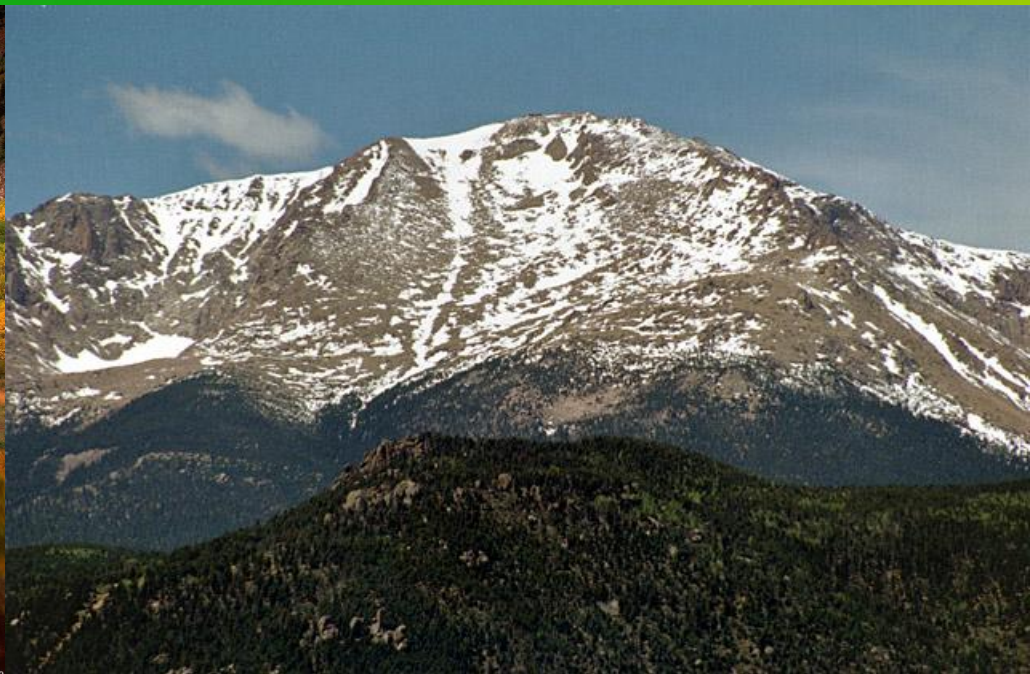


Fun Facts



Fun Facts

- **France and Colorado Square Area**

- 543965 km² vs. 268625 km²

- **France Population vs. Colorado Population**

- 62 million: 113 people per sq km vs. 5 million: 18 people per sq km

- Le sommet du mont Elbert à 14.440 pieds (4401 mètres) d'altitude le plus haut point dans le Colorado et les Montagnes Rocheuses. Le Colorado est le seul État américain qui est complètement plus de 1000 mètres (3281 pieds) d'altitude est.

- Les montagnes Rocheuses dans le Colorado contiennent environ 54 sommets, le pied 14 000 (4267 m) ou plus de hauteur au dessus du niveau de la mer sont, comme fourteeners connus

- J'habite à Louisville en 1676 mètres à l'extérieur de Boulder.

- J'aime courir et en août dernier, j'ai couru le Pikes Peak Ascent (20 km). Altitude (départ au sommet) est 2382 pieds, le départ est à 1920 m et 4302 est le top m.



SNOWEST.COM

CA Workload Automation

Solution Status

February 2011



CA AutoSys Workload Automation

- WCC
 - r11.1 SP2 Incremental 1
 - December 2010
 - r11.1 SP3
 - 1st half 2011
- AutoSys
 - r11 SP4 Incremental 1
 - December 2010
 - r11 SP5
 - 1st half 2011

AutoSys r11.3 Status

- Beta Registration:
 - 34 Customers
 - 12 Partners
- Thank You for your Participation
- Release to Manufacturing – February 2011
- Electronically Available and Generally Available (GA) – March 2011

Distributed

- CA Workload Automation Business Agent for Oracle EBS 11.3.1
 - Seeking Beta Candidates
- CA Workload Automation Agent r11.3
 - GA (October 2010)
 - Available for ESP r11.3 and CA 7 r11.3 today
 - Available for AutoSys r11.3 in 2011
- CA WA Agent for Remote Execution r11.3
 - Seeking Beta Candidates 1st half 2011 (June)

Questions?

we can

ca[®]
technologies

CA Workload Automation Strategy and Vision

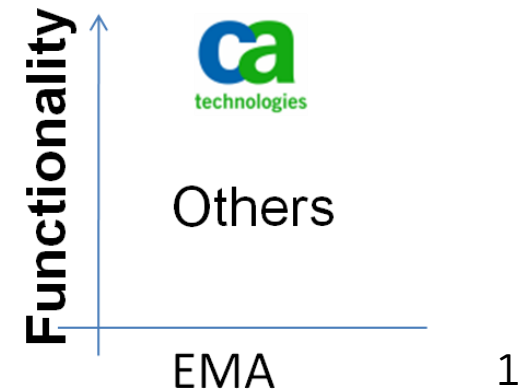
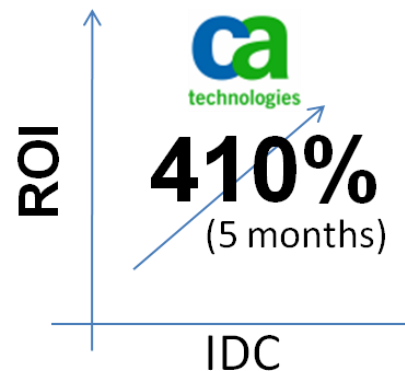
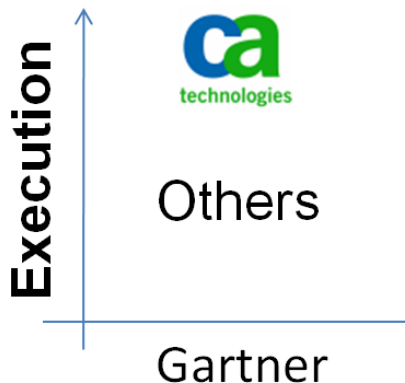
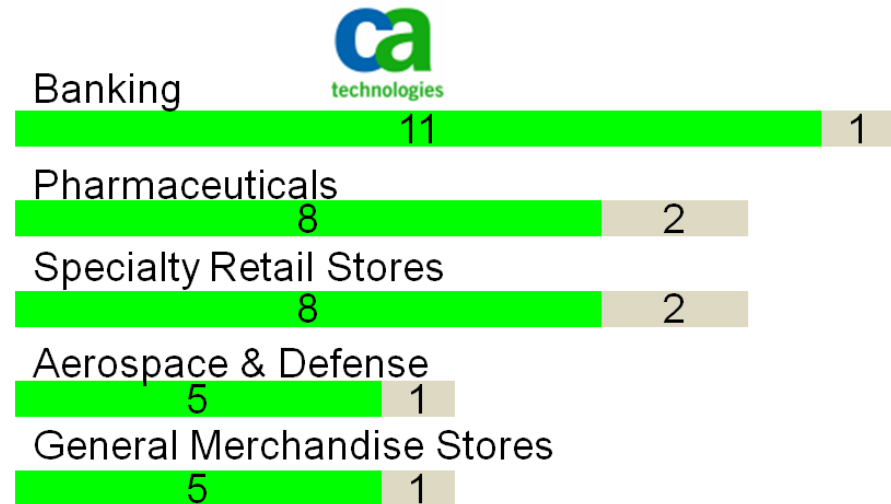
we can



agenda

- Market Overview
- Marquee Features
 - Resource Management
 - Virtualization and Cloud
 - Service Management
 - Spectrum Assurance
 - JAWS
 - ITPAM
 - Agent Technology
- r11.3 New Features

