SOLVE: Operations Automation
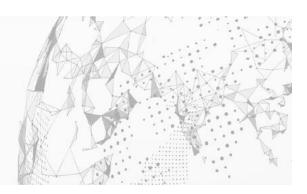
April 2023

To: SOLVE: Operations Automation Customers
From: Broadcom's SOLVE: Operations Automation Product Team
Subject: End of Life Announcement for SOLVE: Operations Automation – NON JAPAN - REMINDER

Please Note: this notification does **not** apply to the Japanese localized version of the product.

Broadcom is continually working to improve software and services to best meet the needs of our customers. To focus our development efforts and to help our customer base achieve their strategic business initiatives, we are investing our resources in new technology and software and will be discontinuing technical support on SOLVE: Operations Automation. In accordance with the terms and conditions, guidelines, and parameters of Broadcom's support program, documented in the Broadcom Maintenance Policy Handbook, please consider this email your written notification of End of Life for SOLVE: Operations Automation. This notification means SOLVE: Operations Automation will no longer be enhanced and maintenance and technical support will be discontinued effective July 31, 2024. After July 31, 2024, Broadcom will continue to make self-service support available until the end of your current maintenance term.

Broadcom has made OPS/MVS Event Management and Automation available as a replacement product. We encourage you to migrate to OPS/MVS Event Management and Automation 14.0 as soon as possible, so you can take full advantage of the features, functionalities, and enhancements that this new product has to offer. For information about OPS/MVS Event Management and Automation, visit https://www.broadcom.com/products/mainframe/operations-mgmt/ops-mvs-event-mgmt-automation.

Broadcom would like to make your upgrade to OPS/MVS Event Management and Automation 14.0 as straightforward as possible, so we offer the following assistance:

- The latest supported Version/Release of OPS/MVS Event Management and Automation 14.0, at no charge, as long as you have an active maintenance contract for Solve Operations Automation. Contact your Broadcom sales team about this.

- When you are ready to migrate, we strongly advise you to reach out to our Technical Consulting Services organization to lead the migration. Our Services aim to provide an efficient, with little to no cost, means to perform the analysis of your current SOLVE: Operations system. We will develop an OPS/MVS configuration plan, a migration strategy, perform knowledge transfer, and lead the actual migration, using our 2 phase approach. This will take you all the way through production to cut over. This services based approach aims to make the migration quickly and with confidence of risk mitigation. For more information, visit Services. Also, speak with your Mainframe Business Specialist (MBS) if one is assigned to your account.

Your success is very important to us, and we look forward to continuing our successful partnership with you.