



## CA Technologies Service Management Roadmap

Dear [customer name]

Please join CA Technologies for the first in a series of quarterly product direction updates.

In this session, you will be learning more about:

- **Recent advancements in the service management solution suite**
- **What's Next** in product direction for Service Management
- **What's Available** to you for providing input into the Service Management roadmap

**Join Us:** Thursday, November 15, 2012, 7:00 P.M. EST  
**US:** +1 (866) 865-6639  
**International:** +1 (706) 902-3776

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Customer Facing  
Roadmap Session

Thank you,

### Join Us

**Thursday, November 15**

7pm EST

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**Int'l/Canada:** +1 (706) 902-3776

Additional International Numbers in Attached Calendar Invitation

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