We lead and dominate the market

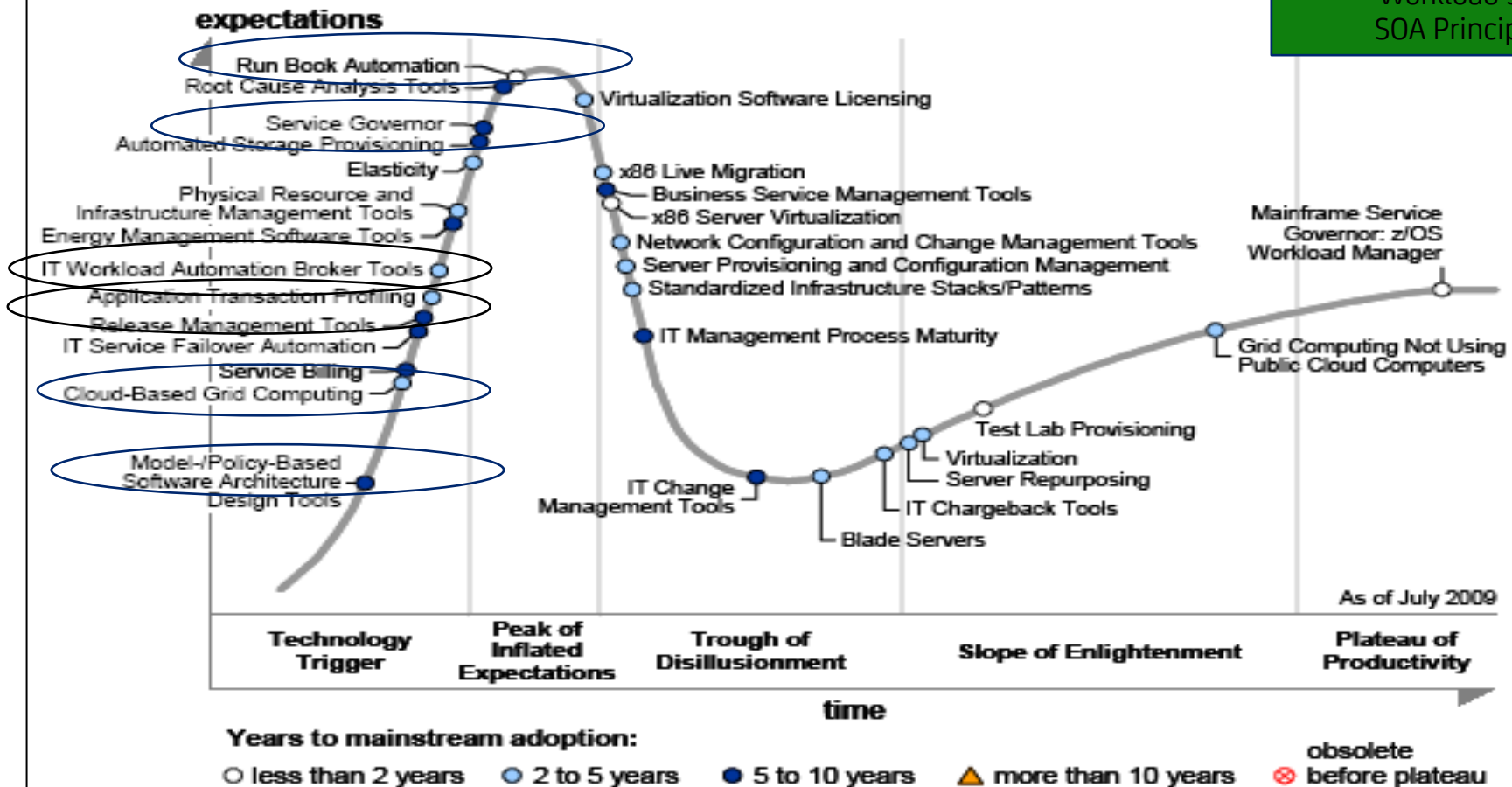


Marquee Features

2009 – Gartner Hype Cycle IT Ops

IT Workload Automation Broker
Mixed Workloads
Business Policy
Dynamic resources
Business Events
Workload SLA
SOA Principles

Figure 1. Hype Cycle for Real-Time Infrastructure, 2009



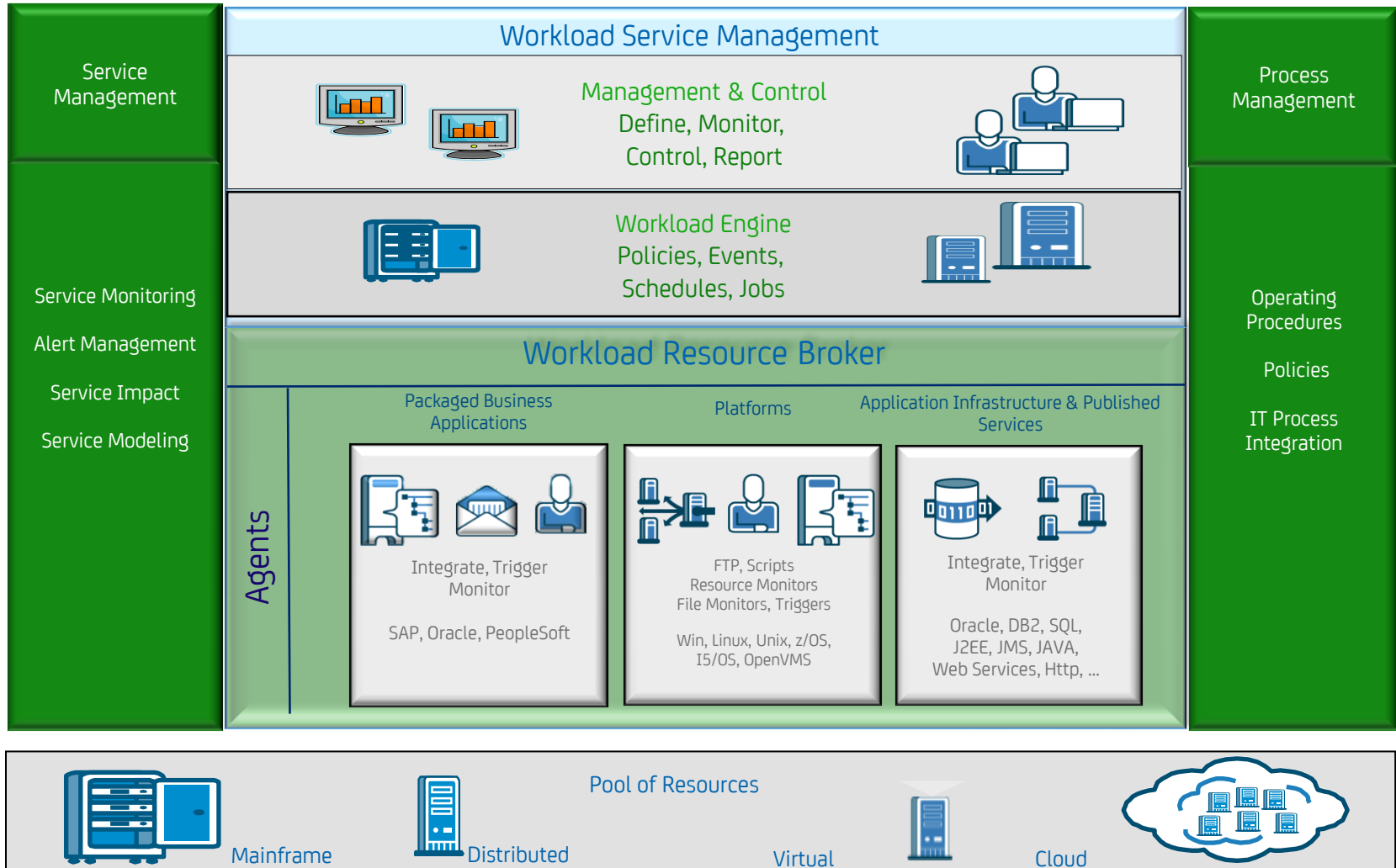
Source: Gartner (July 2009)

Publication Date: 29 July 2009/ID Number: G00169723

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Page 7 of 49

CA Workload Automation



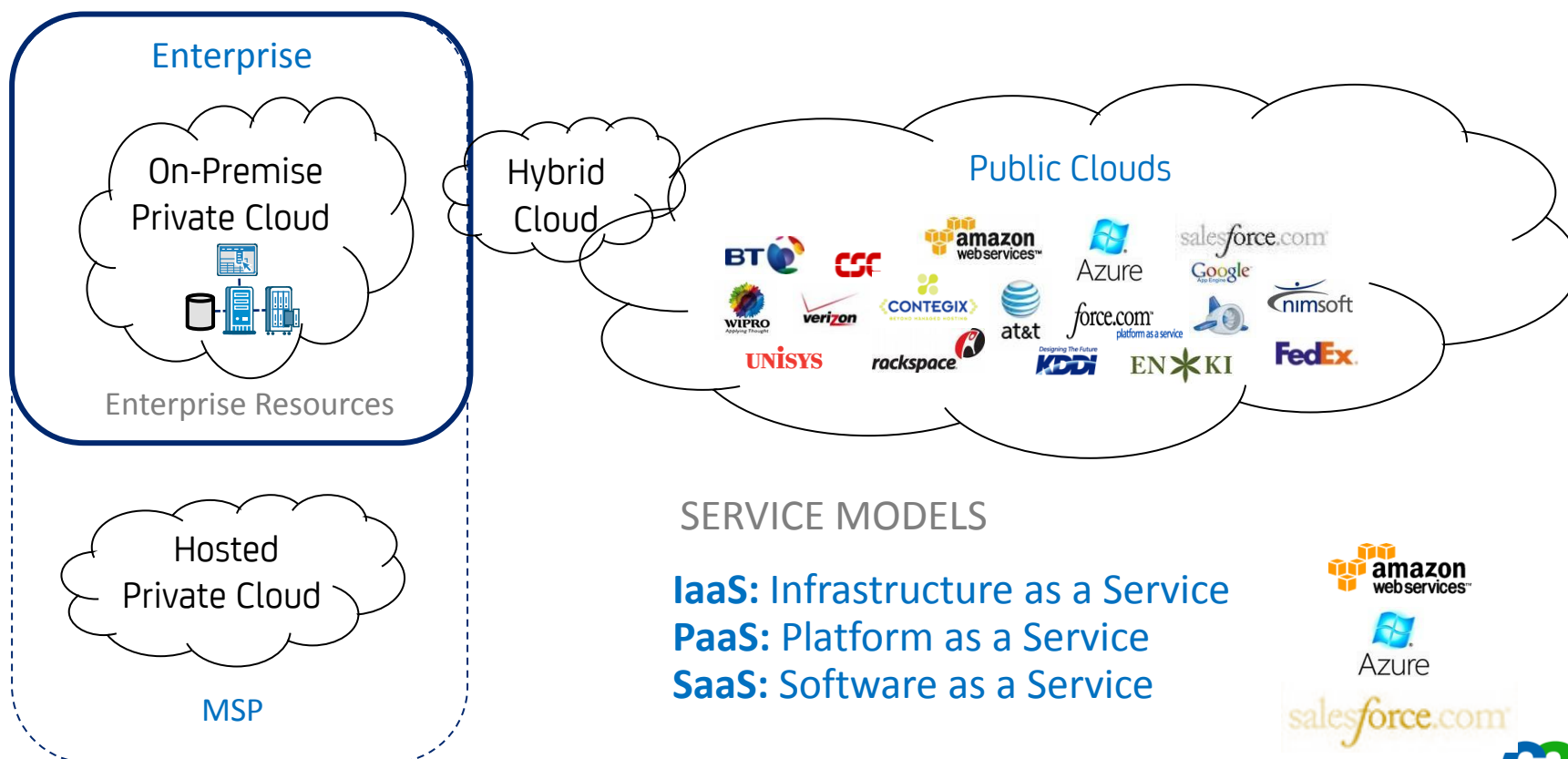
Marquee Features

- **Resource optimization & automation (Virtualized and Cloud Environment)**
 - Advanced resource management and control for managing workloads across physical, virtual, and cloud environments including dynamic workload placement, load balancing, workload scaling, and virtualized workloads

