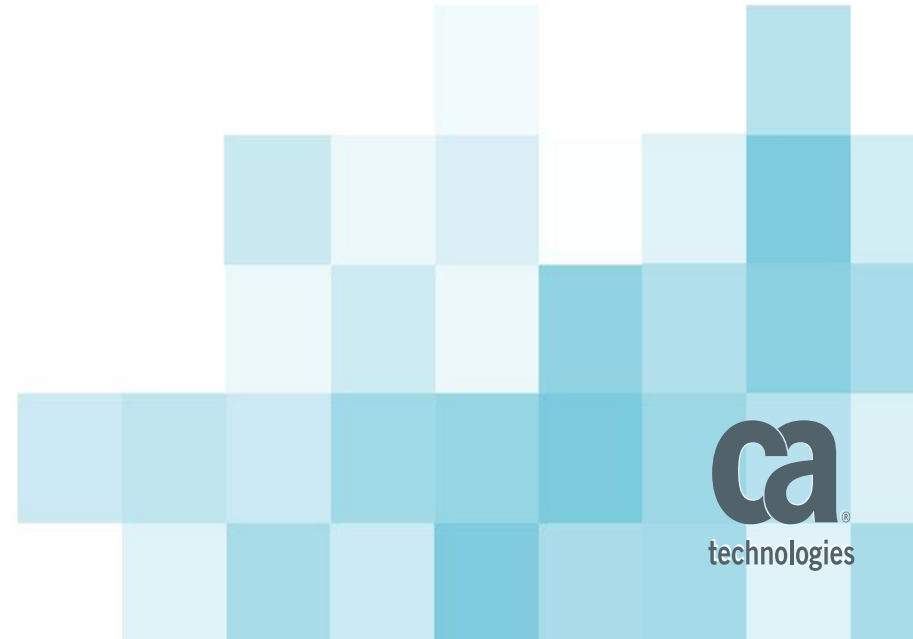


# CA User Group

## Guide for the members

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# Introduction

*Welcome to the Guide for the CA User Group members.*

This guide is designed to help user group members in Europe get familiar with the CA Communities new platform. It is also intended to provide some Best Practices to help members get involved in their User Group activities & be active contributors.

# How can I get involved with the Community ?



## 1) Join the User Group to become member

1. <https://communities.ca.com/groups/sweden-ca-endavor-user-group>
2. **Login** (email / password) - use your Support identification, or create an account
3. Click on **"Ask to join this group"**. Your request will be reviewed then Approved

### Danish CA Endavor User Group



This group is a private group.

The moderator of this group must approve membership or invite you before you can view group content or participate.

