

GROWING ENTERPRISE PERFORMANCE

## Enterprise Job Scheduling and Software Change Management

# ESP Business Agent for SAP R/3

Cybermation Education Unit #: SC101





## **Agenda**

- SAP Overview
- Agent Installation and Configuration
- Scheduling Workload
- Advanced Scheduling Concepts and Functions







#### What is SAP R/3

- SAP R/3 is a suite of business management software applications that help manage many basic and advanced business practices.
- SAP R/3 applies a modular approach to deploying business management applications so that businesses can custom configure their business application software to fit their functional needs.
- SAP R/3 is a true Client/Server Application which utilizes application servers to process data that needs to move through business processes.







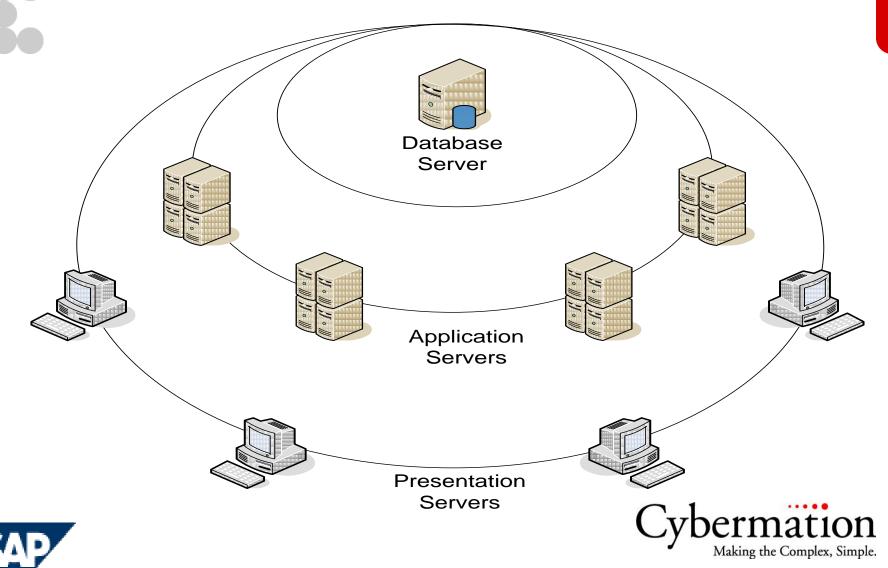
#### SAP R/3 Architecture

- The SAP R/3 Product Suite Follows a 3-Tier Hierarchy
  - The User Interface Layer
  - The Business Logic Layer
  - The Database Layer
- Each Handles a Single Set of Functions to Bring Usable Data to the End-User



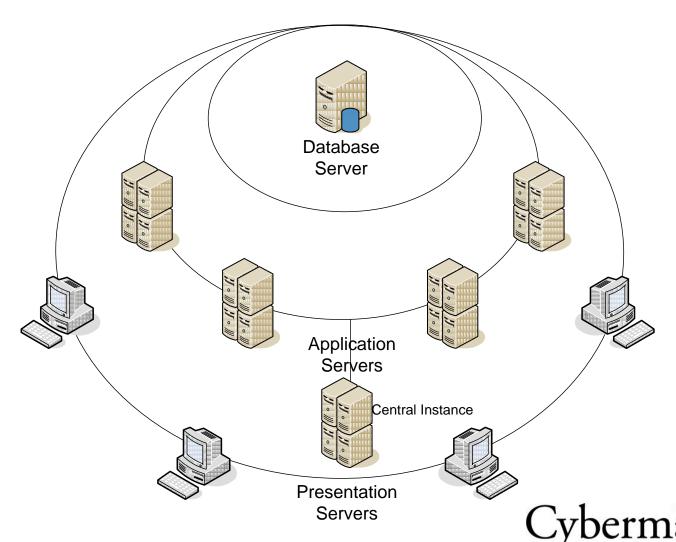


### **SAP R/3 Architecture**





### **SAP R/3 Architecture**

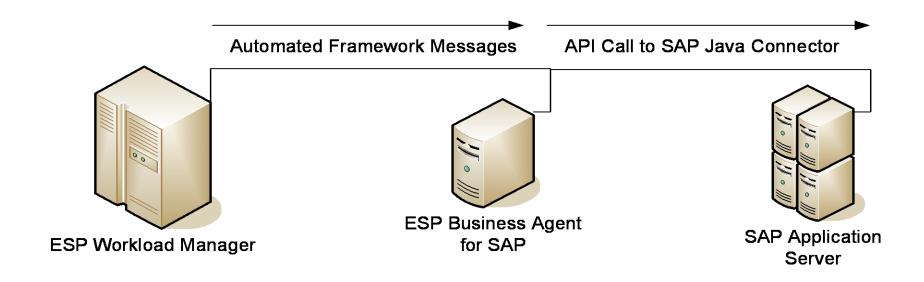


Making the Complex, Simple.





## Where Do We Play?

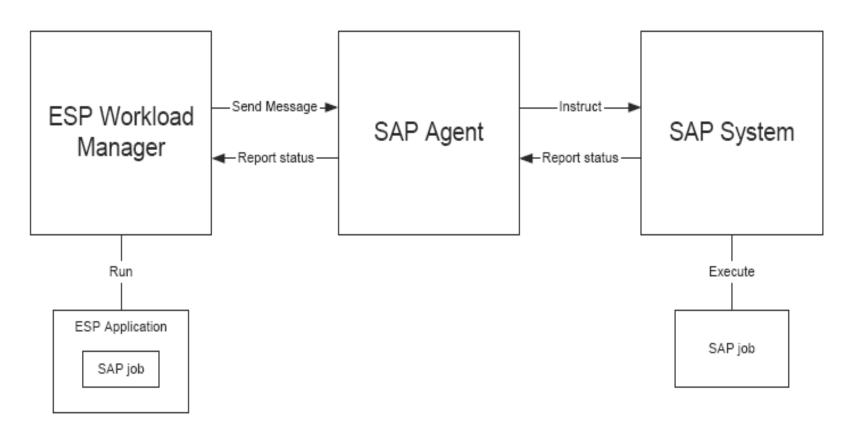








## Where Do We Play?









## Where Do We Play?

- The ESP Business Agent for SAP Works Directly With the Application Server to Execute Jobs, Record Job Execution Information, Retrieve SAP Job Definitions, and SAP Job Log Information.
- The ESP Business Agent for SAP Also Provides Access to Other Functions, Called SAP Tools, To Work With Ad-Hoc Jobs and Other Messages That are Part of the SAP Application Server
- A Single ESP Business Agent for SAP Can Manage Workload for More Than One SAP Application Server







