

CA Communities

Program overview

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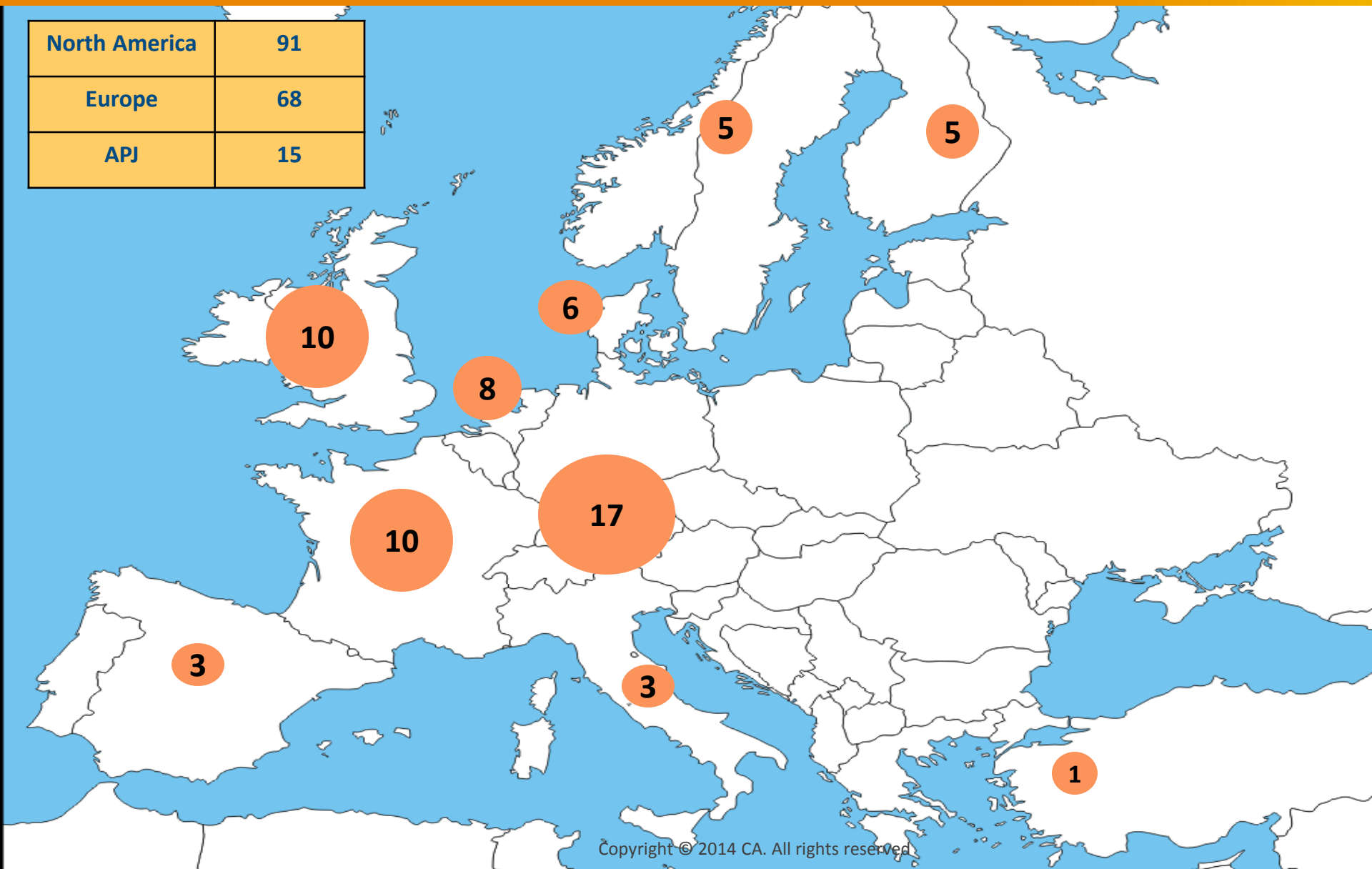
Content

- CA Communities - Landscape & Growth plan
- Structure & Benefits of membership
- How to Join the CA SiteMinder Community & get involved
- Role of the Community Leader,
- Support & Services by CA Technologies