Ask to join this group



4. Click on **"Following"** box on the top right and Select the **inbox**

Sweden CA Endavor User Group

Overview Activity Content Images People Reports Events

Question Discussion Files Document Event

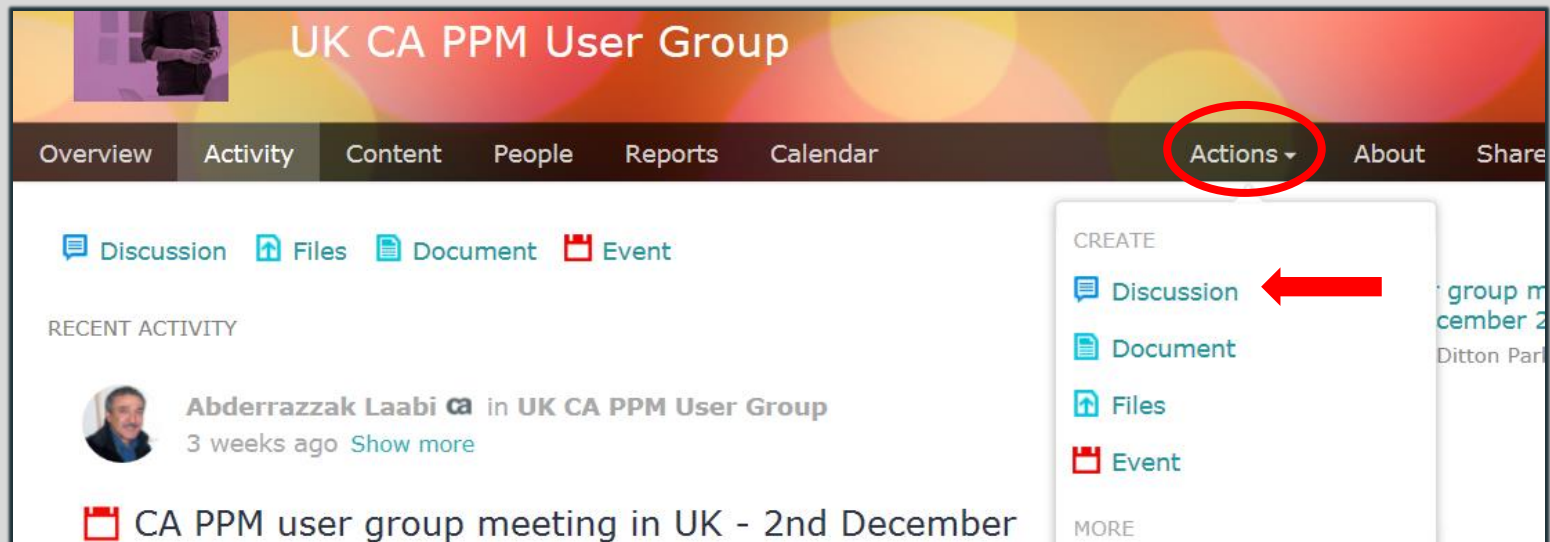
Following Actions

FOLLOW IN

- ☒ Following
- ☒ Inbox

## 2) Be active contributor

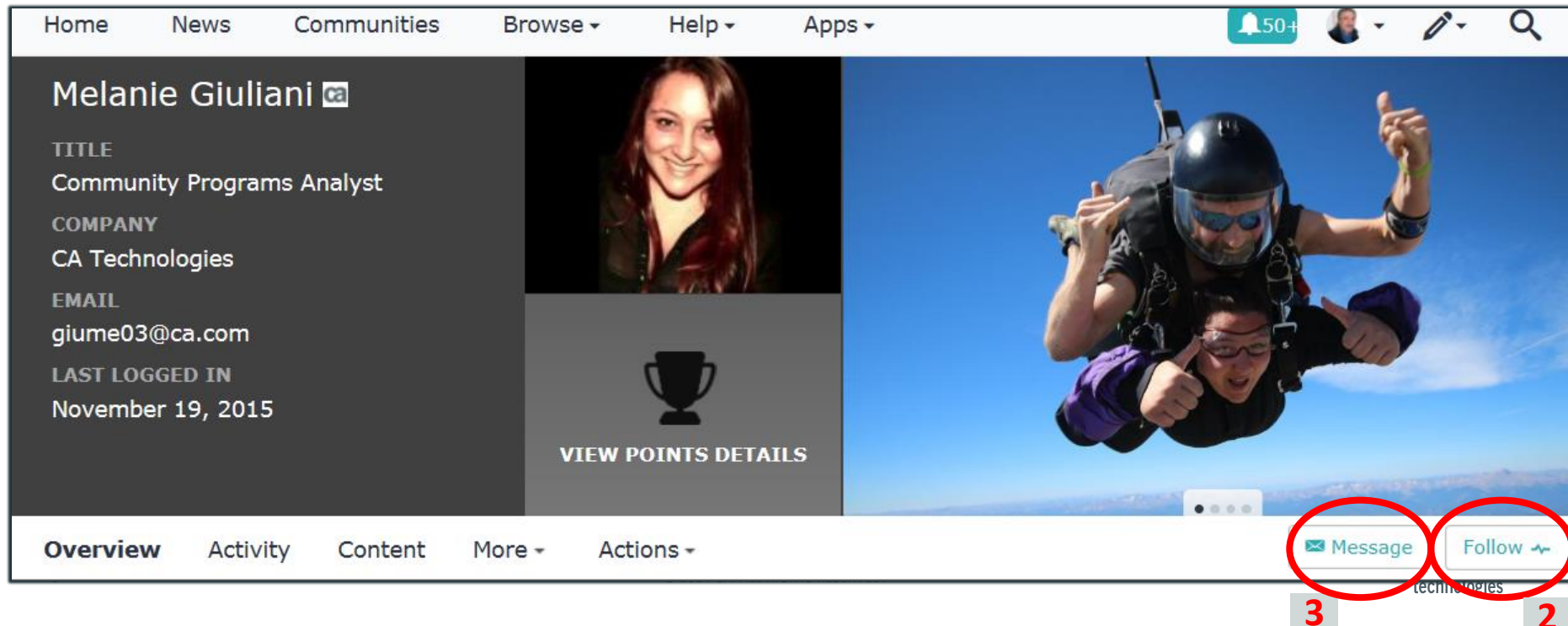
- **Get involved in the user group activities.** Make suggestions, topics for next meeting.
- **Share your experience & knowledge**
  - in-Person meetings: User presentation ...
  - Online: '**Action**' to start a conversation ('**Discussion**') or share document ...



