

Symantec™ Endpoint Protection 12.1 and Symantec™ Endpoint Protection Small Business Edition 12.1

Unrivaled security. Blazing performance. Built for virtual environments.

1. What's new with Symantec™ Endpoint Protection 12.1?

Endpoint Protection 12.1 includes a new state-of-the-art protection system, Symantec Insight™, which allows Symantec Endpoint Protection to offer unrivaled security and blazing performance. Endpoint Protection also has a set of features that makes it ideal for securing virtual environments.

A few of the new features:

Insight—Separates files at risk from those that are safe, for faster and more accurate malware detection.

Real-time SONAR—Examines programs as they run, identifying and stopping malicious behavior even for new and previously unknown threats.

Browser intrusion prevention—Scans for attacks directed at browser vulnerabilities.

Built for virtual environments—Protects your virtual infrastructure.

- *Virtual image exception:* White list files from standard virtual machine image to optimize scanning.
- *Resource leveling:* Randomizes scan and update schedules to prevent resource utilization spikes.
- *Shared Insight cache:* Redirects Insight cloud lookups to a local server to reduce bandwidth and latency.
- *Virtual client tagging:* Symantec Endpoint Protection Manager can automatically identify and manage virtual clients.
- *Offline imaging scanning:* Finds threats even in offline virtual machine images.

Endpoint Protection for Mac®—Managed through the Symantec Endpoint Protection management console.

Faster central console—Optimized database to increase responsiveness.

Smart scheduler—Stays out of your way by performing non-critical security tasks when your computer is idle.

Enhanced client deployment—Improved wizards and more deployment options will allow new installs and upgrades to be faster and easier than ever before.

Symantec Endpoint Protection Manager Integration with Symantec™ Workflow—Optimizes efficiency, enforces processes and policies, and automates redundant tasks by integrating the Symantec Endpoint Protection Manager with Symantec Workflow.

2. What's new with Symantec™ Endpoint Protection Small Business Edition 12.1?

Like Endpoint Protection 12.1, Endpoint Protection Small Business Edition 12.1 leverages many of the same new technologies such as Insight and real-time SONAR for more accurate and faster malware detection, including:

Endpoint Protection for Mac OS® X—Managed through the Symantec Endpoint Protection management console.

Symantec Power Eraser—Powerful tool for removing malware on heavily infected machines.

Smart scheduler—Performs non-critical security tasks when your computer is idle.

Performance enhancement—Up to 70 percent faster so your users won't notice Endpoint Protection is running in the background.

3. What are the differences between Endpoint Protection and Endpoint Protection Small Business Edition?

Endpoint Protection Small Business Edition offers the same antivirus and antimalware technologies as Endpoint Protection, including Insight and SONAR, but is designed specifically for small businesses. It is ideal for companies with fewer than 100 users as it has a smaller footprint on the client.

Endpoint Protection is ideal for companies with 100 users or more. It includes virtualization features as well as Symantec™ Network Access Control, Device and Application Control, and support for Linux®. These features, along with a robust management console and more granular policy management, are designed to meet the needs of medium to large businesses and enterprises.

4. What is the upgrade path and process for current Endpoint Protection customers?

If you are an Endpoint Protection 11 customer, the upgrade path is Endpoint Protection 12.1. If you are an Endpoint Protection Small Business Edition 12.0 customer, the upgrade path is Endpoint Protection Small Business Edition 12.1. The seamless upgrade process is fast, automated, and straight forward. There is no need to rip and replace current infrastructure as it is a simple software update. If you want to upgrade, please refer to our technical knowledge base for detailed upgrade instructions.

5. If I am currently an Endpoint Protection or Endpoint Protection Small Business customer, am I entitled to the new version? What if I am getting Endpoint Protection through one of the Symantec Protection Suites?

Yes. Current customers of Endpoint Protection 11 with an active subscription status will be entitled to Endpoint Protection 12.1. Current customers of Endpoint Protection Small Business Edition 12.0 with an active subscription status will receive entitlement to Endpoint Protection Small Business Edition 12.1. Customers who have these products through one of the Symantec Protection Suites, will be entitled to the appropriate new version as well. Please refer to the migration documents on the support page at <http://www.symantec.com/business/support>. Click on "Endpoint Protection" under "Top Products."

6. Do I need to upgrade all my Endpoint Protection 11 clients to Endpoint Protection 12 clients when I install Endpoint Protection 12?

For Windows® 2000 customers, Endpoint Protection 11 clients can be managed by the Endpoint Protection 12.1 Management Console.

7. Which virtual environments does Endpoint Protection 12.1 support?

Endpoint Protection 12.1 supports VMware®, Microsoft® Hyper-V™ and Citrix® virtual environments. For a full list of system requirements, please visit the product page, under "System Requirements."

<http://www.symantec.com/business/endpoint-protection>

8. Is Windows® Small Business Server 2011 supported by Endpoint Protection 12.1 products?

Yes. Endpoint Protection 12.1 products support Windows Small Business Server 2011 (standard and essential) on both the client as well as the management server. For a full list of system requirements, please visit the product pages, under "System Requirements."

<http://www.symantec.com/business/endpoint-protection>

<http://www.symantec.com/business/endpoint-protection-small-business-edition>

9. Where can I find out more about compatibility and platform support for the Endpoint Protection 12.1 products?

Endpoint Protection 12.1 products support a variety of operating systems and platforms. For a full list of system requirements, please visit the product pages, under "System Requirements."

10. Where can I find the technical knowledge base for the Endpoint Protection products?

Please visit <http://www.symantec.com/business/support>. Click on "Endpoint Protection" under "Top Products" where you will find common topics such as installing, troubleshooting, known issues...etc.

More Information

Visit our website

<http://www.symantec.com/business/endpoint-protection>

<http://www.symantec.com/business/endpoint-protection-small-business-edition>

To speak with a Product Specialist in the U.S.

Call toll-free 1 (800) 745 6054

To speak with a Product Specialist outside the U.S.

For specific country offices and contact numbers, please visit our website.

About Symantec

Symantec is a global leader in providing security, storage, and systems management solutions to help consumers and organizations secure and manage their information-driven world. Our software and services protect against more risks at more points, more completely and efficiently, enabling confidence wherever information is used or stored. Headquartered in Mountain View, Calif., Symantec has operations in 40 countries. More information is available at www.symantec.com.

Symantec World Headquarters

350 Ellis St.

Mountain View, CA 94043 USA

+1 (650) 527 8000

1 (800) 721 3934

www.symantec.com

Any forward-looking indication of plans for products is preliminary and all future release dates are tentative and subject to change. Any future release of the product or planned modifications to product capability, functionality, or feature are subject to ongoing evaluation by Symantec, and may or may not be implemented and should not be considered firm commitments by Symantec and should not be relied upon in making purchasing decisions. Copyright © 2011 Symantec Corporation. All rights reserved. Symantec and the Symantec Logo are trademarks or registered trademarks of Symantec Corporation or its affiliates in the U.S. and other countries. Other names may be trademarks of their respective owners.

Symantec helps organizations secure and manage their information-driven world with [security management](#), [endpoint security](#), [messaging security](#), and [application security](#) solutions.

21194638 06/11