



CA Technologies Customers

Subscribe Today!

For Critical Alerts, Advisory and Product Update Notifications

CA Technologies has deployed a new Proactive Notification subscription process for CA enterprise distributed products on July19, 2014. This new process will deliver critical, advisory, and product update messages to subscribers.

How do I personally subscribe?

- Log in to CA Support Online <http://support.ca.com/>
- On left hand navigation, select 'Subscriptions' then 'Proactive Notifications & HYPERS'
<https://support.ca.com/irj/portal?NavigationTarget=navurl://b59a57582bc74156298cf6aa848d2080>
- Select a Product
- Select a Release
- Check the box to the left of the notification type(s) that you wish to receive
- Select 'Add Product'
- Un-check any components you deem necessary (Optional)
- Select 'Save' after any changes

The screenshot shows the CA Support Online interface. On the left is a navigation menu with the following items: Support, Home, Advanced Search, Support By Product, Open a Case, View Cases, Download Center, Documentation, Licensing, CA Technologies Project Management, User Administration, CA Programs, Compatibilities, Subscriptions, and Contact and Resources. The 'Subscriptions' menu item is highlighted with a red box, and a red arrow points to the 'Proactive Notifications & HYPERS' sub-item. The main content area shows a list of important notices and a 'Support By Product' section with a search bar and a list of product-specific support items.

Thank you,

CA Support Team