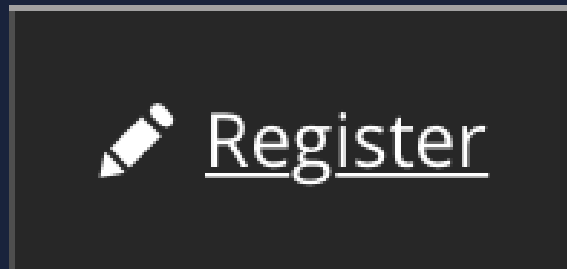


## 2 Easy Steps Gets You Started

1. How to Create or log into an NSL account
  - Norton Secure Login (NSL) is Symantec's authentication system
2. How to Configure Symantec Connect access
  1. Creating a Connect profile
  2. Requesting membership into the Secure One Services group

# Step 1: Create an NSL account

- Go to <http://symantec.com/connect/> and click 'Register' in the upper-right corner



- When you land in the NSL login page click the 'Create an Account' tab and fill in the form. Click the 'Create Account' button.
- *\*IF\* you already have PartnerNet access you will already have an NSL login created. Skip to Step 2 "How to configure Symantec Connect Access"*

Sign in

Create an Account

An account is needed to access all of your Symantec products and services.

Email address

?


Confirm email address

Create a secure password

👁

First name

Last name

 ▼

Mobile phone number

?

United States

Create Account

I have read and agree to the [Privacy Policy](#)

# Step 1: Create an NSL account

- Verify the email address you submitted.

## Email Confirmation Needed



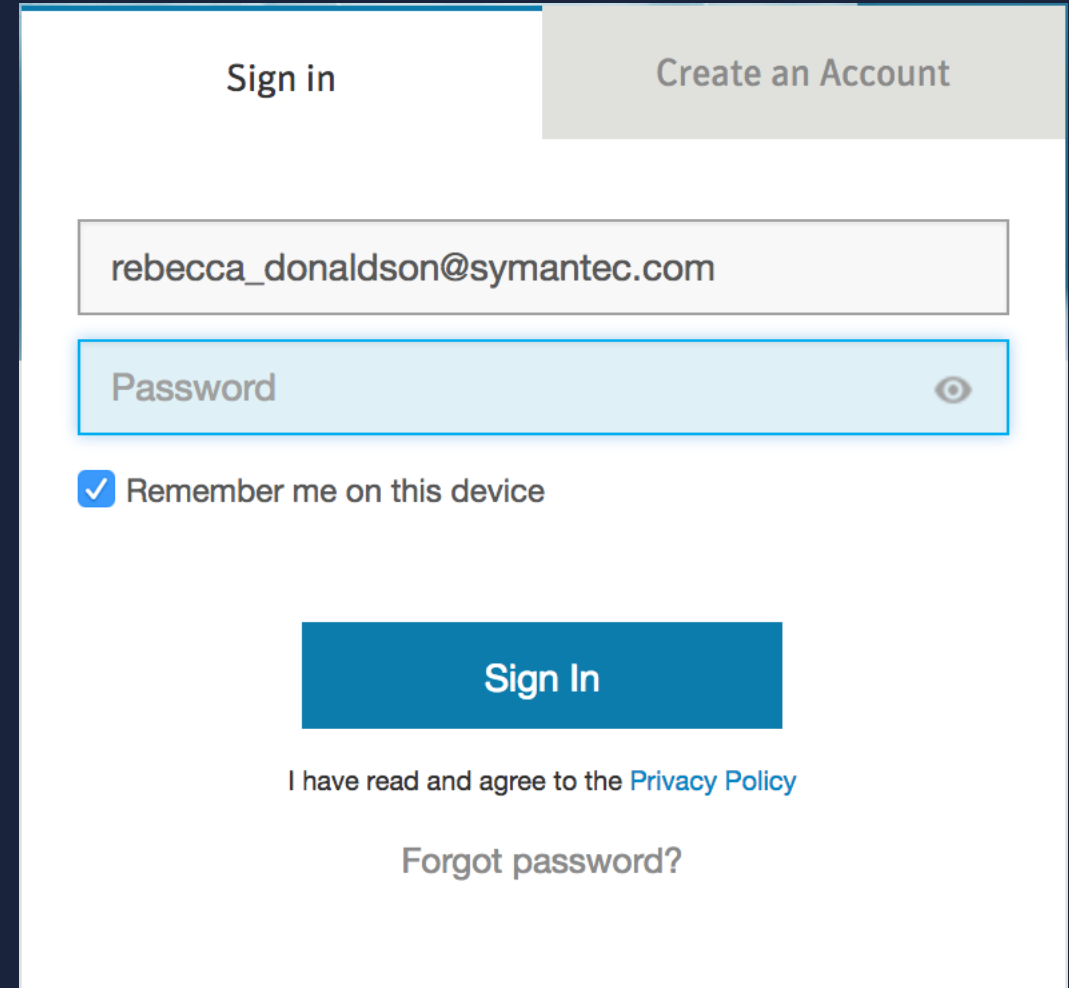
We have just sent you a confirmation link at the email address you provided ( ). Confirm your email by clicking the link in the email sent to your email address. Once email is confirmed, press the Continue button below.

