BROADCOM®

Learning@Broadcom

User Guide

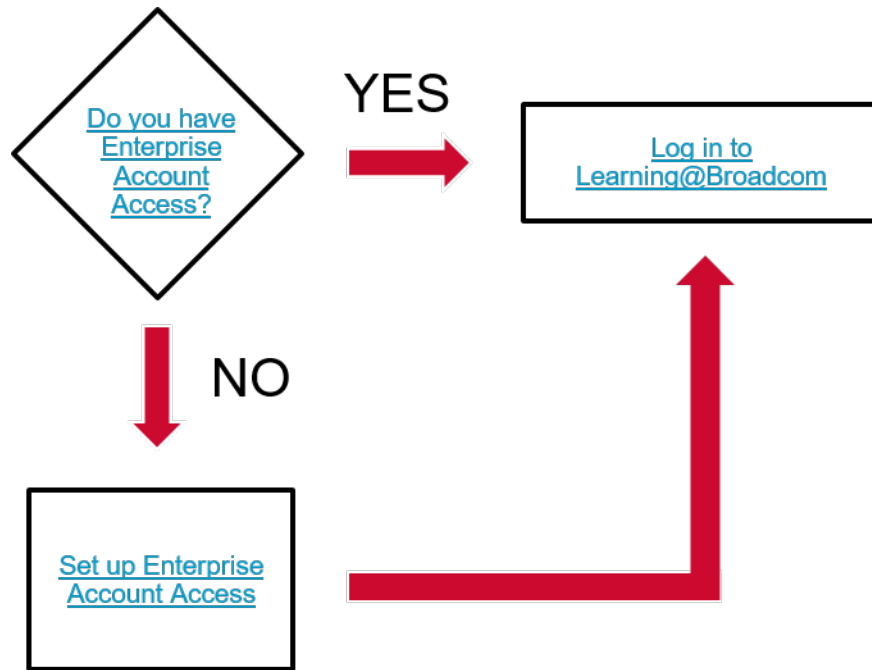# Proprietary and Confidential Information

Contents

The following sections describe how to access Learning@Broadcom, search and register for courses, launch courses, and how to review your transcript.

Summary of Required Steps

Set up Enterprise Account Access

Learning@Broadcom requires Enterprise account access to myBroadcom. A site ID is also required.

Most customers were migrated from the CA Technologies system to myBroadcom **with** account Enterprise access. In some cases, customers were migrated with Basic account access. Typically, this occurred when the customer's CA profile was missing some of the information that myBroadcom requires.

Click here to check the status of your account.

For information on how to upgrade your account from Basic to Enterprise, review the information in this article.

Note: The upgrade process requires your site ID.

For additional assistance, please contact Broadcom Customer Care.

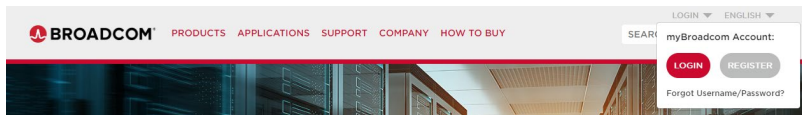# Log in to Learning@Broadcom

Log-in method varies by user type.

Customers	Log in through https://www.broadcom.com.
Partners	Log in through the Partner Portal.
Employees	Log in through the Employee Application Portal.

> **Important!** Courses are available 24 hours after log-in for new users or existing users who have not accessed Learning@Broadcom in three or more months. Rarely, this processing may take up to 72 hours.
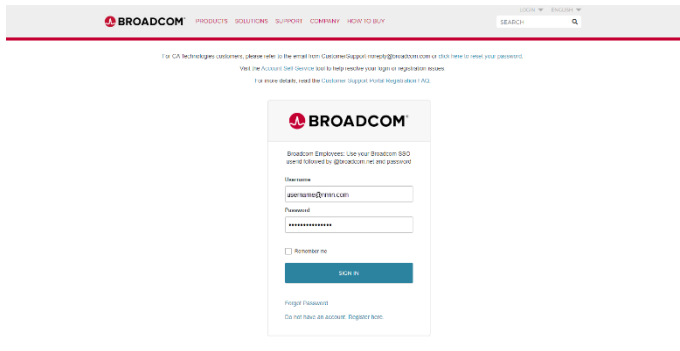
This document focuses on the customer log-in process.

