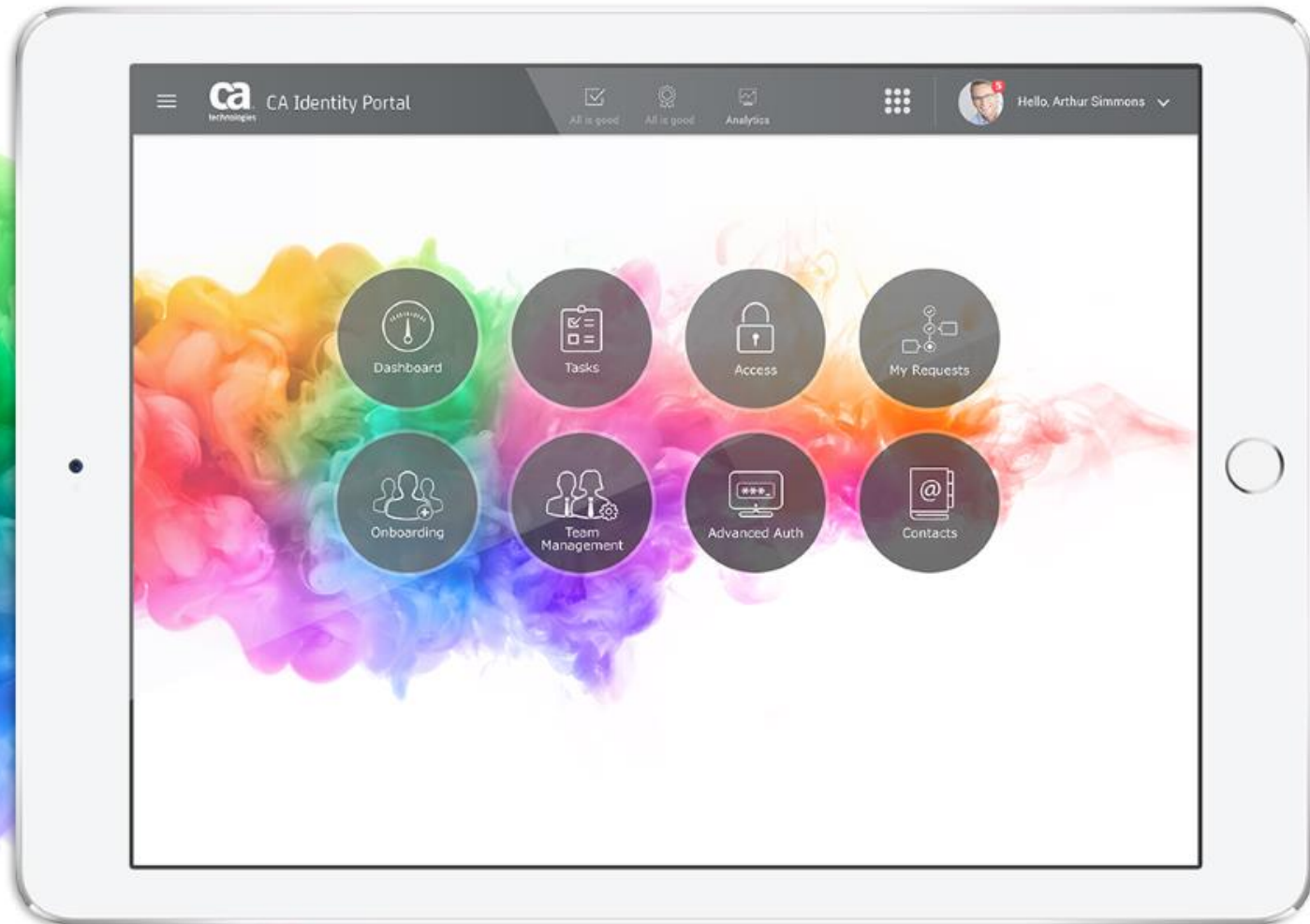


Introducing the New CA Identity Suite

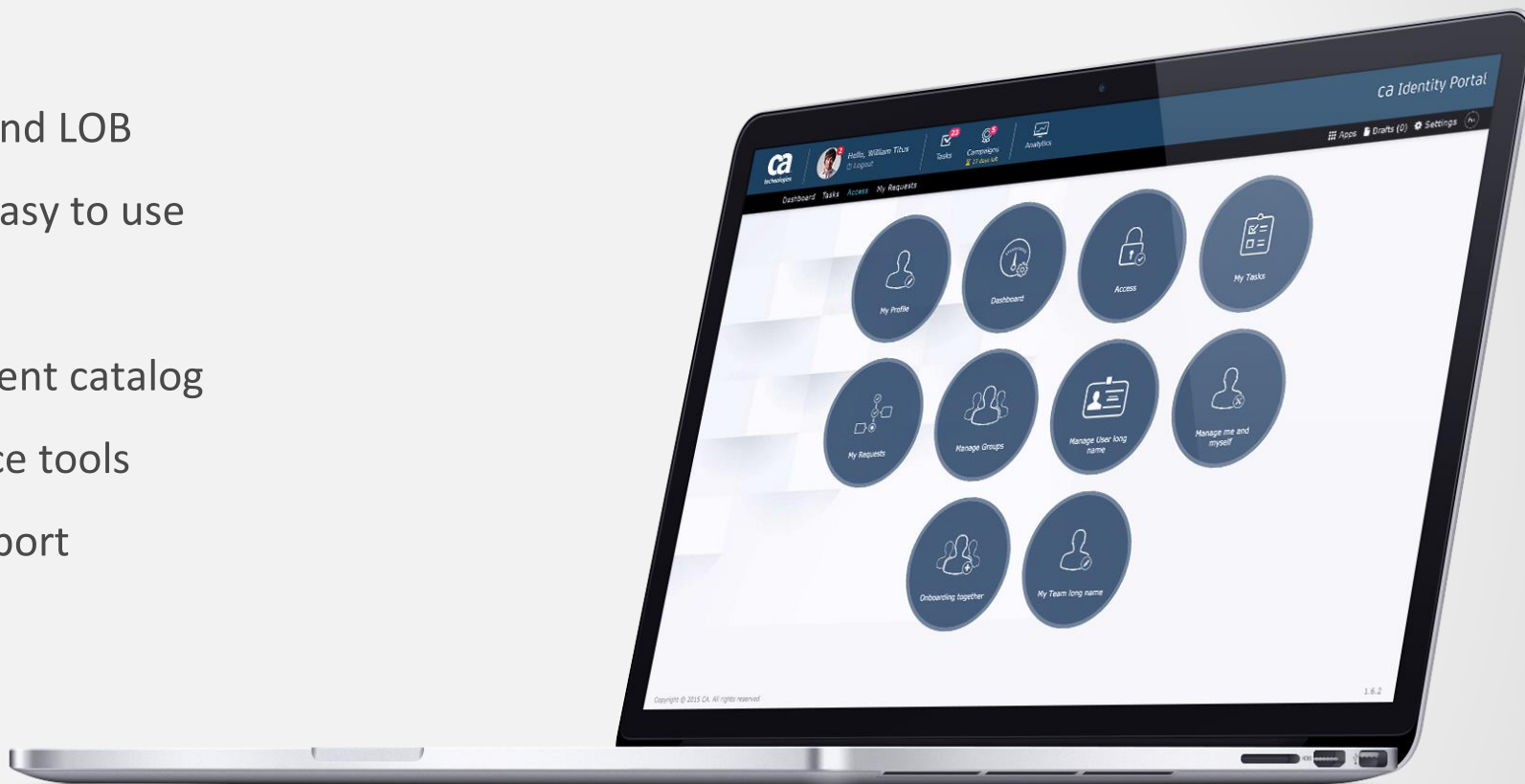




It's all about You(X)

From an IT oriented solution to the best business user experience in the market!

- Bridging the gap between IT and LOB
- Consumerized, Intuitive and easy to use
- Shopping cart experience
- Business dictionary / entitlement catalog
- Real-time context-based advice tools
- Complete multi-language support



Home

Create User

Certification

My Profile

Access Catalog

My New Requests

My Tasks

The Dashboard

Manage Users

Drafts

Settings

En

Campaigns

<

User Privileges Q1 2016

>

6 users

>

Hila Gvir

1/3

Kim Larry

1/3

Debbie Patrick

0/3

Luis Santis

0/3

John Smith

0/3

William Titus

0/5

User Privileges Q2 2016

>

User Privileges Q1 2016

Certify

