

CA User Group

Guide for the members

Abdel Laabi,
Principal Community Program Manager for Europe
CA Technologies

February, 2016



Content

- Introduction
- Best Practices - Get involved with the CA User Group
- Steps for key actions
 - How to join the User Group
 - How to Start a conversation, ask question (online Forum)
 - How to create content (Document, Conversation ...)
 - How to connect with People & Update your profile
- Ideation : provide input to CA Product Management
 - Submit your idea to enhance the product / Vote for an idea
- Useful Links

Introduction

Welcome to the Guide for the CA User Group members.

This guide is designed to help user group members in Europe get familiar with the CA Communities new platform. It is also intended to provide some Best Practices to help members get involved in their User Group activities & be active contributors.

How can I get involved with the User Group ?



1) Join the User Group to become member

1. <https://communities.ca.com/groups/german-ca-plex-2e-user-group>
2. **Login** (email / password) - use your Support identification, or create an account
3. Click on **"Ask to join this group"**. Your request will be reviewed then Approved



German CA Plex 2E User Group



This group is a private group.

The moderator of this group must approve membership or invite you before you can view group content or participate.

Ask to join this group



2) Share your experience & knowledge

- **in-Person meetings** : User presentation, Roundtable discussions, ...



- **Online** : Click on '**Action**' to share a document or start a conversation ('**Discussion**') ..

The screenshot shows the UK CA PPM User Group website. The header has a navigation bar with links: Overview, Activity, Content, People, Reports, Calendar, Actions (highlighted with a red circle), About, and Share. Below the navigation bar, there are icons for Discussion, Files, Document, and Event. The main content area shows 'RECENT ACTIVITY' with a post by Abderrazzak Laabi in the UK CA PPM User Group, dated 3 weeks ago. A dropdown menu is open from the 'Actions' link, showing options: CREATE, Discussion (with a red arrow), Document, Files (with a red arrow), and Event. The footer includes the CA technologies logo.

3) Be active contributor

Get involved in the user group activities (as User Group member, or Board member)

- Make suggestions, ideas, Topics for the next UG meeting, ...
- Contribute to enhance the CA solution (Ideation ...)



Connecting with people

- 1) Click on **People** tab and use the sorting options to filter and find relevant people
- 2) Click on **Follow** tab on the bottom right
and choose whether to follow that user via your inbox or connections stream.
- 3) Click on **Message** tab on the bottom right to send private message

