

End of Service Announcement



CA Harvest Software Change Manager

December 19, 2018

To: CA Harvest Software Change Manager Customers
From: The CA Technologies CA Harvest Software Change Manager Product Team
Subject: End of Service Announcement for CA Harvest Software Change Manager Release 12.6

CA Technologies is continually working to improve our software and services to best meet the needs of our customers. In accordance with the CA Support Policy and Terms (<http://www.ca.com/us/services-support/ca-support/ca-support-online/product-content/recommended-reading/product-related-technical-information/ca-support-policy-and-terms.html>), please consider this email your written notification that we are discontinuing technical support for CA Harvest Software Change Manager Release 12.6. This will allow our Development organization to more effectively focus its resources and add value to the next release of CA Harvest Software Change Manager. After June 25, 2020, CA Technologies will continue to make self-service support available until the end of your current maintenance term.

At this time, we encourage you to plan for the migration to CA Harvest Software Change Manager Release 13.0.3 as soon as possible, so you can take full advantage of the features and enhancements this release has to offer. For information on CA Harvest Software Change Manager, please visit the CA Harvest Software Change Manager pages at CA Support Online (<https://support.ca.com>).

As CA Technologies would like to make your upgrade to CA Harvest Software Change Manager Release 13.0.3 as straightforward as possible, we are offering the following:

- The latest supported Version/Release of CA Harvest Software Change Manager, at no charge, as long as you have an active maintenance contract for CA Harvest Software Change Manager. Documentation to help you prepare for your upgrade to the new Version/Release can be viewed on the CA Harvest Software Change Manager pages at CA Support Online (<https://support.ca.com>).

Thank you again for your business.