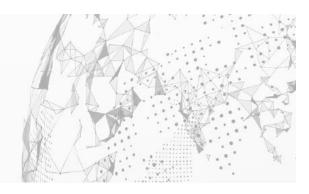
End of Service Announcement



SYSVIEW® Performance Management

September 2021

To: SYSVIEW® Performance Management Customers
From: The SYSVIEW® Performance Management Product Team

Subject: End of Service Announcement for SYSVIEW® Performance Management 15.0

CA Technologies, a Broadcom Company is continually working to improve our software and services to best meet the needs of our customers. In accordance with the <u>Broadcom Software Maintenance Policy Handbook</u>, please consider this email your written notification that we are discontinuing technical support for SYSVIEW® Performance Management (SYSVIEW) 15.0 effective March 31, 2023. This will allow our development organization to more effectively focus its resources and add value to the next release of SYSVIEW. After March 31, 2023, Broadcom will continue to make self-service support available until the end of your current maintenance term.

We encourage you to plan for the migration to SYSVIEW 16.0 as soon as possible, so you can take full advantage of the features and enhancements this release has to offer. For information on SYSVIEW, please visit the SYSVIEW pages at Support.

As Broadcom would like to make your upgrade to SYSVIEW 16.0 as straightforward as possible, we are offering the following:

- The latest supported Version/Release of SYSVIEW 16.0, at no charge, as long as you have an active maintenance contract for SYSVIEW. Documentation to help you prepare for your upgrade to the new Version/Release can be viewed on the SYSVIEW pages at <u>Support</u>.
- Accelerated time-to-value when you engage CA Services to assist you with any or all parts of your upgrade. Additional information can be found at the <u>CA Services</u> site. Please contact your account representative to receive a quote for such services.
- Upgrade assistance from qualified local CA partners. For more information and a list of partners in your area, please contact your local CA Channel Partner Group office,

Your success is very important to us, and we look forward to continuing our successful partnership with you.