- **Contribute to enhance the solution** (Ideation ...)

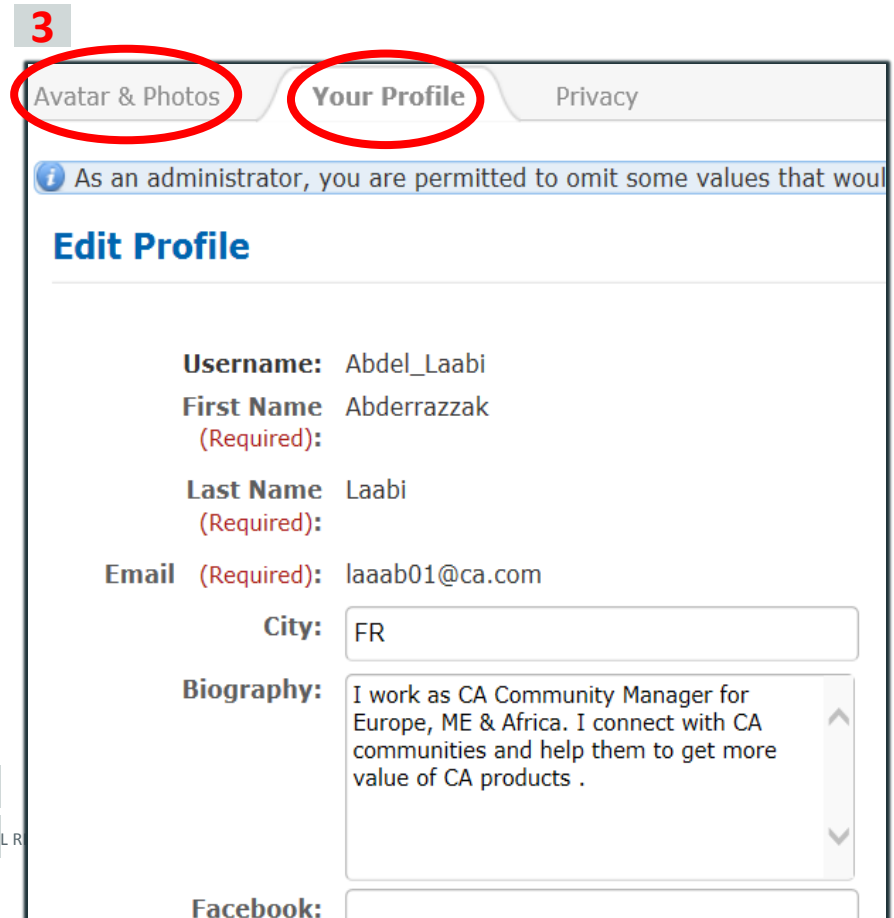
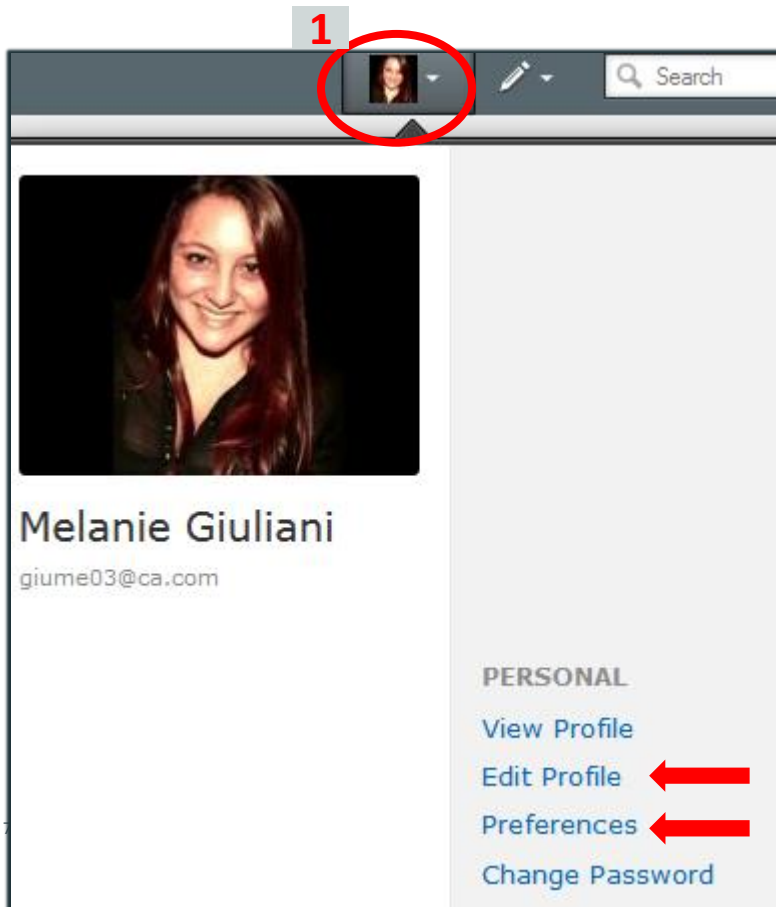
### 3) Connect with people

