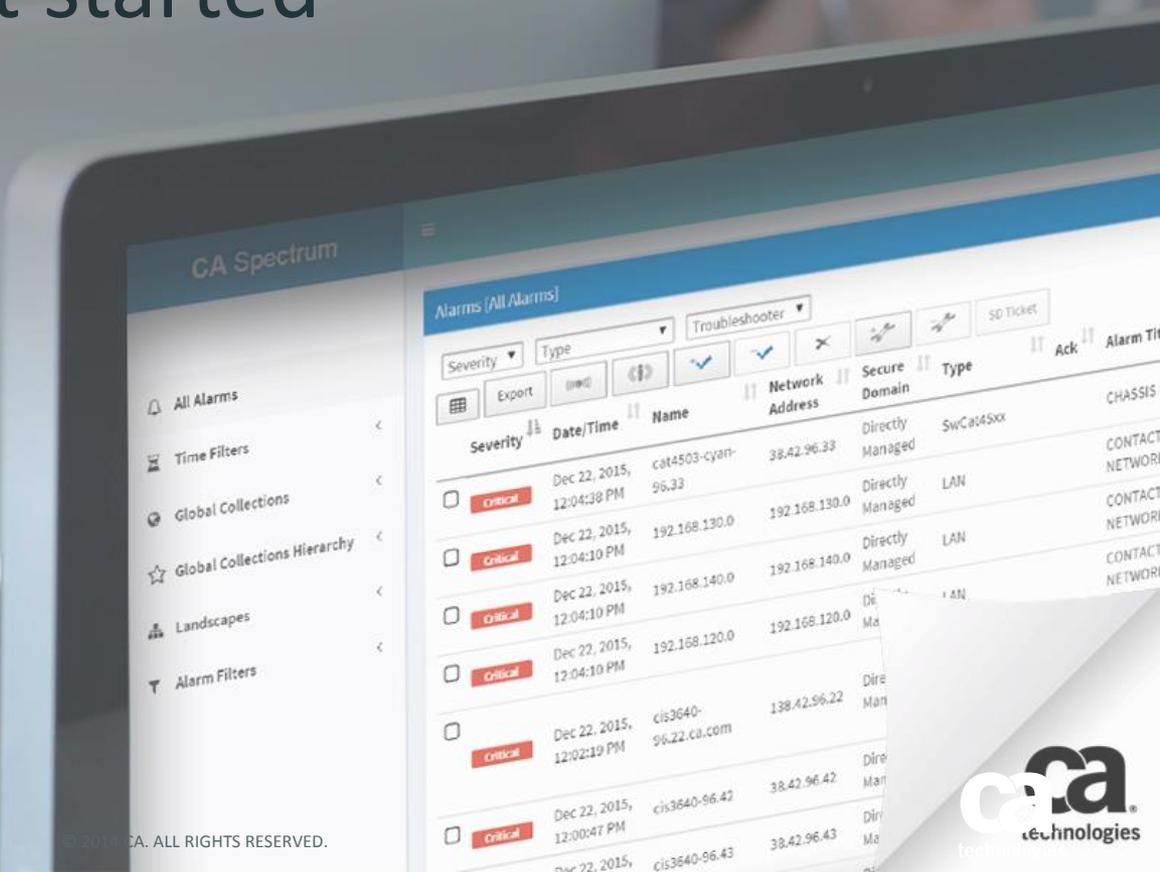


New to CA Spectrum?

Here's how to get started



Register with CA

First time user, register at:

ca.com/register

Register with CA Technologies

Register once and gain access to:

CA Technologies services, support, education, communities and partner resources.



Basic Access

Access to **CA.com** and **CA Communities** where you can connect with IT management experts and colleagues on an array of today's most important business and technology topics.



CA Partner

Access to the **CA Partner Portal** with tools, resources and program benefits to help grow your partnership with CA Technologies. Includes access to **CA Education** and **CA Support**.



CA Support

Access CA Technologies 24x7 online **Support** for self-service and case management



CA Education

Access **CA Education** courses, accreditation exams, best practices training solutions, and learning paths

NOTE: Use your company email address and Enterprise Site ID

Already registered?

Login at ca.com and update your profile to include your Enterprise Site ID

< Take me back

My Profile

Keep your profile up-to-date to maximize your CA Technologies online experience and ensure that you have access to the latest information and resources.

Basic Access CA Partner CA Support CA Education

Access to **CA.com** and **CA Communities** where you can connect with IT management experts and colleagues on an array of today's most important business and technology topics.

Basic Access Information	Company/Location Information
Salutation:	Company: CA Technologies
First Name: [redacted]	Job Title: Product Marketing Manager

CA Communities for CA Spectrum

Infrastructure Management Community

You are not alone. Join the thousands of CA Spectrum users from across the globe to ask hard questions and share best practices.

This community is open to all users at all levels and is constantly moderated by expert CA Spectrum staff and users to help provide timely, thoughtful answers to your questions.

Getting Started

1. Create a profile
2. Follow the IM Community
3. Follow your peers
4. Suggest product enhancements

Subscribe to: Agile Operations – News You Can Use

Newsletter Registration

Agile Operations News You Can Use Subscription Form

Welcome to Agile Operations News You Can Use!

