

# What's Different?




Your guide to the **NEW** CA Communities


# Profiles Get a NEW Look

Melanie Giuliani

LAST LOGGED IN  
April 18, 2014



125  
POINTS • MEMBER



OverviewActivityContentMore ▾Actions ▾Follow ↗

Islandia, NY 2:13 PM

BIOGRAPHY

A recent graduate of Hofstra University, Melanie was joined CA Technologies full-time in May as an Associate Business Analyst. With ties to social media and publishing, Melanie advises high-level executives on internal and external communications. Melanie also works closely with the Customer Intelligence team on CA Communities, and manages a monthly newsletter.

TWITTER  
@mlngln

Connections

5  
connections

9 FOLLOWING5 FOLLOWERS

Skills and Expertise

astronomy1

community management—

community strategy—

content management—

New skill

# Following vs. Subscribing/Joining

Instead of *joining* a community and *subscribing* to message boards, you *follow* them. All of your existing community memberships have been migrated and converted to follows.

Title	Author				Views	Latest activity	
Groups in Training	Melanie Giuliani	0	0	2	34	May 9, 2014 9:55:15 AM	

**Follow**  
[Share](#)  
[Bookmark](#)

Title	Author				Views	Latest activity	
Groups in Training	Melanie Giuliani	0	0	2	34	May 9, 2014 9:55:15 AM	

**Following in**  
~ 1

**Follow in**

- ☒ Connections Stream
- ☐ Community Management
- ☐ Inbox

[Stop Following](#)  
[Done](#)

**CA Clarity**

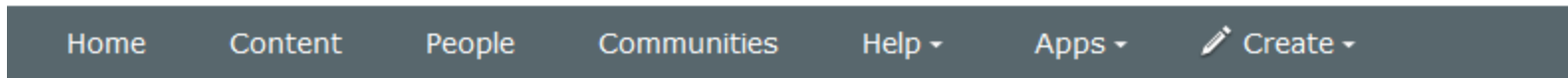
[Overview](#) [Content](#) [People](#) [Subcommunities](#) [Reports](#) [Calendar](#)

[Actions](#) [About](#) [Share](#) [Manage](#)

**Follow**

# All Content Now Stored Under Content Tab

All content, including discussions, documents, ideas, videos, polls, blogs, events, etc. are displayed under the Content tab on the top banner.



All Content								
Blog Posts	Documents	Discussions	Polls	Videos	Ideas	Events		
Filter by action: None								
Type to filter by text							Filter by tag	Sort by latest activity: newest first
Title	Author				Views	Latest activity		
Groups in Training	Melanie Giuliani	0	0	2	34	May 9, 2014 9:55:15 AM		
Test: SDM.10. Is there a SPL dictionary for CA Support engineers? in CA Service Management	kyle_r	0	0	1	3	May 9, 2014 8:37:47 AM		
SDM Best Practices - Draft Outline in CA Service Management	kyle_r	0	0	0	4	May 9, 2014 4:33:56 AM		
Test: Flowchart of SME Engagement in CA Service Management	kyle_r	0	0	0	2	May 9, 2014 3:49:58 AM		
Big Picture: How is this rollout working?	kyle_r	0	0	1	9	May 9, 2014 3:14:37 AM		
How to change Question to Discussion?	kyle_r	0	0	0	3	May 9, 2014 3:10:46 AM		
What's this "Social Media" Group for? in Social Media	kyle_r	0	0	0	3	May 9, 2014 3:07:32 AM		

# Message Boards Become Discussions

Each thread is listed as its own discussion.

