

FAQ: Community moving from rallycommunity.rallydev.com to communities.ca.com

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[Why is the community moving?](#)

We are moving our community platform to communities.ca.com to align the Agile Central community with the other great CA communities, as well as to enhance the experience for all community members.

[Where is the community moving to?](#)

The Agile Central community is moving to communities.ca.com/community/ca-agile-central.

[Where are all the discussion groups going?](#)

Most of the discussion groups will no longer be separate groups, and the content will be tagged with the group name. This change will make the content much easier to find and share. For instance, content in the Just Released group will now be just content tagged as #JustReleased.

That said the CA Agile Central Subscription Admins group will continue as a private group, only available to Agile Central subscription administrators, and its content will only be accessible to members of the group.

[Will my contributions still be tied to my account?](#)

Yes – existing content will be moved to the new community platform, and will be tied to the same accounts.

[Will my points carry over?](#)

While users' points won't carry over directly, your reputation level will be mapped to the corresponding CA Communities reputation level. So if you are level 6 now, you'll be level 6 on CA Communities.

[Where will root cause analysis documents be posted?](#)

Root Cause Analysis (RCA) documents will be posted to the community as the "Documents" content type, tagged with #criticalincidents and #rca.

[Where can I search for Knowledge Base articles?](#)

Go to the CA Agile Central product page to find Knowledge Base articles and other helpful information. Go to <http://www.ca.com/us/support/ca-support-online/support-by-product.aspx> and select CA Agile Central.

Where will I go for support?

Support is moving to support.ca.com. Check out the FAQ here: <https://communities.ca.com/docs/DOC-231169714>