January 17, 2017

To: CA Privileged Identity Manager Customers

From: The CA Privileged Access Manager Product Team

Subject: Announcement of access to CA Privileged Access Manager Server Control

On behalf of CA Technologies, we appreciate your business and the opportunity to provide you with high-quality, innovative software and services. As part of our ongoing commitment to customer success, today we are pleased to announce that CA Privileged Access Manager Server Control (CA PAM Server Control) is now available to you and included as part of your CA Privileged Identity Manager (CA PIM) license.

CA PAM Server Control is a stand-alone version of our host-based access control software that provides fine-grained access control and Unix to Microsoft Active Directory authentication bridging. The software addresses the main problem inherent in superuser-based Operating Systems: Pro-active access controls and superior auditing that are uniquely effective even against superusers such as \*nix “root” and Windows “Administrator”.

CA PAM Server Control can be used as a standalone product or together with CA Privileged Access Manager. If you would like to use CA PAM Server Control together with CA Privileged Access Manager, please contact your Account Manager for more details.

Before you download and install CA PAM Server Control there are a few important items to consider:

**Are there any license restrictions for usage?**

Yes. CA PAM Server Control follows the same licensing model as CA Privileged Identity Manager. The number of ‘managed devices’ should not exceed that of your current license.

**Can I use the CA PIM Enterprise Management Console to manage the PAM SC agent software?**

No. PAM Server Control has a separate Management Console to manage the PAM Server Control agents. Use of your current CA PIM Enterprise Management console to manage the PAM Server Control agent software is not supported.

**Does CA PAM Server Control integrate with CA Privileged Identity Manager or CA Shared Account Manager?**

No. CA PAM Server Control is a separate, standalone product from CA Privileged Identity Manager. Integration with CA Privileged Identity Manager or CA Shared Account Manager is not supported.

You can download your copy of CA Privileged Access Manager Server Control v14.0 from CA Support Online <https://support.ca.com/>. If you have any questions or require assistance contact CA Customer Care online at <http://www.ca.com/us/customer-care.aspx> where you can submit an online request using the Customer Care web form: <https://communities.ca.com/web/guest/customercare>. You can also call CA Customer Care at +1-800-225-5224 in North America or see <http://www.ca.com/phone> for the local number in your country.

Should you need any assistance in understanding these new features, or implementing this latest release, our CA Services experts can help. For more information on CA Services and how you can leverage our expertise, please visit [www.ca.com/services](http://www.ca.com/services). To connect, learn and share with other customers, join and participate in our CA Privileged Access Manager Server Control v14.0 CA Community at <https://communities.ca.com/>.

For a list of courses recommended by role, please visit the [CA Learning Paths](http://www.ca.com/us/education-training/learning-paths.html?intcmp=headernav) and select desired product. Note: Courses are updated based on functional impact as well as high-demand, therefore, courses created from previous releases may apply to current release.

To review CA Support lifecycle policies, please review the CA Support Policy and Terms located at: <https://support.ca.com/>.

Thank you again for your business.