End of Service Announcement

ca technologies

CA Harvest Software Change Manager

January 9, 2015

To: CA Harvest Software Change Manager Customers
From: The CA Technologies CA Harvest Software Change Manager Product Team
Subject: End of Service Announcement for CA Harvest Software Change Manager
          12.1 SP3 and 12.1 SP3A

CA Technologies is continually working to improve our software and services to best meet the needs of our customers. In accordance with our CA Support Policy and Terms (https://support.ca.com/), please consider this letter your written notification that we are discontinuing support for CA Harvest Software Change Manager (SCM) 12.1 SP3 and 12.1 SP3A beginning January 31, 2016. This will allow our Development organization to more effectively focus its resources on and add value to the next release of CA Harvest SCM.

CA Harvest SCM Premium Edition Customers please check the end of service details for OpenMake Meister at www.openmakesoftware.com.

At this time, we encourage you to plan for the migration to CA Harvest SCM12.6 as soon as possible, so you can take full advantage of the latest new features and enhancements this release has to offer.

New features for CA Harvest SCM 12.6 include:

- Mobile device package approval. Helps reduce delays associated with change authorizations.

- Large File Support. Extends standardized processes and management to files larger than 2 gigabytes.

- Enhanced Microsoft Visual Studio Plug-in. Simplifies and reduces tasks for the file rename function.

- Silent Install. Helps expedite product installation on LINUX platforms.

- Package Navigation Refinements. Helps streamline development with improved search and preserved views.

For additional information on CA Harvest SCM, please visit the CA Harvest SCM pages at CA Support Online (https://support.ca.com/Harvest).

As CA Technologies would like to help make your upgrade to CA Harvest SCM 12.6 as straightforward and successful as possible, we are offering the following:

- A no-charge software upgrade from CA Harvest SCM 12.1 SP3 or 12.1 SP3A to CA Harvest SCM 12.6 for any customer with an active maintenance contract.

- Documentation to help prepare you for your upgrade to CA Harvest SCM 12.6 can be viewed at CA Support Online (https://support.ca.com/).

- Qualified local CA Harvest SCM Partners are also able to assist in any or all parts of the upgrade, including analysis of the current system, preparation for the upgrade, testing, and performing the upgrade itself. For more information and a list of partners in your area please contact your local CA Channel Partner Group office, (http://www.ca.com/partners.aspx).

- CA Technologies is committed to providing superior support to our customers using our technology solutions. CA Extended Support, one of the CA Technologies support offerings, is designed to extend support for CA Technologies software product versions or releases that have reached their End of Service Date. CA Extended Support may be available for a defined period not to exceed 18 months from the End of Service Date. Please visit our website, CA Support Online (https://support.ca.com/), for more information.

If you have any questions regarding the support schedule, please contact CA Harvest SCM CA Support at CA Support Online (https://support.ca.com/), your local CA Account Manager, a member of the Customer Success Team, or CA Customer Care online at http://www.ca.com/us/customer-care.aspx where you can submit an online request using the Customer Care web form: https://communities.ca.com/web/guest/customercare. You can also call CA Customer Care at +1-800-225-5224 in North America or see http://www.ca.com/phone for the local number in your country.

Your success is very important to us, and we look forward to continuing our successful partnership with you.

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