<div> <div>All Content</div> <div>Blog Posts</div> <div>Documents</div> <div>Discussions</div> <div>Polls</div> <div>Videos</div> <div>Ideas</div> <div>Events</div> </div>						
<div> <div>All discussions</div> <div>Filter by action: None</div> <div>Filter by personal content</div> </div>						
<div> <div>Type to filter by text</div> <div>Filter by tag</div> <div>Sort by latest activity: newest first</div> </div>						
<div> <div>1</div> <div>2</div> <div></div> <div></div> </div>						
Title	Author	👍	👎	🗨	Views	Latest activity
<div> <div>?</div> <div>Test: SDM.10. Is there a SPL dictionary for CA Support engineers?</div> <div>in CA Service Management</div> </div>	kyle_r	0	0	1	3	May 9 2014 8:37 AM
<div> <div></div> <div>SDM Best Practices - Draft Outline</div> <div>in CA Service Management</div> </div>	kyle_r	0	0	0	4	May 9 2014 4:33 AM
<div> <div></div> <div>Test: Flowchart of SME Engagement</div> <div>in CA Service Management</div> </div>	kyle_r	0	0	0	2	May 9 2014 3:49 AM
<div> <div>?</div> <div>Big Picture: How is this rollout working?</div> </div>	kyle_r	0	0	1	9	May 9 2014 3:14 AM
<div> <div>?</div> <div>How to change Question to Discussion?</div> </div>	kyle_r	0	0	0	3	May 9 2014 3:10 AM
<div> <div>?</div> <div>What's this "Social Media" Group for?</div> <div>in Social Media</div> </div>	kyle_r	0	0	0	3	May 9 2014 3:07 AM
<div> <div></div> <div>Memory usage of JIVE.</div> </div>	kyle_r	0	0	0	2	May 9 2014 1:53 AM
<div> <div></div> <div>Does JIVE kill Chatter?</div> </div>	kyle_r	0	0	0	2	May 9 2014 1:45 AM

# Activity/Connection Streams

The CA Communities homepage now has an activity stream of the latest/most popular activity.

Overview

Activity

Connections Stream

New Stream

Inbox

Actions

CREATE: Status Update Discussion Uploaded File Document Blog Post Poll Bookmark Message More

What's going on?

Connections Stream Filter

ettch02

2 weeks ago Show more

Hi All, I see that the only way we can create a new space is within the existing space ( Subspace ). How do we add a new space without nesting it in an other Space? Thanks

in [The Land of Misfit Toys](#) • [Share](#) • [Reply](#) • [Like \(0\)](#) • [Hide](#)

2 replies **2 new** [Show more comments](#)

✓ ettch02 marked ettch02's reply as helpful

Latest Likes

ettch02 likes your reply Re: Space within a space

cresa01 likes CA Communities Admin's blog post New product releases for Clarity!

ettch02, amara.mastronardi, and chris\_hackett like your video CA Communities

j.j.lovelt likes cresa01's reply Re: How long does it take to get answers?

chris\_hackett likes cresa01's reply Re: When is the new version coming?

VIEW MORE

RECOMMENDED CONTENT

Foundations Training Agenda  
Why?

CA20140218-01: Security Notice for CA 2E Web Option  
Why?

TRENDING CONTENT

Space within a space  
1 like 2 replies

great idea on SiteMinder security  
0 likes 0 comments

Restricted Document  
0 likes 0 comments

When is the new version coming?  
1 like 1 reply

Etiam Sollicitudin Adipiscing Porta  
0 likes 0 replies

How do I create a new status update?  
0 likes 1 reply

I wonder if I need to set up the Users in the gamification?  
0 likes 0 replies

CA Tech created content

# Terminology Changes

Old CA Communities Name	New CA Communities name
Message boards	Discussions
Subscribing	Following
Private/Secret Communities	Private/Secret Groups
Wikis	Collaborative Documents
Documents, blogs, ideas, events, etc.	Content

# Communities Migration Checklist

	Upload a new Profile picture, select an avatar, and update profile information.
	Update your Privacy settings for your profile information.
	Set up your preferences for following and email notifications.
	Follow any existing discussions you were subscribed to in the old CA Communities site.
	Set up custom activity streams with any people, communities, or content you'd like to follow closely.
	RSVP to any upcoming events in community calendars.