VIP Access for MAC 1.0.4 Release Notes

These release notes accompany the delivery of VIP Access for MAC 1.0.4. This release is a mandatory upgrade for the customers who are using VIP Access for MAC 1.0.2 or lower.

What's New with VIP Access 1.0.4

This release of VIP Access contains the following new feature:

- Support for macOS Sierra 10.12

Supported Platforms

This release of VIP Access for MAC is supported on the MAC OS X 10.9 or higher.

Installing the VIP Access for MAC

Complete the following steps to install VIP Access for MAC:

1. Download the VIP Access.dmg file from the Symantec Web site.
2. Double-click the VIP Access.dmg file to mount the disk image with the name VIP Access.
3. Move the VIP Access for MAC application from the disk image to your Applications folder using a drag-and-drop operation. This enables all the users of the system to access the VIP Access for MAC application from their respective Applications folder.
4. Double-click the VIP Access for MAC application to launch the application.

Uninstalling the VIP Access for MAC

Complete the following steps to uninstall VIP Access for MAC:

Note: After you remove the VIP Access for MAC application from the **Applications** folder, the application is uninstalled for all the users on the system.

1. Unregister your VIP Access credentials from any Web site, where you have registered it previously. If not, you are prompted for your 6-digit security code when you login to that web site next time.

   If you are prompted for your 6-digit security code, you can use the **I forgot/lost my token** work flow on the Web site and then unregister your credentials.

2. Uninstall the VIP Access for MAC application by moving it to thrash.

Debugging the VIP Access Client

You can find the logs of VIP Access for MAC application at *$User Home Directory$/Library/Logs/VIP Access.log*.

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