7323

Search

Options

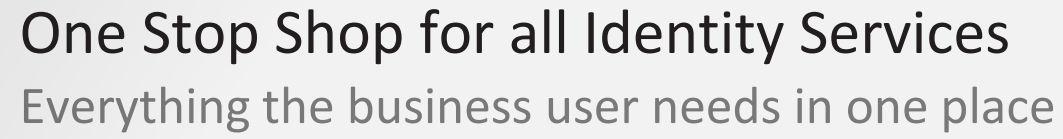
Name															
<div>Hila Gvir</div> <div><div>Personalized view</div></div>															
<table><tr><th>Name</th><th>Type</th><th>Organization</th><th>Description</th><th></th></tr><tr><td>SalesForce_ViewOnly</td><td>Provisioning Role</td><td>Sales</td><td>Read only permission for Salesforce.com</td><td><div><div>Detailed information</div><div><div>✓</div><div>✕</div><div>↺</div><div>?</div><div>💬</div><div>🔗</div></div></div></td></tr></table>	Name	Type	Organization	Description		SalesForce_ViewOnly	Provisioning Role	Sales	Read only permission for Salesforce.com	<div><div>Detailed information</div><div><div>✓</div><div>✕</div><div>↺</div><div>?</div><div>💬</div><div>🔗</div></div></div>					
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20

