CA Transaction Manager 7.6: Manager Admin Console 200

Course Overview

CA Transaction Manager enables you to implement a comprehensive 3D Secure™ program to provide your cardholders with robust eCommerce payment security, personalized one-to-one marketing and better customer service.

In this course, you will learn how to use the administration console of CA Transaction Manager to manage a cardholder's account.

What You Will Learn

- Using the administration console of CA Transaction Manager to enroll a cardholder

- Using the administration console of CA Transaction Manager to perform some common cardholder account management tasks

- Using the administration console of CA Transaction Manager to enable sending of promotional emails to cardholders

- Using the administration console of CA Transaction Manager to view the 3D Secure enrollment status and password type of cardholders

- Using the administration console of CA Transaction Manager to manage the Mobile OTP settings of cardholders

- Using the administration console of CA Transaction Manager to enable and disable External Authentication for cardholders

- Using the administration console of CA Transaction Manager to update additional attributes of cardholders

- Using the administration console of CA Transaction Manager to cancel a cardholder's enrollment

- Using the administration console of CA Transaction Manager to generate reports

PRODUCT RELEASE

CA Transaction Manager 7.6

COURSE TYPE, LENGTH & CODE

- Web-Based Training (WBT)
- 30 Mins
- 04TRM20010

PREREQUISITES

- Basic Windows and Networking Knowledge

WHO SHOULD ATTEND

- Contact Centre Staff

For Managers

CA Transaction Manager implements the 3D Secure protocol by adding an additional layer of security in an online transaction.

Every contact center staff needs to know how to use the administration console of CA Transaction Manager to authenticate cardholders during online purchases while taking care of the risks and costs of payment fraud for the card issuers.

RECOMMENDED NEXT COURSES

- CA Risk Analytics 5.6: Case Management 200
- CA Risk Analytics 5.6: Queue Management 200
- CA Risk Analytics 5.6: Rules and Reports 200
- CA Risk Analytics 5.6: Rule Writing 200
- CA Risk Analytics 5.6: Fraud Strategy 200

Course Agenda

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