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,1) rmtref(0,0) dbchg(0)

10/23 13:56:49.49 SMR-CASDM kt\_daemon 5952 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(3,5) rmtref(2,0) dbchg(0)

10/23 13:57:12.71 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486524 for cr:665052 changed from past date of 10/23/2019 13:57:10 to 10/23/2019 13:57:17

10/23 13:57:13.81 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243358 Initial) Message(Incident IM 243358 Initial. Assigned to: Customer: Muralidharan, R Description: error Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665052) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243358" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665052" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243358</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Contact: Muralidharan, R <BR> Phone: 91-44-24504000<BR> Email: rm32@sanmargroup.com</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 13:57:14.01 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243358 Initial) Message(Incident IM 243358 Initial. Assigned to: Customer: Muralidharan, R Description: error Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665052) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243358" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665052" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243358</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Contact: Muralidharan, R <BR> Phone: 91-44-24504000<BR> Email: rm32@sanmargroup.com</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 13:57:14.16 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243358 Initial) Message(Incident IM 243358 Initial. 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10/23 13:57:14.31 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243358 Initial) Message(Incident IM 243358 Initial. Assigned to: Customer: Muralidharan, R Description: error Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665052) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243358" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665052" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243358</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Contact: Muralidharan, R <BR> Phone: 91-44-24504000<BR> Email: rm32@sanmargroup.com</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 13:57:14.53 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243358 Initial) Message(Incident IM 243358 Initial. 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10/23 13:58:11.94 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 2 hr 32 min 40 sec) Sent (494427) Received (498214) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 14:01:18.31 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session rm32-1350121129:0xa46f178 ended without logout; session count 1

10/23 14:02:16.53 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session rm32-292126670:0xa470298 logoff; id(24FD95DEB174EE4E8918E8505CFD38F7); session count 0

10/23 14:02:22.50 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 776967352:0x0A4724D8 login by employee RM32 (cnt:24FD95DEB174EE4E8918E8505CFD38F7); session count 1

10/23 14:05:51.14 SMR-CASDM web:local 5244 ERROR parse.c 4093 Getval at kt\_comment\_box.htmpl[55] failed for cst.tenant.name: AHD03066:Unknown name

10/23 14:05:59.21 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session rm32-776967352:0xa4724d8 ended without logout; session count 0

10/23 14:07:20.89 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 1594399443:0x0A4706E0 login by employee RM32 (cnt:24FD95DEB174EE4E8918E8505CFD38F7); session count 1

10/23 14:25:30.96 SMR-CASDM web:local 5244 ERROR parse.c 4093 Getval at kt\_comment\_box.htmpl[55] failed for cst.tenant.name: AHD03066:Unknown name

10/23 14:25:46.12 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486595 for cr:665053 changed from past date of 10/23/2019 14:25:44 to 10/23/2019 14:25:51

10/23 14:25:47.20 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243359 Initial) Message(Incident IM 243359 Initial. Assigned to: Customer: Muralidharan, R Description: PO Error Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665053) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243359" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665053" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243359</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Contact: Muralidharan, R <BR> Phone: 91-44-24504000<BR> Email: rm32@sanmargroup.com</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 14:25:47.39 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243359 Initial) Message(Incident IM 243359 Initial. Assigned to: Customer: Muralidharan, R Description: PO Error Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665053) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243359" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665053" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243359</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Contact: Muralidharan, R <BR> Phone: 91-44-24504000<BR> Email: rm32@sanmargroup.com</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 14:25:47.52 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243359 Initial) Message(Incident IM 243359 Initial. Assigned to: Customer: Muralidharan, R Description: PO Error Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665053) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243359" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665053" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243359</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Contact: Muralidharan, R <BR> Phone: 91-44-24504000<BR> Email: rm32@sanmargroup.com</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 14:25:47.67 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243359 Initial) Message(Incident IM 243359 Initial. Assigned to: Customer: Muralidharan, R Description: PO Error Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665053) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243359" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665053" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243359</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Contact: Muralidharan, R <BR> Phone: 91-44-24504000<BR> Email: rm32@sanmargroup.com</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 14:25:47.88 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243359 Initial) Message(Incident IM 243359 Initial. Assigned to: Customer: Muralidharan, R Description: PO Error Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665053) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243359" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665053" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243359</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Initial Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Contact: Muralidharan, R <BR> Phone: 91-44-24504000<BR> Email: rm32@sanmargroup.com</FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 14:26:22.91 SMR-CASDM boplgin 3148 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(4,4) rmtref(3,0) dbchg(0)

10/23 14:26:23.01 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(8) rmt(184,187) rmtref(73,0) dbchg(0)

10/23 14:26:23.66 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(644) rmt(68,186) rmtref(36,0) dbchg(0)

10/23 14:26:40.32 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(226,56) rmtref(54,0) dbchg(7)

10/23 14:26:46.90 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(1247) lcl(417) rmt(313,365) rmtref(0,166) dbchg(1)

10/23 14:26:49.11 SMR-CASDM bpnotify\_nxd 6332 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,1) rmtref(0,0) dbchg(0)

10/23 14:26:49.51 SMR-CASDM kt\_daemon 5952 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(5,7) rmtref(3,0) dbchg(0)

10/23 14:28:16.97 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 3 hr 2 min 45 sec) Sent (519607) Received (523491) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 14:29:25.41 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243359 Transfer) Message(Incident IM 243359 Transfer. Assigned to: Customer: Muralidharan, R Description: PO Error Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665053) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243359" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665053" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243359</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Transfer Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Transfer Group from 'SANMAR.SERVICEDESK' to 'SAP-CP-MM'<BR> </FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 14:29:26.05 SMR-CASDM web:local 5244 ERROR parse.c 9700 Attempted to add analyst:Analyst:menubar\_sd\_detail\_cr.htmpl to cache, but it's already there

10/23 14:29:26.09 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243359 Transfer) Message(Incident IM 243359 Transfer. Assigned to: Customer: Muralidharan, R Description: PO Error Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665053) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243359" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665053" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243359</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Transfer Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Transfer Group from 'SANMAR.SERVICEDESK' to 'SAP-CP-MM'<BR> </FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 14:29:26.40 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243359 Transfer) Message(Incident IM 243359 Transfer. Assigned to: Customer: Muralidharan, R Description: PO Error Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665053) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243359" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665053" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243359</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Transfer Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Transfer Group from 'SANMAR.SERVICEDESK' to 'SAP-CP-MM'<BR> </FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 14:29:26.60 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243359 Transfer) Message(Incident IM 243359 Transfer. 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10/23 14:29:26.75 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243359 Transfer) Message(Incident IM 243359 Transfer. Assigned to: Customer: Muralidharan, R Description: PO Error Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665053) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243359" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665053" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243359</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Transfer Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Transfer Group from 'SANMAR.SERVICEDESK' to 'SAP-CP-MM'<BR> </FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 14:29:26.97 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243359 Transfer) Message(Incident IM 243359 Transfer. Assigned to: Customer: Muralidharan, R Description: PO Error Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665053) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243359" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665053" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243359</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Transfer Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Transfer Group from 'SANMAR.SERVICEDESK' to 'SAP-CP-MM'<BR> </FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=Verdana size=2>Impact</FONT></STRONG></TD></TR><TR><TD><FONT face=Verdana size=2></FONT></TD><TD><FONT face=Verdana size=2>1-Low</FONT></TD><TD><FONT face=Verdana size=2>None</FONT></TD></TR></TBODY></TABLE></P><P><FONT size=2><FONT face=verdana,arial,helvetica,sans-serif><STRONG></P></STRONG></FONT></FONT><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Description</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>PO Error</FONT></TD></TR></TBODY></TABLE></STRONG></FONT> )

10/23 14:56:22.93 SMR-CASDM boplgin 3148 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,1) rmtref(1,0) dbchg(0)

10/23 14:56:23.03 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(3) rmt(65,66) rmtref(21,0) dbchg(0)

10/23 14:56:23.68 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(370) rmt(26,58) rmtref(9,0) dbchg(0)

10/23 14:56:40.35 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(87,23) rmtref(23,0) dbchg(2)

10/23 14:56:46.93 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(475) lcl(167) rmt(115,146) rmtref(0,54) dbchg(0)

10/23 14:56:49.15 SMR-CASDM bpnotify\_nxd 6332 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,1) rmtref(0,0) dbchg(0)

10/23 14:58:17.05 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 3 hr 32 min 46 sec) Sent (529220) Received (533139) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 15:26:36.08 SMR-CASDM web:local 5244 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (39) Most Sessions (7) Current Sessions (1)

10/23 15:28:18.70 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 4 hr 2 min 47 sec) Sent (530445) Received (534364) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 15:29:37.85 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session rm32-1594399443:0xa4706e0 timed out; session count 0

