Q&A Session for DevTest Community Webcast

Date: Wednesday, August 30, 2017

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-Tom Shokite - 10:59 AM

Q: I already upgraded to 10.1 but will listen anyway for any pointers I might need.

   -Koustubh Warty - 11:05 AM

   A: Thanks Tom - good to know that you have already upgraded to the latest version. Thanks for joining the webinar.-

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-Jung Jae Lee - 11:13 AM

Q: Docker - requirements for Windows system?

   -Koustubh Warty - 11:16 AM

   A: JJ: Linux only. Do you have Docker on Windows and are you actively using it?-

-Jung Jae Lee - 11:18 AM

Q: I've heard that Windows version of Docker will be availale from Windows server 2016. So, we are planning to utilize the Docker once we have Windows 2016 environment.

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-Jung Jae Lee - 11:25 AM

Q: during the upgrade, I believe all properties files will be kept from previous version. Is there anything needs to be configured separately or just verification? from version 9.x to 10.1.

   -Koustubh Warty - 11:29 AM

   A: If you are doing an in-place upgrade (running a new installer on top of the existing install) then there is mostly no need to change anything-

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-Jung Jae Lee - 11:30 AM

Q: Enterprise dashboard should be configured to support previous version of Registry if we have many registry and cannot upgrade all registry at the same time, right?

   -Koustubh Warty - 11:31 AM

   A: @JJ: correct. The key is to keep the Dashboard at the highest version. A 9,x registry should have no issues connecting to a 10.1 Dashboard. We do not support the reverse which is connecting 10.1 registry to an older Dashboard-

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-Tom Shokite - 11:32 AM

Q: Koustubh, thank you for your continued help. Yes, this upgrade went very smoothly. It really was a "hands-off" upgrade and did not require much intervention by me. The deployed virtual services and databases migrated over seemlessly. -Nice job all!

    -Koustubh Warty - 11:34 AM

    A: @Tom: Thanks for the kind words. We continuously strive to make sure that the upgrade process is as seamless as possible. -

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-ivan andonov - 11:32 AM

Q: Are we going to have upgrade support or we will have to have support licence to get upgrade support?

    -Melanie Giuliani - 11:35 AM

    A: please reach out to Koustubh on this question. we need to look into your contract to answer this- Koustubh.Warty@ca.com.-

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-Uday Sarvasiddhi - 11:35 AM

Q: Please let us know if there is a cost involved for upgradation from 9.1 to the latest version ?

    -Melanie Giuliani - 11:36 AM

    A: if you have the active maintenance agreement you can just log in and download the installer with no cost involved-

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-Jung Jae Lee - 11:37 AM

Q: are you going to provide any kind of deployment architecture diagram for 10.1?

    -Melanie Giuliani - 11:38 AM

    A: we dont provide these bc it depends on your unique situation. we have a generic architecture diagram available on the docops site.-

-Koustubh Warty - 11:39 AM

    A: System Requirements for 10.1 : https://docops.ca.com/devtest-solutions/10-1/en/installing/preinstallation/system-requirements-

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-Uday Sarvasiddhi - 11:42 AM

Q: Is CA is going to support 9.1 version till the end of license ?

-Melanie Giuliani - 11:46 AM

A: the way it works is you are supported until the end of service comes up. end of service for 9.1 is February of next year-