Please complete the form to the right in order to subscribe to this newsletter. We look forward to sharing news and updates to maximize the value you receive from your CA investment. Thank you for your interest.

Autofill this form by signing into your social network:

First Name: *

Last Name: *

Email Address: *

Company: *

Job Group: *

Primary Role: *

Phone Number:

Country: *

Read our [Privacy Notice](#) to learn how your information may be used worldwide by CA Technologies, and about our commitment to protecting your privacy.

By clicking here, I agree to receive information related to CA products and services. You may unsubscribe at any time.

Keep up-to-date on all of CA's Agile Operations products, specifically CA Spectrum

Products included in the Newsletter:

- CA Spectrum
- Unified Infrastructure Management
- CA Performance Management
- CA Service Operations Insight
- CA Application Delivery Analysis
- CA Network Flow Analysis
- CA Application Performance Management

CA Technologies Documentation

powered by DocOps

CA Spectrum Documentation
docops.ca.com/ca-spectrum

Customize results
for CA Spectrum

Select a product

CA Support

support.ca.com

The screenshot shows the CA Support Online website. At the top left, it says "CA Support Online". On the right, there are links for "Site Profile", "My Account", and "Site ID: 105246_CA TECHNOLOGIES". Below this is a navigation bar with a hamburger menu icon and the text "Welcome to CA Support". A banner at the top right says "Submit Ideas for Product Enhancements in CA Communities". Below the banner is a dropdown menu currently set to "All Products". A "Launch Classic Support Page" button is on the right. The main content area features five service tiles: "Find It" (with a magnifying glass icon), "Knowledge Center" (with a document icon), "Communities" (with a group of people icon), "Download Center" (with a download icon), and "Case Management" (with a briefcase icon). Each tile has a description and a right-pointing arrow button. A callout bubble on the left points to the "All Products" dropdown with the text "Supply CA Spectrum". A callout bubble at the bottom points to the "Download Center" arrow button with the text "Download CA Spectrum to start your installation".

Supply
CA Spectrum

Optionally tailor your experience to a specific product.

All Products

Launch Classic
Support Page



Find It

Find what you need when
you need it



Knowledge Center

Access product specific
Knowledge and
Documentation



Communities

Learn more about CA
products from a
community of your peers



Download Center

Download full products
and product solutions
(patches)



Case Management

View and manage your
Support cases

Download CA
Spectrum to start
your installation

CA Support

How can we help you meet your business needs?

Contact CA Support

View Infographic

Visit Support at ca.com/support

Support Resources

Get the training and resources to help you get up to speed.

[View knowledge base articles >](#)

[Documentation >](#)

[Downloads >](#)

[Contact info >](#)

[Log in to your community >](#)

[CA Support Policies >](#)



CA CASE MANAGEMENT APP

Keep track of your support cases while you're away from your desk.

[Download from the App Store >](#)

[Download from Google Play >](#)

CA Education for CA Spectrum

ca.com/education

Did you know, in addition to CA Education services offered to CA Spectrum users, the team also streams product tutorials on YouTube and provides on-demand product training webcasts *for free?*

[CA Spectrum
YouTube Videos](#)

[CA Spectrum
Free Training](#)

[CA Spectrum
Learning Path](#)

[CA Spectrum Proven
Professional Exam](#)

*What to get Certified in
CA Spectrum?*

Upgrade CA Spectrum

Upgrading CA Spectrum is made easy with a holistic view of all the CA Spectrum material kept up to date on CA Communities

Spectrum Upgrade Content

CA Spectrum Upgrade Content

Like • 9 Comment • 4

Document created by Kimberly Becan on Apr 5, 2016 • Last modified by Kimberly Becan on Sep 9, 2016

Version 23

Why Upgrade CA Spectrum?

Top 5 Reasons to Upgrade to Spectrum 10.1

Wireless Monitoring



Return on Investment (ROI) for Upgrading Spectrum

Business Value Estimate for Spectrum
Business Value Estimate for Spectrum with VNA

Overview Documents

- CA Spectrum Data Sheet
- How Do I Maximize the Availability and Performance of My Increasingly Dynamic and Complex Network Environment

Webcasts

- Replay - CA Spectrum 10.1 Details with Vision and Roadmap
- Replay - Spectrum 10.0

Peer Success Stories / Events

Events



Office Hours for CA Spectrum REST API

Thanks to everyone that joined the Community

Replay: Spectrum and UIM

Integration. If you could not attend the Replay is now available.

[WEBCAST]: Spectrum-UIM

Integration

Peer Reviews & Customer

Success Stories

Join the CA Spectrum

Community Discussion

Over 40 features

implemented from Community Ideas!



Ready to Upgrade CA Spectrum?

Product Documentation



CA Spectrum 10.0 Release Documentation

- Features and Enhancements
- Upgrading to CA Spectrum 10.0
- Sizer Tool

CA Spectrum 10.1 and 10.1.1 Release Documentation

- Features and Enhancements
- Upgrading to CA Spectrum 10.1 and 10.1.1
- Compatibility Matrix 10.1.1 to 9.3



Sizer Tool

Patches

- CA Spectrum 10.0 patches
- CA Spectrum 10.1 patches

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