10/23 15:54:37.51 SMR-CASDM web:local 5244 SIGNIFICANT odbc\_backend.c 571 ODBC session 837640059 (0x089439A8) login by superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); ODBC session count 1

10/23 15:54:37.60 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory OA\_TYPES has no last mod date attribute

10/23 15:54:37.68 SMR-CASDM web:local 5244 SIGNIFICANT odbc\_backend.c 482 ODBC session superadmin-837640059 for user superadmin ended normally; ODBC session count 0

10/23 15:55:09.36 SMR-CASDM web:local 5244 SIGNIFICANT odbc\_backend.c 571 ODBC session 934531234 (0x089432A0) login by superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); ODBC session count 1

10/23 15:55:09.45 SMR-CASDM web:local 5244 SIGNIFICANT odbc\_backend.c 482 ODBC session superadmin-934531234 for user superadmin ended normally; ODBC session count 0

10/23 15:55:34.61 SMR-CASDM web:local 5244 SIGNIFICANT odbc\_backend.c 571 ODBC session 907766205 (0x08943818) login by superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); ODBC session count 1

10/23 15:55:34.65 SMR-CASDM web:local 5244 SIGNIFICANT odbc\_backend.c 482 ODBC session superadmin-907766205 for user superadmin ended normally; ODBC session count 0

10/23 15:56:22.98 SMR-CASDM boplgin 3148 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,1) rmtref(0,0) dbchg(0)

10/23 15:56:23.71 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(10) rmt(1,1) rmtref(2,0) dbchg(0)

10/23 15:56:40.36 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(2,1) rmtref(0,0) dbchg(2)

10/23 15:56:46.96 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(6) lcl(2) rmt(2,3) rmtref(0,2) dbchg(2)

10/23 15:57:46.76 SMR-CASDM web:local 5244 SIGNIFICANT odbc\_backend.c 571 ODBC session 171987980 (0x089432A0) login by superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); ODBC session count 1

10/23 15:57:47.02 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 1599 Factory OA\_TABLES has no last mod date attribute

10/23 15:57:47.05 SMR-CASDM domsrvr 8972 SIGNIFICANT domset.c 2742 Adding sort column "TABLE\_TYPE " to list format RLIST\_STATIC for factory OA\_TABLES

10/23 15:57:47.32 SMR-CASDM domsrvr 8972 SIGNIFICANT domset.c 2742 Adding sort column "TABLE\_OWNER " to list format RLIST\_STATIC for factory OA\_TABLES

10/23 15:57:47.64 SMR-CASDM web:local 5244 SIGNIFICANT odbc\_backend.c 482 ODBC session superadmin-171987980 for user superadmin ended normally; ODBC session count 0

10/23 15:58:22.22 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 4 hr 32 min 51 sec) Sent (532100) Received (536023) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 16:00:01.59 SMR-CASDM web:local 5244 SIGNIFICANT odbc\_backend.c 571 ODBC session 508828967 (0x08943A70) login by superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); ODBC session count 1

10/23 16:00:02.30 SMR-CASDM web:local 5244 SIGNIFICANT odbc\_backend.c 482 ODBC session superadmin-508828967 for user superadmin ended normally; ODBC session count 0

10/23 16:01:13.82 SMR-CASDM sqlagt:Audit\_Log 5892 SIGNIFICANT sqlclass.c 1060 The following statement took 10483 milliseconds: Clause (INSERT INTO event\_log ( event, kd\_id, log\_time, millitime, numdata1, numdata2, sd\_obj\_id, sd\_obj\_type, session\_id, textdata1, textdata2, id ) VALUES ( ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? , ? )) Input (<event:int>2|<kd\_id:int>0|<log\_time:int>1571826602|<millitime:int>335|<numdata1:int>0|<numdata2:int>1|<sd\_obj\_id:int>0|<sd\_obj\_type:string>|<session\_id:int>508828967|<textdata1:string>web:local|<textdata2:string>domsrvr|<id:int>8018903)

10/23 16:01:43.65 SMR-CASDM web:local 5244 SIGNIFICANT odbc\_backend.c 571 ODBC session 897901086 (0x089431D8) login by superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); ODBC session count 1

10/23 16:01:50.49 SMR-CASDM web:local 5244 ERROR odbc\_backend.c 153 ODBC error: syntax error, unexpected ',' at , ,

10/23 16:01:50.58 SMR-CASDM web:local 5244 SIGNIFICANT odbc\_backend.c 482 ODBC session superadmin-897901086 for user superadmin ended normally; ODBC session count 0

10/23 16:02:24.77 SMR-CASDM web:local 5244 SIGNIFICANT odbc\_backend.c 571 ODBC session 2142084921 (0x08943A70) login by superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); ODBC session count 1

10/23 16:02:29.45 SMR-CASDM web:local 5244 SIGNIFICANT odbc\_backend.c 482 ODBC session superadmin-2142084921 for user superadmin ended normally; ODBC session count 0

10/23 16:04:16.57 SMR-CASDM web:local 5244 SIGNIFICANT odbc\_backend.c 571 ODBC session 676686408 (0x08943430) login by superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); ODBC session count 1

10/23 16:04:17.30 SMR-CASDM web:local 5244 SIGNIFICANT odbc\_backend.c 482 ODBC session superadmin-676686408 for user superadmin ended normally; ODBC session count 0

10/23 16:04:50.18 SMR-CASDM web:local 5244 SIGNIFICANT odbc\_backend.c 571 ODBC session 753213731 (0x089438E0) login by superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); ODBC session count 1

10/23 16:04:56.01 SMR-CASDM web:local 5244 ERROR odbc\_backend.c 153 ODBC error: syntax error, unexpected ',' at , ,

10/23 16:04:56.07 SMR-CASDM web:local 5244 SIGNIFICANT odbc\_backend.c 482 ODBC session superadmin-753213731 for user superadmin ended normally; ODBC session count 0

10/23 16:08:37.54 SMR-CASDM web:local 5244 SIGNIFICANT odbc\_backend.c 571 ODBC session 1451644234 (0x08943430) login by superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); ODBC session count 1

10/23 16:08:43.09 SMR-CASDM web:local 5244 ERROR odbc\_backend.c 153 ODBC error: syntax error, unexpected ',' at , ,

10/23 16:08:43.17 SMR-CASDM web:local 5244 SIGNIFICANT odbc\_backend.c 482 ODBC session superadmin-1451644234 for user superadmin ended normally; ODBC session count 0

10/23 16:09:31.13 SMR-CASDM web:local 5244 SIGNIFICANT odbc\_backend.c 571 ODBC session 314530661 (0x08943430) login by superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); ODBC session count 1

10/23 16:09:36.76 SMR-CASDM web:local 5244 ERROR odbc\_backend.c 153 ODBC error: syntax error, unexpected ',' at , ,

10/23 16:09:36.83 SMR-CASDM web:local 5244 SIGNIFICANT odbc\_backend.c 482 ODBC session superadmin-314530661 for user superadmin ended normally; ODBC session count 0

10/23 16:26:23.01 SMR-CASDM boplgin 3148 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(3,1) rmtref(1,0) dbchg(0)

10/23 16:26:23.77 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(2,3) rmtref(1,0) dbchg(0)

10/23 16:26:40.38 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(4,1) rmtref(0,0) dbchg(3)

10/23 16:26:47.00 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(273) lcl(166) rmt(25,27) rmtref(0,2) dbchg(3)

10/23 16:26:55.34 SMR-CASDM sqlagt:select97 2644 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select97

10/23 16:26:55.37 SMR-CASDM sqlagt:select99 3952 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select99

10/23 16:26:55.40 SMR-CASDM sqlagt:select101 3156 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select101

10/23 16:26:55.40 SMR-CASDM sqlagt:select96 5084 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select96

10/23 16:26:55.41 SMR-CASDM sqlagt:select95 4364 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select95

10/23 16:26:55.41 SMR-CASDM sqlagt:select98 5816 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select98

10/23 16:26:55.50 SMR-CASDM sqlagt:select100 7324 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select100

10/23 16:26:55.51 SMR-CASDM sqlagt:select102 5032 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select102

10/23 16:26:55.55 SMR-CASDM sqlagt:select103 10116 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select103

10/23 16:26:55.81 SMR-CASDM sqlagt:select105 6124 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select105

10/23 16:26:55.84 SMR-CASDM sqlagt:select104 9296 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select104

10/23 16:26:56.09 SMR-CASDM sqlagt:select107 10044 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select107

10/23 16:26:56.18 SMR-CASDM sqlagt:select106 10144 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select106

10/23 16:26:56.43 SMR-CASDM sqlagt:select108 9616 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select108

10/23 16:26:56.56 SMR-CASDM sqlagt:select109 9944 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select109

10/23 16:26:56.97 SMR-CASDM sqlagt:select110 9644 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select110

10/23 16:26:56.99 SMR-CASDM sqlagt:select111 4372 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select111

10/23 16:26:57.19 SMR-CASDM sqlagt:select112 10036 SIGNIFICANT sql\_agent.c 245 STARTUP of sql\_agent:mdb:bpvirtdb\_srvr:select112

10/23 16:27:08.11 SMR-CASDM domsrvr 8972 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/23 16:27:08.13 SMR-CASDM domsrvr 8972 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/23 16:27:08.14 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/23 16:27:10.19 SMR-CASDM domsrvr 8972 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/23 16:27:10.20 SMR-CASDM domsrvr 8972 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/23 16:27:10.22 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/23 16:27:14.42 SMR-CASDM domsrvr 8972 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/23 16:27:14.45 SMR-CASDM domsrvr 8972 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/23 16:27:14.49 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/23 16:27:14.69 SMR-CASDM boplgin 3148 ERROR bplaccess.c 4481 AHD04043:The user name or password you entered is not correct. Please try again.

