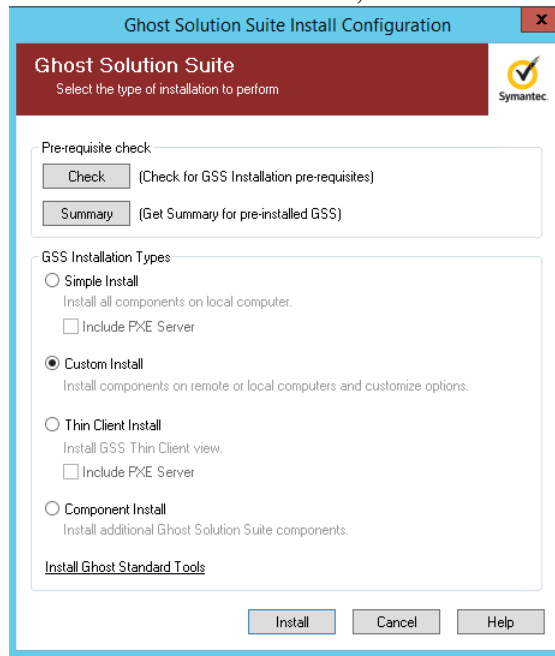
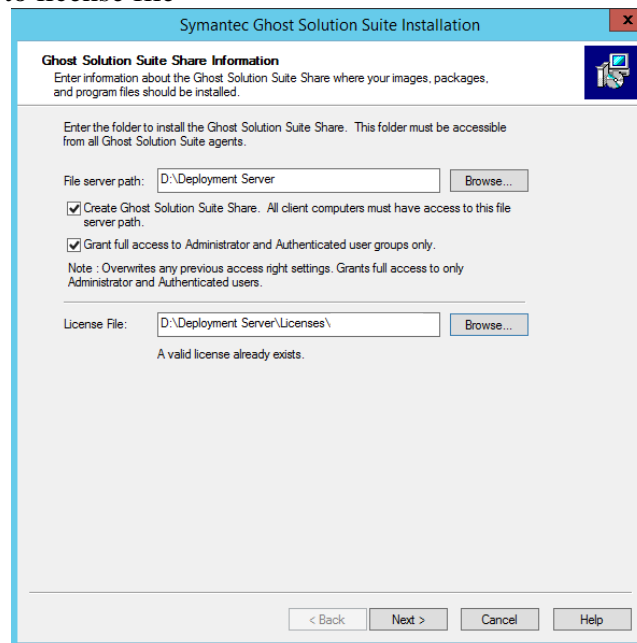


Symantec Ghost Solutions Suite 3.3 RU 3 Guide

1. Backup eXpress database with SQL Server 2014
2. Launch Symantec_Ghost_Solution_Suite_3_3_RU3.exe
3. Create new folder to extract contents
 - a. C:\DSSetup33.3
4. Run Setup.exe with elevated rights
 - a. Choose Custom Install, then click Install