1

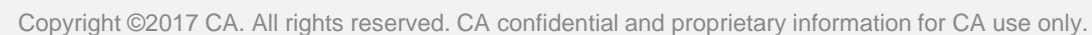
Actions

Submit



Identity Governance Access Certification

CA Single Sign On





Identity Analytics

Empowering the business to achieve operational excellence with real-time analytics

Operational Excellence Console for Managers

- Centralized dashboard providing a unique view of all identity lifecycle processes
- Allow managers to analyze processes and drill down into potential problems and remediate them
- Improves efficiency and productivity of the enterprise
- SLA statistics give project sponsors business justification for project ROI

Context Based Recommendations

- Recommendations and suggestions are calculated and displayed in real-time during access requests
- Suggestions are context-based, i.e. Based on users' attributes, current access and requested access





Sub processes



Average SLA
6.35 days



Number of completed requests
37 Requests



Max time of completion
14 days



Min time of completion
24 hours

Personalize view
Export graphs

AVERAGE SLA

SLA over time



WORKFLOW ANALYZE

NO. REQUESTS

Number of requests



WORKFLOW ANALYZE

NETWORK ACCESS STATUS



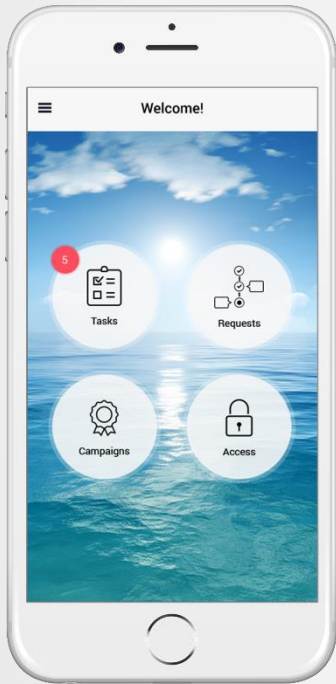
Completed In progress Rejected Revoked

WORKFLOW ANALYZE

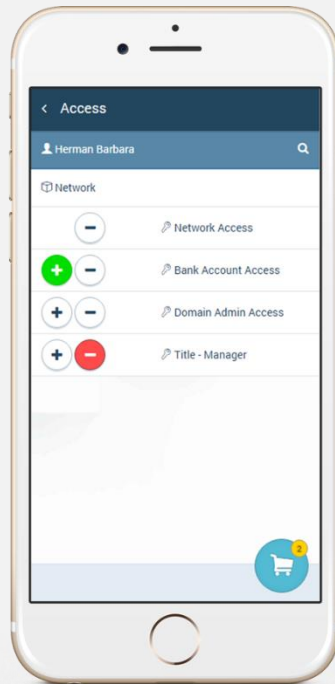


Identity On The GO

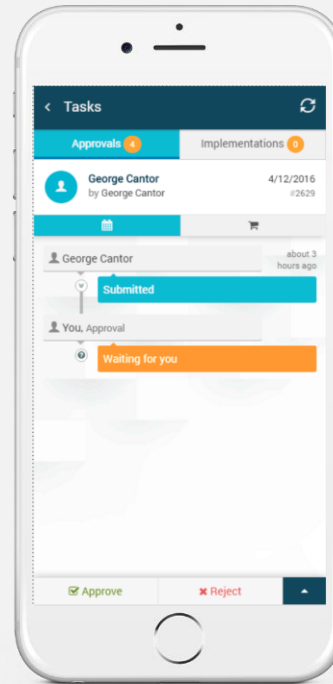
The most comprehensive mobile application in the market