"The Cloud" is just a metaphor: Cloud computing is a delivery and consumption model

Cloud computing is a model for enabling convenient, on-demand network access to a shared pool of configurable computing resources that can be rapidly provisioned and released with minimal management effort or service provider interaction. —NIST

DEPLOYMENT MODELS: Public, Private, Hybrid, Community



Marquee Features

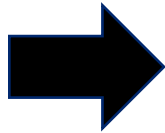
- **Workload governance and service level management**
 - Enhanced service level management and analysis capabilities to more proactively understand and manage business impact. Additional integration to be able to provide workload service metrics to higher level BSM tools to have a complete picture of service levels. A standardized policy manager to define workload policy

CA Service Assurance

value to your business

Improves Service Quality

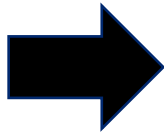
Know what *is impacting quality*



- Get the right information to quickly identify and fix the problem
- Help minimize impact on users, customers and business stakeholders

Improves Service Predictability

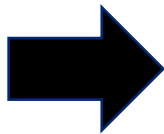
Know what *puts quality at risk*



- Proactively fix the problem
- Reduce risk to service quality before users, customers and business stakeholders are impacted

Lowers Costs

Share a *common view of service status and root cause*



- Reduce troubleshooting and firefighting
- Continuously improve services
- Have more time to add value to the business