[Resend email with confirmation link](#)

Continue

# Step 1: Create an NSL account

- Sign into your NSL account



The screenshot shows the Symantec NSL account sign-in interface. At the top, there are two tabs: "Sign in" (active) and "Create an Account". Below the tabs, there is a text input field containing the email address "rebecca\_donaldson@symantec.com". Below that is a password input field with the placeholder text "Password" and a toggle icon (an eye) on the right. Under the password field, there is a checkbox that is checked, with the label "Remember me on this device". Below the checkbox is a large blue button labeled "Sign In". At the bottom, there is a line of text: "I have read and agree to the [Privacy Policy](#)". Below that is a link labeled "Forgot password?".

# Step 2: How to Configure Symantec Connect access

## Creating a Connect Profile

- Browse to <http://www.symantec.com/connect>
- Fill in the form for the Connect profile and click 'Save Changes'

### Symantec Connect Registration

#### Account information

Please choose a public Connect Username: \*

Rebecca Donaldson

This username will be displayed on your posts so we recommend that you do NOT use an email address as your Connect Username. Spaces are allowed; punctuation is not allowed except for periods, hyphens, and underscores.

#### Company Information

Company size: \*

Please Choose

The content of this field is kept private and will not be shown publicly.

Your job role: \*

Please Choose

The content of this field is kept private and will not be shown publicly.

#### Newsletter/Communication Preferences

☒ Connect Newsletter

Check this box to subscribe to the Connect Newsletter. The content of this field is kept private and will not be shown publicly.

☐ Symantec Communication Opt-in

I consent to Symantec, its affiliates, or resellers sending me promotional communications about Symantec products and services in accordance with our privacy policy (<http://symantec.com/privacy/>). The content of this field is kept private and will not be shown publicly.

## Step 2: How to Configure Symantec Connect access

### Request Membership


- Go to the Secure One Services Group page and click the green 'Request membership' button.
- <https://www.symantec.com/connect/groups/secure-one-services>
- Group administrators will respond to your request and grant you access
- Updates/Notifications shared with Secure One Services partners ONLY via this group

### Secure One Services

Public Group | Founded: 22 Mar 2017 | Serving 9 members

**Request membership**

Welcome to the Secure One Services Group where you can.....

 **Filed Under:**  
Partners

[Bookmark this](#) | [Email this page](#)