- 1) Click on **People** tab and use the sorting options to filter and find relevant people
- 2) Click on **"Follow"** tab on the bottom right  
and choose whether to follow that user via your inbox or connections stream.
- 3) Click on **"Message"** tab on the bottom right to send private message



## 4) Update your profile

- 1) Click on the drop menu on the top of the page
- 2) Click on **Preferences** and update your time zone, language, ...
- 3) Click on **Edit Profile** to load your photo, update your Biography, ...



## 5) Contribute to enhance the solution

**Ideation:** Submit & vote for Product Enhancement ideas



Submitting ideas  
for product  
enhancements



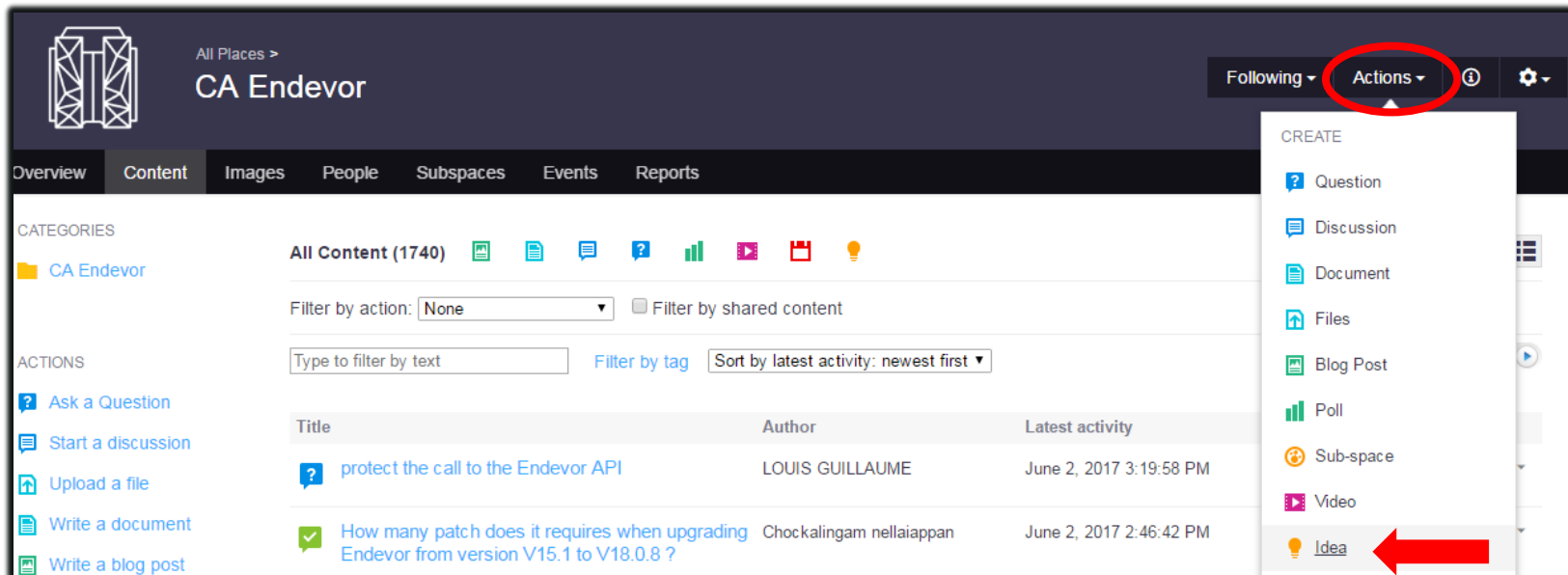
Voting on and discussing  
ideas from other  
community members



