

How to add an Idea in CA Chorus Community

For Chorus, CSM or CCS

Log in to community

The screenshot shows the CA Communities website interface. At the top, the CA Technologies logo is on the left, and navigation links for Products, Services, and Support are in the center. A dark navigation bar contains links for Home, Content, People, Communities, and Help. On the right of this bar, the 'Log In' button is circled in red, and a blue callout bubble with the text 'Log In to Community' points to it. A search bar is also present next to the Log In button. Below the navigation bar, there is an announcement banner. The main content area features a large blue box with the text 'Follow CA Communities on Twitter' and '@CA_Community'. To the right of this box is a Twitter profile card for @CA_Community, showing 2,793 tweets, 442 following, and 1,703 followers. Below the Twitter section, there is a 'RECENT ACTIVITY' section with a post titled 'HOW TO: Relate an SLA to a given Organization' by user sasda02. To the right of the recent activity is a 'Filter' dropdown set to 'Matters Most'. Further right is a 'POPULAR CONTENT' section listing several articles, including 'Subscribe Today!', 'Mobile App Authentication Problems', and 'Can we use the Android Jive aps to access the communities?'. The left sidebar contains links for Overview and Activity, and a 'Powered by jive' logo.

Userid and password

- To Log into the community you will need to use your Support Online id and password.
- For CA internal, use support online id and CA domain password

Select Communities

ca (3) Welcome | CA Communities

https://communities.ca.com/welcome

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Products Services Support Insights Communities Partners

Home 3 Content People **Communities** Help Apps Search

Overview

Activity

Connections Stream

New Stream

Inbox 3

Actions

Powered by jive

ANNOUNCEMENT: Subscribe Today! For Critical Alerts, Advisory and Product Update Notifica Show Details

Power of technology is doubling every two years. Updating software once in a while means you'll fall behind. In a world runs on software, "behind" is not a good place to be.

Follow CA Communities

@CA_Community

Follow CA Communities on Twitter for community u

RECENT ACTIVITY Filter

POPULAR CONTENT

Upgrade APM 9.5.2 to 9.6 question.

James.DeZego 22 hours ago (Show more)

I have a 9.5.2 installation running on Linux with PostgreSQL. I launch the 9.6 installer, choose "upgrade existing installation." When I get to "Install or Choose Existing APM Database" I choose...

in Application Performance Mgmt EF • Share • Reply • Like (0)

5 replies Show more comments

Subscribe Today!

Mobile App Authentication Problems

Can we use the Android Jive apps to access the communities?

Marking CI inactive when CI is Deleted form CCA

Has anyone tried to use the smartphone Jive Mobile application?

Type 'chorus' in filter box; select CA Chorus community

The screenshot shows the CA Technologies Communities website. The browser address bar displays <https://communities.ca.com/places?query=chorus>. The page features a navigation bar with links to Products, Services, Support, Insights, Communities, and Partners. Below this is a secondary navigation bar with links to Home, Content, People, Communities, Help, and Apps. A search bar is located on the right side of this bar.

On the left side of the page, there is a sidebar with a list of categories: Following, Group Member, Owned Groups, Recently Viewed, Recommendations, and All. The 'All' category is currently selected.

The main content area displays search results for the query 'chorus'. At the top of this area, there are tabs for 'All Places', 'Communities', 'Projects', and 'Groups'. The 'Communities' tab is selected. Below the tabs is a search input field containing the text 'chorus', a 'Filter by tag' button, and a 'Sort by latest activity: newest first' dropdown menu. The search results are displayed in a table with three columns: Community, Followers, and Latest activity. The first result is 'CA Chorus', which has 60 followers and a latest activity entry from 'baije01'.

| Community | Followers | Latest activity |
|-----------|-----------|---|
| CA Chorus | 60 | baije01 started the discussion CA Tuesday Tip: Clean Up the USS Directory (15 minutes ago) |

Select Content

The screenshot shows a web browser window displaying the CA Chorus community page. The browser's address bar shows the URL <https://communities.ca.com/community/ca-chorus>. The page header includes the CA Technologies logo and navigation links for Products, Services, Support, Insights, Communities, and Partners. Below this is a secondary navigation bar with links for Home, Content, People, Communities, Help, and Apps. The main header area features the CA Chorus logo and a 'Follow' button. A red circle highlights the 'Content' tab in the sub-navigation bar. The main content area is divided into several sections: 'WELCOME TO THE CA CHORUS COMMUNITY' with a descriptive paragraph; 'ASK THE CA CHORUS COMMUNITY' with a search bar and 'Ask it' button; 'RECENT ACTIVITY' with a post titled 'CA Tuesday Tip: Clean Up the USS Directory' by user baije01; and a 'COMMUNITY MANAGER' section with a profile picture. On the right side, there are sections for 'UPCOMING EVENTS' (Create a new event), 'FEATURED CONTENT' (CSM compliant product matrix updated), and 'LATEST POLL' (Are you using CA RS for applying maintenance?).