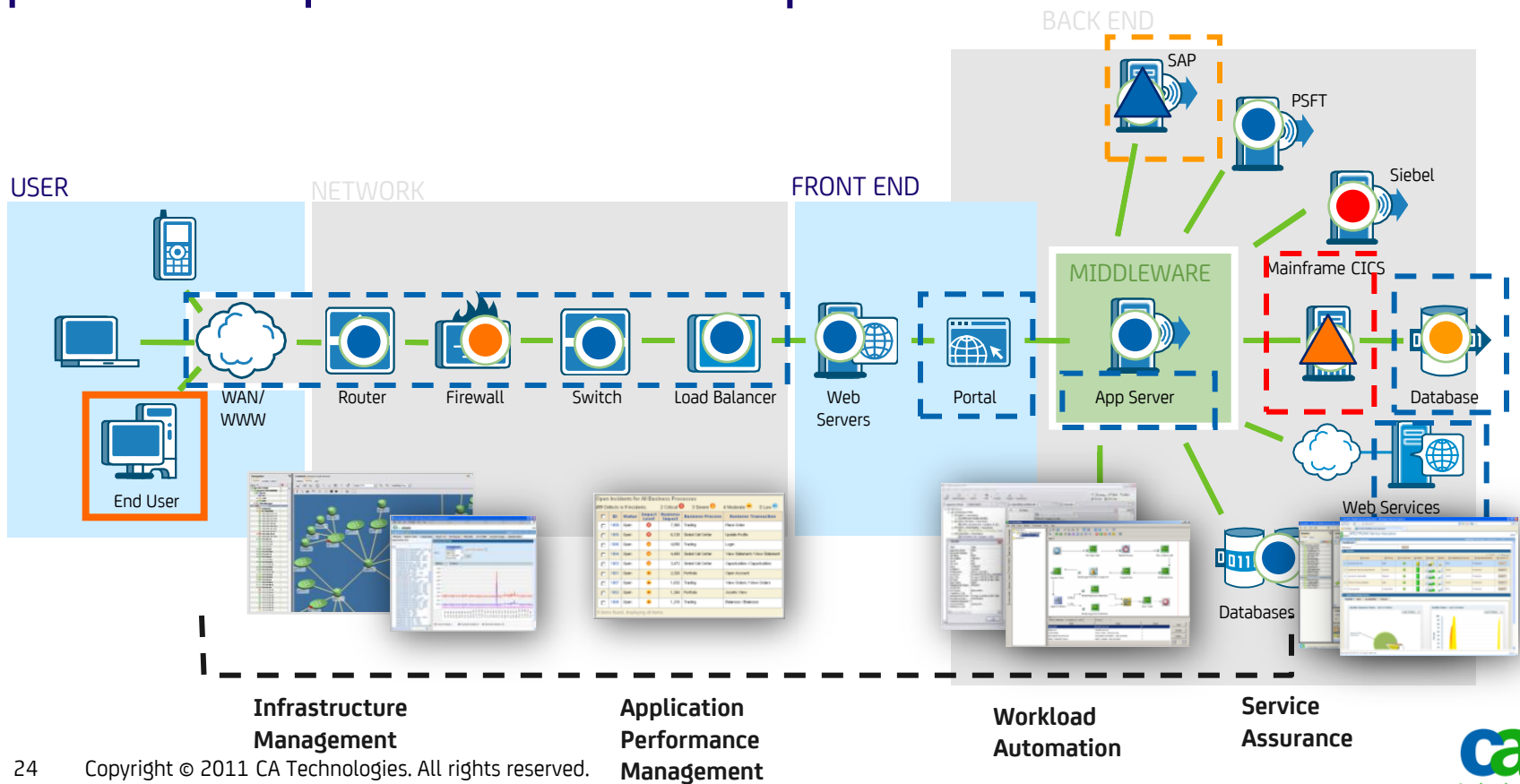
Service Assurance Building Blocks

— Complete View of the IT Service

Operational view

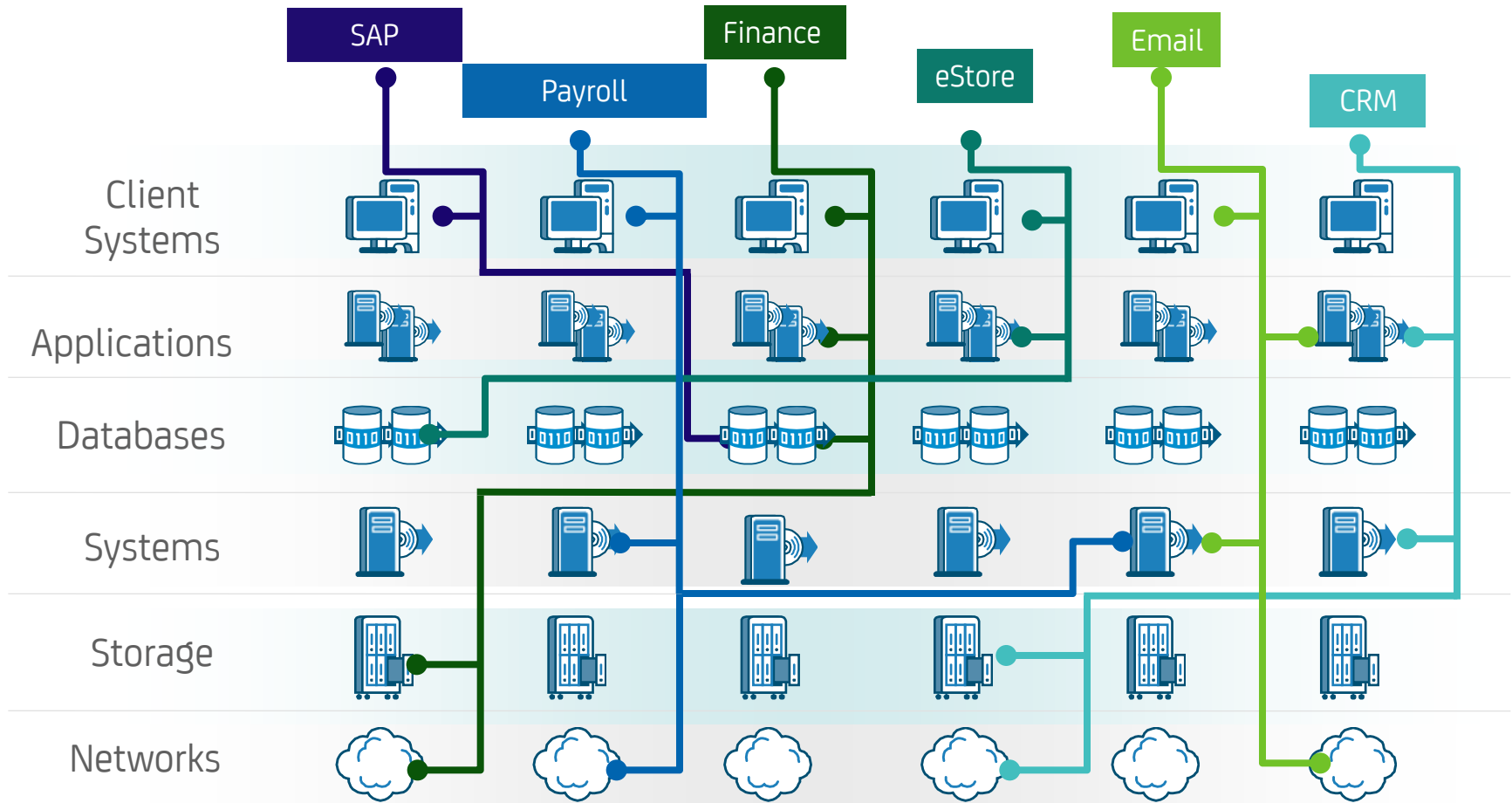
Transactional view

Service assurance view



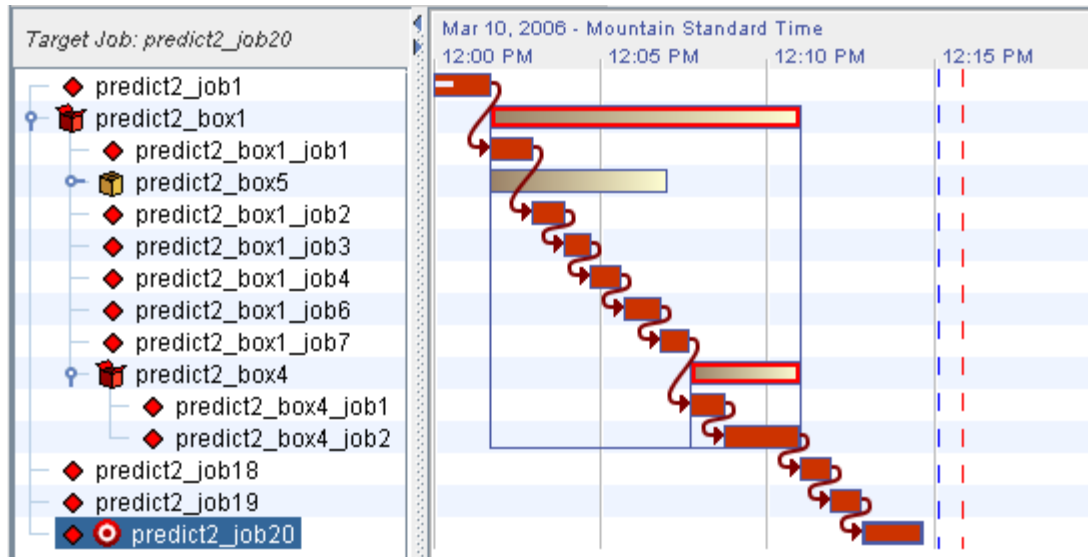
Business Service Analytics

how fast can you fix problems? can you measure & mitigate risks?