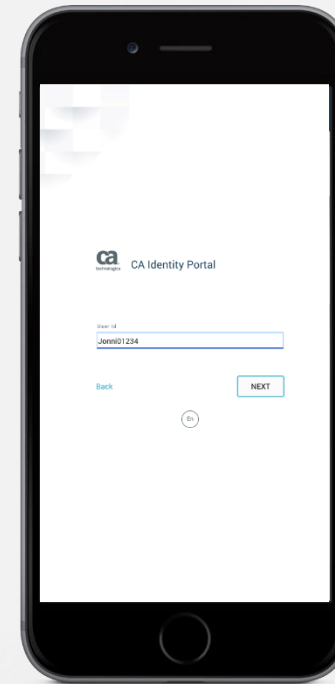
Branding



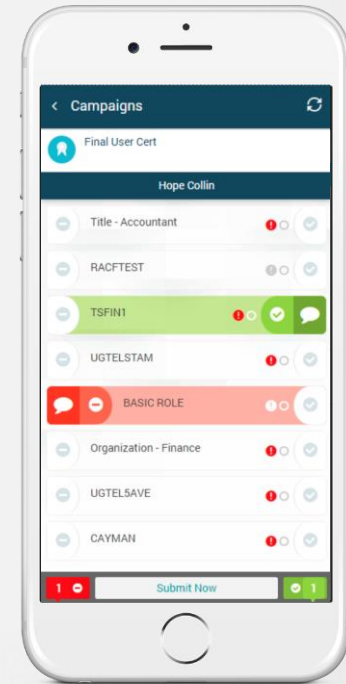
Perform access requests



Request approval



Password management



Certification campaigns



Simplified & Fast Deployment with Virtual Appliance

Full deployment of CA Identity Suite reduced from Days to Minutes!

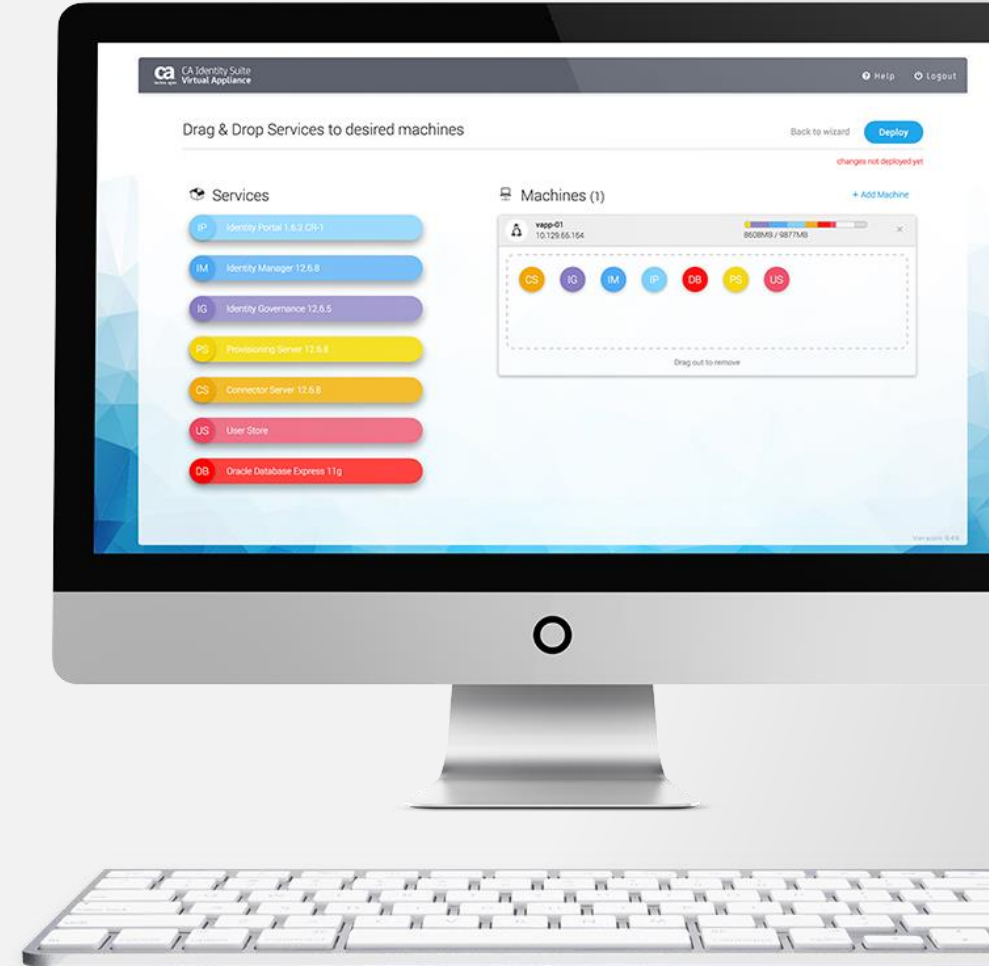


Capabilities

- No installer. No scripts. No training.
- Pre-integrated, high availability environment in a couple of clicks
- Pre-defined recommendations for production deployments
- Up and running in minutes!

