

NetOps Solution Demonstrations – July 19, 2022 – Questions and Answers

Q: "Are individual SDWAN Tunnels considered Network Paths?"

A. No, tunnels and paths are separate items. Tunnels are created by integrated with the SDWAN controller and performance is related to controller and edge perf. The Network Paths are from AppNeta and data is derived from the AppNeta response time testing

Q. Are those events from AppNeta?

A, We support both AppNeta events (Service Quality and Network Change). Additional events/alarms can be created through PM for baseline deviation and/or time-over-threshold.

Q: "Will time of day thresholding be supported?"

A. Business Hour reporting for dashboards and views will be coming later this year. BH eventing is a roadmap item at this time.

Q: "Will AppNeta Flow Generated Report views be available in Performance Center, much like NFA views today...? with drill down capabilities..."

A. We don't have plans today and are initially focusing on integration of network path experience.

Q. Will these slides be made available to us?

A. Yes, we can make a PDF available.

Q. "Also, about the AppNeta integration... Is it one-way or two-way integration with NetOps?"

A. Data, inventory, and alarms are one-way from AppNeta to NetOps. You can drill-back to AppNeta from the Alarm drill-down link to diagnose in AppNeta as well

Q: Has integration capabilities with DX Spectrum and alarms in Spectrum

A: Yes, Spectrum will provide the event reception and alarm creation responsibilities in our AppNeta integration solution.

Q: Does Fortinet VNA has integration capabilities with DX Spectrum and alarms in Spectrum?

A: Yes, through VNA we gather events and generate alarms in our fault tool for RCA and correlation.

Q: Any plans to add time of day awareness to NetOps thresholds?

A: This is a roadmap item currently. Our customers typically enforce TOD limits on the alerting tool but we have heard the need to restrict event creation to certain days and times of day. This is a roadmap item at this time.

Q: Is this an iFrame to Cisco DNA?

A: No, this is being natively rendered in NetOps portal.-

Q: How events coming from DNA are correlated with the traps received directly from SNMP traps?

A: We are identifying the events that can be out of box correlated with traps, and DNA Event. At 1.0 mostly it using rule based correlation only.-

Q: Looks like you have an overlap of Wireless monitoring. AppNeta appliances have the capabilities and now you have Aruba. Will you standardize with one?

A: Miguel - We are going to leverage the capabilities of each to expand visibility. Being able to compare data from controller or WILC against actual performance reported by AppNeta is helpful in validating performance and policy

Q: Is Aruba Central on-prem supported?

A: Aruba Airwave (on-premise version) is on roadmap

Q: Will each AP need to be modeled in Spectrum & NetOps to take advantage of this Aruba wireless monitoring integration?

A: No! The discovery and modeling is handled through our integration with VNA. No direct SNMP modeling of AP's is required.

Q: Is it possible to use Aruba Airwave or Aruba Mobility Conductor instead of Central?

A: Not at this time although we are evaluating these as possible future candidates for support

Q: Any plans for similar integration with Aerohive?

A: No, not at this time.