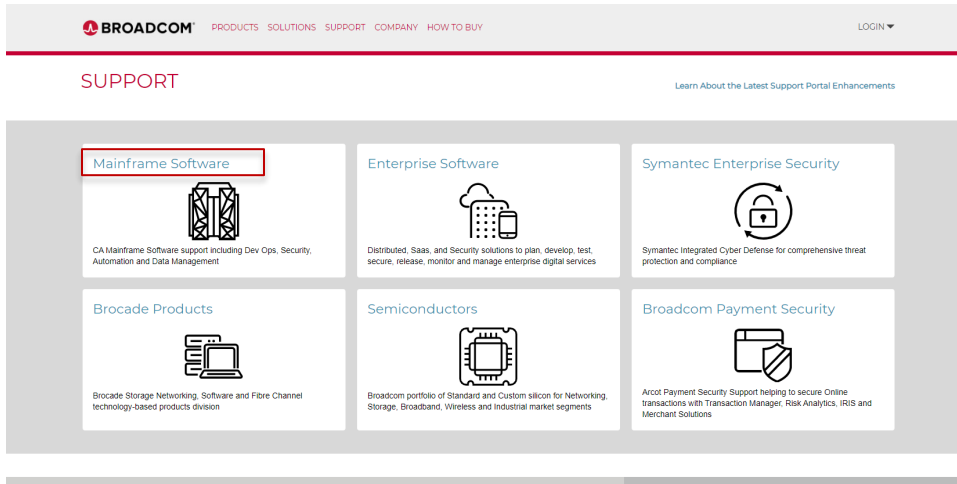# Log in to Learning@Broadcom (Customers)

Access Learning@Broadcom through Broadcom's Single Sign-On platform. Go to https://www.broadcom.com and click Log In.

1. Provide your login credentials, accept the Terms of Use and Privacy Policy, and click the SIGN IN button.
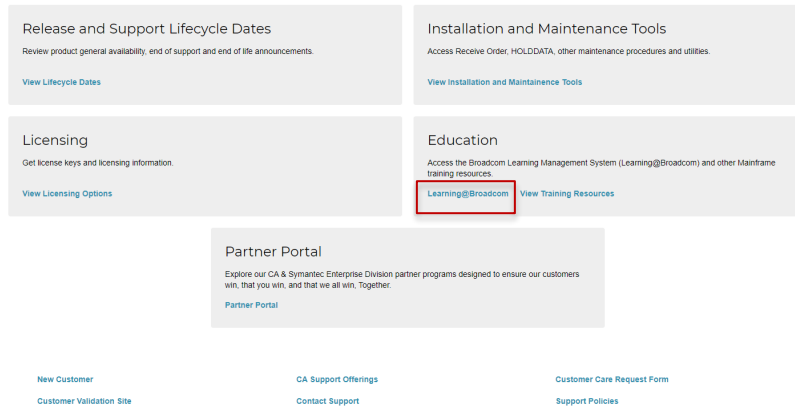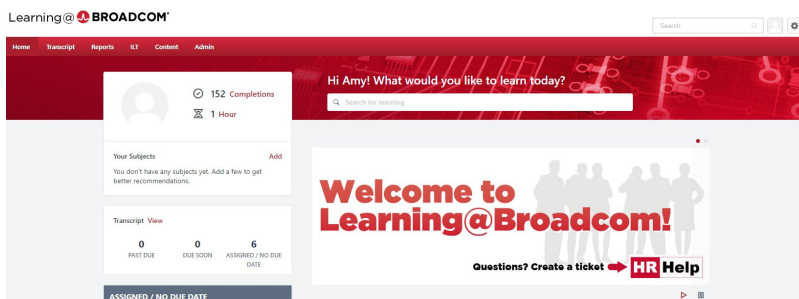
2. Click **Mainframe Software**.

The Mainframe Software Support page displays.