# Secure One Services Training

Section

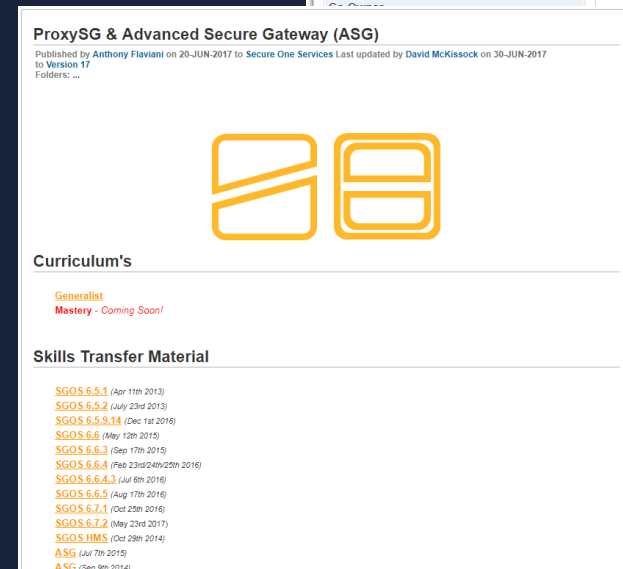
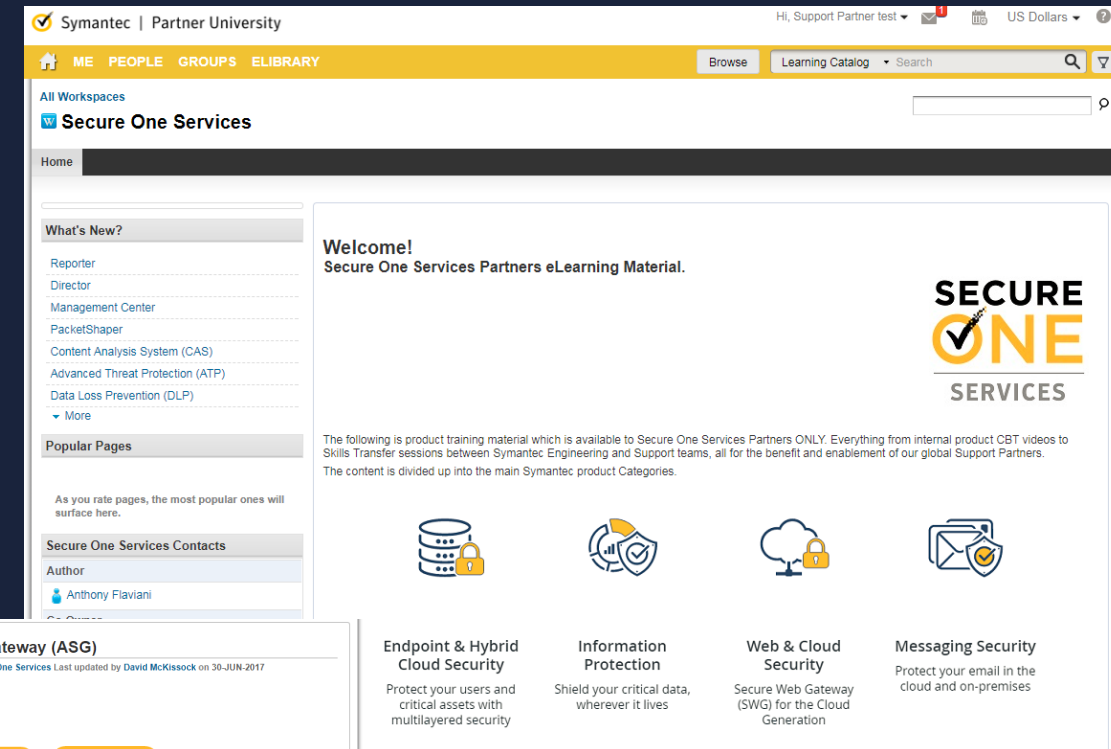
3





# Secure One Services Training

- <https://go.symantec.com/secureoneservices-enablement>
- Content to move from BTSP Tech Portal (*ETA TBC*)
- New Enablement Workspace available for Secure One Services Partners ONLY via Learn Education Platform
  - Internal Training Material *\*NEW\**
  - Skills Transfer Sessions
- Need to have a PartnerNet account to access the content

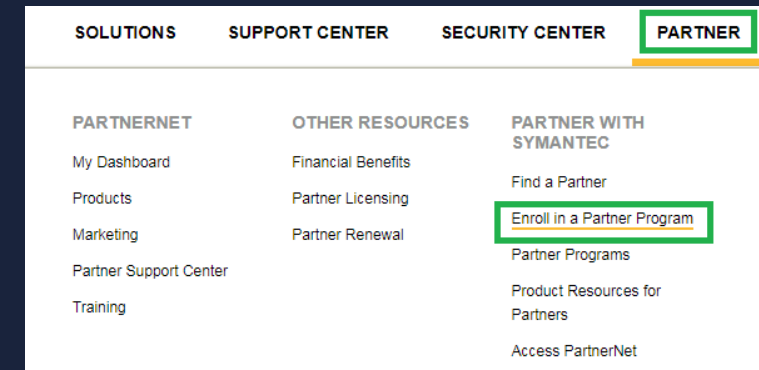
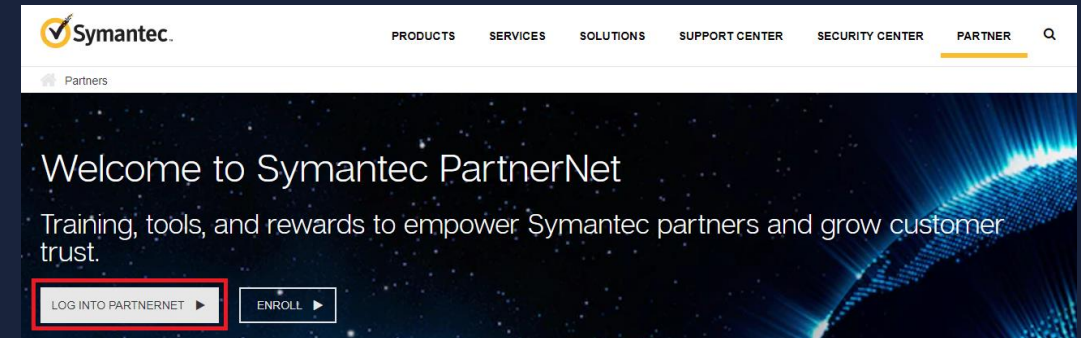




