

# CA eHealth® r6.3.2.13 GA Announcement



June 28, 2016

CA Technologies is pleased to announce the General Availability of CA eHealth® r6.3.2.13. Release 6.3.2.13 is a Maintenance Update to r6.3.2.12 which includes all solutions delivered in previous eHealth versions. Release 6.3.2.13 provides users with added security and more detailed and accurate performance management of their networked devices. Please refer to the bundled “ReadMe” document for eHealth 6.3.2.13 for detailed migration paths, installation steps, and device certifications.

## Updates in CA eHealth r6.3.2.13

The mission of CA eHealth is to update and enhance the device monitoring capabilities of the eHealth product for broader coverage and ease of IT Management, end to end. CA eHealth r6.3.2.13 contains the following product updates:

### Updated Support for SmartCard Common Access Cards

In keeping with our commitment to supporting the needs of our customers who require card authentication, the CA eHealth team has made SmartCard support available for the first time to those running eHealth 6.3.2.13 on Windows Server 2008 and Windows Server 2012 R2. Please refer to the “CA eHealth SmartCard Authentication Administration Guide” for complete list of supported OS platforms for eHealth 6.3.2.13.

### Updated CA Integrations

This CA eHealth 6.3.2.13 release is newly compatible with the following CA product release versions:

- CA Single Sign-On 12.52 SP1 CR2 (FKA CA SiteMinder)
- Arcserve r16.5 SP5 on Windows 2008, Windows 2012 r2, and Red Hat Enterprise Linux version 5.11 and 6.5.
- Arcserve r16.5 SP4 on Solaris 5.10.
- CA Service Operations Insight (SOI) 4.0.

## Third-Party Component Updates

CA eHealth 6.3.2.13 includes several component updates, including the following:

- Apache Tomcat 8.0.33
- Oracle Java Runtime Environment (JRE) 1.8.0\_92
- Open SSL version 1.0.2g

Note: See the CA eHealth ReadMe for a complete list of updates.

## Updated Browser Support

CA eHealth r6.3.2.13 is newly certified with the following Web browser versions:

- Firefox version 43.0.4
- Chrome version 47x

## Key Device Certifications

Additional valuable content in this Maintenance Release is the new SNMP device certifications and certification updates. CA eHealth r6.3.2.13 includes new support for over 50 devices from numerous major vendors such as Cisco. The goal of the eHealth product team is to deliver significant mission-critical certifications in every release and maintenance kit. Please refer the ReadMe for the full list of products certified in r6.3.2.13.

## Where to obtain CA eHealth r6.3.2.13

### Electronic Download

The CA eHealth r6.3.2.13 (the self-extracting install files for each of the supported operating systems) and associated ReadMe documents can be obtained via electronic download from our “Download Center” area on the CA Support site (<http://support.ca.com>).

Please fully review the ReadMe document, including the Migration Path and Install Instructions sections, before installing. It is important to note that a full backup of the eHealth database should be completed prior to patching, upgrading or updating any server system to r6.3.2.13, as a best practice. This backup will provide a roll-back method while minimizing the potential for data loss.

## How to Update, Upgrade, or Migrate to CA eHealth r6.3.2.13

### Migration Path Information

Since all CA eHealth maintenance kits are cumulative, you can install r.6.3.2.13 over any 6.3.2 revision. In order to determine your best migration path from an earlier eHealth revision, use the information in the migration table in the ReadMe; it describes update, upgrade, and migration paths from earlier CA eHealth versions.

### Platform Support Information

CA eHealth r6.3.2.13 has been certified to fully operate on the following OS platform versions:

- Red Hat Enterprise Linux (RHEL) 7.0 and higher (*7.x support started in eHealth r6.3.2.11.*)
- Red Hat Enterprise Linux (RHEL) 6.0 and higher (*6.x support started in eHealth r6.3.2.05.*)
- Red Hat Enterprise Linux (RHEL) 5.8 and higher
- Solaris 5.10 (64-bit)
- Windows 2012 R2 (64-bit)
- Windows 2008 R2 (64-bit)

Maintenance Releases such as CA eHealth r6.3.2.13 are recommended for all eHealth installations to ensure users are able to take advantage of the latest device certifications and updates. It is strongly recommended that you plan to keep current with CA eHealth Maintenance Kits across your eHealth installations in order to get the most from the product's monitoring capabilities, as well as the latest security and other enhancements.

Should you need any assistance in understanding the various eHealth migration paths, or have questions about installing this maintenance release, our CA eHealth Technical Support team can help. If you should require clarification around any specifics called out in the Installation Guide or ReadMe, please contact your local [CA Support](#) team.

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