Benefits

- Lower **License** Costs: CA provided OS, application server, directory
- Lower **Services** Costs: No installer and simplified patches/upgrades
- Lower **DevOps** Costs: Built-in centralized monitoring and Logging



Please select the configuration type you wish to deploy

This Wizard will help you get started and set up a running environment in minutes. Lets get started

Demo



For demonstrating the
Identity Suite features and
capabilities

Sandbox / Custom



To quickly develop and
prototype Identity
Management solutions and
use cases

Non Production



For lower customer
environments like QA or
Development environments

Production



For production and pre-
production (Staging)
environments

Deployment Type Selection



Drag & Drop Services to desired machines

Deploy

Services

IP Identity Portal

IM Identity Manager

IG Identity Governance

PS Provisioning Server

CS Connector Server


US User Store

DB Oracle Database Express 11g

CL Central Log Server

Machines (1)

[+ Add Machine](#)

 **vapp1.demo**
192.168.31.144

7632MB / 9888MB

CS

IM

IP

DB

PS

US

Drag out to remove

Best Practice Recommendations
Architecture Optimization via Drag & Drop



Servers (1)

[Refresh](#)



vapp1.demo
192.168.31.144

4929MB / 9888MB



Connector Server
[Management console](#)

✓ Service is running properly
[more details](#)



Identity Manager
[Management console](#) | [User console](#)

✓ Service is running properly
[more details](#)



Identity Portal
[Management console](#) | [User console](#)

✓ Service is running properly
[more details](#)



Oracle Database Express 11g

✓ Service is running properly
[more details](#)



Provisioning Server

✓ Service is running properly
[more details](#)



User Store

✓ Service is running properly
[more details](#)

Centralized Monitoring and Logging



Rapid Time to Value with Deployment Xpress

Reduce use case configuration time from weeks to clicks!

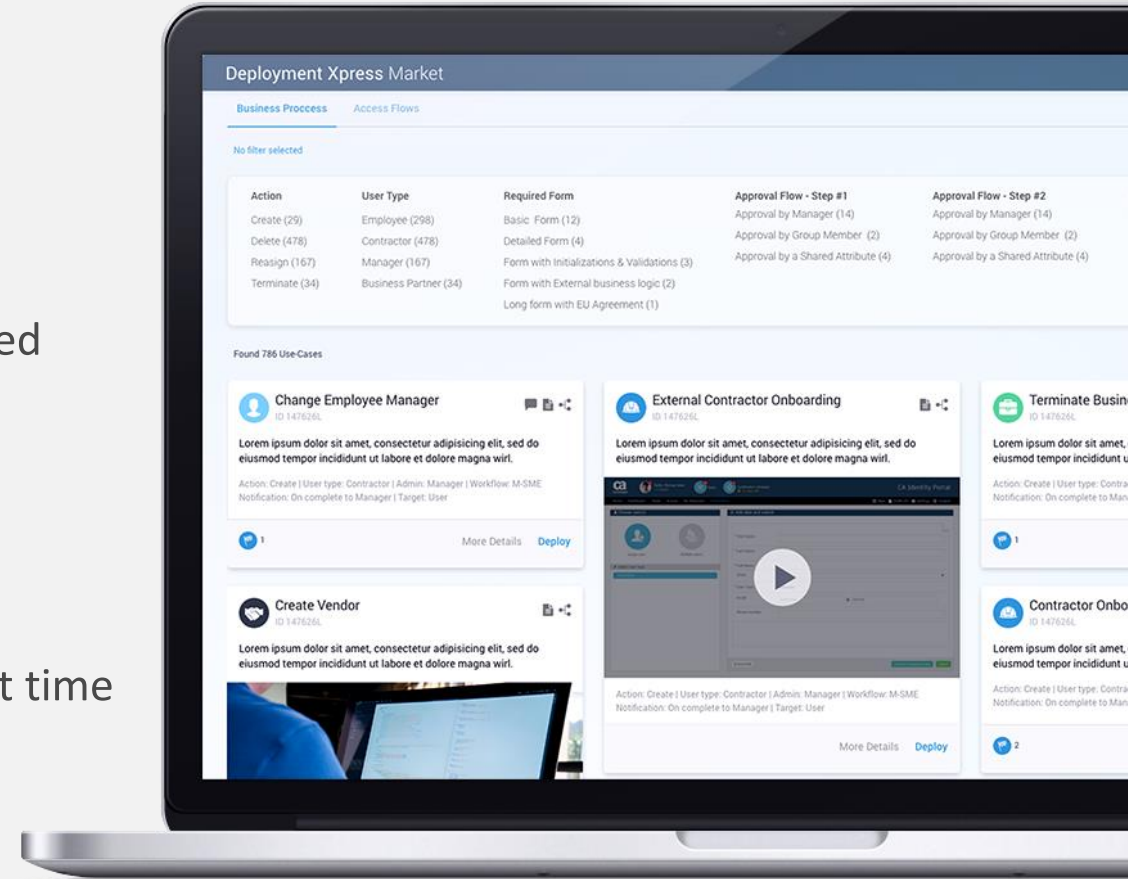


Capabilities

- Deploy a business process in a few clicks
- Easy navigation via a marketplace experience
- Proven best practice identity lifecycle processes
- Workflows, policies, forms and all the rest... already configured for you!

