

CA Spectrum Product Advisory



Product Advisory:

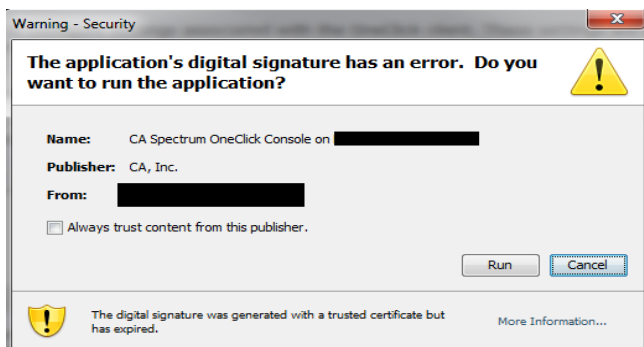
The CA Spectrum OneClick Java JRE certificate will expire on March 01, 2015. This will impact all customers who are currently on CA Spectrum versions 9.2.x, 9.3.x, and 9.4.x using the supported versions of Java. The OneClick Client will not launch for all the users whose security setting is set to HIGH or VERY HIGH in the Java Control Panel.

Recommended Solutions (Java version dependent):

1. Customers can add the CA Spectrum OneClick URL into the “**Exception Site List**” in the Java Control Panel to work around the issue.
2. Alternatively, customers can modify the security setting to **MEDIUM** in the Java Control Panel and can then launch the CA Spectrum OneClick Clients (Please refer to the screenshots below for details).
 - a. **PLEASE NOTE THIS ONLY NEEDS TO BE DONE ON THE CLIENT BOX (SpectroSERVER, OC Server, Report Server can all remain on the HIGH/VERY_HIGH security setting)**
3. Customers who cannot utilize recommendations 1 or 2 can make use of new Hot-Fix releases on top of CA Spectrum versions 9.2.x, 9.3.x and 9.4.x. The hot-fix releases are a cumulative upgrade, e.g. A customer running CA Spectrum 9.4.0 will be upgraded to 9.4.2 + the JRE Certificate code changes.

Hot-Fixes will be posted to:

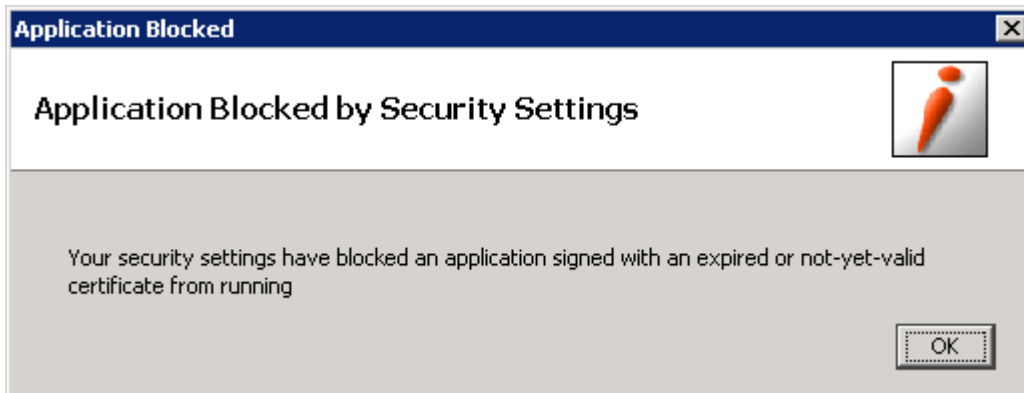
- _ftp.ca.com/pub/CA-SPECTRUM/Updates/GA/Spectrum_09.04.02.01 (Target 26 Feb)
 - _ftp.ca.com/pub/CA-SPECTRUM/Updates/GA/Spectrum_09.03.00.H03 (Target 27 Feb)
 - _ftp.ca.com/pub/CA-SPECTRUM/Updates/GA/Spectrum_09.02.03.H13 (Target 2 Mar)
4. Customers running CA Spectrum 9.2.x with Java 1.6 will receive a warning message indicating the JRE Certificate has expired, however you can click through the message and launch the CA Spectrum OneClick client.