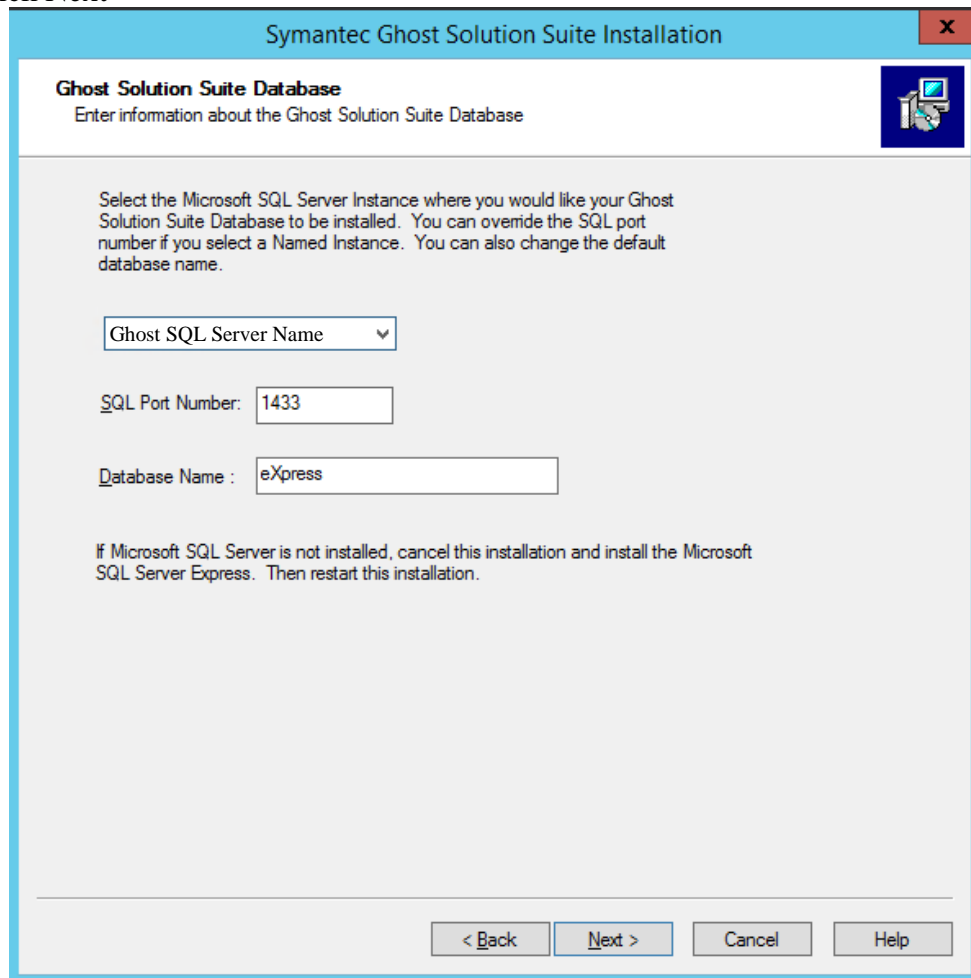
5. Verify Ghost IP address
6. Verify Deployment Server path
7. Browse to license file



8. Click Next
9. Enter the Service username and password

Symantec Ghost Solutions Suite 3.3 RU 3 Guide

10. Click Next

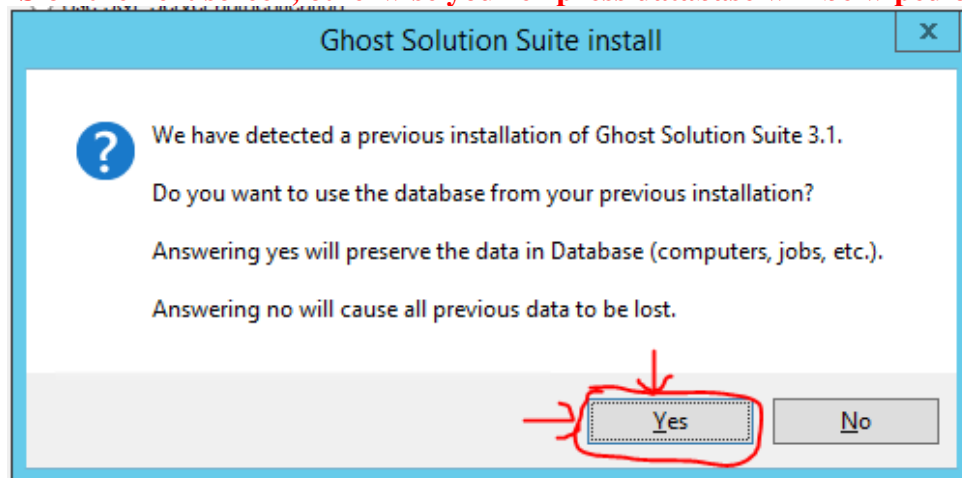


The screenshot shows the 'Symantec Ghost Solution Suite Installation' window, specifically the 'Ghost Solution Suite Database' step. The title bar reads 'Symantec Ghost Solution Suite Installation'. The main heading is 'Ghost Solution Suite Database' with a subtitle 'Enter information about the Ghost Solution Suite Database'. The instructions state: 'Select the Microsoft SQL Server Instance where you would like your Ghost Solution Suite Database to be installed. You can override the SQL port number if you select a Named Instance. You can also change the default database name.' There are three input fields: 'Ghost SQL Server Name' (a dropdown menu), 'SQL Port Number:' (a text box containing '1433'), and 'Database Name:' (a text box containing 'eXpress'). A note at the bottom states: 'If Microsoft SQL Server is not installed, cancel this installation and install the Microsoft SQL Server Express. Then restart this installation.' At the bottom right are four buttons: '< Back', 'Next >', 'Cancel', and 'Help'.

