Date: January 12, 2018

Dear CA Customer:

The purpose of this Critical Alert is to inform you of a potential problem that has been recently identified with CA Privileged Identity Management (PIM) and Privileged Access Manager Server Control (PAMSC). Please read the information provided below and follow the instructions in order to avoid being impacted by this problem.

**PRODUCT(S) AFFECTED:** CA Privileged Identity Management/Privileged Access Manager Server Control **RELEASE:** 12.6.x to 14.0

**PROBLEM DESCRIPTION:**

Application of OS patches to address vulnerabilities CVE-2017-5754, CVE-2017-5753, and CVE-2017-5715 on the Linux Platform has led to compatibly issues.

**IMPACT:**
Red Hat Enterprise Linux, CentOS, Oracle Enterprise Linux, SUSE Linux, and Ubuntu have all been found to have compatibly issues with their meltdown patch and our endpoint.

**WORKAROUND:**

There is currently no known workaround for this issue.

**PROBLEM RESOLUTION:**
We are working to address each platform and have created a community post that will be updated as we publish our fixes. Please follow this post to get the latest updates and links to patches.

<https://communities.ca.com/thread/241790353-privlieged-identity-manager-pim-and-privileged-access-manager-server-control-and-meltdown-linux-kernel-updates>

If you have any questions about this Critical Alert, please contact CA Support.

Thank you,

CA Support Team