

{Company name removed} – Global Standards

Antivirus System Policies, Standards and Procedures



Are you protected?

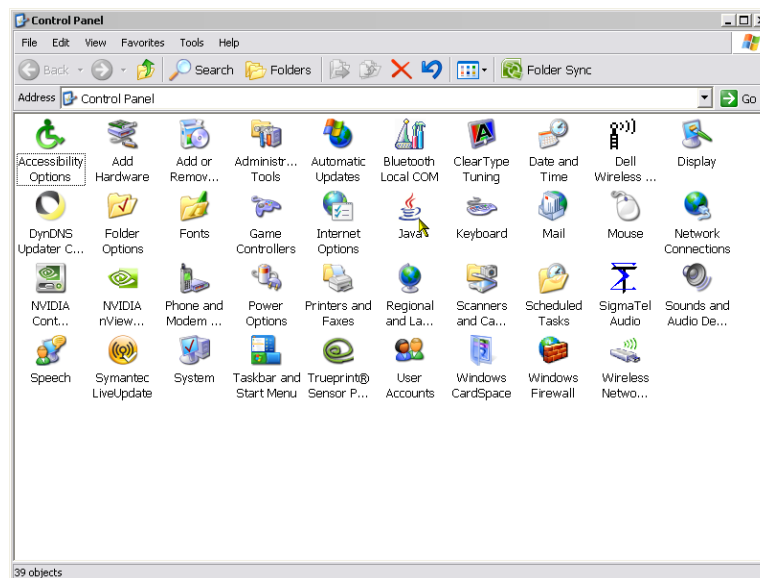
Category:	Security Administration	Type:	Procedures
Topic:	Installing the SEP management console	Domain:	Core Services
Version:	1.0.2	Creation Date:	3 Jan 2009

Change Log

Date	Changed By	What Changed
03-Jan-2009		Initial draft.
12-Nov-2009		Periodic review

Reference(s):	(a) SEP Installation Guide, Section 2, Chapter 4 Installing additional Symantec Endpoint Protection Manager consoles
Issue:	The SEP management console runs on Java v1.5.x. If a later version is installed on the target system the install will fail. The installation program indicates that the later versions of Java need to be uninstalled.
Solution:	A workaround is outlined below that circumvents the need to uninstall Java.

1. Open the Java Control Panel from within the Windows Control Panel



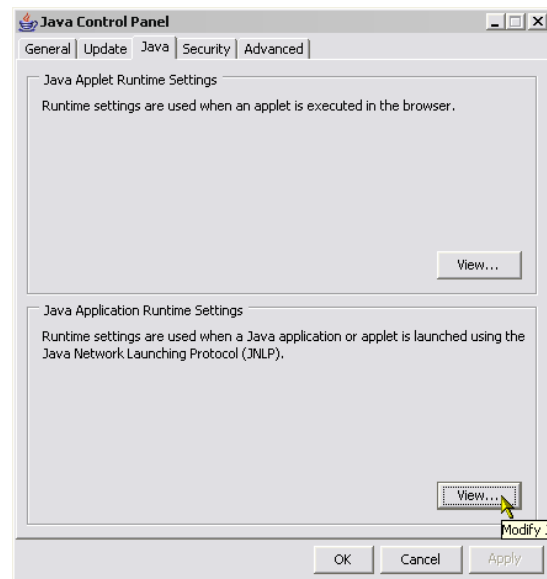
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2. Navigate to the Java tab. Click the [VIEW] button under the Java App Runtime Settings.



3. Disable **ALL** the versions listed. Some of the listings under the system tab may be locked to changes.
4. Proceed with a new install of the SEP console from [HTTP://{SEP Management Server}:9090](http://{SEP Management Server}:9090).
5. Once the console has been installed, re-enable all the versions.

