



Email to Nimsoft Alarm

Gateway Probe v1.00

User Guide



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Service Level Management... within reach

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Email to Nimsoft Alarm Gateway Probe

Summary Description

The email2alarm probe will download an email from the specified POP3 email account and send the subject line of the Email as an alarm into NMS

Pre-Installation

Pre-requisites

- NMS 4.xx.
- This probe is designed to be deployed and run on any windows 32bit server that has the NMS Robot installed.
- Perl 5.10.x installed on the server. Recommended: ActiveState Perl – ActivePerl-5.10.0.1004-MSWin32-x86-287188.msi. Note: You may have to reboot the server to ensure that the C:\Perl\bin entry has been added to the PATH and is recognized by all components.
- The current version of the SDK_Perl probe deployed and running on the server.

Installation

1. Drag and drop the email2alarm_1.00.zip file into the Nimsoft Archive (using the NMS Infrastructure Manager GUI).
2. Drag and drop the email2alarm probe from the NMS archive onto the NMS server/robot (using the NMS Infrastructure Manager GUI)
3. The default state of the probe on initial installation is deactivated. Leave the probe deactivated while the following tasks are completed.
4. Configure the probe – this probe uses Raw Configure as the configuration GUI. Refer to the Configuration section below for details. This must be done prior to activation of the probe.
5. Right click on the email2alarm probe and select Activate.

Probe Configuration

- Configuration of the probe will be accomplished using the Raw Configure GUI.
- The configuration of the probe consists of one section – Setup.
- The Setup section has general configuration information such as polling frequency (interval) and the logging level. It also has the Pop3 connection information and the Email User account information.

<setup>

loglevel = 0

popserver = <Pop3 Email Server to retrieve the Email from> *

username = <Pop3 Email account username> *

password = <Pop3 Email account password> *

version = 1.00

interval = 300

</setup>

* Must be edited before activating the probe

