

End of Service Announcement



Mainframe Operational Intelligence

March 2022

To: Mainframe Operational Intelligence Customers
From: The Mainframe Operational Intelligence Product Team
Subject: Mainframe Operational Intelligence 2.0.00, 2.0.01, 2.0.02, 2.0.03, 2.0.04, 2.0.05 and 2.0.06 – End of Service Announcement

CA Technologies, a Broadcom Company, is continually working to improve our software and services to best meet the needs of our customers. In accordance with the [Broadcom Software Maintenance Policy Handbook](#), please consider this email your written notification that we are discontinuing technical support for Mainframe Operational Intelligence 2.0.00, 2.0.01, 2.0.02, 2.0.03, 2.0.04, 2.0.05 and 2.0.06 effective March 31, 2023. This will allow our development organization to more effectively focus its resources and add value to the next release of Mainframe Operational Intelligence. After March 31, 2023, Broadcom will continue to make self-service support available until the end of your current maintenance term.

We encourage you to plan for the migration to Mainframe Operational Intelligence 2.1 as soon as possible, so you can take full advantage of the features and enhancements this release has to offer. For information on Mainframe Operational Intelligence, please visit the Mainframe Operational Intelligence page at [Support](#).

As Broadcom would like to make your upgrade to Mainframe Operational Intelligence as straightforward as possible, we are offering the following:

- The latest supported Version/Release of Mainframe Operational Intelligence, at no charge, as long as you have an active maintenance contract for Mainframe Operational Intelligence.
- Documentation to help you prepare for your upgrade to 2.1 can be viewed [here](#).
- Accelerated time-to-value when you engage CA Services to assist you with any or all parts of your upgrade. Additional information can be found at the [CA Services](#) site. Please contact your account representative to receive a quote for such services.
- Upgrade assistance from qualified local CA partners. For more information and a list of partners in your area, please contact your local [CA Channel Partner Group office](#),

Your success is very important to us, and we look forward to continuing our successful partnership with you.