


How to renew the Apple Push Notification (APN) certificate

1. Using Chrome, Firefox or Safari; open <https://developer.apple.com> and navigate to Member Center **(Account)** at the top.
2. Log in using the Enterprise Developer Account.
3. On the left, click **Certificates, IDs & Profiles**.
4. Once the new page loads, click **Identifiers**.
5. Next to the heading **iOS App IDs** click on the  (search icon) and enter the app id (bundle identifier) of the Mobility Work Hub Agent.

Tip: The app id of the Work Hub Agent may be found by opening the Mobility tenant **Admin console > Settings > Device Configuration > iOS client**; under the label **Bundle Identifier**.

6. Click on the App ID, in the search results.
7. Click **Edit** at the bottom.
8. Under the area labeled **Production SSL Certificate** the expiring APN certificated will be shown.

Note: Two certificates may be created at one time. Revoke the certificate that is currently not in use. Match the certificate's expiration with the one found in the **Admin console > Settings > Apple/iOS certificates** under **Push Certificate**.

9. Click **Create Certificate...**
10. Select **Continue**.
11. See [HOWTO110247](#) to create a new certificate signing request (CSR).
12. Click **Choose File...** and browse to the newly created CSR and click **Open**.
13. Click **Generate** and after the page reloads, **Download** the new APN certificate to the workstation.