January 8, 2015

**To:** CA Single Sign-On customers

**From:** The CA Single Sign-On Product Team

**Subject**: CA SSO support status for Windows server 2008 & 2008R2

In our July 2015 [proactive end of service (EOS) notification on platform versions](http://www.ca.com/us/support/ca-support-online/product-content/status/announcement-documents/2015/ca---proactive-notification---smplc---product-update---psmplc-100137.aspx?intcmp=searchresultclick&resultnum=1), we announced EOS for Microsoft AD 2008 & 2008R2 with a date of June 2016.

We have received a few questions from customers about why we included Microsoft Active Directory 2008 and 2008R2 but did not include Windows Server 2008 and 2008R2. Also, they wanted to know our EOS plans for Windows Server 2008 and 2008R2.

**Here are the details around this topic of interest, which we would like to share with our CA SSO customers.**

Microsoft ended mainstream support for Windows Server 2008 and 2008R2 starting 1/13/2015. They are now on extended support (till 2020). This announcement is also applicable to Microsoft Active Directory 2008 and 2008R2.

As a matter of practice, CA SSO new releases are only tested on platforms versions which are in a mainstream support cycle. This is the reason why we removed both Microsoft Windows Server 2008 and 2008R2 and Microsoft Active Directory 2008 and 2008R2 from the latest CA SSO release (12.52 SP2) support matrix.

For older releases (12.52 SP1 and prior), we announced that we will remove support for Microsoft Active Directory 2008 and 2008R2 in a year’s time (by June 2016), but we will continue supporting Windows Server 2008/2008R2.

Since CA SSO releases prior 12.52 SP2 don’t support Windows 2012 or Windows 2012 R2 and only support Windows 2008 or Windows 2008R2, we will continue to support those earlier releases on Windows 2008 or Window 2008R2 until those older versions of CA SSO are end of serviced.

If you have any questions regarding this support notification, please contact CA Support at CA Support Online (https://support.ca.com/), your local CA Account Manager, Customer Success Manager or CA Customer Care online at http://www.ca.com/us/customer-care.aspx where you can submit an online request using the Customer Care web form: https://support.ca.com/irj/portal/anonymous/customercare. You can also call CA Customer Care at +1-800-225-5224 in North America or see http://www.ca.com/phone

for the local number in your country.

Your success is very important to us, and we look forward to continuing our successful partnership with you.