10/23 16:27:16.57 SMR-CASDM domsrvr 8972 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/23 16:27:16.60 SMR-CASDM domsrvr 8972 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/23 16:27:16.63 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/23 16:27:20.67 SMR-CASDM boplgin 3148 ERROR bplaccess.c 4481 AHD04043:The user name or password you entered is not correct. Please try again.

10/23 16:27:20.84 SMR-CASDM domsrvr 8972 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/23 16:27:20.87 SMR-CASDM domsrvr 8972 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/23 16:27:20.90 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/23 16:27:22.99 SMR-CASDM domsrvr 8972 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/23 16:27:23.02 SMR-CASDM domsrvr 8972 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/23 16:27:23.06 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/23 16:27:26.82 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 534153651:0x0A470298 login by analyst GV11 (cnt:BF566492A657584291E65EF71286634A); session count 1

10/23 16:27:41.48 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 405749700:0x0A46F178 login by analyst superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); session count 2

10/23 16:27:57.65 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 85 to 93 for list\_options.htmpl[1] to accommodate tenant

10/23 16:28:26.00 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 5 hr 2 min 55 sec) Sent (550178) Received (556568) Ports in Use (84) Processes (96) Fast Channel (0)

10/23 16:34:45.06 SMR-CASDM boplgin 3148 ERROR bplaccess.c 4481 AHD04043:The user name or password you entered is not correct. Please try again.

10/23 16:34:47.03 SMR-CASDM boplgin 3148 ERROR bplaccess.c 4481 AHD04043:The user name or password you entered is not correct. Please try again.

10/23 16:38:20.01 SMR-CASDM sqlagt:select109 9944 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select109

10/23 16:38:20.01 SMR-CASDM sqlagt:select107 10044 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select107

10/23 16:38:20.01 SMR-CASDM sqlagt:select108 9616 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select108

10/23 16:38:20.04 SMR-CASDM sqlagt:select100 7324 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select100

10/23 16:38:20.06 SMR-CASDM sqlagt:select104 9296 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select104

10/23 16:38:20.06 SMR-CASDM sqlagt:select102 5032 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select102

10/23 16:38:20.06 SMR-CASDM sqlagt:select98 5816 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select98

10/23 16:38:20.06 SMR-CASDM sqlagt:select95 4364 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select95

10/23 16:38:20.06 SMR-CASDM sqlagt:select96 5084 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select96

10/23 16:38:20.06 SMR-CASDM sqlagt:select79 7236 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select79

10/23 16:38:20.06 SMR-CASDM sqlagt:select101 3156 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select101

10/23 16:38:20.06 SMR-CASDM sqlagt:select74 6996 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select74

10/23 16:38:20.06 SMR-CASDM sqlagt:select103 10116 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select103

10/23 16:38:20.06 SMR-CASDM sqlagt:select92 8592 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select92

10/23 16:38:20.06 SMR-CASDM sqlagt:select99 3952 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select99

10/23 16:38:20.06 SMR-CASDM sqlagt:select105 6124 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select105

10/23 16:38:20.07 SMR-CASDM sqlagt:select72 8228 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select72

10/23 16:50:45.50 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486631 for cr:665054 changed from past date of 10/23/2019 16:50:43 to 10/23/2019 16:50:50

10/23 16:51:23.87 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243360 Transfer) Message(Incident IM 243360 Transfer. Assigned to: Vinod, G Customer: Vinod, G Description: Test Ticket Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243360" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243360</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Transfer Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Transfer Group from '' to 'CA Tool Support'<BR> </FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Summary</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>Test</FONT></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; 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10/23 16:51:24.21 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243360 Transfer) Message(Incident IM 243360 Transfer. Assigned to: Vinod, G Customer: Vinod, G Description: Test Ticket Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243360" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243360</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Transfer Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Transfer Group from '' to 'CA Tool Support'<BR> </FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 16:51:24.39 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243360 Transfer) Message(Incident IM 243360 Transfer. 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10/23 16:51:24.54 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243360 Transfer) Message(Incident IM 243360 Transfer. Assigned to: Vinod, G Customer: Vinod, G Description: Test Ticket Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243360" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243360</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Transfer Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Transfer Group from '' to 'CA Tool Support'<BR> </FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; 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10/23 16:51:24.71 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243360 Transfer) Message(Incident IM 243360 Transfer. 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10/23 16:51:24.90 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243360 Transfer) Message(Incident IM 243360 Transfer. Assigned to: Vinod, G Customer: Vinod, G Description: Test Ticket Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054) Message HTML(<P><TABLE style="VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=1 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #336699; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><A title="Go to Incident IM 243360" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054" target=\_blank><STRONG><FONT face=arial,helvetica,sans-serif color=#336699>Incident IM 243360</FONT></STRONG></A><STRONG><FONT face=arial,helvetica,sans-serif color=#336699> Transfer Notification</FONT></STRONG></P><STRONG><FONT face=arial,helvetica,sans-serif><FONT size=2><P><FONT face=verdana,arial,helvetica,sans-serif size=2>Transfer Group from '' to 'CA Tool Support'<BR> </FONT></P></FONT></FONT></STRONG></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Summary</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>Test</FONT></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2><STRONG>Affected End User </STRONG></FONT></P></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Area</FONT></STRONG></P></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Status</FONT></STRONG></P></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P align=left><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Priority</FONT></STRONG></P></TD></TR><TR><TD><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2>Vinod, G </FONT></P></TD><TD><P align=left><FONT size=2><FONT face=verdana,arial,helvetica,sans-serif><STRONG>&nbsp;</STRONG>Users</FONT></FONT></P></TD><TD><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2>Open</FONT></P></TD><TD><P align=left><FONT face=verdana,arial,helvetica,sans-serif size=2>3</FONT></P></TD></TR></TBODY></TABLE></P></STRONG></FONT></FONT><FONT size=2><STRONG><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><P><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Reported By</FONT></STRONG></P></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Assignee</FONT></STRONG></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Group</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>Vinod, G </FONT></TD><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>Vinod, G </FONT></TD><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>CA Tool Support</FONT></TD></TR></TBODY></TABLE></P><P><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=Verdana size=2>Severity</FONT></STRONG></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=Verdana size=2>Urgency</FONT></STRONG></TD><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=Verdana size=2>Impact</FONT></STRONG></TD></TR><TR><TD><FONT face=Verdana size=2></FONT></TD><TD><FONT face=Verdana size=2>3-High</FONT></TD><TD><FONT face=Verdana size=2>5-One person</FONT></TD></TR></TBODY></TABLE></P><P><FONT size=2><FONT face=verdana,arial,helvetica,sans-serif><STRONG></P></STRONG></FONT></FONT><TABLE style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; WIDTH: 100%; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none; cssFloat: none" cellSpacing=1 cellPadding=1 rules=none summary="" border=0 frame=void><TBODY><TR><TD style="BACKGROUND-IMAGE: none; VERTICAL-ALIGN: top; COLOR: #191970; BORDER-TOP-STYLE: none; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4; TEXT-ALIGN: left; BORDER-BOTTOM-STYLE: none"><STRONG><FONT face=verdana,arial,helvetica,sans-serif size=2>Description</FONT></STRONG></TD></TR><TR><TD><FONT face=verdana,arial,helvetica,sans-serif size=2>Test Ticket</FONT></TD></TR></TBODY></TABLE></STRONG></FONT> )

10/23 16:53:32.91 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 91 to 106 for list\_alg.htmpl[1] to accommodate tenant

10/23 16:54:19.69 SMR-CASDM web:local 5244 SIGNIFICANT session.c 4086 This request took 3542 milliseconds to complete. session id:534153651 login name:GV11 htmpl name:detail\_cr\_ro.htmpl