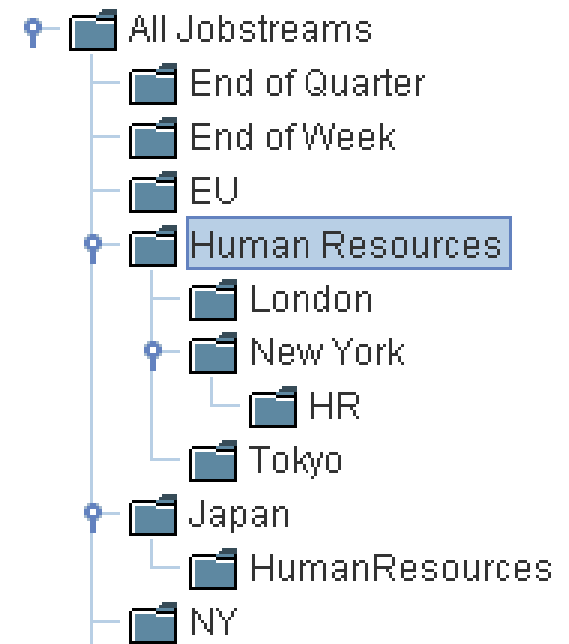


JAWS = Workload Analytics

Critical Path Management

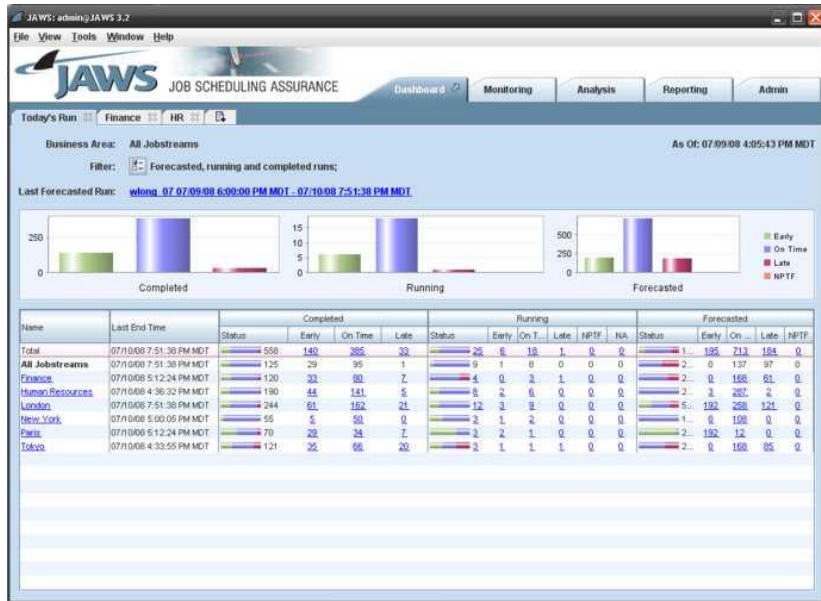


Jobstream Aggregation

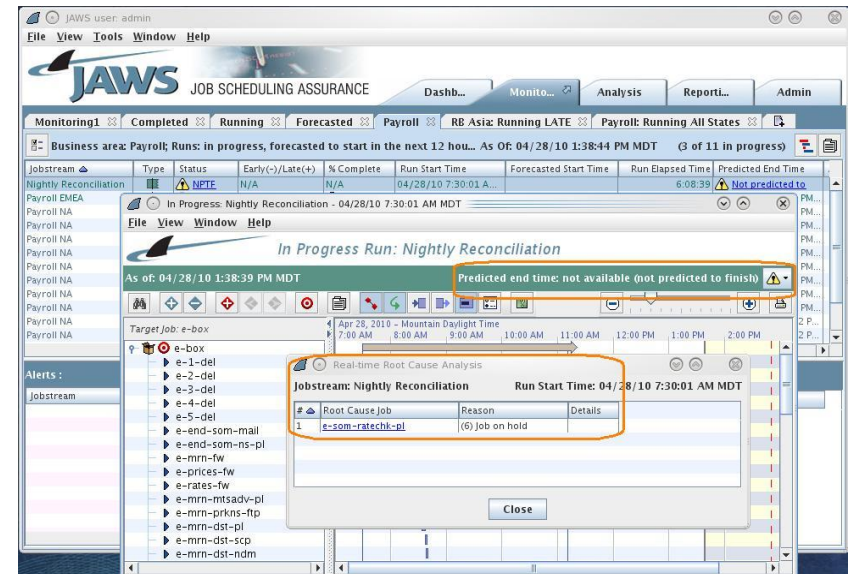


JAWS = Workload Automation Analytics

Business Analytics

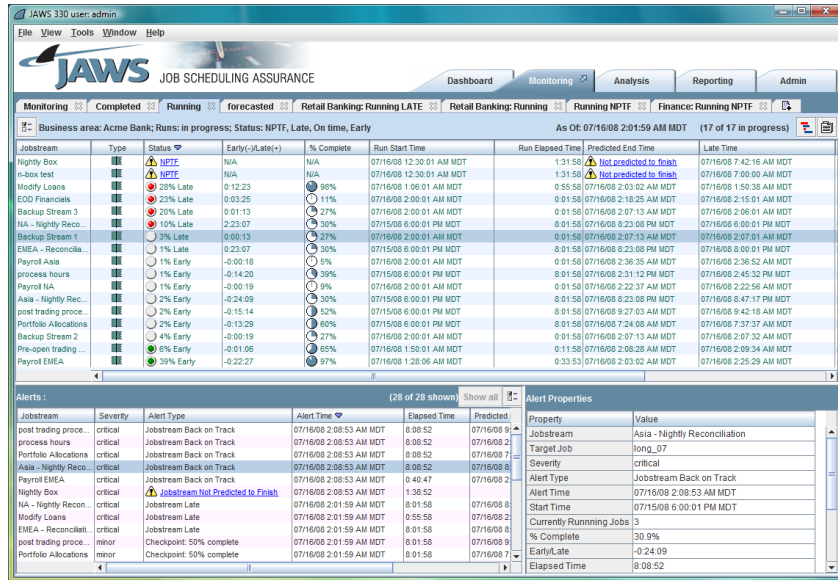


Predictive Analytics

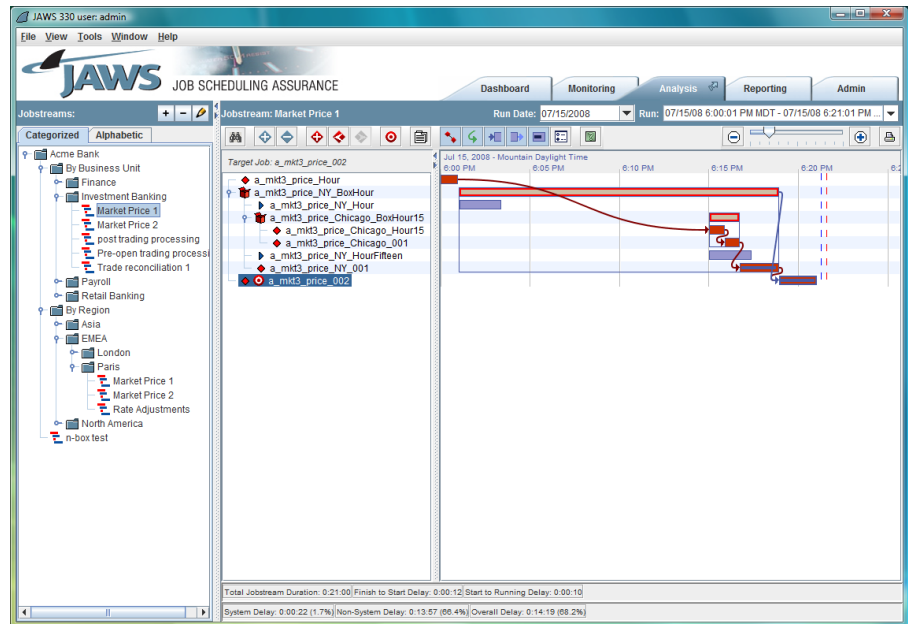


JAWS = Workload Automation Analytics

Real Time Analytics

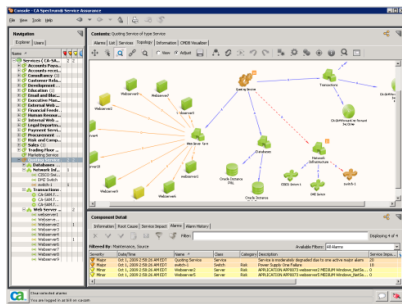


Historical Analytics

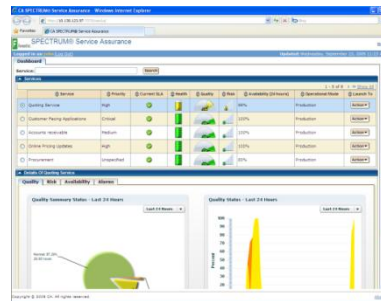


CA Business Service Analytics Provides the Answers understand infrastructure impact on quality

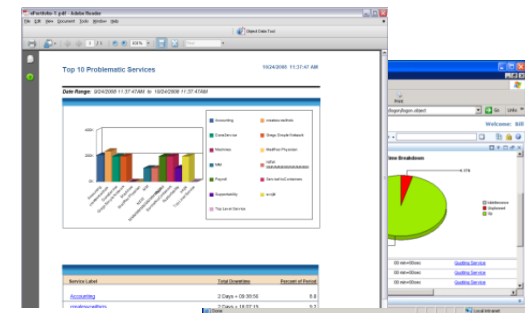
End-to-End
Service Visibility



Business Service Quality, Risk,
Impact and Root Cause Analysis



Business Service Assurance
and SLA Reporting



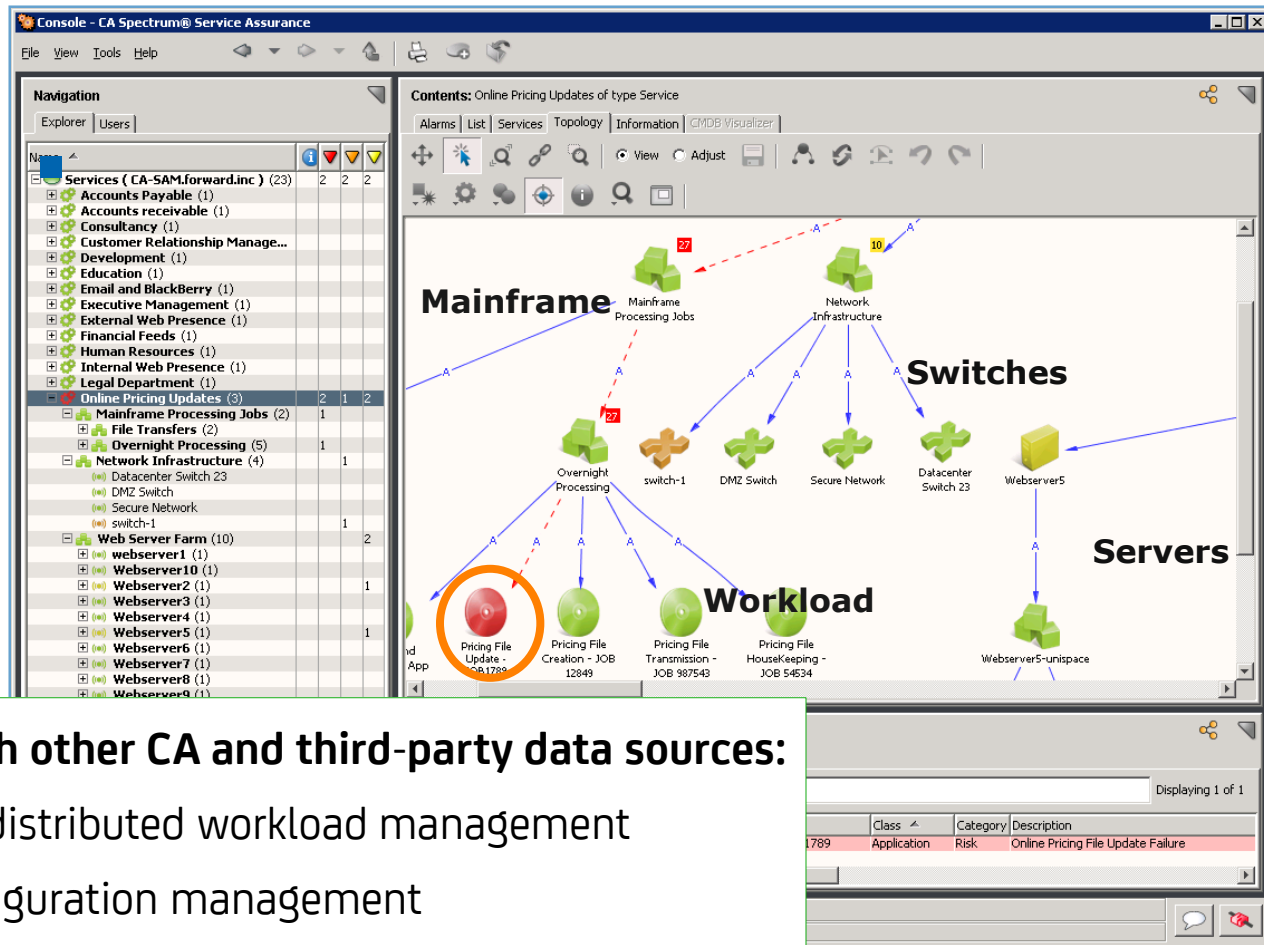
Build real-time,
end-to-end service models
including data from both CA
& 3rd party IT tools

Focus operations staff
actions according to
business priorities

Show how IT is aligned
with the business, enable
continuous improvement,
make more informed IT
CAPEX/OPEX decisions

Business Service Quality, Impact, Risk & Root Cause Analysis

multidimensional situation awareness



Integration with other CA and third-party data sources:

- mainframe & distributed workload management
- change & configuration management
- automation & cloud management systems
- security management

— Workload Process Automation

- An end to end process view that may span multiple workflows across domains
- Automates IT operations end-to-end across multiple IT domains and tools through procedural automation achieved by managing of sequence of work activities governed by a set of rules. These work activities are executed through invocation of the appropriate system and human interaction.

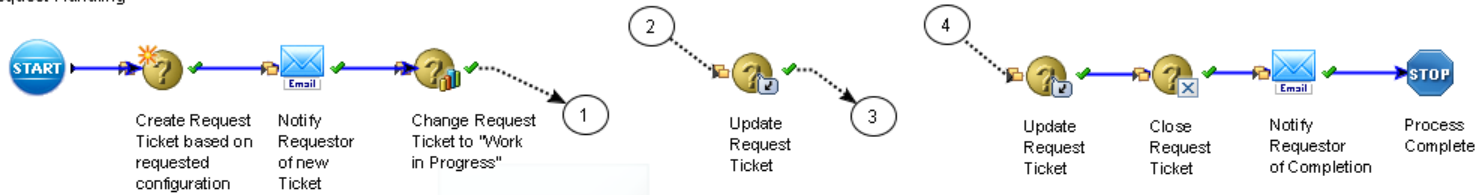
Workload Automation and Process Automation Use Cases

- **Release Management** (promoting a job(s) through SDLC to Production)
 - Promote a set of jobs from one state (environment) to one of one or more possible successor states. Allow check in of Jobs into SCM
- **Incident Remediation** (Incident Management process based on a failed or delayed application)
 - Open Service Desk ticket and/or generate emails, notifications. Ability to automate their predefined remediation steps.
- **Resource Management** (aka Cloud Bursting)
 - allocate systems (compute and storage) resources on demand
- **Self-Service Request Management** (allow authorized users to request workload)
 - Self-service request portal. Scheduled (recurring) or On-demand (now or later, one time) or Spot (based on available capacity. Order and dependencies can be specified (aka “dynamic” or “ad-hoc” jobs)
- **Health Check** (Automation Health Check)
 - Run automated validation test post install of the product or post install of maintenance.

