**Installing (ServiceDesk) Workflow Designer7 on Windows XP or Windows 7**

Prerequisites:

Windows XP

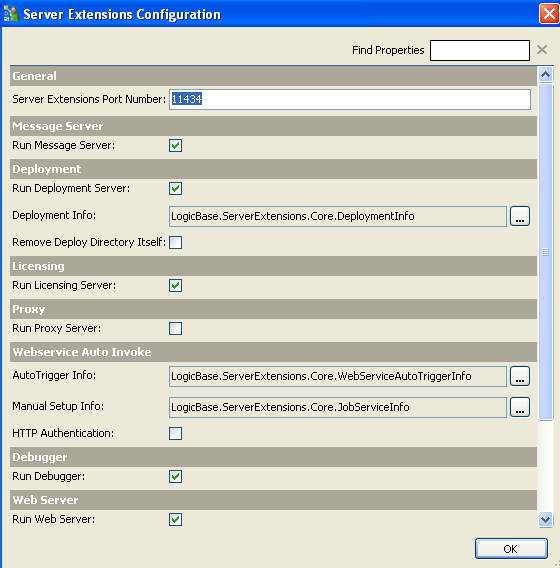
* II6
* .Net 3.5

Windows 7

* II6 Compatibility with all sub options
* .Net Framework 3.5.1 with all sub options

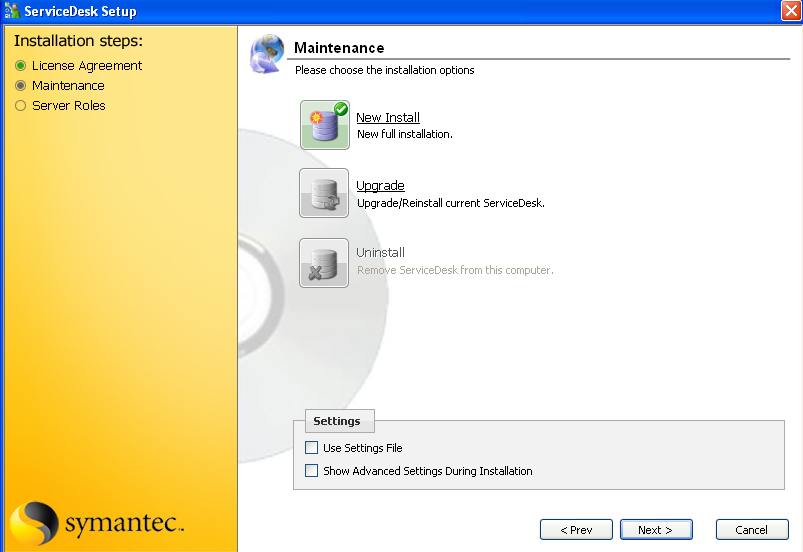
Procedure:

1. Once you have ServiceDesk 7 Installed, go to the “C:\Program Files (X86)\Altiris\Workflow Designer\Installers” folder
2. Copy the following files to a local folder to utilize during the installation:
   * Altiris.Workflow.Server.Setup.exe
   * Logicbase.ServerExtensions.exe
   * Logicbase.Shared.exe
3. Also copy the Altiris.ServiceDesk.2009.exe from the (NS or ServiceDesk server) locally as well
4. First install Logicbase.Shared.exe application, (using all default prompts are fine)
   * Anytime prompted to restart IIS, then do it
5. Then install the Logicbase.ServerExtensions.exe application, (using all default prompts are fine)
   * If prompted to use old server extension settings, select Yes
   * Anytime prompted to restart IIS, then do it
6. Then install the Altiris.Workflow.Server.Setup.exe application, (using all default prompts are fine)
   * Anytime prompted to restart IIS, then do it
   * When prompted with the Server Extensions Configuration window, leave all defaults then select “OK” and select “Yes” to save your changes