Community: CA Chorus | CA C...

<https://communities.ca.com/community/ca-chorus>

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Products Services Support Insights Communities Partners

Home 3 Content People Communities Help Apps

Search

CA Chorus

Follow

Overview Content People Subcommunities Reports Calendar Actions About Share Manage

WELCOME TO THE CA CHORUS COMMUNITY

Amazing things happen when like-minded people come together in the spirit of common interests and goals. CA community members help one another solve problems by joining a discussion, asking questions, posting content, attending webcasts and more. Experience the power of community.

COMMUNITY MANAGER

ASK THE CA CHORUS COMMUNITY

Type your question

Ask it

RECENT ACTIVITY

Filter

CA Tuesday Tip: Clean Up the USS Directory

baije01 18 minutes ago (Show more)

After you download and process the CA CSM installation pax files, you can free file system disk space for subsequent downloads by deleting the package-specific directory from your USS directory....

in CA Chorus • Share • Reply • Like (0)

[CSM] Option to install PTFs into Configurations

UPCOMING EVENTS

Create a new event

FEATURED CONTENT

CSM compliant product matrix updated

LATEST POLL

Are you using CA RS for applying maintenance?

We at CA have been publishing recommended service (CA RS) or our products. CSM has a CA RS wizard to help you keep your

Select 'Create an Idea' three places to choose action from;

The screenshot shows the CA Chorus community page. Three callouts highlight the following actions:

- 1) From pencil icon pull-down:** A callout points to the pencil icon in the top right navigation bar.
- 2) From Action pull-down:** A callout points to the 'Actions' dropdown menu in the top right navigation bar.
- 3) From action on left panel:** A callout points to the 'Create an idea' option in the 'ACTIONS' section of the left sidebar.

The main content area displays a list of posts. The table below shows the data for the posts listed in the screenshot.

| Title | Views | Latest activity |
|---|-------|---------------------------|
| CA Tuesday Tip: Clean Up the USS Directory | 2 | July 22, 2014 7:37:15 AM |
| [CSM] Option to install PTFs into Configurations 13 NEW | 82 | July 22, 2014 6:59:48 AM |
| Are you using CA RS for applying maintenance? | 4 | July 22, 2014 6:16:09 AM |
| CA Chorus Software Manager (CSM) and Ideas | 117 | July 22, 2014 5:14:58 AM |
| Are you using product Configuration in CSM? | 15 | July 21, 2014 11:10:57 PM |
| test question for Chorus community. I'll delete this in a few minutes | 4 | July 21, 2014 1:34:21 PM |

Enter the title and content for the idea *continued on the next slide*

ca Create Idea | CA Communities

https://communities.ca.com/create-idealinput.jspa?containerType=14&containerID=2368

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Support Insights Communities Partners

Home 3 Content People

Search

Create Idea

Title goes here!

Content Here!

Remember to answer these questions:

- 1- What business problem will be solved by adding this new feature?
- 2- Describe the importance and urgency level.
- 3- Describe the Enhancement Request in Detail.
- 4- Describe how you envision this new feature being implemented.
- 5- Are you willing to formally test this new functionality prior to general availability (i.e. Beta)?

Select how you want the idea to appear

continued on next slide

CA Create Idea | CA Communities


https://communities.ca.com/community/ca-chorus/create-idea?input.jspa?containerID=22

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@ Mention ! App Attach

☒ **In a Place** Reach a specific audience or organize your posts by subject or group.

☐ Create idea as a guest user

 **CA Chorus** Change 61 Followers

☐ **Hidden** Hide your content from everyone else.

☐ **Specific People** Work with a few people before opening it up to your community.

☐ **The CA Communities Community** Make your idea visible to everyone.

Tags Tag your content to make it easier to find

Categories Help others find your content by selecting relevant categories

- ☐ CA Chorus
- ☐ CA Chorus Software Manager
- ☐ CA Common Services

Work with specific people or share with full CA community *continued on next slide*

The screenshot shows the 'Create Idea' page in the CA Communities interface. The browser address bar shows the URL: `https://communities.ca.com/community/ca-chorus/create-idealinput.jspa?containerID=2368&containerType=14`. The page has a rich text editor at the top with a toolbar. Below the editor, there are three radio button options for sharing the idea:

- ☐ **In a Place** Reach a specific group of people.
- ☐ **Hidden** Hide your idea from everyone else.
- ☒ **Specific People** Work privately with a few people before opening it up to your community.

Below these options is a text input field containing the email addresses: `jane.doe@example.com, john.smith@example.com, kim.woo@example.com`. Below this field is another radio button option:

- ☐ **The CA Communities Community** Make your content visible to everyone in your community.

At the bottom, there is a 'Tags' section with a text input field and an 'Advanced options' link. At the very bottom are 'Publish' and 'Cancel' buttons.