11. Verify Database Name and click Next

12. Leave the Use Windows NT authentication selected and click Next

13. Click YES on the next screen, otherwise your eXpress database will be wiped out!



The screenshot shows the 'Ghost Solution Suite install' window. The title bar reads 'Ghost Solution Suite install'. The main heading is 'Ghost Solution Suite install'. The text reads: 'We have detected a previous installation of Ghost Solution Suite 3.1. Do you want to use the database from your previous installation? Answering yes will preserve the data in Database (computers, jobs, etc.). Answering no will cause all previous data to be lost.' At the bottom right are two buttons: 'Yes' and 'No'. A red arrow points to the 'Yes' button, which is also circled in red.

14. Leave all default options and click Next on the next 3 screens

Symantec Ghost Solutions Suite 3.3 RU 3 Guide

Symantec Ghost Solution Suite Installation

PXE Server Information
Enter information about the PXE Server

Do you want to use PXE Server?

☒ No, I will be using Symantec automation folder on each client computer

☐ Yes, I want to install PXE Server on this computer

☐ Yes, I want to install PXE Server on a remote computer

☐ Yes, I want to upgrade PXE Server(s) on this computer or a remote computer

Remote computer name:

PXE Server IP address:

GSS Server IP address:

PXE Server install path:

Select the pre-boot operating system to use as the default PXE boot menu item

☐ DOS

☐ Linux

☐ Windows PE

If no PXE in environment, then leave red boxes alone.

Symantec Ghost Solution Suite Installation

Ghost Solution Suite Agent Connection to Ghost Solution Suite Server
Enter information about how the client computers will connect to the Ghost Solution Suite Server

How do you want your client computers to connect to the Ghost Solution Suite Server?

☒ Connect directly to Ghost Solution Suite Server

Ghost Solution Suite Server IP address:

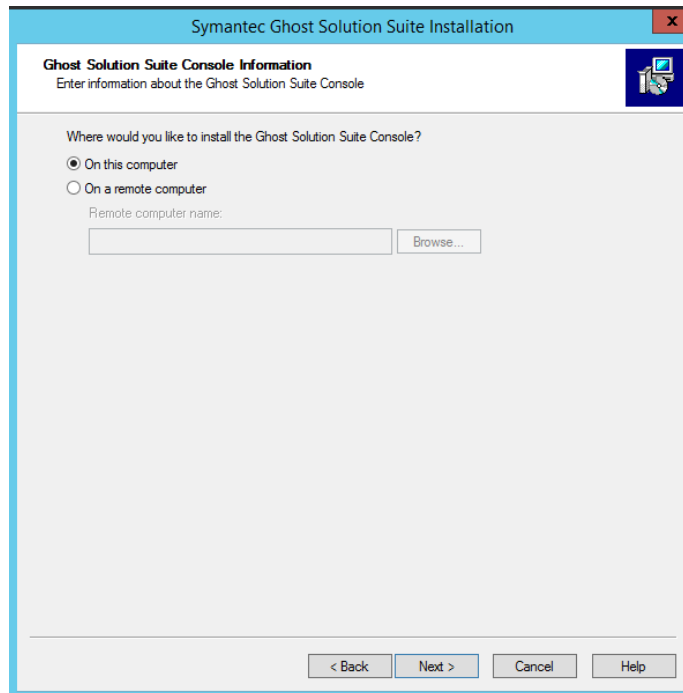
Port:

☐ Discover Ghost Solution Suite Server using TCP/IP multicast

Server name:

If no Ghost Solution Suite Server is specified, the Ghost Solution Suite Agent will connect to the first Ghost Solution Suite Server it finds.

Symantec Ghost Solutions Suite 3.3 RU 3 Guide



The screenshot shows the 'Symantec Ghost Solution Suite Installation' window. The title bar is blue with a red close button. The main content area is titled 'Ghost Solution Suite Console Information' with a subtitle 'Enter information about the Ghost Solution Suite Console'. Below this, there is a question: 'Where would you like to install the Ghost Solution Suite Console?'. There are two radio buttons: 'On this computer' (which is selected) and 'On a remote computer'. Below the 'On a remote computer' option, there is a text field for 'Remote computer name:' and a 'Browse...' button. At the bottom of the window, there are four buttons: '< Back', 'Next >', 'Cancel', and 'Help'.

Symantec Ghost Solution Suite Installation

Ghost Solution Suite Console Information
Enter information about the Ghost Solution Suite Console

Where would you like to install the Ghost Solution Suite Console?

