

Environment: IM R14.0 SP1 on Wildfly

Use Case:

- User account is locked
- Credential provider has “Unlock Account” link
- User should be able to click unlock accoun4vf

**Problem: Link not passing username variable to task**

1. I am not getting the proper userID passed to the unlock task. It should be rogers4 in the example below:



**NFCU Unlock Accounts: Select User**

Search for a user

Search for a user  
in organization    and lower

where  User ID  =  \*

**Search Results**

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Select	User ID	Last Name	First Name	Organization Name
<input checked="" type="radio"/>	imadmin	admin	im	im

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2. The url has the variable substitution for the userID, but it does not seem that this userID is passed to the unlock task.

- a. In the example it should be rogers4.

- b. Link is:

[http://im1.com:8080/iam/im/ootb4pub/ui7/index.jsp?task.tag=nfcuUnlockAccounts&facesViewId=/app/page/screen/fp\\_identify\\_user.jsp&action.nfcuUnlockAccounts.identify=1&USER\\_ID=%username%](http://im1.com:8080/iam/im/ootb4pub/ui7/index.jsp?task.tag=nfcuUnlockAccounts&facesViewId=/app/page/screen/fp_identify_user.jsp&action.nfcuUnlockAccounts.identify=1&USER_ID=%username%)

- c. According to the doc, this should pass the username, unless there is something here I am missing.
- 3. I only see the idmadmin id, which is the default administrator, so I never see the locked account for rogers4.

ANY IDEAS APPRECIATED....