CA Communities - Landscape WW & in Europe

North America	91
Europe	68
APJ	15



CA Security user groups running in Europe

Country	# Members
UK	92
France - SiteMinder	198
France - IdentityMinder	43

CA Communities - Structure

CA communities are two-tiered

Regional User Groups

- Face to face meetings in your local area (1-3 meetings / year)
- Share knowledge and experiences with users and CA employees
- Independent, autonomous & sponsored by CA Technologies
- Driven by a board of users (president + 1,2, ... board members)

CA Global Communities

- Virtual community open to all users Worldwide
- Allows online conversations 24x7
- Interact via webcasts (quarterly), message boards & blogs
- Driven by a board of users (president + 1,2, ... board members)

Benefits to the users

Connect

- Professional networking - interact with peers with similar business requirements
- Maximize the benefits of product implementation with best practice guidance shared by peers
- Mutual support

Learn

- Presentations by CA Technologies - product sessions, trainings ...
- User presentations - Gain experience from other users
- Take part in more in-depth technical discussions

Share

- Exchange Knowledge, share best practices, tips & tricks with peers
- Roundtable discussion – How your peers are using the technology
- Online forum – Create content that answers questions for other users

Customers successful with CA products

- Enable customers to get more value of our products
- Get customer feedback on product capabilities & needs
- Adjust future product direction to meet customers expectations
- Improve customer experience
- Education, Support, ...

How can I get involved with the Community ?

Get involved with the Community

1) Join the Community

1. <https://communities.ca.com/web/france-ca-siteminder-user-group/welcome>

2. **Login** (email / password) - use your CA Support identification, or create an account (register)

3. Click on '**Join**'

The screenshot displays the 'France CA Siteminder User Group' community page. At the top, there are navigation tabs: '+ MyCA Welcome', '+ Communities' (which is active and highlighted in blue), and '+ Support'. Below these are sub-tabs: 'Welcome', 'Calendar', and 'Documents'. The main heading is 'Welcome France CA Siteminder User Group'. To the right of this heading, a green '+ Join' button is circled in red. Below the heading, there is a section for 'Communities Announcements' with a small icon. To the right, there is a section for 'Upcoming Events' featuring a calendar entry for 'JAN 28' and the event title 'Club utilisateurs CA Siteminder France' dated 'January 28, 2014'. At the bottom left, there is a tab labeled 'Entries'.

Get involved with the Community

2) Share information & experience with peers

- User presentation – Experience Sharing
- Share knowledge, best practices, tips & tricks
- Roundtable discussion – How your peers are using the technology
- Online Forum - Create content that answers questions for other users

Get involved with the Community

3) Be active member, make suggestions for next meetings

Global Community

<https://communities.ca.com/web/ca-identity-and-access-mgmt-distributed-global-user-community/welcome>

[+ MyCA Welcome](#) [+ Communities](#) [+ Support](#)

[Welcome](#) [Message Board](#) [Calendar](#) [Documents](#) [Wiki](#) [CA Answer Bar \(Beta\)](#) [Solution Assessment](#)


Welcome

[Welcome](#) CA Security Global User Community [+ Join](#)

[Communities Announcements](#)

[Entries](#)


Upcoming Events



No events currently planned

Welcome to the CA Security Global User Community!

[Recent Posts](#)



President of the user group

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Appoint the user group leaders

Board of users : president + 1,2, ... board members (co-president)

Nominations from the users to take part as member in the board

- President
- Co-President :

Community leader : Role

- Act as the voice of the group - liaison between members and CA
- Represent the User Group in CLS conference in Las Vegas (Community Leadership Summit)
- Lead the group activities & support members interests
- Schedule User Group meetings
 - Agenda with topics of interest to the community, submit meeting request to CA
 - Send the invitation to the members
 - Update User Group website (meetings calendar, post documents ...)
- Promote the user community, Grow membership



Services provided by CA Technologies

- Assistance to organize meetings :
 - Agenda : sessions by CA, facilitate speakers (Product Management, Support, Services, ...)
 - Facilities : Meeting room in CA offices, beverage, note pads, pens ...
 - Invitations & promotion

- CA Team dedicated to support the user group
 - Azita Lecuire – Senior Consultant – Local contact
 - Abdel Laabi – CA Community Manager for Europe

- Web site on MyCA portal
 - Shared documents, Meetings calendar, Export list of members ...

- CA World : discount on registration fees for the members

Appoint the user group leaders

Board of users : president + 1,2, ... board members

Nominations from the users to take part as member in the board

- President : ?
- Co-President : Didier Deguette - Orange

To Learn more :

<https://www.ca.com/communities>

Questions ?