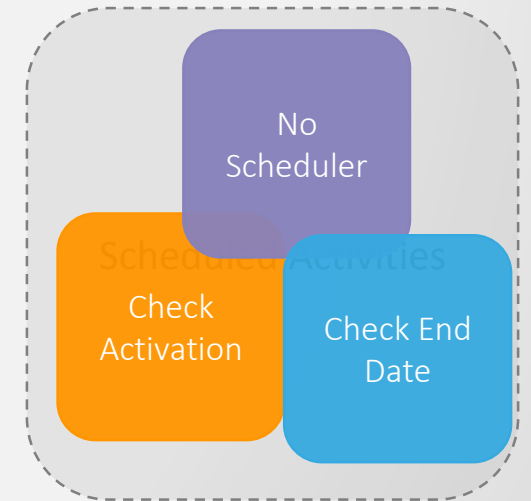
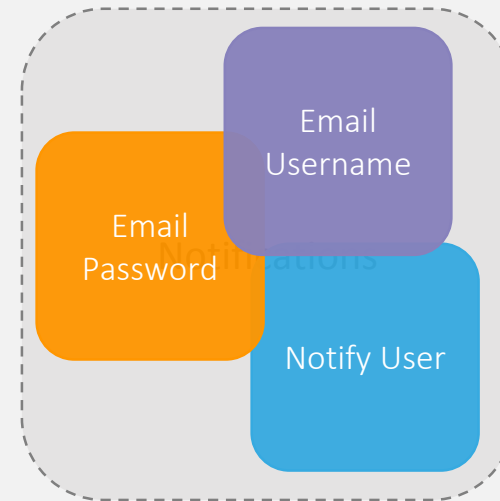
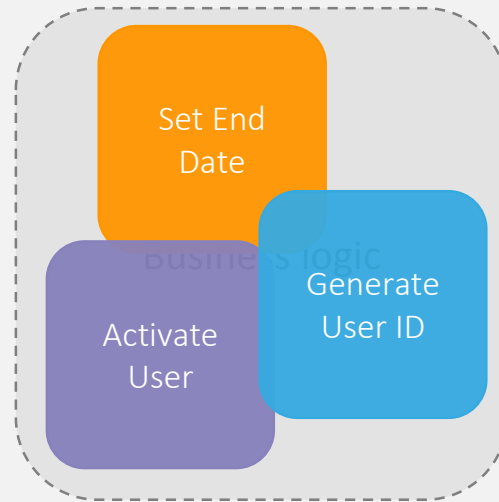
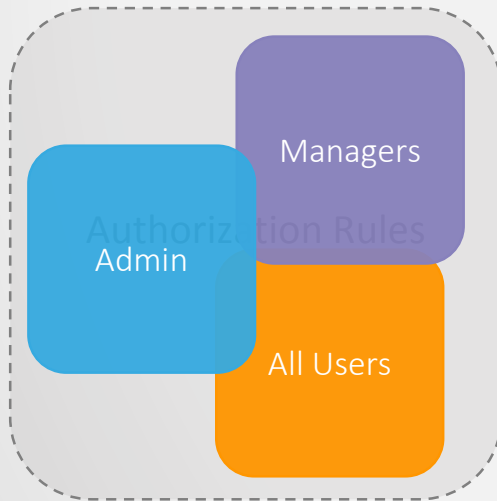
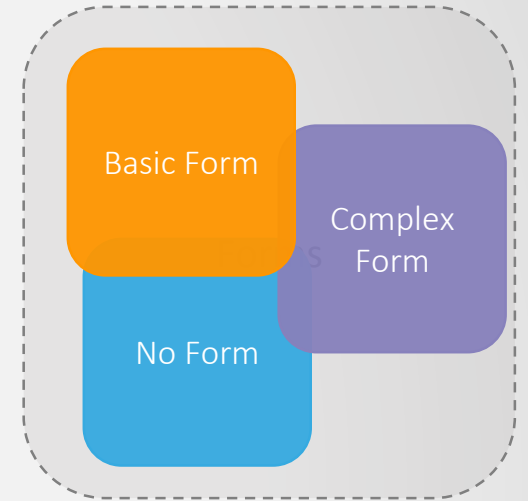
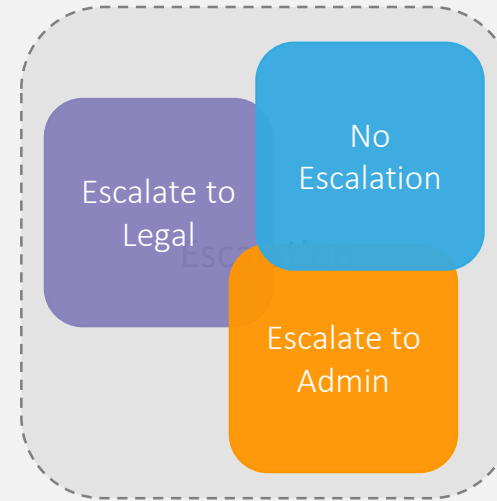
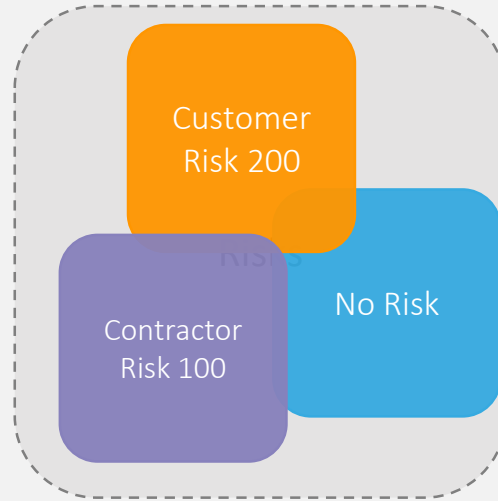
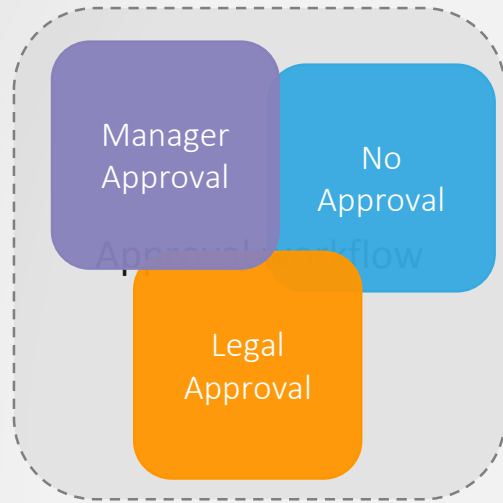
Benefits