## **Available Functions of the Agent**

- The SAP Agent provides an interface between ESP Workload Manager or ESP Espresso and the SAP system. The SAP Agent performs the following functions:
  - Runs SAP R/3 workload
    - SAP Jobs
    - SAP Job Copy
    - Business Warehouse InfoPackages
    - Business Warehouse Process Chain
    - Batch Input Session
    - Data Archiving
    - Process Monitor
    - Event Monitor







## **Available Functions of the Agent**

- The SAP Agent provides an interface between ESP Workload Manager or ESP Espresso and the SAP system. The SAP Agent performs the following functions:
  - Manages SAP programs (ABAPs)
    - Executes SAP programs
    - Monitors the status of SAP programs
    - Cancels the execution of SAP programs
  - Manages SAP jobs
    - Determines job success or failure based on user-defined text strings
    - Deletes SAP jobs
    - Lists SAP jobs, ABAPs, variants, job count, and printers
    - Lists and sets SAP job classes







## **Available Functions of the Agent**

- The SAP Agent provides an interface between ESP Workload Manager or ESP Espresso and the SAP system. The SAP Agent performs the following functions:
  - Manages SAP spool files
    - Retrieves job spool
    - Delivers spool files to designated email recipients, SAPoffice recipients, and SAPoffice distribution list recipients







GROWING ENTERPRISE PERFORMANCE

## Enterprise Job Scheduling and Software Change Management

# ESP Business Agent for SAP

Installation & Configuration





## **System Requirements**

- SAP Requirements:
  - SAP 4.5 or higher installed.
  - XBP 0.1, 1.0, 2.0, 6.10
- UNIX Operating System Requirements:
  - AIX RS/6000 with 256 Mb of RAM and AIX V5.1 and up
  - HP-UX HP-9000 with 256 Mb of RAM and HP-UX 11 and up
  - Solaris SunSPARC, 256 Mb of RAM and Solaris 2.7 and up
  - Linux Pentium P3 500 with 128 Mb of RAM and Redhat Linux
     7.1 and up or a compatible kernel level of other Linux







## **System Requirements**

- Windows Operating System Requirements:
  - The Agent machine must be at a minimum an Intel Pentium P3 with 128 Megabytes (MB) of RAM and approximately 40 MB of disk space. The Agent installation program checks for available space before running the installation.
  - You can use any of the following versions of Microsoft Windows.
    - Windows 2000 Service Pack 3 or higher
    - Windows 2003
    - Windows XP Professional







## **System Requirements**

- Disk Space Requirements:
  - UNIX:
    - For the Agent and JRE, 55 Megabytes (MB)
    - For the Agent only, 13 MB
    - During installation, the installation program usually requires temporary space that is up to three times the installed space.
  - Windows:
    - For the Agent and JRE, 55 Megabytes (MB)







#### For UNIX:

- The installer can be run in either X Windows or at the command line.
- The installer must have at least 3 times the Disk Space requirement available in temporary storage (/temp).
- If temporary storage can is not available or cannot be expanded to accommodate the installer, there is an environment variable that can be set to reroute the installer to another file system to use for temporary storage. The variable is IATMPDIR and should be set and exported in the shell with the appropriate file system for the installer to use as temporary storage.





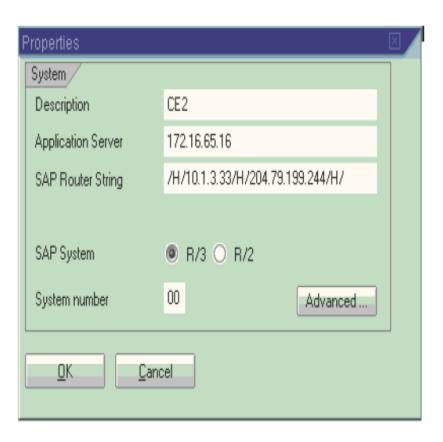


- For SAP:
  - You will need to know the following:
    - The SAP System ID
    - The SAP Router String
    - The SAP System Number
    - The SAP Group Name (If using SAP Load Balancing)
  - This information is obtained either from the SAP Administrator or from the initial SAPGUI login dialog.









- For SAP:
  - Destination: CE2 (This is the SAP system ID)
  - Host: /H/10.1.3.33/H/204.79.199.24 4/H/172.16.65.16
  - System Number: 00
- If no value appears in SAP
   Router String, use only the
   value indicated for Application
   Server (for example,
   172.16.65.16).







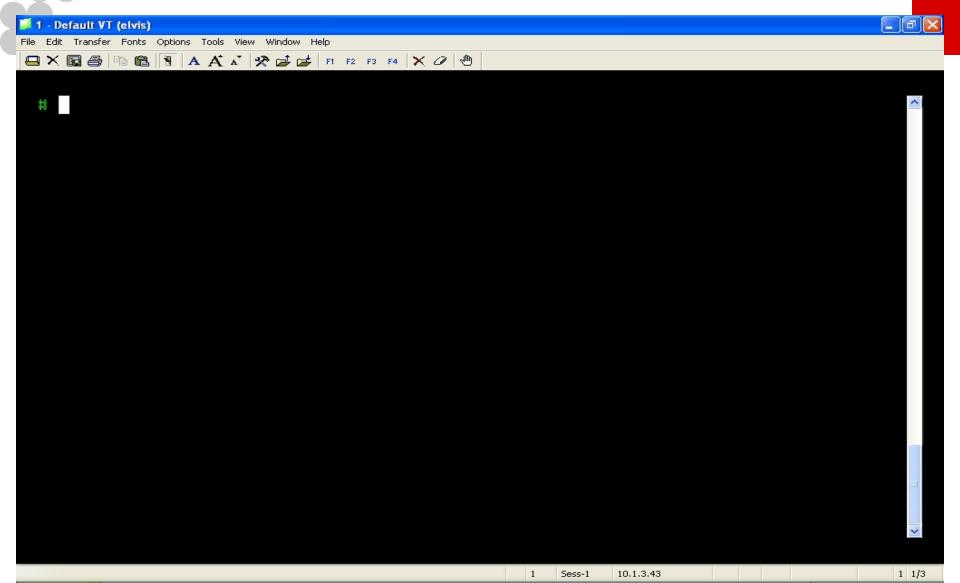
#### For All Agents:

- In order to use drag and drop job creation in the Workload Editor you must enable the FTP plug-in on the agent side. This will enable the transfer large sized job definition data to be transferred to the SAP filter window in the Workload Editor.
- The agent will also allow you to run regular UNIX and NT work such as UNIX scripts, Windows Scripts, UNIX Commands, and Windows Commands.
- The agent will also allow the use of the FTP and Monitoring workload objects as well.



