Incremental Release Announcement



CA Harvest Software Change Manager

March 29, 2016

To: CA Harvest Software Change Manager Customers

From: The CA Technologies CA Harvest Software Change Manager Product Team

Subject: Introducing Incremental Release Program for CA Harvest Software Change Manager

On behalf of CA Technologies, we appreciate your business and the opportunity to provide you with high-quality, innovative software and services. As part of our ongoing commitment to customer success, we regularly release updated versions of our products. Today, we are pleased to announce the formulation of an Incremental Release program for CA Harvest Software Change Manager V13.0.

The CA Incremental Release Program is a customer-interactive delivery model where new product features are developed and released using the Agile development methodology. CA's development teams work closely with customers to create product features for rapid implementation. Rather than waiting for a list of features to be completed before making a new product release available, we are working with customers to release new features incrementally, as we complete them. CA will support incremental releases in accordance with CA's Incremental Release Program – Support Policy and Terms.

If you are interested in participating in the Incremental Release program for CA Harvest Software Change Manager V13.0, please review CA's Incremental Release Program – Support Policy and Terms and contact the CA Harvest Software Change Manager Product Manager (Rose Sakach, Rose.Sakach@ca.com, +1 508-628-8649) to discuss the customer requirements recommended for participation. While participation in the Agile development process is not mandatory, CA recommends that customers implementing a release during the Incremental Process participate to ensure that they are kept up to date with all communications pertaining to the release.

At the conclusion of the Incremental Release program, all of the new features and maintenance introduced during the program will be rolled into a 'complete' release which is supported under CA's standard support policy.

You can download your copy of CA Harvest Software Change Manager V13.0 from <u>CA Support</u> Online. The Incremental Release will be recognizable by the genlevel field (INCOO).

Thank you for your business. We look forward to working with you.

Copyright © 2016 CA. All rights reserved. All trademarks, trade names, service marks and logos referenced herein belong to their respective companies.