

# General Availability Announcement



November 1, 2021

To: OPS/MVS® Event Management and Automation (OPS/MVS) Customers  
From: The Alert Central Product Team  
Subject: General Availability Announcement for Alert Central 1.0

On behalf of CA Technologies, a Broadcom company, we appreciate your business and the opportunity to provide you with high-quality, innovative software and services. As part of our ongoing commitment to customer success, we regularly release updates to our products. Today, we are pleased to announce that Alert Central 1.0 is now available.

Alert Central (AC) is a new component to extend our automation solution to have an alert management capability that provides more insightful information about mainframe alerts and reduce time to resolve problems. Key features of Alert Central are:

- Consolidate Alerts using an intuitive and modern web interface
- Empower users with meaningful data around alerts, including historical information
- Direct alert integration for OPS/MVS, NetMaster and SYSVIEW, and available APIs to support additional products
- Streamline of existing workflows for problem identification, investigation, and incident resolution
- Enable quick interaction between Operations and SMEs on problems handover and escalation, including integrating with main ITSM tools to support auto ticketing

Alert Central is included with your current OPS/MVS license.

We also encourage you to visit the Alert Central [Tech Docs](#) page for additional information.

If you are also licensed for SYSVIEW or NetMaster, see each products' documentation for information on the PTFs necessary to support the integration with Alert Central.

If you need any assistance in understanding these new features, our implementation [services](#) partners can assist. Please contact your local account representative for more information on how they can help. To connect, learn, and share with other customers, join and participate in our OPS/MVS Community at

<https://community.broadcom.com/mainframesoftware/communities/communityhomeblogs?CommunityKey=314ccf76-ce2d-4f94-910a-9c331dd2c932>

If you want to learn more about Alert Central, please contact the Alert Central Product Manager [Matheus Milani](#).

Thank you again for your business.