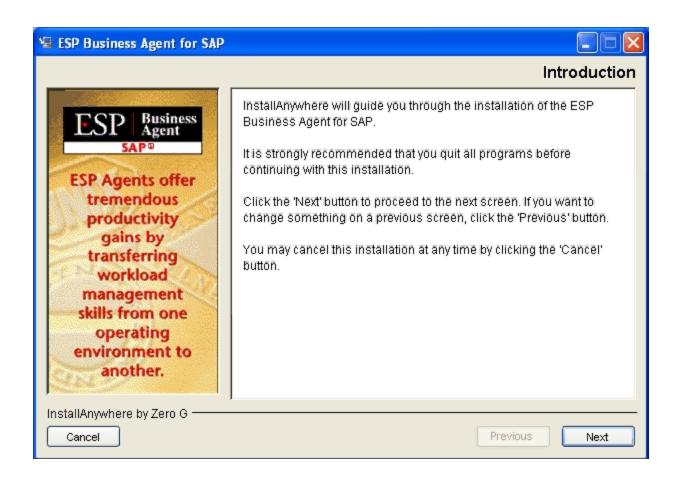


### **UNIX Console Installation**





#### Windows Installation









## **Installation Workshop #1**

- Install the ESP Business Agent for SAP on SUN Solaris
  - Logon to the Elvis machine
    - User ID: demo
    - Password: omed1
  - Install you agent in the education directory
    - /export/home/education
    - Create a subdirectory in the above using your initials
      - cd /export/home/education
      - mkdir your initials (e.g DAL)
  - Your Port Range Will Be Assigned by the Instructor
  - The installation is stored in the STABLE\_AGENTS\_INSTALL directory
    - /export/home/demo/STABLE\_AGENTS\_INSTALL/SUN\_SAP\_R5SP3\_INST ALL







## **Installation Workshop #2**

- Install the ESP Business Agent for SAP on Windows
  - Install your agent on your laptop
  - Your Port Range Will Be Assigned by the Instructor
  - Download the Windows Installer from the Support Website
    - http://support.cybermation.com







## **Mainframe Configuration**

- After installing the Agent the AGENTDEF PDS Member Needs to Be Edited
- The ESP Business Agent for SAP Looks Like Any Other Windows or UNIX Agent
- There Are No Special Changes to The Formats for the Agent Definition Entries.
- If ESP Workload Manager is Up You Will Also Have to Issue the LOADAGDF Command in Page Mode to Have the Agent Definition Table Reloaded Dynamically
  - oper loadagdf







## **Mainframe Configuration**

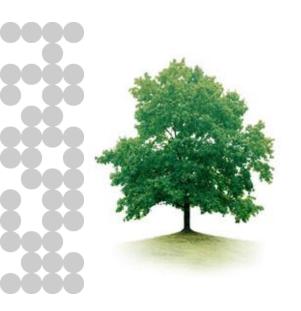
- Entries for the AGENTDEF PDS Member:
  - For the ESP Business Agent for SAP on UNIX

AGENT ELVIS\_SAP\_R5SP3 ADDRESS(elvis) PORT(11000) UNIX ASCII TCPIP + PREFIXING ENCRYPT(X'3132333435363738')

For the ESP Business Agent for SAP on Windows
 AGENT DLEIGH\_SAPR5 ADDRESS(10.99.1.16) PORT(7550) NT ASCII TCPIP +
 PREFIXING ENCRYPT(X'3132333435363738')







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## Enterprise Job Scheduling and Software Change Management

# ESP Business Agent for SAP R/3

**Basic Scheduling Concepts** 





## **Workload Object Types**

- There are 8 Workload Objects that are Available:
  - SAP Runs Most Common Single ABAPs
  - SAP Copy Job Copies an existing SAP job
  - Business Warehouse InfoPackage Transfers data from any data source into an SAP Business Warehouse system
  - Business Warehouse Process Chain Executes a sequence of processes in the background of the SAP system
  - Batch Input Session Imports large amounts of data from external systems to the SAP system
  - Data Archiving Puts information into storage units as described in an SAP Archiving Object







## **Workload Object Types**

- There are 8 Workload Objects that are Available:
  - Process Monitor Monitors for a specific SAP process status
  - Event Monitor Monitors and triggers SAP events







# Creating SAP Objects Using the Workload Editor

- The Workload Editor Has the Ability to Reuse SAP Jobs That are Currently Defined and Stored In the SAP Application Server
- The Workload Editor Provides a Tool To Make Reusing Existing SAP Jobs Easy
- Before adding jobs to the workspace, you generate a list of defined jobs. Because the SAP system can contain thousands of jobs, ESP Workstation supports filters. You use filters to generate a list of jobs that meet your criteria. For example, you can create a filter that retrieves jobs whose names begin with PROD, created by a specific user.