Opting into product validation  
programs to test incremental process  
and provide feedback that will  
influence the next software iteration

# Ideation: **Submit ideas for product enhancements**

- 1) Global Community: <https://communities.ca.com/community/ca-endavor>
- 2) Login (email / password)
- 3) Click on **Action** tab on the top, then **Ideas**



The screenshot shows the CA Endavor community interface. The top navigation bar includes 'Following' and 'Actions' (highlighted with a red circle). The 'Actions' dropdown menu is open, showing options like 'Question', 'Discussion', 'Document', 'Files', 'Blog Post', 'Poll', 'Sub-space', 'Video', and 'Idea' (highlighted with a red arrow). The main content area displays 'All Content (1740)' with various filters and a table of recent activity.

Title	Author	Latest activity
<a href="#">protect the call to the Endavor API</a>	LOUIS GUILLAUME	June 2, 2017 3:19:58 PM
<a href="#">How many patch does it requires when upgrading Endavor from version V15.1 to V18.0.8 ?</a>	Chockalingam nellaiappan	June 2, 2017 2:46:42 PM

# Ideation: **Vote for ideas from community members**

- 1) Click on **Content** tab,
- 2) Click on **Ideas** (💡) to list all the ideas
- 3) **Open an idea** by clicking on it

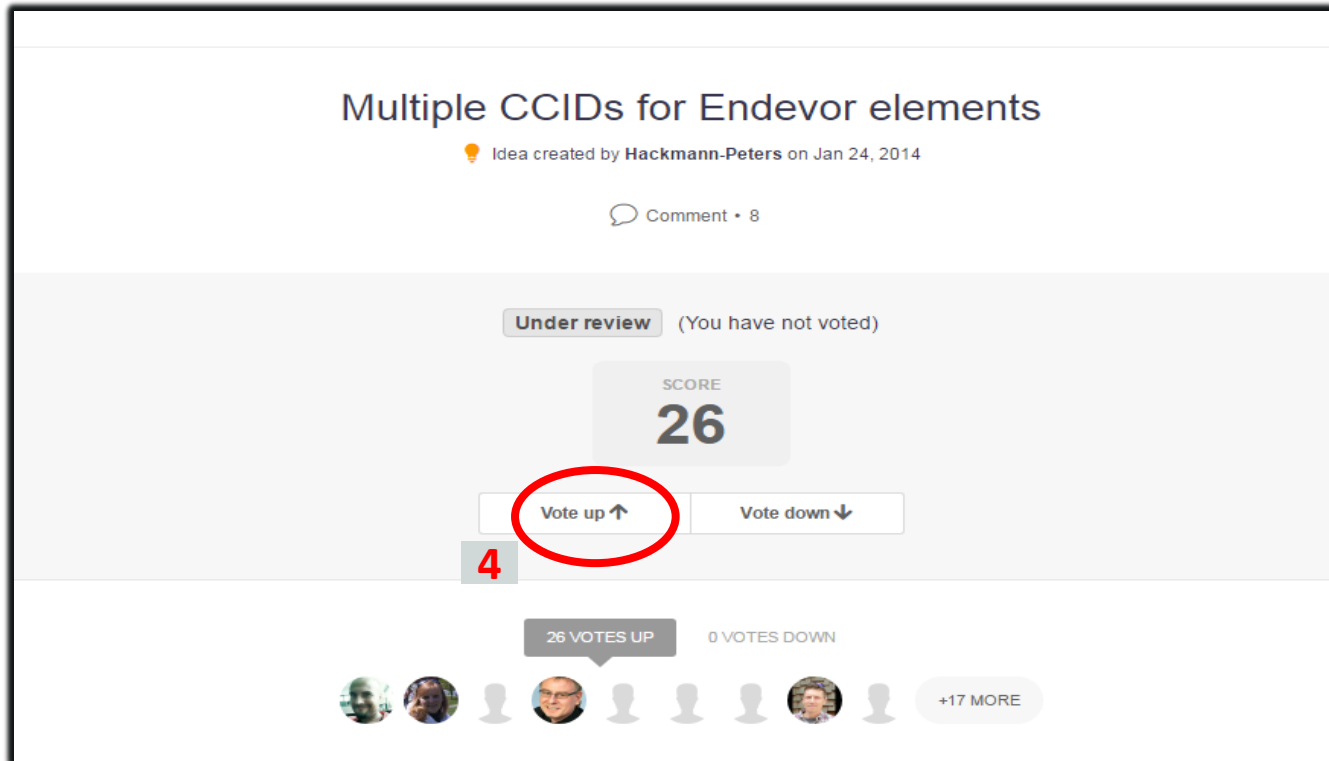
The screenshot shows the CA Endeavor interface. The top navigation bar includes 'Overview', 'Content' (highlighted with a red circle and '1'), 'Images', 'People', 'Subspaces', 'Events', and 'Reports'. The 'Content' section is active, showing a list of ideas. The 'Ideas' icon (lightbulb) is highlighted with a red circle and '2'. The list of ideas includes:

Title	Author	Latest activity	Views