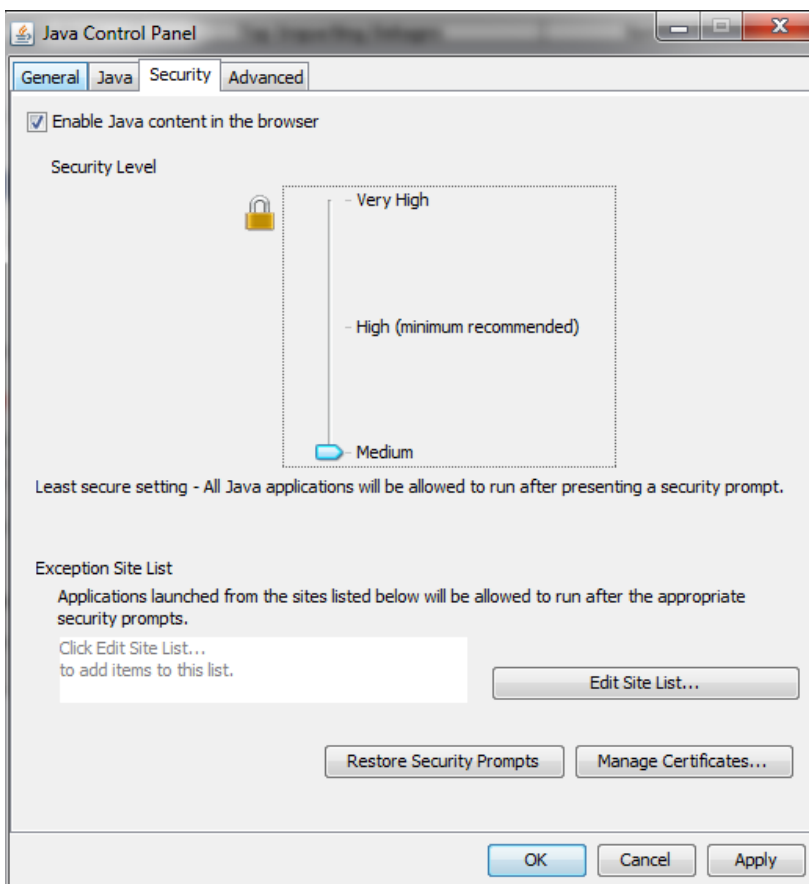
| Release | Pre-requisite | Contents |
|--------------------|--|---|
| Spectrum 9.4.2.1 | Spectrum 9.4.0.0 is the minimum pre-requisite and can also be upgraded from any 9.4.x release | 9.4.2.1 is a cumulative release and contains the following: <ul style="list-style-type: none"> - New OC JRE Certificate - All fixes and enhancements up to the CA Spectrum 9.4.2.0 release |
| Spectrum 9.3.0.H03 | Spectrum 9.3.0.0 is the minimum pre-requisite and can also be upgraded from any 9.3.x release | 9.3.0.H03 is a cumulative release and contains the following: <ul style="list-style-type: none"> - New OC JRE Certificate - All published PTFs on top of 9.3.0.H02 <ul style="list-style-type: none"> • PTF_H0201 • PTF_H0202 • PTF_H0203 • PTF_H0204 • PTF_H0205 - All fixes and enhancements up to the CA Spectrum 9.3.0.H02 release |
| Spectrum 9.2.3.H13 | Spectrum 09.02.00 is the minimum pre-requisite and can also be upgraded from any 9.2.x release | 9.2.3.H13 is a cumulative release and contains the following: <ul style="list-style-type: none"> - New OC JRE Certificate - All fixes and enhancements up to the CA Spectrum 9.2.3.H12 release <ul style="list-style-type: none"> • PTF_H1202 • PTF_H1204 • PTF_H1213 • PTF_H1214 • PTF_H1217 • PTF_H1218 • PTF_H1222 |

Steps for Applying Workaround:

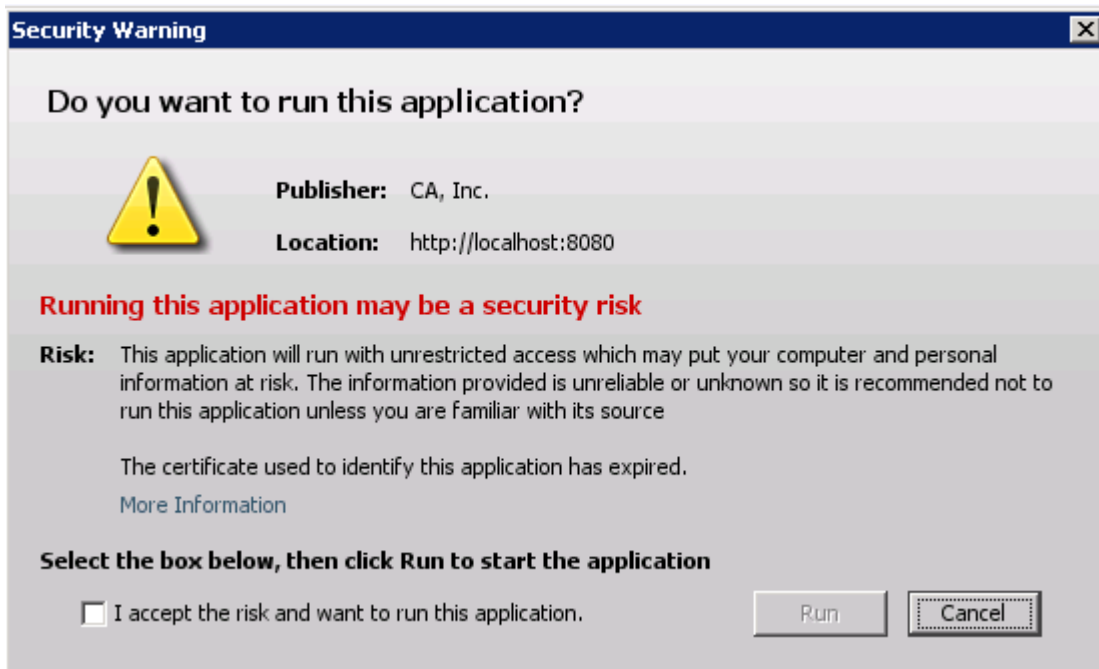
1. Upon expiration of the JRE certificate, the below error will be encountered while trying to launch the CA Spectrum OneClick Client



2. Open Java Control Panel and set the Java security Level to **Medium** or add the CA Spectrum OneClick URL to **Exception Site List** to allow the CA Spectrum OneClick client to launch.



3. The security warning below will be shown. Please click the check box at the bottom of the dialog box and the CA Spectrum OneClick Client will be launched successfully.



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