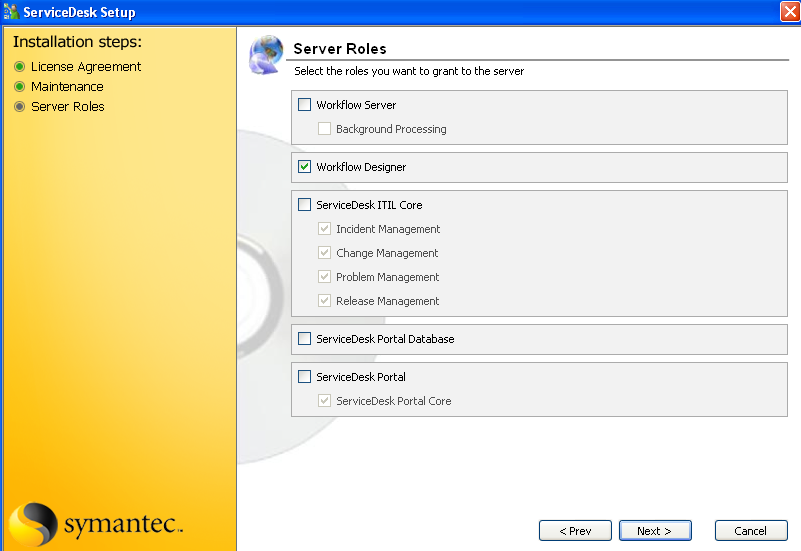


* + Then restart the Server Extension service now

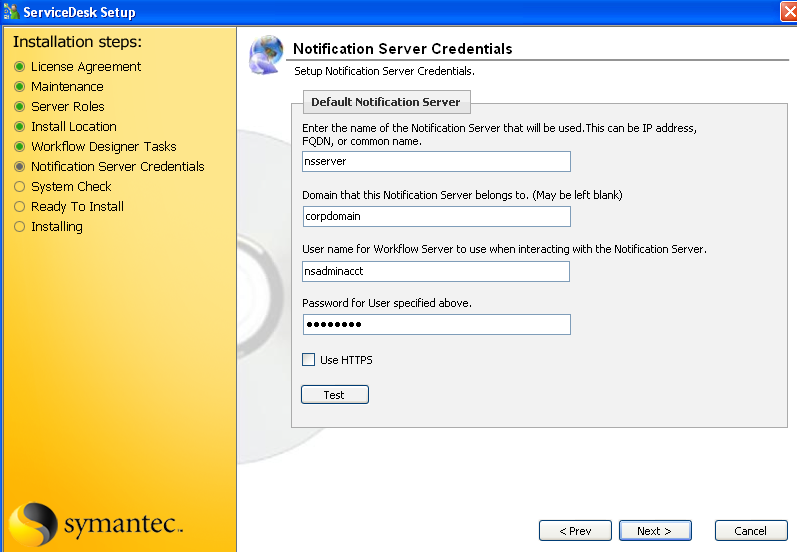
1. Then initiate the install of the Altiris.ServiceDesk.2009.exe application
2. Select a New Install