Home News Communities Browse ▾ Help ▾ Apps ▾

50+

Melanie Giuliani

TITLE
Community Programs Analyst

COMPANY
CA Technologies

EMAIL
giume03@ca.com

LAST LOGGED IN
November 19, 2015

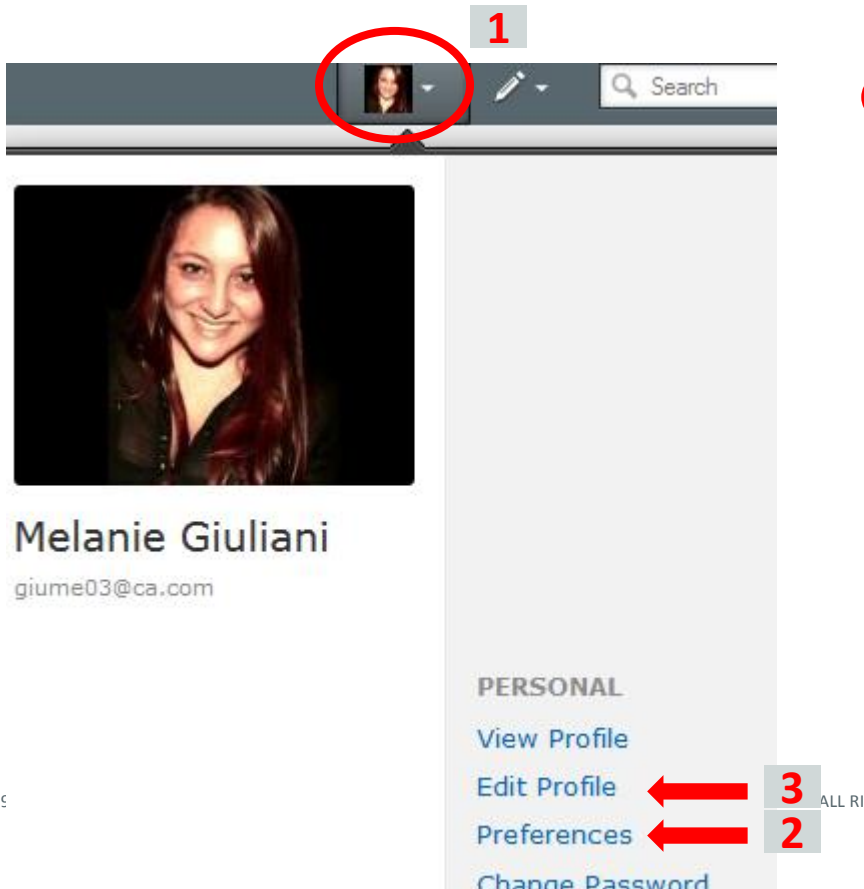
VIEW POINTS DETAILS

Overview Activity Content More ▾ Actions ▾

Message Follow

Update your profile

- 1) Click on the drop menu on the top of the page
- 2) Click on **Preferences** and update your time zone, language, ...
- 3) Click on **Edit Profile** to load your photo, update your Biography, ...



1

Avatar & Photos

Search

Melanie Giuliani

giume03@ca.com

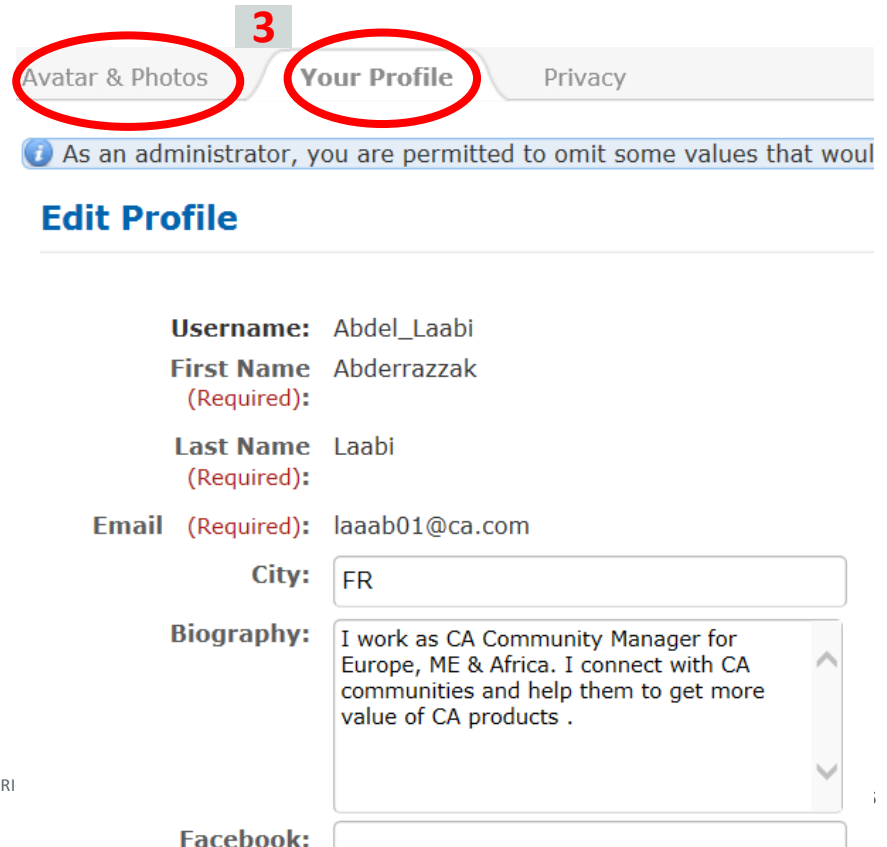
PERSONAL

View Profile

Edit Profile ← 3

Preferences ← 2

Change Password



3

Avatar & Photos

Your Profile

Privacy

i As an administrator, you are permitted to omit some values that would otherwise be required.

Edit Profile

Username: Abdel_Laabi

First Name Abderrazzak
(Required):

Last Name Laabi
(Required):

Email (Required): laaab01@ca.com

City: FR

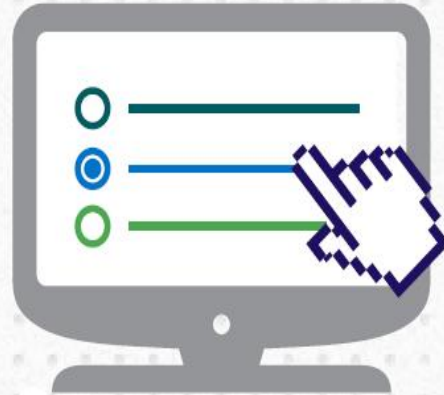
Biography: I work as CA Community Manager for Europe, ME & Africa. I connect with CA communities and help them to get more value of CA products .