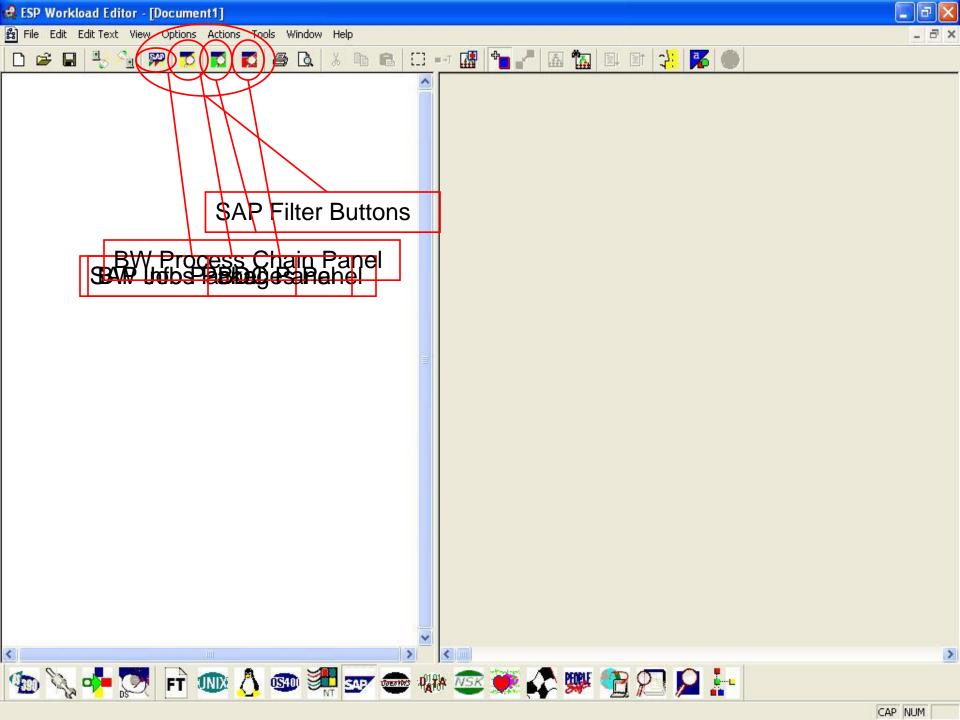




- Please note that you are using the existing SAP Job in SM36 as a template if you are reusing SAP Jobs. This means that the control of the job definition is being given over to Workload Manager and changes made to the jobs in SM36 after the Job has been moved into Workload Manager will not be recognized.
- This means that from now on all changes to an SAP Job under Workload Managers control must be made in the Workload Editor not in SAP SM36.

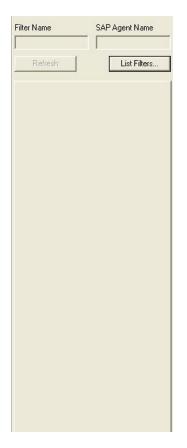






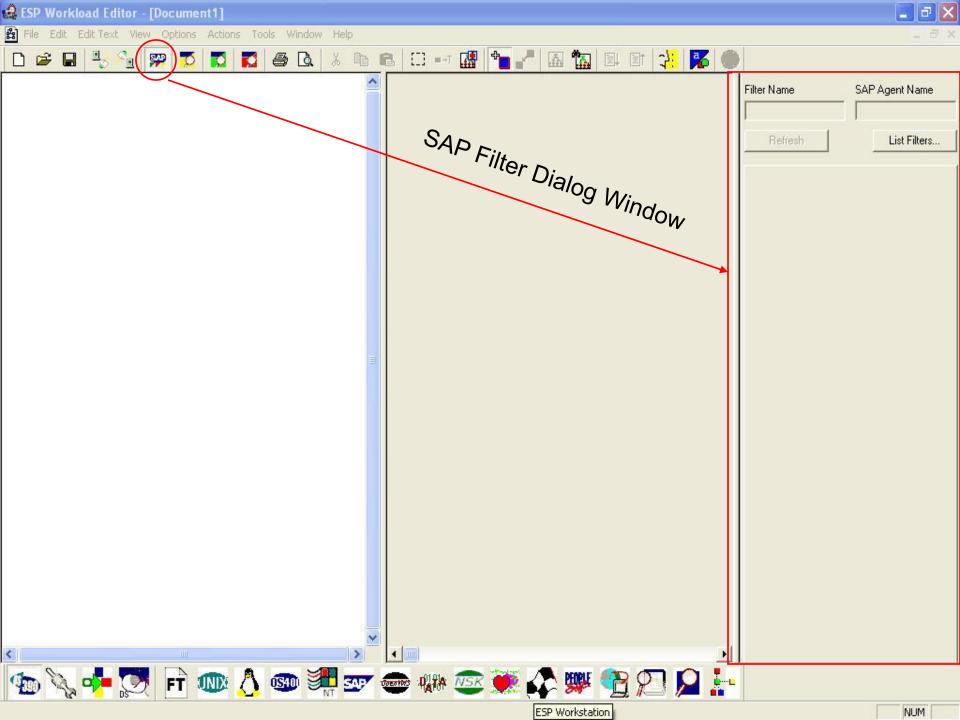


- SAP Job Lists Can Be
   Generated for Standard SAP
   Workload, Business
   Warehouse InfoPackages,
   Business Warehouse Process
   Chains, And BDC Jobs
- Each button on the Workload Editor generates a Base Filter Window That Looks Exactly Like This
- To Add a Filter You Click On the List Filters Button.











- The List Filter Button Creates
   A Dialog That Allows You to
   Create, Update, & Delete
   Specific Filter Lists of SAP
   Jobs
- The List Filter Dialog Will Have Different Filter Names Listed Base on Which List Button You Have Pressed in the Workload Editor.
- The List Filter Dialog Looks Like This.









- Creating a Filter Starts By Clicking on The Add Button in the List Filter Dialog.
- You Will Then Be Able to Enter List Criteria.
- In the Filter Name You Need to Provide the Filter a Name.
- In the SAP Agent Name You Need to Provide the Name of the SAP Agent You Want to Service Your List Request.

	Cancel
	Help
RFC Destinatio	on J
	3
	RFC Destination







 In the SAP Logon Information You Can Override The SAP User Name, SAP Client Number, & The RFC Destination Name. (Normally the Agent Has a Set of Defaults that Were Set Up at Agent Installation for These Fields)

Filter Name		Save
		Save As
SAP Agent Name		Cancel
-		Help
SAP Logon Information —		## T
User name	RFC Destination	
Client		
Filtering Criteria		
SAP Job Name		
SAP User Name		
		Advanced







 In the SAP Logon Information You Can Override The SAP User Name, SAP Client Number, & The RFC Destination Name. (Normally the Agent Has a Set of Defaults that Were Set Up at Agent Installation for These Fields)

Filter Name	All SAP* Jobs	Save As
CARA AN	ELVIS_SAP_R5SP3	Cancel
SAP Agent Name	IEEVIS_SAF_NOSFS	Help
Client		
Filtering Criteria	<i>p</i>	
SAP Job Name	SAP*	
	La Company	
SAP User Name	1	







 You can also add other options to the filter criteria by using the advanced button on the initial Create Filter dialog box. This gives you access to selecting jobs not only by SAP jobname and SAP user, but by other job characteristics that are attached to the job in SAP.