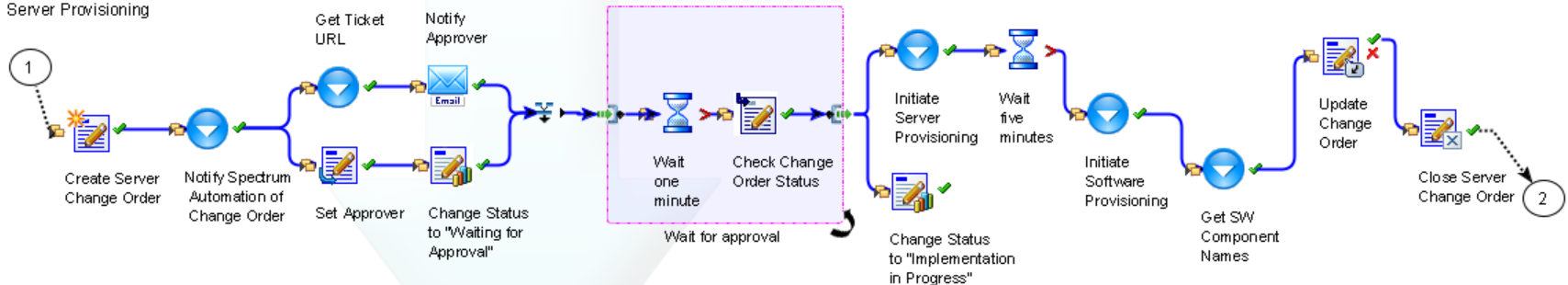
IT Process Automation

Sample Process(Provisioning)

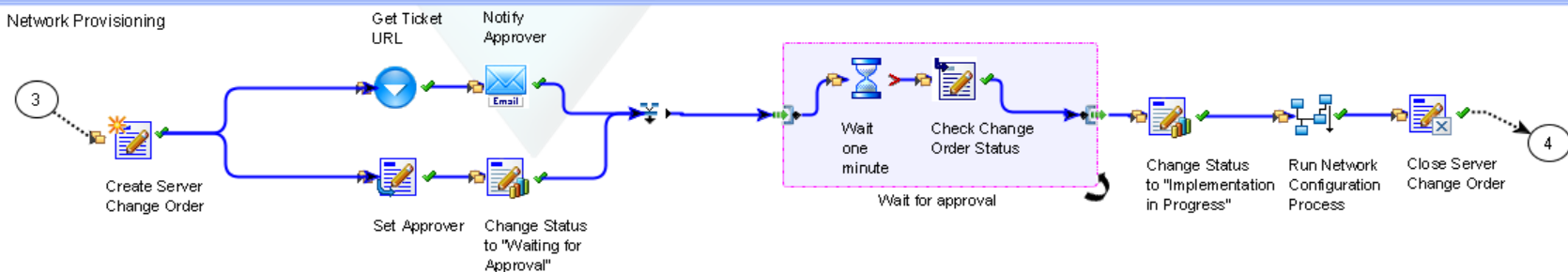
Request Handling



Server Provisioning



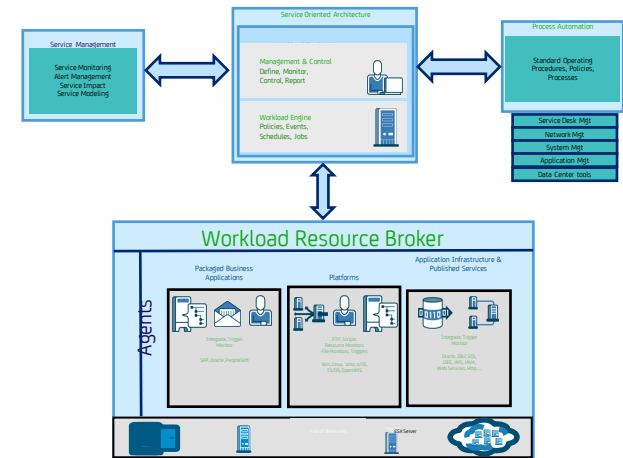
Network Provisioning























r11.3 New Features

CA Workload Automation AE (AutoSys) 11.3

- CA WA Agent Enhancements
- New Job Types (Database, Monitoring and more)
- Virtual Resource Capability
- Data Center Automation Integration
- Must start/Must Complete Alarms
- Forecast Reporting
- IPV6 Support
- Enhanced Job Administration and Workload Monitoring
- Simplified monitoring and navigation of large job flows
- CA Catalyst/Service Assurance Integration



additional job types

-  Box
-  Command
-  Filewatcher
- Database
 -  DB Monitor
 -  DB Trigger
 -  DB Procedure
 -  SQL Query
-  File Trigger
-  FTP
-  SCP
- z/OS
 -  Batch Job
 -  Manual
 -  Dataset Trigger
- Object Monitors
 -  Text File
 -  Process
 -  CPU
 -  Disk
 -  IP
 -  Windows Event Log
 -  Windows Service

New Agents

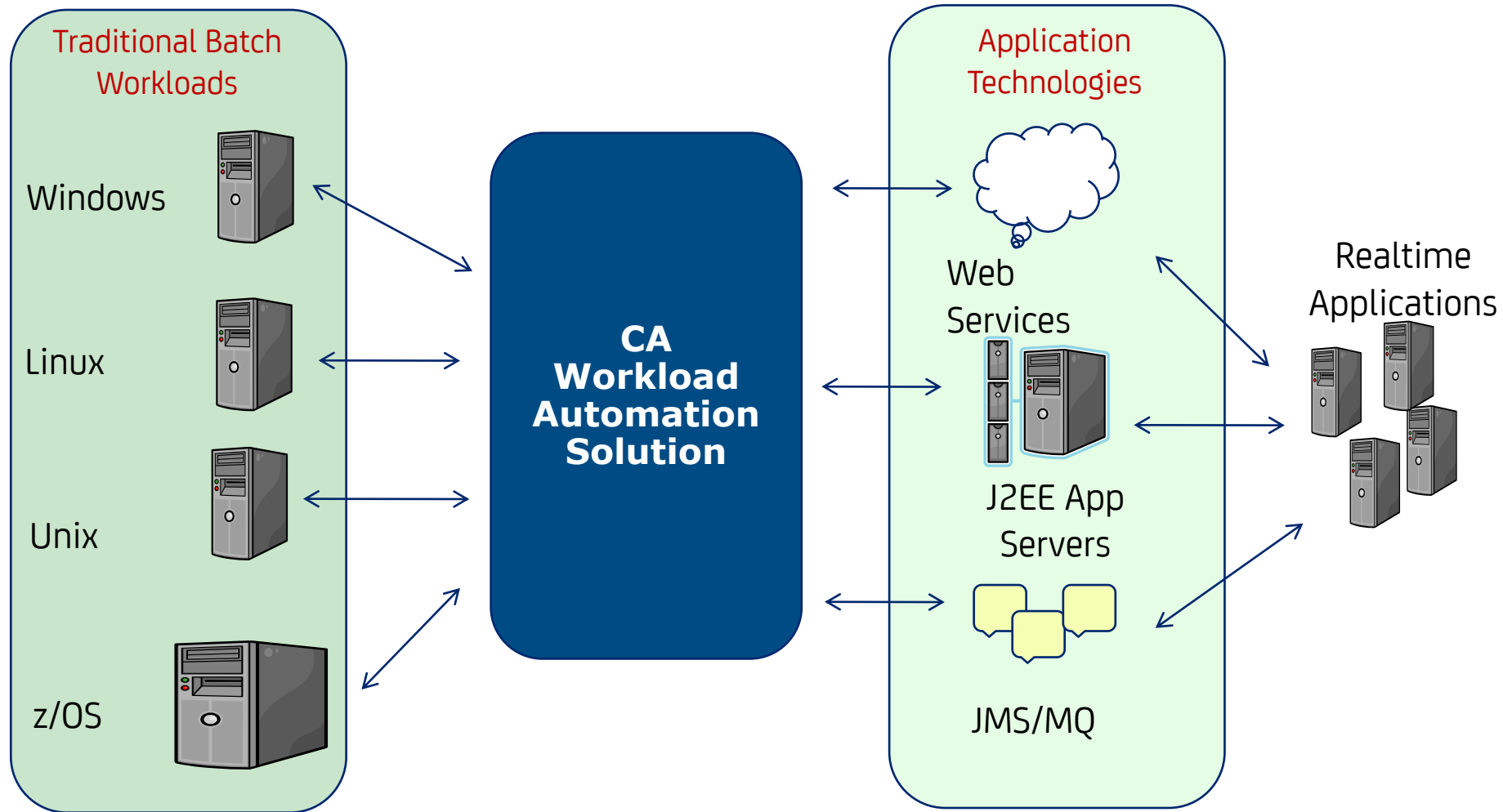
- The following agents are supported:
 - CA Workload Automation Agent for i5/OS
 - CA Workload Automation Agent for Linux
 - CA Workload Automation Agent for UNIX
 - CA Workload Automation Agent for Windows
 - CA Workload Automation Agent for z/OS
 - CA Workload Automation Agent for Application Services
 - CA Workload Automation Agent for Databases
 - CA Workload Automation Agent for PeopleSoft
 - CA Workload Automation Agent for Oracle E-Business Suite
 - CA Workload Automation Agent for SAP
 - CA Workload Automation Agent for Web Services
 - CA Workload Automation Agent for Micro Focus

The Changing role of job scheduling/workload automation

— New types of workload








- Agent architecture to expand application automation and integration capabilities and allow rapid development for support of new customer requirements

Application automation & integration









Application Services Job Types

— J2EE Applications













-  Entity Bean
-  JMS Publish
-  JMS Subscribe
-  Session Bean
-  HTTP
-  POJO
-  RMI

— Web Service

— JMX

-  Mbean Create
-  Mbean Set
-  Mbean Get
-  Mbean Operation
-  Mbean Remove
-  Subscribe

Application Services Job Types

-  PeopleSoft
- SAP
 -  R/3
 -  R/3 Job Copy
 -  BW InfoPackage
 -  BW ProcessChain
 -  Batch Input (BDC)
 -  Data Archiving
 -  Process Monitor
 -  Event Monitor
- Oracle Applications
 -  Single Request
 -  Request Set
 -  Single Request Copy

New Agents

- The new CA Workload Automation Agent for UNIX, Linux, or Windows replaces the Remote Agent (auto_remote) that was provided with Unicenter AutoSys JM r4.5.x and r11.
- The new CA Workload Automation Agent also replaces CA Universal Job Management Agent (formerly named UJMA) for Windows, UNIX, Linux, and z/Linux.