Facebook:

Ideation : Submit & vote for Product Enhancement ideas



Submitting ideas
for product
enhancements



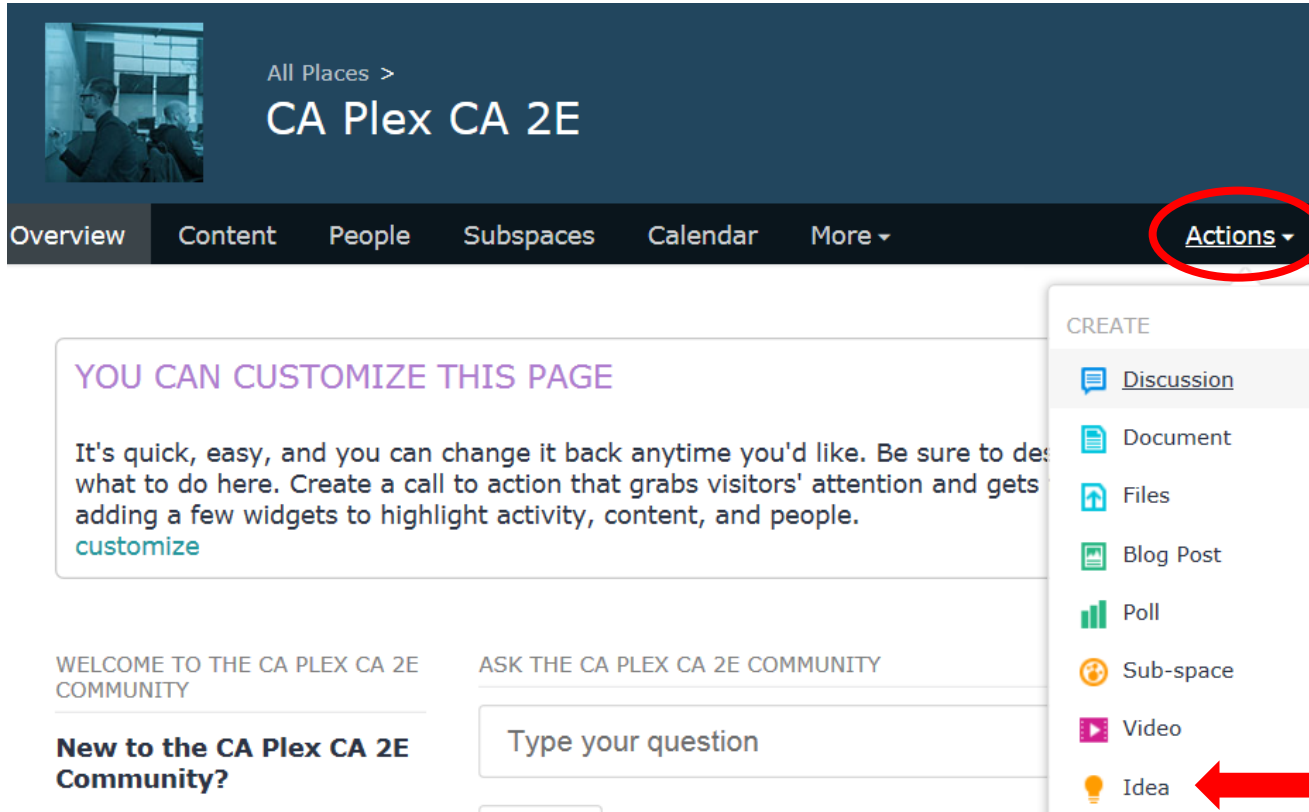
Voting on and discussing
ideas from other
community members



Opting into product validation
programs to test incremental process
and provide feedback that will
influence the next software iteration

Ideation : Submit ideas for product enhancements

- 1) Global Community : <https://communities.ca.com/community/ca-plex-ca-2e>
- 2) Login (email / password)
- 3) Click on **Action** tab on the top, then **Idea**



The screenshot shows the top navigation bar of the CA Plex CA 2E community page. The 'Actions' tab is circled in red. A dropdown menu is open, showing options to create content. The 'Idea' option is highlighted with a red arrow.