- From weeks to a few clicks!
- Dramatically improve Time-To-Value by reducing deployment time
- Use best practice use cases
- Improved supportability





Use Case Elements





Use Case Variations

Managers

No
Scheduler

Complex
Form

Contractor
Risk 100

Email
Username

Manager
Approval

Activate
User

Escalate to
Legal

Admin

Check End
Date

No Form

No Risk

Notify User

No
Approval

Generate
User ID

No
Escalation

All Users

Check
Activation

Basic Form

Customer
Risk 200

Email
Password

Legal
Approval

Set End
Date

Escalate to
Admin



Use Case Variations

Create Contractor by Manager

Terminate Contractor on End Date

Customer Self-Registration

User Type	Action	Activation	Initiator
Contractor (9)	Change Manager (1)	Portal (14)	Contractor Administration (6)
Customer (4)	Modify (7)	Feed (3)	Manager (3)
Employee (3)	Create (7)	scheduled (2)	Customer Liaison (1)
All (3)	Extend (2)		Human Resources (3)
	Password Management (3)		Self (5)
	Terminate (2)		Help Desk (1)

Terminate Contractor on End Date

Create Contractor by Manager

Found 19 Use-Cases

Compare

Terminate Contractor on End Date
ID TerminateContractoronEndDate

Assigns a contractor a new manager by a contractors administrator.

User Type: Contractor | Action: Change Manager,Modify | Activation: Portal | Initiator: Contractor Administration

[More Details](#) [Deploy](#)

Create Contractor by Contractor Admin
ID CreateContractorbyContractorAdmin


Create Contractor by Contractor Admin, and enable the account on start date.

User Type: Contractor | Action: Create | Activation: Portal | Initiator: Contractor Administration

[More Details](#) [Deploy](#)

Create Contractor by Manager
ID CreateContractorByManager

Allows for a manager to create contractors from CA Identity Portal. Once in place, CA Identity Portal can be...



User Type: Contractor | Action: Create | Activation: Portal | Initiator: Manager

[More Details](#) [Deploy](#)

Create Contractor From Feed
ID CreateContractorFromFeed

Allows the creation of contractors from feed.

User Type: Contractor | Action: Create | Activation: Portal | Initiator: Contractor Administration

[More Details](#) [Deploy](#)

Customer Self-Registration
ID CustomerSelfRegistration

Allows for a Customer Liaison to create a customer's record from CA Identity Portal. Once in place, the Identity...