Two blue callout bubbles are overlaid on the image:

- A bubble pointing to the 'Specific People' option with the text: "The specific people option allows you select others to work with for an idea, instead of the full community".
- A bubble pointing to the 'The CA Communities Community' option with the text: "Share with broader CA community, so it is visible outside CA Chorus community".


Select the appropriate category or categories Then Publish

CA Create Idea | CA Communities

https://communities.ca.com/create-idealinput.jspa?containerType=14&containerID=2368

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☐ Create idea as a guest user

 **CA Chorus Change**
60 Followers

☐ **Hidden** Hide your content from everyone else.

☐ **Specific People** Work privately with a few people before opening it up to your community.

☐ **The CA Communities Community** Make your content visible to everyone in your community.

Tags Tag your content to make it easier to find

Categories Help others find your content by selecting relevant categories

☐ CA Chorus

☐ CA Chorus Software Manager

☐ CA Common Services

Advanced options

Publish **Cancel**

United States English [Feedback](#) [Privacy](#) [Sitemap](#)

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See your ideas and status in ideas tab

The screenshot shows the CA Chorus community interface. The 'Ideas' tab is highlighted with a red circle. A blue callout bubble labeled 'Status' points to the 'Status' column header in the ideas table.

CA Chorus

Overview **Content** People Actions About Manage

Categories

- CA Chorus
- CA Chorus Software Manager
- CA Common Services

ACTIONS

- Start a discussion
- Upload a file
- Write a document
- Write a blog post
- Create a poll
- Create an event
- Create an idea
- Create a video

Content Filter

All Content (257) Blog Posts (1) Discussions (249) Polls (4) Videos (0) **Ideas (4)** Events (0)

All stages

Type to filter by text **Filter** Sort by score

| Title | Author | Score | Views | Latest activity |
|--|-----------------|-------|-------|--------------------------|
| [CSM] Option to install PT's into Configurations 13 NEW | pekmi02 | 0 | 2 | 85 July 22 2014 8:59 AM |
| CCS should have this 'idea' ... 6 UNDER REVIEW | Jennifer_Pronko | 0 | 0 | 233 July 21 2014 2:03 AM |
| (26944) Please make ENF & CCI support SUB=MSTR w/ JES discovery 2 CURRENTLY PLANNED | Guest | 0 | 0 | 16 July 21 2014 1:55 PM |
| (26931) CAS9 and RIM return codes would be nice. 0 DELIVERED | Guest | 0 | 2 | 12 July 21 2014 1:55 PM |

Vote on your favorite Ideas

Vote is visible when you view the idea

The screenshot shows a web browser window displaying the CA Technologies Communities website. The address bar shows the URL <https://communities.ca.com/ideas/235714011>. The page features the CA Technologies logo and a navigation menu with links to Products, Services, Support, Insights, Communities, and Partners. Below the navigation bar, there is a search bar and a section for 'More ideas in CA Chorus'. The main content area displays an idea titled '[CSM] Option to install PTFs in...' created on Jul 22, 2014. The idea has 13 votes, indicated by a number and a small bar chart. A large blue speech bubble with the text 'Vote Here' is overlaid on the vote count. The idea description includes five numbered questions and answers related to configuration and deployment. On the right side of the page, there is a sidebar with 'ACTIONS' (Follow, Share, Bookmark) and 'VOTE HISTORY' (listing users pekmi02, fouma02, and gotvi01).

ca [CSM] Option to install PTFs in...

https://communities.ca.com/ideas/235714011

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Products Services Support Insights Communities Partners

Home 2 Content People Communities Help Apps

Search

More ideas in CA Chorus

[CSM] Option to install PTFs in...

Created on Jul 22, 2014 2:05

13

Vote Here

1. **What business problem will be solved by adding this new feature?**
I will have my runtime environment up-to-date and avoid tedious "install PTF into base -> Deploy (not many products support Configuration without Deployment) -> Configuration" chain. My runtime datasets are tied into other jobs, so I can't create new Configuration with different datasets...

2. **Describe the importance and urgency level.**
I believe this was promised some time ago, urgency would be semi-high imo.

3. **Describe the Enhancement Request in Detail.**
Just as you have list on maintenance in SMP/E tab, let me see the similar list + functions for Configuration. Or show Configurations which originate from this SMP/E in the SMP/E tab and let me install PTFs into them.
It would be also nice to have option to select all or just some Configurations created from this particular SMP/E / Deployment.

4. **Describe how you envision this new feature being implemented.**
Similar to how installation of PTFs into SMP/E works.

5. **Are you willing to formally test this new functionality prior to general availability (i.e. Beta)?**
Yes.

Categories: CA Chorus Software Manager Tags (edit): csm, configuration

2 Comments

ACTIONS

- Follow
- Share
- Bookmark 0

ACTIONS

- Edit idea
- Move idea
- Delete idea
- Report abuse
- View as PDF

VOTE HISTORY

- pekmi02
- fouma02
- gotvi01