Note: At no additional charge, customers can swap their legacy Agent licenses for CA WA Agent r11.3 licenses as part of their upgrade

CA WCC main page

- Monitoring
- Job Scheduling
- Security
- Reporting
- Web Services
- High Availability
- CPM

ca. Workload Control Center

Logged in as: ejmcommander (Log Out)

United States - English [Change]

ca

All of CA

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5 Days of Revelation
360 Days of Innovation
Explore the CA World focus areas

4 weeks. **BAKER TILLY**
That's how quickly Baker Tilly migrated 2,400 users to Windows 7.
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• Products List
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CA WCC monitoring

Job Status Console - CA Workload Control Center - Microsoft Internet Explorer

Dashboard: Summary

Job Status Console > Views > NortheastJobs > Dashboard

Job Status **Alerts** **Dashboard**

Summary Filters Configuration

Summary

Status: Normal Last Update: Apr 27, 2010 1:54:34 PM

Jobs

Status	Number
Success	30
Failure	7
Running	1
Other	377
Total	415

Alerts by severity Alerts by status

Severities: Critical, High, Medium, Low, AE Alarms, Total

Job Status

Job-Based View Status: Success

Server-Based View Status: Connected Successfully

Flow Overview

Job Summary Reset

Click to filter jobs and collections tables

Jobs Per Status

[0]	[0]	[0]
[5]	[0]	[0]
[0]	[267]	[0]
[0]	[0]	[0]
[0]	[0]	[0]

Workload Control Center

Logged in as: apncommander (Log Out)

Main MONIT JSC QVIEW ECLI RPT QEDIT APPEDIT RES CRED HA CONFIG

Monitoring Views Refresh

Last Updated: Apr 27, 2010 1:54:34 PM

Job-Based Status	Name
Normal	BIRJobs
Normal	GordianJobs
Normal	GSI_HRJobs
Normal	NortheastJobs

Job Status Views Refresh

Last Updated: Apr 27, 2010 2:00:48 PM

Status	Name
Normal	AlarmManager
Normal	BIRJobs
High	FailedJobs
Normal	GSI_HRJobs
Normal	GordianJobs
Normal	LateJobs
Normal	NortheastJobs

Command Area Refresh

• = Required Last Updated: Apr 27, 2010 1:54:32 PM

Input Execute Reset

Enter a command and a list of one or more target servers. Separate each command argument by a space (" "). Do not enter interactive commands. When entering more than one server name, separate each server by a comma. The maximum number of servers that can be entered is 7.

• Servers: []

• Command: []

Preview

Last Command Execution Time: []

Use Fixed-Width Font []

Output (0 lines)

Errors (0 lines)

View Details: NortheastJobs

Enable Auto Refresh Refresh Close

Last Updated: Apr 27, 2010 1:56:48 PM

Flow Collections Jobs Servers

Flow Overview

Job Summary Reset

Click to filter jobs and collections tables

Jobs Per Status

[0]	[0]	[0]
[5]	[0]	[0]
[0]	[267]	[0]
[0]	[0]	[0]
[0]	[0]	[0]

Partners Insights How to Buy

My Login

• Required

• Email Address: []

System Information | About

Local intranet 100%

CA WCC Quick View

Quick ViewPrint

[Search Results](#) | [Job Details](#) | [Job Flow](#) | [Dependent Jobs](#) | [Starting Conditions](#) | [Events](#) | [Job Runs](#)

Current JobFindSend Event
Enter the job name and select the server then click the 'Find' button to update the page.
• = Required
• **Server:** Select a server • **Job Name:** Enter a valid job name

Search Results
MC_FLOWTEST_1 on A11r11

Job Name	Start Time	End Time	Status	Run	Priority/Exit Code
MC_FLOWTEST_1	----	----	IN (Inactive)	0/0	

Back to Top

Job DetailsEdit

Job Name: MC_FLOWTEST_1
Start Time: ----
Status: IN (Inactive)
Command: 1
Condition: failure(MC_FLOWTEST)

Job Type: c (Command)
End Time: ----
Machine: localhost
Alarm If Fail: 1

Job FlowShow Flow
• **Upstream Level:** Number of jobs to display upstream from the current job. • **Downstream Level:** Number of jobs to display downstream from the current job.

```
graph TD; MF5 --> MC_FLOWTEST; MF1 --> MC_FLOWTEST; MC2 --> MC_FLOWTEST; MF2 --> MC_FLOWTEST; MF3 --> MC_FLOWTEST; MC_BOX --> MC_FLOWTEST; MF4 --> MC_FLOWTEST; MC_FLOWTEST --> D1[ ]
```

CA WCC Quick Edit

The screenshot displays the CA Workload Control Center (WCC) Quick Edit interface. The main window has a header with the CA logo and 'Workload Control Center', and a sub-header 'Quick Edit'. On the right, there are links for 'Tutorial' and 'Help', and buttons for 'Customize...' and 'Print'. Below the header, a status bar indicates '= Required' and shows 'Search' and 'Search Results' tabs. The 'Search' tab is active, showing a form with fields for 'Server' (set to 'autosys-ny0'), 'Type', 'Name', 'Box', 'Owner', 'Group', 'Application', 'Description', 'Min Run Time', and 'Max Run Time'. A 'Create...' button is in the top right of the search area. Below the form is a 'Search Results' section with a message 'Select one or more jobs from the list. Delete the jobs.' and a 'Select and: Delete' link. A table with columns 'Select', 'Name', and 'Actions' is partially visible. A 'Create Object' dialog box is open in the center, showing a tree view of object categories: Database (Database Monitor, Database Stored Procedure, Database Trigger, SQL), Monitoring (CPU Monitoring, Disk Monitoring, File Trigger, IP Monitoring, Process Monitoring, Text File Reading and Monitoring, Windows Event Log Monitoring, Windows Service Monitoring), SAP, System (FTP, i5/OS, Secure Copy), and z/OS (z/OS Data Set Trigger, z/OS Manual, z/OS Regular). The dialog also has a 'Cancel' button. The background interface includes a 'Description' table and a 'Back to Top' link.

CA Workload Control Center

Quick Edit

Tutorial | Help

Customize... Print

= Required

Search | Search Results

Search

Server: autosys-ny0 Type: Job Name: Go

Box: Owner: Group: Application: Description: Min Run Time: Max Run Time:

Create...

Select one or more jobs from the list. Delete the jobs.

Select and: Delete

Select Name

Copyright ©2010 CA. All rights reserved.

Create Object

= Required

Server: autosys-ny0

- Database
 - Database Monitor
 - Database Stored Procedure
 - Database Trigger
 - SQL
- Monitoring
 - CPU Monitoring
 - Disk Monitoring
 - File Trigger
 - IP Monitoring
 - Process Monitoring
 - Text File Reading and Monitoring
 - Windows Event Log Monitoring
 - Windows Service Monitoring
- SAP
- System
 - FTP
 - i5/OS
 - Secure Copy
- z/OS
 - z/OS Data Set Trigger
 - z/OS Manual
 - z/OS Regular

