End of Service Announcement

CA A Broadcom Company
technologies

CA OPS/MVS® Event Management and Automation

February 2020

To: CA OPS/MVS® Event Management and Automation Customers
From: The CA OPS/MVS® Event Management and Automation Product Team
Subject: End of Service Announcement for CA OPS/MVS® Event Management and Automation 13.0 0000

CA Technologies, a Broadcom Company, is continually working to improve our software and services to best meet the needs of our customers. In accordance with the terms and conditions, guidelines, and parameters of Broadcom's support program, documented in the "Working with Support" guide located here, please consider this email your written notification that we are discontinuing technical support for CA OPS/MVS® Event Management and Automation (CA OPS/MVS) 13.0 0000 effective August 31, 2021. This will allow our Development organization to more effectively focus its resources and add value to the next release of CA OPS/MVS. After August 31, 2021, CA Technologies will continue to make self-service support available until the end of your current maintenance term.

At this time, we encourage you to plan for the migration to CA OPS/MVS 13.5 0000 as soon as possible, so you can take full advantage of the features and enhancements this release has to offer. For information on CA OPS/MVS, please visit the CA OPS/MVS page at Support.

As Broadcom would like to make your upgrade to CA OPS/MVS 13.5 0000 as straightforward as possible, we are offering the following:

- The latest supported Version/Release of CA OPS/MVS at no charge, as long as you have an active maintenance contract for CA OPS/MVS. Documentation to help you prepare for your upgrade to the new Release can be viewed on the CA OPS/MVS pages at Support.
- Upgrade assistance from qualified local Broadcom partners. For more information and a list of partners in your area, please contact your local Partner Group office.
- Should you need any assistance with developing a migration strategy or performing the actual migration, Services can help. For more information on Services and how you can leverage our experience, please visit Services.
- Extended Support, a support offering, that extends support for CA product versions or releases that have reached End of Service. Extended Support may be available for a limited time after the End of Service date. Please visit our Support website for more information.

Your success is very important to us, and we look forward to continuing our successful partnership with you.