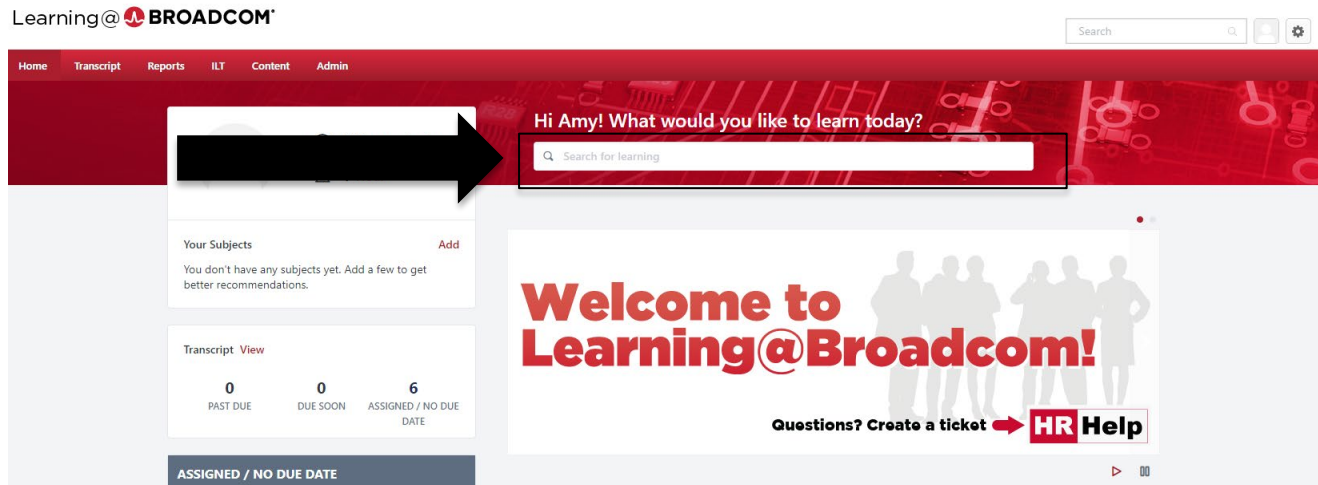3. Scroll down and click on **Learning@Broadcom**.

The Learning@Broadcom page displays.

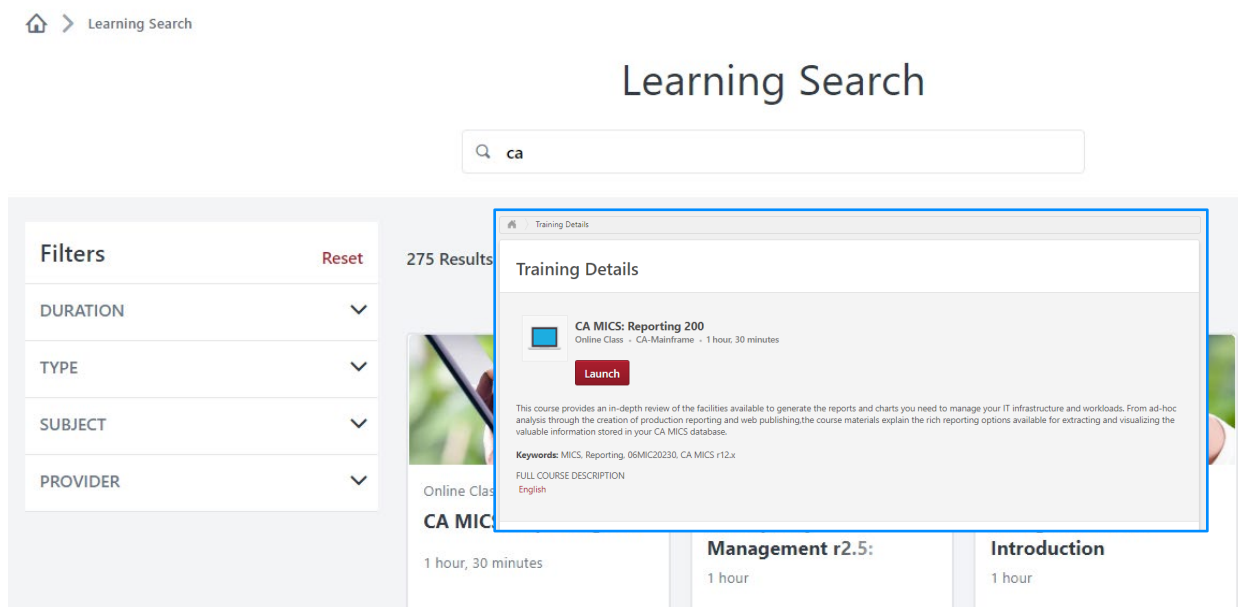# Search for a Course in Learning@Broadcom

Note: These instructions apply to customers, partners, and employees.

After logging in to the learning portal, type the course title, keywords, or course code into the **Search for learning** search box shown below:

Register for a Free Course

1. Search for a course in Learning@Broadcom.
2. Click the course title.
   The course details display. If the course is free, a Launch button displays.
3. Click the Launch button to take the course.

Contact Us: mainframe.education@broadcom.com

Register for a For-Fee Course

1. Search for a course in Learning@Broadcom.
2. Click the course title.
   The course details display.
3. Click the Request button to start a workflow that alerts an administrator who can approve this course after payment is verified.

View your Transcript / Completed Courses

Click the Completions link on your home page.
Your transcript displays with a list of Completed training. You can also click the button labeled Completed to toggle between your Active, Completed, and Archived training records.