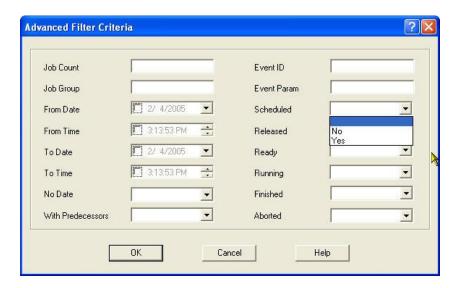
Job Count		Event ID	
Job Group		Event Param	
From Date	2/ 4/2005	Scheduled	•
From Time	3:13:53 PM 🛨	Released	_
To Date	2/ 4/2005	Ready	_
To Time	3:13:53 PM 🗼	Running	<u>•</u>
No Date	<u></u>	Finished	•
With Predecessors	_	Aborted	•







- You can select by the following:
  - SAP Job Count
  - SAP Job Group
  - Date Range
  - SAP Event ID
  - SAP Event Parameter
  - SAP Job Status
    - Scheduled
    - Released
    - Ready
    - Running

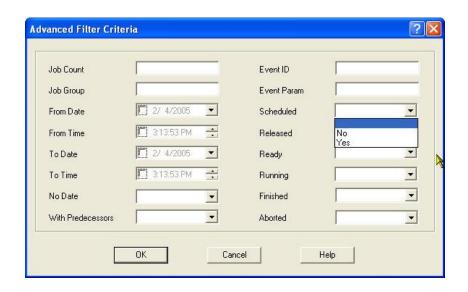








- You can select by the following:
  - SAP Job Count
  - SAP Job Group
  - Date Range
  - SAP Event ID
  - SAP Event Parameter
  - SAP Job Status
    - Finished
    - Aborted
    - With SAP Predecessors









- SAP Job Count, Job Group, Event ID, and Event Param are data fields
- The From Date and From Time are data selectable fields
- All of the other fields are Yes or No answer fields. If left blank they default to No

Job Count	l.		Event ID		
Job Group			Event Param		
From Date	2/ 4/2005	₹	Scheduled		¥
From Time	3:13:53 PM	-	Released	No Yes	
To Date	27. 4/2005	⋾	Ready	lies	_
To Time	3:13:53 PM		Running		_
No Date		•	Finished		_
With Predecessors		•	Aborted		•







 Once the Filter Criteria is filled in completely and saved using the save button, the Filter will then be saved to your Workload Editor and will be available to select jobs with.

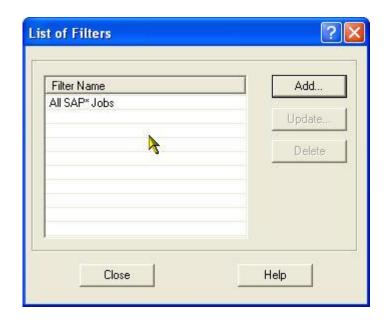
eate a new filter		?
Filter Name	All SAP* Jobs	Save Save As
SAP Agent Name	ELVIS_SAP_R5SP3	Cancel
	70	Help
User name Client	RFC Destination	
Filtering Criteria		
SAP Job Name	SAP*	
	La Caración de Car	
SAP User Name	1	







- You will return to the List of Filters dialog box to continue adding filters as needed.
- To exit the List of Filters dialog you need to click the Close button and you will be returned to the Workload Editor.

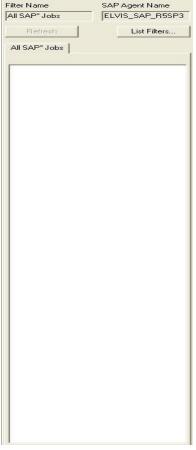






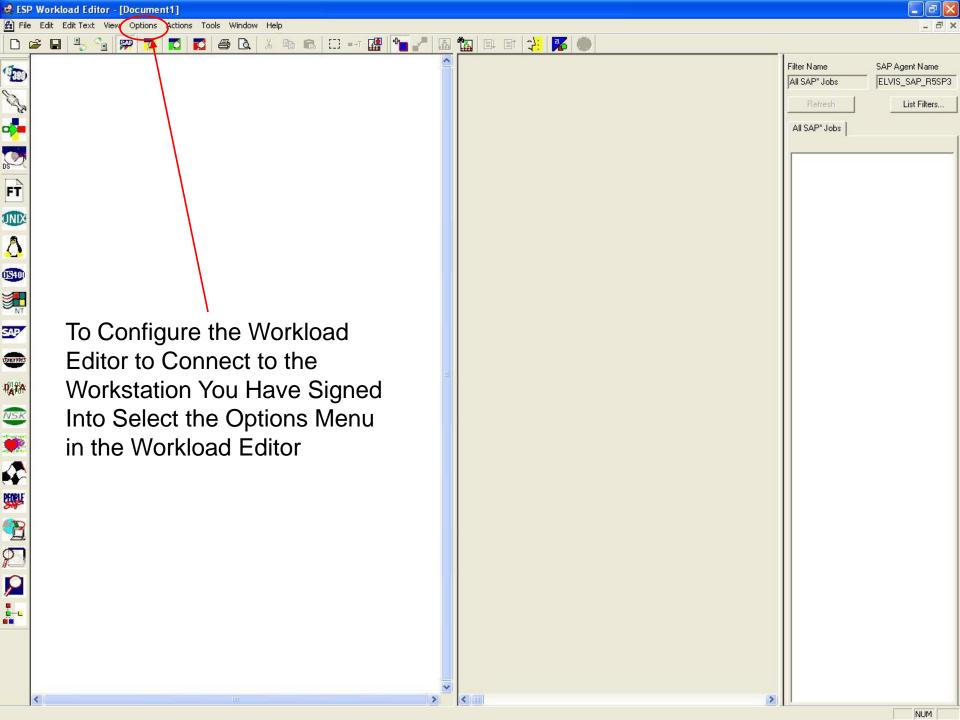


- Your Filter will then appear as a tab in the SAP Filter window.
- If there is no data in the window you need to configure your Workload Editor to work with the Workstation Server on the Mainframe that you are signed in with.