10/23 16:56:23.05 SMR-CASDM boplgin 3148 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(18,18) rmtref(14,0) dbchg(0)

10/23 16:56:23.06 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(10) rmt(208,212) rmtref(81,0) dbchg(0)

10/23 16:56:23.80 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(1377) rmt(98,169) rmtref(19,1) dbchg(0)

10/23 16:56:40.42 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1725,101) rmtref(86,0) dbchg(8)

10/23 16:56:47.03 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(3574) lcl(2382) rmt(463,1953) rmtref(1,267) dbchg(2)

10/23 16:56:49.55 SMR-CASDM kt\_daemon 5952 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,1) rmtref(0,0) dbchg(0)

10/23 16:58:27.54 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 5 hr 32 min 56 sec) Sent (583023) Received (591413) Ports in Use (67) Processes (79) Fast Channel (0)

10/23 17:01:29.51 SMR-CASDM sqlagt:select110 9644 SIGNIFICANT sql\_agent.c 282 SHUTDOWN of sql\_agent:mdb:bpvirtdb\_srvr:select110

10/23 17:03:05.07 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session gv11-534153651:0xa470298 ended without logout; session count 1

10/23 17:03:32.17 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 95 to 105 for list\_usp\_servers.htmpl[1] to accommodate tenant

10/23 17:03:36.86 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 94 to 107 for list\_record\_lock.htmpl[1] to accommodate tenant

10/23 17:12:14.10 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session superadmin-405749700:0xa46f178 ended without logout; session count 0

10/23 17:26:23.13 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,1) rmtref(1,0) dbchg(0)

10/23 17:26:23.84 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(102) rmt(3,4) rmtref(3,0) dbchg(0)

10/23 17:26:36.17 SMR-CASDM web:local 5244 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (41) Most Sessions (7) Current Sessions (0)

10/23 17:26:40.45 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(24,2) rmtref(2,0) dbchg(0)

10/23 17:26:47.07 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(53) lcl(33) rmt(6,28) rmtref(0,6) dbchg(0)

10/23 17:28:30.39 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 6 hr 2 min 59 sec) Sent (585319) Received (593722) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 17:56:23.09 SMR-CASDM boplgin 3148 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,0) rmtref(0,0) dbchg(0)

10/23 17:56:40.48 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,1) rmtref(0,0) dbchg(1)

10/23 17:56:47.11 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(1) lcl(0) rmt(0,1) rmtref(0,0) dbchg(1)

10/23 17:58:32.65 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 6 hr 33 min 1 sec) Sent (586573) Received (594981) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 18:26:23.89 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(3) rmt(0,0) rmtref(0,0) dbchg(0)

10/23 18:28:35.87 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 7 hr 3 min 4 sec) Sent (587800) Received (596208) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 18:58:37.83 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 7 hr 33 min 6 sec) Sent (589003) Received (597411) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 19:26:36.22 SMR-CASDM web:local 5244 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (41) Most Sessions (7) Current Sessions (0)

10/23 19:28:40.75 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 8 hr 3 min 9 sec) Sent (590223) Received (598631) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 19:56:40.52 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,0) rmtref(0,0) dbchg(1)

10/23 19:56:47.15 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(1) lcl(0) rmt(0,1) rmtref(0,0) dbchg(1)

10/23 19:58:41.35 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 8 hr 33 min 10 sec) Sent (591495) Received (599903) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 20:28:43.06 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 9 hr 3 min 12 sec) Sent (592726) Received (601134) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 20:58:48.14 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 9 hr 33 min 17 sec) Sent (593929) Received (602337) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 21:26:36.29 SMR-CASDM web:local 5244 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (41) Most Sessions (7) Current Sessions (0)

10/23 21:28:49.10 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 10 hr 3 min 18 sec) Sent (595152) Received (603560) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 21:58:50.52 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 10 hr 33 min 19 sec) Sent (596355) Received (604763) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 22:28:52.82 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 11 hr 3 min 21 sec) Sent (597574) Received (605982) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 22:57:15.11 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 1210682987:0x0A471800 login by analyst superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); session count 1

10/23 22:57:50.15 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 1668551122:0x0A471C48 login by analyst superadmin (cnt:A0B65A5A879BA349B1B9014AE1413B73); session count 2

10/23 22:58:53.10 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 11 hr 33 min 22 sec) Sent (602713) Received (611123) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 23:26:23.13 SMR-CASDM boplgin 3148 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(2,1) rmtref(1,0) dbchg(0)

10/23 23:26:23.96 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(180) rmt(18,73) rmtref(13,0) dbchg(0)

10/23 23:26:36.37 SMR-CASDM web:local 5244 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (43) Most Sessions (7) Current Sessions (2)

10/23 23:26:40.59 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(82,14) rmtref(13,0) dbchg(0)

10/23 23:26:47.19 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(98) lcl(35) rmt(34,48) rmtref(0,27) dbchg(0)

10/23 23:28:55.59 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 12 hr 3 min 24 sec) Sent (605544) Received (613956) Ports in Use (66) Processes (78) Fast Channel (0)

10/23 23:57:15.08 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session superadmin-1210682987:0xa471800 timed out; session count 1

10/23 23:58:56.65 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 12 hr 33 min 25 sec) Sent (606749) Received (615161) Ports in Use (66) Processes (78) Fast Channel (0)

10/24 00:00:16.67 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT vdbsql.c 1483 Refreshing cache for table 'BU\_TRANS' rows ALL

10/24 00:00:16.67 SMR-CASDM ehwriter 5904 SIGNIFICANT vdbsql.c 1483 Refreshing cache for table 'BU\_TRANS' rows ALL

10/24 00:00:16.69 SMR-CASDM domsrvr 8972 SIGNIFICANT factory.c 5036 Message external\_update\_complete received for BU\_TRANS (producer BU\_TRANS)

10/24 00:06:40.13 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session superadmin-1668551122:0xa471c48 timed out; session count 0

10/24 00:26:23.99 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(2) rmt(0,0) rmtref(0,0) dbchg(0)

10/24 00:26:40.63 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(26,1) rmtref(1,0) dbchg(13)

10/24 00:26:47.22 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(13) lcl(0) rmt(1,13) rmtref(0,1) dbchg(13)

10/24 00:26:49.60 SMR-CASDM kt\_daemon 5952 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(0,13) rmtref(0,0) dbchg(0)

10/24 00:28:57.32 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 13 hr 3 min 26 sec) Sent (609260) Received (617674) Ports in Use (66) Processes (78) Fast Channel (0)

10/24 00:58:58.80 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 13 hr 33 min 27 sec) Sent (610465) Received (618879) Ports in Use (66) Processes (78) Fast Channel (0)

10/24 01:26:36.40 SMR-CASDM web:local 5244 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (43) Most Sessions (7) Current Sessions (0)

10/24 01:29:03.91 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 14 hr 3 min 32 sec) Sent (611684) Received (620098) Ports in Use (66) Processes (78) Fast Channel (0)

10/24 01:56:40.66 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,0) rmtref(0,0) dbchg(1)

10/24 01:56:47.26 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(1) lcl(0) rmt(0,1) rmtref(0,0) dbchg(1)

10/24 01:59:04.43 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 14 hr 33 min 33 sec) Sent (613011) Received (621425) Ports in Use (66) Processes (78) Fast Channel (0)

10/24 02:26:40.70 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,0) rmtref(0,0) dbchg(1)

10/24 02:26:47.29 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(1) lcl(0) rmt(0,1) rmtref(0,0) dbchg(1)

10/24 02:29:09.08 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 15 hr 3 min 38 sec) Sent (614241) Received (622655) Ports in Use (66) Processes (78) Fast Channel (0)

10/24 02:59:10.85 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 15 hr 33 min 39 sec) Sent (615445) Received (623859) Ports in Use (66) Processes (78) Fast Channel (0)

10/24 03:26:36.48 SMR-CASDM web:local 5244 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (43) Most Sessions (7) Current Sessions (0)

10/24 03:29:14.25 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 16 hr 3 min 43 sec) Sent (616663) Received (625077) Ports in Use (66) Processes (78) Fast Channel (0)

10/24 03:59:19.33 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 16 hr 33 min 48 sec) Sent (617866) Received (626280) Ports in Use (66) Processes (78) Fast Channel (0)

10/24 04:29:24.46 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 17 hr 3 min 53 sec) Sent (619085) Received (627499) Ports in Use (66) Processes (78) Fast Channel (0)

10/24 04:59:29.49 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 17 hr 33 min 58 sec) Sent (620288) Received (628702) Ports in Use (66) Processes (78) Fast Channel (0)