User Type: Customer | Action: Create | Activation: Portal | Initiator: Customer Liaison

[More Details](#) [Deploy](#)

Customer Self-Registration

Create Employee by HR
ID CreateEmployeeByHR

Allows for an HR person to create a new employee from CA Identity Portal. After the creation, the HR person will...

[More Details](#) [Deploy](#)

Customer Self Modification
ID CustomerSelfModification

Allows for a Customer Liaison to modify a customer's record from CA Identity Portal. Once in place, the Identity...

User Type: Customer | Action: Modify | Activation: Portal | Initiator: Customer Liaison

[More Details](#) [Deploy](#)

Business Process

Access Flows

Search Market 

User Type	Action	Notification	Activation	Initiator
Customer (2)	Self Service (2)	Manager Only (9)	Interactive (11)	Customer (2)
Employee (4)	Modify (6)	Dual (4)	Feed (2)	External Manager (1)
Contractor (8)	Terminate (4)	User Only (1)	Automatic (1)	Manager (5)
External User (1)	Create (4)			Scheduled Task (2)
				Employee (1)
				Contractor Admin (1)

Found 14 templates



Compare



Customer Self Modification
ID J47334

Allows for a customer self-modification from CA Identity Portal. Once in place, CA Identity Portal can be used by...



Terminate Employee by External Manager
ID L24824

Allows for external managers to terminate their employees' accounts.



Reset User Password by Helpdesk
ID L24919

Allows for a user to request a password reset. the reset is performed by the helpdesk team. At the end of the proce...

User Type: Employee | Action: Modify | Notification: User Only | Activation: Interactive | Initiator: Manager




Extend Contractor by Manager
ID M5276


Browse the use cases marketplace

Business Process

Access Flows

Search Market 

User Type: Contractor 

Action: Create 

Notification

Manager Only (3)

Activation

Feed (1)

Interactive (2)

Initiator

Scheduled Task (1)

Manager (1)

Contractor Admin (1)

Found 3 templates



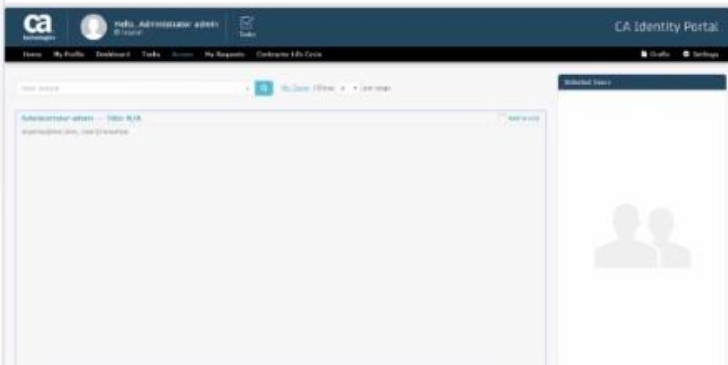
Compare



Create Contractor from Feed

ID J47254

Allows for a creation of contractors from feed. A scheduled check will run on a daily basis for all of the users who are...



User Type: Contractor | Action: Create | Notification:



Create Contractor by Manager

ID F36521

Allows for a manager to create contractors from CA Identity Portal. Once in place, CA Identity Portal can be...



Create Contractor by Contractor Admin

ID K42051

Allows for a contractor admin to create contractors from CA Identity Portal. Once in place, the CA Identity Portal c...

User Type: Contractor | Action: Create | Notification: Manager Only | Activation: Interactive | Initiator: Contract...

Filter results and select a use case

2 Use-Cases selected

Cancel Got



Contractor Onboarding

ID: 1476283

Lorem ipsum dolor sit amet, consectetur adipisicing elit, sed do eiusmod tempor incididunt ut labore et dolore magna wirl.

Action: Create (User type: Contractor (Admin: Manager (Workflow: M Notification: On complete to Manager (Target: User

Selected



Contractor Onboarding from feed



External Contractor Onboarding

ID: 1476283

am dolor sit amet, consectetur adipisicing elit, sed do eiusmod tempor incididunt ut labore et dolore magna wirl.

Action: Create (User type: Contractor (Admin: Manager (Workflow: M Notification: On complete to Manager (Target: User

Selected

Use-Case Deployment



✓ Details ———— ✓ Content ———— ✓ Page ———— ✓ Finish

You're ready to deploy!

Your use-case ("Contractor Onboarding") is ready to be deployed.

You can still change any decision you made so far by jumping to the relevant step and modify the data to meet your needs.

When you're ready, click "Deploy" to start the deployment process.

Previous

Deploy

Deploy in a few clicks!



Hila Gvir
Product Management
Hila.Gvir@ca.com



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