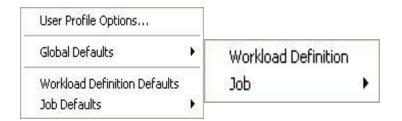








- Select the Global Defaults options.
- Then Select Workload Definition
- You will then get the Universal Workload Definition Defaults dialog.









- This dialog sets up options for creation of applications that will be used when an initial creation of an Application occurs.
- You will select the WLM
   Connection tab to set the
   Workload Editor to
   communicate with a specific
   Workstation Server

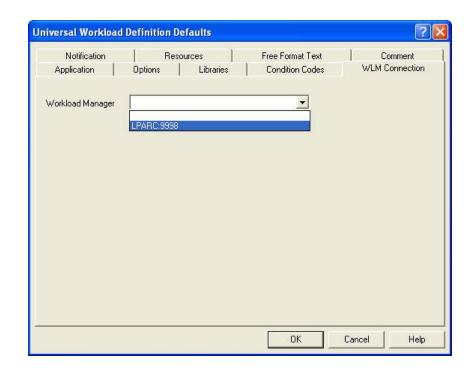
	Resources	Free Format Text Comment
Application	Options Libraries	Condition Codes WLM Connection
Define an Applicatio	n	***
Application name		☐ Wait for previous generation
Application Tag		Hold on submission
-		
Owner		Notify when subApplication completes
Retai	n 📄 🛨 generations on the AP	PL file
Posting options		
Prevent job fron	n being posted COMPLETE until job	has been readled
Post external ar	id manual jobs COMPLETE in oldes	st active generation of Application
Post external ar	id manual jobs COMPLETE while A	pplication is in WAIT state
Using SAF, jobs wi	thin the Application are protected by	y
APPL applname	ijobname and APPLX.applname.job	oname resources
GROUP.groupn	ame and GROUPX.groupname reso	ources
	e same name running at the same ti	ime
Prevent job with th		
	eneration only G With all	previous generations





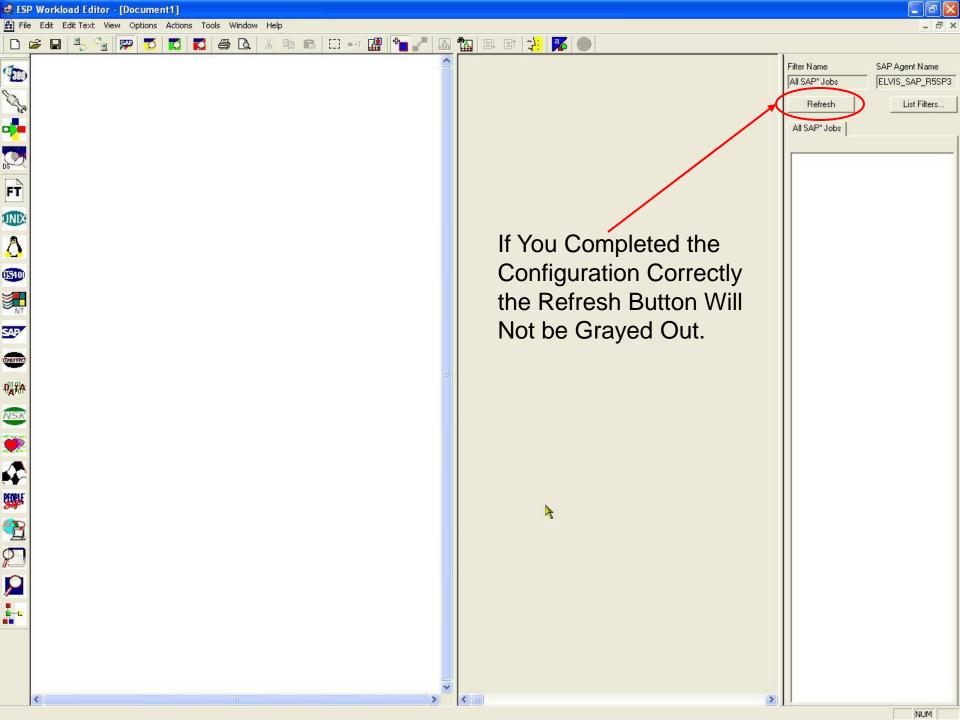


- There will be a Pull Down
   Menu that will list all of the
   available Workstation Servers
   that you can connect to.
- In most cases there will only be one entry.
- Highlight the entry by single clicking on the entry and then click the OK button.
- The refresh button in the SAP Filter box in the Workload Editor Should Now Be Active.











- The ESP Business Agent for SAP is responsible for returning data to the filter window that complies with the filter criteria.
- Depending on Your Filter Criteria, the amount of data returned can be large.
- In the case that the amount of data is very large, the agent will use FTP to transmit the data to the Workstation Server. You will be prompted for a userid and password to complete the FTP process







- If the data being returned to the filter window is to large for the Workstation Server to handle, you will see this prompt window.
- When the agent was installed a userid and password were assigned to have this FTP process enabled. You will enter that userid and password to complete the transfer of your filter data.

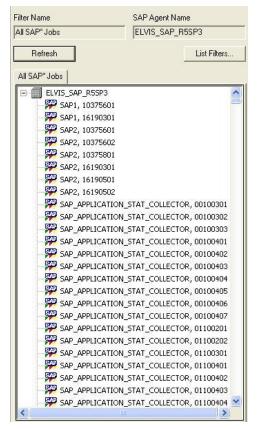
43
- 6 1
Cancel
Help
1







- Once the refresh process completes your filter window will have SAP job data populated in it.
- You will see the SAP Job Name and the SAP Run Number.
- You have the ability to use these entries as templates for SAP job creation in the Workload Editor.