10/24 05:26:36.55 SMR-CASDM web:local 5244 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (43) Most Sessions (7) Current Sessions (0)

10/24 05:29:31.01 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 18 hr 4 min 0 sec) Sent (621508) Received (629922) Ports in Use (66) Processes (78) Fast Channel (0)

10/24 05:59:34.65 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 18 hr 34 min 3 sec) Sent (622710) Received (631124) Ports in Use (66) Processes (78) Fast Channel (0)

10/24 06:29:39.74 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 19 hr 4 min 8 sec) Sent (623929) Received (632343) Ports in Use (66) Processes (78) Fast Channel (0)

10/24 06:59:44.82 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 19 hr 34 min 13 sec) Sent (625132) Received (633546) Ports in Use (66) Processes (78) Fast Channel (0)

10/24 07:26:36.58 SMR-CASDM web:local 5244 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (43) Most Sessions (7) Current Sessions (0)

10/24 07:29:49.90 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 20 hr 4 min 18 sec) Sent (626353) Received (634767) Ports in Use (66) Processes (78) Fast Channel (0)

10/24 07:56:40.79 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,0) rmtref(0,0) dbchg(1)

10/24 07:56:47.35 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(1) lcl(0) rmt(0,1) rmtref(0,0) dbchg(1)

10/24 07:59:50.01 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 20 hr 34 min 19 sec) Sent (627701) Received (636115) Ports in Use (66) Processes (78) Fast Channel (0)

10/24 08:26:40.84 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,0) rmtref(0,0) dbchg(1)

10/24 08:26:47.40 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(1) lcl(0) rmt(0,1) rmtref(0,0) dbchg(1)

10/24 08:29:51.17 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 21 hr 4 min 20 sec) Sent (628933) Received (637347) Ports in Use (66) Processes (78) Fast Channel (0)

10/24 08:56:24.07 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(3) rmt(0,0) rmtref(0,0) dbchg(0)

10/24 08:59:52.99 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 21 hr 34 min 21 sec) Sent (630183) Received (638597) Ports in Use (66) Processes (78) Fast Channel (0)

10/24 09:06:04.56 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 1775034391:0x0A470F70 login by analyst GV11 (cnt:BF566492A657584291E65EF71286634A); session count 1

10/24 09:06:57.93 SMR-CASDM spelsrvr 7124 SIGNIFICANT alg.spl 8 call\_req(IM 243360), support\_lev(), attached\_slas(1)

10/24 09:06:58.03 SMR-CASDM spelsrvr 7124 SIGNIFICANT alg.spl 81 Found following Service Types attached to ticket IM 243360:

10/24 09:06:58.12 SMR-CASDM spelsrvr 7124 SIGNIFICANT alg.spl 98 service type: Priority 3 resolution New, schedule: wrkshft:400203

10/24 09:06:58.17 SMR-CASDM spelsrvr 7124 SIGNIFICANT alg.spl 117 cr\_persid(cr:665054), service type(Priority 3 resolution New), workshift(Infra), schedule(Sun - Sat { 12:00 am - 12:00 am })

10/24 09:06:58.24 SMR-CASDM spelsrvr 7124 SIGNIFICANT alg.spl 12 16:12:39 Using Service Type 'Priority 3 resolution New' for Hold time calculation. Workshift name: Infra Workshift schedule: Sun - Sat { 12:00 am - 12:00 am } ---------------------------------------------------------------- | - - - SLADELAY - - - | - - - SLARESUME - - - |- HOLD -| ---------------------------------------------------------------- 10/23/2019 16:54:18 | 10/24/2019 09:06:57 | 16:12:39

10/24 09:06:58.56 SMR-CASDM web:local 5244 SIGNIFICANT session.c 4086 This request took 3292 milliseconds to complete. session id:1775034391 login name:GV11 htmpl name:detail\_cr\_ro.htmpl

10/24 09:06:58.63 SMR-CASDM spelsrvr 7124 ERROR alg.spl 2498 Error in getting aty dob: NOT FOUND

10/24 09:06:58.70 SMR-CASDM spelsrvr 7124 SIGNIFICANT alg.spl 25 zhold record not found for call\_req\_id(cr:665054). Inserting...

10/24 09:06:58.78 SMR-CASDM spelsrvr 7124 SIGNIFICANT alg.spl 60 call\_req\_id(cr:665054), zhold.id(438485)