Quick Edit Dialog Defaults for BUILD USING MAP and RETURN FIRST FOUND 47 DELIVERED	John Quinn Jr CA	October 13, 2016 8:45 PM	498
As an End user I need a better search tool 37 UNDER REVIEW	Eoin O'Cleirigh CA	April 14, 2017 11:15 AM	661
Endeavor Widescreen Support 33 CURRENTLY PLANNED	Eoin O'Cleirigh CA	August 12, 2016 7:20 PM	652
Ability to VIEW elements without Endeavor metadata 33 UNDER REVIEW	Paul Hinkley CA	April 20, 2017 10:29 PM	614
Endeavor should support ALL valid Longnames and Paths 29 CURRENTLY PLANNED	Eoin O'Cleirigh CA	August 12, 2016 7:21 PM	564
User Extension Points in QuickEdit and Endeavor... 20 UNDER REVIEW	Eoin O'Cleirigh CA	December 23, 2016 5:05 AM	940
Multiple CCIDs for Endeavor elements 26 UNDER REVIEW	Hackmann-Peters	April 20, 2017 10:31 PM	700

The idea 'Multiple CCIDs for Endeavor elements' is highlighted with a red circle and '3'.

## Ideation: **Vote for ideas from community members**

4) **vote** through the button “Vote up”



# Ideation: Benefits

- Enables transparency and turns enhancement requests into conversations
- Places context around the priority and value of an idea
- Maximizes the input of our customers into our development process
- Provides a timely decision for customers' ideas
- Keeps customers informed of decision and status changes
- Builds trust with our customers that we are building products based on open, transparent and collaborative process

# Useful Links

## CA Communities User Guide

Ideation ( Video ) : <https://communities.ca.com/videos/1447>

## The Water Cooler

The go-to spot to ask questions, submit ideas, or find tips, tricks and training pertaining to the CA Communities


CA Communities : All Regional User Groups & Global communities



## **Abdel Laabi**

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**ca.com**