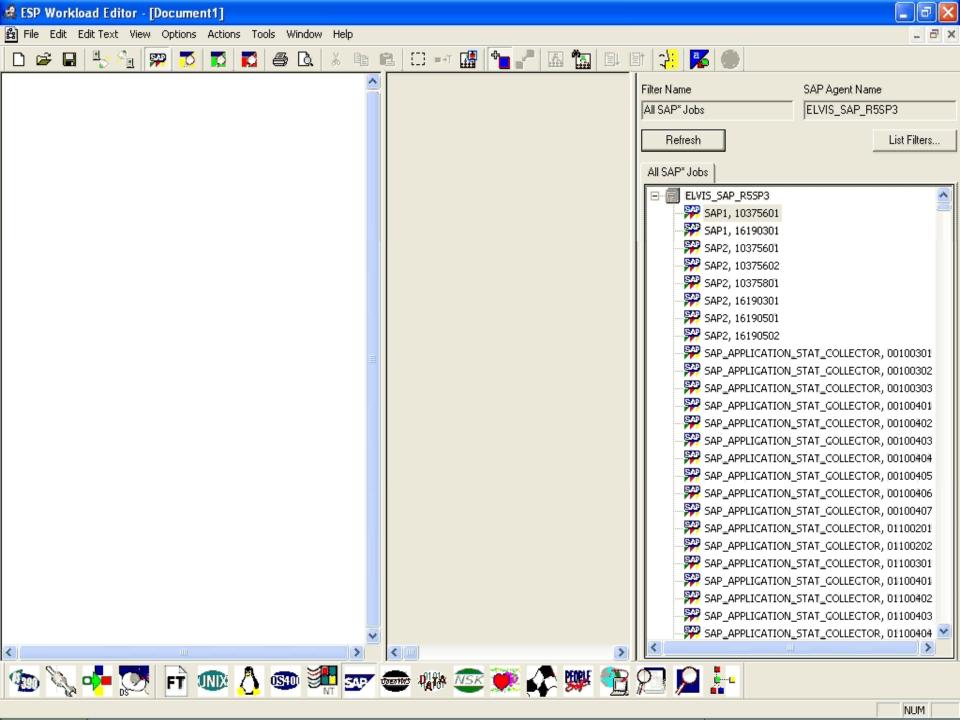




- To use the SAP Job information that is in the filter window, all you have to do is left click on the job to select it.
- Then left click on the job again holding the left mouse button down and dragging the SAP Job in to the graphic editing box on the left hand side of the Workload Editor.
- The Workload Editor will then retrieve the SAP Job definition information from SAP and dynamically build the appropriate SAP Job object in the Workload Editor.









- The Job Name given to the SAP Job that has been dragged into the Graphic Editor will always be SAP and a number (e.g. SAP1) and will be incremented by one for every subsequent drag and drop done.
- To change the Job Name you will need to edit the Job Details for the job in the Graphic Editor







- To change the Job Details of the SAP Job, all you have to do is right click on the SAP Job icon.
- You will see a menu like this and you will left click on the Job Details selection.
- This will bring you to the Job Details Dialog where you can edit and change the job definition information

Job Details	
Locate Job De	finition
Cut	Ctrl+X
Сору	Ctrl+C
Paste	Ctrl+V







- The SAP Job Workload Object is not very much different from the other Workload Objects that you have seen earlier in this class.
- The SAP Job Workload Object has some of the same tabs a other Workload Objects.
- We will concentrate on the tabs that are unique to SAP.

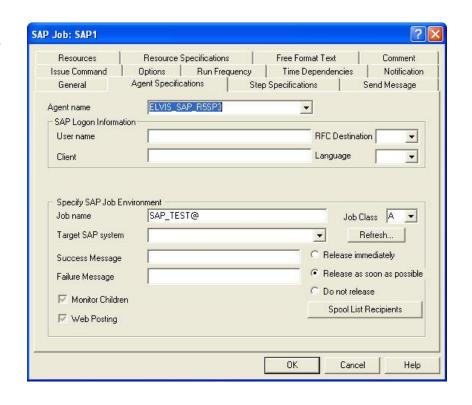
	Resource Specifications Free Format Text Commen
	Options Run Frequency Time Dependencies Notificat
derielai Ag	ent Specifications Step Specifications Send Messag
Specify Workload Chara	cteristics —
Name	SAP1
Qualifier	
Long name	
- 3	
Tag	
Owner	
Documentation library me	ember
Member of subApplication	n 🔻
	☐ Wait for previous generation of subApplication
	y arrangement general arrangement of
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	*







- The major changes to the SAP Workload Object are the Agent Specifications and Step Specifications tabs.
- Both of these tabs describe to the agent what SAP job to run and the SAP characteristics needed for the job to run.

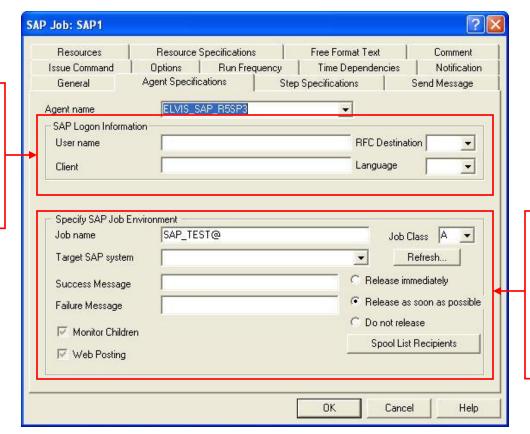








The SAP Logon
Information Box
Allows You to
Override the SAP
Login Information
Stored at the Agent



The SAP Job
Environment Box
Allows You to Setup
the Specific
Environment that the
SAP Job Needs to
run in.







This Used to Direct the SAP Application Server that the Agent is Connected to What SAP System The Job Should Run On.

This Used to Instruct SAP to Look for A Specific Message From the Job to Indicate the Success or Failure of the Job

SAP Will Assign to the Job When Running The This is the Job Name that SAP Will Use Job in SM38 Internally When Executing the Job in SM38 Specify SAP Job Environment SAP TEST@ Job Class A Job name This is Used to Target SAP system Refresh... Instruct SAP How Release immediately Success Message to Release the Release as soon as possible Failure Message Job Into SM38 Do not release When the Job is Monitor Children Submitted to SAP Spool List Recipients Web Posting This Controls Who to Send the SAP Job Log Information

This is the Job Class that

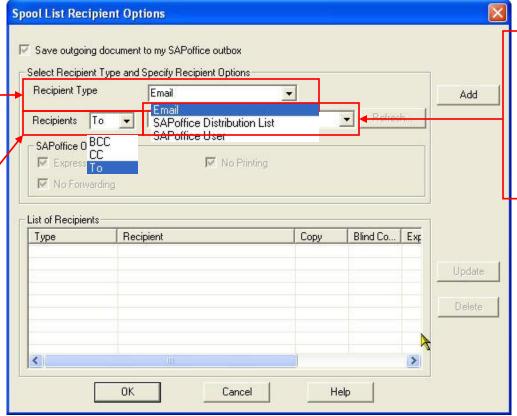
Making the Complex, Simple.