CA Plex CA 2E

Overview Content People Subspaces Calendar More ▾ **Actions ▾**

CREATE

- Discussion
- Document
- Files
- Blog Post
- Poll
- Sub-space
- Video
- Idea**

YOU CAN CUSTOMIZE THIS PAGE

It's quick, easy, and you can change it back anytime you'd like. Be sure to describe what to do here. Create a call to action that grabs visitors' attention and gets adding a few widgets to highlight activity, content, and people. [customize](#)

WELCOME TO THE CA PLEX CA 2E COMMUNITY

New to the CA Plex CA 2E Community?

ASK THE CA PLEX CA 2E COMMUNITY

Type your question

Ideation : Vote for ideas from community members

- 1) Click on **Content** tab, 2) Click on **Ideas** (💡) to list all the ideas

The screenshot shows the CA Plex CA 2E interface. At the top, there's a header with 'All Places >' and 'CA Plex CA 2E'. Below this is a navigation bar with tabs: Overview, Content (highlighted with a red circle and a '1' in a grey box), People, Subspaces, Calendar, and More. On the left side, under 'CATEGORIES', there are links for 'CA 2E' and 'CA Plex'. Below that, under 'ACTIONS', there are links for 'Start a discussion', 'Upload a file', and 'Write a document'. The main content area shows 'All Content (2631)' with various icons. The 'Ideas' icon (a lightbulb) is highlighted with a red circle and a '2' in a grey box. Below this, there's a filter section with 'All stages' (a dropdown menu), a checkbox for 'Filter by shared content', a text input field for 'Type to filter by text', and buttons for 'Filter by tag' and 'Sort by score'. At the bottom, there's a table with columns 'Title', 'Author', and 'Latest activity'. The first row shows an idea titled 'Native string handling routines.' by 'Jeremy Stent' with a score of '54' and a 'WISH-LISTED' tag. The date 'December 15, 20' is also visible.

Overview **Content** People Subspaces Calendar More ▾

CATEGORIES **1**

- CA 2E
- CA Plex

ACTIONS

- Start a discussion
- Upload a file
- Write a document

All Content (2631) [Icons: Document, Spreadsheet, Chat, Bar Chart, Video, Folder, **Ideas** (2)]

All stages ▾ ☐ Filter by shared content **2**

Type to filter by text Filter by tag Sort by score

| Title | Author | Latest activity |
|---|--------------|-----------------|
| Native string handling routines. 54 WISH-LISTED | Jeremy Stent | December 15, 20 |

Ideation : Vote for ideas from community members

3) Click on an idea in order to open it, then **vote** through the button on the top left

All Places > CA Plex CA 2E > Ideas

DB 2 on IBM i DDL support

Created on Apr 1, 2014 11:33 AM by [Lorenz Alder](#) - Last Modified: Jul 11, 2014 6:25 PM

28

3

You have not voted

UNDER REVIEW

As a Plex developer I want the database to be described with DDL instead of DDS, so that I can make use of the performance gain and benefit from future enhancements that will not be supported by DDS.

I want to simply switch the language from DDS to DDL for Tables and Views. Plex should take care of the Views and also create the necessary Indexes. The existing RPG IV functions should run unchanged.

There should be option to create an Index from a View, without actually creating the view itself. These Indexes are used for performance optimization.

Ideation : Benefits

- Enables transparency and turns enhancement requests into conversations
- Places context around the priority and value of an idea
- Maximizes the input of our customers into our development process
- Provides a timely decision for customers' ideas
- Keeps customers informed of decision and status changes
- Builds trust with our customers that we are building products based on open, transparent and collaborative process

Useful Links

[CA Communities User Guide](#)

Ideation (Video) : <https://communities.ca.com/videos/1447>

[The Water Cooler](#)

The go-to spot to ask questions, submit ideas, or find tips, tricks and training pertaining to the CA Communities

[CA Communities](#) : All Regional User Groups & Global communities

Thank you







Abdel Laabi

CA Community Program Manager - EMEA

abderrazzak.laabi@ca.com

 [@cainc](https://twitter.com/cainc)

 slideshare.net/CAinc

 linkedin.com/company/ca-technologies

ca.com