10/24 09:06:58.90 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243360 Resolved) Message(Incident IM 243360 Resolved. Assigned to: Vinod, G Customer: Vinod, G Description: Test Ticket Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054) Message HTML(<p><br><font size="4"><b><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);">Please refer to the&nbsp;</span></b><a title="Go to Incident IM 243360" href="http://172.17.110.99:8080/CAisd/http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054" target="\_blank"><strong><font color="#336699" face="arial,helvetica,sans-serif">Incident IM 243360</font></strong></a><strong style="color: rgb(51, 102, 153);"><font color="#336699" face="arial,helvetica,sans-serif">&nbsp;</font></strong><b><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);">&nbsp;that was created with the description as below and is now in a â€œResolvedâ€ status as communicated in our earlier mail. However, If you still need assistance pertaining to the issues with this ticket, please call Service IT within the next 72 business hours to re-open the ticket, post which this ticket will be â€œClosedâ€ automatically.</span></b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Incident IM 243360 Resolved.</b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Assigned to: Vinod, G </b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Customer: Vinod, G </b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Description: Test Ticket</b></font></p><p><b style="color: rgb(161, 31, 18); font-family: Calibri, sans-serif;"><font size="4">Click on the following URL to view:</font></b></p><p></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054</b></font></p><p><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);"><b><font size="4">Note: This is an auto-generated email. Please contact Service IT if you need any other information.</font></b></span></p><p><br></p><p><table style="BORDER-TOP-STYLE: none; WIDTH: 100%; VERTICAL-ALIGN: top; BORDER-BOTTOM-STYLE: none; TEXT-ALIGN: left; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; cssFloat: none" cellspacing="1" cellpadding="1" rules="none" summary="" border="1" frame="void"><tbody><tr><td style="BORDER-TOP-STYLE: none; VERTICAL-ALIGN: top; BACKGROUND-IMAGE: none; BORDER-BOTTOM-STYLE: none; COLOR: #336699; TEXT-ALIGN: left; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none"><p><a title="Go to Incident IM 243360" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054" target="\_blank"><strong><font color="#336699" face="arial,helvetica,sans-serif">Incident IM 243360</font></strong></a><strong><font color="#336699" face="arial,helvetica,sans-serif"> Resolved Notification</font></strong></p><strong><font face="arial,helvetica,sans-serif"><font size="2"><p><font size="2" face="verdana,arial,helvetica,sans-serif">Status changed from 'Pending Resolution Confirmation' to 'Resolved'</font></p></font></font></strong></td></tr></tbody></table></p><p><table style="BORDER-TOP-STYLE: none; WIDTH: 100%; VERTICAL-ALIGN: top; BACKGROUND-IMAGE: none; BORDER-BOTTOM-STYLE: none; TEXT-ALIGN: left; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; cssFloat: none" cellspacing="1" cellpadding="1" rules="none" summary="" border="0" frame="void"><tbody><tr><td style="BORDER-TOP-STYLE: none; VERTICAL-ALIGN: top; BACKGROUND-IMAGE: none; BORDER-BOTTOM-STYLE: none; COLOR: #191970; TEXT-ALIGN: left; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4"><strong><font size="2" face="verdana,arial,helvetica,sans-serif">Summary</font></strong></td></tr><tr><td><font size="2" face="verdana,arial,helvetica,sans-serif">Test</font></td></tr></tbody></table></p><p><table style="BORDER-TOP-STYLE: none; WIDTH: 100%; VERTICAL-ALIGN: top; BACKGROUND-IMAGE: none; BORDER-BOTTOM-STYLE: none; TEXT-ALIGN: left; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; cssFloat: none" cellspacing="1" cellpadding="1" rules="none" summary="" border="0" frame="void"><tbody><tr><td style="BORDER-TOP-STYLE: none; 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VERTICAL-ALIGN: top; BACKGROUND-IMAGE: none; BORDER-BOTTOM-STYLE: none; COLOR: #191970; TEXT-ALIGN: left; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4"><p align="left"><strong><font size="2" face="verdana,arial,helvetica,sans-serif">Priority</font></strong></p></td></tr><tr><td><p align="left"><font size="2" face="verdana,arial,helvetica,sans-serif">Vinod, G </font></p></td><td><p align="left"><font size="2"><font face="verdana,arial,helvetica,sans-serif"><strong>&nbsp;</strong>Users</font></font></p></td><td><p align="left"><font size="2" face="verdana,arial,helvetica,sans-serif">Resolved</font></p></td><td><p align="left"><font size="2" face="verdana,arial,helvetica,sans-serif">3</font></p></td></tr></tbody></table></p><font size="2"><strong><p><table style="BORDER-TOP-STYLE: none; WIDTH: 100%; VERTICAL-ALIGN: top; BACKGROUND-IMAGE: none; BORDER-BOTTOM-STYLE: none; TEXT-ALIGN: left; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; cssFloat: none" cellspacing="1" cellpadding="1" rules="none" summary="" border="0" frame="void"><tbody><tr><td style="BORDER-TOP-STYLE: none; 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BACKGROUND-COLOR: #9cc2e4"><strong><font size="2" face="Verdana">Impact</font></strong></td></tr><tr><td><font size="2" face="Verdana"></font></td><td><font size="2" face="Verdana">3-High</font></td><td><font size="2" face="Verdana">5-One person</font></td></tr></tbody></table></p><p><font size="2"><font face="verdana,arial,helvetica,sans-serif"><strong></strong></font></font></p><table style="BORDER-TOP-STYLE: none; WIDTH: 100%; VERTICAL-ALIGN: top; BACKGROUND-IMAGE: none; BORDER-BOTTOM-STYLE: none; TEXT-ALIGN: left; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; cssFloat: none" cellspacing="1" cellpadding="1" rules="none" summary="" border="0" frame="void"><tbody><tr><td style="BORDER-TOP-STYLE: none; VERTICAL-ALIGN: top; BACKGROUND-IMAGE: none; BORDER-BOTTOM-STYLE: none; COLOR: #191970; TEXT-ALIGN: left; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4"><strong><font size="2" face="verdana,arial,helvetica,sans-serif">Description</font></strong></td></tr><tr><td><font size="2" face="verdana,arial,helvetica,sans-serif">Test Ticket</font></td></tr></tbody></table></strong></font><p><font size="2"><font face="verdana,arial,helvetica,sans-serif"><strong></strong></font></font></p><table style="BORDER-TOP-STYLE: none; 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10/24 09:06:59.14 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243360 Resolved) Message(Incident IM 243360 Resolved. Assigned to: Vinod, G Customer: Vinod, G Description: Test Ticket Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054) Message HTML(<p><br><font size="4"><b><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);">Please refer to the&nbsp;</span></b><a title="Go to Incident IM 243360" href="http://172.17.110.99:8080/CAisd/http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054" target="\_blank"><strong><font color="#336699" face="arial,helvetica,sans-serif">Incident IM 243360</font></strong></a><strong style="color: rgb(51, 102, 153);"><font color="#336699" face="arial,helvetica,sans-serif">&nbsp;</font></strong><b><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);">&nbsp;that was created with the description as below and is now in a â€œResolvedâ€ status as communicated in our earlier mail. However, If you still need assistance pertaining to the issues with this ticket, please call Service IT within the next 72 business hours to re-open the ticket, post which this ticket will be â€œClosedâ€ automatically.</span></b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Incident IM 243360 Resolved.</b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Assigned to: Vinod, G </b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Customer: Vinod, G </b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Description: Test Ticket</b></font></p><p><b style="color: rgb(161, 31, 18); font-family: Calibri, sans-serif;"><font size="4">Click on the following URL to view:</font></b></p><p></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054</b></font></p><p><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);"><b><font size="4">Note: This is an auto-generated email. 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VERTICAL-ALIGN: top; BACKGROUND-IMAGE: none; BORDER-BOTTOM-STYLE: none; COLOR: #191970; TEXT-ALIGN: left; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; BACKGROUND-COLOR: #9cc2e4"><p align="left"><strong><font size="2" face="verdana,arial,helvetica,sans-serif">Priority</font></strong></p></td></tr><tr><td><p align="left"><font size="2" face="verdana,arial,helvetica,sans-serif">Vinod, G </font></p></td><td><p align="left"><font size="2"><font face="verdana,arial,helvetica,sans-serif"><strong>&nbsp;</strong>Users</font></font></p></td><td><p align="left"><font size="2" face="verdana,arial,helvetica,sans-serif">Resolved</font></p></td><td><p align="left"><font size="2" face="verdana,arial,helvetica,sans-serif">3</font></p></td></tr></tbody></table></p><font size="2"><strong><p><table style="BORDER-TOP-STYLE: none; WIDTH: 100%; VERTICAL-ALIGN: top; BACKGROUND-IMAGE: none; BORDER-BOTTOM-STYLE: none; TEXT-ALIGN: left; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; cssFloat: none" cellspacing="1" cellpadding="1" rules="none" summary="" border="0" frame="void"><tbody><tr><td style="BORDER-TOP-STYLE: none; 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10/24 09:06:59.30 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243360 Resolved) Message(Incident IM 243360 Resolved. Assigned to: Vinod, G Customer: Vinod, G Description: Test Ticket Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054) Message HTML(<p><br><font size="4"><b><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);">Please refer to the&nbsp;</span></b><a title="Go to Incident IM 243360" href="http://172.17.110.99:8080/CAisd/http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054" target="\_blank"><strong><font color="#336699" face="arial,helvetica,sans-serif">Incident IM 243360</font></strong></a><strong style="color: rgb(51, 102, 153);"><font color="#336699" face="arial,helvetica,sans-serif">&nbsp;</font></strong><b><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);">&nbsp;that was created with the description as below and is now in a â€œResolvedâ€ status as communicated in our earlier mail. 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10/24 09:06:59.42 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243360 Resolved) Message(Incident IM 243360 Resolved. Assigned to: Vinod, G Customer: Vinod, G Description: Test Ticket Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054) Message HTML(<p><br><font size="4"><b><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);">Please refer to the&nbsp;</span></b><a title="Go to Incident IM 243360" href="http://172.17.110.99:8080/CAisd/http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054" target="\_blank"><strong><font color="#336699" face="arial,helvetica,sans-serif">Incident IM 243360</font></strong></a><strong style="color: rgb(51, 102, 153);"><font color="#336699" face="arial,helvetica,sans-serif">&nbsp;</font></strong><b><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);">&nbsp;that was created with the description as below and is now in a â€œResolvedâ€ status as communicated in our earlier mail. However, If you still need assistance pertaining to the issues with this ticket, please call Service IT within the next 72 business hours to re-open the ticket, post which this ticket will be â€œClosedâ€ automatically.</span></b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Incident IM 243360 Resolved.</b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Assigned to: Vinod, G </b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Customer: Vinod, G </b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Description: Test Ticket</b></font></p><p><b style="color: rgb(161, 31, 18); font-family: Calibri, sans-serif;"><font size="4">Click on the following URL to view:</font></b></p><p></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054</b></font></p><p><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);"><b><font size="4">Note: This is an auto-generated email. 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10/24 09:06:59.58 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243360 Resolved) Message(Incident IM 243360 Resolved. Assigned to: Vinod, G Customer: Vinod, G Description: Test Ticket Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054) Message HTML(<p><br><font size="4"><b><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);">Please refer to the&nbsp;</span></b><a title="Go to Incident IM 243360" href="http://172.17.110.99:8080/CAisd/http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054" target="\_blank"><strong><font color="#336699" face="arial,helvetica,sans-serif">Incident IM 243360</font></strong></a><strong style="color: rgb(51, 102, 153);"><font color="#336699" face="arial,helvetica,sans-serif">&nbsp;</font></strong><b><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);">&nbsp;that was created with the description as below and is now in a â€œResolvedâ€ status as communicated in our earlier mail. 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10/24 09:06:59.74 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243360 Resolved) Message(Incident IM 243360 Resolved. Assigned to: Vinod, G Customer: Vinod, G Description: Test Ticket Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054) Message HTML(<p><br><font size="4"><b><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);">Please refer to the&nbsp;</span></b><a title="Go to Incident IM 243360" href="http://172.17.110.99:8080/CAisd/http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054" target="\_blank"><strong><font color="#336699" face="arial,helvetica,sans-serif">Incident IM 243360</font></strong></a><strong style="color: rgb(51, 102, 153);"><font color="#336699" face="arial,helvetica,sans-serif">&nbsp;</font></strong><b><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);">&nbsp;that was created with the description as below and is now in a â€œResolvedâ€ status as communicated in our earlier mail. However, If you still need assistance pertaining to the issues with this ticket, please call Service IT within the next 72 business hours to re-open the ticket, post which this ticket will be â€œClosedâ€ automatically.</span></b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Incident IM 243360 Resolved.</b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Assigned to: Vinod, G </b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Customer: Vinod, G </b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Description: Test Ticket</b></font></p><p><b style="color: rgb(161, 31, 18); font-family: Calibri, sans-serif;"><font size="4">Click on the following URL to view:</font></b></p><p></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054</b></font></p><p><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);"><b><font size="4">Note: This is an auto-generated email. 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10/24 09:07:22.90 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486652 for cr:665054 changed from past date of 10/24/2019 09:07:21 to 10/24/2019 09:07:27

10/24 09:07:23.45 SMR-CASDM web:local 5244 SIGNIFICANT session.c 4086 This request took 3125 milliseconds to complete. session id:1775034391 login name:GV11 htmpl name:detail\_cr\_ro.htmpl

10/24 09:07:28.57 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 95 to 113 for list\_attmnt\_sd.htmpl[1] to accommodate tenant

10/24 09:07:31.67 SMR-CASDM web:local 5244 SIGNIFICANT genhtml.c 824 Expanding value cache from 212 to 229 for list\_KD.htmpl[1] to accommodate tenant

10/24 09:07:36.43 SMR-CASDM web:local 5244 ERROR parse.c 4093 Getval at kt\_comment\_box.htmpl[55] failed for cst.tenant.name: AHD03066:Unknown name

10/24 09:08:16.68 SMR-CASDM spelsrvr 7124 SIGNIFICANT cr.spl 8533 Successfully deleting previously scheduled auto-close for cr:665054.