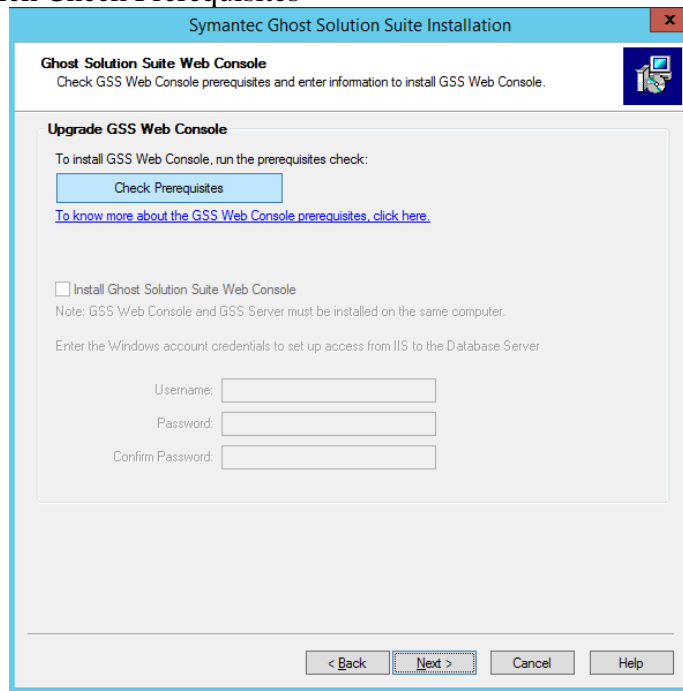
☒ On this computer

☐ On a remote computer

Remote computer name:

< Back Next > Cancel Help

15. Click Check Prerequisites



The screenshot shows the 'Symantec Ghost Solution Suite Installation' window. The title bar is blue with a red close button. The main content area is titled 'Ghost Solution Suite Web Console' with a subtitle 'Check GSS Web Console prerequisites and enter information to install GSS Web Console.'. Below this, there is a section titled 'Upgrade GSS Web Console'. It contains the text 'To install GSS Web Console, run the prerequisites check:' followed by a 'Check Prerequisites' button. Below this is a link: 'To know more about the GSS Web Console prerequisites, click here.'. There is a checkbox for 'Install Ghost Solution Suite Web Console'. Below this is a note: 'Note: GSS Web Console and GSS Server must be installed on the same computer.'. Then, there is text: 'Enter the Windows account credentials to set up access from IIS to the Database Server'. Below this are three text fields: 'Username:', 'Password:', and 'Confirm Password:'. At the bottom of the window, there are four buttons: '< Back', 'Next >', 'Cancel', and 'Help'.

Symantec Ghost Solution Suite Installation

Ghost Solution Suite Web Console
Check GSS Web Console prerequisites and enter information to install GSS Web Console.

Upgrade GSS Web Console

To install GSS Web Console, run the prerequisites check:

[To know more about the GSS Web Console prerequisites, click here.](#)

☐ Install Ghost Solution Suite Web Console

Note: GSS Web Console and GSS Server must be installed on the same computer.

Enter the Windows account credentials to set up access from IIS to the Database Server

Username:

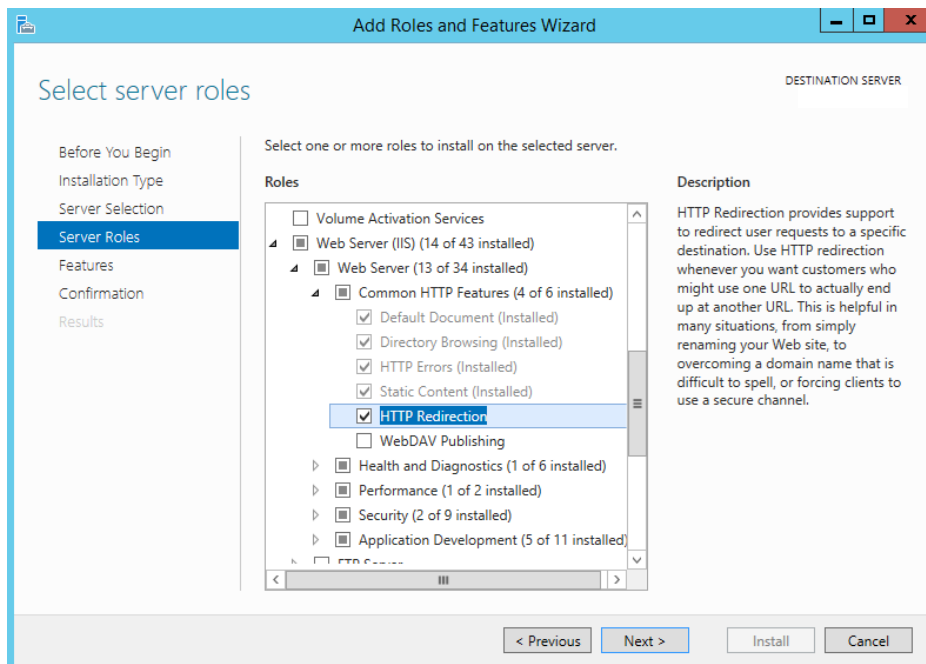
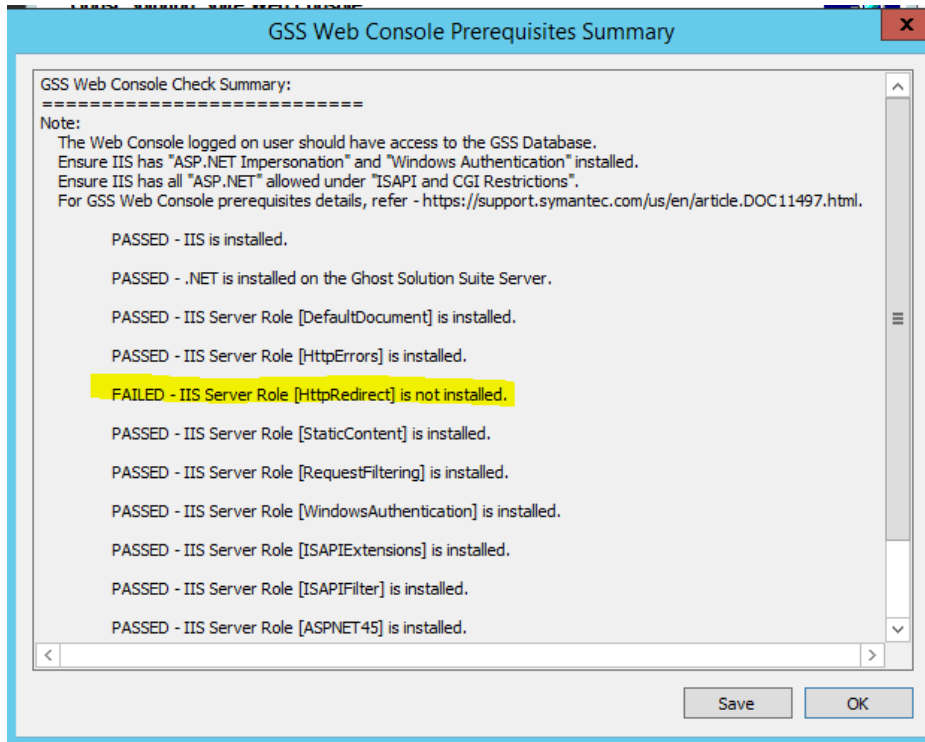
Password:

Confirm Password:

