**CA Privileged Access Manager v3.0.1**

Date: March 22, 2018

The purpose of this Advisory is to inform you of a potential performance problem that has been recently identified when upgrading to CA Privileged Access Manager v3.0.1. Please read the information provided below and follow the instructions to avoid being impacted by this problem.

**Product(s) affected:**  CA Privileged Access Manager v3.0.1

**Problem Description:**

Customers have reported slow performance during the upgrade process from CA PAM 2.8.3 to CA PAM 3.0.1.  
   
**Impact:**  
CA PAM 3.0.1 upgrade timeframe may exceed the customer allocated change window.  
   
**Workaround:**  
Increase the time allocation of the change window for the upgrade project.

**Solution**

Customers are encouraged to download the latest migration patch. The migration patch details are as follows:

Download Link: <https://support.ca.com/us/download-center/product-files.html>

Product: CA Privileged Access Manager

Release: 3.0.1

Component: PRIVILEGED ACCESS MANAGER MIGRATION PATCH R3.0E

File Name: GEN500000000001300.zip

The Migration patch and necessary deployment instructions can be downloaded from CA Support Online <https://support.ca.com/>. If you have any questions or require assistance contact CA Customer Care online at <http://www.ca.com/us/customer-care.aspx> where you can submit an online request using the Customer Care web form: <https://communities.ca.com/web/guest/customercare>. You can also call CA Customer Care at +1-800-225-5224 in North America or see <http://www.ca.com/phone> for the local number in your country.