

CA Performance Management

Top five reasons to transition from CA eHealth



The speed of the application economy is driving the need to move from a static, reactive network management approach to a proactive, dynamic and strategic service-assured approach. It's no longer adequate for network operations teams to reactively monitor traditional and modern network technologies like cloud and software-defined networks (SDN); monitoring must be current, near-real-time and proactive. Keeping up with and staying ahead of this highly dynamic environment means seizing the opportunity to completely redefine network management and make it as agile as SDN/NFV-based networks. To accomplish this, you need a different type of network performance monitoring solution.

What is CA Performance Management?

For network and IT ops executives at communication service providers (CSPs) and large enterprises, CA Performance Management offers proven service quality assurance to maximize ROI and lower cost of operations. The solution's demonstrated ability to monitor, store and analyze across very large, complex, multi-technology, multivendor network infrastructure enables business growth through controlled scaling of operations over millions of network items.

As a current CA eHealth® customer, you can gain maximum value from your CA Technologies products by transitioning from CA eHealth to CA Performance Management, and take advantage of features including:



**SDN and
Cloud Ready**



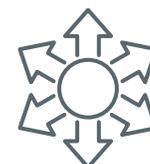
**Big Data
Architecture**



**Prescriptive
Analytics**



**Innovative
Visualizations**



**Open and
Extensible**

Top Five Reasons to Transition to CA Performance Management

- 1. Visibility into traditional and SDNs for operational simplicity.**
CA Virtual Network Assurance seamlessly integrates with CA Performance Management to provide the most comprehensive network monitoring solution for traditional, SDN, and cloud networks.
- 2. Big data architecture at low cost.** Flexible data acquisition and storage controls provide lowered operational costs across network environments of any size.
- 3. Prescriptive analytics for improved mean time to repair (MTTR).** Real-time data analysis, baselining and alerting, along with guided workflows, provide meaningful and proactive actions to network performance triage.
- 4. Innovative visualizations for a customized experience.** CA Performance Management is built on an open API architecture to ensure feature velocity for maximum data value and a truly customized network troubleshooting experience.
- 5. Open and extensible for cross-domain clarity.** Protocol-agnostic data acquisition helps eliminate silos for cross-domain visibility to deliver a one-pane-of-glass network operations experience.

“CA Performance Management gives us a better overview of the performance of all network components and ports.¹”

Operations Director, Global 500
Telecommunications Services Company

“CA Performance Management helps our organization speed and simplify the triage of infrastructure network performance issues.²”

Jerry Flanagan, Engineer, Government
Employees Insurance Company

With utility tools and scripts to help with the transition, CA eHealth customers can efficiently and easily transition groups and devices. CA eHealth customers are also entitled to one-for-one device licenses for CA Performance Management, under specific conditions:

- Must be current on maintenance
- Can only use dual licenses on same device
- Requires \$0 contract with amendment referencing dual entitlement
- Dual license period not to exceed 12 months; CA eHealth support will expire at 12-month mark
- If old CA eHealth licenses were “By Suite” or “By Element,” must convert to “By Device”

Other conditions may apply. Please speak to your account executive.

As networks become exponentially more complex, CA Performance Management can bridge the monitoring gaps that exist within today’s infrastructure management. The platform has the expert ability to help understand how services are being delivered and maintained in very complex and dynamic environments, as well as assure that critical and innovative services successfully run and scale on the latest, next-generation network technologies.

Primary Features of CA Performance Management

CA Performance Management	
Feature	Description
Highly scalable at lower costs	<p>A modern, centralized, multi-tier architecture monitors the massive amount of metrics required by large enterprise networks or CSPs to assure network performance with a minimum host footprint. And, with the inclusion of Open API processing of custom analytics, you can offer continual high scale advancement.</p> <ul style="list-style-type: none"> ▪ Requires 50–90 percent fewer servers ▪ Reduces administrative overhead ▪ Lowers energy costs
SDN and Cloud Ready	<p>CA Virtual Network Assurance is a flexible and scalable software gateway add-on that bridges existing infrastructure management capabilities to meet the needs of today's digital network velocity. The solution provides robust capabilities to lower the cost of managing modern network technologies, while delivering on the promise of network agility.</p>
Open APIs	<p>Open APIs allow for seamless integration with operations support system (OSS) and business support system (BSS) environments and other monitoring and reporting tools. This capability provides unprecedented ease of use for custom data extraction, flexible analytics and support for today's and tomorrow's most advanced visualization technologies.</p>
Customizable dashboards and reports	<p>Customizable dashboards provide real-time data that allows you to configure information from the internal data center, virtualized environments and cloud-based infrastructure. These dashboards give you flexible and consumable network performance information at your fingertips.</p>
More insightful metrics	<p>More quickly understand the business with visual correlations obtained through analytic views, rich diagnostics, guided workflows, capacity analysis, real-time analysis, alerting, sophisticated baselining and log monitoring. Plus, you can realize faster MTTR and user consumption with accelerated data collection.</p>

For more information, visit the [CA eHealth transition](#) community page.

What Users are Saying

CA TECHNOLOGIES PERFORMANCE MANAGEMENT CUSTOMER FACT

A large enterprise telecommunications services company transitioned from CA eHealth to CA Performance Management and increased the ability to determine what caused network performance issues and improved capacity planning.

Source: Engineer, Large Enterprise Telecommunications Services Company



 Validated Published: Jan. 22, 2017 TVID: 785-AFC-D43

CA Performance Management Support and Education

Support

Below is documentation to help you better understand the reasons to transition to CA Performance Management.

- [Getting Started](#)
- [Building](#)
- [Integrating](#)
- [Release Notes](#)
- [Using](#)
- [Troubleshooting](#)
- [Installing](#)
- [Administrating](#)

Education

Every year, CA offers more than 25,000 courses taught by award-winning instructors who average more than 20 years of experience and boast a 94-percent satisfaction rating. The [CA Education Portal](#) is the place to learn about CA solutions, and you can find specific educational information for CA Performance Management here:

- [CA Performance Management Learning Path](#)
- [Agile Operations Demo Central](#)

CA Community

Join the thousands of [CA Performance Management Community users](#) from across the globe to ask hard questions and share best practices. This community is open to all users at all levels and is constantly moderated by expert CA UIM staff and users to help provide timely, thoughtful answers to your questions.

Why CA Performance Management?



To learn more, please visit <https://communities.ca.com/docs/DOC-231169490>

CA Technologies (NASDAQ: CA) creates software that fuels transformation for companies and enables them to seize the opportunities of the application economy. Software is at the heart of every business, in every industry. From planning to development to management and security, CA is working with companies worldwide to change the way we live, transact and communicate – across mobile, private and public cloud, distributed and mainframe environments. Learn more at [ca.com](#).

¹ TechValidate, CA Technologies Performance Management customer testimonial, Sep 22, 2016, TVID 73F-18F-F17

² TechValidate, CA Technologies Performance Management customer fact, Sep 21, 2016, TVID 2E3-B19-93C

³ CA Technologies, "Case Study: Sprint Monitors It's Mega-Network for Voice/Video/Data Service Assurance with CA Performance Management," 2015

⁴ CA-sponsored Simply Direct survey of 83 existing CA Technologies Infrastructure Management customers (internal survey provided upon request)

⁵ CA Technologies, CA Performance Management Business Value Estimator, 2016