# How to Configure PartnerNet access

## Enrolling into a Partner Program

- Browse to <https://www.symantec.com/partners>
- Click “Log Into PartnerNet”
- Then select “Partner” and “Enroll in a Partner Program”
- Select “Lookup Existing Organization” and add yourself to your companies account



**Enroll in a Symantec Partner Program**

Here you can enroll in the Symantec Secure One Reseller program or the Secure One Innovator program.

Please select if you want to enroll your company in one of these partner programs, or add yourself to your company's existing Secure One Reseller or Secure One Innovator program account.

☐ Enroll Organization

☐ Lookup Existing Organization

I want to enroll my company in a partner program.

I want to add myself to my company's existing partner program account.

**NEXT**

# How to Configure PartnerNet access

## Enrolling into a Partner Program

- Your organization should appear, based on company domain.
  - –If your organization does not appear, your company may not allow self-registration.
  - –Your company's Primary Contact has the ability to allow members to Self-Register, but must select this option in their PartnerNetDashboard under Contacts.
  - –To find your Primary Contact, look under Contacts on your Dashboard in PartnerNet or contact [Partnerservice@Symantec.com](mailto:Partnerservice@Symantec.com)
- •Select your office location

**Allow Self-Registration?**

If you allow self-registration, the user with your email domain will be able to self-register into PartnerNet and be associated to your account. An email notification will be sent to the email address you provide. If you don't allow self-registration, all the requests will be directed to a Symantec Partner Program Manager.  
The Company Email Domain refers to the name of the company after the @ sign.

☒ Allow Self-Registration?

Company Email Domain

Email Address for Notification

**Submit**

**Your Company**

Using your NSL login credentials, we have found the following companies that share your email address and web domain. If you did not log into NSL with your company email address, and do not see your company listed below, then please log out of NSL and either log into or register an NSL account with your company email address.

Please select your company and press **Next**.

If you are logged into NSL with your company email, and you don't see your company listed, select **Not Found**.

☐ **Cake Shop**  
128 harvest circle  
Williamsbur Virginia, 23185  
United States  
7578978870

