CA APM Office Hours Transcript (Feb 10, 2015)

Melanie Giuliani to Everyone: Hi everyone! Welcome to APM Office Hours! We will be getting started in just a few minutes.

Manish A. Parikh to Everyone: Hello Everyone. Good morning, afternoon, evening

Melanie Giuliani to Everyone: Hi everyone! Thanks for joining!

Melanie Giuliani to Everyone: Alright, let's get started! Please start asking your questions in the chat box. Please be sure to send to "everyone"

Eugene Chuang to Everyone: Current v9.7 WebView doesn't have function to generate report or change metrics resolution. is there any plan to enhance?

Rick Williams to Everyone: Hi all. Regarding on-premise App Synthetic Monitor, will you consider offering a true appliance? Today, as I understand it, we must install specific OS (Debian Linux, I think) and software.

Manish A. Parikh to Everyone: thanks @Eugene and @Rick for stepping up to the plate

Matt Muskaloon to Everyone: @Rick Currently we will not be offering a true appliance this year. I do not know the roadmap for past that.

Matt Muskaloon to Everyone: @Rick What you could do is enter that on the Communities site as an Idea

Melissa Potvin to Everyone: @Eugene, this seems a question for product management. what i would suggest is that you consider entering this into the APM community as an Idea.

Melissa Potvin to Everyone: @Eugene @Rick - here is a link to the APM community: https://communities.ca.com/community/ca-apm

Rick Williams to Everyone: @Melissa - Yes, I'm a member and will do so.

Melissa Potvin to Everyone: @Rick, excellent, thank you!

Sean McCammon to Everyone: What is the process for the field to get the hot fixes for 9.6 and 9.7

Matt Muskaloon to Everyone: @Sean You would need to open a Support issue

Melanie Giuliani to Everyone: Any other questions? CA Support is here to help!

Hal German to Everyone: @All are you finding the KBs and Tech Tips helpful? We have 40 new KBs already for this month! Any feedback is appreciated.

Melissa Potvin to Everyone: @Hal, This is a quiet group today!   But we all really appreciate your tech tips :) feedback from the community would be great.   PS. if you like his tech tips you can 'like' them, bookmark them, or share them!

Melissa Potvin to Everyone: Hi Everyone, we also just launched a new blog series in the APM community called "What you may have missed" - please check those out and send us your feedback. here is a link: https://communities.ca.com/community/ca-apm/content?filterID=contentstatus[published]~tag[what you may have missed]

Hal German to Everyone: @Melissa . Thank you. A new blog was just released. One is planned for next month. I have a backlog of Tech Notes to write.

Melissa Potvin to Everyone: @Hal, excellent !

Muhamad Iqbal to Everyone:

Hello All, good afternoon :)
I want to ask about CA APM PHP Monitoring.
I've read from compability guide, that php runtime supported by ca apm
is php application run on linux system. So, by now, php application that
run on windows system is currently not supported. Is it correct?

Matt Muskaloon to Everyone: @Muhamad Currently only the php agent is supported on 64 bit Cent OS and Redhat, not Windows

Matt Muskaloon to Everyone: @Muhamad If you wish to see the php agent supported on Windows, please visit the Communities site and enter an Enhancement Request. Here is a link to the APM community: https://communities.ca.com/community/ca-apm

Muhamad Iqbal to Everyone: @Matt : Thank for the answer.

Melissa Potvin to Everyone: Please ask any questions by entering it into the chat window then click send.   Support is here standing by for final questions.

Melissa Potvin to Everyone: Ok, everyone.   We are going to close this session a few minutes early since there have been no questions for some time. If you think of any questions after, please post them into the APM community. We are always here to assist.   Thank you so much for joining office hours today.