

# End of Service Announcement



## CA 7 Workload Automation

September 2023

To: CA 7 Workload Automation Customers  
From: Broadcom's CA 7 Workload Automation Product Team  
Subject: End of Service Announcement for CA 7 Workload Automation 12.0.0000 and 12.0 S1704

Broadcom is continually working to improve our software and services to best meet the needs of our customers. In accordance with the [Broadcom Maintenance Policy Handbook](#), please consider this email your written notification that we are discontinuing technical support for CA 7 Workload Automation 12.0.0000 and 12.0 S1704 effective March 15, 2025. This will allow our development organization to more effectively focus its resources and add value to the next release of CA 7 Workload Automation. After March 15, 2025, Broadcom will continue to make self-service support available until the end of your current maintenance term.

We encourage you to plan for the migration to CA 7 Workload Automation 12.1 as soon as possible, so you can take full advantage of the features and enhancements this release has to offer. For information on CA 7 Workload Automation, please visit the CA 7 Workload Automation page at [Support](#).

As Broadcom would like to make your upgrade to CA 7 Workload Automation 12.1 as straightforward as possible, we are offering the following:

- The latest supported Version/Release of CA 7 Workload Automation, at no charge, as long as you have an active maintenance contract for CA 7 Workload Automation.
- Documentation to help you prepare for your upgrade to the new Version/Release can be viewed [here](#).
- Accelerated time-to-value when you engage CA Services to assist you with any or all parts of your upgrade. Additional information can be found at the [Services](#) site. Please contact your account representative to receive a quote for such services.
- Upgrade assistance from qualified local CA partners. For more information and a list of partners in your area, please contact your local [Channel Partner Group office](#).

Your success is very important to us, and we look forward to continuing our successful partnership with you.