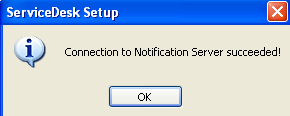


1. Uncheck all Server Roles except Workflow Designer, even Workflow Server (it’s already installed) and select Next

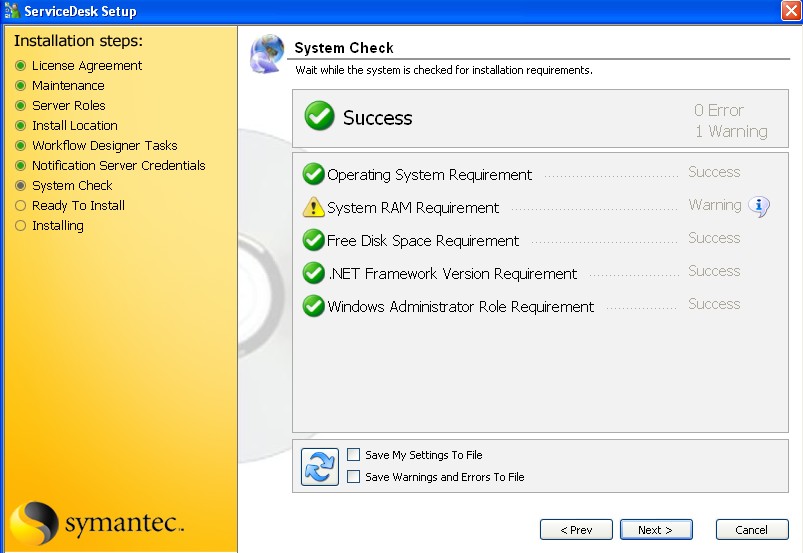


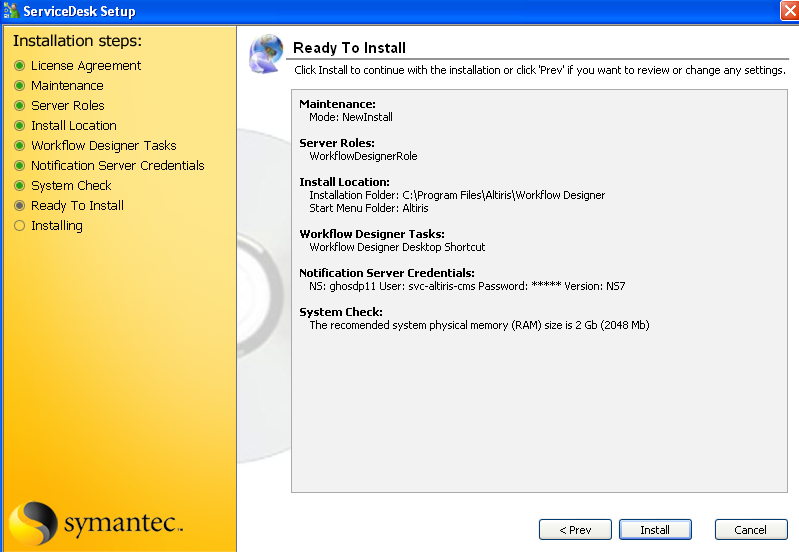
1. Enter the correct credentials for your NS, domain, username & password, then select “Test” and “Next”



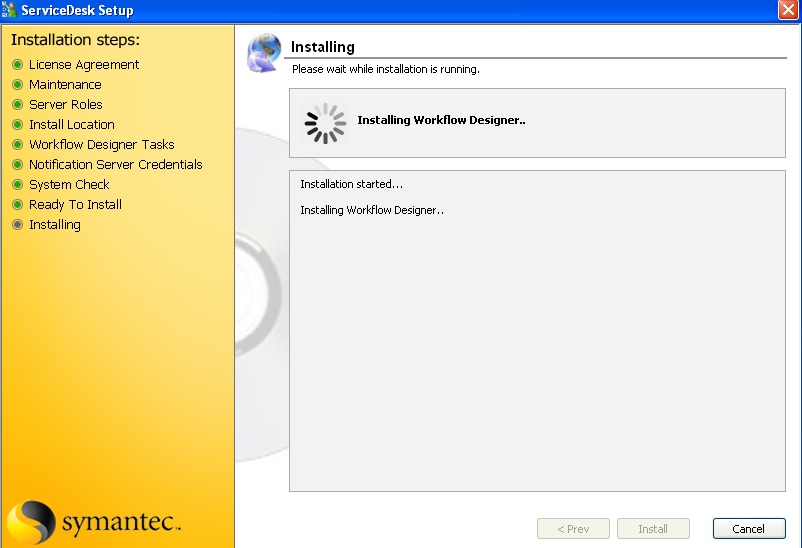


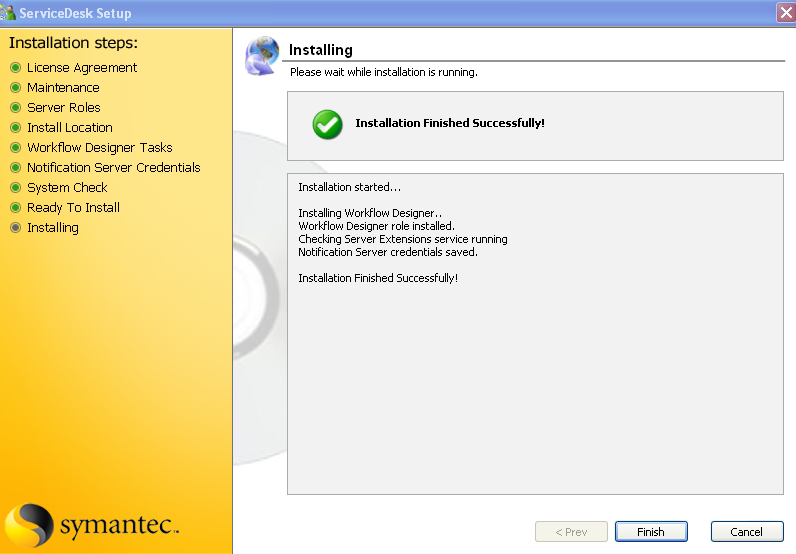
1. Review the System Check, I obviously didn’t have 2GB of RAM in my machine but it’s ok, select “Next” and then “Install on the next window if all is acceptable





1. See the progress … See the Status and click “Finish” if successful!





1. An Altiris Workflow Designer icon should be your desktop, double-click on it



1. See the splash logo and smile



1. Add missing projects installed locally if you’d like, “Yes” and away you’ll go