10/24 09:12:28.01 SMR-CASDM web:local 5244 ERROR ktweb.spl 2575 Error for ticket (cr:665054) in checkout: NO

10/24 09:12:36.42 SMR-CASDM spelsrvr 7124 ERROR alg.spl 2498 Error in getting aty dob: NOT FOUND

10/24 09:12:36.67 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243360 Resolved) Message(Incident IM 243360 Resolved. Assigned to: Vinod, G Customer: Vinod, G Description: Test Ticket Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054) Message HTML(<p><br><font size="4"><b><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);">Please refer to the&nbsp;</span></b><a title="Go to Incident IM 243360" href="http://172.17.110.99:8080/CAisd/http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054" target="\_blank"><strong><font color="#336699" face="arial,helvetica,sans-serif">Incident IM 243360</font></strong></a><strong style="color: rgb(51, 102, 153);"><font color="#336699" face="arial,helvetica,sans-serif">&nbsp;</font></strong><b><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);">&nbsp;that was created with the description as below and is now in a â€œResolvedâ€ status as communicated in our earlier mail. 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10/24 09:12:36.89 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243360 Resolved) Message(Incident IM 243360 Resolved. Assigned to: Vinod, G Customer: Vinod, G Description: Test Ticket Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054) Message HTML(<p><br><font size="4"><b><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);">Please refer to the&nbsp;</span></b><a title="Go to Incident IM 243360" href="http://172.17.110.99:8080/CAisd/http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054" target="\_blank"><strong><font color="#336699" face="arial,helvetica,sans-serif">Incident IM 243360</font></strong></a><strong style="color: rgb(51, 102, 153);"><font color="#336699" face="arial,helvetica,sans-serif">&nbsp;</font></strong><b><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);">&nbsp;that was created with the description as below and is now in a â€œResolvedâ€ status as communicated in our earlier mail. However, If you still need assistance pertaining to the issues with this ticket, please call Service IT within the next 72 business hours to re-open the ticket, post which this ticket will be â€œClosedâ€ automatically.</span></b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Incident IM 243360 Resolved.</b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Assigned to: Vinod, G </b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Customer: Vinod, G </b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Description: Test Ticket</b></font></p><p><b style="color: rgb(161, 31, 18); font-family: Calibri, sans-serif;"><font size="4">Click on the following URL to view:</font></b></p><p></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054</b></font></p><p><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);"><b><font size="4">Note: This is an auto-generated email. 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10/24 09:12:37.08 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243360 Resolved) Message(Incident IM 243360 Resolved. Assigned to: Vinod, G Customer: Vinod, G Description: Test Ticket Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054) Message HTML(<p><br><font size="4"><b><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);">Please refer to the&nbsp;</span></b><a title="Go to Incident IM 243360" href="http://172.17.110.99:8080/CAisd/http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054" target="\_blank"><strong><font color="#336699" face="arial,helvetica,sans-serif">Incident IM 243360</font></strong></a><strong style="color: rgb(51, 102, 153);"><font color="#336699" face="arial,helvetica,sans-serif">&nbsp;</font></strong><b><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);">&nbsp;that was created with the description as below and is now in a â€œResolvedâ€ status as communicated in our earlier mail. However, If you still need assistance pertaining to the issues with this ticket, please call Service IT within the next 72 business hours to re-open the ticket, post which this ticket will be â€œClosedâ€ automatically.</span></b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Incident IM 243360 Resolved.</b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Assigned to: Vinod, G </b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Customer: Vinod, G </b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Description: Test Ticket</b></font></p><p><b style="color: rgb(161, 31, 18); font-family: Calibri, sans-serif;"><font size="4">Click on the following URL to view:</font></b></p><p></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054</b></font></p><p><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);"><b><font size="4">Note: This is an auto-generated email. 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10/24 09:12:37.23 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243360 Resolved) Message(Incident IM 243360 Resolved. Assigned to: Vinod, G Customer: Vinod, G Description: Test Ticket Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054) Message HTML(<p><br><font size="4"><b><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);">Please refer to the&nbsp;</span></b><a title="Go to Incident IM 243360" href="http://172.17.110.99:8080/CAisd/http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054" target="\_blank"><strong><font color="#336699" face="arial,helvetica,sans-serif">Incident IM 243360</font></strong></a><strong style="color: rgb(51, 102, 153);"><font color="#336699" face="arial,helvetica,sans-serif">&nbsp;</font></strong><b><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);">&nbsp;that was created with the description as below and is now in a â€œResolvedâ€ status as communicated in our earlier mail. However, If you still need assistance pertaining to the issues with this ticket, please call Service IT within the next 72 business hours to re-open the ticket, post which this ticket will be â€œClosedâ€ automatically.</span></b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Incident IM 243360 Resolved.</b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Assigned to: Vinod, G </b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Customer: Vinod, G </b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Description: Test Ticket</b></font></p><p><b style="color: rgb(161, 31, 18); font-family: Calibri, sans-serif;"><font size="4">Click on the following URL to view:</font></b></p><p></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054</b></font></p><p><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);"><b><font size="4">Note: This is an auto-generated email. 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10/24 09:12:37.41 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243360 Resolved) Message(Incident IM 243360 Resolved. Assigned to: Vinod, G Customer: Vinod, G Description: Test Ticket Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054) Message HTML(<p><br><font size="4"><b><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);">Please refer to the&nbsp;</span></b><a title="Go to Incident IM 243360" href="http://172.17.110.99:8080/CAisd/http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054" target="\_blank"><strong><font color="#336699" face="arial,helvetica,sans-serif">Incident IM 243360</font></strong></a><strong style="color: rgb(51, 102, 153);"><font color="#336699" face="arial,helvetica,sans-serif">&nbsp;</font></strong><b><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);">&nbsp;that was created with the description as below and is now in a â€œResolvedâ€ status as communicated in our earlier mail. However, If you still need assistance pertaining to the issues with this ticket, please call Service IT within the next 72 business hours to re-open the ticket, post which this ticket will be â€œClosedâ€ automatically.</span></b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Incident IM 243360 Resolved.</b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Assigned to: Vinod, G </b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Customer: Vinod, G </b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Description: Test Ticket</b></font></p><p><b style="color: rgb(161, 31, 18); font-family: Calibri, sans-serif;"><font size="4">Click on the following URL to view:</font></b></p><p></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054</b></font></p><p><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);"><b><font size="4">Note: This is an auto-generated email. 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10/24 09:12:37.60 SMR-CASDM bpnotify\_nxd 6332 ERROR pdm\_mail\_common.c 1367 Email address is not set. Email Subject(Incident IM 243360 Resolved) Message(Incident IM 243360 Resolved. Assigned to: Vinod, G Customer: Vinod, G Description: Test Ticket Click on the following URL to view: http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054) Message HTML(<p><br><font size="4"><b><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);">Please refer to the&nbsp;</span></b><a title="Go to Incident IM 243360" href="http://172.17.110.99:8080/CAisd/http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054" target="\_blank"><strong><font color="#336699" face="arial,helvetica,sans-serif">Incident IM 243360</font></strong></a><strong style="color: rgb(51, 102, 153);"><font color="#336699" face="arial,helvetica,sans-serif">&nbsp;</font></strong><b><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);">&nbsp;that was created with the description as below and is now in a â€œResolvedâ€ status as communicated in our earlier mail. However, If you still need assistance pertaining to the issues with this ticket, please call Service IT within the next 72 business hours to re-open the ticket, post which this ticket will be â€œClosedâ€ automatically.</span></b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Incident IM 243360 Resolved.</b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Assigned to: Vinod, G </b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Customer: Vinod, G </b></font></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>Description: Test Ticket</b></font></p><p><b style="color: rgb(161, 31, 18); font-family: Calibri, sans-serif;"><font size="4">Click on the following URL to view:</font></b></p><p></p><p><font color="#a11f12" face="Calibri, sans-serif" size="4"><b>http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054</b></font></p><p><span style="font-family: Calibri, sans-serif; color: rgb(161, 31, 18);"><b><font size="4">Note: This is an auto-generated email. Please contact Service IT if you need any other information.</font></b></span></p><p><br></p><p><table style="BORDER-TOP-STYLE: none; WIDTH: 100%; VERTICAL-ALIGN: top; BORDER-BOTTOM-STYLE: none; TEXT-ALIGN: left; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none; cssFloat: none" cellspacing="1" cellpadding="1" rules="none" summary="" border="1" frame="void"><tbody><tr><td style="BORDER-TOP-STYLE: none; VERTICAL-ALIGN: top; BACKGROUND-IMAGE: none; BORDER-BOTTOM-STYLE: none; COLOR: #336699; TEXT-ALIGN: left; BORDER-RIGHT-STYLE: none; BORDER-LEFT-STYLE: none"><p><a title="Go to Incident IM 243360" href="http://SMR-CASDM-BG:8080/CAisd/pdmweb.exe?OP=SEARCH+FACTORY=cr+SKIPLIST=1+QBE.EQ.id=665054" target="\_blank"><strong><font color="#336699" face="arial,helvetica,sans-serif">Incident IM 243360</font></strong></a><strong><font color="#336699" face="arial,helvetica,sans-serif"> Resolved Notification</font></strong></p><strong><font face="arial,helvetica,sans-serif"><font size="2"><p><font size="2" face="verdana,arial,helvetica,sans-serif">Status changed from 'Work In Progress' to 'Resolved'</font></p></font></font></strong></td></tr></tbody></table></p><p><table style="BORDER-TOP-STYLE: none; 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10/24 09:14:03.28 SMR-CASDM domsrvr 8972 ERROR where.y 908 Parse error at : "( (sym='OPEN')' ) AND ( ( delete\_flag = 0 ) AND ( cr\_flag= 1 ) )" (syntax error)