Cancel

Description Actions

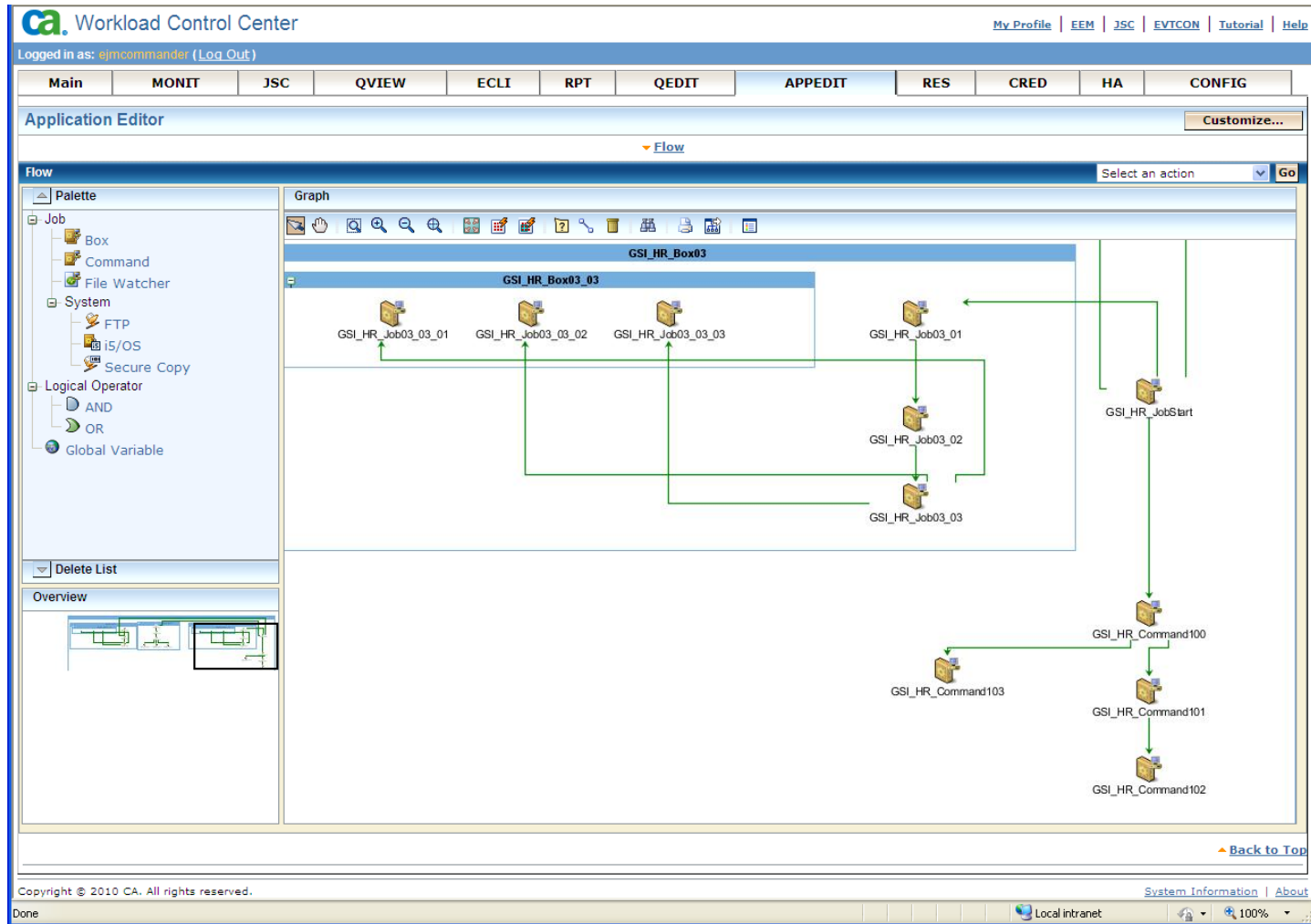
Back to Top

About

CA WCC Quick Edit

+ Primary	
- FTP	
• Server name	<input type="text"/>
Server port	<input type="text"/>
Transfer direction	<input type="text"/>
• Transfer type	<input type="text"/>
Local user	<input type="text"/>
• Local file name	<input type="text"/>
• Remote file name	<input type="text"/>
Compression	<input type="text"/>
Initialization command	<input type="text"/>
Use SSL	<input type="checkbox"/>
Agent job class	<input type="text"/>
+ Termination	
+ Schedule	
- Notification	
- Alarms	
Minimum run time (minutes)	<input type="text"/>
Maximum run time (minutes)	<input type="text"/>
Send alarm on failure	<input checked="" type="checkbox"/>
- Notification Services	
Notification	<input type="text"/>
ID	<input type="text"/>
Message	<input type="text"/>

CA WCC Application Editor



Forecast View

Forecast

Print

= Required

Reports

Table View

Gantt View

Report Output

Search in Table

Report Name: NY1-104

Job:

Go

Machine:

Box:

Start Time between:

M/d/yy h:mm a

and

M/d/yy h:mm a

Table View

1-50 of 118

Server	Box	Job	Machine	Start Time	End Time	Duration
autosys-ny1	---	104_CleanFtpPub	autopss2d	Feb 9, 2010 3:05:00 PM	Feb 9, 2010 3:06:00 PM	1
autosys-ny1	104_EQ_DlyEODCheckBox	104_EQ_CheckEod	autopstmp1d	Feb 9, 2010 8:30:00 PM	Feb 9, 2010 8:31:00 PM	1
autosys-ny1	---	104_EQ_CntryOFAC	autopstmp1d	Feb 9, 2010 6:00:00 PM	Feb 9, 2010 6:01:00 PM	1
autosys-ny1	---	104_EQ_CompExtrGetRstnExtrF2	autopstmp1d	Feb 9, 2010 4:00:00 PM	Feb 9, 2010 4:01:00 PM	1
autosys-ny1	---	104_EQ_DbAdhocDupExch	autopstmp1d	Feb 9, 2010 3:40:00 PM	Feb 9, 2010 3:41:00 PM	1
autosys-ny1	---	104_EQ_DbAdhocDupTick	autopstmp1d	Feb 9, 2010 2:30:00 PM	Feb 9, 2010 2:31:00 PM	1
autosys-ny1	---	104_EQ_DbAdhocEclipsTrdSupp	autopstmp1d	Feb 9, 2010 4:45:00 PM	Feb 9, 2010 4:46:00 PM	1
autosys-ny1	---	104_EQ_DbAdhocEqSummaryStat	autopstmp1d	Feb 9, 2010 11:30:00 PM	Feb 9, 2010 11:31:00 PM	1
autosys-ny1	104_EQ_DlyEndOfCycleJobsBox	104_EQ_DlyCollectFil	autopstmp1d	Feb 9, 2010 8:30:00 PM	Feb 9, 2010 8:31:00 PM	1
autosys-ny1	104_EQ_DlyEODCheckBox	---	---	Feb 9, 2010 7:30:00 PM	Feb 9, 2010 7:31:00 PM	1
autosys-ny1	104_EQ_DlyEODCheckBox	104_EQ_DlyEODFTPCheck	autopstmp1d	Feb 9, 2010 7:30:00 PM	Feb 9, 2010 7:31:00 PM	1
autosys-ny1	104_EQ_DlyEndOfCycleJobsBox	104_EQ_DlyEndOfCycle	autopstmp1d	Feb 9, 2010 8:31:00 PM	Feb 9, 2010 8:32:00 PM	1
autosys-ny1	104_EQ_DlyEndOfCycleJobsBox	---	---	Feb 9, 2010 8:30:00 PM	Feb 9, 2010 8:31:00 PM	1

Gantt View				1-50 of 118													
Name	Duration	Start Time	End Time	... Tue Feb 09, 2010													
				13	14	15	16	17	18	19	20	21	22	23	0		
NY1-104	9 hrs, 31 ...	Feb 9, 2010 2:00:...	Feb 9, 2010														
104_CleanFtpPub	1 min	Feb 9, 2010 3:05:...	Feb 9, 2010														
104_EQ_CheckEod	1 min	Feb 9, 2010 8:30:...	Feb 9, 2010														
104_EQ_CntryOFAC	1 min	Feb 9, 2010 6:00:...	Feb 9, 2010														
104_EQ_ComplExtrGetRs...	1 min	Feb 9, 2010 4:00:...	Feb 9, 2010														
104_EQ_DbAdhocDupExch	1 min	Feb 9, 2010 3:40:...	Feb 9, 2010														
104_EQ_DbAdhocDupTick	1 min	Feb 9, 2010 2:30:...	Feb 9, 2010														
104_EQ_DbAdhocEclipsTr...	1 min	Feb 9, 2010 4:45:...	Feb 9, 2010														
104_EQ_DbAdhocEqSum...	1 min	Feb 9, 2010 11:30:...	Feb 9, 2010														
104_EQ_DlyCollectFil	1 min	Feb 9, 2010 8:30:...	Feb 9, 2010														
104_EQ_DlyEODCheckBox	1 min	Feb 9, 2010 7:30:...	Feb 9, 2010														
104_EQ_DlyEODFTPCheck	1 min	Feb 9, 2010 7:30:...	Feb 9, 2010														
104_EQ_DlyEndOfCycle	1 min	Feb 9, 2010 8:31:...	Feb 9, 2010														
104_EQ_DlyEndOfCycleJ...	1 min	Feb 9, 2010 8:30:...	Feb 9, 2010														
104_EQ_DlyFirstCollectFil	1 min	Feb 9, 2010 7:00:...	Feb 9, 2010														
104_EQ_DlyFxnTableRe...	1 min	Feb 9, 2010 8:30:...	Feb 9, 2010														
104_EQ_DlyGetDBCodes	1 min	Feb 9, 2010 7:30:...	Feb 9, 2010														
104_EQ_DlyGetDBCusips	1 min	Feb 9, 2010 7:30:...	Feb 9, 2010														
104_EQ_DlyGetDBDataBox	1 min	Feb 9, 2010 7:30:...	Feb 9, 2010														
104_EQ_DlyGetEQTCusips	1 min	Feb 9, 2010 7:30:...	Feb 9, 2010														
104_EQ_DlyGetUID	1 min	Feb 9, 2010 8:30:...	Feb 9, 2010														

CA Workload Automation Roadmap (Summary)

CY 2010

CA Workload Automation r11.3

- Release of solution brand
- Dynamic workload placement
- Application Automation Focus
 - J2EE, Web Services, DB, CLI, API
 - SAP, Oracle, PeopleSoft
 - Event sensors
- Dynamic /Cloud resources
- Common Agent, Common UI
- Fed government requirements
- French/German language support (AE)

CY 2011/12

CA Workload Automation r11.x

- Agent-less architecture
- Integrated/Enhanced Workload Service Mgt
- Application based workload methodology
- Catalyst integration
- Grid scheduling/parallel workload balancing
- Dynamic resource acquisition (cloud)
- Multi-tenant platform enhancements
- Expanded support of packaged applications
- Template workloads
- Intelligent agent deployment & control
- Change management & control

Ongoing Themes:

- Application Automation (cloud workloads)
- Dynamic Infrastructure (cloud-enabled)
- Open interfaces and APIs
- Workload Automation as a Service
- Centralized & Distributed Management
- Usability and ease of management
- Broad capabilities and deployment options
- Broad coverage of OS/HW platforms
- Ease of conversion from competition

summary

a few words to review

- Resource Management
 - Virtualization and Cloud
- Service Management
 - Spectrum Assurance
 - JAWS
 - Process Automation
- Agent Technology

thank you