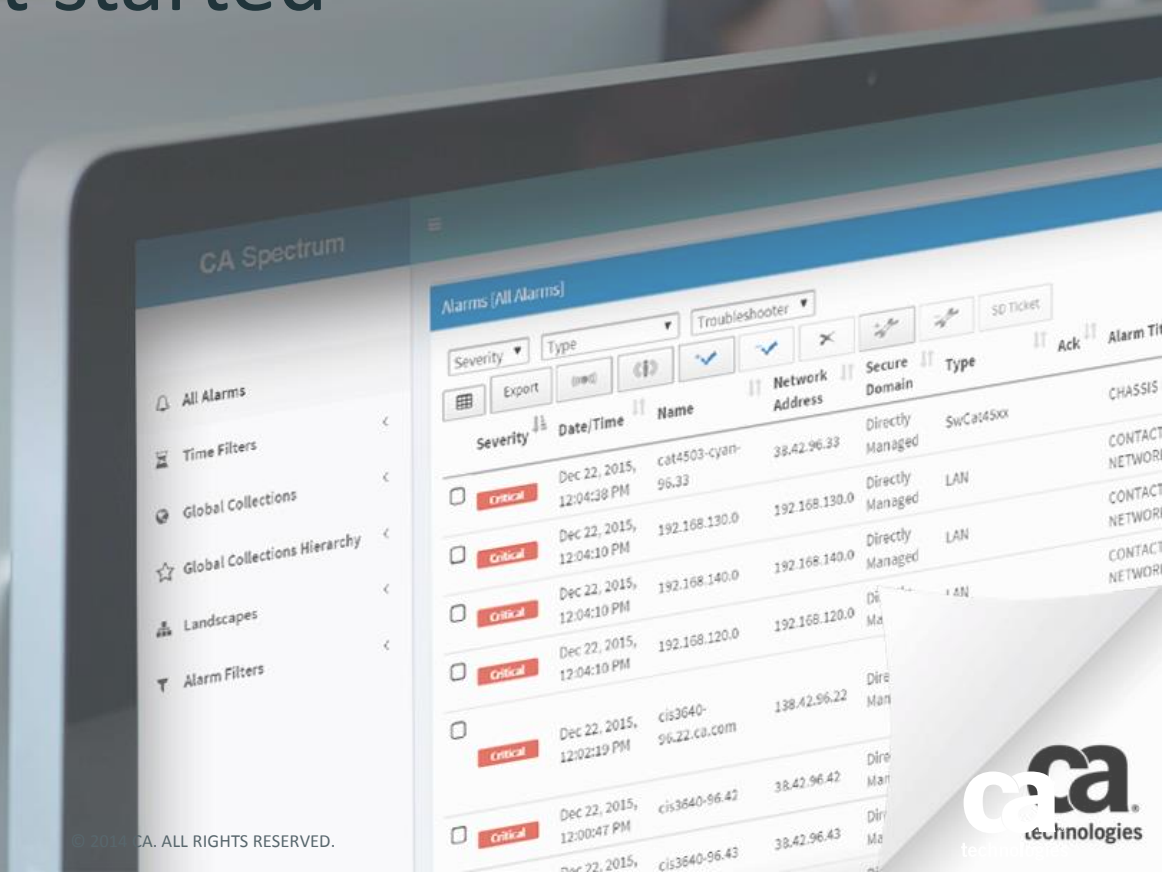# New to CA Spectrum?

## Here's how to get started

# Register with CA

First time user, register at:

ca.com/register

## Register with CA Technologies

Register once and gain access to:
CA Technologies services, support, education, communities and partner resources.

### Basic Access

Access to **CA.com** and **CA Communities** where you can connect with IT management experts and colleagues on an array of today's most important business and technology topics.

### CA Partner

Access to the **CA Partner Portal** with tools, resources and program benefits to help grow your partnership with CA Technologies. Includes access to **CA Education** and **CA Support.**

### CA Support

Access CA Technologies 24x7 online **Support** for self-service and case management

### CA Education

Access **CA Education** courses, accreditation exams, best practices training solutions, and learning paths

NOTE:  Use your company email address and Enterprise Site ID

2

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# Already registered?

Login at ca.com and update you profile to include your Enterprise Site ID

# CA Communities for CA Spectrum

## Infrastructure Management Community

You are not alone. Join the thousands of CA Spectrum users from across the globe to ask hard questions and share best practices.

This community is open to all users at all levels and is constantly moderated by expert CA Spectrum staff and users to help provide timely, thoughtful answers to your questions.

**Getting Started**

1. Create a profile
2. Follow the IM Community
3. Follow your peers
4. Suggest product enhancements

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# Subscribe to:
## Agile Operations – News You Can Use
### Newsletter Registration

## Agile Operations News You Can Use Subscription Form

### Welcome to Agile Operations News You Can Use!

Please complete the form to the right in order to subscribe to this newsletter. We look forward to sharing news and updates to maximize the value you receive from your CA investment. Thank you for your interest.

Autofill this form by signing into your social network:

[f Facebook]  [▼ Twitter]

First Name: *
Last Name: *
Email Address: *
Company: *
Job Group: *  Please Select... ▼
Primary Role: *  Please Select... ▼
Phone Number:
Country: *  Please Select... ▼

Read our Privacy Notice to learn how your information may be used worldwide by CA Technologies, and about our commitment to protecting your privacy.

By clicking here, I agree to receive information related to CA products and services. You may unsubscribe at any time. ☑

**Submit**

Keep up-to-date on all of CA's Agile Operations products, specifically CA Spectrum

Products included in the Newsletter:

- **CA Spectrum**

- Unified Infrastructure Management

- CA Performance Management

- CA Service Operations Insight

- CA Application Delivery Analysis

- CA Network Flow Analysis

- CA Application Performance Management

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# CA Technologies Documentation

powered by DocOps

CA Spectrum Documentation
**docops.ca.com/ca-spectrum**

Customize results
for CA Spectrum

Select a product

# CA Support

## support.ca.com

CA Support Online

### Welcome to CA Support

Site Profile    My Account    Site ID: 105246_CA TECHNOLOGIES

Submit Ideas for Product Enhancements
in CA Communities

Supply
CA Spectrum

Optionally tailor your experience to a specific product.

Launch Classic
Support Page

All Products

**Find It**
Find what you need when
you need it

**Knowledge Center**
Access product specific
Knowledge and
Documentation

**Communities**
Learn more about CA
products from a
community of your peers

**Download Center**
Download full products
and product solutions
(patches)

**Case Management**
View and manage your
Support cases

Download CA
Spectrum to start
your installation

CA Support

How can we help you meet your business needs?

**Contact CA Support**  **View Infographic**

# Visit Support at ca.com/support

## Support Resources

Get the training and resources to help you get up to speed.

View knowledge base articles >
Documentation >
Downloads >
Contact info >
Log in to your community >
CA Support Policies >

**CA CASE MANAGEMENT APP**

Keep track of your support cases while you're away from your desk.

Download from the App Store >
Download from Google Play >

# CA Education for CA Spectrum

# ca.com/education

Did you know, in addition to CA Education services offered to CA Spectrum users, the team also streams product tutorials on YouTube and provides on-demand product training webcasts *for free?*

[CA Spectrum YouTube Videos](#)

[CA Spectrum Free Training](#)

[CA Spectrum Learning Path](#)

[CA Spectrum Proven Professional Exam](#)

*What to get Certified in CA Spectrum?*

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# Upgrade CA Spectrum

Upgrading CA Spectrum is made easy with a holistic view of all the CA Spectrum material kept up to date on CA Communities

[Spectrum Upgrade Content](#)