Date: December 10, 2021
To: Symantec SiteMinder Customers
From: The SiteMinder Product Team
Subject: Update to the End of Service dates for SiteMinder 12.8 Service Packs

On behalf of Symantec, a Division of Broadcom, we appreciate your business and the opportunity to provide you with high quality, innovative software and services. As part of our ongoing commitment to customer success, we regularly announce updated releases and maintenance information for our products.

This announcement focuses on the End of Service (EOS) date for 12.8.04 and updated End of Service (EOS) dates for SiteMinder 12.8.0 and 12.8.01. We strongly recommend upgrading to the most current version of SiteMinder, 12.8.06, to benefit from the release with the longest future mainstream life and the largest feature set.

For the SiteMinder 12.8.04 Service Pack, the EOS date will be **December 21, 2023**. This is the first announcement regarding the end of service for that release.

For SiteMinder 12.8.0 and 12.8.01 we are moving the EOS date to June 30, 2022 to coincide with the EOS date of 12.8.02 to provide more time to execute an upgrade at the start of 2022.

SiteMinder Version: 12.8.0 and 12.8.01 (service pack 1)
   New EOS date: June 30, 2022
   [For comparison, the previous EOS date was March 31, 2022]

These EOS dates apply to these specific SiteMinder components
- Policy Server
- Policy Server SDK
- Administrative UI
- Advanced Password Services
- Access Gateway

If not listed above, other SiteMinder components will be governed by other, separate EOS announcements. EOS dates for higher numbered service packs will be published in the future.

Broadcom continues to plan regular releases of SiteMinder and encourages you to plan your upgrades. The next SiteMinder Service Pack release (12.8.07) is under development now. Visibility into that development program is available by registering in the Symantec SiteMinder validation program here: https://validate.broadcom.com/welcome/.

Technical information offered with the product provides guidance on how to upgrade. Additionally, qualified partners are available that can help with planning or executing an upgrade.   For more

information and a list of partners in your area, please contact see the information here: https://www.broadcom.com/company/partners/ca-technologies .

Extended Support, a Broadcom support offering that extends support for software product versions or releases that have reached their End of Service date, will be available for SiteMinder. If you have any questions or require assistance, please contact Customer Support at +1-800-225-5224 in North America or see https://support.broadcom.com/contact-support.html for the local number in your country.

Please visit our website, https://support.broadcom.com/product/product-page.html?productName=CA%20Single%20Sign-On for more product information.

Your success is very important to us, and we look forward to continuing our successful partnership with you.

Sincerely, SiteMinder Management team