This Indicates to SAP
What Type of
Recipient the Spool
Document is Going to

This Indicates to SAP
If the Recipient is to
be Sent To, CC's, or
Blind CC'd

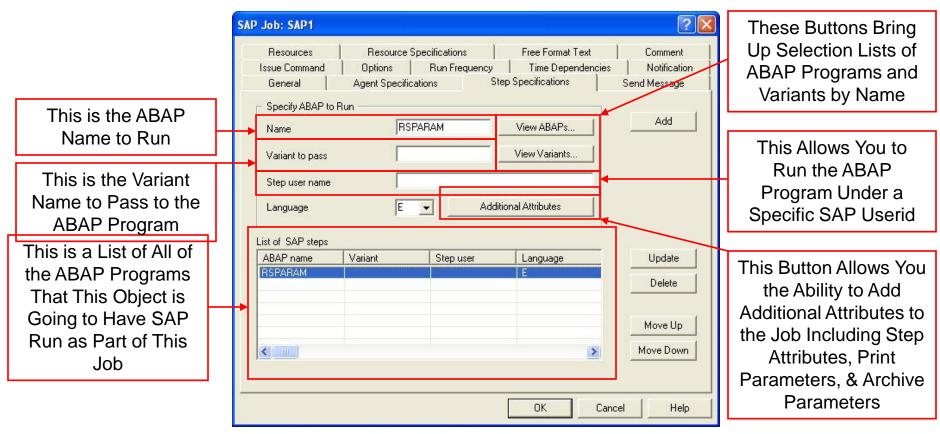


This is Where You
Enter Either the E-Mail
Address of the
Recipient, SAPoffice
Distribution List Name,
or The SAPoffice User
Name















- If you press the View ABAP's button you will see the dialog to the right.
- It will initially be empty. In the ABAP Name Filter you can enter any ABAP Name or ABAP Name high level qualifier. Then by pressing the Refresh button the list will be refreshed with ABAP Names that fit the filter criteria.
- To select an ABAP to run, left click any of the lines in the List of ABAP's and then press the OK button and that ABAP Name will then appear in the Name field in the Specify ABAP to Run section of the SAP Job Detail dialog.









- If you press the View Variants button you will see the dialog to the right.
- It will initially be empty. This dialog will list out all the possible variants that apply to the ABAP listed in the Name field of the Specify ABAP to Run section of the SAP Job Detail dialog
- To select a variant to use, click the refresh button and the list will be refreshed with a list of the applicable variants. To select a variant, left click any of the lines in the List of Variants and then press the OK button and that Variant Name will then appear in the Variant to pass field in the Specify ABAP to Run section of the SAP Job Detail dialog.

Agent Name ELVIS_SAP_R5SP3	RFC Destination
List of Variants	2511 /4-
Variant Name	Refresh
TEST	- 7
	Add / Modify
	Delete
	Delete







- If you press the Additional Attributes button you will see the dialog to the right.
- This dialog allows you to specify the Step Attributes, Print Parameters, and Archive Parameters for this SAP Job
- Step Attributes allow you to specify what e-mail addresses to send the spool list to, any Success or Failure messages that SAP need to find to ensure the success or failure of the SAP Job Step

	Add	
	Delete	
Specify Status Messages		
Success Message   Failure Message	Ī	







- If you press the Additional Attributes button you will see the dialog to the right.
- This dialog allows you to specify the Step Attributes, Print Parameters, and Archive Parameters for this SAP Job
- Print Parameters allow you to set up all of the information needed to have the report output created and printed to a specific device. This will include number of copies, spool priorities, specific output types, SAPoffice recipients, and other information. This is available for each ABAP step that the SAP Job Workload Object is going to execute.

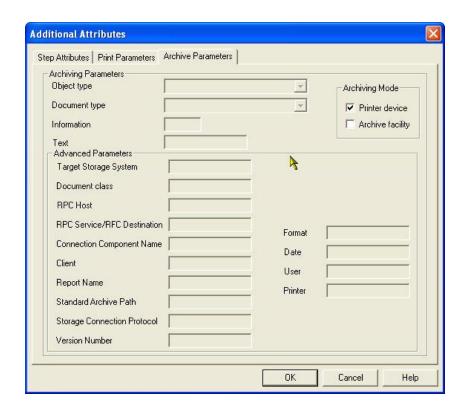
	Specify Output Format Number of lines
Authorization  Number of copies	Number of columns Format
Spool Control  Print immediately  Delete after printing  New Spool Request  Print priority  Spool retention period days	Recipient Refr  Department  Spool Name  Title
Print SAP Cover Sheet  Print Selection Cover Sheet  Print OperSys Cover Sheet  Print Footer	Data set Request type







- If you press the Additional Attributes button you will see the dialog to the right.
- This dialog allows you to specify the Step Attributes, Print Parameters, and Archive Parameters for this SAP Job
- Archive Parameters allow you to set up all of the information needed to have the job output archived to a specific printer and archive facility. The Archiving Parameters become active when the archive facility check box is checked. You can then specify the appropriate data for the job output to be archived. This is available at each ABAP Step that the SAP Job Workload Object is going to execute.







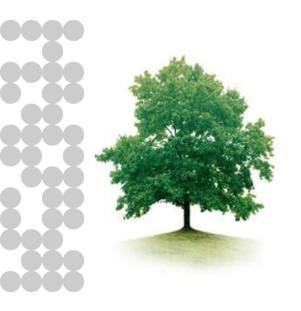


## **SAP Job Summary**

- You Have the Ability to Schedule Single or Multiple ABAP Steps in SAP.
- You Have the Ability to Reuse SAP Jobs by Using Them as Templates and Dragging and Dropping Them into an Application in the Workload Editor.
- You Have the Ability to Extract from SAP Lists of Jobs Already Defined in SM36 for Reuse Utilizing the SAP List Feature of the Workload Editor.
- You Have the Ability to Completely Control What ABAP's to Run, What Variants to Pass, Specific Messages that Indicate the Success or Failure of a SAP Job, & Print and Archive Parameters.
- All of the Other Functions of the SAP Job Workload Object Conform to the Standards of All Other Workload Objects.







GROWING ENTERPRISE PERFORMANCE

## Enterprise Job Scheduling and Software Change Management

# ESP Business Agent for SAP R/3

Cybermation Education Unit #: SC101