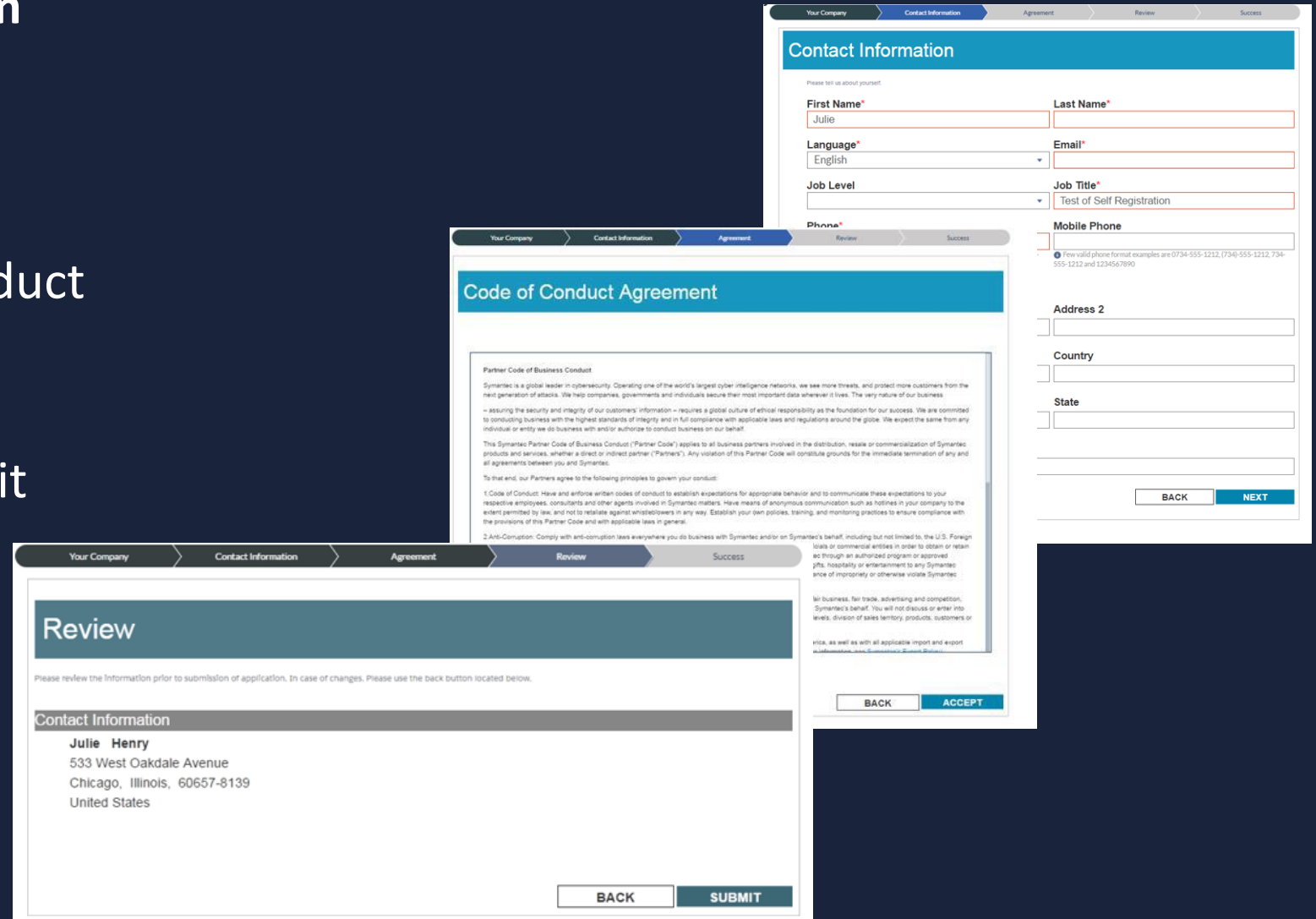
☒ **#1 Company**  
111 Company Lane  
New York New York, 11205  
United States  
757 897 8870

**NOT FOUND** **NEXT**

# How to Configure PartnerNet access

## Enrolling into a Partner Program

- Enter contact details
- Accept end user Code of Conduct Agreement
- •Review details and hit Submit