10/24 09:14:03.31 SMR-CASDM web:local 5244 ERROR parse.c 8154 Unable to receive record for PDM\_LIST at dtlDropdown.mac[92]: AHD03053:Bad where clause: Parse error at : "( (sym='OPEN')' ) AND ( ( delete\_flag = 0 ) AND ( cr\_flag= 1 ) )" (syntax error)

10/24 09:16:44.16 SMR-CASDM spelsrvr 7124 SIGNIFICANT bopevt.spl 1346 Firetime of atev:5486669 for cr:665056 changed from past date of 10/24/2019 09:16:43 to 10/24/2019 09:16:49

10/24 09:26:23.18 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(14) rmt(275,282) rmtref(122,0) dbchg(0)

10/24 09:26:23.23 SMR-CASDM boplgin 3148 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,1) rmtref(1,0) dbchg(0)

10/24 09:26:24.12 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(1325) rmt(120,167) rmtref(20,0) dbchg(0)

10/24 09:26:36.65 SMR-CASDM web:local 5244 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (44) Most Sessions (7) Current Sessions (1)

10/24 09:26:40.87 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(212,71) rmtref(68,0) dbchg(10)

10/24 09:26:47.43 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(2271) lcl(880) rmt(476,562) rmtref(0,221) dbchg(2)

10/24 09:26:49.27 SMR-CASDM bpnotify\_nxd 6332 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,1) rmtref(0,0) dbchg(0)

10/24 09:26:49.66 SMR-CASDM kt\_daemon 5952 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(1) rmt(13,19) rmtref(9,0) dbchg(0)

10/24 09:29:55.22 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 22 hr 4 min 24 sec) Sent (672910) Received (681572) Ports in Use (66) Processes (78) Fast Channel (0)

10/24 09:45:36.11 SMR-CASDM domsrvr 8972 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/24 09:45:36.15 SMR-CASDM domsrvr 8972 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/24 09:45:36.18 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/24 09:45:38.40 SMR-CASDM domsrvr 8972 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/24 09:45:38.42 SMR-CASDM domsrvr 8972 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/24 09:45:38.43 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/24 09:45:42.71 SMR-CASDM domsrvr 8972 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/24 09:45:42.75 SMR-CASDM domsrvr 8972 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/24 09:45:42.78 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/24 09:45:44.87 SMR-CASDM domsrvr 8972 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/24 09:45:44.88 SMR-CASDM domsrvr 8972 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/24 09:45:44.90 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/24 09:45:49.06 SMR-CASDM domsrvr 8972 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/24 09:45:49.09 SMR-CASDM domsrvr 8972 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/24 09:45:49.13 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/24 09:45:51.19 SMR-CASDM domsrvr 8972 ERROR domset.c 2850 Attribute tenant.name not found in nr:PDOB:PATTR:OB:MTH:

10/24 09:45:51.22 SMR-CASDM domsrvr 8972 ERROR where.y 908 Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/24 09:45:51.26 SMR-CASDM spelsrvr 7124 ERROR api.spl 178 Error fetching: AHD03053:Bad where clause: Parse error at : "name='' and tenant.name=''" (Attr not found or not atomic)

10/24 09:56:23.26 SMR-CASDM boplgin 3148 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,1) rmtref(0,0) dbchg(0)

10/24 09:56:40.90 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,1) rmtref(0,0) dbchg(0)

10/24 09:56:47.46 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(3) lcl(1) rmt(1,1) rmtref(0,1) dbchg(0)

10/24 10:00:00.31 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 22 hr 34 min 29 sec) Sent (674301) Received (682978) Ports in Use (66) Processes (78) Fast Channel (0)

10/24 10:12:28.72 SMR-CASDM web:local 5244 SIGNIFICANT session.c 8370 Session gv11-1775034391:0xa470f70 logoff; id(BF566492A657584291E65EF71286634A); session count 0

10/24 10:26:24.15 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(7) rmt(1,0) rmtref(3,0) dbchg(0)

10/24 10:26:40.92 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,0) rmtref(0,0) dbchg(0)

10/24 10:26:47.48 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(3) lcl(1) rmt(1,1) rmtref(0,4) dbchg(0)

10/24 10:30:05.39 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 23 hr 4 min 34 sec) Sent (675668) Received (684347) Ports in Use (66) Processes (78) Fast Channel (0)

10/24 10:48:31.40 SMR-CASDM web:local 5244 SIGNIFICANT session.c 11048 Session 474698515:0x0A470B28 login by analyst GV11 (cnt:BF566492A657584291E65EF71286634A); session count 1

10/24 10:56:23.22 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(1) rmt(6,6) rmtref(3,0) dbchg(0)

10/24 10:56:23.30 SMR-CASDM boplgin 3148 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(1,1) rmtref(0,0) dbchg(0)

10/24 10:56:24.20 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(683) rmt(30,63) rmtref(6,0) dbchg(0)

10/24 10:56:40.96 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(45,10) rmtref(10,0) dbchg(1)

10/24 10:56:47.50 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(632) lcl(341) rmt(51,51) rmtref(0,20) dbchg(0)

10/24 11:00:06.00 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(1 day 23 hr 34 min 35 sec) Sent (685357) Received (694072) Ports in Use (66) Processes (78) Fast Channel (0)

10/24 11:26:23.23 SMR-CASDM spelsrvr 7124 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(1) rmt(5,6) rmtref(3,0) dbchg(0)

10/24 11:26:23.32 SMR-CASDM boplgin 3148 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(0,1) rmtref(0,0) dbchg(0)

10/24 11:26:24.22 SMR-CASDM web:local 5244 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(583) rmt(23,28) rmtref(3,0) dbchg(0)

10/24 11:26:36.69 SMR-CASDM web:local 5244 SIGNIFICANT session.c 7070 Web Statistics - Cumulative Sessions (45) Most Sessions (7) Current Sessions (1)

10/24 11:26:40.97 SMR-CASDM bpvirtdb\_srvr 8560 SIGNIFICANT bpobject.c 2587 Stats: imp(0) lcl(0) rmt(12,6) rmtref(6,0) dbchg(1)

10/24 11:26:47.53 SMR-CASDM domsrvr 8972 SIGNIFICANT bpobject.c 2587 Stats: imp(481) lcl(267) rmt(32,33) rmtref(0,11) dbchg(1)

10/24 11:30:10.61 SMR-CASDM slump\_nxd 4992 SIGNIFICANT server.c 4314 SLUMP Build(leh-295): Up Time(2 day 4 min 39 sec) Sent (687572) Received (696293) Ports in Use (66) Processes (78) Fast Channel (0)