

# Third-party security software removal support in Symantec Endpoint Protection 12.1.2



## Supported product list

Table 1 lists the products that can be removed by the Security Software Removal feature. It includes the following information:

- **Product**
- **Version**
- **Supported languages**  
In most cases, all languages are supported. Where noted, only English language operating systems are supported.
- **Supported platforms**
- **Password-protected uninstall support**  
This field indicates whether the removal feature can remove software that is protected by a password. A value of “-” indicates that the product does not have a password-protection feature.
- **Uninstall during scan**  
This field indicates whether the removal feature will succeed if it is run while the security software is running a scan. A value of “-” indicates that the product does not run active scans.
- **Uninstall during update**  
This field indicates whether the removal feature will succeed if it is run while the security software is updating content. A value of “-” indicates that the product does not run content updates.

Table 1

Product	Version	Supported languages	Supported platforms												Password-protected uninstall	Uninstall during scan	Uninstall during update		
			XP		Vista		Windows 7		Server 2003		Server 2008		Server 2008 R2						
			32-bit	64-bit	32-bit	64-bit	32-bit	64-bit	32-bit	64-bit	32-bit	64-bit	32-bit	64-bit					
<b>Agnitum Ltd.</b>																			
Outpost Security Suite Pro	7.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓
Outpost Firewall Pro	7.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓

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Product	Version	Supported languages	Supported platforms												Password-protected uninstall	Uninstall during scan	Uninstall during update	
			XP		Vista		Windows 7		Server 2003		Server 2008		Server 2008 R2					
			32-bit	64-bit	32-bit	64-bit	32-bit	64-bit	32-bit	64-bit	32-bit	64-bit	32-bit	64-bit				
<b>AhnLab, Inc.</b>																		
AhnLab V3 Internet Security 8.0 AntiSpyware	8.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
AhnLab V3 Internet Security 8.0	8.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
AhnLab V3 Internet Security 7.0 Platinum Enterprise Antispyware	7.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
AhnLab V3 Internet Security 7.0 Platinum Enterprise	7.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
<b>ALWIL Software</b>																		
avast! Antivirus	4.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
avast! Free Antivirus	5.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Avast! Business Protection	6.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Avast! Business Protection Plus	6.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
avast! Pro Antivirus	6.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
avast! Free Antivirus	6.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓
avast! Antivirus Professional	4.8.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
avast! Pro Antivirus	5.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
<b>AVG Technologies</b>																		
AVG 10 [AntiVirus]	10.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓
<b>Avira GmbH</b>																		
Avira AntiVir Premium	10.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✗
Avira Premium Security Suite	10.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗
Avira AntiVir Personal - Free Antivirus	10.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓

4 | Third-party security software removal support in Symantec Endpoint Protection 12.1.2

Product	Version	Supported languages	Supported platforms												Password-protected uninstall	Uninstall during scan	Uninstall during update	
			XP		Vista		Windows 7		Server 2003		Server 2008		Server 2008 R2					
			32-bit	64-bit	32-bit	64-bit	32-bit	64-bit	32-bit	64-bit	32-bit	64-bit	32-bit	64-bit				
Avira Free AntiVirus	12.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓
Avira Antivirus Premium	12.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Avira Server Security	12.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Avira Internet Security	12.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
<b>Beijing Rising Technology Corp. Ltd.</b>																		
Rising Internet Security	21.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Rising AntiVirus	23.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Rising Personal Firewall	23.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓
Rising Personal Firewall	20.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✗
Rising Internet Security	23.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
<b>Bitdefender</b>																		
BitDefender Business Client	3.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bitdefender Antivirus Plus	15.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bitdefender Internet Security	15.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bitdefender Total Security	15.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
<b>BullGuard Ltd.</b>																		
Bullguard Internet Security Suite	8.x	All	✓	✗	✓	✗	✓	✗	✓	✗	✓	✗	✓	✗	✓	✗	-	✗
BullGuard Internet Security	10.x	All	✓	✗	✓	✗	✓	✗	✓	✗	✓	✗	✓	✗	✓	✗	-	✓
<b>Computer Associates International, Inc.</b>																		
CA eTrust Antivirus	7.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓
CA eTrustITM Agent	8.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓
CA eTrustITM Agent (AntiSpyware)	8.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓

Product	Version	Supported languages	Supported platforms												Password-protected uninstall	Uninstall during scan	Uninstall during update	
			XP		Vista		Windows 7		Server 2003		Server 2008		Server 2008 R2					
			32-bit	64-bit	32-bit	64-bit	32-bit	64-bit	32-bit	64-bit	32-bit	64-bit	32-bit	64-bit				
CA Total Defense	12.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓
CA Anti-Virus	9.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓
<b>Emsi Software GmbH</b>																		
Emsisoft Anti-Malware	5.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓
<b>Eset Software</b>																		
ESET NOD32 Antivirus	3.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
ESET NOD32 Antivirus	4.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
ESET NOD32 Antivirus	5.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓
ESET Smart Security	3.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
ESET Smart Security	4.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓
ESET Smart Security	5.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓
<b>F-Secure Corp.</b>																		
F-Secure Anti-Virus	9.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓
<b>GData Software AG</b>																		
G DATA AntiVirus 2010	20.x	English	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✗
G DATA AntiVirus 2009	19.x	English	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓
G DATA TotalCare [Antivirus]	19.x	English	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓
G Data AntiVirus	22.x	English	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✗
G Data InternetSecurity	22.x	English	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✗
G Data NotebookSecurity	22.x	English	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓
G Data AntiVirus 2011	21.x	English	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓
G Data TotalSecurity	22.x	English	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓
<b>GFI Software</b>																		
VIPRE Antivirus	5.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓
<b>Internet Security Systems, Inc.</b>																		
BlackICE	3.x	All	✓	✗	✓	✗	✓	✗	✓	✗	✓	✗	✓	✗	✗	-	-	-

Product	Version	Supported languages	Supported platforms												Password-protected uninstall	Uninstall during scan	Uninstall during update	
			XP		Vista		Windows 7		Server 2003		Server 2008		Server 2008 R2					
			32-bit	64-bit	32-bit	64-bit	32-bit	64-bit	32-bit	64-bit	32-bit	64-bit	32-bit	64-bit				
Proventia Desktop	8.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	-	
Proventia Desktop	9.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	-	
Proventia Desktop	10.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	-	
<b>iolo technologies, LLC</b>																		
iolo System Mechanic Professional	10.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓
<b>Kaspersky Labs</b>																		
Kaspersky Anti-Virus 2009	8.x	All	✓	✗	✓	✗	✓	✗	✓	✗	✓	✗	✓	✗	✓	✓	✓	✓
Kaspersky Internet Security 8.0	8.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Kaspersky Anti-Virus	9.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✗	✓
Kaspersky Internet Security	9.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Kaspersky PURE	9.1.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗
Kaspersky PURE	9.0.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗
Kaspersky Small Office Security	9.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✗
Kaspersky Anti-Virus for Windows Workstations	6.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓
Kaspersky Anti-Virus for Windows Servers	8.x	All	✗	✗	✗	✗	✗	✗	✓	✓	✗	✗	✗	✗	-	✓	✓	
Kaspersky Endpoint Security	8.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓
Kaspersky Anti-Virus	11.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓
Kaspersky Internet Security	11.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓
Kaspersky Anti-Virus	12.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓
Kaspersky Internet Security	12.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓

Product	Version	Supported languages	Supported platforms												Password-protected uninstall	Uninstall during scan	Uninstall during update	
			XP		Vista		Windows 7		Server 2003		Server 2008		Server 2008 R2					
			32-bit	64-bit	32-bit	64-bit	32-bit	64-bit	32-bit	64-bit	32-bit	64-bit	32-bit	64-bit				
<b>Kephyr</b>																		
Bazooka Scanner	1.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✗	✗
<b>Kingsoft Corp.</b>																		
Kingsoft Internet Security 9 Plus	2010.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓
<b>McAfee, Inc.</b>																		
McAfee VirusScan	8.x	All	✓	✗	✗	✗	✗	✗	✓	✗	✗	✗	✗	✗	✗	-	✓	-
McAfee VirusScan	9.x	All	✓	✗	✓	✗	✗	✗	✓	✗	✓	✗	✗	✗	✗	-	✓	-
McAfee VirusScan	10.x	All	✓	✗	✓	✗	✗	✗	✓	✗	✓	✗	✗	✗	✗	-	✓	✓
McAfee VirusScan	12.x	All	✓	✗	✓	✗	✓	✗	✓	✗	✓	✗	✓	✗	✗	-	✗	✗
McAfee VirusScan	13.x	All	✓	✗	✓	✗	✓	✗	✓	✗	✓	✗	✓	✗	✗	-	✗	✗
McAfee VirusScan	14.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗
McAfee VirusScan	15.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Total Protection for Small Business	5.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓
McAfee VirusScan Enterprise	8.5.x	All	✓	✗	✓	✗	✓	✗	✓	✗	✓	✗	✓	✗	✗	✗	✗	✗
McAfee VirusScan Enterprise	8.7.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
McAfee VirusScan Enterprise	8.8.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
<b>Microsoft Corp.</b>																		
Windows Defender	1.x	All	✓	✗	✗	✗	✗	✗	✓	✗	✗	✗	✗	✗	✗	-	✓	✓
Microsoft Forefront Endpoint Protection 2010	2.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓
Microsoft Security Essentials [Antivirus]	1.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓

Product	Version	Supported languages	Supported platforms												Password-protected uninstall	Uninstall during scan	Uninstall during update
			XP		Vista		Windows 7		Server 2003		Server 2008		Server 2008 R2				
			32-bit	64-bit	32-bit	64-bit	32-bit	64-bit	32-bit	64-bit	32-bit	64-bit	32-bit	64-bit			
Microsoft Security Essentials [Antispyware]	1.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓
Microsoft Security Essentials	2.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓
Microsoft Security Essentials [Antispyware]	2.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓
Windows Live OneCare	2.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓
<b>Norman ASA</b>																	
Norman Virus Control	5.x	All	✓	✗	✓	✗	✓	✗	✓	✗	✓	✗	✓	✗	-	✓	✗
<b>Panda Software</b>																	
Panda Antivirus Pro 2010	9.x	All	✓	✗	✓	✗	✓	✗	✓	✗	✓	✗	✓	✗	✓	✓	✓
Panda Internet Security 2010	15.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Panda Internet Security	17.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗
Panda Antivirus Pro	11.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
<b>PCSecurityShield</b>																	
The Shield Deluxe	14.x	All	✓	✗	✓	✗	✓	✗	✓	✗	✓	✗	✓	✗	✓	✓	✓
<b>Preventon Technologies Ltd.</b>																	
Preventon Antivirus	5.x	All	✓	✗	✓	✗	✓	✗	✓	✗	✓	✗	✓	✗	-	✓	✓
<b>Quick Heal Technologies (P) Ltd.</b>																	
Quick Heal AntiVirus Server Edition	13.x	All	✗	✗	✗	✗	✗	✗	✓	✓	✓	✓	✗	✗	✗	✓	✓
Quick Heal AntiVirus Server Edition	12.x	All	✗	✗	✗	✗	✗	✗	✓	✓	✓	✓	✗	✗	✗	✓	✓
Quick Heal Total Security	13.X	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓
Quick Heal Total Security	12.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓
Quick Heal AntiVirus Pro	12.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓
Quick Heal AntiVirus Pro	13.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓



Product	Version	Supported languages	Supported platforms												Password-protected uninstall	Uninstall during scan	Uninstall during update	
			XP		Vista		Windows 7		Server 2003		Server 2008		Server 2008 R2					
			32-bit	64-bit	32-bit	64-bit	32-bit	64-bit	32-bit	64-bit	32-bit	64-bit	32-bit	64-bit				
<b>Trend Micro, Inc.</b>																		
Trend Micro OfficeScan Client	8.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Trend Micro OfficeScan Client	10.5.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✗	✗
Trend Micro OfficeScan Client (AntiSpyware)	8.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Trend Micro OfficeScan Client (AntiSpyware)	10.5.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✗	✗
Trend Micro Deep Security (Firewall)	8.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	-	-	
<b>Tropps Software Corp.</b>																		
Tropps Antivirus	3.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓
<b>VirusBuster Ltd</b>																		
VirusBuster Professional	7.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗
<b>Webroot Software, Inc.</b>																		
Webroot AntiVirus	7.x	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