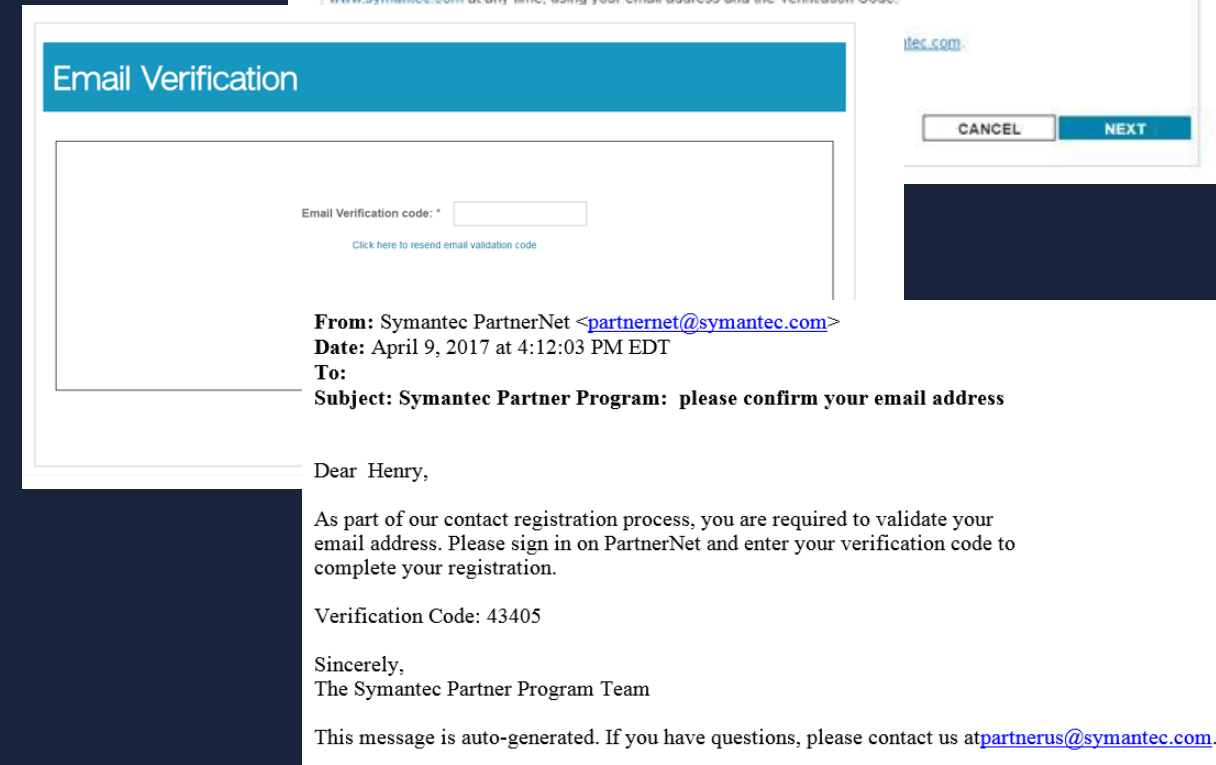
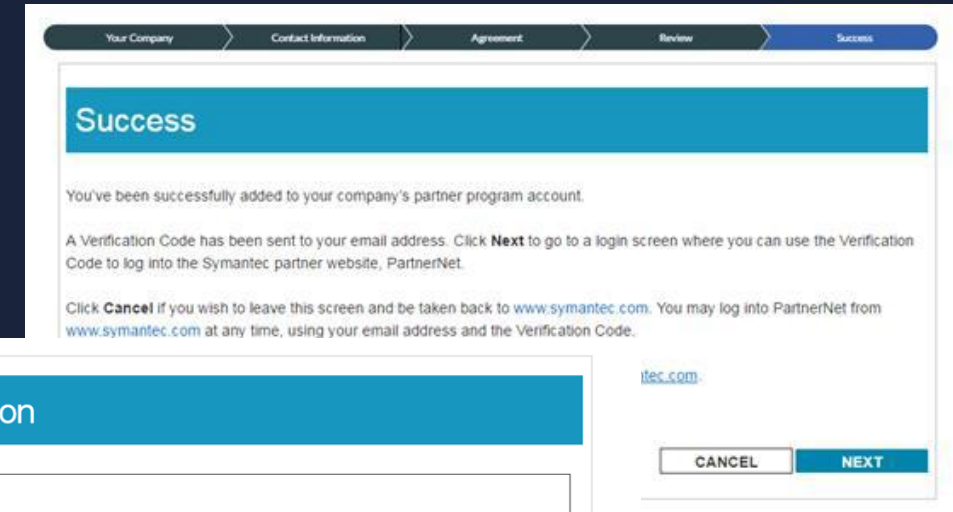
The screenshots illustrate the three-step enrollment process:

- Contact Information:** A form where users enter their details. Fields include First Name (Julie), Last Name, Language (English), Email, Job Level (Test of Self Registration), Job Title, Phone, Mobile Phone, Address 2, Country, and State. Navigation buttons BACK and NEXT are at the bottom.
- Code of Conduct Agreement:** A page displaying the Symantec Partner Code of Business Conduct. It outlines the company's commitment to security and integrity, and the responsibilities of partners. Navigation buttons BACK and ACCEPT are at the bottom.
- Review:** A summary page showing the contact information entered: Julie Henry, 533 West Oakdale Avenue, Chicago, Illinois, 60657-8139, United States. Navigation buttons BACK and SUBMIT are at the bottom.

# How to Configure PartnerNet access

## Verify your login to your Companies account

- Once you are successfully added to your company's partner program account, a **Verification Code** will be sent to your email address.
- Follow the link on the Success screen or if you log out, sign back into PartnerNet and enter the Verification Code.
- Your registration is complete and you will now be able to access PartnerNet.



# How to Configure Learn Education Access

- Once you have successfully completed registration and can access PartnerNet you will automatically be given access to Learn Education.
- To request access to the Secure One Services Workspace page please contact your Service Alliance manager