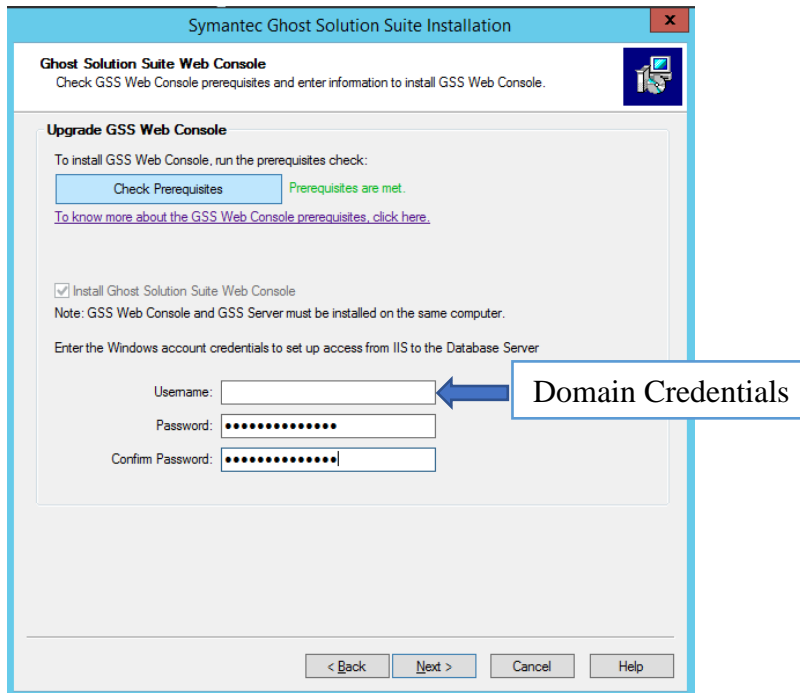
< Back Next > Cancel Help

Symantec Ghost Solutions Suite 3.3 RU 3 Guide

16. If there are any Server Roles that are not installed like below, go ahead and install via Server Tools



Symantec Ghost Solutions Suite 3.3 RU 3 Guide



The screenshot shows the 'Symantec Ghost Solution Suite Installation' window. The title bar is blue with a close button. The main content area is titled 'Ghost Solution Suite Web Console' and contains instructions to check prerequisites and enter Windows account credentials. A blue box labeled 'Domain Credentials' with an arrow points to the 'Username' field. The 'Password' and 'Confirm Password' fields are also visible. At the bottom are buttons for '< Back', 'Next >', 'Cancel', and 'Help'.

Symantec Ghost Solution Suite Installation

Ghost Solution Suite Web Console
Check GSS Web Console prerequisites and enter information to install GSS Web Console.

Upgrade GSS Web Console
To install GSS Web Console, run the prerequisites check:
 Prerequisites are met.
[To know more about the GSS Web Console prerequisites, click here.](#)

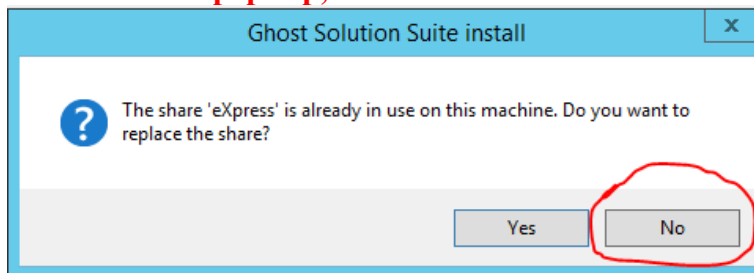
☒ Install Ghost Solution Suite Web Console
Note: GSS Web Console and GSS Server must be installed on the same computer.
Enter the Windows account credentials to set up access from IIS to the Database Server

Username: Password: Confirm Password:

< Back Next > Cancel Help

17. Click Install

18. When this box pops up, click **NO**



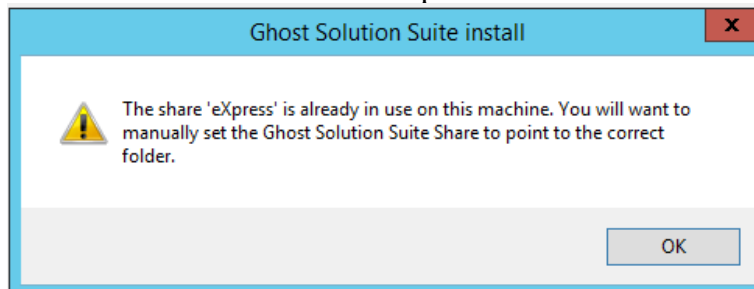
The screenshot shows a dialog box titled 'Ghost Solution Suite install'. It contains a question mark icon and the text: 'The share 'eXpress' is already in use on this machine. Do you want to replace the share?'. At the bottom are 'Yes' and 'No' buttons. The 'No' button is circled in red.

Ghost Solution Suite install

? The share 'eXpress' is already in use on this machine. Do you want to replace the share?

Yes No

19. Click Ok to confirm the above option



The screenshot shows a dialog box titled 'Ghost Solution Suite install'. It contains a warning icon and the text: 'The share 'eXpress' is already in use on this machine. You will want to manually set the Ghost Solution Suite Share to point to the correct folder.'. At the bottom is an 'OK' button.

Ghost Solution Suite install

! The share 'eXpress' is already in use on this machine. You will want to manually set the Ghost Solution Suite Share to point to the correct folder.

OK

20. Click Finish and reboot Ghost Server

21. Install Symantec_Ghost_Standard_Tools_3_3_RU3.msi with elevated rights